

## Success Story of Project Completed for the Government

1 June 2006

**Project Owner:** Customs and Excise Department

**Project Name (in English):** Development of Disciplinary Case Management System

**Project Name (in Chinese):** --

**Project Description:** Provision of services for development of Disciplinary Case Management System

**Contractor Name:** Creasant Digital Limited

**Subcontractor Name:** ---

**Project Commenced on:** 2005/11/01

**Project Completed on:** 2006/04/30

In this project, Creasant Digital was required to design and develop a network windows based desktop application – Disciplinary Case Management System to help several staff in C&ED to handle their daily routine works and analysis in an easy and efficient manner.

Through meetings with the staff, Creasant Digital captures the requirements and the work flow of the existing handling methods of the case management. It then suggested a total solution for the developing the system, including the designing of the prototypes, the interfaces, database, collecting opinions from the staff as well as the development of the system.

The system is now being used by the staff of C&ED and Creasant Digital continues providing timely follow up to users' feedbacks so as to keep the system updated so as to adapt to changes in user requirements.