

主題性住戶統計調查

第二號報告書

Thematic Household Survey

Report No.2

資訊科技的使用情況和普及程度
Information Technology Usage and Penetration

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二零零零年十一月
November 2000

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1 引言 Introduction

背景

1.1 為了應付各決策局與政府部門對各類社會事項的統計數據的需求，政府統計處於一九九九年開始進行一系列的主題性住戶統計調查。統計處將各決策局及政府部門就其所需各類社會事項的統計資料而提議進行的專題訪問結集，組成不同的主題性住戶統計調查，然後外判予私營市場調查公司進行。

1.2 每一輪的主題性住戶統計調查均是獨立及涵蓋全港的統計調查，並且委托私營市場調查公司進行。統計處在這些統計調查中擔任協調及管理的角色，並負責監察承辦商的工作，以確保承辦商所提供的服務能夠符合統計標準。

本報告書所包括的專題

1.3 政府統計處在一九九八年一月至三月期間，透過綜合住戶統計調查，進行了一項有關使用互聯網的情況的專題訪問。由於資訊科技近年在香港急速發展，因此有需要在二零零零年再次搜集類似的資料。

1.4 有見及此，統計處在二零零零年一月至三月期間，進行了一項有關資訊科技的使用情況和普及程度的主題性住戶統計調查，搜集個人電腦、互聯網及中文軟件在住戶中的普及程度，以及住戶成員使用個人電腦、互聯網服務、中文輸入法及電子商業服務的情況。

統計調查方法簡述

1.5 在經科學方法抽選的樣本內，約10 200個住戶接受了訪問，回應率為76%。統計員從每個住戶中抽選戶主或一名對本主題有認識的人士進行訪問。被抽選的受訪者會被問及他們家中是否有個人電腦；若有，家中個人電腦的

Background

1.1 In order to meet the requests from policy bureaux and government departments for statistical data on selected social issues, the Census and Statistics Department (C&SD) started a series of Thematic Household Survey (THS) in 1999 such that certain enquiries for statistical information on social topics proposed by individual bureaux / departments would be packaged together to form different rounds of THS and contracted-out to private research firms.

1.2 Each round of THS is an independent, territory-wide survey commissioned to a private research firm. The C&SD plays a co-ordination and management role in the THS and is responsible for monitoring the work of the contractor to ensure that the service delivered by the contractor in connection with the THS is statistically acceptable.

Topic included in this report

1.3 A special topic enquiry on the utilization of Internet service was conducted by the Census and Statistics Department via the General Household Survey during January to March 1998. Given the rapid development of information technology (IT) in Hong Kong in recent years, it was considered necessary to collect similar information in 2000.

1.4 In light of this, a round of THS on IT usage and penetration was conducted during January to March 2000 to collect information on the penetration of personal computer (PC), Internet and Chinese software in the household sector as well as the utilization of PC, Internet service, Chinese input methods and electronic business services amongst household members.

Brief description of survey method

1.5 Some 10 200 households within a scientifically selected sample were successfully enumerated, constituting a response rate of 76%. The household head or a knowledgeable person in each household was selected for interview. The

數目及類型、是否有安裝中文軟件及是否接駁上互聯網。

1.6 然後，所有十歲及以上的人士，均被個別問及他們於家中、工作地點、上課地點及其他地方(如適用)使用個人電腦、互聯網服務及中文輸入法的情況。此外，他們亦被問及為個人事務使用電子商業服務的情況、對「公共服務電子化計劃」的認識及對發展資訊科技的意見。

1.7 根據從受訪住戶所搜集的資料，可推論全香港人口的有關情況(有關統計調查所涵蓋的人口範圍，請參閱附錄)。

概念及定義

1.8 是次統計調查的主要詞語採用了以下的定義：

- 個人電腦包括桌面電腦、筆記簿型電腦、掌上電腦，但不包括電子日記簿及電子詞典；
- 中文軟件指操作系統及應用軟件；
- 電子商業服務泛指透過電子方法、途徑及程序進行的各種商業活動；這些活動包括網上訂購貨品及服務、自動操作的客戶諮詢熱線及處理網上繳費及交易(例如：處理銀行事務)；
- 「公共服務電子化計劃」指透過互聯網及其他電子途徑提供公共服務予市民使用(例如：市民可透過該計劃遞交報稅表)。

selected respondents were asked whether there were any PCs in the household, and if there were, the number and type of PCs, whether the PCs were installed with Chinese software and whether the PCs were connected to Internet.

1.6 Then, all those persons aged 10 and over in the households were asked about their usage of PC, Internet service and Chinese input methods at home, place of work, place of study and other places where applicable. Their usage of electronic business services for personal matters, their awareness of the Electronic Service Delivery (ESD) scheme and their views on the development of IT were also sought.

1.7 Based on the information collected from the interviewed households, the situation related to the entire population in Hong Kong can be inferred (please see [Appendix](#) for more detailed description of the survey methodology and the survey coverage).

Concepts and definitions

1.8 The definition of the key terms used in the survey are given as follows :-

- PC included desktop computer, notebook and palmtop, but excluded digital diary and electronic dictionary;
- Chinese software referred to both the operating system and the application software;
- Electronic business services were broadly defined as the use of electronic methods, means and procedures to conduct various forms of business activity; these basically included online ordering of goods and services, automated customer account inquiries and handling of online payment and transactions (e.g. banking transaction);
- Electronic Service Delivery (ESD) referred to the delivery of public services to the community through the Internet and other electronic means (e.g. people may submit tax returns through ESD).

數字進位

1.9 由於進位關係，統計表內個別項目加起來可能與總數略有出入。

代號

1.10 ‘-’ 代表「零」。

Rounding of figures

1.9 Owing to rounding, there may be a slight discrepancy between the sum of individual items and the total as shown in the tables.

Symbol

1.10 ‘-’ signifies nil.

2 統計調查結果摘要 Summary of survey findings

主要指標	Key Indicators	統計調查結果 Survey findings
個人電腦在住戶中的普及程度		
Penetration of personal computer (PC) in households		
<ul style="list-style-type: none"> 家中有個人電腦的住戶數目 	<ul style="list-style-type: none"> Number of households with PCs at home 	1 051 100
<ul style="list-style-type: none"> 家中有個人電腦的住戶佔所有住戶的百分比 	<ul style="list-style-type: none"> Percentage of households with PCs at home among all households 	49.7%
互聯網在住戶中的普及程度		
Penetration of Internet in households		
<ul style="list-style-type: none"> 家中有個人電腦接駁上互聯網的住戶數目 	<ul style="list-style-type: none"> Number of households with PCs at home connected to Internet 	770 200
<ul style="list-style-type: none"> 家中有個人電腦接駁上互聯網的住戶佔所有家中有個人電腦的住戶的百分比 	<ul style="list-style-type: none"> Percentage of households with PCs at home connected to Internet among all households with PCs at home 	73.3%
<ul style="list-style-type: none"> 家中有個人電腦接駁上互聯網的住戶佔所有住戶的百分比 	<ul style="list-style-type: none"> Percentage of households with PCs at home connected to Internet among all households 	36.4%
中文軟件在住戶中的普及程度		
Penetration of Chinese software in households		
<ul style="list-style-type: none"> 家中個人電腦有安裝/配備中文軟件的住戶數目 	<ul style="list-style-type: none"> Number of households with Chinese software installed in / attached to PCs at home 	931 100
<ul style="list-style-type: none"> 家中個人電腦有安裝/配備中文軟件的住戶佔所有家中有個人電腦的住戶的百分比 	<ul style="list-style-type: none"> Percentage of households with Chinese software installed in / attached to PCs at home among all households with PCs at home 	88.6%
個人電腦的使用情況		
Usage of personal computer		
<ul style="list-style-type: none"> 在過去十二個月曾使用個人電腦的十歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used PC in the past twelve months 	2 639 700
<ul style="list-style-type: none"> 在過去十二個月曾使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC in the past twelve months among all persons aged 10 and over 	43.1%

主要指標	Key Indicators	統計調查結果 Survey findings
<u>十歲及以上人士在家中使用個人電腦的情況</u>		
<ul style="list-style-type: none"> 在過去十二個月曾在家中使用個人電腦的十歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used PC at home in the past twelve months 	1 997 200
<ul style="list-style-type: none"> 在過去十二個月曾在家中使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC at home in the past twelve months among all persons aged 10 and over 	32.6%
<ul style="list-style-type: none"> 按在家中使用個人電腦的主要目的劃分的在過去十二個月曾在家中使用個人電腦的十歲及以上人士的百分比分布 <ul style="list-style-type: none"> 文書處理 與外界聯絡 瀏覽網頁 玩電腦遊戲 	<ul style="list-style-type: none"> Percentage distribution of persons aged 10 and over who had used PC at home in the past twelve months by major purpose of using PC at home <ul style="list-style-type: none"> Word processing Communication with others Browsing the web pages Playing PC games 	<ul style="list-style-type: none"> 69.5% 53.0% 51.0% 46.4%
<ul style="list-style-type: none"> 在過去十二個月曾在家中使用個人電腦最少每星期一次的十歲及以上人士每星期在家中使用個人電腦的平均時間 	<ul style="list-style-type: none"> Average time spent in using PC at home per week for persons aged 10 and over who had used PC at home <u>at least once a week</u> in the past twelve months 	9.7 hours
<u>就業人士在工作地方使用個人電腦的情況</u>		
<ul style="list-style-type: none"> 在過去十二個月曾在工作地方使用個人電腦的就業人士數目 	<ul style="list-style-type: none"> Number of employed persons who had used PC at place of work in the past twelve months 	1 447 000
<ul style="list-style-type: none"> 在過去十二個月曾在工作地方使用個人電腦的就業人士佔所有就業人士的百分比 	<ul style="list-style-type: none"> Percentage of employed persons who had used PC at place of work in the past twelve months among all employed persons 	43.9%
<ul style="list-style-type: none"> 按在工作地方使用個人電腦的主要目的劃分的在過去十二個月曾在工作地方使用個人電腦的就業人士的百分比分布 <ul style="list-style-type: none"> 文書處理 與外界聯絡 數據處理/分析/資料庫管理 上網搜尋資料/下載資料 	<ul style="list-style-type: none"> Percentage distribution of employed persons who had used PC at place of work in the past twelve months by major purpose of using PC at place of work <ul style="list-style-type: none"> Word processing Communication with others Data processing / analysis / database management Searching for / downloading information online 	<ul style="list-style-type: none"> 86.8% 38.3% 37.0% 24.1%

主要指標	Key Indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 在過去十二個月曾在工作地方使用個人電腦最少每星期一次的就業人士每星期在工作地方使用個人電腦的平均時間 	<ul style="list-style-type: none"> Average time spent in using PC at place of work per week for employed persons who had used PC at place of work <u>at least once a week</u> in the past twelve months 	25.0 hours
<u>十歲及以上學生在學校使用個人電腦的情況</u>		
<u>Usage of PC at place of study by students aged 10 and over</u>		
<ul style="list-style-type: none"> 在過去十二個月曾在學校使用個人電腦的十歲及以上學生數目 	<ul style="list-style-type: none"> Number of students aged 10 and over who had used PC at place of study in the past twelve months 	545 200
<ul style="list-style-type: none"> 在過去十二個月曾在學校使用個人電腦的十歲及以上學生佔所有十歲及以上學生的百分比 	<ul style="list-style-type: none"> Percentage of students aged 10 and over who had used PC at place of study in the past twelve months among all students aged 10 and over 	61.5%
<ul style="list-style-type: none"> 按在學校使用個人電腦的主要目的劃分的在過去十二個月曾在學校使用個人電腦的十歲及以上學生的百分比分布 	<ul style="list-style-type: none"> Percentage distribution of students aged 10 and over who had used PC at place of study in the past twelve months by major purpose of using PC at place of study 	
<ul style="list-style-type: none"> - 文書處理 - 瀏覽網頁 - 圖形/圖象處理 - 上網搜尋資料/下載資料 	<ul style="list-style-type: none"> - Word processing - Browsing the web pages - Graphics / image processing - Searching for / downloading information online 	<ul style="list-style-type: none"> 77.4% 40.1% 30.1% 27.5%
<ul style="list-style-type: none"> 在過去十二個月曾在學校使用個人電腦最少每星期一次的十歲及以上學生每星期在學校使用個人電腦的平均時間 	<ul style="list-style-type: none"> Average time spent in using PC at place of study per week for students aged 10 and over who had used PC at place of study <u>at least once a week</u> in the past twelve months 	3.5 hours
<u>十歲及以上人士在其他地方使用個人電腦的情況</u>		
<u>Usage of PC at other places by persons aged 10 and over</u>		
<ul style="list-style-type: none"> 在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used PC at other places in the past twelve months 	517 800
<ul style="list-style-type: none"> 在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC at other places in the past twelve months among all persons aged 10 and over 	8.4%

主要指標	Key Indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 按在其他地方使用個人電腦的主要目的劃分的在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士的百分比分布 <ul style="list-style-type: none"> 玩電腦遊戲 瀏覽網頁 文書處理 與外界聯絡 	<ul style="list-style-type: none"> Percentage distribution of persons aged 10 and over who had used PC at other places in the past twelve months by major purpose of using PC at other places <ul style="list-style-type: none"> Playing PC games Browsing the web pages Word processing Communication with others 	<ul style="list-style-type: none"> 45.8% 39.8% 33.5% 32.2%
<ul style="list-style-type: none"> 在過去十二個月曾在其他地方使用個人電腦最少每星期一次的十歲及以上人士每星期在其他地方使用個人電腦的平均時間 	<ul style="list-style-type: none"> Average time spent in using PC at other places per week for persons aged 10 and over who had used PC at other places <u>at least once a week</u> in the past twelve months 	3.5 hours

互聯網服務的使用情況

Usage of Internet service

<ul style="list-style-type: none"> 在過去十二個月曾使用互聯網服務的十歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used Internet service in the past twelve months 	1 855 200
<ul style="list-style-type: none"> 在過去十二個月曾使用互聯網服務的十歲及以上人士佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service in the past twelve months among all persons aged 10 and over who had used PC in the past twelve months 	70.3%
<ul style="list-style-type: none"> 在過去十二個月曾使用互聯網服務的十歲及以上人士佔所有十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service in the past twelve months among all persons aged 10 and over 	30.3%

十歲及以上人士在家中使用互聯網服務的情況

Usage of Internet service at home by persons aged 10 and over

<ul style="list-style-type: none"> 在過去十二個月曾在家中使用互聯網服務的十歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used Internet service at home in the past twelve months 	1 414 600
<ul style="list-style-type: none"> 在過去十二個月曾在家中使用互聯網服務的十歲及以上人士佔所有十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service at home in the past twelve months among all persons aged 10 and over 	23.1%
<ul style="list-style-type: none"> 按在家中使用互聯網服務的主要目的劃分的在過去十二個月曾在家中使用互聯網服務的十歲及以上人士的百分比分布 	<ul style="list-style-type: none"> Percentage distribution of persons aged 10 and over who had used Internet service at home in the past twelve months by major purpose of using Internet service at home 	

主要指標	Key Indicators	統計調查結果 Survey findings
- 與外界聯絡	- Communication with others	73.2%
- 瀏覽網頁	- Browsing the web pages	72.1%
- 上網搜尋資料/下載資料	- Searching for / downloading information online	47.6%
- 上網閱讀雜誌/報章	- Reading magazine / newspaper online	44.4%
• 在過去十二個月曾在家中使用互聯網服務最少每星期一次的十歲及以上人士每星期在家中 使用互聯網服務的平均時間	• Average time spent in using Internet services at home per week for persons aged 10 and over who had used Internet service at home <u>at least once a week</u> in the past twelve months	5.9 hours
<u>就業人士在工作地方使用互聯網服務的情況</u>		
• 在過去十二個月曾在工作地方使用互聯網服務的就業人士數目	• Number of employed persons who had used Internet service at place of work in the past twelve months	683 700
• 在過去十二個月曾在工作地方使用互聯網服務的就業人士佔所有就業人士的百分比	• Percentage of employed persons who had used Internet service at place of work in the past twelve months among all employed persons	20.7%
• 按在工作地方使用互聯網服務的主要目的劃分的在過去十二個月曾在工作地方使用互聯網服務的就業人士的百分比分布	• Percentage distribution of employed persons who had used Internet service at place of work in the past twelve months by major purpose of using Internet service at place of work	
- 與外界聯絡	- Communication with others	70.7%
- 上網搜尋資料/下載資料	- Searching for / downloading information online	50.9%
- 瀏覽網頁	- Browsing the web pages	50.3%
• 在過去十二個月曾在工作地方使用互聯網服務最少每星期一次的就業人士每星期在工作地方使用互聯網服務的平均時間	• Average time spent in using Internet service at place of work per week for employed persons who had used Internet service at place of work <u>at least once a week</u> in the past twelve months	9.4 hours
<u>十歲及以上學生在學校使用互聯網服務的情況</u>		
• 在過去十二個月曾在學校使用互聯網服務的十歲及以上學生數目	• Number of students aged 10 and over who had used Internet service at place of study in the past twelve months	336 000

主要指標	Key Indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 在過去十二個月曾在學校使用互聯網服務的十歲及以上學生佔所有十歲及以上學生的百分比 	<ul style="list-style-type: none"> Percentage of students aged 10 and over who had used Internet service at place of study in the past twelve months among all students aged 10 and over 	37.9%
<ul style="list-style-type: none"> 按在學校使用互聯網服務的主要目的劃分的在過去十二個月曾在學校使用互聯網服務的十歲及以上學生的百分比分布 <ul style="list-style-type: none"> 瀏覽網頁 上網搜尋資料/下載資料 與外界聯絡 上網閱讀雜誌/報章 	<ul style="list-style-type: none"> Percentage distribution of students aged 10 and over who had used Internet service at place of study in the past twelve months by major purpose of using Internet service at place of study <ul style="list-style-type: none"> Browsing the web pages Searching for / downloading information online Communication with others Reading magazine / newspaper online 	65.0% 44.7% 32.7% 20.4%
<ul style="list-style-type: none"> 在過去十二個月曾在學校使用互聯網服務最少每星期一次的十歲及以上學生每星期在學校使用互聯網服務的平均時間 	<ul style="list-style-type: none"> Average time spent in using Internet service at place of study per week for students aged 10 and over who had used Internet service at place of study <u>at least once a week</u> in the past twelve months 	2.6 hours
<u>十歲及以上人士在其他地方使用互聯網服務的情況</u>		
<u>Usage of Internet service at other places by persons aged 10 and over</u>		
<ul style="list-style-type: none"> 在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used Internet service at other places in the past twelve months 	340 200
<ul style="list-style-type: none"> 在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士佔所有十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service at other places in the past twelve months among all persons aged 10 and over 	5.5%
<ul style="list-style-type: none"> 按在其他地方使用互聯網服務的主要目的劃分的在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士的百分比分布 <ul style="list-style-type: none"> 瀏覽網頁 與外界聯絡 上網搜尋資料/下載資料 上網閱讀雜誌/報章 	<ul style="list-style-type: none"> Percentage distribution of persons aged 10 and over who had used Internet service at other places in the past twelve months by major purpose of using Internet service at other places <ul style="list-style-type: none"> Browsing the web pages Communication with others Searching for / downloading information online Reading magazine / newspaper online 	60.6% 47.2% 32.4% 22.4%

主要指標	Key Indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 在過去十二個月曾在其他地方使用互聯網服務最少每星期一次的十歲及以上人士每星期在其他地方使用互聯網服務的平均時間 	<ul style="list-style-type: none"> Average time spent in using Internet service at other places per week for persons aged 10 and over who had used Internet service at other places <u>at least once a week</u> in the past twelve months 	2.3 hours
對中文輸入法的認識		
Knowledge of Chinese input methods		
<ul style="list-style-type: none"> 懂得使用中文輸入法的十歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had knowledge of using Chinese input methods 	1 827 800
<ul style="list-style-type: none"> 懂得使用中文輸入法的十歲及以上人士佔所有十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had knowledge of using Chinese input methods among all persons aged 10 and over 	29.8%
中文輸入法的使用情況		
Usage of Chinese input methods		
<ul style="list-style-type: none"> 在過去十二個月曾使用中文輸入法的十歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used Chinese input methods in the past twelve months 	1 597 600
<ul style="list-style-type: none"> 在過去十二個月曾使用中文輸入法的十歲及以上人士佔所有懂得使用中文輸入法的十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Chinese input methods in the past twelve months among all persons aged 10 and over who had knowledge of using Chinese input methods 	87.4%
<ul style="list-style-type: none"> 在過去十二個月曾使用中文輸入法的十歲及以上人士佔所有十歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Chinese input methods in the past twelve months among all persons aged 10 and over 	26.1%
<ul style="list-style-type: none"> 按最常用的中文輸入法類型劃分的懂得使用中文輸入法的十歲及以上人士的百分比分布 	<ul style="list-style-type: none"> Percentage distribution of persons aged 10 and over who had knowledge of using Chinese input methods by type of Chinese input methods most often used 	
<ul style="list-style-type: none"> - 鍵盤輸入法 	<ul style="list-style-type: none"> - Keyboard input methods 	79.2%
<ul style="list-style-type: none"> - 手寫輸入法 	<ul style="list-style-type: none"> - Hand-writing input methods 	20.4%
<ul style="list-style-type: none"> - 語音輸入法 	<ul style="list-style-type: none"> - Voice input methods 	0.3%

主要指標	Key Indicators	統計調查結果 Survey findings
電子商業服務的使用情況	Usage of electronic business services	
<ul style="list-style-type: none"> • 在過去十二個月曾使用各項電子商業服務類別的十五歲及以上人士數目 	<ul style="list-style-type: none"> • Number of persons aged 15 and over who had used various types of electronic business services in the past twelve months 	4 852 100
<ul style="list-style-type: none"> • 在過去十二個月曾使用各項電子商業服務類別的十五歲及以上人士佔所有十五歲及以上人士的百分比 	<ul style="list-style-type: none"> • Percentage of persons aged 15 and over who had used various types of electronic business services in the past twelve months among all persons aged 15 and over 	84.9%
<ul style="list-style-type: none"> • 在過去十二個月曾使用下述電子商業服務類別的十五歲及以上人士佔所有十五歲及以上人士的百分比 	<ul style="list-style-type: none"> • Percentage of persons aged 15 and over who had used the following types of electronic business services in the past twelve months among all persons aged 15 and over 	
<ul style="list-style-type: none"> - 使用八達通咭 - 透過自動櫃員機提款、存款轉賬或查詢戶口結餘 	<ul style="list-style-type: none"> - Using Octopus card - Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) 	78.9% 64.3%
<ul style="list-style-type: none"> - 使用電子現金 / 易辦事服務 - 使用電話透過繳費聆服務繳費 	<ul style="list-style-type: none"> - Using e-cash / Easy Pay System (EPS) - Using telephone to settle payment by Payment by Phone Service (PPS) 	34.6% 19.5%
<ul style="list-style-type: none"> - 透過自動櫃員機繳費 - 使用電話理財服務 - 透過電腦自動電話接聽系統使用客戶服務 	<ul style="list-style-type: none"> - Settling payment by ATM - Using phone banking services - Using the customer services provided by the computerized Interactive Voice Response System (IVRS) 	13.5% 13.5% 10.8%
對公共服務電子化計劃的認識	Awareness of Electronic Service Delivery scheme	
<ul style="list-style-type: none"> • 認識公共服務電子化計劃的十五歲及以上人士數目 	<ul style="list-style-type: none"> • Number of persons aged 15 and over who were aware of the Electronic Service Delivery scheme 	1 639 700
<ul style="list-style-type: none"> • 認識公共服務電子化計劃的十五歲及以上人士佔所有十五歲及以上人士的百分比 	<ul style="list-style-type: none"> • Percentage of persons aged 15 and over who were aware of the Electronic Service Delivery scheme among all persons aged 15 and over 	28.7%

主要指標	Key Indicators	統計調查結果 Survey findings
<u>使用公共服務電子化計劃所包括的服務的可能性</u>	<u>Likelihood of using the services covered by the Electronic Service Delivery scheme</u>	
<ul style="list-style-type: none"> 一定會/多數會使用公共服務電子化計劃所包括的服務的十五歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 15 and over who would definitely or very likely use the services covered by the Electronic Service Delivery scheme 	1 277 800
<ul style="list-style-type: none"> 一定會/多數會使用公共服務電子化計劃所包括的服務的十五歲及以上人士佔所有十五歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 15 and over who would definitely or very likely use the services covered by the Electronic Service Delivery scheme among all persons aged 15 and over 	22.4%
<ul style="list-style-type: none"> 可能會使用公共服務電子化計劃所包括的服務的十五歲及以上的人士數目 	<ul style="list-style-type: none"> Number of persons aged 15 and over who would probably use the services covered by the Electronic Service Delivery scheme 	1 267 500
<ul style="list-style-type: none"> 可能會使用公共服務電子化計劃所包括的服務的十五歲及以上的人士佔所有十五歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 15 and over who would probably use the services covered by the Electronic Service Delivery scheme among all persons aged 15 and over 	22.2%
<ul style="list-style-type: none"> 一定不會/多數不會使用公共服務電子化計劃所包括的服務的十五歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 15 and over who would definitely not / very unlikely use the services covered by the Electronic Service Delivery scheme 	3 168 700
<ul style="list-style-type: none"> 一定不會/多數不會使用公共服務電子化計劃所包括的服務的十五歲及以上人士佔所有十五歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 15 and over who would definitely not / very unlikely use the services covered by the Electronic Service Delivery scheme among all persons aged 15 and over 	55.4
對發展資訊科技的意見	Views on the development of information technology	
<ul style="list-style-type: none"> 非常同意/同意發展資訊科技可以幫助改善日常生活的素質的十五歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 15 and over who very much agreed / agreed that the development of information technology could help to improve the quality of daily life 	3 870 700

主要指標	Key Indicators	統計調查結果 Survey findings
• 非常同意/同意發展資訊科技可以幫助改善日常生活的素質的十五歲及以上人士佔所有十五歲及以上人士的百分比	• Percentage of persons aged 15 and over who very much agreed / agreed that the development of information technology could help to improve the quality of daily life among all persons aged 15 and over	67.7%
• 非常同意/同意日常生活需要資訊科技的協助的十五歲及以上人士數目	• Number of persons aged 15 and over who very much agreed / agreed that their daily life needed the assistance of information technology	3 369 200
• 非常同意/同意日常生活需要資訊科技的協助的十五歲及以上人士佔所有十五歲及以上人士的百分比	• Percentage of persons aged 15 and over who very much agreed / agreed that their daily life needed the assistance of information technology among all persons aged 15 and over	59.0%
• 支持政府大力發展資訊科技的十五歲及以上人士數目	• Number of persons aged 15 and over who supported the Government to invest in the development of information technology	5 398 300
• 支持政府大力發展資訊科技的十五歲及以上人士佔所有十五歲及以上人士的百分比	• Percentage of persons aged 15 and over who supported the Government to invest in the development of information technology among all persons aged 15 and over	94.5%
• 認為發展資訊科技對於香港的經濟發展有很大/頗大幫助的十五歲及以上人士數目	• Number of persons aged 15 and over who thought that the development of information technology could give much help / some help to Hong Kong's economic development	3 509 300
• 認為發展資訊科技對於香港的經濟發展有很大/頗大幫助的十五歲及以上人士佔所有十五歲及以上人士的百分比	• Percentage of persons aged 15 and over who thought that the development of information technology could give much help / some help to Hong Kong's economic development among all persons aged 15 and over	61.4%

3 個人電腦及互聯網的普及程度 Penetration of personal computer and Internet

個人電腦及互聯網的普及程度

3.1 在統計時，約 1 051 100 個住戶家中有個人電腦，佔全香港所有住戶的 49.7%。其中 770 200 戶(73.3%)家中有個人電腦接駁上互聯網。即是，在全香港所有住戶中，有 36.4% 家中有個人電腦接駁上互聯網。(表 3.1、3.2a 和 3.4 及圖 3.1 和 3.2)

3.2 家中擁有個人電腦的住戶百分比及家中有個人電腦接駁上互聯網的住戶百分比在過去兩年均顯著增加。政府統計處於一九九八年一月至三月透過綜合住戶統計調查進行了一項有關使用互聯網服務情況的專題訪問，估計當時家中擁有個人電腦的住戶佔全香港所有住戶的 34.5%；而在家中有個人電腦的住戶中，只有 34.2% 有個人電腦接駁上互聯網。換言之，在一九九八年的專題訪問中，估計家中有個人電腦接駁上互聯網的住戶約佔當時全香港所有住戶的 11.8%，而在今次的統計調查中，相應的百分比估計為 36.4%。(表 3.1 及 3.4)

家中有個人電腦的住戶

房屋類型

3.3 在該 1 051 100 個家中有個人電腦的住戶中，50.4% 住在私人永久性房屋；27.7% 住在公營租住房屋；21.4% 住在補助出售單位；而 0.5% 住在臨時房屋。住在補助出售單位的住戶，家中有個人電腦的比率最高，達 61.8%；而住在臨時房屋的住戶的比率則最低，為 20.1%。(表 3.2b)

住戶每月收入

3.4 該 1 051 100 個家中有個人電腦的住戶的每月收入中位數為 \$27,500。住戶每月收入與住戶家中有個人電腦的比率似乎有密切關係。每月收入較高的住戶有較高的比率。住戶家中有個人電腦的比率介乎於每月收入少於 \$10,000 的住戶的 15.3% 與每月收入為

Penetration of personal computer (PC) and Internet

3.1 Some 1 051 100 households had PCs at home at the time of enumeration, constituting 49.7% of all households in Hong Kong. Among those households with PCs at home, 770 200 (73.3%) had their PCs connected to Internet. In other words, 36.4% of all households in Hong Kong had their PCs at home connected to Internet. (Tables 3.1, 3.2a and 3.4, and Charts 3.1 and 3.2)

3.2 Both the percentage of households with PCs and the percentage of households with their PCs connected to Internet had increased significantly over the past two years. In the special topic enquiry on utilization of Internet service conducted via the General Household Survey by the Census and Statistics Department during January to March 1998, the survey results showed that 34.5% of the households in Hong Kong had PCs at home at that time and among those households with PCs at home, only 34.2% had Internet connection. In other words, 11.8% of all households had PCs at home connected to Internet at the time of the 1998 enquiry, as against 36.4% estimated in the present survey. (Tables 3.1 and 3.4)

Households with PCs at home

Type of housing

3.3 Of the 1 051 100 households with PCs at home, 50.4% were in private permanent housing, 27.7%, public rental housing, 21.4%, subsidized sale flats and 0.5%, temporary housing. Households in subsidized sale flats had the highest rate of having PCs at home, at 61.8%. The rate for households in temporary housing was the lowest, at 20.1%. (Table 3.2b)

Monthly household income

3.4 The median household income for these 1 051 100 households with PCs at home was \$27,500. The monthly household income seemed to have a close relationship with the rate of households having PCs at home. Households with higher monthly household income had a higher rate. The rate of households having PCs

\$50,000 及以上的住戶的 82.8%。 (表 3.2c)

at home ranged from 15.3% for households with monthly household income of less than \$10,000 to 82.8% for those with monthly household income of \$50,000 and more. (Table 3.2c)

家中個人電腦的數目

Number of PCs at home

3.5 在該 1 051 100 個家中有個人電腦的住戶中，85.9%擁有一部電腦；10.8%擁有兩部；3.3%擁有三部及以上。 (表 3.2d)

3.5 Of the 1 051 100 households with PCs at home, 85.9% had one PC, 10.8%, two PCs, and 3.3%, three and more PCs. (Table 3.2d)

家中個人電腦的類別

Type of PCs at home

3.6 大部分(95.3%)家中有個人電腦的住戶擁有桌面電腦，而 11.9%擁有便攜式或筆記簿型電腦及 1.9%擁有掌上電腦。 (表 3.2e)

3.6 The majority (95.3%) of the households with PCs at home had desktop computer at home, while 11.9% had laptop or notebook computer and 1.9%, palmtop computer. (Table 3.2e)

家中個人電腦有否安裝/配備中文軟件

Whether had Chinese software installed in / attached to the PCs at home

3.7 在家中有個人電腦的住戶中，約 931 100 個住戶的個人電腦有安裝/配備中文軟件(88.6%)。按中文軟件的類型分析，大概 82.2%家中有個人電腦的住戶有安裝/配備中文作業系統，69.4%，中文文書處理軟件及 60.2%，中文試算表軟件。 (表 3.2f)

3.7 Some 931 100 households with PCs at home (88.6%) had Chinese software installed in / attached to the PCs at home. Analyzed by type of Chinese software, about 82.2% of the households with PCs at home had Chinese operating system installed in / attached to their PCs at home, 69.4%, Chinese word processing software and 60.2%, Chinese spreadsheet software. (Table 3.2f)

可否使用中文輸入法

Whether could use Chinese input methods

3.8 在家中有個人電腦的住戶中，約 901 500 個住戶(85.8%)的個人電腦可以使用中文輸入法。大部分(84.2%)家中有個人電腦的住戶可以使用鍵盤輸入法。約有 31.4%可以使用手寫輸入法及 3.0%，語音輸入法 (表 3.2g)

3.8 Some 901 500 households with PCs at home (85.8%) reported that they could use Chinese input methods for their PCs at home. The majority (84.2%) of the households with PCs at home could use the keyboard input methods. Some 31.4% could use the hand-writing input methods and 3.0%, the voice input methods. (Table 3.2g)

家中沒有個人電腦的住戶

Households without PC at home

家中沒有個人電腦的原因

Reason of not having PC at home

3.9 在訪問時，約有 1 063 500 個住戶家中沒有個人電腦。其中 64.8%由於「無需要用」而沒有安裝電腦，其次為「不懂用電腦」(41.6%)。 (表 3.3a)

3.9 Some 1 063 500 households did not have PC at home at the time of enumeration. Their main reason was “no specific application”, as cited by 64.8% of the households without PC at home. This was followed by “do not know how to use computer” (41.6%). (Table 3.3a)

家中安裝個人電腦的意向

3.10 大部分(73.5%)家中沒有個人電腦的住戶表示一定不會或多數不會於未來十二個月在家中安裝個人電腦。(表 3.3b)

Intention to install PC at home

3.10 The majority (73.5%) of the households without PC at home claimed that they would definitely not or very unlikely install PC at home in the next twelve months. (Table 3.3b)

個人電腦有接駁上互聯網的住戶

3.11 約 770 200 個住戶家中的個人電腦有接駁上互聯網，佔全香港所有住戶的 36.4%。(表 3.4)

Households with PCs connected to Internet

3.11 Some 770 200 households had their PCs at home connected to Internet, accounting for 36.4% of all households in Hong Kong. (Table 3.4)

房屋類型

3.12 在該 770 200 個家中有個人電腦接駁上互聯網的住戶中，52.7%住在私人永久性房屋；25.3%住在公營租住房屋；21.6%住在補助出售單位；而 0.4%住在臨時房屋。住在補助出售單位的住戶，家中有個人電腦接駁上互聯網的比率最高，達 45.8%；而住在臨時房屋的住戶的比率則最低，為 10.4%。(表 3.5a)

Type of housing

3.12 Of the 770 200 households with PCs at home connected to Internet, 52.7% were in private permanent housing, 25.3%, public rental housing, 21.6%, subsidized sale flats and 0.4%, temporary housing. Households in subsidized sale flats had the highest rate of having PCs at home connected to Internet, at 45.8%. The rate for households in temporary housing was the lowest, at 10.4%. (Table 3.5a)

住戶每月收入

3.13 該 770 200 個住戶每月收入中位數為 \$27,500。住戶每月收入與住戶家中有個人電腦接駁上互聯網的比率似乎有密切關係。每月收入較高的住戶有較高的比率。住戶家中有個人電腦接駁上互聯網的比率介乎於每月收入少於 \$10,000 的住戶的 7.7% 與每月收入為 \$50,000 及以上的住戶的 71.5%。(表 3.5b)

Monthly household income

3.13 The median monthly household income for these 770 200 households was \$27,500. The monthly household income seemed to have a close relationship with the rate of households having PCs at home connected to Internet. Households with higher monthly household income had a higher rate. The rate of households having PCs at home connected to Internet ranged from 7.7% for households with monthly household income of less than \$10,000 to 71.5% for those with monthly household income of \$50,000 and more. (Table 3.5b)

接駁上互聯網的期間

3.14 在該 770 200 個家中有個人電腦接駁上互聯網的住戶中，約有三分之一住戶的個人電腦接駁上互聯網少於一年。另外 27.0% 住戶的個人電腦接駁上互聯網一至少於二年；18.8% 二至少於三年；14.6% 三至少於五年及 2.6% 五年及以上。(表 3.5c)

Duration of connection to Internet

3.14 About one-third of the 770 200 households with PCs connected to Internet had their PCs connected to Internet for less than one year. Another 27.0% had their PCs connected to Internet for one to less than two years, 18.8% for two to less than three years, 14.6% for three to less than five years and 2.6% for five years and over. (Table 3.5c)

接駁上互聯網的方法

3.15 在該 770 200 個住戶中，絕大部分 (94.2%) 都是透過住宅電話線接駁上互聯網，而有 5.7% 則透過寬頻接駁上互聯網。(表 3.5d)

家中有個人電腦而沒有接駁上互聯網的住戶*家中個人電腦沒有接駁上互聯網的原因*

3.16 約 279 000 個住戶家中的個人電腦沒有接駁上互聯網，其中 53.2% 認為他們沒有需要使用互聯網。其他較普遍的原因包括「要提升電腦的功能才可以上網」(12.2%)；「不大懂得使用電腦」(9.9%)及「無興趣上網」(6.0%)。(表 3.6a)

將家中個人電腦接駁上互聯網的意向

3.17 在該 279 000 個住戶中，約四分之一表示一定會或多數會於未來十二個月將家中的個人電腦接駁上互聯網。約 41.5% 表示不肯定，而 32.7% 表示一定不會或多數不會於未來十二個月將家中個人電腦接駁上互聯網。(表 3.6b)

Mode of connection to Internet

3.15 The great majority (94.2%) of these 770 200 households connected their PCs to Internet via household telephone line, while 5.7% did so via broad band. (Table 3.5d)

Households with PCs at home not connected to Internet*Reason of not having PC at home connected to Internet*

3.16 Of the 279 000 households with PCs at home not connected to Internet, 53.2% considered that they had no need to use Internet. Other common reasons were “need to upgrade the computer before connecting” (12.2%), “lack of confidence / skills in using computer” (9.9%) and “lack of interest in Internet” (6.0%). (Table 3.6a)

Intention to connect the PC at home to Internet

3.17 About one-quarter of these 279 000 households reported that they would definitely or very likely connect their PCs at home to Internet in the next twelve months. About 41.5% were uncertain while 32.7% indicated that they would definitely not or very unlikely connect their PCs at home to Internet in the next twelve months. (Table 3.6b)

圖 3.1 按家中有否個人電腦及在未來十二個月在家中安裝個人電腦的意向劃分的住戶的百分比分布
 Chart 3.1 Percentage distribution of households by whether had personal computer (PC) at home and intention to install PC at home in the next twelve months

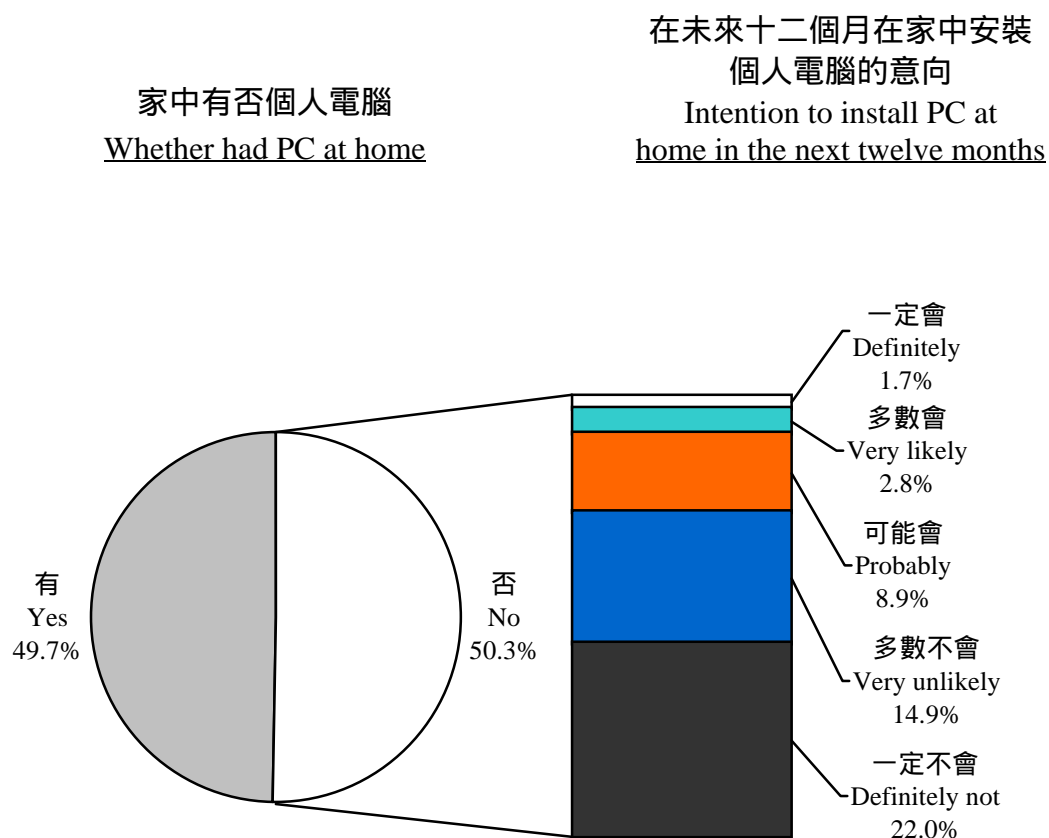


圖 3.2 按家中有否個人電腦接駁上互聯網及在未來十二個月將家中個人電腦接駁上互聯網的意向劃分的家中有個人電腦的住戶的百分比分布
Chart 3.2 Percentage distribution of households with personal computer(PC) at home by whether had PC at home connected to Internet and intention to connect the PC at home to Internet in the next twelve months

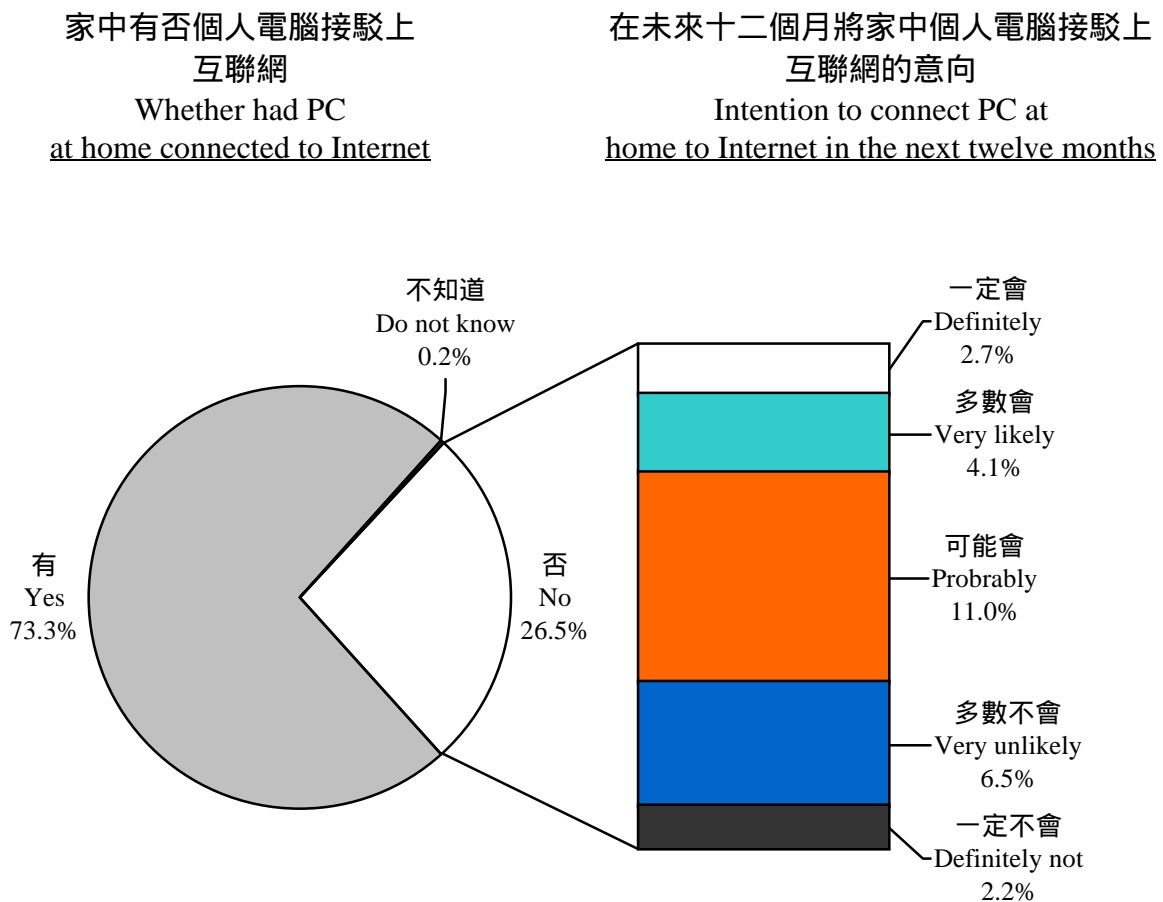


表 3.1 家中有個人電腦的住戶數目
Table 3.1 Households with personal computer at home

訪問期間 Enquiry period	住戶數目 No. of households ('000)	比率* Rate*
一九九八年一月至三月 Jan - Mar 1998	676.1	34.5
二零零零年一月至三月 Jan - Mar 2000	1 051.1	49.7

註釋： * 在有關訪問期間佔所有住戶的百分比。

Note : * As a percentage of all households in the
respective enquiry periods.

表 3.2a 按家中個人電腦有否接駁上互聯網劃分的家中有個人電腦的住戶數目
Table 3.2a Households with personal computer (PC) at home by whether had PCs at home connected to Internet

家中個人電腦有否接駁上互聯網 Whether had PCs at home connected to Internet	住戶數目 No. of households (‘000)	百分比 %
有 Yes	770.2	73.3
否 No	279.0	26.5
不知道 Do not know	1.9	0.2
總計 Total	1 051.1	100.0

表 3.2b 按房屋類型劃分的家中有個人電腦的住戶數目
Table 3.2b Households with personal computer (PC) at home by type of housing

房屋類型 Type of housing	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
公營租住房屋 Public rental housing	291.4	27.7	40.6
補助出售單位# Subsidized sale flats#	224.6	21.4	61.8
私人永久性房屋@ Private permanent housing@	529.5	50.4	52.6
臨時房屋 Temporary housing	5.6	0.5	20.1
合計 Overall	1 051.1	100.0	49.7

註釋：* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，40.6%家中有個人電腦。

包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。

@ 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅/平房/新型村屋、簡單磚石蓋搭建築物及其他永久性房屋。

Notes : * As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 40.6% had PCs at home.

Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme and Private Sector Participation Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority, and flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society.

@ Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas/bungalows/modern village houses, simple stone structures and other permanent housing.

表 3.2c 按住戶每月收入劃分的家中有個人電腦的住戶數目
Table 3.2c Households with personal computer (PC) at home by monthly household income

住戶每月收入(港元) Monthly household income (HK\$)	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
<10,000	81.4	7.7	15.3
10,000 - 19,999	274.4	26.1	45.9
20,000 - 29,999	255.3	24.3	62.8
30,000 - 39,999	163.1	15.5	70.7
40,000 - 49,999	90.7	8.6	74.2
≥ 50,000	186.2	17.7	82.8
合計 Overall	1 051.1	100.0	49.7
住戶每月收入中位數(港元) Median monthly household income (HK\$)		27,500	

註釋：* 在個別住戶每月收入組別中佔所有住戶的百分比。以所有住戶每月收入少於\$10,000的住戶為例，15.3%家中有個人電腦。

Note: * As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 15.3% had PCs at home.

表 3.2d 按家中個人電腦的數目劃分的家中有個人電腦的住戶數目
 Table 3.2d Households with personal computer (PC) at home by number of PCs at home

家中個人電腦的數目 Number of PCs at home	住戶數目 No. of households (‘000)	百分比 %
1	902.7	85.9
2	113.4	10.8
3	21.3	2.0
4	8.1	0.8
≥5	5.6	0.5
總計 Total	1 051.1	100.0

表 3.2e 按家中個人電腦的類別劃分的家中有個人電腦的住戶數目
Table 3.2e Households with personal computer (PC) at home by type of PCs at home

家中個人電腦的類別 [#] Type of PCs at home [#]	住戶數目 No. of households ('000)	百分比 %
桌面電腦 Desktop Computer	1 001.6	95.3
便攜式/筆記簿型電腦 Laptop / notebook computer	124.6	11.9
迷你掌上電腦 Palmtop computer	19.5	1.9
合計 Overall	1 051.1	

註釋： # 可選擇多項答案。

Note： # Multiple answers were allowed.

表 3.2f 按家中個人電腦有否安裝/配備中文軟件及有關中文軟件的類型劃分的家中有個人電腦的住戶數目
 Table 3.2f Households with personal computer (PC) at home by whether had Chinese software installed in / attached to the PCs at home and type of Chinese software installed in / attached to the PCs at home

家中個人電腦有否安裝/配備中文軟件 及有關中文軟件的類型#	住戶數目 No. of households (‘000)	百分比 %
Whether had Chinese software installed in / attached to the PCs at home and type of Chinese software installed in / attached to the PCs at home#		
有 Yes	931.1	88.6
中文作業系統 Chinese operating system	864.0	82.2
中文文書處理 Chinese word processing	729.0	69.4
中文試算表 Chinese spreadsheet	632.6	60.2
中文資料庫 Chinese database	209.1	19.9
外掛翻譯系統 Textbridge	139.9	13.3
中文繪圖 Chinese graphic application	177.4	16.9
中文瀏覽器 Chinese browser	492.0	46.8
通訊軟件 Communication software	138.9	13.2
財務軟件 Financial software	28.2	2.7
自學軟件 Self-study software	153.6	14.6
字型軟件 Font software	94.2	9.0
排版軟件 Desktop publishing software	33.3	3.2
電腦辭典 Electronic dictionary	152.8	14.5
沒有 No	110.9	10.6
不知道 Do not know	9.1	0.9
合計 Overall	1 051.1	100.0

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

表 3.2g 按家中個人電腦可否使用中文輸入法及有關中文輸入法的類型劃分的家中有個人電腦的住戶數目

Table 3.2g Households with personal computer (PC) at home by whether could use Chinese input methods for the PCs at home and type of Chinese input methods available for use

家中個人電腦可否使用中文輸入法及有關 中文輸入法的類型 [#]		
Whether could use Chinese input methods for the PCs at home and type of Chinese input methods available for use [#]	住戶數目 No. of households ('000)	百分比 %
可以 Yes	901.5	85.8
鍵盤輸入法 <i>Keyboard input methods</i>	885.1	84.2
手寫輸入法 <i>Hand-writing input methods</i>	329.5	31.4
語音輸入法 <i>Voice input methods</i>	31.0	3.0
不可以 No	149.7	14.2
合計 Overall	1 051.1	100.0

註釋： # 可選擇多項答案。

Note： # Multiple answers were allowed.

表 3.3a 按家中沒有個人電腦的原因劃分的家中沒有個人電腦的住戶數目
Table 3.3a Households without personal computer (PC) at home by reason of not having PC at home

家中沒有個人電腦的原因# Reason of not having PC at home #	住戶數目 No. of households ('000)	百分比 %
無需要用 No specific application	689.1	64.8
不懂用電腦 Do not know how to use computer	442.1	41.6
可以在其他地方用電腦 Have access to computer at other places	49.3	4.6
費用昂貴 Cost too high	48.2	4.5
家中缺乏空間 Lack of space at home	13.7	1.3
已經有計劃購買電腦 Already have plan to purchase computer	13.5	1.3
其他 Others	21.7	2.0
合計 Overall	1 063.5	

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

表 3.3b 按在未來十二個月在家中安裝個人電腦的意向劃分的家中沒有個人電腦的住戶數目
Table 3.3b Households without personal computer (PC) at home by intention to install PC at home in the next twelve months

在未來十二個月在家中安裝個人電腦的意向 Intention to install PC at home in the next twelve months	住戶數目 No. of households ('000)	百分比 %
一定會 Definitely	35.4	3.3
多數會 Very likely	59.4	5.6
可能會 Probably	187.5	17.6
多數不會 Very unlikely	315.7	29.7
一定不會 Definitely not	465.5	43.8
總計 Total	1 063.5	100.0

表 3.4 家中有個人電腦接駁上互聯網的住戶數目
Table 3.4 Households with personal computer at home connected to Internet

訪問期間 Enquiry period	住戶數目 No. of households ('000)	比率* Rate*
一九九八年一月至三月 Jan - Mar 1998	231.1	11.8
二零零零年一月至三月 Jan - Mar 2000	770.2	36.4

註釋： * 在有關訪問期間佔所有住戶的百分比。

Note : * As a percentage of all households in the respective enquiry periods.

表 3.5a 按房屋類型劃分的家中有個人電腦接駁上互聯網的住戶數目
Table 3.5a Households with personal computer (PC) at home connected to Internet by type of housing

房屋類型 Type of housing	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
公營租住房屋 Public rental housing	195.2	25.3	27.2
補助出售單位# Subsidized sale flats#	166.4	21.6	45.8
私人永久性房屋@ Private permanent housing@	405.7	52.7	40.3
臨時房屋 Temporary housing	2.9	0.4	10.4
合計 Overall	770.2	100.0	36.4

註釋： * 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，27.2%家中有個人電腦接駁上互聯網。

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@ 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅/平房/新型村屋、簡單磚石蓋搭建築物及其他永久性房屋。

Notes : * As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 27.2% had PCs at home connected to Internet.

Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme and Private Sector Participation Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority, and flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society.

@ Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas/bungalows/modern village houses, simple stone structures and other permanent housing.

表 3.5b 按住戶每月收入劃分的家中有個人電腦接駁上互聯網的住戶數目
Table 3.5b Households with personal computer (PC) at home connected to Internet by monthly household income

住戶每月收入(港元) Monthly household income (HK\$)	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
<10,000	40.9	5.3	7.7
10,000 - 19,999	176.5	22.9	29.5
20,000 - 29,999	189.7	24.6	46.7
30,000 - 39,999	128.8	16.7	55.9
40,000 - 49,999	73.6	9.6	60.2
≥ 50,000	160.7	20.9	71.5
合計 Overall	770.2	100.0	36.4
住戶每月收入中位數(港元) Median monthly household income (HK\$)		27,500	

註釋：* 在個別住戶每月收入組別中佔所有住戶的百分比。以所有住戶每月收入少於\$10,000的住戶為例，7.7%家中有個人電腦接駁上互聯網。

Note : * As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 7.7% had PCs at home connected to Internet.

表 3.5c 按家中個人電腦接駁上互聯網的期間劃分的家中有個人電腦接駁上互聯網的住戶數目
Table 3.5c Households with personal computer (PC) at home connected to Internet by duration of connecting the PCs at home to Internet

家中個人電腦接駁上互聯網的期間 Duration of connecting the PCs at home to Internet	住戶數目 No. of households ('000)	百分比 %
少於一個月 Less than a month	9.7	1.3
一個月 One month	21.3	2.8
二個月 Two months	31.3	4.1
三至五個月 Three to five months	74.7	9.7
六個月至少於一年 Six months to less than a year	124.6	16.2
一年至少於一年半 One year to less than one and a half year	145.9	18.9
一年半至少於二年 One and a half year to less than two years	62.7	8.1
二年至少於三年 Two years to less than three years	145.1	18.8
三年至少於四年 Three years to less than four years	85.3	11.1
四年至少於五年 Four years to less than five years	27.3	3.5
五年及以上 Five years and over	20.3	2.6
不知道 Unknown	21.9	2.8
總計 Total	770.2	100.0

表 3.5d 按接駁上互聯網的方法劃分的家中有個人電腦接駁上互聯網的住戶數目
Table 3.5d Households with personal computer (PC) at home connected to Internet by mode of connection to Internet

接駁上互聯網的方法 Mode of connection to Internet	住戶數目 No. of households ('000)	百分比 %
透過住戶電話線 By household telephone line	725.7	94.2
透過寬頻 By broad band	43.7	5.7
其他 Others	0.2	~
不知道 Do not know	0.6	0.1
總計 Total	770.2	100.0

註釋：~ 少於 0.05%。

Note : ~ Less than 0.05%.

表 3.6a 按家中個人電腦沒有接駁上互聯網的原因劃分的家中有個人電腦而沒有接駁上互聯網的住戶數目
 Table 3.6a Households with personal computer (PC) at home not connected to Internet by reason of not having PC at home connected to Internet

家中個人電腦沒有接駁上互聯網的原因# Reason of not having PC at home connected to Internet #	住戶數目 No. of households ('000)	百分比 %
無需要上網 No need to use Internet	148.4	53.2
要提升電腦的功能才可以上網 Need to upgrade the computer before connecting to Internet	33.9	12.2
不大懂得使用電腦 Lack of confidence / skills in using computer	27.5	9.9
無興趣上網 Lack of interest in Internet	16.8	6.0
沒有時間/太忙 No time / too busy	14.5	5.2
上網月費貴 Monthly charge too expensive	12.4	4.5
避免子女花太多時間上網 Avoid children spending too much time on Internet	11.8	4.2
可以在其他地方上網 Have access to Internet at other places	10.6	3.8
家人不允許 Not permitted by household members	10.4	3.7
其他 Others	28.5	10.2
不知道 Do not know	2.1	0.7
合計 Overall	279.0	

註釋： # 可選擇多項答案。

Note : # Multiple answers were allowed.

表 3.6b 按在未來十二個月將家中個人電腦接駁上互聯網的意向劃分的家中有個人電腦而沒有接駁上互聯網的住戶數目
Table 3.6b Households with personal computer (PC) at home not connected to Internet by intention to connect the PC at home to Internet in the next twelve months

在未來十二個月將家中個人電腦 接駁上互聯網的意向 Intention to connect the PC at home to Internet in the next twelve months	住戶數目 No. of households (‘000)	百分比 %
一定會 Definitely	28.6	10.2
多數會 Very likely	43.5	15.6
可能會 Probably	115.7	41.5
多數不會 Very unlikely	68.3	24.5
一定不會 Definitely not	23.0	8.2
總計 Total	279.0	100.0

4 個人電腦的使用情況 Usage of personal computer

4.1 第4章至第6章分別載列十歲及以上的人士使用個人電腦、互聯網服務及中文輸入法的情況。

曾使用個人電腦的人士

4.2 約2 639 700名十歲及以上的人士在過去十二個月曾使用個人電腦。十歲及以上的人士在過去十二個月曾使用個人電腦的比率為43.1%。

年齡及性別

4.3 按年齡組別分析，十五至二十四歲的人士在過去十二個月曾使用個人電腦的比率最高，達78.9%。緊隨的是十至十四歲的人士(72.8%)及二十五至三十四歲的人士(65.0%)。年齡較長的人士使用個人電腦的比率較低。五十五至六十四歲的人士的比率為6.6%，而六十五歲及以上的人士的比率則為0.6%。(表4.1a)

4.4 男性在過去十二個月曾使用個人電腦的比率(44.1%)稍高於女性(42.0%)。(表4.1a)

教育程度

4.5 在過去十二個月曾使用個人電腦的十歲及以上人士中，約65.4%具中學/預科程度。另外28.3%具專上教育程度及6.3%具小學或以下程度。具專上教育程度的人士在過去十二個月曾使用個人電腦的比率最高，為89.5%。具中學/預科程度的人士及小學或以下程度的人士的相應比率分別為52.3%及8.4%。(表4.1b)

經濟活動身分

4.6 按經濟活動身分分析，學生在過去十二個月曾使用個人電腦的比率最高，達81.6%。其次為從事經濟活動人士(51.1%)。料理家務者及退休人士使用個人電腦的比率較低，分別為12.4%及1.6%。(表4.1c)

4.1 In Chapters 4 –6, information pertaining to the usage of PC, Internet service and Chinese input methods by individual persons aged 10 and over is presented.

Persons who had used PC

4.2 Some 2 639 700 persons aged 10 and over had used PC in the past twelve months. The rate of using PC in the past twelve months was 43.1% among all persons aged 10 and over.

Age and sex

4.3 Analyzed by age group, persons aged 15 – 24 had the highest rate of using PC in the past twelve months, at 78.9%. This was closely followed by persons aged 10 – 14 (72.8%) and persons aged 25 – 34 (65.0%). Lower rates were recorded for older persons. In particular, only 6.6% of persons aged 55 – 64 and 0.6% of persons aged 65 and over had used PC in the past twelve months. (Table 4.1a)

4.4 The rate of using PC in the past twelve months was slightly higher for males (44.1%) than their female counterparts (42.0%). (Table 4.1a)

Educational attainment

4.5 Some 65.4% of the persons aged 10 and over who had used PC in the past twelve months had secondary / matriculation educational attainment. Another 28.3% had tertiary educational attainment and 6.3% had primary or lower educational attainment. The rate of using PC in the past twelve months was the highest for persons with tertiary educational attainment, at 89.5%. The corresponding rates for those with secondary / matriculation educational attainment and primary or lower educational attainment were 52.3% and 8.4% respectively. (Table 4.1b)

Activity status

4.6 Analyzed by activity status, students had the highest rate of using PC in the past twelve months, at 81.6%. This was followed by economically active persons (51.1%). The rates of using PC were lower for home-makers and

使用個人電腦的地方

4.7 大部分(75.7%)在過去十二個月曾使用個人電腦的十歲及以上人士表示他們曾在家中使用個人電腦。約 54.8% 曾在工作地方及 22.1% 曾在學校使用個人電腦 (表 4.1d 及圖 4.1)

家中有個人電腦但沒有在家中使用個人電腦的人士

4.8 約 175 800 名家中有個人電腦的十歲及以上人士表示他們在過去十二個月沒有在家中使用個人電腦，佔所有家中有個人電腦的十歲及以上人士的 8.1%。他們不用個人電腦的主要原因為「沒有需要使用」(佔該 175 800 人的 70.1%)和「可以在其他地方使用電腦」(16.5%)。(表 4.2)

曾在家中使用個人電腦的人士*在家中使用個人電腦的主要目的*

4.9 約 1 997 200 名十歲及以上人士在過去十二個月曾在家中使用個人電腦，佔全港所有十歲及以上人士的 32.6%。他們在家中使用個人電腦的主要目的為「文書處理」(佔曾在家中使用個人電腦的人士的 69.5%)、「與外界聯絡」(53.0%)、「瀏覽網頁」(51.0%)及「玩電腦遊戲」(46.4%)。(表 4.3a)

4.10 再按經濟活動身分分析，學生在家中使用個人電腦的主要目的與其他人士有些不同。在過去十二個月曾在家中使用個人電腦的學生中，最普遍的目的為玩電腦遊戲，佔這些學生的 67.4%，其次為「文書處理」(66.3%)。(表 4.3a)

在家中使用個人電腦的次數

4.11 約 1 595 500 名十歲及以上人士最少

retired persons, at 12.4% and 1.6% respectively. (Table 4.1c)

Place of using PC

4.7 The majority (75.7%) of the persons aged 10 and over who had used PC in the past twelve months reported that they had used PC at home. Some 54.8% had used PC at place of work and 22.1% at place of study. (Table 4.1d and Chart 4.1)

Persons who had PCs at home but had not used PC at home

4.8 Some 175 800 persons aged 10 and over who had PCs at home reported that they had not used their PCs at home in the past twelve months, constituting 8.1% of all persons aged 10 and over who had PCs at home. Their major reasons for being so were “no specific application” (cited by 70.1% of these 175 800 persons) and “have access to computer at other places” (16.5%). (Table 4.2)

Persons who had used PC at home*Major purpose of using PC at home*

4.9 Some 1 997 200 persons aged 10 and over had used PC at home in the past twelve months, constituting 32.6% of all persons aged 10 and over in Hong Kong. Their major purposes of using PC at home were “word processing” (reported by 69.5% of these persons), “communication with others” (53.0%), “browsing the web pages” (51.0%) and “playing PC games” (46.4%). (Table 4.3a)

4.10 Further analyzed by activity status, the pattern of major purposes of using PC at home was slightly different for students. For students who had used PC at home in the past twelve months, playing PC games was their most common purpose of using PC at home (reported by 67.4% of them), followed by “word processing” (66.3%). (Table 4.3a)

Frequency of using PC at home

4.11 Some 1 595 500 persons aged 10 and

每星期在家中使用一次個人電腦，佔所有在過去十二個月曾在家中使用個人電腦的十歲及以上人士的 79.9%。約 35.5% 甚至每星期在家中使用個人電腦五至七天。（表 4.3b）

4.12 按經濟活動身分分析，在家中使用個人電腦最頻密的人士為學生。在過去十二個月曾在家中使用個人電腦的十歲及以上學生中，約 87.8% 最少每星期在家中使用一次個人電腦。從事經濟活動人士及料理家務者的相應百分比分別為 77.7% 及 63.9%。（表 4.3b）

在家中使用個人電腦最少每星期一次的人士

每星期在家中使用個人電腦的時間

4.13 在 1 595 500 名在家中使用個人電腦最少每星期一次的十歲及以上人士中，約 39.5% 表示每星期在家中使用個人電腦十小時及以上。另外 25.1% 每星期使用五至少於十小時。他們每星期在家中使用個人電腦的平均時間為 9.7 小時。（表 4.4a）

4.14 按年齡組別分析，十五至二十四歲的人士每星期在家中使用個人電腦的時間最長，他們每星期平均在家中使用個人電腦 12.1 小時。其次為二十五至三十四歲的人士（9.6 小時）。（表 4.4a）

4.15 按經濟活動身分分析，從事經濟活動人士每星期平均在家中使用個人電腦 9.4 小時。學生的相應數字為 10.5 小時，而料理家務者則為 7.6 小時。（表 4.4b）

曾在工作地方使用個人電腦的就業人士

4.16 約 1 447 000 名就業人士在過去十二個月曾在工作地方使用個人電腦，佔全港就業人士的 43.9%。

over had used PC at home at least once a week, accounting for 79.9% of all persons aged 10 and over who had used PC at home in the past twelve months. Some 35.5% had even used PC at home for 5 – 7 days a week. (Table 4.3b)

4.12 Analyzed by activity status, the most frequent users of PC at home were students. Of all students aged 10 and over who had used PC at home in the past twelve months, some 87.8% had used PC at least once a week. The corresponding percentages for economically active persons and home-makers were 77.7% and 63.9% respectively. (Table 4.3b)

Persons who had used PC at home at least once a week

Time spent in using PC at home per week

4.13 Some 39.5% of the 1 595 500 persons aged 10 and over who had used PC at home at least once a week reported that they had used PC at home for 10 hours and more per week. Another 25.1% had done so for 5 to less than 10 hours per week. Their average time spent in using PC at home per week was 9.7 hours. (Table 4.4a)

4.14 Analyzed by age group, persons aged 15 – 24 spent the longest time per week using PC at home. Their average time spent in using PC at home was 12.1 hours per week. This was followed by persons aged 25 – 34 (9.6 hours). (Table 4.4a)

4.15 Analyzed by activity status, economically active persons had used PC at home for an average of 9.4 hours per week. The corresponding figures were 10.5 hours for students and 7.6 hours for home-makers. (Table 4.4b)

Employed persons who had used PC at place of work

4.16 Some 1 447 000 employed persons had used PC at place of work in the past twelve months, constituting 43.9% of employed persons in Hong Kong.

年齡及性別

4.17 在該 1 447 000 名就業人士中，42.6% 年齡介乎二十五至三十四歲；32.7% 年齡介乎三十五至四十四歲及 14.0% 年齡介乎十五至二十四歲。較年輕的就業人士在過去十二個月曾在工作地方使用個人電腦的比率較高。(表 4.5a)

4.18 在該 1 447 000 名就業人士中，約 50.8% 為男性；49.2% 為女性。相對而言，女性曾在工作地方使用個人電腦的比率(55.3%)較男性高(36.5%)。(表 4.5a)

行業類別

4.19 在該 1 447 000 名就業人士中，約 25.7% 從事批發、零售、進出口貿易、飲食及酒店業。另外 22.6% 從事社區、社會及個人服務業和 22.1% 從事金融、保險、地產及商用服務業。從事金融、保險、地產及商用服務業的人士中，有 77.7% 在過去十二個月曾在工作地方使用個人電腦，此比率在各行業類別中最高。(表 4.5b)

職業組別

4.20 在該 1 447 000 名在過去十二個月曾在工作地方使用個人電腦的人士中，34.2% 是專業人員與輔助專業人員和 33.6% 是文員。這兩個組別的人士在工作地方使用個人電腦的比率較高，專業人員與輔助專業人員的比率為 78.9%；而文員則為 79.4%。(表 4.5c)

在工作地方使用個人電腦的主要目的

4.21 在該 1 447 000 名就業人士中，大部分(86.8%)在工作地方使用個人電腦作「文書處理」。其他在工作地方使用個人電腦的主要目的包括「與外界聯絡」(38.3%)及「數據處理/分析/資料庫管理」(37.0%)。(表 4.5d)

Age and sex

4.17 Of these 1 447 000 employed persons, 42.6% were aged 25 – 34, 32.7% aged 35 – 44 and 14.0% aged 15 – 24. The rate of using PC at place of work in the past twelve months was higher for younger employed persons. (Table 4.5a)

4.18 Some 50.8% of these 1 447 000 employed persons were males and 49.2% were females. Relatively speaking, the rate of using PC at place of work was higher for females (55.3%) than their male counterparts (36.5%). (Table 4.5a)

Industry sector

4.19 Some 25.7% of these 1 447 000 employed persons were engaged in the wholesale, retail and import / export trades, restaurants and hotels sector. Another 22.6% were in the community, social and personal services sector and 22.1% in the financing, insurance, real estate and business services sector. About 77.7% of the persons engaged in the financing, insurance, real estate and business services sector had used PC at place of work in the past twelve months, being the highest rate among all industry sectors. (Table 4.5b)

Occupation category

4.20 Of the 1 447 000 employed persons who had used PC at place of work in the past twelve months, 34.2% were professionals and associate professionals and 33.6% were clerks. These two groups of persons had the highest rate of using PC at place of work, being 78.9% for professionals and associate professionals and 79.4% for clerks. (Table 4.5c)

Major purpose of using PC at place of work

4.21 The majority (86.8%) of the 1 447 000 employed persons used PC at place of work for word processing. Other major purposes of using PC at place of work included “communication with others” (38.3%) and “data processing / analysis / database management” (37.0%). (Table 4.5d)

在工作地方使用個人電腦的次數

4.22 約 1 365 100 名就業人士在工作地方使用個人電腦最少每星期一次，佔所有在過去十二個月曾在工作地方使用個人電腦的就業人士的 94.3%。在該 1 365 100 人中，大部分(87.6%)每星期在工作地方使用個人電腦五至六天。(表 4.5e)

在工作地方使用個人電腦最少每星期一次的就業人士*每星期在工作地方使用個人電腦的時間*

4.23 在該 1 365 100 名在工作地方使用個人電腦最少每星期一次的就業人士中，29.3% 每星期在工作地方使用個人電腦四十小時及以上。另外 31.2% 每星期在工作地方使用個人電腦二十至少於四十小時；17.3%，十至少於二十小時。他們平均每星期在工作地方使用個人電腦 25.0 小時。(表 4.6)

曾在學校使用個人電腦的學生

4.24 約 545 200 名十歲及以上的學生在過去十二個月曾在學校使用個人電腦，佔全港所有十歲及以上的學生的 61.5%。

年齡及性別

4.25 在該 545 200 名學生中，41.2% 年齡介乎十至十四歲；57.9% 年齡介乎十五至二十四歲。十至十四歲的學生在學校使用個人電腦的比率為 54.0%；而十五至二十四歲的學生的比率為 67.8%。男性與女性學生在學校使用個人電腦的模式大致相同。(表 4.7a)

就讀級別

4.26 按就讀級別分析，在該 545 200 名學生中，70.7% 正就讀中學；18.1% 就讀專上學院及 11.2% 就讀小學。小學生在學校使用個人電腦的比率為 30.7%；中學生的比率為 66.5%；

Frequency of using PC at place of work

4.22 Some 1 365 100 employed persons had used PC at place of work at least once a week, accounting for 94.3% of all employed persons who had used PC at place of work in the past twelve months. The majority (87.6%) of these 1 365 100 persons used PC at place of work for 5 – 6 days a week. (Table 4.5e)

Employed persons who had used PC at place of work at least once a week*Time spent in using PC at place of work per week*

4.23 Among the 1 365 100 employed persons who had used PC at place of work at least once a week, 29.3% used PC at place of work for 40 hours and more per week. Another 31.2% used PC at place of work for 20 to less than 40 hours per week and 17.3% for 10 to less than 20 hours per week. Their average time spent in using PC at place of work was 25.0 hours per week. (Table 4.6)

Students who had used PC at place of study

4.24 Some 545 200 students aged 10 and over had used PC at place of study in the past twelve months, constituting 61.5% of all students aged 10 and over in Hong Kong.

Age and sex

4.25 Of these 545 200 students, 41.2% were aged 10 – 14 and 57.9% aged 15 - 24. The rates of using PC at place of study were 54.0% for students aged 10 – 14 and 67.8% for those aged 15 – 24. The patterns of PC usage at place of study for male and female students were similar. (Table 4.7a)

Level of study

4.26 Analyzed by level of study, 70.7% of these 545 200 students were studying in secondary schools, 18.1% in tertiary institutions and 11.2% in primary schools. The rate of using PC at place of study was 30.7% for students in primary schools,

而專上學院學生的比率則為 91.8%。(表 4.7b)

66.5% for students in secondary schools, and 91.8% for students in tertiary institutions. (Table 4.7b)

在學校使用個人電腦的主要目的

Major purpose of using PC at place of study

4.27 在該 545 200 名曾在學校使用個人電腦的學生中，大部分(77.4%)使用個人電腦作「文書處理」。其他普遍在學校使用個人電腦的目的為「瀏覽網頁」(40.1%)；「圖形/圖象處理」(30.1%)；「上網搜尋資料/下載資料」(27.5%)及「與外界聯絡」(20.5%)。(表 4.7c)

4.27 Of these 545 200 students who had used PC at place of study, the majority (77.4%) used PC for word processing. The other commonly cited purposes of using PC at place of study were “browsing the web pages” (40.1%), “graphics / image processing” (30.1%), “searching for / downloading information online” (27.5%) and “communication with others” (20.5%). (Table 4.7c)

在學校使用個人電腦的次數

Frequency of using PC at place of study

4.28 約 432 500 學生在學校使用個人電腦最少每星期一次，佔所有在過去十二個月曾在學校使用個人電腦的十歲及以上學生的 79.3%。(表 4.7d)

4.28 Some 432 500 students used PC at place of study at least once a week, accounting for 79.3% of all students aged 10 and over who had used PC at place of study in the past twelve months. (Table 4.7d)

在學校使用個人電腦最少每星期一次的學生

Students who had used PC at place of study at least once a week

每星期在學校使用個人電腦的時間

Time spent in using PC at place of study per week

4.29 在該 432 500 名在學校使用個人電腦最少每星期一次的十歲及以上學生中，約 51.5% 每星期在學校使用個人電腦少於二小時。另外 16.0% 每星期在學校使用個人電腦二至少於三小時，12.8%，三至少於五小時及 10.7%，五至少於十小時。他們每星期在學校平均使用個人電腦 3.5 小時。(表 4.8)

4.29 Of the 432 500 students aged 10 and over who had used PC at place of study at least once a week, about 51.5% used PC at place of study for less than two hours per week. Another 16.0% used PC at place of study for 2 to less than 3 hours per week, 12.8% for 3 to less than 5 hours per week and 10.7% for 5 to less than 10 hours per week. Their average time spent in using PC at place of study was 3.5 hours per week. (Table 4.8)

曾在其他地方使用個人電腦的人士

Persons who had used PC at other places

4.30 約 517 800 名十歲及以上的人士在過去十二個月曾在家中、工作地方及學校以外的地方使用個人電腦，佔全港所有十歲及以上的人士的 8.4%。

4.30 Some 517 800 persons aged 10 and over had used PC at places other than home, place of work and place of study in the past twelve months, constituting 8.4% of all persons aged 10 and over in Hong Kong.

使用個人電腦的地方

4.31 在該 517 800 人中，76.7% 曾在親友/鄰舍家中使用個人電腦。另外 14.1% 曾在公共圖書館及 11.0% 曾在電腦培訓中心使用個人電腦。(表 4.9a)

年齡及性別

4.32 在所有曾在親友/鄰舍家中使用個人電腦的十歲及以上人士中，十至二十四歲的人士佔 58.8%。相應的百分比在公共圖書館為 68.2%，而在社區組織/志願機構則為 68.8%。(表 4.9a)

4.33 在所有在過去十二個月曾在電腦培訓中心使用個人電腦的十歲及以上人士中，41.2% 年齡介乎三十五至四十四歲及 28.5% 年齡介乎二十五至三十四歲。至於曾在餐廳/酒吧/店舖使用個人電腦的人士，43.7% 年齡介乎二十五至三十四歲及 29.6% 年齡介乎十五至二十四歲。(表 4.9a)

經濟活動身分

4.34 按經濟活動身分分析，從事經濟活動人士有較大機會在電腦培訓中心及餐廳/酒吧/店舖使用個人電腦；而學生則有較大傾向於公共圖書館及社區組織/志願機構使用個人電腦。(表 4.9b)

在其他地方使用個人電腦的主要目的

4.35 在該 517 800 名在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士中，約 45.8% 在該些地方使用個人電腦玩電腦遊戲。其他較普遍的目的有「瀏覽網頁」(39.8%)；「文書處理」(33.5%)；「與外界聯絡」(32.2%) 及「上網搜尋資料/下載資料」(21.3%)。(表 4.9c)

在其他地方使用個人電腦的次數

4.36 約 100 200 名十歲及以上的人士在其他地方使用個人電腦最少每星期一次，佔所有在過去十二個月曾在其他地方使用個人電腦

Places of using PC

4.31 Of these 517 800 persons, 76.7% had used PC in their relatives' / neighbours' homes. Another 14.1% had used PC in public libraries and 11.0% in computer training centres. (Table 4.9a)

Age and sex

4.32 Among all persons aged 10 and over who had used PC in relatives' / neighbours' homes, 58.8% were aged 10 – 24. The corresponding percentages were 68.2% for public libraries and 68.8% for community / voluntary organizations. (Table 4.9a)

4.33 Among persons aged 10 and over who had used PC in computer training centres in the past twelve months, 41.2% were aged 35 – 44 and 28.5% aged 25 – 34. For persons who had used PC in restaurants / bars / shops, 43.7% were aged 25 – 34 and 29.6% aged 15 – 24. (Table 4.9a)

Activity status

4.34 Analyzed by activity status, economically active persons had greater likelihood of using PC in computer training centres and restaurants / bars / shops while students had greater tendency to use PC in public libraries and community / voluntary organizations. (Table 4.9b)

Major purpose of using PC at other places

4.35 Some 45.8% of the 517 800 persons aged 10 and over who had used PC at other places in the past twelve months reported that they used PC at other places for playing PC games. Other common purposes of using PC at other places were “browsing the web pages” (39.8%), “word processing” (33.5%), “communication with others” (32.2%) and “searching for / downloading information online” (21.3%). (Table 4.9c)

Frequency of using PC at other places

4.36 Some 100 200 persons aged 10 and over had used PC at other places at least once a week, accounting for 19.3% of all persons aged 10 and over who had used PC at other places in the past

的十歲及以上人士的 19.3%。此外，45.4% 的人士在其他地方使用個人電腦少於一個月一次。（表 4.9d）

在其他地方使用個人電腦最少每星期一次的人士

每星期在其他地方使用個人電腦的時間

4.37 在該 100 200 名在其他地方使用個人電腦最少每星期一次的人士中，28.8% 每星期在該些地方使用個人電腦少於二小時。另外 25.5% 每星期在其他地方使用個人電腦二至少於三小時及 26.0%，三至少於五小時。他們每星期在其他地方平均使用個人電腦 3.5 小時。（表 4.10）

twelve months. About 45.4% of these persons used PC at other places less than once a month. (Table 4.9d)

Persons who had used PC at other places at least once a week

Time spent in using PC at other places per week

4.37 Of these 100 200 persons who had used PC at other places at least once a week, 28.8% used PC at other places for less than two hours per week. Another 25.5% used PC at other places for 2 to less than 3 hours per week and 26.0%, 3 to less than 5 hours per week. Their average time spent in using PC at other places was 3.5 hours per week. (Table 4.10)

圖4.1 按在個別地方曾否使用個人電腦劃分的在過去十二個月曾使用個人電腦的十歲及以上人士的百分比分布
Chart 4.1 Percentage distribution of persons aged 10 and over who had used personal computer in the past twelve months by whether had used personal computer at the respective places

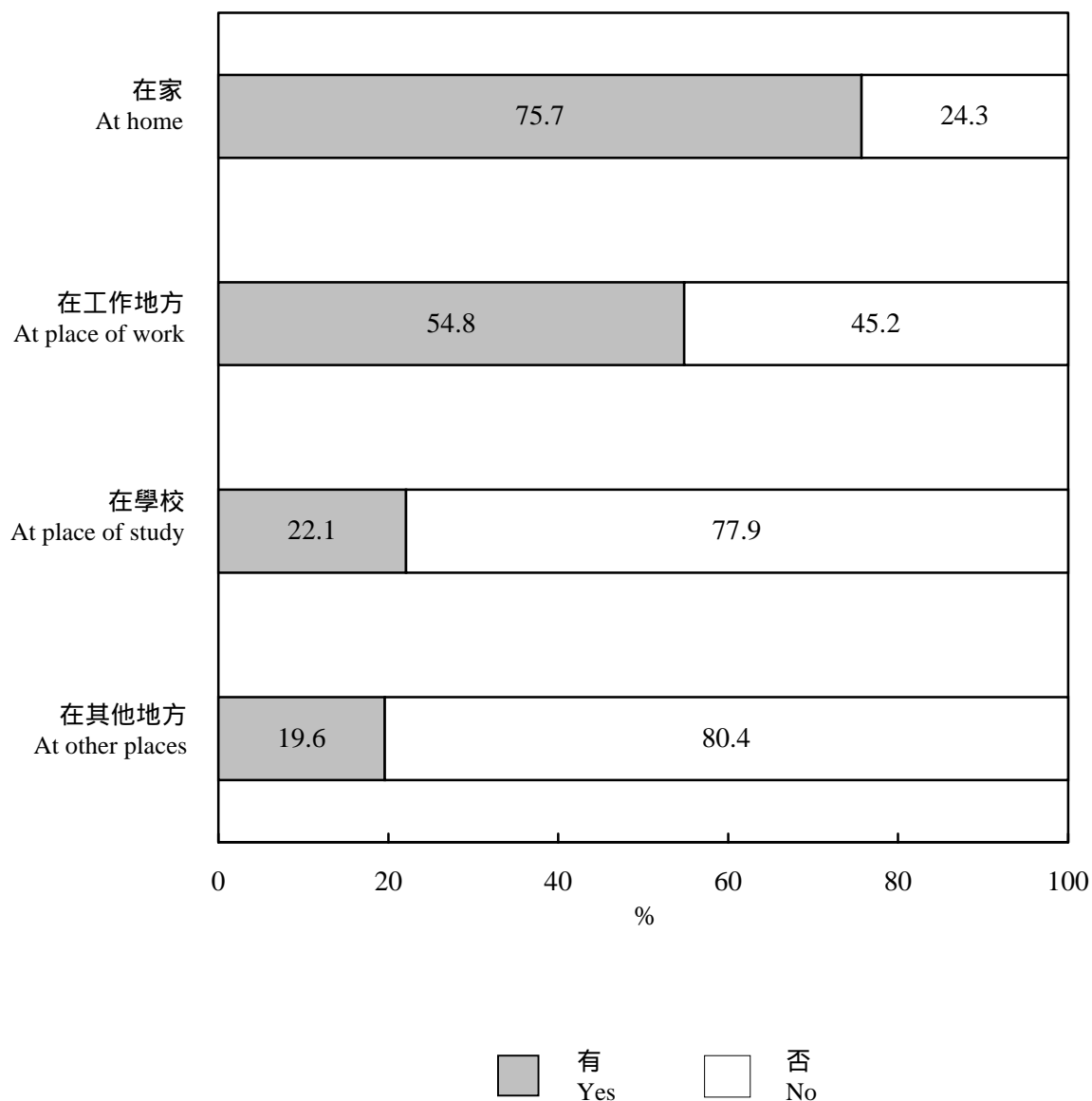


表 4.1a 按年齡及性別劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
 Table 4.1a Persons aged 10 and over who had used personal computer (PC) in the past twelve months by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	155.8	11.6	73.0	147.8	11.4	72.6	303.6	11.5	72.8
15 - 24	339.2	25.2	76.1	374.8	29.0	81.7	713.9	27.0	78.9
25 - 34	348.2	25.8	63.6	407.1	31.5	66.2	755.3	28.6	65.0
35 - 44	347.1	25.8	48.6	286.0	22.1	40.4	633.0	24.0	44.5
45 - 54	127.5	9.5	25.2	66.8	5.2	14.6	194.4	7.4	20.2
55 - 64	25.9	1.9	9.1	9.1	0.7	3.7	35.0	1.3	6.6
≥ 65	3.6	0.3	1.0	0.8	0.1	0.2	4.4	0.2	0.6
合計 Overall	1 347.3	100.0	44.1	1 292.4	100.0	42.0	2 639.7	100.0	43.1

註釋：* 在個別年齡及性別分組中佔所有人士的百分比。以所有十至十四歲的男性為例，73.0%在過去十二個月曾使用個人電腦。

Note: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10-14, 73.0% had used PC in the past twelve months.

表 4.1b 按教育程度劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.1b Persons aged 10 and over who had used personal computer (PC) in the past twelve months by educational attainment

教育程度 Educational attainment	人數 No. of persons (‘000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	166.8	6.3	8.4
中學/預科 Secondary/matriculation	1 727.0	65.4	52.3
專上教育 Tertiary	745.9	28.3	89.5
合計 Overall	2 639.7	100.0	43.1

註釋：* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度人士為例，89.5%在過去十二個月曾使用個人電腦。

Note: * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons with tertiary educational attainment, 89.5% had used PC in the past twelve months.

表 4.1c 按經濟活動身分劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.1c Persons aged 10 and over who had used personal computer (PC) in the past twelve months by activity status

經濟活動身分 Activity status	人數 No. of persons (‘000)	百分比 %	比率* Rate*
從事經濟活動 Economically active	1 795.4	68.0	51.1
非從事經濟活動 Economically inactive	844.3	32.0	32.3
學生 <i>Students</i>	714.3	27.1	81.6
退休人士 <i>Retired persons</i>	13.0	4.2	1.6
料理家務者 <i>Home-makers</i>	110.1	0.5	12.4
其他 <i>Others</i>	7.0	0.3	15.4
合計 Overall	2 639.7	100.0	43.1

註釋： * 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，51.1%在過去十二個月曾使用個人電腦。

Note : * As a percentage of all persons aged 10 and over in the respective activity status groups. For example, among all economically active persons, 51.1% had used PC in the past twelve months .

表 4.1d 按使用個人電腦的地方劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.1d Persons aged 10 and over who had used personal computer (PC) in the past twelve months by place of using PC

使用個人電腦的地方 [#] Place of using PC [#]	人數 No. of persons ('000)	百分比 %
在家 At home	1 997.2	75.7
在工作地方 At place of work	1 447.0	54.8
在學校 At place of study	584.5	22.1
在其他地方 At other places	517.8	19.6
親友/鄰舍家中 Relative's/neighbour's home	397.3	15.1
公共圖書館 Public library	73.0	2.8
電腦培訓中心 Computer training centre	56.9	2.2
餐廳/酒吧/店鋪 Restaurants/bars/shops	42.1	1.6
社區組織或志願機構 Community or voluntary organizations	33.6	1.3
其他 Others	5.3	0.2
合計 Overall	2 639.7	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 4.2 按沒有在家中使用個人電腦的原因劃分的家中有個人電腦而在過去十二個月沒有在家中使用個人電腦的十歲及以上人士數目
Table 4.2 Persons aged 10 and over who had personal computer (PC) at home but had not used the PC at home in the past twelve months by reason of not using the PC at home

沒有在家中使用個人電腦的原因# Reason of not using PC at home#	人數 No. of persons ('000)	百分比 %
沒有需要使用 No specific application	123.1	70.1
可以在其他地方使用電腦 Have access to computer at other places	29.0	16.5
電腦壞了 Computer out of order	16.9	9.6
沒有時間 No time	9.2	5.3
速度慢 Slow response	8.8	5.0
無興趣使用電腦 Lack of interest in using computer	7.7	4.4
合計 Overall	175.8	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 4.3a 按在家中使用個人電腦的主要目的及經濟活動身分劃分的在過去十二個月曾在家中使用個人電腦的十歲及以上人士數目
 Table 4.3a Persons aged 10 and over who had used personal computer (PC) at home in the past twelve months by major purpose of using PC at home and activity status

	經濟活動身分 Activity status				
	從事經濟活動人士 Economically active persons	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
在家中使用個人電腦的主要目的# Major purpose of using PC at home#	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
文字處理 Word processing	944.3 (72.4%)	381.4 (66.3%)	53.6 (52.7%)	9.7 (58.5%)	1 389.1 (69.5%)
與外界聯絡 Communication with others	717.9 (55.1%)	308.8 (53.7%)	28.3 (27.8%)	4.6 (27.6%)	1 059.5 (53.0%)
瀏覽網頁(不包括政府網頁) Browsing/surfing the web pages (excluding government homepage)	703.0 (53.9%)	272.7 (47.4%)	37.0 (36.3%)	6.8 (40.8%)	1 019.5 (51.0%)
玩電腦遊戲 Playing PC games	488.5 (37.5%)	388.0 (67.4%)	42.6 (41.9%)	6.9 (41.7%)	926.1 (46.4%)
上網搜尋資料/下載資料(不包括政府資料) Searching for/downloading information online (excluding government information)	457.7 (35.1%)	194.8 (33.9%)	17.1 (16.8%)	4.0 (24.3%)	673.6 (33.7%)
上網閱讀雜誌/報章 Reading magazine/newspaper online	451.5 (34.6%)	146.7 (25.5%)	25.1 (24.6%)	5.2 (31.6%)	628.5 (31.5%)
聽歌 Listening songs	283.3 (21.7%)	246.0 (42.8%)	15.1 (14.9%)	2.5 (15.3%)	547.0 (27.4%)
看光碟(VCD/DVD) Watching VCD/DVD	282.9 (21.7%)	167.6 (29.1%)	17.1 (16.8%)	1.9 (11.7%)	469.6 (23.5%)

註釋：括號內的數字表示在個別經濟活動身分組別中佔所有在過去十二個月曾在家中使用個人電腦的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentage of persons aged 10 and over who had used PC at home in the past twelve months in the respective activity status groups.

表 4.3a(續) 按在家中使用個人電腦的主要目的及經濟活動身分劃分的在過去十二個月曾在家中使用個人電腦的十歲及以上人士數目
 Table 4.3a (Cont'd) Persons aged 10 and over who had used personal computer (PC) at home in the past twelve months by major purpose of using PC at home and activity status

	經濟活動身分 Activity status				合計 Overall
	從事經濟活動人士 Economically active persons	非從事經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
在家中使用個人電腦的主要目的#(續) Major purpose of using PC at home#(Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
圖形/圖象處理 Graphics/image processing	199.8 (15.3%)	122.8 (21.3%)	5.3 (5.2%)	2.8 (16.6%)	330.7 (16.6%)
上網下載軟件 Downloading software online	220.2 (16.9%)	102.9 (17.9%)	3.1 (3.1%)	2.1 (12.8%)	328.4 (16.4%)
上網使用政府網頁服務(例如：瀏覽政府網頁或下載政府申請表格) Using services provided by government homepage online (e.g. browsing government homepage or downloading government application form)	192.4 (14.8%)	54.6 (9.5%)	6.1 (6.0%)	2.4 (14.2%)	255.4 (12.8%)
數據處理/分析/資料庫管理 Data processing/analysis/database management	205.1 (15.7%)	38.3 (6.7%)	5.3 (5.2%)	1.3 (7.7%)	249.9 (12.5%)
自我進修 Self-studying	132.3 (10.1%)	64.8 (11.3%)	9.2 (9.0%)	2.2 (13.4%)	208.5 (10.4%)
上網使用電子商業服務 Using electronic business services online	143.4 (11.0%)	16.7 (2.9%)	8.0 (7.9%)	2.4 (14.3%)	170.5 (8.5%)
合計 Overall	1 303.6	575.3	101.7	16.6	1 997.2

註釋：# 可以選擇多項答案。

Notes: # Multiple answers were allowed.

括號內的數字表示在個別經濟活動身分組別中佔所有在過去十二個月曾在家中使用個人電腦的十歲及以上人士的百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used PC at home in the past twelve months in the respective activity status groups.

表 4.3b 按在家中使用個人電腦的次數及經濟活動身分劃分的在過去十二個月曾在家中使用個人電腦的十歲及以上人士數目
 Table 4.3b Persons aged 10 and over who had used personal computer (PC) at home in the past twelve months by frequency of using PC at home and activity status

	經濟活動身分 Activity status				合計 Overall
	從事經濟活動人士 Economically active persons	非從事經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
在家中使用個人電腦的次數 Frequency of using PC at home	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於一個月一次 Less than once a month	93.7 (7.2%)	17.7 (3.1%)	14.6 (14.4%)	2.3 (13.8%)	128.3 (6.4%)
少於一星期一次但最少一個月一次 Less than once a week but at least once a month	196.4 (15.1%)	52.6 (9.1%)	22.1 (21.7%)	2.3 (14.1%)	273.4 (13.7%)
一星期一次或以上 Once or more a week	1 013.4 (77.7%)	505.1 (87.8%)	65.0 (63.9%)	12.0 (72.1%)	1 595.5 (79.9%)
每星期一日 1 day per week	165.5 (12.7%)	61.9 (10.8%)	13.9 (13.7%)	1.8 (10.7%)	243.1 (12.2%)
每星期二至四日 2 - 4 days per week	407.7 (31.3%)	203.3 (35.3%)	28.6 (28.1%)	3.8 (22.8%)	643.3 (32.2%)
每星期五至七日 5 - 7 days per week	440.2 (33.8%)	239.9 (41.7%)	22.5 (22.1%)	6.4 (38.6%)	709.0 (35.5%)
總計 Total	1 303.6 (100.0%)	575.3 (100.0%)	101.7 (100.0%)	16.6 (100.0%)	1 997.2 (100.0%)

註釋：括號內的數字表示在個別經濟活動身分組別中佔所有在過去十二個月曾在家中使用個人電腦的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentage of persons aged 10 and over who had used PC at home in the past twelve months in the respective activity status groups.

表 4.4a 按每星期在家中使用個人電腦的時間及年齡劃分的在過去十二個月曾在家中使用個人電腦最少每星期一次的十歲及以上人士數目
 Table 4.4a Persons aged 10 and over who had used personal computer (PC) at home at least once a week in the past twelve months by time spent in using PC at home per week and age

	年齡組別 Age group			
	10 - 14	15 - 24	25 - 34	35 - 44
每星期在家中使用個人電腦 的時間(小時) Time spent in using PC at home per week (hours)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
< 1	3.0 (1.7%)	1.2 (0.2%)	4.6 (1.1%)	5.6 (1.6%)
1 - < 2	17.5 (9.6%)	16.9 (3.2%)	20.3 (4.7%)	29.3 (8.5%)
2 - < 3	26.3 (14.4%)	33.4 (6.4%)	43.6 (10.1%)	48.4 (14.1%)
3 - < 5	44.8 (24.5%)	74.7 (14.3%)	72.5 (16.8%)	67.0 (19.4%)
5 - < 10	46.9 (25.6%)	130.2 (24.9%)	119.4 (27.7%)	80.8 (23.5%)
10 - < 20	30.1 (16.5%)	149.0 (28.5%)	107.4 (24.9%)	76.9 (22.3%)
≥ 20	13.5 (7.4%)	117.7 (22.5%)	63.3 (14.6%)	35.9 (10.4%)
不定 Not fixed	0.6 (0.3%)	0.2 (~)	0.9 (0.2%)	0.4 (0.1%)
總計 Total	182.7 (100.0%)	523.3 (100.0%)	431.9 (100.0%)	344.3 (100.0%)
平均時間(小時) Average duration (hours)	7.0	12.1	9.6	8.2

註釋：~ 少於 0.05%。

Notes : ~ Less than 0.05%.

註釋：括號內的數字表示在個別年齡組別中佔所有在過去十二個月曾在家中使用個人電腦最少每星期一次的十歲及以上人士百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used PC at home at least once a week in the past twelve months in the respective age groups.

表 4.4a(續) 按每星期在家中使用個人電腦的時間及年齡劃分的在過去十二個月曾在家中
 使用個人電腦最少每星期一次的十歲及以上人士數目
 Table 4.4a Persons aged 10 and over who had used personal computer (PC) at home
 (Cont'd) at least once a week in the past twelve months by time spent in using PC at
 home per week and age

每星期在家中使用個人電腦 的時間(小時) Time spent in using PC at home per week (hours)	年齡組別(續) Age group (Cont'd)		
	45 - 54	≥ 55	合計 Overall
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
< 1	1.6 (1.6%)	- (-)	16.0 (1.0%)
1 - < 2	9.2 (9.8%)	2.3 (12.2%)	95.5 (6.0%)
2 - < 3	15.1 (16.0%)	2.4 (12.7%)	169.1 (10.6%)
3 - < 5	20.0 (21.1%)	2.8 (15.2%)	281.8 (17.7%)
5 - < 10	18.9 (20.0%)	4.6 (24.8%)	400.9 (25.1%)
10 - < 20	21.5 (22.8%)	3.9 (21.0%)	388.8 (24.4%)
≥ 20	8.2 (8.7%)	2.4 (13.0%)	241.0 (15.1%)
不定 Not fixed	- (-)	0.2 (1.1%)	2.3 (0.1%)
總計 Total	94.6 (100.0%)	18.6 (100.0%)	1 595.5 (100.0%)
平均時間(小時) Average duration (hours)	8.0	8.6	9.7

註釋： 括號內的數字表示在個別年齡組別中佔所有在過去十二個月曾在家中使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentage of persons aged 10 and over who had used PC at home at least once a week in the past twelve months in the respective age groups.

表 4.4b 按每星期在家中使用個人電腦的時間及經濟活動身分劃分的在過去十二個月曾在家中使用個人電腦最少每星期一次的十歲及以上人士數目
Table 4.4b Persons aged 10 and over who had used personal computer (PC) at home at least once a week in the past twelve months by time spent in using PC at home per week and activity status

	經濟活動身分 Activity status				
	從事經濟活動人士 Economically active persons	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
每星期在家中使用個人電腦的時間(小時) Time spent in using PC at home per week (hours)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 1	11.1 (1.1%)	3.6 (0.7%)	1.3 (2.0%)	- (-)	16.0 (1.0%)
1 - < 2	63.1 (6.2%)	25.5 (5.1%)	6.2 (9.6%)	0.7 (5.6%)	95.5 (6.0%)
2 - < 3	113.5 (11.2%)	43.8 (8.7%)	11.7 (18.0%)	0.2 (1.9%)	169.1 (10.6%)
3 - < 5	175.3 (17.3%)	89.4 (17.7%)	13.6 (21.0%)	3.4 (28.8%)	281.8 (17.7%)
5 - < 10	258.4 (25.5%)	123.8 (24.5%)	16.3 (25.1%)	2.4 (20.3%)	400.9 (25.1%)
10 - < 20	247.5 (24.4%)	128.7 (25.5%)	10.3 (15.9%)	2.3 (19.1%)	388.8 (24.4%)
≥ 20	143.0 (14.1%)	89.5 (17.7%)	5.6 (8.6%)	2.9 (24.3%)	241.0 (15.1%)
不定 Not fixed	1.6 (0.2%)	0.8 (0.1%)	- (-)	- (-)	2.3 (0.1%)
總計 Total	1 013.4 (100.0%)	505.1 (100.0%)	65.0 (100.0%)	12.0 (100.0%)	1 595.5 (100.0%)
平均時間(小時) Average duration (hours)	9.4	10.5	7.6	14.6	9.7

註釋：括號內的數字表示在個別經濟活動身分組別中佔所有在過去十二個月曾在家中使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentage of persons aged 10 and over who had used PC at home at least once a week in the past twelve months in the respective activity status groups.

表 4.5a 按年齡/性別劃分的在過去十二個月曾在工作地方使用個人電腦的就業人士數目
 Table 4.5a Employed persons who had used personal computer (PC) at place of work in the past twelve months by age/sex

年齡組別/性別 Age group/sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	202.5	14.0	52.5
25 - 34	615.8	42.6	62.9
35 - 44	473.1	32.7	44.8
45 - 54	136.2	9.4	21.2
55 - 64	17.6	1.2	9.0
≥ 65	1.7	0.1	4.4
性別 Sex			
男 Male	735.6	50.8	36.5
女 Female	711.4	49.2	55.3
合計 Overall	1 447.0	100.0	43.9

註釋：* 在個別年齡/性別組別中佔所有就業人士的百分比。以所有十五至二十四歲的就業人士為例，52.5%在過去十二個月曾在工作地方使用個人電腦。

Note: * As a percentage of all employed persons in the respective age/sex groups. For example, among all employed persons aged 15-24, 52.5% had used PC at place of work in the past twelve months.

表 4.5b 按行業類別劃分的在過去十二個月曾在工作地方使用個人電腦的就業人士數目
Table 4.5b Employed persons who had used personal computer (PC) at place of work in the past twelve months by industry sector

行業類別 Industry sector	人數 No. of persons ('000)	百分比 %	比率* Rate*
製造業 Manufacturing	204.6	14.1	45.3
建造業 Construction	81.1	5.6	23.1
批發、零售、進出口貿易、 飲食及酒店業 Wholesale, retail and import/export trades, restaurants and hotels	371.4	25.7	40.8
運輸、倉庫及通訊業 Transport, storage and communications	134.4	9.3	32.1
金融、保險、地產及商用 服務業 Financing, insurance, real estate and business services	319.7	22.1	77.7
社區，社會及個人服務業 Community, social and personal services	327.0	22.6	44.9
其他 Others	8.7	0.6	29.8
合計 Overall	1 447.0	100.0	43.9

註釋：* 在個別行業類別中佔所有就業人士的百分比。以所有從事製造業的人士為例，45.3%在過去十二個月曾在工作地方使用個人電腦。

Note: * As a percentage of all employed persons in the respective industry sectors. For example, among all employed persons in the manufacturing sector, 45.3% had used PC at place of work in the past twelve months.

表 4.5c 按職業組別劃分的在過去十二個月曾在工作地方使用個人電腦的十五歲及以上就業人士數目
 Table 4.5c Employed persons who had used personal computer (PC) at place of work in the past 12 months by occupation category

職業組別 Occupation category	人數 No. of persons ('000)	百分比 %	比率* Rate*
經理及行政級人員 Managers and administrators	231.0	16.0	59.6
專業人員與輔助專業人員 Professionals and associate professionals	494.6	34.2	78.9
文員 Clerks	486.0	33.6	79.4
服務工作及商店銷售人員 Service workers and shop sales workers	116.1	8.0	25.3
工藝及有關人員 Craft and related workers	84.9	5.9	15.7
機台及機器操作員及 裝配員 Plant and machine operators and assemblers	9.9	0.7	4.4
非技術工人 Elementary occupations	23.0	1.6	5.3
其他 Others	1.4	0.1	11.3
總計 Total	1 447.0	100.0	43.9

註釋：* 在個別職業組別中佔所有就業人士的百分比。以所有經理及行政級人員為例，59.6%在過去十二個月曾在工作地方使用個人電腦。

Note: * As a percentage of all employed persons in the respective occupation categories. For example, among all managers and administrators, 59.6% had used PC at place of work in the past twelve months.

表 4.5d 按在工作地方使用個人電腦的主要目的劃分的在過去十二個月曾在工作地方使用個人電腦的就業人士數目
Table 4.5d Employed persons who had used personal computer (PC) at place of work in the past twelve months by major purpose of using PC at place of work

在工作地方使用個人電腦的主要目的 [#] Major purpose of using PC at place of work [#]	人數 No. of persons ('000)	百分比 %
文書處理 Word processing	1 255.4	86.8
與外界聯絡 Communication with others	554.8	38.3
數據處理/分析/資料庫管理 Data processing/ analysis/database management	535.5	37.0
上網搜尋資料/下載資料(不包括政府資料) Searching for/downloading information online (excluding government information)	348.0	24.1
瀏覽網頁(不包括政府網頁) Browsing/surfing the web pages (excluding government homepage)	343.8	23.8
圖形/圖象處理/設計 Graphics/image processing/design	312.6	21.6
使用特設電腦系統(例如: 會計及人力資源管理系統) Using tailor-made computer system (e.g. accounting and human resources management systems)	151.4	10.5
上網閱讀雜誌/報章 Reading magazine/newspaper online	144.0	9.9
使用內聯網(例如: 搜尋公司內部資料及內部聯絡) Using Intranet (e.g. for internal information searching and internal communication)	143.7	9.9
上網使用政府網頁服務(例如: 瀏覽政府網頁或下載 政府申請表格) Using services provided by government homepage online (e.g. browsing government homepage or downloading government application form)	105.6	7.3
上網使用電子商業服務 Using electronic business services online	87.8	6.1
上網下載軟件 Downloading software online	82.1	5.7
合計 Overall	1 447.0	

註釋: # 可選擇多項答案。

Note: # Multiple answers were allowed.

表 4.5e 按在工作地方使用個人電腦的次數劃分的在過去十二個月曾在工作地方使用個人電腦的就業人士數目
Table 4.5e Employed persons who had used personal computer (PC) at place of work in the past twelve months by frequency of using PC at place of work

在工作地方使用個人電腦的次數 Frequency of using PC at place of work	人數 No. of persons ('000)	百分比 %
少於一個月一次 Less than once a month	23.6	1.6
少於二星期一次但最少一個月一次 Less than once every two weeks but at least once a month	22.5	1.6
少於一星期一次但最少二星期一次 Less than once a week but at least once every two weeks	35.8	2.5
一星期一次或以上 Once or more a week	1 365.1	94.3
每星期一至四日 1 - 4 days per week	169.7	11.7
每星期五至六日 5 - 6 days per week	1 195.4	82.6
總計 Total	1 447.0	100.0

表 4.6 按每星期在工作地方使用個人電腦的時間劃分的在過去十二個月曾在工作地方使用個人電腦最少每星期一次的就業人士數目
Table 4.6 Employed persons who had used personal computer (PC) at place of work at least once a week in the past twelve months by time spent in using PC at place of work per week

每星期在工作地方使用個人電腦 的時間(小時) Time spent in using PC at place of work per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	6.9	0.5
1 - < 5	144.3	10.6
5 - < 10	145.2	10.6
10 - < 20	236.3	17.3
20 - < 30	217.5	15.9
30 - < 40	208.9	15.3
40 - < 50	325.0	23.8
≥ 50	75.5	5.5
不定 Not fixed	5.3	0.4
總計 Total	1 365.1	100.0
平均時間(小時) Average duration (hours)		25.0

表 4.7a 按年齡及性別劃分的在過去十二個月曾在學校使用個人電腦的十歲及以上學生數目
 Table 4.7a Students aged 10 and over who had used personal computer (PC) at place of study in the past twelve months by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	112.9	42.3	53.0	111.9	40.2	55.0	224.8	41.2	54.0
15 - 24	151.6	56.8	66.7	163.8	58.9	68.9	315.5	57.9	67.8
≥ 25	2.3	0.9	100.0	2.6	0.9	91.6	4.9	0.9	95.3
合計 Overall	266.8	100.0	60.3	278.3	100.0	62.6	545.2	100.0	61.5

註釋：* 在個別年齡及性別分組中佔所有學生的百分比。以所有十至十四歲的男性學生為例，53.0%在過去十二個月曾在學校使用個人電腦。

Note: * As a percentage of all students in the respective age and sex sub-groups. For example, among all male students aged 10-14, 53.0% had used PC at place of study in the past twelve months.

表 4.7b 按就讀級別劃分的在過去十二個月曾在學校使用個人電腦的十歲及以上學生數目
Table 4.7b Students aged 10 and over who had used personal computer (PC) at place of study in the past twelve months by level of study

就讀級別 Level of study	人數 No. of persons (‘000)	百分比 %	比率* Rate*
小學 Primary schools	61.2	11.2	30.7
中學 Secondary schools	385.3	70.7	66.5
專上學院 Tertiary institutions	98.6	18.1	91.8
合計 Overall	545.2	100.0	61.5

註釋： * 在個別就讀級別中佔所有十歲及以上學生的百分比。以所有就讀專上學院的學生為例，91.8%在過去十二個月曾在學校使用個人電腦。

Note: * As a percentage of all students aged 10 and over in the respective levels of study. For example, among all students studying in tertiary institutions, 91.8% had used PC at place of study in the past twelve months.

表 4.7c 按在學校使用個人電腦的主要目的劃分的在過去十二個月曾在學校使用個人電腦的十歲及以上學生數目
 Table 4.7c Students aged 10 and over who had used personal computer (PC) at place of study in the past twelve months by major purpose of using PC at place of study

在學校使用個人電腦的主要目的 [#] Major purpose of using PC at place of study [#]	人數 No. of persons ('000)	百分比 %
文書處理 Word processing	421.8	77.4
瀏覽網頁(不包括政府網頁) Browsing/surfing the web pages (excluding government homepage)	218.4	40.1
圖形/圖象處理 Graphics/image processing	164.0	30.1
上網搜尋資料/下載資料(不包括政府資料) Searching for/downloading information online (excluding government information)	150.1	27.5
與外界聯絡 Communication with others	111.5	20.5
上網閱讀雜誌/報章 Reading magazine/newspaper online	68.4	12.5
自我進修 Self-studying	65.8	12.1
編寫程式 Programming	52.8	9.7
玩電腦遊戲 Playing PC games	50.7	9.3
數據處理/分析/資料庫管理 Data processing/ analysis/database management	47.4	8.7
上網下載軟件 Downloading software online	21.3	3.9
合計 Overall	545.2	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 4.7d 按在學校使用個人電腦的次數劃分的在過去十二個月曾在學校使用個人電腦的十歲及以上學生數目
 Table 4.7d Students aged 10 and over who had used personal computer (PC) at place of study in the past twelve months by frequency of using PC at place of study

在學校使用個人電腦的次數 Frequency of using PC at place of study	人數 No. of persons ('000)	百分比 %
少於一個月一次 Less than once a month	27.9	5.1
少於二星期一次但最少一個月一次 Less than once every two weeks but at least once a month	26.6	4.9
少於一星期一次但最少二星期一次 Less than once a week but at least once every two weeks	58.2	10.7
一星期一次或以上 Once or more a week	432.5	79.3
每星期一至四日 1 - 4 days per week	379.3	69.6
每星期五至六日 5 - 6 days per week	53.2	9.8
總計 Total	545.2	100.0

表 4.8 按每星期在學校使用個人電腦的時間劃分的在過去十二個月曾在學校使用個人電腦最少每星期一次的十歲及以上學生數目
Table 4.8 Students aged 10 and over who had used personal computer (PC) at place of study at least once a week in the past twelve months by time spent in using PC at place of study per week

每星期在學校使用個人電腦的時間 (小時) Time spent in using PC at place of study per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	95.3	22.0
1 - < 2	127.8	29.5
2 - < 3	69.3	16.0
3 - < 5	55.5	12.8
5 - < 10	46.3	10.7
≥ 10	37.5	8.7
不知道 Do not know	0.8	0.2
總計 Total	432.5	100.0
平均時間(小時) Average duration (hours)		3.5

表 4.9a 按年齡/性別及使用個人電腦的地方劃分的在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士數目
 Table 4.9a Persons aged 10 and over who had used personal computer (PC) at other places in the past twelve months by age/sex and place of using PC

年齡組別/性別 Age group/sex	使用個人電腦的地方# Place of using PC#					
	親友/鄰舍家中 Relative's/neighbour's home		公共圖書館 Public library		電腦培訓中心 Computer training centre	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
年齡組別 Age group						
10 - 14	68.3	17.2	12.9	17.7	2.6	4.7
15 - 24	165.3	41.6	36.8	50.5	8.6	15.1
25 - 34	96.7	24.3	12.4	17.0	16.2	28.5
35 - 44	56.2	14.1	9.3	12.7	23.5	41.2
45 - 54	9.0	2.3	1.6	2.1	4.7	8.3
≥ 55	1.8	0.4	-	-	1.3	2.3
性別 Sex						
男 Male	217.6	54.8	35.6	48.8	24.7	43.5
女 Female	179.7	45.2	37.4	51.2	32.2	56.5
總計 Total	397.3	100.0 (76.7)	73.0	100.0 (14.1)	56.9	100.0 (11.0)

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字表示佔所有在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士的百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used PC at other places in the past twelve months.

表 4.9a(續) 按年齡/性別及使用個人電腦的地方劃分的在過去十二個月曾在其他地使用個人電腦的十歲及以上人士數目
 Table 4.9a (Cont'd) Persons aged 10 and over who had used personal computer (PC) at other places in the past twelve months by age/sex and place of using PC

年齡組別/性別 Age group/sex	使用個人電腦的地方#(續) Place of using PC #(Cont'd)							
	餐廳/酒吧/店鋪 Restaurants/bars/ shops		社區組織或志願 機構 Community or voluntary organizations		其他 Others		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group								
10 - 14	0.9	2.2	10.9	32.4	1.5	28.5	86.9	16.8
15 - 24	12.5	29.6	12.2	36.4	1.2	22.0	197.7	38.2
25 - 34	18.4	43.7	4.8	14.2	0.9	16.8	125.1	24.2
35 - 44	8.8	20.8	4.8	14.3	1.3	24.1	88.9	17.2
45 - 54	1.3	3.1	0.7	2.0	0.5	8.6	15.9	3.1
≥ 55	0.2	0.5	0.2	0.6	-	-	3.3	0.6
性別 Sex								
男 Male	24.0	57.0	18.1	53.9	2.4	44.9	276.3	53.4
女 Female	18.1	43.0	15.5	46.1	2.9	55.1	241.5	46.6
總計 Total	42.1	100.0 (8.1)	33.6	100.0 (6.5)	5.3	100.0 (1.0)	517.8	100.0

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字表示佔所有在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士的百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used PC at other places in the past twelve months.

表 4.9b 按經濟活動身分及使用個人電腦的地方劃分的在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士數目
Table 4.9b Persons aged 10 and over who had used personal computer (PC) at other places in the past twelve months by activity status and place of using PC

經濟活動身分 Activity status	使用個人電腦的地方 [#] Place of using of PC [#]					
	親友/鄰舍家中 Relative's/neighbour's home		公共圖書館 Public library		電腦培訓中心 Computer training centre	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
從事經濟活動 Economically active	207.8	52.3	31.1	42.6	44.4	78.1
非從事經濟活動 Economically inactive	189.5	47.7	41.9	57.4	12.5	21.9
學生 Students	174.4	43.9	40.0	54.7	7.6	13.3
料理家務者 Home-makers	11.0	2.8	1.3	1.8	4.1	7.2
其他 Others	4.1	1.0	0.6	0.8	0.8	1.5
總計 Total	397.3	100.0 (76.7)	73.0	100.0 (14.1)	56.9	100.0 (11.0)

註釋：[#] 可選擇多項答案。

括號內的數字表示佔所有在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士的百分比。

Notes: [#] Multiple answers were allowed.

Figures in brackets represent the percentage of persons aged 10 and over who had used PC at other places in the past twelve months.

表 4.9b(續) 按經濟活動身分及使用個人電腦的地方劃分的在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士數目
 Table 4.9b (Cont'd) Persons aged 10 and over who had used personal computer (PC) at other places in the past twelve months by activity status and place of using PC

經濟活動身分 Activity status	使用個人電腦的地方#(續) Place of using of PC #(Cont'd)							
	餐廳/酒吧/店鋪 Restaurants/bars/ shops		社區組織或志願 機構 Community or voluntary organizations		其他 Others		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
從事經濟活動 Economically active	35.7	84.7	11.8	35.2	2.2	41.4	280.4	54.1
非從事經濟活動 Economically inactive	6.4	15.3	21.8	64.8	3.1	58.6	237.4	45.9
學生 Students	5.7	13.6	19.8	58.4	2.7	50.5	214.6	41.4
料理家務者 Home-makers	0.4	1.1	1.7	5.2	0.4	8.1	17.7	3.4
其他 Others	0.2	0.6	0.4	1.2	-	-	5.1	1.0
總計 Total	42.1	100.0 (8.1)	33.6	100.0 (6.5)	5.3	100.0 (1.0)	517.8	100.0

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字表示佔所有在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士的百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used PC at other places in the past twelve months.

表 4.9c 按在其他地方使用個人電腦的主要目的劃分的在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士數目
Table 4.9c Persons aged 10 and over who had used personal computer (PC) at other places in the past twelve months by major purpose of using PC at other places

在其他地方使用個人電腦的主要目的 [#] Major purpose of using PC at other places [#]	人數 No. of persons ('000)	百分比 %
玩電腦遊戲 Playing PC games	236.9	45.8
瀏覽網頁(不包括政府網頁) Browsing/surfing the web pages (excluding government homepage)	206.1	39.8
文書處理 Word processing	173.2	33.5
與外界聯絡 Communication with others	166.6	32.2
上網搜尋資料/下載資料(不包括政府資料) Searching for/downloading information online (excluding government information)	110.2	21.3
聽歌 Listening to songs	101.1	19.5
看光碟(VCD/DVD) Watching VCD/DVD	83.8	16.2
上網閱讀雜誌/報章 Reading magazine/newspaper online	76.1	14.7
圖形/圖象處理 Graphics/image processing	49.8	9.6
自我進修 Self-studying	33.7	6.5
上網下載軟件 Downloading software online	31.6	6.1
上網使用政府網頁服務(例如：瀏覽政府網頁或下載政府申請表格) Using services provided by government homepage online (e.g. browsing government homepage or downloading government application form)	29.5	5.7
數據處理/分析/資料庫管理 Data processing/ analysis/database management	25.7	5.0
合計 Overall	517.8	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 4.9d 按在其他地方使用個人電腦的次數劃分的在過去十二個月曾在其他地方使用個人電腦的十歲及以上人士數目
Table 4.9d Persons aged 10 and over who had used personal computer (PC) at other places in the past twelve months by frequency of using PC at other places

在其他地方使用個人電腦 的次數 Frequency of using PC at other places	人數 No. of persons ('000)	百分比 %
少於一個月一次 Less than once a month	234.8	45.4
少於二星期一次但最少 一個月一次 Less than once every two weeks but at least once a month	131.2	25.3
少於一星期一次但最少 二星期一次 Less than once a week but at least once every two weeks	51.6	10.0
一星期一次或以上 Once or more a week	100.2	19.3
總計 Total	517.8	100.0

表 4.10 按每星期在其他地方使用個人電腦的時間劃分的在過去十二個月曾在其他地方使用個人電腦最少每星期一次的十歲及以上人士數目
Table 4.10 Persons aged 10 and over who had used personal computer (PC) at other places at least once a week in the past twelve months by time spent in using PC at other places per week

每星期在其他地方使用個人電腦 的時間(小時) Time spent in using PC at other places per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	3.9	3.9
1 - < 2	25.0	24.9
2 - < 3	25.5	25.5
3 - < 5	26.1	26.0
5 - < 10	13.0	13.0
≥ 10	5.9	5.9
不定 Not fixed	0.8	0.8
總計 Total	100.2	100.0
平均時間(小時) Average duration (hours)		3.5

5 互聯網服務的使用情況 Usage of Internet service

曾使用互聯網服務的人士

5.1 約 1 855 200 名十歲及以上的人士在過去十二個月曾使用互聯網服務，佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的 70.3%。十歲及以上的人士在過去十二個月曾使用互聯網服務的比率為 30.3%。

年齡及性別

5.2 按年齡組別分析，十五至二十四歲的人士在過去十二個月曾使用互聯網服務的比率最高，達 64.5%。其次是二十五至三十四歲的人士(48.1%)及十至十四歲的人士(43.1%)。年齡較長的人士使用互聯網服務的比率較低。五十五至六十四歲的人士的比率為 3.2%，而六十五歲及以上的人士的比率則為 0.2%。(表 5.1a)

5.3 男性(32.0%)在過去十二個月曾使用互聯網服務的比率稍高於女性(28.5%)。(表 5.1a)

教育程度

5.4 在過去十二個月曾使用互聯網服務的十歲及以上人士中，約 61.2% 具中學/預科程度。另外 35.2% 具專上教育程度及 3.6% 具小學或以下程度。在過去十二個月曾使用互聯網服務的比率於具專上教育程度的人士中最高，為 78.5%。具中學/預科程度的人士及小學或以下程度的人士的相應比率分別為 34.4% 及 3.3%。(表 5.1b)

經濟活動身分

5.5 按經濟活動身分分析，學生在過去十二個月曾使用互聯網服務的比率最高，達 60.8%。其次為從事經濟活動人士(35.6%)。料理家務者及退休人士使用互聯網服務的比率較低，分別為 6.8% 及 0.7%。(表 5.1c)

Persons who had used Internet service

5.1 Some 1 855 200 persons aged 10 and over had used Internet service in the past twelve months, accounting for 70.3% of all persons aged 10 and over who had used PC in the past twelve months. The rate of using Internet service in the past twelve months was 30.3% among all persons aged 10 and over.

Age and sex

5.2 Analyzed by age group, persons aged 15 – 24 had the highest rate of using Internet service in the past twelve months, at 64.5%. This was followed by persons aged 25 – 34 (48.1%) and persons aged 10 – 14 (43.1%). Lower rates were recorded for older persons. In particular, only 3.2% of persons aged 55 – 64 and 0.2% of persons aged 65 and over had used Internet service in the past twelve months. (Table 5.1a)

5.3 The rate of using Internet service in the past twelve months was slightly higher for males (32.0%) than their female counterparts (28.5%). (Table 5.1a)

Educational attainment

5.4 Some 61.2% of the persons aged 10 and over who had used Internet service in the past twelve months had secondary / matriculation educational attainment. Another 35.2% had tertiary educational attainment and 3.6% had primary or lower educational attainment. The rate of using Internet service in the past twelve months was the highest for persons having tertiary educational attainment, at 78.5%. The corresponding rates for those with secondary / matriculation educational attainment and primary or lower educational attainment were 34.4% and 3.3% respectively. (Table 5.1b)

Activity status

5.5 Analyzed by activity status, students had the highest rate of using Internet service in the past twelve months, at 60.8%. This was followed by economically active persons (35.6%). The rates of using Internet service were relatively lower for home-makers and retired persons, at 6.8% and 0.7% respectively. (Table 5.1c)

使用互聯網服務的地方

5.6 大部分(76.2%)在過去十二個月曾使用互聯網服務的十歲及以上人士表示他們曾在家中使用互聯網服務。約 36.9%曾在工作地方使用互聯網服務；19.3%在學校及 18.3%在其他地方。(表 5.1d 及圖 5.1)

**家中有個人電腦接駁上互聯網但沒有在家中
使用互聯網服務的人士**

5.7 約 162 000 名在家中有個人電腦接駁上互聯網的人士表示他們在過去十二個月沒有在家中使用過互聯網服務，佔所有家中有個人電腦接駁上互聯網的十歲及以上的人士的 10.3%。他們不用互聯網服務的主要因為「沒有需要使用」(佔該 162 000 人的 38.4%)、「不懂上網」(28.6%)及「沒有時間」(25.0%)。(表 5.2)

**曾在家中
使用互聯網服務的人士***在家中
使用互聯網服務的主要目的*

5.8 約 1 414 600 名十歲及以上人士在過去十二個月曾在家中
使用互聯網服務，佔全港所有十歲及以上的人士的 23.1%。他們在家中上網的主要目的為「與外界聯絡」(佔這些人士的 73.2%)；「瀏覽網頁」(72.1%)；「上網搜尋資料/下載資料」(47.6%)及「上網閱讀雜誌/報章」(44.4%)。(表 5.3a)

5.9 再按經濟活動身分分析，學生在家中
使用互聯網服務最普遍的目的為「與外界聯絡」，佔所有在過去十二個月曾在家中
使用互聯網服務的十歲及以上學生的 79.0%。至於從事經濟活動人士及料理家務者，最普遍
在家中
使用互聯網服務的目的為「瀏覽網頁」，佔從事經濟活動人士的 73.0%及料理家務者的 65.4%。(表 5.3a)

Place of using Internet service

5.6 The majority (76.2%) of the persons aged 10 and over who had used Internet service in the past twelve months reported that they had used Internet service at home. Some 36.9% had used Internet service at place of work, 19.3% at place of study and 18.3% at other places. (Table 5.1d and Chart 5.1)

Persons who had PCs at home connected to Internet but had not used Internet service at home

5.7 Some 162 000 persons with PCs at home connected to Internet reported that they had not used Internet service at home in the past twelve months, constituting 10.3% of all persons aged 10 and over with PCs at home connected to Internet. Their major reasons for being so were “no specific application” (cited by 38.4% of these 162 200 persons), “lack of skills in using Internet” (28.6%) and “no time” (25.0%). (Table 5.2)

Persons who had used Internet service at home*Major purpose of using Internet service at home*

5.8 Some 1 414 600 persons aged 10 and over had used Internet service at home in the past twelve months, constituting 23.1% of all persons aged 10 and over in Hong Kong. Their major purposes of using Internet service at home were “communication with others” (reported by 73.2% of these persons), “browsing the web pages” (72.1%), “searching for / downloading information online” (47.6%) and “reading magazine / newspaper online” (44.4%). (Table 5.3a)

5.9 Further analyzed by activity status, the most common purpose of using Internet service at home was “communication with others” for students, as reported by 79.0% of all students aged 10 and over who had used Internet service at home in the past twelve months. For economically active persons and home-makers, the most common purpose of using Internet

在家中使用互聯網服務的次數

5.10 約 1 173 400 人在家中使用互聯網服務最少每星期一次，佔所有在過去十二個月曾在家中使用互聯網服務的十歲及以上人士的 83.0%。約 33.3% 甚至每星期在家中使用互聯網服務五至七天。（表 5.3b）

5.11 按經濟活動身分分析，在家中使用互聯網服務最頻密的人士為學生。約 89.2% 在過去十二個月曾在家中使用互聯網服務的十歲及以上學生在家中使用互聯網服務最少每星期一次。從事經濟活動人士及料理家務者的相應百分比分別為 81.3% 及 68.6%。（表 5.3b）

在家中使用互聯網服務最少每星期一次的人士*每星期在家中使用互聯網服務的時間*

5.12 在 1 173 400 名在家中使用互聯網服務最少每星期一次的十歲及以上人士中，約 20.3% 表示每星期在家中使用互聯網服務十小時及以上。另外 24.9% 每星期使用五至少於十小時。他們每星期在家中使用互聯網服務的平均時間為 5.9 小時。（表 5.4a）

5.13 按年齡組別分析，十五至二十四歲的人士每星期在家中使用互聯網服務的時間最長，他們每星期平均在家中使用互聯網服務 7.4 小時。其次為五十五歲及以上的人士（5.9 小時）及二十五至三十四歲的人士（5.7 小時）。（表 5.4a）

5.14 按經濟活動身分分析，從事經濟活動人士每星期平均在家中使用互聯網服務 5.7 小時。學生的相應數字為 6.5 小時而料理家務者則為 5.5 小時。（表 5.4b）

service at home was “browsing the web pages”, as reported by 73.0% of economically active persons and 65.4% of home-makers. (Table 5.3a)

Frequency of using Internet service at home

5.10 Some 1 173 400 persons had used Internet service at home at least once a week, accounting for 83.0% of all persons aged 10 and over who had used Internet service at home in the past twelve months. Some 33.3% had even used Internet service at home for 5 – 7 days a week. (Table 5.3b)

5.11 Analyzed by activity status, the most frequent users of Internet service at home were students. Some 89.2% of students aged 10 and over who had used Internet service at home in the past twelve months had used Internet service at least once a week. The corresponding percentages for economically active persons and home-makers were 81.3% and 68.6% respectively. (Table 5.3b)

Persons who had used Internet service at home at least once a week*Time spent in using Internet service at home per week*

5.12 Some 20.3% of the 1 173 400 persons aged 10 and over who had used Internet service at home at least once a week reported that they had used Internet service at home for 10 hours and more per week. Another 24.9% had done so for 5 to less than 10 hours per week. Their average time spent in using Internet service at home per week was 5.9 hours. (Table 5.4a)

5.13 Analyzed by age group, persons aged 15 – 24 spent the longest time per week using Internet service at home. Their average time spent in using Internet service at home was 7.4 hours per week. This was followed by persons aged 55 and over (5.9 hours) and persons aged 25 – 34 (5.7 hours). (Table 5.4a)

5.14 Analyzed by activity status, economically active persons had used Internet service at home for an average of 5.7 hours per week. The corresponding figures were 6.5 hours for students and 5.5 hours for home-makers. (Table 5.4b)

曾在工作地方使用互聯網服務的就業人士

5.15 約 683 700 名就業人士在過去十二個月曾在工作地方使用互聯網服務，佔全港就業人士的 20.7%。

年齡及性別

5.16 在該 683 700 名就業人士中，46.4% 年齡介乎二十五至三十四歲；31.2% 年齡介乎三十五至四十四歲及 12.6% 年齡介乎十五至二十四歲。相對而言，較年輕的就業人士有較高比率曾在工作地方使用互聯網服務。（表 5.5a）

5.17 按性別分析，女性在過去十二個月曾在工作地方使用互聯網服務的比率(23.8%)，較男性(18.7%)為高。（表 5.5a）

行業類別

5.18 在該 683 700 名就業人士中，約 28.3% 從事批發、零售、進出口貿易、飲食及酒店業。另外 20.7% 從事社區、社會及個人服務業和 20.6% 從事金融、保險、地產及商用服務業。使用互聯網服務的比率在從事金融、保險、地產及商用服務業的人士中最高，達 34.3%。（表 5.5b）

職業組別

5.19 在該 683 700 名在過去十二個月曾在工作地方使用互聯網服務的人士中，38.0% 是專業人員與輔助專業人員。另外，文員佔 27.3%；而經理及行政級人員則佔 22.4%。使用互聯網服務的比率在專業人員與輔助專業人員中最高，達 41.4%。緊隨其後為經理及行政級人員，達 39.6%。（表 5.5c）

Employed persons who had used Internet service at place of work

5.15 Some 683 700 employed persons had used Internet service at place of work in the past twelve months, constituting 20.7% of employed persons in Hong Kong.

Age and sex

5.16 Of these 683 700 employed persons, 46.4% were aged 25 – 34, 31.2% aged 35 – 44 and 12.6% aged 15 – 24. Relatively speaking, younger employed persons had higher rate of using Internet service at place of work. (Table 5.5a)

5.17 Analyzed by sex, females had higher rate of using Internet service at place of work in the past twelve months (23.8%) compared with their male counterparts (18.7%). (Table 5.5a)

Industry sector

5.18 Some 28.3% of these 683 700 employed persons were engaged in the wholesale, retail and import / export trades, restaurants and hotels sector. Another 20.7% were in the community, social and personal services sector and 20.6% in the financing, insurance, real estate and business services sector. The highest rate of using Internet service was recorded for persons engaged in the financing, insurance, real estate and business services sector, at 34.3%. (Table 5.5b)

Occupation category

5.19 Of the 683 700 employed persons who had used Internet service at place of work in the past twelve months, 38.0% were professionals and associate professionals. Clerks accounted for another 27.3% and managers and administrators, 22.4%. The highest rate of using Internet service was recorded for professionals and associate professionals, at 41.4%. This was closely followed by managers and administrators, 39.6%. (Table 5.5c)

在工作地方使用互聯網服務的主要目的

5.20 在該683 700名就業人士中，大部分(70.7%)在工作地方使用互聯網服務的主要目的為「與外界聯絡」。其他的主要目的包括「上網搜尋資料/下載資料」(50.9%)及「瀏覽網頁」(50.3%)。(表 5.5d)

Major purpose of using Internet service at place of work

5.20 The majority (70.7%) of these 683 700 employed persons had used Internet service at place of work for “communication with others”. Other major purposes of using Internet service at place of work included “searching for / downloading information online” (50.9%) and “browsing the web pages” (50.3%). (Table 5.5d)

在工作地方使用互聯網服務的次數

5.21 約 601 000 名就業人士在工作地方使用互聯網服務最少每星期一次，佔 683 700 名在過去十二個月曾在工作地方使用互聯網服務的人士的 87.9%。在該 683 700 人中，約 59.1% 每星期在工作地方使用互聯網服務五至六天。(表 5.5e)

Frequency of using Internet service at place of work

5.21 Some 601 000 employed persons had used Internet service at place of work at least once a week, accounting for 87.9% of all the 683 700 employed persons who had used Internet service at place of work in the past twelve months. Among these 683 700, 59.1% had used Internet service at place of work for 5 – 6 days per week. (Table 5.5e)

在工作地方使用互聯網服務最少每星期一次的就業人士**Employed persons who used Internet service at place of work at least once a week***每星期在工作地方使用互聯網服務的時間*

5.22 在該 601 000 名在工作地方使用互聯網服務最少每星期一次的就業人士中，40.2% 每星期在工作地方使用互聯網服務少於五小時。另外 22.2% 每星期在工作地方使用互聯網服務五至少於十小時；21.1%，十至少於二十小時。他們平均每星期在工作地方使用互聯網服務 9.4 小時。(表 5.6)

Time spent in using Internet service at place of work per week

5.22 Among the 601 000 employed persons who had used Internet service at place of work at least once a week, 40.2% used Internet service at place of work for less than 5 hours per week. Another 22.2% did so for 5 to less than 10 hours per week and 21.1% for 10 to less than 20 hours per week. Their average time spent in using Internet service at place of work was 9.4 hours per week. (Table 5.6)

曾在學校使用互聯網服務的學生**Students who had used Internet service at place of study**

5.23 約336 000名十歲及以上的學生在過去十二個月曾在學校使用互聯網服務，佔全港所有十歲及以上的學生的 37.9%。

5.23 Some 336 000 students aged 10 and over had used Internet service at place of study in the past twelve months, constituting 37.9% of all students aged 10 and over in Hong Kong.

年齡及性別

5.24 在該 336 000 名學生中，32.5% 年齡介乎十至十四歲；66.2% 年齡介乎十五至二十四歲及 1.3% 二十五歲及以上。十至十四歲的學生在學校使用互聯網服務的比率為 26.2%；十五至二十四歲的學生的比率為 47.8%；而二十五歲及以上的學生的比率為 86.4%。女性曾在學校使用互聯網服務的比率(39.1%)稍高於男性(36.7%)。(表 5.7a)

就讀級別

5.25 按就讀級別分析，在該336 000名學生中，67.5% 正就讀中學；26.7% 就讀專上學院及 5.8% 就讀小學。專上學院學生在學校使用互聯網服務的比率最高，為 83.6%；其次為中學生(39.1%)及小學生(9.7%)。(表 5.7b)

在學校使用互聯網服務的主要目的

5.26 在學校使用互聯網服務最普遍的目的為「瀏覽網頁」，佔該336 000名學生的 65.0%。其他主要的目的為「上網搜尋資料/下載資料」(44.7%)；「與外界聯絡」(32.7%)及「上網閱讀雜誌/報章」(20.4%)。(表 5.7c)

在學校使用互聯網服務的次數

5.27 約230 200名十歲及以上學生在學校使用互聯網服務最少每星期一次，佔所有在過去十二個月曾在學校使用互聯網服務的十歲及以上學生的 68.5%。(表 5.7d)

Age and sex

5.24 Of these 336 000 students, 32.5% were aged 10 – 14, 66.2% aged 15 – 24 and 1.3% aged 25 and over. The rates of using Internet service at place of study were 26.2% for students aged 10 – 14, 47.8% for those aged 15 – 24 and 86.4% for those aged 25 and over. Females had a slightly higher rate of using Internet service at place of study (39.1%) than their male counterparts (36.7%). (Table 5.7a)

Level of study

5.25 Analyzed by level of study, 67.5% of these 336 000 students were studying in secondary schools, 26.7% in tertiary institutions and 5.8% in primary schools. The rate of using Internet service at place of study was the highest for those studying in tertiary institutions, at 83.6%, followed by students in secondary schools (39.1%) and students in primary schools (9.7%). (Table 5.7b)

Major purpose of using Internet service at place of study

5.26 The most commonly cited purpose of using Internet service at place of study was “browsing the web pages”, as reported by 65.0% of these 336 000 students. The other major purposes included “searching for / downloading information online” (44.7%), “communication with others” (32.7%) and “reading magazine / newspaper online” (20.4%). (Table 5.7c)

Frequency of using Internet service at place of study

5.27 Some 230 200 students aged 10 and over used Internet service at place of study at least once a week, accounting for 68.5% of all students aged 10 and over who had used Internet service at place of study in the past twelve months. (Table 5.7d)

在學校使用互聯網服務最少每星期一次的學生*每星期在學校使用互聯網服務的時間*

5.28 在該230 200名在學校使用互聯網服務最少每星期一次的十歲及以上學生中，約59.7%每星期在學校使用互聯網服務少於二小時。另外 23.8%每星期在學校使用互聯網服務二至少於五小時，10.5%，五至少於十小時及5.7%，十小時及以上。他們每星期在學校平均使用互聯網服務 2.6 小時。（表 5.8）

曾在其他地方使用互聯網服務的人士

5.29 約 340 200 名十歲及以上的人士在過去十二個月曾在家中、工作地方及學校以外的地方使用互聯網服務，佔全港所有十歲及以上的人士的 5.5%。

使用互聯網服務的地方

5.30 在該 340 200 人中，78.7%曾在親友/鄰舍家中使用互聯網服務。另外 17.0%曾在公共圖書館及 10.8%曾在餐廳/酒吧/店鋪使用互聯網服務。（表 5.9a）

年齡及性別

5.31 在所有曾在親友/鄰舍家中使用互聯網服務的十歲及以上人士中，十至二十四歲的人士佔 61.0%。相應的百分比在公共圖書館為 69.7%，而在社區組織/志願機構則為 74.3%。（表 5.9a）

5.32 在所有曾在餐廳/酒吧/店鋪使用互聯網服務的十歲及以上人士中，43.3%年齡介乎二十五至三十四歲及 31.5%年齡介乎十五至二十四歲。相應的百分比在電腦培訓中心為 35.2%及 26.5%。（表 5.9a）

Students who had used Internet service at place of study at least once a week*Time spent in using Internet service at place of study per week*

5.28 Of the 230 200 students aged 10 and over who had used Internet service at place of study at least once a week, about 59.7% used Internet service at place of study for less than two hours per week. Another 23.8% used Internet service at place of study for 2 to less than 5 hours per week, 10.5% for 5 to less than 10 hours per week and 5.7% for 10 hours and more per week. Their average duration of using Internet service at place of study was 2.6 hours per week. (Table 5.8)

Persons who had used Internet service at other places

5.29 Some 340 200 persons aged 10 and over had used Internet service at places other than home, place of work and place of study in the past twelve months, constituting 5.5% of all persons aged 10 and over in Hong Kong.

Place of using Internet service

5.30 Of these 340 200 persons, 78.7% had used Internet service in their relatives' / neighbours' homes. Another 17.0% had used Internet service in public libraries and 10.8% in restaurants / bars / shops. (Table 5.9a)

Age and sex

5.31 Among all persons aged 10 and over who had used Internet service in relatives' / neighbours' homes, 61.0% were aged 10 – 24. As for public libraries and community / voluntary organizations, the corresponding percentages were 69.7% and 74.3% respectively. (Table 5.9a)

5.32 Among persons aged 10 and over who had used Internet service in restaurants / bars / shops, 43.3% were aged 25 – 34 and 31.5% aged 15 – 24. The corresponding percentages for computer training centres were 35.2% and 26.5% respectively. (Table 5.9a)

經濟活動身分

5.33 按經濟活動身分分析，較高比例的從事經濟活動人士在過去十二個月曾在餐廳/酒吧/店舖及電腦培訓中心使用互聯網服務；而學生則較多在公共圖書館及社區組織/志願機構使用互聯網服務。（表 5.9b）

Activity status

5.33 Analyzed by activity status, larger proportion of economically active persons had used Internet service in restaurants / bars / shops and computer training centres in the past twelve months while more students had used Internet service in public libraries and community / voluntary organizations. (Table 5.9b)

在其他地方使用互聯網服務的主要目的

5.34 在該 340 200 名人中，約 60.6% 在其他地方使用互聯網服務的目為「瀏覽網頁」，其他較普遍的目的有「與外界聯絡」(47.2%)；「上網搜尋資料/下載資料」(32.4%)及「上網閱讀雜誌/報章」(22.4%)。（表 5.9c）

Major purpose of using Internet service at other places

5.34 Some 60.6% of these 340 200 persons reported that they had used Internet service at other places for “browsing the web pages”. Other common purposes included “communication with others” (47.2%), “searching for / downloading information online” (32.4%) and “reading magazine / newspaper online” (22.4%). (Table 5.9c)

在其他地方使用互聯網服務的次數

5.35 約 58 300 名十歲及以上的人士在其他地方使用互聯網服務最少每星期一次，佔所有在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士的 17.1%。但另外 46.9% 的人士在其他地方使用互聯網服務少於每月一次。（表 5.9d）

Frequency of using Internet service at other places

5.35 Some 58 300 persons aged 10 and over had used Internet service at other places at least once a week, accounting for 17.1% of all persons aged 10 and over who had used Internet service at other places in the past twelve months. However, another 46.9% of these persons used Internet service at other places less than once a month. (Table 5.9d)

在其他地方使用互聯網服務最少每星期一次的人士**Persons who had used Internet service at other places at least once a week***每星期在其他地方使用互聯網服務的時間**Time spent in using Internet service at other places per week*

5.36 在該 58 300 名在其他地方使用互聯網服務最少每星期一次的人士中，57.2% 每星期在其他地方使用互聯網服務少於二小時。另外 21.0% 每星期在其他地方使用互聯網服務二至少於三小時及 16.6%，三至少於十小時。他們每星期在其他地方平均使用互聯網服務 2.3 小時。（表 5.10）

5.36 Of the 58 300 persons who had used Internet service at other places at least once a week, 57.2% used Internet service at other places for less than 2 hours per week. Another 21.0% did so for 2 to less than 3 hours per week and 16.6%, 3 to less than 10 hours per week. Their average time spent in using Internet service at other places was 2.3 hours per week. (Table 5.10)

圖5.1 按在個別地方曾否使用互聯網服務劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士的百分比分布
Chart 5.1 Percentage distribution of persons aged 10 and over who had used Internet service in the past twelve months by whether had used Internet service at the respective places

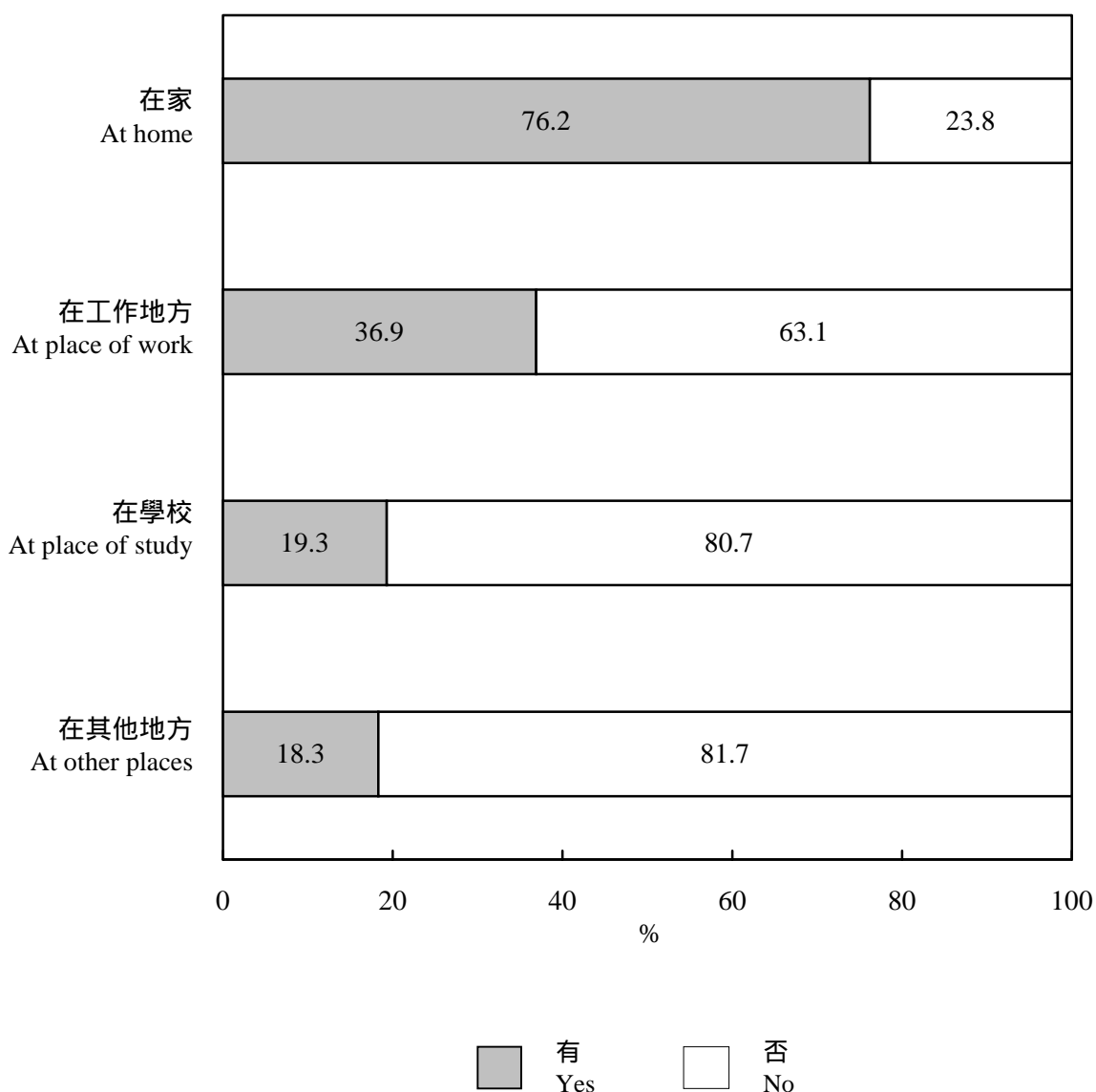


表 5.1a 按年齡及性別劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目
 Table 5.1a Persons aged 10 and over who had used Internet service in the past twelve months by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	89.8	9.2	42.1	90.1	10.3	44.3	179.9	9.7	43.1
15 - 24	279.1	28.5	62.6	304.3	34.7	66.3	583.4	31.4	64.5
25 - 34	275.0	28.1	50.2	284.7	32.5	46.3	559.7	30.2	48.1
35 - 44	240.0	24.5	33.6	162.4	18.5	23.0	402.4	21.7	28.3
45 - 54	79.3	8.1	15.7	31.8	3.6	6.9	111.1	6.0	11.5
55 - 64	13.6	1.4	4.8	3.5	0.4	1.4	17.1	0.9	3.2
≥ 65	1.7	0.2	0.5	-	-	-	1.7	0.1	0.2
合計 Overall	978.5	100.0	32.0	876.7	100.0	28.5	1 855.2	100.0	30.3

註釋：* 在個別年齡及性別分組中佔所有人士的百分比。以所有十至十四歲的男性為例，42.1%在過去十二個月曾使用互聯網服務。

Note: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10-14, 42.1% had used Internet service in the past twelve months.

表 5.1b 按教育程度劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目
Table 5.1b Persons aged 10 and over who had used Internet service in the past twelve months by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	66.6	3.6	3.3
中學/預科 Secondary/matriculation	1 135.2	61.2	34.4
專上教育 Tertiary	653.4	35.2	78.5
合計 Overall	1 855.2	100.0	30.3

註釋：* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的人士為例，78.5%在過去十二個月曾使用互聯網服務。

Note: * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons with tertiary educational attainment, 78.5% had used Internet service in the past twelve months.

表 5.1c 按經濟活動身分劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目
 Table 5.1c Persons aged 10 and over who had used Internet service in the past twelve months by activity status

經濟活動身分 Activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 Economically active	1 251.6	67.5	35.6
非從事經濟活動 Economically inactive	603.6	32.5	23.1
學生 Students	532.3	28.7	60.8
退休人士 Retired persons	5.9	0.3	0.7
料理家務者 Home-makers	60.4	3.3	6.8
其他 Others	5.0	0.3	11.2
合計 Overall	1 855.2	100.0	30.3

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，35.6%在過去十二個月曾使用互聯網服務。

Note: * As a percentage of all persons aged 10 and over in the respective activity status groups. For example, among all economically active persons, 35.6% had used Internet service in the past twelve months.

表 5.1d 按使用互聯網服務的地方劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目
 Table 5.1d Persons aged 10 and over who had used Internet service in the past twelve months by place of using Internet service

使用互聯網服務的地方 [#] Place of using Internet service [#]	人數 No. of persons ('000)	百分比 %
在家 At home	1 414.6	76.2
工作地方 At place of work	683.7	36.9
學校 At place of study	358.5	19.3
其他地方 At other places	340.2	18.3
親友/鄰舍家中 Relative's/neighbour's home	267.8	14.4
公共圖書館 Public library	57.8	3.1
餐廳/酒吧/店鋪 Restaurants/bars/shops	36.8	2.0
電腦培訓中心 Computer training centre	24.1	1.3
社區組織或志願機構 Community or voluntary organizations	23.6	1.3
其他 Others	3.3	0.2
合計 Overall	1 855.2	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.2 按沒有在家中使用互聯網服務的原因劃分的家中有個人電腦接駁上互聯網而在過去十二個月沒有在家中使用互聯網服務的十歲及以上人士數目
Table 5.2 Persons aged 10 and over who had personal computer at home connected to Internet but had not used Internet service at home in the past twelve months by reason of not using Internet service at home

沒有在家中使用互聯網服務的原因 [#] Reason of not using Internet service at home [#]	人數 No. of persons ('000)	百分比 %
沒有需要使用 No specific application	62.2	38.4
不懂上網 Lack of skills in using Internet	46.4	28.6
沒有時間 No time	40.5	25.0
無興趣上網 Lack of interest in using Internet	14.7	9.1
家人不允許 Not permitted by household members	8.3	5.1
其他 Others	7.1	4.4
合計 Overall	162.0	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.3a 按在家中使用互聯網服務的主要目的及經濟活動身分劃分的在過去十二個月曾在家中使用互聯網服務的十歲及以上人士數目
Table 5.3a Persons aged 10 and over who had used Internet service at home in the past twelve months by major purpose of using Internet service at home and activity status

	經濟活動身分 Activity status				合計 Overall
	從事經濟活動人士 Economically active persons	非從事經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
在家中使用互聯網服務的主要目的 [#] Major purpose of using Internet service at home [#]	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
與外界聯絡 Communication with others	700.5 (72.8%)	305.0 (79.0%)	26.1 (46.2%)	4.4 (45.9%)	1 036.0 (73.2%)
瀏覽網頁(不包括政府網頁) Browsing/surfing the web pages (excluding government homepage)	703.0 (73.0%)	272.7 (70.7%)	37.0 (65.4%)	6.8 (71.1%)	1 019.5 (72.1%)
上網搜尋資料/下載資料(不包括政府資料) Searching for/downloading information online (excluding government information)	457.7 (47.5%)	194.8 (50.5%)	17.1 (30.2%)	4.0 (42.3%)	673.6 (47.6%)
上網閱讀雜誌/報章 Reading magazine/newspaper online	451.5 (46.9%)	146.7 (38.0%)	25.1 (44.3%)	5.2 (55.1%)	628.5 (44.4%)
上網下載軟件 Downloading software online	220.2 (22.9%)	102.9 (26.7%)	3.1 (5.6%)	2.1 (22.3%)	328.4 (23.2%)
上網使用政府網頁服務(例如：瀏覽政府網頁或下載政府申請表格) Using services provided by government homepage online (e.g. browsing government homepage or downloading government application form)	192.4 (20.0%)	54.6 (14.1%)	6.1 (10.9%)	2.4 (24.7%)	255.5 (18.1%)

註釋：# 可選擇多項答案

Notes：# Multiple answers were allowed

括號內的數字表示在個別經濟活動身分組別中佔所有在過去十二個月曾在家中使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used Internet service at home in the past twelve months in the respective activity status groups.

表 5.3a(續) 按在家中使用互聯網服務的主要目的及經濟活動身分劃分的在過去十二個月曾在家中使用互聯網服務的十歲及以上人士數目
 Table 5.3a (Cont'd) Persons aged 10 and over who had used Internet service at home in the past twelve months by major purpose of using Internet service at home and activity status

	經濟活動身分 Activity status				合計 Overall
	從事經濟活動人士 Economically active persons	非從事經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
在家中使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service at home [#] (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
聽歌 Listening songs	106.3 (11.0%)	105.6 (27.4%)	3.3 (5.8%)	1.3 (13.8%)	216.4 (15.3%)
文書處理 Word processing	132.2 (13.7%)	52.5 (13.6%)	4.9 (8.7%)	0.8 (8.7%)	190.5 (13.5%)
上網使用電子商業服務 Using electronic business services online	143.4 (14.9%)	16.7 (4.3%)	8.0 (14.2%)	2.4 (24.9%)	170.5 (12.1%)
合計 Overall	962.7	385.8	56.5	9.5	1 414.6

註釋：# 可選擇多項答案

Notes：# Multiple answers were allowed

括號內的數字表示在個別經濟活動身分組別中佔所有在過去十二個月曾在家中使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used Internet service at home in the past twelve months in the respective activity status groups.

表 5.3b 按在家中使用互聯網服務的次數及經濟活動身分劃分的在過去十二個月曾
 在家中使用互聯網服務的十歲及以上人士數目
 Table 5.3b Persons aged 10 and over who had used Internet service at home in the past
 twelve months by frequency of using Internet service at home and activity
 status

	經濟活動身分 Activity status				
	從事經濟活動人士 Economically active persons	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
在家中使用互聯網服務的 次數 Frequency of using Internet service at home	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
少於一個月一次 Less than once a month	49.6 (5.2%)	12.3 (3.2%)	5.6 (9.9%)	1.3 (13.5%)	68.8 (4.9%)
少於一星期一次但最少一個 月一次 Less than once a week but at least once a month	130.3 (13.5%)	29.2 (7.6%)	12.2 (21.6%)	0.6 (6.3%)	172.3 (12.2%)
一星期一次或以上 Once or more a week	782.7 (81.3%)	344.3 (89.2%)	38.8 (68.6%)	7.6 (80.2%)	1 173.4 (83.0%)
每星期一日 1 day per week	133.6 (13.9%)	47.0 (12.2%)	8.7 (15.5%)	1.6 (16.8%)	190.9 (13.5%)
每星期二至四日 2 - 4 days per week	343.5 (35.7%)	149.7 (38.8%)	15.7 (27.7%)	1.8 (19.4%)	510.7 (36.1%)
每星期五至七日 5 - 7 days per week	305.5 (31.7%)	147.6 (38.3%)	14.3 (25.4%)	4.2 (44.0%)	471.7 (33.3%)
總計 Total	962.7 (100.0%)	385.8 (100.0%)	56.5 (100.0%)	9.5 (100.0%)	1 414.6 (100.0%)

註釋： 括號內的數字表示在個別經濟活動身分組別中佔所有在過去十二個月曾在家中
 使用互聯網服務的十歲及以上人士的百分比。

Note : Figures in brackets represent the percentage of persons aged 10 and over who had used Internet service at home in the past twelve months in the respective activity status groups.

表 5.4a 按每星期在家中使用互聯網服務的時間及年齡劃分的在過去十二個月曾
 在家中使用互聯網服務最少每星期一次的十歲及以上人士數目
 Table 5.4a Persons aged 10 and over who had used Internet service at home at least
 once a week in the past twelve months by time spent in using Internet
 service at home per week and age

每星期在家中使用互聯網 服務的時間(小時) Time spent in using Internet service at home per week (hours)	年齡組別 Age group					
	10 - 14		15 - 24		25 - 34	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
< 1	8.5	9.3	9.8	2.4	18.1	5.1
1 - < 2	23.9	26.2	42.7	10.3	54.1	15.3
2 - < 3	15.2	16.6	55.6	13.4	56.9	16.1
3 - < 5	18.1	19.8	72.9	17.5	68.7	19.5
5 - < 10	15.7	17.2	113.2	27.2	93.0	26.4
10 - < 20	7.4	8.0	92.5	22.2	45.7	13.0
≥ 20	2.7	2.9	29.5	7.1	15.5	4.4
不定 Not fixed	-	-	0.2	0.1	0.7	0.2
總計 Total	91.5	100.0	416.6	100.0	352.6	100.0
平均時間(小時) Average duration (hours)	4.1		7.4		5.7	

表 5.4a(續) 按每星期在家中使用互聯網服務的時間及年齡劃分的在過去十二個月曾
 在家中使用互聯網服務最少每星期一次的十歲及以上人士數目
 Table 5.4a (Cont'd) Persons aged 10 and over who had used Internet service at home at least
 once a week in the past twelve months by time spent in using Internet
 service at home per week and age

每星期在家中使用互聯網 服務的時間(小時) Time spent in using Internet service at home per week (hours)	年齡組別(續) Age group (Cont'd)							
	35 - 44		45 - 54		≥ 55		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
< 1	20.4	8.5	5.2	8.4	0.7	6.5	62.7	5.3
1 - < 2	50.6	21.1	14.0	22.4	1.9	18.1	187.2	16.0
2 - < 3	35.3	14.7	10.9	17.5	2.1	19.7	175.9	15.0
3 - < 5	45.0	18.8	9.7	15.6	1.5	14.1	215.9	18.4
5 - < 10	54.6	22.8	13.3	21.4	2.0	19.3	291.9	24.9
10 - < 20	25.3	10.6	7.4	11.9	1.6	15.5	180.0	15.3
≥ 20	8.4	3.5	1.5	2.5	0.5	4.9	58.2	5.0
不定 Not fixed	0.2	0.1	0.2	0.4	0.2	1.9	1.6	0.1
總計 Total	239.9	100.0	62.3	100.0	10.5	100.0	1 173.4	100.0
平均時間(小時) Average duration (hours)	4.8		4.8		5.9		5.9	

表 5.4b 按每星期在家中使用互聯網服務的時間及經濟活動身分劃分的在過去十二個月曾在家中使用互聯網服務最少每星期一次的十歲及以上人士數目
 Table 5.4b Persons aged 10 and over who had used Internet service at home at least once a week in the past twelve months by time spent in using Internet service at home per week and activity status

每星期在家中使用互聯網服務的時間(小時) Time spent in using Internet service at home per week (hours)	經濟活動身分 Activity status				合計 Overall
	從事經濟活動人士 Economically active persons	非從經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
< 1	44.3 (5.7%)	14.1 (4.1%)	4.1 (10.7%)	0.2 (2.5%)	62.7 (5.3%)
1 - < 2	130.1 (16.6%)	46.2 (13.4%)	9.7 (25.1%)	1.2 (15.3%)	187.2 (16.0%)
2 - < 3	121.8 (15.6%)	45.8 (13.3%)	6.6 (17.0%)	1.7 (22.4%)	175.9 (15.0%)
3 - < 5	145.8 (18.6%)	64.2 (18.6%)	5.5 (14.2%)	0.4 (5.0%)	215.9 (18.4%)
5 - < 10	194.8 (24.9%)	88.2 (25.6%)	7.3 (18.7%)	1.7 (21.9%)	291.9 (24.9%)
10 - < 20	107.7 (13.8%)	68.2 (19.8%)	2.7 (6.9%)	1.5 (19.2%)	180.0 (15.3%)
≥ 20	37.1 (4.7%)	17.4 (5.0%)	2.9 (7.4%)	0.9 (11.3%)	58.2 (5.0%)
不定 Not fixed	1.2 (0.1%)	0.2 (0.1%)	- (-)	0.2 (2.7%)	1.6 (0.1%)
總計 Total	782.7 (100.0%)	344.3 (100.0%)	38.8 (100.0%)	7.6 (100.0%)	1 173.4 (100.0%)
平均時間(小時) Average duration (hours)	5.7	6.5	5.5	8.0	5.9

註釋：括號內的數字表示在個別經濟活動身分組別中佔所有在過去十二個月曾在家中使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentage of persons aged 10 and over who had used Internet service at home at least once a week in the past twelve months in the respective activity status groups.

表 5.5a 按年齡/性別劃分的在過去十二個月曾在工作地方使用互聯網服務的就業人士數目
 Table 5.5a Employed persons who had used Internet service at place of work in the past twelve months by age/sex

年齡組別/性別 Age group/sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	85.9	12.6	22.3
25 - 34	317.4	46.4	32.4
35 - 44	213.5	31.2	20.2
45 - 54	59.2	8.7	9.2
55 - 64	7.2	1.1	3.7
≥ 65	0.6	0.1	1.5
性別 Sex			
男 Male	377.4	55.2	18.7
女 Female	306.3	44.8	23.8
合計 Overall	683.7	100.0	20.7

註釋：* 在個別年齡/性別分組中佔所有就業人士的百分比。以所有十五至二十四歲的就業人士為例，22.3%在過去十二個月曾在工作地方使用互聯網服務。

Note: * As a percentage of all employed persons in the respective age/sex groups. For example, among all employed persons aged 15-24, 22.3% had used Internet service at place of work in the past twelve months.

表 5.5b 按行業類別劃分的在過去十二個月曾在工作地方使用互聯網服務的就業人士數目
Table 5.5b Employed persons who had used Internet service at place of work in the past twelve months by industry sector

行業類別 Industry sector	人數 No. of persons ('000)	百分比 %	比率* Rate*
製造業 Manufacturing	103.1	15.1	22.9
建造業 Construction	32.9	4.8	9.4
批發、零售、進出口貿易、 飲食及酒店業 Wholesale, retail and Import/export trades, Restaurants and hotels	193.3	28.3	21.2
運輸、倉庫及通訊業 Transport, storage and Communications	69.1	10.1	16.5
金融、保險、地產及商用 服務業 Financing, insurance, real estate and business service	140.9	20.6	34.3
社區，社會及個人服務業 Community, social and Personal service	141.5	20.7	19.4
其他 Others	3.0	0.4	10.4
合計 Overall	683.7	100.0	20.7

註釋：* 在個別行業類別內佔所有就業人士的百分比。以所有從事製造業的人士為例，22.9%在過去十二個月曾在工作地方使用互聯網服務。

Note: * As a percentage of all employed persons in the respective industry sectors. For example, among all employed persons in the manufacturing sector, 22.9% had used Internet service at place of work in the past twelve months.

表 5.5c 按職業組別劃分的在過去十二個月曾在工作地方使用互聯網服務的就業人士數目
 Table 5.5c Employed persons who had used Internet service at place of work in the past twelve months by occupation category

職業組別 Occupation category	人數 No. of persons ('000)	百分比 %	比率* Rate*
經理及行政級人員 Managers and administrators	153.3	22.4	39.6
專業人員與輔助專業人員 Professionals and associate professionals	259.8	38.0	41.4
文員 Clerks	186.6	27.3	30.5
服務工作及商店銷售人員 Service workers and shop sales workers	47.0	6.9	10.5
工藝及有關人員 Craft and related workers	27.3	4.0	5.0
機台及機器操作員及 裝配員 Plant and machine operators and assemblers	2.8	0.4	1.2
非技術工人 Elementary occupations	5.4	0.8	1.2
其他 Others	1.4	0.2	11.2
合計 Overall	683.7	100.0	20.7

註釋：* 在個別職業組別內佔所有就業人士的百分比。以所有經理及行政級人員為例，39.6%在過去十二個月曾在工作地方使用互聯網服務。

Note: * As a percentage of all employed persons in the respective occupation categories. For example, among all managers and administrators, 39.6% had used Internet service at place of work in the past twelve months.

表 5.5d 按在工作地方使用互聯網服務的主要目的劃分的在過去十二個月曾在工作地方使用互聯網服務的就業人士數目
Table 5.5d Employed persons who had used Internet service at place of work in the past twelve months by major purpose of using Internet service at place of work

在工作地方使用互聯網服務的主要目的 [#] Major purpose of using Internet service at place of work [#]	人數 No. of persons ('000)	百分比 %
與外界聯絡 Communication with others	483.4	70.7
上網搜尋資料/下載資料(不包括政府資料) Searching for/downloading information online (excluding government information)	348.0	50.9
瀏覽網頁(不包括政府網頁) Browsing/surfing the web pages (excluding government homepage)	343.8	50.3
上網閱讀雜誌/報章 Reading magazine/newspaper online	144.0	21.1
文書處理 Word processing	117.9	17.2
上網使用政府網頁服務(例如：瀏覽政府網頁或下載政府申請表格) Using services provided by government homepage online (e.g. browsing government homepage or downloading government application form)	105.6	15.4
上網使用電子商業服務 Using electronic business services online	87.8	12.8
上網下載軟件 Downloading software online	82.1	12.0
合計 Overall	683.7	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.5e 按在工作地方使用互聯網服務的次數劃分的在過去十二個月曾在工作地方使用互聯網服務的就業人士數目
 Table 5.5e Employed persons who had used Internet service at place of work in the past twelve months by frequency of using Internet service at place of work

在工作地方使用互聯網服務的次數 Frequency of using Internet service at place of work	人數 No. of persons ('000)	百分比 %
少於一個月一次 Less than once a month	19.3	2.8
少於二星期一次但最少一個月一次 Less than once every two weeks but at Least once a month	26.2	3.8
少於一星期一次但最少二星期一次 Less than once a week but at least once Every two weeks	37.2	5.4
一星期一次或以上 Once or more a week	601.0	87.9
每星期一至二日 1 - 2 days per week	108.6	15.9
每星期三至四日 3 - 4 days per week	88.5	12.9
每星期五至六日 5 - 6 days per week	403.9	59.1
總計 Total	683.7	100.0

**表 5.6 按每星期在工作地方使用互聯網服務的時間劃分的在過去十二個月曾在
工作地方使用互聯網服務最少每星期一次的就業人士數目**
**Table 5.6 Employed persons who had used Internet service at place of work at least
once a week in the past twelve months by time spent in using Internet
service at place of work per week**

每星期在工作地方使用互聯網服務的時間 (小時) Time spent in using Internet service at place of work per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	22.6	3.8
1 - < 2	70.3	11.7
2 - < 3	65.0	10.8
3 - < 5	83.7	13.9
5 - < 10	133.1	22.2
10 - < 20	126.8	21.1
20 - < 30	47.8	8.0
≥ 30	48.1	8.0
不定 Not fixed	3.4	0.6
總計 Total	601.0	100.0
平均時間(小時) Average duration (hours)		9.4

表 5.7a 按年齡及性別劃分的在過去十二個月曾在學校使用互聯網服務的十歲及以上學生數目
 Table 5.7a Students aged 10 and over who had used Internet service at place of study in the past twelve months by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	53.5	33.0	25.1	55.6	32.0	27.3	109.1	32.5	26.2
15 - 24	106.7	65.8	46.9	115.9	66.7	48.7	222.5	66.2	47.8
≥ 25	2.0	1.3	89.8	2.4	1.4	83.7	4.4	1.3	86.4
合計 Overall	162.2	100.0	36.7	173.8	100.0	39.1	336.0	100.0	37.9

註釋：* 在個別年齡及性別分組中佔所有學生的百分比。以所有十至十四歲的男性學生為例，25.1%在過去十二個月曾使用互聯網服務。

Note: * As a percentage of all students in the respective age and sex sub-groups. For example, among all male students aged 10-14, 25.1% had used Internet service in the past twelve months.

表 5.7b 按就讀級別劃分的在過去十二個月曾在學校使用互聯網服務的十歲及以上學生數目
Table 5.7b Students aged 10 and over who had used Internet service at place of study in the past twelve months by level of study

就讀級別 Level of study	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學 Primary schools	19.4	5.8	9.7
中學 Secondary schools	226.8	67.5	39.1
專上學院 Tertiary institutions	89.8	26.7	83.6
合計 Overall	336.0	100.0	37.9

註釋：* 在個別就讀級別中佔所有十歲及以上學生的百分比。以所有就讀小學的學生為例，9.7%在過去十二個月曾在學校使用互聯網服務。

Note: * As a percentage of all students aged 10 and over in the respective levels of study. For example, among all students studying in primary schools, 9.7% had used Internet service at place of study in the past twelve months.

表 5.7c 按在學校使用互聯網服務的主要目的劃分的在過去十二個月曾在學校使用互聯網服務的十歲及以上學生數目
 Table 5.7c Students aged 10 and over who had used Internet service at place of study in the past twelve months by major purpose of using Internet service at place of study

在學校使用互聯網服務的主要目的 [#] Major purpose of using Internet service at place of study [#]	人數 No. of persons ('000)	百分比 %
瀏覽網頁(不包括政府網頁) Browsing/surfing the web pages (excluding government homepage)	218.4	65.0
上網搜尋資料/下載資料(不包括政府資料) Searching for/downloading information online (excluding government information)	150.1	44.7
與外界聯絡 Communication with others	109.9	32.7
上網閱讀雜誌/報章 Reading magazine/newspaper online	68.4	20.4
文書處理 Word processing	55.6	16.5
上網使用政府網頁服務(例如：瀏覽政府網頁或下載政府申請表格) Using services provided by government homepage online (e.g. browsing government homepage or downloading government application form)	32.8	9.8
圖形/圖象處理 Graphics/image processing	21.5	6.4
上網下載軟件 Downloading software online	21.3	6.3
聽歌 Listening to songs	19.7	5.9
玩電腦遊戲 Playing PC games	17.8	5.3
合計 Overall	336.0	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 5.7d 按在學校使用互聯網服務的次數劃分的在過去十二個月在學校曾使用互聯網服務的十歲及以上學生數目

Table 5.7d Students aged 10 and over who had used Internet service at place of study in the past twelve months by frequency of using Internet service at place of study

在學校使用互聯網服務的次數 Frequency of using Internet service at place of study	人數 No. of persons ('000)	百分比 %
少於一個月一次 Less than once a month	31.2	9.3
少於二星期一次但最少一個月一次 Less than once every two weeks but at Least once a month	25.5	7.6
少於一星期一次但最少二星期一次 Less than once a week but at least once Every two weeks	49.1	14.6
一星期一次或以上 Once or more a week	230.2	68.5
總計 Total	336.0	100.0

表 5.8 按每星期在學校使用互聯網服務的時間劃分的在過去十二個月曾在學校使用互聯網服務最少每星期一次的十歲及以上學生數目
Table 5.8 Students aged 10 and over who had used Internet service at place of study at least once a week in the past twelve months by time spent in using Internet service at place of study per week

每星期在學校使用互聯網服務的 時間(小時) Time spent in using Internet service at place of study per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	77.3	33.6
1 - < 2	60.2	26.1
2 - < 3	28.6	12.4
3 - < 5	26.1	11.4
5 - < 10	24.3	10.5
≥ 10	13.0	5.7
不定 Not fixed	0.8	0.3
總計 Total	230.2	100.0
平均時間(小時) Average duration (hours)		2.6

表 5.9a 按年齡/性別及使用互聯網服務的地方劃分的在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士數目
Table 5.9a Persons aged 10 and over who had used Internet service at other places in the past twelve months by age/sex and place of using Internet service

年齡組別/性別 Age group/sex	使用互聯網服務的地方 [#] Place of using Internet service [#]					
	親友/鄰舍家中 Relative's/ neighbour's home		公共圖書館 Public library		餐廳/酒吧/店鋪 Restaurants/bars/shops	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group						
10 - 14	32.6	12.2	9.7	16.7	0.7	2.0
15 - 24	130.6	48.8	30.6	53.0	11.6	31.5
25 - 34	68.8	25.7	9.9	17.1	15.9	43.3
35 - 44	32.0	12.0	6.0	10.4	7.4	20.2
≥ 45	3.8	1.4	1.6	2.7	1.1	3.0
性別 Sex						
男 Male	147.7	55.2	28.1	48.7	21.6	58.7
女 Female	120.1	44.8	29.6	51.3	15.2	41.3
總計 Total	267.8	100.0 (78.7)	57.8	100.0 (17.0)	36.8	100.0 (10.8)

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

括號內的數字表示佔所有在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used Internet service at other places in the past twelve months.

表 5.9a(續) 按年齡/性別及使用互聯網服務的地方劃分的在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士數目
 Table 5.9a (Cont'd) Persons aged 10 and over who had used Internet service at other places in the past twelve months by age/sex and place of using Internet service

年齡組別/性別 Age group/sex	使用互聯網服務的地方 [#] (續) Place of using Internet service [#] (Cont'd)							
	電腦培訓中心 Computer training centre		社區組織或志願機構 Community or voluntary organizations		其他 Others		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
年齡組別 Age group								
10 - 14	1.5	6.2	7.3	31.0	0.9	28.2	44.3	13.0
15 - 24	6.4	26.5	10.2	43.3	0.6	17.8	155.4	45.7
25 - 34	8.5	35.2	3.6	15.5	0.9	26.9	88.1	25.9
35 - 44	6.2	25.6	2.4	10.3	0.7	20.1	45.7	13.4
≥ 45	1.6	6.5	-	-	0.2	6.9	6.6	1.9
性別 Sex								
男 Male	12.9	53.4	13.5	57.3	1.6	47.6	186.3	54.8
女 Female	11.2	46.6	10.1	42.7	1.7	52.4	153.9	45.2
總計 Total	24.1	100.0 (7.1)	23.6	100.0 (6.9)	3.3	100.0 (1.0)	340.2	100.0

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

括號內的數字表示佔所有在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentage of persons aged 10 and over who had used Internet service at other places in the past twelve months.

表 5.9b 按經濟活動身分及使用互聯網服務的地方劃分的在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士數目
Table 5.9b Persons aged 10 and over who had used Internet service at other places in the past twelve months by activity status and place of using Internet service

經濟活動身分 Activity status	使用互聯網服務的地方 [#] Place of using Internet service [#]					
	親友/鄰舍家中 Relative's/neighbour's home		公共圖書館 Public library		餐廳/酒吧/店鋪 Restaurants/bars/shops	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
從事經濟活動 Economically active	142.7	53.3	24.5	42.5	30.9	84.1
非從事經濟活動 Economically inactive	125.1	46.7	33.2	57.5	5.8	15.9
學生 <i>Students</i>	118.6	44.3	31.5	54.6	5.4	14.6
料理家務者 <i>Home-makers</i>	4.3	1.6	1.1	1.9	0.2	0.6
其他 <i>Others</i>	2.2	0.8	0.6	1.0	0.2	0.7
總計 Total	267.8	100.0	57.8	100.0	36.8	100.0

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

表 5.9b(續) 按經濟活動身分及使用互聯網服務的地方劃分的在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士數目
 Table 5.9b (Cont'd) Persons aged 10 and over who had used Internet service at other places in the past twelve months by activity status and place of using Internet service

經濟活動身分 Activity status	使用互聯網服務的地方 [#] (續) Place of using Internet service [#] (Cont'd)							
	電腦培訓中心 Computer training centre		社區組織或志願機構 Community or voluntary organizations		其他 Others		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
從事經濟活動 Economically active	18.4	76.4	8.3	35.0	1.6	47.0	185.3	54.5
非從事經濟活動 Economically inactive	5.7	23.6	15.3	65.0	1.7	53.0	154.9	45.5
學生 Students	5.3	22.0	14.5	61.3	1.5	46.0	146.0	42.9
料理家務者 Home-makers	0.2	0.9	0.9	3.7	0.2	6.9	6.5	1.9
其他 Others	0.2	0.8	-	-	-	-	2.4	0.7
總計 Total	24.1	100.0	23.6	100.0	3.3	100.0	340.2	100.0

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 5.9c 按在其他地方使用互聯網服務的主要目的劃分的在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士數目
Table 5.9c Persons aged 10 and over who had used Internet service at other places in the past twelve months by major purpose of using Internet service at other places

在其他地方使用互聯網服務的主要目的 [#] Major purpose of using Internet service at other places [#]	人數 No. of persons ('000)	百分比 %
瀏覽網頁(不包括政府網頁) Browsing/surfing the web pages (excluding government homepage)	206.1	60.6
與外界聯絡 Communication with others	160.6	47.2
上網搜尋資料/下載資料(不包括政府資料) Searching for/downloading information online (excluding government information)	110.2	32.4
上網閱讀雜誌/報章 Reading magazine/newspaper online	76.1	22.4
玩電腦遊戲 Playing PC games	60.0	17.6
聽歌 Listening to songs	36.0	10.6
上網下載軟件 Downloading software online	31.6	9.3
上網使用政府網頁服務(例如：瀏覽政府 網頁或下載政府申請表格) Using services provided by government homepage online (e.g. browsing government homepage or downloading government application form)	29.5	8.7
文書處理 Word processing	28.7	8.4
合計 Overall	340.2	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 5.9d 按在其他地方使用互聯網服務的次數劃分的在過去十二個月曾在其他地方使用互聯網服務的十歲及以上人士數目
Table 5.9d Persons aged 10 and over who had used Internet service at other places in the past twelve months by frequency of using Internet service at other places

在其他地方使用互聯網服務的次數 Frequency of using Internet service at other places	人數 No. of persons ('000)	百分比 %
少於一個月一次 Less than once a month	159.6	46.9
少於二星期一次但最少一個月一次 Less than once every two weeks but at least once a month	84.4	24.8
少於一星期一次但最少二星期一次 Less than once a week but at least once every two weeks	38.0	11.2
一星期一次或以上 Once or more a week	58.3	17.1
總計 Total	340.2	100.0

表 5.10 按每星期在其他地方使用互聯網服務的時間劃分的在過去十二個月曾在其他地方使用互聯網服務最少每星期一次的十歲及以上人士數目
Table 5.10 Persons aged 10 and over who had used Internet service at other places at least once a week in the past twelve months by time spent in using Internet service at other places per week

每星期在其他地方使用互聯網服務 的時間(小時) Time spent in using Internet service at other places per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	12.3	21.1
1 - < 2	21.0	36.1
2 - < 3	12.3	21.0
3 - < 10	9.7	16.6
≥ 10	2.2	3.8
不定 Not fixed	0.8	1.3
總計 Total	58.3	100.0
平均時間(小時) Average duration (hours)		2.3

6 對中文輸入法的認識及使用情況 Knowledge and usage of Chinese input methods

懂得使用中文輸入法的人士

6.1 十歲及以上的人士被問及他們是否懂得使用中文輸入法。若是，他們再被問及在過去十二個月使用中文輸入法的情況。統計調查結果發現，在統計時約有1 827 800名十歲及以上人士懂得使用中文輸入法，佔全港所有十歲及以上的人士的 29.8%。（表 6.1a）

年齡及性別

6.2 按年齡組別分析，十五至二十四歲的人士懂得使用中文輸入法的比率最高，達 62.3%。其次是二十五至三十四歲的人士（46.0%）及十至十四歲的人士（39.0%）。年紀較長的人士的比率較低，五十五至六十四歲的人士的比率只為 4.1%，而六十五歲及以上的人士的比率則為 0.4%。（表 6.1a）

6.3 女性懂得使用中文輸入法的比率（30.7%）較男性稍高（28.9%）。（表 6.1a）

教育程度

6.4 約 66.9% 懂得使用中文輸入法的十歲及以上人士具中學/預科教育程度。另外 28.9% 具專上教育程度及 4.2% 具小學或以下程度。具專上教育程度的人士懂得使用中文輸入法的比率最高，達 63.4%。具中學/預科及小學或以下教育程度的人士的相應百分比分別為 37.1% 及 3.8%。（表 6.1b）

經濟活動身分

6.5 按經濟活動身分分析，學生懂得使用中文輸入法的比率最高，達 55.4%。其次為從事經濟活動人士（35.5%）。懂得使用中文輸入法的比率在料理家務者及退休人士中較低，分別為 9.1% 及 1.4%。（表 6.1c）

Persons who had knowledge of using Chinese input methods

6.1 Persons aged 10 and over were asked whether they had knowledge of using Chinese input methods and if so, their patterns of using Chinese input methods in the past twelve months. The survey results showed that some 1 827 800 persons aged 10 and over had knowledge of using Chinese input methods at the time of enumeration, constituting 29.8% of all persons aged 10 and over in Hong Kong. (Table 6.1a)

Age and sex

6.2 Analyzed by age group, persons aged 15 – 24 had the highest rate of having knowledge of using Chinese input methods, at 62.3%. This was followed by persons aged 25 – 34 (46.0%) and persons aged 10 – 14 (39.0%). Lower rates were recorded for older persons. In particular, the rate was only 4.1% for persons aged 55 – 64 and 0.4% for those aged 65 and over. (Table 6.1a)

6.3 The rate of having knowledge of using Chinese input methods was slightly higher for females (30.7%) than their male counterparts (28.9%). (Table 6.1a)

Educational attainment

6.4 Some 66.9% of the persons aged 10 and over who had knowledge of using Chinese input methods had secondary / matriculation educational attainment. Another 28.9% had tertiary educational attainment and 4.2% had primary or lower educational attainment. The rate of having knowledge of using Chinese input methods was the highest for persons having tertiary educational attainment, at 63.4%. The corresponding rates for those with secondary / matriculation educational attainment and primary or lower educational attainment were 37.1% and 3.8% respectively. (Table 6.1b)

Activity status

6.5 Analyzed by activity status, students had the highest rate of having knowledge of using Chinese input methods, at 55.4%. This was followed by economically active persons (35.5%). The rates of having knowledge of

using Chinese input methods were relatively lower for home-makers and retired persons, at 9.1% and 1.4% respectively. (Table 6.1c)

懂得的中文輸入法類型

6.6 在該 1 827 800 人中，大部分(86.2%)懂得使用鍵盤輸入法，特別是簡易/速成(57.8%)及倉頡(55.6%)輸入法。另外 30.6%懂得使用手寫輸入法及 1.4%，語音輸入法 (表 6.1d 及圖 6.1)

Type of Chinese input methods known

6.6 The majority (86.2%) of these 1 827 800 persons had knowledge of using keyboard input methods, in particular Quick (57.8%) and Changjei (55.6%). Another 30.6% had knowledge of using hand-writing input methods and 1.4%, voice input methods. (Table 6.1d and Chart 6.1)

最常用的中文輸入法類型

6.7 在該 1 827 800 人中，約 79.2%最經常使用鍵盤輸入法，特別是簡易/速成(37.9%)及倉頡(34.0%)輸入法。另外，有 20.4%經常使用手寫輸入法及 0.3%經常使用語音輸入法。(表 6.1e)

Type of Chinese input methods most often used

6.7 Some 79.2% of these 1 827 800 persons most often used the keyboard input methods, in particular Quick (37.9%) and Changjei (34.0%). Another 20.4% often used hand-writing input methods and only 0.3% often used voice input methods. (Table 6.1e)

在過去十二個月曾使用中文輸入法的人士

6.8 約 1 597 600 名十歲及以上人士在過去十二個月曾使用中文輸入法，佔所有懂得使用中文輸入法的十歲及以上人士的 87.4%。在全港所有十歲及以上的人士中，26.1%在過去十二個月曾使用中文輸入法。

Persons who had used Chinese input methods in the past twelve months

6.8 Some 1 597 600 persons aged 10 and over had used Chinese input methods in the past twelve months, accounting for 87.4% of all persons aged 10 and over who had knowledge of using Chinese input methods. Among all persons aged 10 and over in Hong Kong, 26.1% had used Chinese input methods in the past twelve months.

年齡及性別

6.9 在各個年齡組別內懂得使用中文輸入法的人士中，年輕人士在過去十二個月曾使用中文輸入法的百分比比較高。(表 6.2a)

Age and sex

6.9 Among persons who had knowledge of using Chinese input methods in various age groups, younger persons had higher percentage of having used Chinese input methods in the past twelve months. (Table 6.2a)

6.10 在該 1 597 600 人中，女性所佔的百分比(51.3%)稍高於男性(48.7%)。但是，在懂得使用中文輸入法的男性中，有 88.1%在過去十二個月曾使用中文輸入法，稍高於女性的相應百分比(86.7%)。(表 6.2a)

6.10 Of these 1 597 600 persons, the percentage of females (51.3%) was slightly higher than that of males (48.7%). However, 88.1% of those males who had knowledge of using Chinese input methods had used Chinese input methods in the past twelve months, slightly higher than the corresponding percentage for females (86.7%). (Table 6.2a)

教育程度

6.11 按教育程度分析，在該 1 597 600 人中，66.7%具中學/預科程度。另外 29.4%具專上教育程度及 3.9%具小學或以下程度。（表 6.2b）

經濟活動身分

6.12 按經濟活動身分分析，在過去十二個月曾使用中文輸入法的人士主要為從事經濟活動人士(67.8%)及學生(28.0%)。（表 6.2c）

使用中文輸入法的地方

6.13 約 1 214 700 名十歲及以上人士在過去十二個月曾在家中使用中文輸入法，佔所有在過去十二個月曾使用中文輸入法的十歲及以上人士的 76.0%。約 759 700 人(47.6%)曾在工作地方使用中文輸入法；295 700 人(18.5%)，在學校及 223 200 人(14.0%)，在其他地方。（表 6.2d）

曾在家中使用中文輸入法的人士

6.14 約 1 214 700 名十歲及以上人士在過去十二個月曾在家中使用中文輸入法，佔全港所有十歲及以上人士的 19.8%。

在家中使用中文輸入法的頻次

6.15 在該 1 214 700 人中，約 27.1%經常在家中使用中文輸入法；而 26.9%則為間中使用及 46.0%很少使用。（表 6.3a）

6.16 在該 1 214 700 人中，約 46.7%在家中使用中文輸入法少於一星期一次。另外，有 27.9%每星期使用一至二天；12.4%每星期使用三至四天及 13.0%每星期使用五至七天。（表 6.3b）

Educational attainment

6.11 Analyzed by educational attainment, 66.7% of these 1 597 600 persons had secondary / matriculation educational attainment. Another 29.4% had tertiary educational attainment and 3.9%, primary or lower educational attainment. (Table 6.2b)

Activity status

6.12 Analyzed by activity status, persons who had used Chinese input methods in the past twelve months were mainly economically active persons (67.8%) and students (28.0%). (Table 6.2c)

Place of using Chinese input methods

6.13 Some 1 214 700 persons aged 10 and over had used Chinese input methods at home in the past twelve months, accounting for 76.0% of the persons aged 10 and over who had used Chinese input methods in the past twelve months. About 759 700 persons (47.6%) had used Chinese input methods at place of work, 295 700 persons (18.5%), at place of study and 223 200 persons (14.0%), at other places. (Table 6.2d)

Persons who had used Chinese input methods at home

6.14 Some 1 214 700 persons aged 10 and over had used Chinese input methods at home in the past twelve months, constituting 19.8% of all persons aged 10 and over in Hong Kong.

Frequency of using Chinese input methods at home

6.15 Of these 1 214 700 persons, some 27.1% often used Chinese input methods at home, 26.9%, sometimes and 46.0%, seldom. (Table 6.3a)

6.16 Some 46.7% of these 1 214 700 persons used Chinese input methods at home less than once per week. Another 27.9% used Chinese input methods for 1 – 2 days a week, 12.4%, 3 – 4 days a week and 13.0%, 5 – 7 days per week. (Table 6.3b)

每星期在家中使用中文輸入法的時間

6.17 約 647 500 人於過去十二個月曾在家中使用中文輸入法最少每星期一次。他們每星期在家中使用中文輸入法的平均時間為 3.8 小時。 (表 6.4)

曾在工作地方使用中文輸入法的就業人士

6.18 約 759 700 名就業人士在過去十二個月曾在工作地方使用中文輸入法，佔全港就業人士的 23.0%。

在工作地方使用中文輸入法的頻次

6.19 在該 759 700 名就業人士中，約 37.0% 經常在工作地方使用中文輸入法。另外，有 26.6% 為間中使用及 36.4% 很少使用。 (表 6.5a)

6.20 在該 759 700 名就業人士中，約三分之一在工作地方使用中文輸入法少於一星期一次，而另外三分之一則每星期使用五至六天。 (表 6.5b)

每星期在工作地方使用中文輸入法的時間

6.21 約 508 500 名就業人士於過去十二個月曾在工作地方使用中文輸入法最少每星期一次。他們每星期在工作地方使用中文輸入法的平均時間為 9.3 小時。 (表 6.6)

曾在學校使用中文輸入法的學生

6.22 約 279 600 名十歲及以上的學生在過去十二個月曾在學校使用中文輸入法，佔全港所有十歲及以上的學生的 31.5%

Time spent in using Chinese input methods at home per week

6.17 Among the 647 500 persons who had used Chinese input methods at home at least once a week in the past twelve months, their average time spent in using Chinese input methods at home was 3.8 hours per week. (Table 6.4)

Employed persons who had used Chinese input methods at place of work

6.18 Some 759 700 employed persons had used Chinese input methods at place of work in the past twelve months, constituting 23.0% of employed persons in Hong Kong.

Frequency of using Chinese input methods at place of work

6.19 Of these 759 700 employed persons, 37.0% often used Chinese input methods at place of work. Another 26.6% sometimes used them while 36.4% seldom used them. (Table 6.5a)

6.20 About one-third of these 759 700 employed persons used Chinese input methods at place of work less than once a week while another one-third used them for 5 – 6 days a week. (Table 6.5b)

Time spent in using Chinese input methods at place of work per week

6.21 Some 508 500 employed persons had used Chinese input methods at place of work at least once a week in the past twelve months. Their average time spent in using Chinese input methods at place of work was 9.3 hours per week. (Table 6.6)

Students who had used Chinese input methods at place of study

6.22 Some 279 600 students aged 10 and over had used Chinese input methods at place of study in the past twelve months, constituting 31.5% of all students aged 10 and over in Hong Kong.

在學校使用中文輸入法的頻次

6.23 在該 279 600 名學生中, 20.7%經常在學校使用中文輸入法。另外 29.2%為間中使用及 50.2%很少使用。 (表 6.7a)

6.24 在該 279 600 名學生中, 超過一半 (52.4%)在學校使用中文輸入法少於一星期一次, 而約 37.6%則每星期使用一至二天。 (表 6.7b)

Frequency of using Chinese input methods at place of study

6.23 Of these 279 600 students, 20.7% often used Chinese input methods at place of study. Another 29.2% sometimes used them while 50.2% seldom used them. (Table 6.7a)

6.24 More than half (52.4%) of these 279 600 students used Chinese input methods at place of study less than once a week while 37.6% used them for only 1 – 2 days a week. (Table 6.7b)

每星期在學校使用中文輸入法的時間

6.25 在 133 000 名於過去十二個月曾在學校使用中文輸入法最少每星期一次的十歲及以上學生中, 他們每星期在學校使用中文輸入法的平均時間為 1.8 小時。 (表 6.8)

Time spent in using Chinese input methods at place of study per week

6.25 Regarding the 133 000 students aged 10 and over who used Chinese input methods at place of study at least once a week in the past twelve months, their average time spent in using Chinese input methods at place of study was 1.8 hours per week. (Table 6.8)

曾在其他地方使用中文輸入法的人士

6.26 約223 200名十歲及以上人士在過去十二個月曾在家中、工作地方及學校以外地方使用中文輸入法, 佔全港所有十歲及以上人士的 3.6%。

Persons who had used Chinese input methods at other places

6.26 Some 223 200 persons aged 10 and over had used Chinese input methods at places other than home, place of work and place of study in the past twelve months, constituting 3.6% of all persons aged 10 and over in Hong Kong.

在其他地方使用中文輸入法的頻次

6.27 在該223 200人中, 大部分(61.1%)表示他們很少在其他地方使用中文輸入法。約 23.5%表示他們間中使用及 15.5%經常使用。 (表 6.9a)

Frequency of using Chinese input methods at other places

6.27 Of the 223 200 persons who had used Chinese input methods at other places in the past twelve months, most (61.1%) claimed that they seldom used Chinese input methods at other places. About 23.5% indicated that they sometimes did so while 15.5% often did so. (Table 6.9a)

6.28 在該 223 200 人士, 大部分(85.1%)在其他地方使用中文輸入法少於一星期一次。 (表 6.9b)

6.28 The majority (85.1%) of these 223 200 persons had used Chinese input methods at other places less than once a week. (Table 6.9b)

每星期在其他地方使用中文輸入法的時間

6.29 在33 300名於過去十二個月曾在其他地方使用中文輸入法最少每星期一次的十歲及以上人士中，53.0%在其他地方使用中文輸入法每星期少於二小時。另外 34.8%每星期在其他地方使用中文輸入法二至五小時，而 11.7%，每星期五小時及以上。他們每星期平均在其他地方使用中文輸入法約 2.2 小時。
(表 6.10)

Time spent in using Chinese input methods at other places per week

6.29 Of the 33 300 persons aged 10 and over who had used Chinese input methods at other places at least once a week in the past twelve months, 53.0% used Chinese input methods at other places for less than 2 hours per week. Another 34.8% used Chinese input methods at other places for 2 to less than 5 hours per week and 11.7%, 5 hours and more per week. Their average time spent in using Chinese input methods at other places was 2.2 hours per week.
(Table 6.10)

圖6.1 按是否懂得使用個別中文輸入法類型劃分的懂得使用中文輸入法的十歲及以上人士的百分比分布
Chart 6.1 Percentage distribution of persons aged 10 and over who had knowledge of using Chinese input methods by whether had knowledge of using the respective types of Chinese input methods

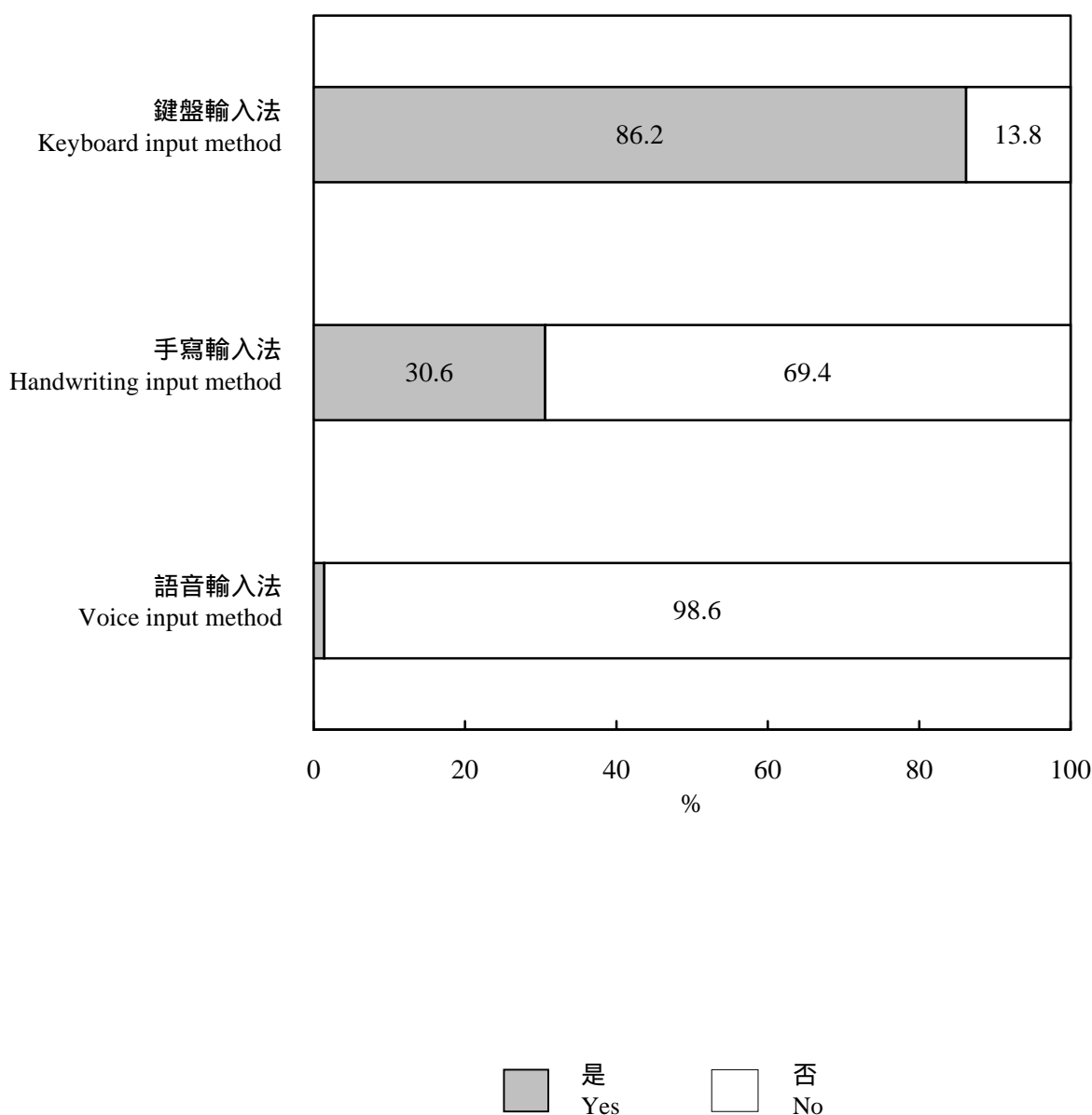


表 6.1a 按年齡/性別劃分的懂得使用中文輸入法的十歲及以上人士數目
Table 6.1a Persons aged 10 and over who had knowledge of using Chinese input methods by age/sex

年齡組別/性別 Age group/sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	162.6	8.9	39.0
15 - 24	563.7	30.8	62.3
25 - 34	534.4	29.2	46.0
35 - 44	424.8	23.2	29.9
45 - 54	117.5	6.4	12.2
55 - 64	21.8	1.2	4.1
≥ 65	3.0	0.2	0.4
性別 Sex			
男 Male	883.2	48.3	28.9
女 Female	944.6	51.7	30.7
總計 Total	1 827.8	100.0	29.8

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以所有十至十四歲的人士為例，39.0%懂得使用中文輸入法。

Note: * As a percentage of all persons in the respective age/sex groups. For example, among all persons aged 10-14, 39.0% had knowledge of using Chinese input methods.

表 6.1b 按教育程度劃分的懂得使用中文輸入法的十歲及以上人士數目
Table 6.1b Persons aged 10 and over who had knowledge of using Chinese input methods by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling/kindergarten/primary	76.7	4.2	3.8
中學/預科 Secondary/matriculation	1 223.4	66.9	37.1
專上教育 Tertiary	527.8	28.9	63.4
總計 Total	1 827.8	100.0	29.8

註釋：* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的人士為例，63.4%懂得使用中文輸入法。

Note : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons with tertiary educational attainment, 63.4% had knowledge of using Chinese input methods.

表 6.1c 按經濟活動身分劃分的懂得使用中文輸入法的十歲及以上人士數目
Table 6.1c Persons aged 10 and over who had knowledge of using Chinese input methods by activity status

經濟活動身分 Activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 Economically active	1 245.7	68.2	35.5
非從事經濟活動 Economically inactive	582.2	31.8	22.2
學生 Students	485.0	26.5	55.4
退休人士 Retired persons	11.1	0.6	1.4
料理家務者 Home-makers	80.7	4.4	9.1
其他 Others	5.4	0.3	11.9
總計 Total	1 827.8	100.0	29.8

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，35.5%懂得使用中文輸入法。

Note : * As a percentage of all persons aged 10 and over in the respective activity status groups. For example, among all economically active persons, 35.5% had knowledge of using Chinese input methods.

表 6.1d 按懂得的中文輸入法類型劃分的懂得使用中文輸入法的十歲及以上人士數目
Table 6.1d Persons aged 10 and over who had knowledge of using Chinese input methods by type of Chinese input methods known

懂得的中文輸入法類型# Type of Chinese input methods known#	人數 No. of persons ('000)	百分比 %
鍵盤輸入法 Keyboard input methods	1 575.6	86.2
簡易/速成 Quick	1 056.9	57.8
倉頡 Changjei	1 016.7	55.6
廣東話拼音 Cantonese	196.9	10.8
漢語拼音 Hanyu	76.1	4.2
快碼 Kuai Ma	36.1	2.0
其他 Others	47.5	2.6
手寫輸入法 Hand-writing input methods	559.7	30.6
語音輸入法 Voice input methods	25.6	1.4
廣東話輸入法 Cantonese	20.0	1.1
普通話輸入法 Putonghua	8.5	0.5
合計 Overall	1 827.8	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 6.1e 按最常用的中文輸入法類型劃分的懂得使用中文輸入法的十歲及以上人士數目

Table 6.1e Persons aged 10 and over who had knowledge of using Chinese input methods by type of Chinese input methods most often used

最常用的中文輸入法類型 Type of Chinese input methods most often used	人數 No. of persons ('000)	百分比 %
鍵盤輸入法 Keyboard input methods	1 448.2	79.2
簡易/速成 Quick	692.7	37.9
倉頡 Changjei	620.9	34.0
廣東話拼音 Cantonese	66.4	3.6
漢語拼音 Hanyu	33.7	1.8
其他 Others	34.5	1.9
手寫輸入法 Hand-writing input methods	373.7	20.4
語音輸入法 Voice input methods	5.8	0.3
廣東話輸入法 Cantonese	3.9	0.2
普通話輸入法 Putonghua	1.9	0.1
總計 Total	1 827.8	100.0

表 6.2a 按年齡/性別劃分的在過去十二個月曾在任何地方使用中文輸入法的十歲及以上人士數目
Table 6.2a Persons aged 10 and over who had used Chinese input methods at any place in the past twelve months by age/sex

年齡組別/性別 Age group/sex	人數 No. of persons ('000)	百分比 %	在所有懂得使用中文輸入法的十歲及以上人士中的百分比 As a percentage of persons aged 10 and over who had knowledge of using Chinese input methods
年齡組別 Age group			
10 - 14	144.7	9.1	89.0
15 - 24	516.9	32.4	91.6
25 - 34	460.5	28.8	86.2
35 - 44	359.0	22.5	84.5
45 - 54	97.1	6.1	82.7
55 - 64	17.1	1.1	78.4
≥ 65	2.3	0.1	75.1
性別 Sex			
男 Male	778.0	48.7	88.1
女 Female	819.6	51.3	86.7
合計 Overall	1 597.6	100.0	87.4

表 6.2b 按教育程度劃分的在過去十二個月曾在任何地方使用中文輸入法的十歲及以上人士數目

Table 6.2b Persons aged 10 and over who had used Chinese input methods at any place in the past twelve months by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %
未受教育/幼稚園/小學 No schooling/kindergarten/primary	62.6	3.9
中學/預科 Secondary/matriculation	1 065.0	66.7
專上教育 Tertiary	470.0	29.4
總計 Total	1 597.6	100.0

表 6.2c 按經濟活動身分劃分的在過去十二個月曾在任何地方使用中文輸入法的十歲及以上人士數目
Table 6.2c Persons aged 10 and over who had used Chinese input methods at any place in the past twelve months by activity status

經濟活動身分 Activity status	人數 No. of persons ('000)	百分比 %
從事經濟活動 Economically active	1 083.3	67.8
非從事經濟活動 Economically inactive	514.3	32.2
學生 <i>Students</i>	447.8	28.0
退休人士 <i>Retired persons</i>	7.8	0.5
料理家務者 <i>Home-makers</i>	55.0	3.4
其他 <i>Others</i>	3.7	0.2
總計 Total	1 597.6	100.0

表 6.2d 按使用中文輸入法的地方劃分的在過去十二個月曾在任何地方使用中文輸入法的十歲及以上人士數目

Table 6.2d Persons aged 10 and over who had used Chinese input methods at any place in the past twelve months by place of using Chinese input methods

使用中文輸入法的地方 [#] Place of using Chinese input methods [#]	人數 No. of persons ('000)	百分比 %
在家 At home	1 214.7	76.0
在工作地方 At place of work	759.7	47.6
在學校 At place of study	295.7	18.5
在其他地方 At other places	223.2	14.0
合計 Overall	1 597.6	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 6.3a 按在家中使用中文輸入法的頻次劃分的在過去十二個月曾在家中使用中文輸入法的十歲及以上人士數目
Table 6.3a Persons aged 10 and over who had used Chinese input methods at home in the past twelve months by frequency of using Chinese input methods at home

在家中使用中文輸入法的頻次 Frequency of using Chinese input methods at home	人數 No. of persons (‘000)	百分比 %
經常 Often	328.9	27.1
間中 Sometimes	327.3	26.9
好少 Seldom	558.6	46.0
總計 Total	1 214.7	100.0

**表 6.3b 按每星期在家中使用中文輸入法的日數劃分的在過去十二個月曾在家中
使用中文輸入法的十歲及以上人士數目**

**Table 6.3b Persons aged 10 and over who had used Chinese input methods at home in
the past twelve months by number of days using Chinese input methods at
home per week**

每星期在家中使用中文輸入法的日數 Number of days using Chinese input methods at home per week	人數 No. of persons ('000)	百分比 %
少過一日 Less than 1 day	567.2	46.7
一日 1 day	201.4	16.6
二日 2 days	137.6	11.3
三日 3 days	102.5	8.4
四日 4 days	48.3	4.0
五日 5 days	32.4	2.7
六日 6 days	11.1	0.9
七日 7 days	114.3	9.4
總計 Total	1 214.7	100.0

表 6.4 按每星期在家中使用中文輸入法的時間劃分的在過去十二個月曾在家中使用中文輸入法最少每星期一次的十歲及以上人士數目
Table 6.4 Persons aged 10 and over who had used Chinese input methods at home at least once a week in the past twelve months by time spent in using Chinese input methods at home per week

每星期在家中使用中文輸入法的時間 (小時) Time spent in using Chinese input methods at home per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	72.8	11.2
1 - < 2	185.0	28.6
2 - < 3	127.2	19.6
3 - < 5	107.3	16.6
5 - < 10	90.0	13.9
≥ 10	63.6	9.8
不定 Not fixed	1.7	0.3
總計 Total	647.5	100.0
平均時間(小時) Average duration (hours)		3.8

表 6.5a 按在工作地方使用中文輸入法的頻次劃分的在過去十二個月曾在工作地方使用中文輸入法的就業人士數目

Table 6.5a Employed persons who had used Chinese input methods at place of work in the past twelve months by frequency of using Chinese input methods at place of work

在工作地方使用中文輸入法的頻次 Frequency of using Chinese input methods at place of work	人數 No. of persons ('000)	百分比 %
經常 Often	281.0	37.0
間中 Sometimes	202.2	26.6
好少 Seldom	276.5	36.4
總計 Total	759.7	100.0

表 6.5b 按每星期在工作地方使用中文輸入法的日數劃分的在過去十二個月曾在工作地方使用中文輸入法的就業人士數目

Table 6.5b Employed persons who had used Chinese input methods at place of work in the past twelve months by number of days using Chinese input methods at place of work per week

每星期在工作地方使用中文輸入法的日數 Number of days using Chinese input methods at place of work per week	人數 No. of persons ('000)	百分比 %
少過一日 Less than 1 day	251.3	33.1
一日 1 day	74.4	9.8
二日 2 days	67.7	8.9
三日 3 days	70.7	9.3
四日 4 days	35.6	4.7
五日 5 days	105.4	13.9
六日 6 days	154.7	20.4
總計 Total	759.7	100.0

**表 6.6 按每星期在工作地方使用中文輸入法的時間劃分的在過去十二個月曾在工
作地方使用中文輸入法最少每星期一次的就業人士數目**

**Table 6.6 Employed persons who had used Chinese input methods at place of work at
least once a week in the past twelve months by time spent in using Chinese
input methods at place of work per week**

每星期在工作地方使用中文輸入法的 時間(小時) Time spent in using Chinese input methods at place of work per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	16.7	3.3
1 - < 2	61.8	12.1
2 - < 3	63.6	12.5
3 - < 5	69.1	13.6
5 - < 10	98.8	19.4
10 - < 20	116.2	22.8
20 - < 30	44.9	8.8
≥ 30	34.5	6.8
不定 Not fixed	2.9	0.6
總計 Total	508.5	100.0
平均時間(小時) Average duration (hours)		9.3

表 6.7a 按在學校使用中文輸入法的頻次劃分的在過去十二個月曾在學校使用中文輸入法的十歲及以上學生數目

Table 6.7a Students aged 10 and over who had used Chinese input methods at place of study in the past twelve months by frequency of using Chinese input methods at place of study

在學校使用中文輸入法的頻次 Frequency of using Chinese input methods at place of study	人數 No. of persons ('000)	百分比 %
經常 Often	57.7	20.7
間中 Sometimes	81.5	29.2
好少 Seldom	140.3	50.2
總計 Total	279.6	100.0

表 6.7b 按每星期在學校使用中文輸入法的日數劃分的在過去十二個月曾在學校使用中文輸入法的十歲及以上學生數目

Table 6.7b Students aged 10 and over who had used Chinese input methods at place of study in the past twelve months by number of days using Chinese input methods at place of study per week

每星期在學校使用中文輸入法的日數 Number of days using Chinese input methods at place of study per week	人數 No. of persons ('000)	百分比 %
少過一日 Less than 1 day	146.6	52.4
一日 1 day	80.1	28.7
二日 2 days	24.9	8.9
三日 3 days	11.8	4.2
四日 4 days	5.4	1.9
五日 5 days	8.5	3.0
六日 6 days	1.1	0.4
七日 7 days	1.1	0.4
總計 Total	279.6	100.0

表 6.8 按每星期在學校使用中文輸入法的時間劃分的在過去十二個月曾在學校使用中文輸入法最少每星期一次的十歲及以上學生數目

Table 6.8 Students aged 10 and over who had used Chinese input methods at place of study at least once a week in the past twelve months by time spent in using Chinese input methods at place of study per week

每星期在學校使用中文輸入法的 時間(小時) Time spent in using Chinese input methods at place of study per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	53.5	40.2
1 - < 2	36.4	27.4
2 - < 3	22.5	17.0
3 - < 5	11.3	8.5
≥ 5	8.5	6.4
不定 Not fixed	0.8	0.6
總計 Total	133.0	100.0
平均時間(小時) Average duration (hours)		1.8

表 6.9a 按在其他地方使用中文輸入法的頻次劃分的在過去十二個月曾在其他地方使用中文輸入法的十歲及以上人士數目
Table 6.9a Persons aged 10 and over who had used Chinese input methods at other places in the past twelve months by frequency of using Chinese input methods at other places

在其他地方使用中文輸入法的頻次 Frequency of using Chinese input methods at other places	人數 No. of persons ('000)	百分比 %
經常 Often	34.5	15.5
間中 Sometimes	52.4	23.5
好少 Seldom	136.3	61.1
總計 Total	223.2	100.0

表 6.9b 按每星期在其他地方使用中文輸入法的日數劃分的在過去十二個月曾在其他地方使用中文輸入法的十歲及以上人士數目

Table 6.9b Persons aged 10 and over who had used Chinese input methods at other places in the past twelve months by number of days using Chinese input methods at other places per week

每星期在其他地方使用中文輸入法的日數 Number of days using Chinese input methods at other places per week	人數 No. of persons ('000)	百分比 %
少過一日 Less than 1 day	189.9	85.1
一日 1 day	20.6	9.2
二日 2 days	7.5	3.4
三日 3 days	3.0	1.3
四日及以上 4 days and more	2.2	1.1
總計 Total	223.2	100.0

表 6.10 按每星期在其他地方使用中文輸入法的時間劃分的在過去十二個月曾在其他地方使用中文輸入法最少每星期一次的十歲及以上人士數目

Table 6.10 Persons aged 10 and over who had used Chinese input methods at other places at least once a week in the past twelve months by time spent in using Chinese input methods at other places per week

每星期在其他地方使用中文輸入法的 時間(小時) Time spent in using Chinese input methods at other places per week (hours)	人數 No. of persons ('000)	百分比 %
< 1	8.2	24.6
1 - < 2	9.4	28.4
2 - < 3	5.3	15.8
3 - < 5	6.3	19.0
≥ 5	3.9	11.7
不定 Not fixed	0.2	0.5
總計 Total	33.3	100.0
平均時間(小時) Average duration (hours)		2.2

7 電子商業服務的使用情況 Usage of electronic business services

7.1 在是項統計調查中，十五歲及以上人士被問及有關他們在過去十二個月有否為個人事務而使用下列各項電子商業服務：

- 透過自動櫃員機提款、存款、轉賬或查詢戶口結餘
- 透過自動櫃員機繳費
- 使用電話透過繳費聆服務繳費
- 使用電子現金/易辦事服務
- 使用電話理財服務
- 使用八達通咭
- 透過電腦自動電話接聽系統使用客戶服務
- 透過電腦自動電話接聽系統購物
- 上網搜尋財經資料(例如：股票價格)
- 上網搜尋貨物/服務資料
- 上網搜尋職位空缺資料
- 上網買賣股票
- 上網訂座/訂票
- 上網購買/訂購貨物及服務
- 使用網上拍賣服務
- 使用網上銀行服務(例如：轉賬)
- 上網繳費
- 上網要求客戶服務(例如：安排送貨)

曾使用電子商業服務的人士

7.2 約 4 852 100 名十五歲及以上人士在過去十二個月曾為個人事務而使用一項或多項上述的電子商業服務，佔全港所有十五歲及以上人士的 84.9%。(表 7.1a)

7.1 In the survey, persons aged 15 and over were asked whether they had used the following types of electronic business services for personal matters in the past twelve months :

- Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM)
- Settling payment by ATM
- Using telephone to settle payment by Payment by Phone Service (PPS)
- Using e-cash / Easy Pay System (EPS)
- Using phone banking services
- Using Octopus card
- Using the customer services provided by the computerized Interactive Voice Response System (IVRS)
- Shopping via computerized IVRS
- Searching for financial information online (e.g. stock prices)
- Searching for information on goods / services online
- Searching for job vacancies online
- Trading stock online
- Making reservation / booking tickets online
- Purchasing / ordering goods and services online
- Using auction service online
- Using cyber-banking services (e.g. transferring money)
- Settling payment online
- Requesting customer services online (e.g. arranging product delivery)

Persons who had used electronic business services

7.2 Some 4 852 100 persons aged 15 and over had used one or more types of the above electronic business services for personal matters in the past twelve months, constituting 84.9% of all persons aged 15 and over in Hong Kong. (Table 7.1a)

年齡及性別

7.3 在該 4 852 100 人中，40.8% 年齡少於三十五歲。另外 27.6% 年齡介乎三十五至四十四歲。曾使用電子商業服務的比率在年輕人士中較高，年齡介乎十五至二十四歲的人士的比率為 94.4%；而年齡介乎二十五至三十四歲的人士的比率則為 96.7%。相比之下，年齡介乎五十五至六十四歲的人士中，只有 69.9% 曾使用電子商業服務，而年齡在六十五歲及以上的人士的比率則為 43.9%。（表 7.1a）

7.4 按性別分析，男性曾使用電子商業服務的比率為 87.1%，較女性的 82.8% 為高。（表 7.1a）

教育程度

7.5 十五歲及以上人士曾使用電子商業服務的比率隨着教育程度增加。具小學或以下程度的人士的比率為 63.3%，具中學/預科程度的人士的比率為 93.9%，而具大專教育程度的人士的比率為 98.5%。（表 7.1b）

經濟活動身分

7.6 大部分(68.2%)在過去十二個月曾使用電子商業服務的人士都是從事經濟活動人士。另外有 14.5% 為料理家務者；8.7% 為學生及 8.2% 為退休人士。曾使用電子商業服務的比率在從事經濟活動人士(94.1%)及學生(92.2%)中較高。（表 7.1c）

曾使用的電子商業服務類別

7.7 約 4 510 700 人在過去十二個月曾使用八達通咭，佔所有十五歲及以上人士的 78.9%。其他較普遍被使用的電子商業服務為「透過自動櫃員機提款、存款、轉賬或查詢戶口結餘」(64.3%)；「使用電子現金/易辦事服務」(34.6%)及「使用電話透過繳費聆服務繳費」(19.5%)。（表 7.1d 及圖 7.1）

Age and sex

7.3 Of these 4 852 100 persons, 40.8% were aged under 35 and another 27.6% were aged 35 – 44. The rate of having used electronic business services was relatively higher for younger persons, being 94.4% for those aged 15 – 24 and 96.7% for those aged 25 – 34. In comparison, only 69.9% of persons aged 55 – 64 and 43.9% of persons aged 65 and over had used electronic business services. (Table 7.1a)

7.4 Analyzed by sex, the rate of having used electronic business services was relatively higher for males, at 87.1%, as against 82.8% for females. (Table 7.1a)

Educational attainment

7.5 The rate of persons aged 15 and over having used electronic business services increased with educational attainment. It was 63.3% for persons with primary or lower educational attainment, 93.9% for those with secondary / matriculation educational attainment and 98.5% for those with tertiary educational attainment. (Table 7.1b)

Activity status

7.6 The majority (68.2%) of the persons who had used electronic business services in the past twelve months were economically active. Another 14.5% were home-makers, 8.7% were students and 8.2% were retired persons. The rates of having used electronic business services were relatively higher for economically active persons (94.1%) and students (92.2%). (Table 7.1c)

Type of electronic business services used

7.7 Some 4 510 700 persons had used the Octopus card in the past twelve months, accounting for 78.9% of all persons aged 15 and over. The other commonly used electronic business services were “withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM)” (64.3%), “using e-cash / Easy Pay System (EPS)” (34.6%) and “using telephone to settle payment by PPS” (19.5%). (Table 7.1d and Chart 7.1)

曾使用個別電子商業服務的人士

7.8 曾在過去十二個月使用個別電子商業服務類別的十五歲及以上人士被問及他們使用該些服務的次數。

使用個別電子商業服務類別的次數

7.9 在過去十二個月曾使用過「八達通咭」的人士中，88.7%最少每星期使用一次。其他較頻密被使用的電子商業服務包括「透過自動櫃員機提款、存款、轉賬或查詢結餘」（78.2%曾使用此服務的人士最少每星期使用一次）及「上網搜尋財經資料」（71.7%）。（表 7.2）

Persons who had used the respective types of electronic business services

7.8 For persons aged 15 and over who had used the respective types of electronic business services in the past twelve months, they were asked about the frequency of using such services.

Frequency of using the respective types of electronic business services

7.9 Among those persons who had used “Octopus card” in the past twelve months, 88.7% had used it at least once a week. The other frequently used electronic business services were “withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM)” (78.2% of the persons who had used this service used it at least once a week) and “searching for financial information online” (71.7%). (Table 7.2)

圖7.1 按曾否使用個別電子商業服務類別劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士的百分比分布
Chart 7.1 Percentage distribution of persons aged 15 and over who had used electronic business services in the past twelve months by whether had used the respective types of electronic business services

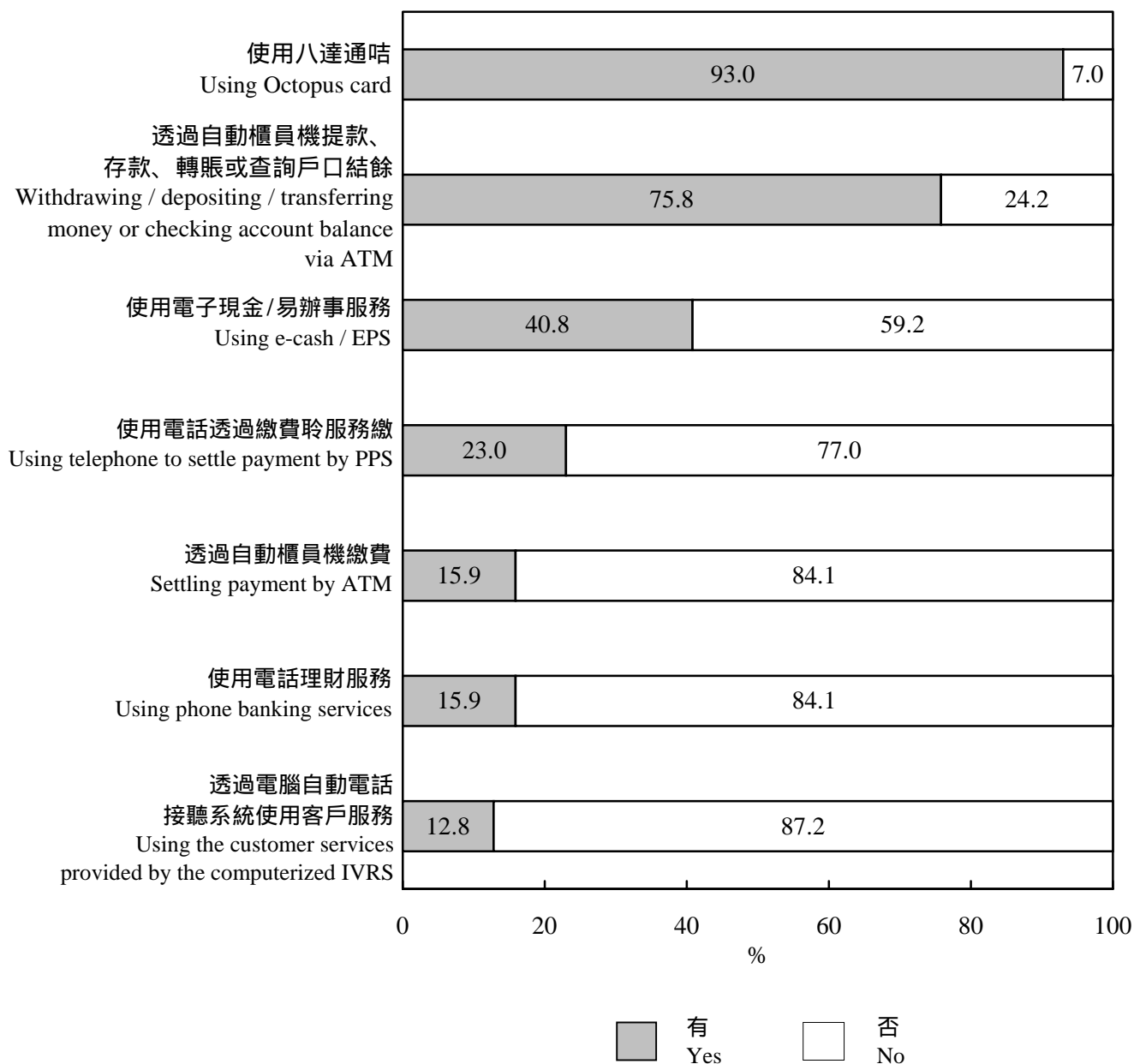


表 7.1a 按年齡/性別劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
 Table 7.1a Persons aged 15 and over who had used electronic business services in the past twelve months by age/sex

年齡組別/性別 Age group/sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	853.5	17.6	94.4
25 - 34	1 124.5	23.2	96.7
35 - 44	1 341.1	27.6	94.3
45 - 54	841.7	17.3	87.3
55 - 64	369.9	7.6	69.9
≥ 65	321.5	6.6	43.9
性別 Sex			
男 Male	2 473.6	51.0	87.1
女 Female	2 378.5	49.0	82.8
合計 Overall	4 852.1	100.0	84.9

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以所有十五至二十四歲的人士為例，94.4%在過去十二個月曾使用電子商業服務。

Note: * As a percentage of all persons in the respective age/sex groups. For example, among all persons aged 15-24, 94.4% had used electronic business services in the past twelve months.

表 7.1b 按教育程度劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
Table 7.1b Persons aged 15 and over who had used electronic business services in the past twelve months by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	1 138.9	23.5	63.3
中學/預科 Secondary/matriculation	2 892.7	59.6	93.9
專上教育 Tertiary	820.4	16.9	98.5
合計 Overall	4 852.1	100.0	84.9

註釋：* 在個別教育程度組別中佔所有十五歲及以上人士的百分比。以所有具專上教育程度的人士為例，98.5%在過去十二個月曾使用電子商業服務。

Note: * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons with tertiary educational attainment, 98.5% had used electronic business services in the past twelve months.

表 7.1c 按經濟活動身分劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
 Table 7.1c Persons aged 15 and over who had used electronic business services in the past twelve months by activity status

經濟活動身分 Activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 Economically active	3 308.0	68.2	94.1
非從事經濟活動 Economically inactive	1 544.1	31.8	70.2
學生 Students	423.1	8.7	92.2
退休人士 Retired persons	397.8	8.2	49.1
料理家務者 Home-makers	701.2	14.5	79.1
其他 Others	22.0	0.5	49.2
合計 Overall	4 852.1	100.0	84.9

註釋：* 在個別經濟活動身分組別中佔所有十五歲及以上人士的百分比。以所有從事經濟活動人士為例，94.1%在過去十二個月曾使用電子商業服務。

Note: * As a percentage of all persons aged 15 and over in the respective activity status groups. For example, among all economically active persons, 94.1% had used electronic business services in the past twelve months.

表 7.1d 按曾使用的電子商業服務類別劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
Table 7.1d Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used

曾使用的電子商業服務類別# Type of electronic business services used#	人數 No. of persons ('000)	百分比 %	比率* Rate*
使用八達通咭 Using Octopus card	4 510.7	93.0	78.9
透過自動櫃員機提款、存款、轉賬或查詢戶口結餘 Withdrawing/depositing/transferring money or checking account balance via Automatic Teller Machine (ATM)	3 676.4	75.8	64.3
使用電子現金/易辦事服務 Using e-cash/Easy Pay System (EPS)	1 978.8	40.8	34.6
使用電話透過繳費鈴服務繳費 Using telephone to settle payment by Payment by Phone Service (PPS)	1 115.0	23.0	19.5
使用電話理財服務 Using phone banking services	772.1	15.9	13.5
透過自動櫃員機繳費 Settling payment by ATM	769.7	15.9	13.5
透過電腦自動電話接聽系統使用客戶服務 Using the customer services provided by the computerized Interactive Voice Response System (IVRS)	618.7	12.8	10.8
上網搜尋財經資料(例如：股票價格) Searching for financial information online (e.g. stock prices)	264.5	5.5	4.6
上網搜尋貨物/服務資料 Searching for information on goods/services online	228.7	4.7	4.0
上網搜尋職位空缺資料 Searching for job vacancies online	188.1	3.9	3.3
上網購買/訂購貨物及服務 Purchasing/ordering goods and services online	105.1	2.2	1.8
透過電腦自動電話接聽系統購物 Shopping via computerized IVRS	66.9	1.4	1.2

註釋：# 可選擇多項答案。

* 佔所有十五歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* As a percentage of all persons aged 15 and over.

表 7.1d (續) 按曾使用的電子商業服務類別劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
Table 7.1d Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used

曾使用的電子商業服務類別 [#] (續) Type of electronic business services used [#] (Cont'd)	人數 No. of persons ('000)	百分比 %	比率 [*] Rate [*]
上網訂座/訂票 Making reservation/booking tickets online	66.1	1.4	1.2
上網買賣股票 Trading stock online	40.8	0.8	0.7
使用網上銀行服務(例如：轉帳) Using cyber-banking services (e.g. transferring money)	39.3	0.8	0.7
使用網上拍賣服務 Using auction service online	33.3	0.7	0.6
上網繳費 Settling payment online	32.4	0.7	0.6
上網要求客戶服務(例如：安排送貨) Requesting customer services online (e.g. arranging product delivery)	29.3	0.6	0.5
合計 Overall	4 852.1		84.9

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 佔所有十五歲及以上人士的百分比。

* As a percentage of all persons aged 15 and over.

表 7.2 按曾使用的電子商業服務類別及使用電子商業服務的次數劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
Table 7.2 Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used and frequency of using electronic business services

曾使用的電子商業服務類別# Type of electronic business services used#	使用電子商業服務的次數 Frequency of using electronic business services							
	最少每星期一次 At least once a week		少於一星期一次但最少一個月一次 Less than once a week but at least once a month		少於一個月一次/不定 Less than once a month/not fixed		總計 Total	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
使用八達通咭 Using Octopus card	4 002.6	88.7	402.5	8.9	105.6	2.3	4 510.7	100.0
透過自動櫃員機提款、存款、轉賬或查詢戶口結餘 Withdrawing/depositing/transferring money or checking account balance account balance via Automatic Teller Machine (ATM)	2 874.8	78.2	708.4	19.3	93.2	2.5	3 676.4	100.0
上網搜尋財經資料(例如：股票價格) Searching for financial information online (e.g. stock prices)	189.7	71.7	56.7	21.5	18.0	6.8	264.5	100.0
上網買賣股票 Trading stock online	21.8	53.4	14.3	35.1	4.7	11.5	40.8	100.0
上網搜尋貨物/服務資料 Searching for information on goods/services online	111.0	48.5	80.7	35.3	37.0	16.2	228.7	100.0
使用電話理財服務 Using phone banking services	321.0	41.6	358.3	46.4	92.8	12.0	772.1	100.0
使用電子現金/易辦事服務 Using e-cash/ Easy Pay System (EPS)	781.8	39.5	904.7	45.7	292.3	14.8	1 978.8	100.0
透過電腦自動電話接聽系統使用客戶服務 Using the customer services provided by the computerized Interactive Voice Response System (IVRS)	214.0	34.6	290.7	47.0	114.0	18.4	618.7	100.0
使用網上銀行服務(例如：轉賬) Using cyber-banking services (e.g. transferring money)	13.4	34.2	19.6	50.0	6.2	15.8	39.3	100.0

註釋： # 可選擇多項答案。

Note: # Multiple answers were allowed.

表 7.2 (續) 按曾使用的電子商業服務的類別及使用電子商業服務的次數劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
 Table 7.2 (Cont'd) Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used and frequency of using the electronic business services

曾使用的電子商業服務類別(續) [#] Type of electronic business services used (Cont'd) [#]	使用電子商業服務的次數 Frequency of using the electronic business services							
	最少每星期一次 At least once a week		少於一星期一次但最少一個月一次 Less than once a week but at least once a month		少於一個月一次/不定 Less than once a month/not fixed		總計 Total	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
上網搜尋職位空缺資料 Searching for job vacancies online	58.9	31.3	76.2	40.5	52.9	28.1	188.1	100.0
使用網上拍賣服務 Using auction service online	9.5	28.5	10.7	32.0	13.2	39.6	33.3	100.0
透過自動櫃員機繳費 Settling payment by ATM	203.5	26.4	475.9	61.8	90.3	11.7	769.7	100.0
使用電話透過繳費聆服務繳費 Using telephone to settle payment by Payment by Phone Service (PPS)	268.1	24.0	754.0	67.6	92.9	8.3	1 115.0	100.0
透過電腦自動電話接聽系統購物 Shopping via computerized IVRS	15.7	23.5	25.5	38.1	25.7	38.4	66.9	100.0
上網要求客戶服務(例如：安排送貨) Requesting customer services online (e.g. arranging product delivery)	6.6	22.7	9.0	30.8	13.6	46.6	29.3	100.0
上網繳費 Settling payment online	6.7	20.8	18.2	56.2	7.5	23.0	32.4	100.0
上網訂座/訂票 Making reservation/booking tickets online	10.3	15.6	29.6	44.8	26.2	39.7	66.1	100.0
上網購買/訂購貨物及服務 Purchasing/ordering goods and services online	16.2	15.5	43.4	41.3	45.5	43.2	105.1	100.0

註釋： # 可選擇多項答案。

Note： # Multiple answers were allowed.

8 對「公共服務電子化計劃」的認識 Awareness of Electronic Service Delivery Scheme

8.1 政府計劃推出「公共服務電子化計劃」，旨在透過互聯網及其他電子途徑提供公共服務予市民。有見及此，所有年齡在十五歲及以上的人士均被問及是否認識此項計劃及會否使用有關的服務。

認識「公共服務電子化計劃」的人士

8.2 統計調查結果發現約 1 639 700 名十五歲及以上的人士認識「公共服務電子化計劃」，佔全港所有十五歲及以上人士的 28.7%。（表 8.1a 及圖 8.1）

年齡及性別

8.3 在該 1 639 700 人中，45.9% 年齡在三十五歲以下，另外 30.2% 年齡介乎三十五至四十四歲。年紀較輕的人士認識「公共服務電子化計劃」的比率較高。年齡介乎十五至二十四歲的人士的比率為 33.3%；年齡介乎二十五至三十四歲的人士的比率為 39.0%；而年齡介乎三十五至四十四歲的人士的比率則為 34.8%。相比之下，年齡介乎五十五至六十四歲的人士中，只有 16.7% 認識「公共服務電子化計劃」；年齡在六十五歲及以上的人士中，則只有 8.6% 認識此計劃。（表 8.1a）

8.4 按性別分析，認識此計劃的人士中，男性佔 55.1%，而女性則佔 44.9%。男性認識此計劃的比率(31.8%)較女性(25.6%)為高。（表 8.1a）

教育程度

8.5 在該 1 639 700 人士中，14.4% 具小學或以下教育程度，60.6% 具中學/預科程度及 25.0% 具大專程度。認識「公共服務電子化計劃」的比率於具大專程度的人士中為最高，達 49.2%。（表 8.1b）

8.1 The Government had planned to launch the Electronic Service Delivery (ESD) scheme with the purpose of providing public services via Internet and other electronic means to the community. In view of this, all persons aged 15 and over were asked whether they were aware of the ESD scheme and their likelihood of using the services covered by the scheme.

Persons who were aware of the ESD scheme

8.2 The survey results showed that some 1 639 700 persons aged 15 and over were aware of the ESD scheme, constituting 28.7% of all persons aged 15 and over in Hong Kong. (Table 8.1a and Chart 8.1)

Age and sex

8.3 Of these 1 639 700 persons, 45.9% were aged under 35 and another 30.2% were aged 35 – 44. The rates of awareness of the ESD scheme were relatively higher for younger persons, being 33.3% for those aged 15 – 24, 39.0% for those aged 25 – 34 and 34.8% for those aged 35 – 44. In comparison, only 16.7% of persons aged 55 – 64 and 8.6% of persons aged 65 and over were aware of the ESD scheme. (Table 8.1a)

8.4 Analyzed by sex, 55.1% of the persons who were aware of the ESD scheme were males and 44.9% were females. Relatively speaking, the rate of awareness of the ESD scheme was higher for males (31.8%) than their female counterparts (25.6%). (Table 8.1a)

Educational attainment

8.5 Of these 1 639 700 persons, 14.4% had primary or lower educational attainment, 60.6% had secondary / matriculation educational attainment and 25.0% had tertiary educational attainment. The rate of awareness of the ESD scheme was the highest for persons with tertiary educational attainment, at 49.2%. (Table 8.1b)

經濟活動身分

8.6 按經濟活動身分分析，認識「公共服務電子化計劃」的人士中，73.1%為從事經濟活動人士。另外 10.4%為學生及 11.1%為料理家務者。認識此計劃的比率在學生(37.0%)及從事經濟活動人士(34.1%)中較高。(表 8.1c)

Activity status

8.6 Analyzed by activity status, 73.1% of the persons who were aware of the ESD scheme were economically active. Another 10.4% were students and 11.1% were home-makers. The rates of awareness of the ESD scheme were relatively higher for students (37.0%) and economically active persons (34.1%). (Table 8.1c)

認識「公共服務電子化計劃」的途徑

8.7 在該 1 639 700 名認識「公共服務電子化計劃」的人士中，大部分(72.5%)是從電視得知。其他較普遍的途徑為報章(27.1%)及收音機(11.4%)。(表 8.1d)

Channel of getting aware of the ESD scheme

8.7 Of the 1 639 700 persons who were aware of the ESD scheme, the majority (72.5%) had got aware of it from television. The other common channels of getting aware of the ESD scheme were newspaper (27.1%) and radio (11.4%). (Table 8.1d)

所認識的包括在「公共服務電子化計劃」內的服務類別

8.8 認識「公共服務電子化計劃」的人士被進一步問及以他們所知，該計劃包括那些服務。他們之中有半數(50.0%)知道此計劃包括「遞交報稅表、交稅及購買儲稅券」的服務。約 47.9%知道「繳交其他類型的政府收費」，27.5%，「登記做選民」及 23.7%，「尋找職位空缺」。但是，有 36.7%認識此計劃的人士並不知道此計劃所包括的服務內容。(表 8.1e)

Knowledge of individual types of services covered by the ESD scheme

8.8 Persons who were aware of the ESD scheme were further asked about their knowledge of the services covered by the ESD scheme. Half (50.0%) of them knew that the ESD scheme would cover services for “submitting tax returns / settling tax payment and buying Tax Reserve Certificates”. Some 47.9% knew that the ESD scheme would cover services for “settling other types of government bill”, 27.5%, “registering as voter” and 23.7%, “searching for job vacancies”. Nevertheless, 36.7% who were aware of the ESD scheme had no idea of what kinds of services would be covered by the ESD scheme. (Table 8.1e)

會否使用「公共服務電子化計劃」所包括的服務

8.9 所有十五歲及以上人士，無論他們是否認識「公共服務電子化計劃」，均被問及他們會否使用該計劃所包括的服務。約 1 277 800 人表示一定會/多數會使用該計劃所包括的服務(佔全港所有十五歲及以上人士的 22.4%)。此外，22.2%表示可能會使用這些服務；35.2%表示多數不會使用這些服務；而 20.2%則表示一定不會使用這些服務。(表 8.2a)

Likelihood of using the services covered by the ESD scheme

8.9 All persons aged 15 and over were asked about their likelihood of using the services covered by the ESD scheme, irrespective of whether they were aware of the ESD scheme. Some 1 277 800 persons indicated that they would definitely / very likely use the services covered by the ESD scheme (or 22.4% of all persons aged 15 and over in Hong Kong). Another 22.2% reported that they would probably use the services, while 35.2% reported that they would very unlikely use the services

and 20.2% would definitely not use the services. (Table 8.2a)

年齡及性別

Age and sex

8.10 按年齡分析，年輕人士有較大傾向使用「公共服務電子化計劃」所包括的服務。一定會/多數會使用該些服務的人士的百分比由十五至二十四歲人士中的 35.6% 下降至六十五歲及以上人士中的 0.8%。 (表 8.2a)

8.10 Analyzed by age, younger persons had greater likelihood of using the services covered by the ESD scheme. The percentage of persons who would definitely / very likely use the services decreased from 35.6% for those aged 15 – 24 to 0.8% for those aged 65 and over. (Table 8.2a)

8.11 相對而言，男性有較大傾向使用「公共服務電子化計劃」所包括的服務。約 24.0% 的男性表示一定會/多數會使用該些服務，而女性的百分比則為 20.8%。 (表 8.2a)

8.11 Relatively speaking, males had greater likelihood of using the services covered by the ESD scheme. Some 24.0% of males indicated that they would definitely / very likely use such services, as against 20.8% for females. (Table 8.2a)

教育程度

Educational attainment

8.12 具小學或以下教育程度的人士中，3.8% 表示一定會/多數會使用「公共服務電子化計劃」所包括的服務。具中學/預科教育程度及大專教育程度的人士的相應百分比分別為 26.2% 及 48.3%。 (表 8.2b)

8.12 For persons with primary or lower educational attainment, only 3.8% would definitely / very likely use the services covered by the ESD scheme. The corresponding percentages for those with secondary / matriculation educational attainment and tertiary educational attainment were 26.2% and 48.3% respectively. (Table 8.2b)

經濟活動身分

Activity status

8.13 按經濟活動身分分析，學生使用「公共服務電子化計劃」所包括的服務的可能性最高。約 38.4% 的學生表示一定會/多數會使用該些服務。而從事經濟活動人士的相應百分比為 28.0%；料理家務者，11.0% 及退休人士，1.6%。 (表 8.2c)

8.13 Analyzed by activity status, students had the greatest likelihood of using the services covered by the ESD scheme. Some 38.4% of students claimed that they would definitely / very likely use such services, as against 28.0% for economically active persons, 11.0% for home-makers and 1.6% for retired persons. (Table 8.2c)

是否認識「公共服務電子化計劃」

Whether aware of the ESD scheme

8.14 認識「公共服務電子化計劃」的人士中，約 39.0% 表示一定會/多數會使用該計劃所包括的服務。而在不認識該計劃的人士中，相應的百分比則較低(15.6%)。 (表 8.2d)

8.14 Among persons who were aware of the ESD scheme, some 39.0% indicated that they would definitely / very likely use the services covered by the ESD scheme. A lower percentage of 15.6% was recorded for those who were not aware of the ESD scheme. (Table 8.2d)

*曾否使用電子商業服務**Whether had used electronic business services*

8.15 在過去十二個月曾使用電子商業服務的人士中，約 25.9%表示一定會/多數會使用「公共服務電子化計劃」所包括的服務。另一方面，大部分(92.1%)沒有使用電子商業服務的人士則表示一定不會/多數不會使用「公共服務電子化計劃」所包括的服務。(表 8.2e)

8.15 Among persons who had used electronic business services in the past twelve months, some 25.9% indicated that they would definitely / very likely use the services covered by the ESD scheme. On the other hand, the majority (92.1%) of those who had not used electronic business services would definitely not / very unlikely use the services covered by the ESD scheme. (Table 8.2e)

會/可能會使用「公共服務電子化計劃」所包括的服務的人士**Persons who would / probably would use the services covered by the ESD scheme**

8.16 表示一定會/多數會使用「公共服務電子化計劃」所包括的服務及可能會使用該些服務的人士均被問及他們將會/可能會使用那些類別的服務。

8.16 Persons who indicated that they would definitely / very likely use the services covered by the ESD scheme as well as those who probably would use such services were asked about the types of services which they would /probably would use.

8.17 在該 2 545 200 名表示會/可能會使用「公共服務電子化計劃」所包括的服務的人士中，約三分二(67.4%)將會使用「繳付其他類型的政府收費」的服務及約三分二(65.3%)會使用「遞交報稅表、交稅及購買儲稅券」的服務。其他較多人提及的服務包括「尋找職位空缺」(41.2%)、「登記做選民」(38.0%)、「更改記錄於各政府部門內的住址」(37.3%)、「預約登記申領身分證」(34.7%)及「換領駕駛執照及車輛牌照」(31.8%)。(表 8.3)

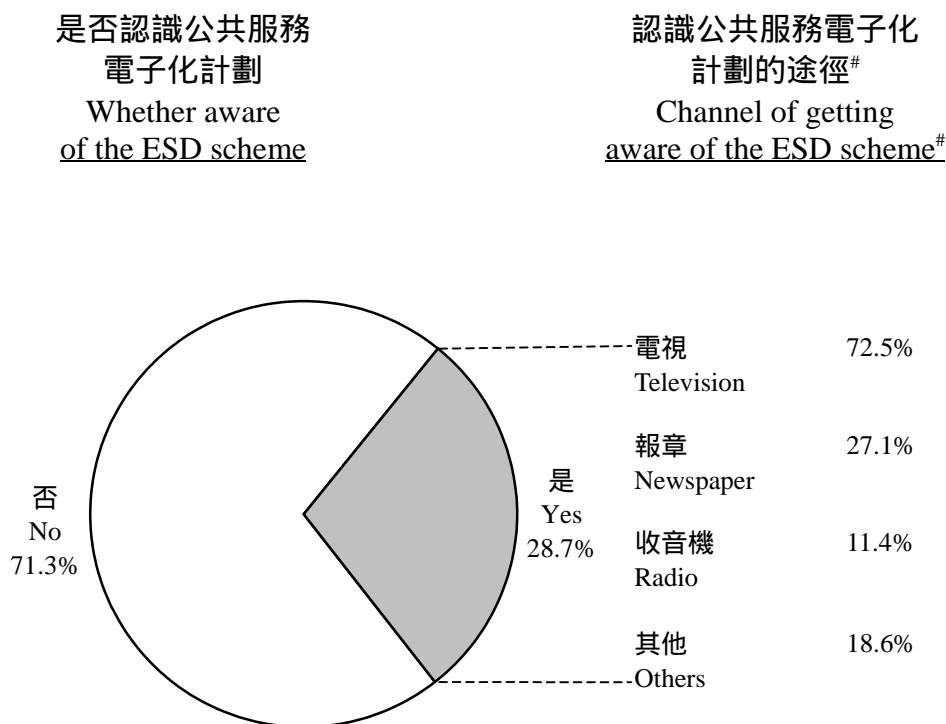
8.17 Of the 2 545 200 persons who would / probably would use the services covered by the ESD scheme, about two-thirds (67.4%) would use the service of “settling other types of government bill” and some two-thirds (65.3%) would use the service of “submitting tax returns / settling tax payment and buying Tax Reserve Certificates”. The other commonly mentioned services were “searching for job vacancies” (41.2%), “registering as voter” (38.0%), “updating the address in various government departments’ records” (37.3%), “making appointment for applying for Hong Kong identity card” (34.7%) and “renewing driving and vehicle licence” (31.8%). (Table 8.3)

不會使用「公共服務電子化計劃」所包括的服務的人士**Persons who would not use the services provided by the ESD scheme**

8.18 約 3 168 700 人表示一定不會/多數不會使用「公共服務電子化計劃」所包括的服務。大部分(69.4%)人士表示不會使用該些服務的原因為「不懂得用」。其他普遍提及的原因為「沒有需要」(27.3%)及「有其他選擇」(12.0%)。(表 8.4)

8.18 Some 3 168 700 persons claimed that they would definitely not / very unlikely use the services covered by the ESD scheme. The majority (69.4%) of them mentioned “do not know how to use” as the major reason. The other commonly cited reasons of not using the services were “no need” (27.3%) and “other choices available” (12.0%). (Table 8.4)

圖8.1 按是否認識公共服務電子化計劃及認識公共服務電子化計劃的途徑劃分的十五歲及以上人士的百分比分布
Chart 8.1 Percentage distribution of persons aged 15 and over by whether aware of the Electronic Service Delivery (ESD) scheme and channel of getting aware of the ESD scheme



註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 8.1a 按年齡/性別劃分的認識公共服務電子化計劃的十五歲及以上人士數目
Table 8.1a Persons aged 15 and over who were aware of the Electronic Service Delivery (ESD) scheme by age/sex

年齡組別/性別 Age group/sex	人數 No. of persons (‘000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	300.9	18.3	33.3
25 - 34	453.3	27.6	39.0
35 - 44	495.0	30.2	34.8
45 - 54	238.8	14.6	24.8
55 - 64	88.5	5.4	16.7
≥ 65	63.3	3.9	8.6
性別 Sex			
男 Male	903.5	55.1	31.8
女 Female	736.2	44.9	25.6
合計 Overall	1 639.7	100.0	28.7

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以十五至二十四歲的人士為例，33.3%認識公共服務電子化計劃。

Note: * As a percentage of all persons in the respective age/sex groups. For example, among all persons aged 15-24, 33.3% were aware of the ESD scheme.

表 8.1b 按教育程度劃分的認識公共服務電子化計劃的十五歲及以上人士數目
Table 8.1b Persons aged 15 and over who were aware of the Electronic Service Delivery (ESD) scheme by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	235.7	14.4	13.1
中學/預科 Secondary/matriculation	994.4	60.6	32.3
專上教育 Tertiary	409.6	25.0	49.2
合計 Overall	1 639.7	100.0	28.7

註釋：* 在個別教育程度組別中佔所有十五歲及以上人士的百分比。以具中學/預科教育程度的人士為例，32.3%認識公共服務電子化計劃。

Note: * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons with secondary / matriculation educational attainment, 32.3% were aware of the ESD scheme.

表 8.1c 按經濟活動身分劃分的認識公共服務電子化計劃的十五歲及以上人士數目
Table 8.1c Persons aged 15 and over who were aware of the Electronic Service Delivery (ESD) scheme by activity status

經濟活動身分 Activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 Economically active	1 199.4	73.1	34.1
非從事經濟活動 Economically inactive	440.4	26.9	20.0
學生 Students	170.0	10.4	37.0
退休人士 Retired persons	81.7	5.0	10.1
料理家務者 Home-makers	182.2	11.1	20.6
其他 Others	6.5	0.4	14.5
合計 Overall	1 639.7	100.0	28.7

註釋：* 在個別經濟活動身分組別中佔所有十五歲及以上人士的百分比。以所有十五歲及以上的學生為例，37.0% 認識公共服務電子化計劃。

Note: * As a percentage of all persons aged 15 and over in the respective activity status groups. For example, among all students aged 15 and over, 37.0% were aware of the ESD scheme.

表 8.1d 按認識公共服務電子化計劃的途徑劃分的認識公共服務電子化計劃的十五歲及以上人士數目
Table 8.1d Persons aged 15 and over who were aware of the Electronic Service Delivery (ESD) scheme by channel of getting aware of the ESD scheme

認識公共服務電子化計劃的途徑 [#] Channel of getting aware of the ESD scheme [#]	人數 No. of persons ('000)	百分比 %
電視 Television	1 188.9	72.5
報章 Newspaper	444.7	27.1
收音機 Radio	186.3	11.4
政府刊物 Government publications	65.2	4.0
親友/鄰舍 Relatives/neighbours	62.8	3.8
同事 Colleagues	55.0	3.4
政府的網頁 Government homepage	43.8	2.7
政府宣傳攤位 Government promotional booths	35.1	2.1
其他 Others	38.1	2.3
忘記 Unable to recall	4.6	0.3
合計 Overall	1 639.7	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 8.1e 按所認識的包括在公共服務電子化計劃內的服務類別劃分的認識公共服務電子化計劃的十五歲及以上人士數目
Table 8.1e Persons aged 15 and over who were aware of the Electronic Service Delivery (ESD) scheme by knowledge of individual types of services covered by the ESD scheme

所認識的包括在公共服務電子化計劃內的服務類別# Knowledge of individual types of services covered by the ESD scheme#	人數 No. of persons ('000)	百分比 %
遞交報稅表、交稅及購買儲稅券 Submitting tax returns/settling tax payment and buying Tax Reserve Certificates	820.1	50.0
繳付其他類型的政府收費(例如：差餉、水費等) Settling other types of government bill (e.g. rates/water charges)	786.2	47.9
登記做選民 Registering as voter	450.4	27.5
尋找職位空缺 Searching for job vacancies	388.5	23.7
更改記錄於各政府部門內的住址或通訊地址 Updating the address (or correspondence address) in various government departments' records	345.6	21.1
預約登記申領身份證 Making appointment for applying for Hong Kong identity card	253.6	15.5
換領駕駛執照及車輛牌照 Renewing driving and vehicle licence	203.9	12.4
申請商業登記冊內資料摘錄 Applying for extracts from the Business Register	188.5	11.5
預約駕駛考試 Making appointment for driving test	139.3	8.5
申領出生證明書、死亡證明書或結婚證明書的副本 Applying for certified copy of birth/death/marriage certificates	130.1	7.9
申請長者咭 Applying for Senior Citizen Card	119.0	7.3
全部都不知 None of the above	602.5	36.7
合計 Overall	1 639.7	

註釋：# 可選擇多項答案。

Note : # Multiple answers were allowed.

表 8.2a 按年齡/性別及會否使用公共服務電子化計劃所包括的服務劃分的十五歲及以上人士數目
 Table 8.2a Persons aged 15 and over by age / sex and likelihood of using the services covered by the Electronic Service Delivery (ESD) scheme

	會否使用公共服務電子化計劃所包括的服務					
	Likelihood of using the services covered by the ESD scheme					
	一定會 Definitely	多數會 Very likely	可能會 Probably	多數不會 Very unlikely	一定不會 Definitely not	總計 Total
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
年齡組別/性別 Age group/sex						
年齡組別 Age group						
15 - 24	43.0 (4.8%)	278.7 (30.8%)	314.1 (34.7%)	221.9 (24.5%)	46.9 (5.2%)	904.5 (100.0%)
25 - 34	74.8 (6.4%)	325.9 (28.0%)	364.2 (31.3%)	316.9 (27.3%)	80.8 (7.0%)	1 162.7 (100.0%)
35 - 44	72.9 (5.1%)	320.1 (22.5%)	354.9 (25.0%)	491.9 (34.6%)	182.1 (12.8%)	1 421.7 (100.0%)
45 - 54	20.4 (2.1%)	113.1 (11.7%)	171.6 (17.8%)	436.3 (45.3%)	222.6 (23.1%)	964.1 (100.0%)
55 - 64	4.7 (0.9%)	18.2 (3.4%)	46.1 (8.7%)	250.2 (47.3%)	209.9 (39.7%)	528.9 (100.0%)
≥ 65	1.0 (0.1%)	5.1 (0.7%)	16.6 (2.3%)	296.2 (40.5%)	413.1 (56.4%)	732.0 (100.0%)
性別 Sex						
男 Male	129.8 (4.6%)	550.9 (19.4%)	641.6 (22.6%)	991.8 (34.9%)	527.1 (18.6%)	2 841.2 (100.0%)
女 Female	86.9 (3.0%)	510.2 (17.8%)	625.9 (21.8%)	1 021.5 (35.6%)	628.3 (21.9%)	2 872.8 (100.0%)
合計 Overall	216.7 (3.8%)	1 061.1 (18.6%)	1 267.5 (22.2%)	2 013.3 (35.2%)	1 155.4 (20.2%)	5 713.9 (100.0%)

表 8.2b 按教育程度及會否使用公共服務電子化計劃所包括的服務劃分的十五歲及以上人士數目
 Table 8.2b Persons aged 15 and over by educational attainment and likelihood of using the services covered by the Electronic Service Delivery (ESD) scheme

教育程度 Educational attainment	會否使用公共服務電子化計劃所包括的服務 Likelihood of using the services covered by the ESD scheme					總計 Total
	一定會 Definitely	多數會 Very likely	可能會 Probably	多數不會 Very unlikely	一定不會 Definitely not	
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	7.5 (0.4%)	61.1 (3.4%)	145.8 (8.1%)	831.9 (46.2%)	753.4 (41.9%)	1 799.7 (100.0%)
中學/預科 Secondary/matriculation	123.9 (4.0%)	683.2 (22.2%)	870.1 (28.2%)	1 042.2 (33.8%)	362.3 (11.8%)	3 081.7 (100.0%)
專上教育 Tertiary	85.3 (10.2%)	316.8 (38.1%)	251.5 (30.2%)	139.2 (16.7%)	39.7 (4.8%)	832.5 (100.0%)
合計 Overall	216.7 (3.8%)	1 061.1 (18.6%)	1 267.5 (22.2%)	2 013.3 (35.2%)	1 155.4 (20.2%)	5 713.9 (100.0%)

表 8.2c 按經濟活動身分及會否使用公共服務電子化計劃所包括的服務劃分的十五歲及以上人士數目
 Table 8.2c Persons aged 15 and over by activity status and likelihood of using the services covered by the Electronic Service Delivery (ESD) scheme

經濟活動身分 Activity status	會否使用公共服務電子化計劃所包括的服務 Likelihood of using the services covered by the ESD scheme					總計 Total
	一定會 Definitely	多數會 Very likely	可能會 Probably	多數不會 Very unlikely	一定不會 Definitely not	
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
從事經濟活動 Economically active	176.7 (5.0%)	809.3 (23.0%)	936.2 (26.6%)	1 146.7 (32.6%)	445.0 (12.7%)	3 513.8 (100.0%)
非從事經濟活動 Economically inactive	39.9 (1.8%)	251.8 (11.4%)	331.3 (15.1%)	866.7 (39.4%)	710.5 (32.3%)	2 200.1 (100.0%)
學生 Students	24.2 (5.3%)	151.9 (33.1%)	162.1 (35.3%)	99.9 (21.8%)	20.9 (4.6%)	459.0 (100.0%)
退休人士 Retired persons	1.6 (0.2%)	11.3 (1.4%)	28.1 (3.5%)	343.3 (42.4%)	425.9 (52.6%)	810.1 (100.0%)
料理家務者 Home-makers	13.5 (1.5%)	84.2 (9.5%)	136.3 (15.4%)	407.6 (46.0%)	244.8 (27.6%)	886.3 (100.0%)
其他 Others	0.6 (1.4%)	4.5 (9.9%)	4.9 (10.9%)	15.9 (35.6%)	18.9 (42.2%)	44.7 (100.0%)
合計 Overall	216.7 (3.8%)	1 061.1 (18.6%)	1 267.5 (22.2%)	2 013.3 (35.2%)	1 155.4 (20.2%)	5 713.9 (100.0%)

表 8.2d 按會否使用公共服務電子化計劃所包括的服務及是否認識公共服務電子化計劃劃分的十五歲及以上人士數目
 Table 8.2d Persons aged 15 and over by likelihood of using the services covered by the Electronic Service Delivery (ESD) scheme and whether aware of the ESD scheme

會否使用公共服務電子化計劃 所包括的服務 Likelihood of using the services covered by the ESD scheme	是否認識公共服務電子化計劃 Whether aware of the ESD scheme					
	是 Yes		否 No		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
一定會 Definitely	126.6	7.7	90.0	2.2	216.7	3.8
多數會 Very likely	513.8	31.3	547.3	13.4	1 061.1	18.6
可能會 Probably	491.5	30.0	776.0	19.0	1 267.5	22.2
多數不會 Very unlikely	370.5	22.6	1 642.8	40.3	2 013.3	35.2
一定不會 Definitely not	137.3	8.4	1 018.1	25.0	1 155.4	20.2
總計 Total	1 639.7	100.0	4 074.2	100.0	5 713.9	100.0

表 8.2e 按會否使用公共服務電子化計劃所包括的服務及在過去十二個月曾否使用電子商業服務劃分的十五歲及以上人士數目
 Table 8.2e Persons aged 15 and over by likelihood of using the services covered by the Electronic Service Delivery (ESD) scheme and whether had used electronic business services in the past twelve months

會否使用公共服務電子化計劃所包括的服務 Likelihood of using the services covered by the ESD scheme	在過去十二個月曾否使用電子商業服務 Whether had used electronic business services in the past twelve months					
	有 Yes		否 No		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
一定會 Definitely	214.7	4.4	1.9	0.2	216.7	3.8
多數會 Very likely	1 042.0	21.5	19.1	2.2	1 061.1	18.6
可能會 Probably	1 220.2	25.1	47.3	5.5	1 267.5	22.2
多數不會 Very unlikely	1 646.4	33.9	367.0	42.6	2 013.3	35.2
一定不會 Definitely not	728.9	15.0	426.6	49.5	1 155.4	20.2
總計 Total	4 852.1	100.0	861.8	100.0	5 713.9	100.0

表 8.3 按會使用的公共服務電子化計劃的服務類別劃分的會/可能會使用公共服務電子化計劃所包括的服務的十五歲及以上人士數目
Table 8.3 Persons aged 15 and over who would / probably would use the services covered by the Electronic Service Delivery (ESD) scheme by type of ESD services that would be used

會使用的公共服務電子化計劃的服務類別# Type of ESD services that would be used #	人數 No. of persons ('000)	百分比 %
繳付其他類型的政府收費(例如：差餉、水費等) Settling other types of government bill (e.g. rates / water charges)	1 715.1	67.4
遞交報稅表、交稅及購買儲稅券 Submitting tax returns/settling tax payment and buying Tax Reserve Certificates	1 660.8	65.3
尋找職位空缺 Searching for job vacancies	1 049.4	41.2
登記做選民 Registering as voter	967.3	38.0
更改記錄於各政府部門內的住址或 通訊地址 Updating the address (or correspondence address) in various government departments' records	948.5	37.3
預約登記申領身份證 Making appointment for applying for Hong Kong identity card	883.4	34.7
換領駕駛執照及車輛牌照 Renewing driving and vehicle licence	810.0	31.8
申領出生證明書、死亡證明書或結婚 證明書的副本 Applying for certified copy of birth/ death/marriage certificates	504.3	19.8
申請商業登記冊內資料摘錄 Applying for extracts from the Business Register	441.7	17.4
預約駕駛考試 Make appointment for driving test	420.4	16.5
申請長者咭 Applying for Senior Citizen Card	347.0	13.6
不知道 Do not know	20.7	0.8
合計 Overall	2 545.2	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 8.4 按不會使用公共服務電子化計劃所包括的服務的原因劃分的不會使用公共服務電子化計劃所包括的服務的十五歲及以上人士數目
Table 8.4 Persons aged 15 and over who would not use the services covered by the Electronic Service Delivery (ESD) scheme by reason of not doing so

不會使用公共服務電子化計劃 所包括的服務的原因 [#] Reason of not using the services covered by the ESD scheme [#]	人數 No. of persons ('000)	百分比 %
不懂得用 Do not know how to use	2 199.1	69.4
沒有需要 No need	864.5	27.3
有其他選擇 Other choices available	380.3	12.0
害怕洩漏資料 Fear of leakage of information	168.7	5.3
害怕入錯資料 Fear of inputting inaccurate information	100.1	3.2
其他 Others	18.0	0.6
合計 Overall	3 168.7	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

9 對資訊科技發展的意見 Views on the development of information technology

9.1 十五歲及以上的人士被問及他們對資訊科技發展的意見。具體來說，他們被問及：

- 是否同意發展資訊科技可以幫助改善日常生活的素質？
- 是否同意日常生活需要資訊科技的協助？
- 是否支持政府大力發展資訊科技？
- 是否認為發展資訊科技有助香港的經濟發展？

是否同意發展資訊科技可以幫助改善日常生活的素質

9.2 在統計時5 713 900名十五歲及以上的人士中，3 870 700人(67.7%)非常同意/同意發展資訊科技可以幫助改善他們的日常生活的素質；而7.9%則持相反意見。(表9.1a)

年齡及性別

9.3 按年齡組別分析，較高百分比的年輕人士非常同意/同意發展資訊科技可以幫助改善他們的日常生活的素質。此百分比在十五至二十四歲的人士中為82.8%，然後逐步下降至六十五歲及以上的人士的36.6%。(表9.1a)

教育程度

9.4 具小學或以下教育程度的人士中，有45.2%非常同意/同意發展資訊科技可以改善他們的日常生活的素質。相應的百分比在具中學/預科及專上教育程度的人士中分別為75.4%及88.0%。(表9.1b)

9.1 Persons aged 15 and over were asked about their views on the development of information technology. Specifically, the following questions were asked:

- Whether agreed that the development of information technology could help to improve the quality of daily life?
- Whether agreed that daily life needed the assistance of information technology?
- Whether supported the Government to invest in the development of information technology?
- Whether thought that the development of information technology could give help to Hong Kong's economic development?

Whether agreed that the development of information technology could help to improve the quality of daily life

9.2 Of the 5 713 900 persons aged 15 and over at the time of enumeration, 3 870 700 (67.7%) very much agreed / agreed that the development of information technology could help to improve the quality of their daily life while 7.9% said the opposite. (Table 9.1a)

Age and sex

9.3 Analyzed by age group, a higher percentage of younger persons very much agreed / agreed that the development of information technology could help to improve the quality of their daily life. The percentage was 82.8% for those aged 15 – 24 and this gradually decreased to 36.6% for those aged 65 and over. (Table 9.1a)

Educational attainment

9.4 Some 45.2% of persons with primary or lower educational attainment very much agreed / agreed that the development of information technology could help to improve the quality of their daily life. The corresponding percentages for those with secondary / matriculation and tertiary educational attainment were 75.4% and 88.0% respectively. (Table 9.1b)

經濟活動身分

9.5 約 74.0%的從事經濟活動人士非常同意/同意發展資訊科技可以幫助改善他們的日常生活的素質。學生中的相應百分比比較高，達 87.0%；而料理家務者及退休人士中的相應百分比則較低，分別為 58.5%及 40.8%。（表 9.1c）

在過去十二個月曾使用個人電腦的人士

9.6 在 2 336 100名在過去十二個月曾使用個人電腦的十五歲及以上的人士中，87.2%非常同意/同意發展資訊科技可以幫助改善他們的日常生活的素質；而所有十五歲及以上人士的相應百分比則為 67.7%。（表 9.2）

在過去十二個月曾使用互聯網服務的人士

9.7 在 1 675 300名在過去十二個月曾使用互聯網服務的十五歲及以上的人士中，89.1%非常同意/同意發展資訊科技可以幫助改善他們的日常生活的素質，較所有十五歲及以上人士的相應百分比(67.7%)為高。（表 9.2）

是否同意日常生活需要資訊科技的協助

9.8 在 5 713 900名十五歲及以上的人士中，3 369 200 人(59.0%)非常同意/同意他們的日常生活需要資訊科技的協助；而 11.3%則非常不同意/不同意。（表 9.3a）

年齡及性別

9.9 按年齡組別分析，有較高百分比的年輕人士非常同意/同意他們的日常生活需要資訊科技的協助。在十五至二十四歲的人士中，有 74.9%非常同意/同意此說法。這百分比逐步

Activity status

9.5 Some 74.0% of the economically active persons very much agreed / agreed that the development of information technology could help to improve the quality of their daily life. A higher percentage of 87.0% was recorded for students while lower percentages were obtained for homemakers (58.5%) and retired persons (40.8%). (Table 9.1c)

Persons who had used PC in the past twelve months

9.6 Of the 2 336 100 persons aged 15 and over who had used PC in the past twelve months, 87.2% very much agreed / agreed that the development of information technology could help to improve the quality of their daily life, as compared to 67.7% for all persons aged 15 and over. (Table 9.2)

Persons who had used Internet service in the past twelve months

9.7 Of the 1 675 300 persons aged 15 and over who had used Internet service in the past twelve months, 89.1% very much agreed / agreed that the development of information technology could help to improve the quality of their daily life, higher than the corresponding percentage of 67.7% for all persons aged 15 and over. (Table 9.2)

Whether agreed that daily life needed the assistance of information technology

9.8 Of the 5 713 900 persons aged 15 and over, 3 369 200 (59.0%) very much agreed / agreed that their daily life needed the assistance of information technology, while 11.3% indicated much disagreement / disagreement. (Table 9.3a)

Age and sex

9.9 Analyzed by age group, a higher percentage of younger persons very much agreed / agreed that their daily life needed the assistance of information technology. The percentage was 74.9% for those aged 15 – 24 and this gradually

下降至六十五歲及以上人士的 29.1%。(表 9.3a)

decreased to 29.1% for those aged 65 and over. (Table 9.3a)

教育程度

Educational attainment

9.10 教育程度較高的人士有較大傾向非常同意/同意他們的日常生活需要資訊科技的協助。具小學或以下教育程度的人士的有關百分比為 36.3%；具中學/預科程度人士的百分比為 65.7%；而具專上教育程度人士的百分比則為 83.0%。(表 9.3b)

9.10 Persons with higher educational attainment had greater likelihood of very much agreeing / agreeing that their daily life needed the assistance of information technology. This percentage was 36.3% for those with primary or lower educational attainment, 65.7% for those with secondary / matriculation educational attainment and 83.0% for those with tertiary educational attainment. (Table 9.3b)

經濟活動身分

Activity status

9.11 約 65.4%的從事經濟活動人士非常同意/同意他們的日常生活需要資訊科技的協助。學生的相應百分比比較高，達 79.8%；而料理家務者及退休人士的百分比則較低，分別為 48.3%及 32.0%。(表 9.3c)

9.11 Among the economically active persons, 65.4% very much agreed / agreed that their daily life needed the assistance of information technology. A higher percentage of 79.8% was recorded for students while lower percentages were obtained for homemakers (48.3%) and retired persons (32.0%). (Table 9.3c)

在過去十二個月曾使用個人電腦的人士

Persons who had used PC in the past twelve months

9.12 在2 336 100名在過去十二個月曾使用個人電腦的十五歲及以上的人士中，80.4%非常同意/同意他們的日常生活需要資訊科技的協助；而所有十五歲及以上人士的相應百分比則為 59.0%。(表 9.4)

9.12 Of the 2 336 100 persons aged 15 and over who had used PC in the past twelve months, 80.4% very much agreed / agreed that their daily life needed the assistance of information technology; the corresponding percentage was 59.0% for all persons aged 15 and over. (Table 9.4)

在過去十二個月曾使用互聯網服務的人士

Persons who had used Internet service in the past twelve months

9.13 在1 675 300名在過去十二個月曾使用互聯網服務的十五歲及以上的人士中，83.7%非常同意/同意他們的日常生活需要資訊科技的協助，較所有十五歲及以上人士的相應百分比(59.0%)為高。(表 9.4)

9.13 Of the 1 675 300 persons aged 15 and over who had used Internet service in the past twelve months, 83.7% very much agreed / agreed that their daily life needed the assistance of information technology, higher than the corresponding percentage of 59.0% for all persons aged 15 and over. (Table 9.4)

是否支持政府大力發展資訊科技

9.14 在5 713 900名十五歲及以上的人士中，5 398 300人(94.5%)均支持政府大力發展資訊科技。(表 9.5a)

年齡及性別

9.15 在差不多所有年齡/性別組別內，皆有超過 90%的人士支持政府大力發展資訊科技。(表 9.5a)

教育程度

9.16 教育程度較高的人士有較大傾向支持政府大力發展資訊科技。具小學或以下教育程度的人士的有關百分比為 89.2%；具中學/預科程度的人士的百分比為 96.7%；而具專上教育程度的人士的百分比則為 97.6%。(表 9.5b)

經濟活動身分

9.17 約 96.0%的從事經濟活動人士支持政府大力發展資訊科技。學生的相應百分比為 98.5%；而料理家務者及退休人士的相應百分比分別為 93.5%及 87.3%。(表 9.5c)

在過去十二個月曾使用個人電腦/互聯網服務的人士

9.18 在過去十二個月曾使用個人電腦/互聯網服務的十五歲及以上的人士中，超過 98%支持政府大力發展資訊科技。而所有十五歲及以上人士的相應百分比則為 94.5%。(表 9.6)

Whether supported the Government to invest in the development of information technology

9.14 Of the 5 713 900 persons aged 15 and over, 5 398 300 (94.5%) supported the Government to invest in the development of information technology. (Table 9.5a)

Age and sex

9.15 In almost all age / sex groups, over 90% of persons supported the Government to invest in the development of information technology. (Table 9.5a)

Educational attainment

9.16 Persons with higher educational attainment showed greater support for the Government to invest in the development of information technology. The percentage was 89.2% for those with primary or lower educational attainment, 96.7% for those with secondary / matriculation educational attainment and 97.6% for those with tertiary educational attainment. (Table 9.5b)

Activity status

9.17 Among the economically active persons, 96.0% supported the Government to invest in the development of information technology. The corresponding percentages were 98.5% for students, 93.5% for home-makers and 87.3% for retired persons. (Table 9.5c)

Persons who had used PC / Internet service in the past twelve months

9.18 Among all persons aged 15 and over who had used PC / Internet service in the past twelve months, over 98% supported the Government to invest in the development of information technology, as compared to 94.5% for all persons aged 15 and over. (Table 9.6)

是否認為發展資訊科技有助香港的經濟發展

9.19 在5 713 900名十五歲及以上人士中，3 509 300人(61.4%)認為發展資訊科技對於香港的經濟發展有很大/頗大的幫助。(表 9.7a)

年齡及性別

9.20 按年齡組別分析，十五至二十四歲的人士中，73.4%認為發展資訊科技對香港的經濟發展有很大/頗大的幫助。六十五歲及以上人士的相應百分比則為 36.1%。(表 9.7a)

教育程度

9.21 具小學或以下教育程度的人士中，約40.8%認為發展資訊科技對香港的經濟發展有很大/頗大的幫助。教育程度較高的人士的相應百分比比較高，具中學/預科程度及專上教育程度的人士的相應百分比分別為 67.8%及 82.3%。(表 9.7b)

經濟活動身分

9.22 從事經濟活動人士中，67.0%認為發展資訊科技對香港的經濟發展有很大/頗大的幫助。學生的相應百分比為 77.0%；料理家務者，52.3%及退休人士，39.1%。(表 9.7c)

在過去十二個月曾使用個人電腦的人士

9.23 在過去十二個月曾使用個人電腦的十五歲及以上的人士中，約 79.1%認為發展資訊科技對香港的經濟發展有很大/頗大的幫助；而所有十五歲及以上人士中的相應百分比則為 61.4%。(表 9.8)

Whether thought that the development of information technology could give help to Hong Kong's economic development

9.19 Of the 5 713 900 persons aged 15 and over, 3 509 300 (61.4%) thought that the development of information technology could give much help / some help to Hong Kong's economic development. (Table 9.7a)

Age and sex

9.20 Analyzed by age group, 73.4% of the persons aged 15 – 24 thought that the development of information technology could give much / some help to Hong Kong's economic development. The corresponding percentage for those aged 65 and over was 36.1%. (Table 9.7a)

Educational attainment

9.21 Some 40.8% of the persons with primary or lower educational attainment thought that the development of information technology could give much / some help to Hong Kong's economic development. Higher percentages were recorded for those with higher educational attainment. The corresponding percentages were 67.8% and 82.3% for those with secondary / matriculation and tertiary educational attainment respectively. (Table 9.7b)

Activity status

9.22 Among the economically active persons, 67.0% thought that the development of information technology could give much / some help to Hong Kong's economic development. The corresponding percentages were 77.0% for students, 52.3% for home-makers and 39.1% for retired persons. (Table 9.7c)

Persons who had used PC in the past twelve months

9.23 Among all persons aged 15 and over who had used PC in the past twelve months, 79.1% thought that the development of information technology could give much help / some help to the Hong Kong's economic development, as compared to 61.4% for all persons aged 15 and over. (Table 9.8)

在過去十二個月曾使用互聯網服務的人士

Persons who had used Internet service in the past twelve months

9.24 約 82.0%在過去十二個月曾使用互聯網服務的十五歲及以上的人士認為發展資訊科技對香港的經濟發展有很大/頗大的幫助，較所有十五歲及以上人士的相應百分比(61.4%)為高。(表 9.8)

9.24 Some 82.0% of the persons aged 15 and over who had used Internet service in the past twelve months thought that the development of information technology could give much / some help to the Hong Kong's economic development, higher than the corresponding percentage of 61.4% for all persons aged 15 and over. (Table 9.8)

表 9.1a 按年齡/性別及是否同意發展資訊科技可以幫助改善日常生活的素質劃分的十五歲及以上人士數目
Table 9.1a Persons aged 15 and over by age / sex and whether agreed that the development of information technology could help to improve the quality of daily life

年齡組別/性別 Age group / sex	是否同意發展資訊科技可以幫助改善日常生活的素質 Whether agreed that the development of information technology could help to improve the quality of daily life					
	非常同意 Very much agreed		同意 Agreed		一般 Average	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group						
15 - 24	78.2	8.7	670.2	74.1	128.9	14.2
25 - 34	107.4	9.2	817.8	70.3	190.0	16.3
35 - 44	131.2	9.2	920.9	64.8	286.1	20.1
45 - 54	55.6	5.8	556.1	57.7	269.6	28.0
55 - 64	18.7	3.5	247.3	46.8	184.4	34.9
≥ 65	15.1	2.1	252.2	34.5	292.3	39.9
性別 Sex						
男 Male	221.0	7.8	1 729.1	60.9	652.9	23.0
女 Female	185.2	6.4	1 735.5	60.4	698.3	24.3
合計 Overall	406.1	7.1	3 464.6	60.6	1 351.3	23.6

表 9.1a(續) 按年齡/性別及是否同意發展資訊科技可以幫助改善日常生活的素質劃分的十五歲及以上人士數目

Table 9.1a Persons aged 15 and over by age / sex and whether agreed that the development of information technology could help to improve the quality of daily life (Cont'd)

		是否同意發展資訊科技可以幫助改善日常生活的素質(續) Whether agreed that the development of information technology could help to improve the quality of daily life (Cont'd)							
		不同意 Disagreed		非常不同意 Very much disagreed		沒有意見 No comment		總計 Total	
		人數 No. of persons (‘000)		人數 No. of persons (‘000)		人數 No. of persons (‘000)		人數 No. of persons (‘000)	
年齡組別/性別 Age group / sex		百分比 %	百分比 %	百分比 %	百分比 %	百分比 %	百分比 %	百分比 %	百分比 %
年齡組別 Age group									
15 - 24		23.6	2.6	1.5	0.2	2.1	0.2	904.5	100.0
25 - 34		41.1	3.5	2.5	0.2	3.9	0.3	1 162.7	100.0
35 - 44		74.9	5.3	4.9	0.3	3.7	0.3	1 421.7	100.0
45 - 54		75.5	7.8	5.4	0.6	2.0	0.2	964.1	100.0
55 - 64		64.4	12.2	6.9	1.3	7.3	1.4	528.9	100.0
≥ 65		134.3	18.3	16.2	2.2	22.0	3.0	732.0	100.0
性別 Sex									
男 Male		201.1	7.1	18.1	0.6	19.0	0.7	2 841.2	100.0
女 Female		212.6	7.4	19.3	0.7	21.9	0.8	2 872.8	100.0
合計 Overall		413.7	7.2	37.4	0.7	40.9	0.7	5 713.9	100.0

表 9.1b 按教育程度及是否同意發展資訊科技可以幫助改善日常生活的素質劃分的十五歲及以上人士數目
Table 9.1b Persons aged 15 and over by educational attainment and whether agreed that the development of information technology could help to improve the quality of daily life

教育程度 Educational attainment	是否同意發展資訊科技可以幫助改善日常生活的素質 Whether agreed that the development of information technology could help to improve the quality of daily life					
	非常同意 Very much agreed		同意 Agreed		一般 Average	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	38.8	2.2	772.9	43.0	678.3	37.7
中學/預科 Secondary/matriculation	235.4	7.6	2 090.3	67.8	598.7	19.4
專上教育 Tertiary	132.0	15.8	601.3	72.2	74.3	8.9
合計 Overall	406.1	7.1	3 464.6	60.6	1 351.3	23.6

表 9.1b(續) 按教育程度及是否同意發展資訊科技可以幫助改善日常生活的素質劃分的十五歲及以上人士數目

Table 9.1b Persons aged 15 and over by educational attainment and whether agreed that the development of information technology could help to improve the quality of daily life (Cont'd)

		是否同意發展資訊科技可以幫助改善日常生活的素質(續) Whether agreed that the development of information technology could help to improve the quality of daily life (Cont'd)							
		不同意 Disagreed		非常不同意 Very much disagreed		沒有意見 No comment		總計 Total	
		人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
教育程度 Educational attainment									
未受教育/幼稚園/小學 No schooling/ kindergarten/primary		253.2	14.1	27.3	1.5	28.8	1.6	1 799.3	100.0
中學/預科 Secondary/matriculation		138.4	4.5	8.4	0.3	10.4	0.3	3 081.6	100.0
專上教育 Tertiary		22.1	2.7	1.7	0.2	1.7	0.2	833.0	100.0
合計 Overall		413.7	7.2	37.4	0.7	40.9	0.7	5 713.9	100.0

表 9.1c 按經濟活動身分及是否同意發展資訊科技可以幫助改善日常生活的素質劃分的十五歲及以上人士數目
Table 9.1c Persons aged 15 and over by activity status and whether agreed that the development of information technology could help to improve the quality of daily life

經濟活動身分 Activity status	是否同意發展資訊科技可以幫助改善日常生活的素質 Whether agreed that the development of information technology could help to improve the quality of daily life					
	非常同意 Very much agreed		同意 Agreed		一般 Average	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
從事經濟活動 Economically active	298.8	8.5	2 301.5	65.5	707.4	20.1
非從事經濟活動 Economically inactive	107.4	4.9	1 163.1	52.9	643.9	29.3
學生 <i>Students</i>	47.5	10.3	351.9	76.7	50.1	10.9
退休人士 <i>Retired persons</i>	19.3	2.4	310.8	38.4	308.3	38.1
料理家務者 <i>Home-makers</i>	38.5	4.3	480.8	54.2	272.6	30.8
其他 <i>Others</i>	2.1	4.6	19.6	43.8	12.9	28.9
合計 Overall	406.1	7.1	3 464.6	60.6	1 351.3	23.6

表 9.1c(續) 按經濟活動身分及是否同意發展資訊科技可以幫助改善日常生活的素質劃分的十五歲及以上人士數目
Table 9.1c Persons aged 15 and over by activity status and whether agreed that the development of information technology could help to improve the quality of daily life

		是否同意發展資訊科技可以幫助改善日常生活的素質(續) Whether agreed that the development of information technology could help to improve the quality of daily life (Cont'd)							
		不同意 Disagreed		非常不同意 Very much disagreed		沒有意見 No comment		總計 Total	
		人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
經濟活動身分 Activity status									
從事經濟活動 Economically active		180.2	5.1	13.9	0.4	12.1	0.3	3 513.8	100.0
非從事經濟活動 Economically inactive		233.5	10.6	23.5	1.1	28.8	1.3	2 200.1	100.0
學生 Students		8.6	1.9	0.8	0.2	0.2	~	459.0	100.0
退休人士 Retired persons		136.8	16.9	15.6	1.9	19.3	2.4	810.1	100.0
料理家務者 Home-makers		79.3	8.9	6.5	0.7	8.7	1.0	886.3	100.0
其他 Others		8.8	19.8	0.6	1.4	0.6	1.4	44.7	100.0
合計 Overall		413.7	7.2	37.4	0.7	40.9	0.7	5 713.9	100.0

註釋：~ 少於 0.05%。

Note : ~ Less than 0.05%.

表 9.2 按是否同意發展資訊科技可以幫助改善日常生活的素質劃分的在過去十二個月曾使用個人電腦/互聯網服務的十五歲及以上人士數目
Table 9.2 Persons aged 15 and over who had used personal computer / Internet service in the past twelve months by whether agreed that the development of information technology could help to improve the quality of daily life

是否同意發展資訊科技可以幫助改善日常生活的素質 Whether agreed that the development of information technology could help to improve the quality of daily life	在過去十二個月曾使用個人電腦/互聯網服務的十五歲及以上人士 Persons aged 15 and over who had used personal computer/Internet service in the past twelve months					
	曾使用個人電腦的人士 Persons who had used personal computer		曾使用互聯網服務的人士 Persons who had used Internet service		所有十五歲及以上人士 All persons aged 15 and over	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
非常同意 Very much agreed	292.7	12.5	238.3	14.2	406.1	7.1
同意 Agreed	1 744.9	74.7	1 255.3	74.9	3 464.6	60.6
普通 Average	237.6	10.2	144.4	8.6	1 351.3	23.6
不同意 Disagreed	57.7	2.5	35.1	2.1	413.7	7.2
非常不同意 Very much disagreed	2.4	0.1	1.6	0.1	37.4	0.7
沒有意見 No comment	0.9	~	0.6	~	40.9	0.7
總計 Total	2 336.1	100.0	1 675.3	100.0	5 713.9	100.0

註釋：~ 少於 0.05%。

Note : ~ Less than 0.05%.

表 9.3a 按年齡/性別及是否同意日常生活需要資訊科技的協助劃分的十五歲及以上人士數目
Table 9.3a Persons aged 15 and over by age / sex and whether agreed that daily life needed the assistance of information technology

年齡組別/性別 Age group / sex	是否同意日常生活需要資訊科技的協助 Whether agreed that daily life needed the assistance of information technology					
	非常同意 Very much agreed		同意 Agreed		一般 Average	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group						
15 - 24	72.2	8.0	605.1	66.9	187.6	20.7
25 - 34	92.8	8.0	741.3	63.8	263.3	22.6
35 - 44	106.3	7.5	802.4	56.4	390.7	27.5
45 - 54	47.9	5.0	469.7	48.7	325.6	33.8
55 - 64	16.1	3.1	202.6	38.3	199.6	37.7
≥ 65	10.9	1.5	201.7	27.6	295.7	40.4
性別 Sex						
男 Male	189.3	6.7	1 512.0	53.2	813.5	28.6
女 Female	157.0	5.5	1 510.8	52.6	848.9	29.5
合計 Overall	346.3	6.1	3 022.9	52.9	1 662.4	29.1

表 9.3a(續) 按年齡/性別及是否同意日常生活需要資訊科技的協助劃分的十五歲及以上人士數目
 Table 9.3a Persons aged 15 and over by age / sex and whether agreed that daily life needed the assistance of information technology
 (Cont'd)

年齡組別/性別 Age group / sex	是否同意日常生活需要資訊科技的協助(續) Whether agreed that daily life needed the assistance of information technology (Cont'd)							
	不同意 Disagreed		非常不同意 Very much disagreed		沒有意見 No comment		總計 Total	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group								
15 - 24	36.5	4.0	1.0	0.1	2.1	0.2	904.5	100.0
25 - 34	58.7	5.0	3.7	0.3	3.0	0.3	1 162.7	100.0
35 - 44	111.3	7.8	7.3	0.5	3.7	0.3	1 421.7	100.0
45 - 54	112.4	11.7	7.3	0.8	1.1	0.1	964.1	100.0
55 - 64	94.7	17.9	10.4	2.0	5.4	1.0	528.9	100.0
≥ 65	182.1	24.9	20.7	2.8	20.8	2.8	732.0	100.0
性別 Sex								
男 Male	287.2	10.1	23.4	0.8	15.6	0.6	2 841.2	100.0
女 Female	308.6	10.7	27.0	0.9	20.4	0.7	2 872.8	100.0
合計 Overall	595.8	10.4	50.5	0.9	36.0	0.6	5 713.9	100.0

表 9.3b 按教育程度及是否同意日常生活需要資訊科技的協助劃分的十五歲及以上人士數目
Table 9.3b Persons aged 15 and over by educational attainment and whether agreed that daily life needed the assistance of information technology

教育程度 Educational attainment	是否同意日常生活需要資訊科技的協助 Whether agreed that daily life needed the assistance of information technology					
	非常同意 Very much agreed		同意 Agreed		一般 Average	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	28.9	1.6	624.5	34.7	732.1	40.7
中學/預科 Secondary/matriculation	192.2	6.2	1 832.6	59.5	815.9	26.5
專上教育 Tertiary	125.3	15.1	565.7	67.9	114.5	13.7
合計 Overall	346.3	6.1	3 022.9	52.9	1 662.4	29.1

表 9.3b(續) 按教育程度及是否同意日常生活需要資訊科技的協助劃分的十五歲及以上人士數目

Table 9.3b Persons aged 15 and over by educational attainment and whether agreed that daily life needed the assistance of information technology (Cont'd)

教育程度 Educational attainment	是否同意日常生活需要資訊科技的協助(續) Whether agreed that daily life needed the assistance of information technology (Cont'd)							
	不同意 Disagreed		非常不同意 Very much disagreed		沒有意見 No comment		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
未受教育/幼稚園/小學 No schooling/ kindergarten/primary	349.8	19.4	37.1	2.1	26.8	1.5	1 799.2	100.0
中學/預科 Secondary/matriculation	221.2	7.2	11.9	0.4	8.1	0.3	3 081.8	100.0
專上教育 Tertiary	24.9	3.0	1.4	0.2	1.2	0.1	833.0	100.0
合計 Overall	595.8	10.4	50.5	0.9	36.0	0.6	5 713.9	100.0

表 9.3c 按經濟活動身分及是否同意日常生活需要資訊科技的協助劃分的十五歲及以上人士數目
Table 9.3c Persons aged 15 and over by activity status and whether agreed that daily life needed the assistance of information technology

經濟活動身分 Activity status	是否同意日常生活需要資訊科技的協助 Whether agreed that daily life needed the assistance of information technology					
	非常同意 Very much agreed		同意 Agreed		一般 Average	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
從事經濟活動 Economically active	256.3	7.3	2 042.3	58.1	922.3	26.2
非從事經濟活動 Economically inactive	90.1	4.1	980.6	44.6	740.1	33.6
學生 <i>Students</i>	44.3	9.7	322.0	70.1	78.8	17.2
退休人士 <i>Retired persons</i>	14.3	1.8	244.5	30.2	321.2	39.6
料理家務者 <i>Home-makers</i>	29.5	3.3	399.0	45.0	326.5	36.8
其他 <i>Others</i>	1.9	4.3	15.1	33.8	13.6	30.5
合計 Overall	346.3	6.1	3 022.9	52.9	1 662.4	29.1

表 9.3c(續) 按經濟活動身分及是否同意日常生活需要資訊科技的協助劃分的十五歲及以上人士數目
Table 9.3c Persons aged 15 and over by activity status and whether agreed that daily life needed the assistance of information technology

經濟活動身分 Activity status	是否同意日常生活需要資訊科技的協助(續) Whether agreed that daily life needed the assistance of information technology (Cont'd)							
	不同意 Disagreed		非常不同意 Very much disagreed		沒有意見 No comment		總計 Total	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
從事經濟活動 Economically active	264.0	7.5	19.5	0.6	9.4	0.3	3 513.8	100.0
非從事經濟活動 Economically inactive	331.8	15.1	31.0	1.4	26.7	1.2	2 200.1	100.0
學生 Students	13.0	2.8	0.6	0.1	0.4	0.1	459.0	100.0
退休人士 Retired persons	191.7	23.7	8.1	2.6	17.7	2.2	810.1	100.0
料理家務者 Home-makers	115.2	13.0	20.8	0.9	8.0	0.9	886.3	100.0
其他 Others	11.9	26.7	1.5	3.3	0.6	1.4	44.7	100.0
合計 Overall	595.8	10.4	50.5	0.9	36.0	0.6	5 713.9	100.0

表 9.4 按是否同意日常生活需要資訊科技的協助劃分的在過去十二個月曾使用個人電腦/互聯網服務的十五歲及以上人士數目
Table 9.4 Persons aged 15 and over who had used personal computer / Internet service in the past twelve months by whether agreed that daily life needed the assistance of information technology

是否同意日常生活需要資訊 科技的協助 Whether agreed that daily life needed the assistance of information technology	在過去十二個月曾使用個人電腦/互聯網服務的 十五歲及以上人士 Persons aged 15 and over who had used personal computer/Internet service in the past twelve months					
	曾使用個人電腦的 人士 Persons who had used personal computer		曾使用互聯網服務的 人士 Persons who had used Internet service		所有十五歲及以上 人士 All persons aged 15 and over	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
非常同意 Very much agreed	266.3	11.4	225.2	13.4	346.3	6.1
同意 Agreed	1 613.0	69.0	1 177.7	70.3	3 022.9	52.9
普通 Average	378.0	16.2	227.2	13.6	1 662.4	29.1
不同意 Disagreed	75.5	3.2	43.9	2.6	595.8	10.4
非常不同意 Very much disagreed	2.6	0.1	0.9	0.1	50.5	0.9
沒有意見 No comment	0.6	~	0.4	~	36.0	0.6
總計 Total	2 336.1	100.0	1 675.3	100.0	5 713.9	100.0

註釋：~ 少於 0.05%。

Note : ~ Less than 0.05%.

表 9.5a 按年齡/性別及是否支持政府大力發展資訊科技劃分的十五歲及以上人士數目
Table 9.5a Persons aged 15 and over by age / sex and whether supported the Government to invest in the development of information technology

年齡組別/性別 Age group / sex	是否支持政府大力發展資訊科技 Whether supported the Government to invest in the development of information technology							
	支持 Yes		不支持 No		沒有意見 No comment		總計 Total	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group								
15 - 24	885.0	97.8	15.6	1.7	3.9	0.4	904.5	100.0
25 - 34	1 123.3	96.6	33.0	2.8	6.4	0.6	1 162.7	100.0
35 - 44	1 366.3	96.1	47.3	3.3	8.2	0.6	1 421.7	100.0
45 - 54	911.9	94.6	44.8	4.6	7.4	0.8	964.1	100.0
55 - 64	486.7	92.0	32.4	6.1	9.8	1.8	528.9	100.0
≥ 65	625.1	85.4	75.1	10.3	31.8	4.3	732.0	100.0
性別 Sex								
男 Male	2 689.0	94.6	123.2	4.3	29.0	1.0	2 841.2	100.0
女 Female	2 709.3	94.3	125.0	4.4	38.4	1.3	2 872.8	100.0
合計 Overall	5 398.3	94.5	248.2	4.3	67.4	1.2	5 713.9	100.0

表 9.5b 按教育程度及是否支持政府大力發展資訊科技劃分的十五歲及以上人士數目
Table 9.5b Persons aged 15 and over by educational attainment and whether supported the Government to invest in the development of information technology

教育程度 Educational attainment	是否支持政府大力發展資訊科技 Whether supported the Government to invest in the development of information technology							
	支持 Yes		不支持 No		沒有意見 No comment		總計 Total	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
未受教育/幼稚園/小學 No schooling/ kindergarten/ primary	1 605.4	89.2	144.0	8.0	49.6	2.8	1 799.0	100.0
中學/預科 Secondary/matriculation	2 980.0	96.7	87.0	2.8	14.7	0.5	3 081.8	100.0
專上教育 Tertiary	812.9	97.6	17.2	2.1	3.1	0.4	833.2	100.0
合計 Overall	5 398.3	94.5	248.2	4.3	67.4	1.2	5 713.9	100.0

表 9.5c 按經濟活動身分及是否支持政府大力發展資訊科技劃分的十五歲及以上人士數目
Table 9.5c Persons aged 15 and over by activity status and whether supported the Government to invest in the development of information technology

經濟活動身分 Activity status	是否支持政府大力發展資訊科技 Whether supported the Government to invest in the development of information technology							
	支持 Yes		不支持 No		沒有意見 No comment		總計 Total	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
從事經濟活動 Economically active	3 373.1	96.0	118.8	3.4	21.9	0.6	3 513.8	100.0
非從事經濟活動 Economically inactive	2 025.2	92.0	129.4	5.9	45.5	2.1	2 200.1	100.0
學生 Students	451.9	98.5	5.5	1.2	1.5	0.3	459.0	100.0
退休人士 Retired persons	707.4	87.3	73.3	9.1	29.3	3.6	810.1	100.0
料理家務者 Home-makers	828.3	93.5	44.4	5.0	13.6	1.5	886.3	100.0
其他 Others	37.5	83.9	6.2	13.8	1.0	2.3	44.7	100.0
合計 Overall	5 398.3	94.5	248.2	4.3	67.4	1.2	5 713.9	100.0

表 9.6 按是否支持政府大力發展資訊科技劃分的在過去十二個月曾使用個人電腦/互聯網服務的十五歲及以上人士數目
Table 9.6 Persons aged 15 and over who had used personal computer / Internet service in the past twelve months by whether supported the Government to invest in the development of information technology

是否支持政府大力發展資訊科技 Whether supported the Government to invest in the development of information technology	在過去十二個月曾使用個人電腦/互聯網服務的十五歲及以上人士 Persons aged 15 and over who had used personal computer/Internet service in the past twelve months					
	曾使用個人電腦的人士 Persons who had used personal computer		曾使用互聯網服務的人士 Persons who had used Internet service		所有十五歲及以上人士 All persons aged 15 and over	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
支持 Yes	2 292.7	98.1	1 646.9	98.3	5 398.3	94.5
不支持 No	37.3	1.6	22.9	1.4	248.2	4.3
沒有意見 No comment	6.1	0.3	5.5	0.3	67.4	1.2
總計 Total	2 336.1	100.0	1 675.3	100.0	5 713.9	100.0

表 9.7a 按年齡/性別及是否認為發展資訊科技有助香港的經濟發展劃分的十五歲及以上人士數目
Table 9.7a Persons aged 15 and over by age / sex and whether thought that the development of information technology could give help to Hong Kong's economic development

年齡組別/性別 Age group / sex	是否認為發展資訊科技有助香港的經濟發展 Whether thought that the development of information technology could give help to Hong Kong's economic development					
	有很大幫助 Much help		有頗大幫助 Some help		有少許幫助 Little help	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
年齡組別 Age group						
15 - 24	190.0	21.0	474.2	52.4	220.0	24.3
25 - 34	270.9	23.3	577.4	49.7	285.8	24.6
35 - 44	298.6	21.0	636.6	44.8	435.5	30.6
45 - 54	154.9	16.1	391.4	40.6	365.1	37.9
55 - 64	75.6	14.3	176.0	33.3	236.0	44.6
≥ 65	62.6	8.6	201.2	27.5	360.2	49.2
性別 Sex						
男 Male	553.7	19.5	1 218.6	42.9	924.0	32.5
女 Female	499.0	17.4	1 238.1	43.1	978.7	34.1
合計 Overall	1 052.6	18.4	2 456.7	43.0	1 902.7	33.3

表 9.7a(續) 按年齡/性別及是否認為發展資訊科技有助香港的經濟發展劃分的十五歲及以上人士數目
Table 9.7a Persons aged 15 and over by age / sex and whether thought that the development of information technology could give help to Hong Kong's economic development

年齡組別/性別 Age group / sex	是否認為發展資訊科技有助香港的經濟發展(續) Whether thought that the development of information technology could give help to Hong Kong's economic development (Cont'd)					
	沒有幫助 No help		沒有意見 No comment		總計 Total	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group						
15 - 24	15.5	1.7	4.9	0.5	904.5	100.0
25 - 34	21.9	1.9	6.6	0.6	1 162.7	100.0
35 - 44	38.6	2.7	12.4	0.9	1 421.7	100.0
45 - 54	41.5	4.3	11.2	1.2	964.1	100.0
55 - 64	28.1	5.3	13.2	2.5	528.9	100.0
≥ 65	68.2	9.3	39.8	5.4	732.0	100.0
性別 Sex						
男 Male	106.4	3.7	38.6	1.4	2 841.2	100.0
女 Female	107.4	3.7	49.6	1.7	2 872.8	100.0
合計 Overall	213.8	3.7	88.2	1.5	5 713.9	100.0

表 9.7b 按教育程度及是否認為發展資訊科技有助香港的經濟發展劃分的十五歲及以上人士數目
Table 9.7b Persons aged 15 and over by educational attainment and whether thought that the development of information technology could give help to Hong Kong's economic development

教育程度 Educational attainment	是否認為發展資訊科技有助香港的經濟發展 Whether thought that the development of information technology could give help to Hong Kong's economic development					
	有很大幫助 Much help		有頗大幫助 Some help		有少許幫助 Little help	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	173.7	9.7	560.2	31.1	869.6	48.3
中學/預科 Secondary/matriculation	606.9	19.7	1 483.2	48.1	897.8	29.1
專上教育 Tertiary	272.0	32.7	413.2	49.6	135.2	16.2
合計 Overall	1 052.6	18.4	2 456.7	43.0	1 902.7	33.3

表 9.7b(續) 按教育程度及是否認為發展資訊科技有助香港的經濟發展劃分的十五歲及以上人士數目
 Table 9.7b Persons aged 15 and over by educational attainment and whether thought that the development of information technology could give help to Hong Kong's economic development

教育程度 Educational attainment	是否認為發展資訊科技有助香港的經濟發展(續) Whether thought that the development of information technology could give help to Hong Kong's economic development (Cont'd)					
	沒有幫助 No help		沒有意見 No comment		總計 Total	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
未受教育/幼稚園/小學 No schooling/kindergarten/ primary	132.7	7.4	63.3	3.5	1 799.6	100.0
中學/預科 Secondary/matriculation	72.6	2.4	21.0	0.7	3 081.5	100.0
專上教育 Tertiary	8.5	1.0	3.9	0.5	832.9	100.0
合計 Overall	213.8	3.7	88.2	1.5	5 713.9	100.0

表 9.7c 按經濟活動身分及是否認為發展資訊科技有助香港的經濟發展劃分的十五歲及以上人士數目
Table 9.7c Persons aged 15 and over by activity status and whether thought that the development of information technology could give help to Hong Kong's economic development

經濟活動身分 Activity status	是否認為發展資訊科技有助香港的經濟發展 Whether thought that the development of information technology could give help to Hong Kong's economic development					
	有很大幫助 Much help		有頗大幫助 Some help		有少許幫助 Little help	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
從事經濟活動 Economically active	742.9	21.1	1 611.2	45.9	1 029.6	29.3
非從事經濟活動 Economically inactive	309.7	14.1	845.5	38.4	873.1	39.7
學生 Students	100.5	21.9	252.8	55.1	98.4	21.4
退休人士 Retired persons	75.2	9.3	241.4	29.8	392.3	48.4
料理家務者 Home-makers	127.0	14.3	337.2	38.0	364.2	41.1
其他 Others	7.1	15.8	14.0	31.4	18.1	40.6
合計 Overall	1 052.6	18.4	2 456.7	43.0	1 902.7	33.3

表 9.7c(續) 按經濟活動身分及是否認為發展資訊科技有助香港的經濟發展劃分的十五歲及以上人士數目

Table 9.7c (Cont'd) Persons aged 15 and over by activity status and whether thought that the development of information technology could give help to Hong Kong's economic development

經濟活動身分 Activity status	是否認為發展資訊科技有助香港的經濟發展(續) Whether thought that the development of information technology could give help to Hong Kong's economic development(Cont'd)					
	沒有幫助 No help		沒有意見 No comment		總計 Total	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
從事經濟活動 Economically active	101.3	2.9	28.9	0.8	3 513.8	100.0
非從事經濟活動 Economically inactive	112.5	5.1	59.3	2.7	2 200.1	100.0
學生 Students	5.6	1.2	1.7	0.4	459.0	100.0
退休人士 Retired persons	65.9	8.1	35.2	4.4	810.1	100.0
料理家務者 Home-makers	37.7	4.3	20.3	2.3	886.3	100.0
其他 Others	3.4	7.5	2.1	4.7	44.7	100.0
合計 Overall	213.8	3.7	88.2	1.5	5 713.9	100.0

表 9.8 按是否認為發展資訊科技有助香港的經濟發展劃分的在過去十二個月曾使用個人電腦/互聯網服務的十五歲及以上人士數目
Table 9.8 Persons aged 15 and over who had used personal computer / Internet service in the past twelve months by whether thought that the development of information technology could give help to Hong Kong's economic development

是否認為發展資訊科技 有助香港的經濟發展 Whether thought that the development of information technology could give help to Hong Kong's economic development	在過去十二個月曾使用個人電腦/互聯網服務的 十五歲及以上人士 Persons aged 15 and over who had used personal computer/Internet service in the past twelve months					
	曾使用個人電腦的 人士 Persons who had used personal computer		曾使用互聯網服務的 人士 Persons who had used Internet service		所有十五歲及以上 人士 All persons aged 15 and over	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
有很大幫助 Much help	638.6	27.3	496.0	29.6	1 052.6	18.4
有頗大幫助 Some help	1 211.0	51.8	878.2	52.4	2 456.7	43.0
有少許幫助 Little help	449.5	19.2	282.8	16.9	1 902.7	33.3
沒有幫助 No help	29.7	1.3	15.2	0.9	213.8	3.7
沒有意見 No comment	7.2	0.3	3.0	0.2	88.2	1.5
總計 Total	2 336.1	100.0	1 675.3	100.0	5 713.9	100.0

附錄：統計調查方法

Appendix : Survey Methodology

統計調查的涵蓋範圍及樣本設計

1. 主題性住戶統計調查涵蓋全港陸上非住院人口。以下類別人士並不包括在內：

- (a) 入住酒店的旅客及公共機構/社團院舍的住院人士；及
- (b) 水上居民。

這項統計調查的涵蓋範圍約佔全港總人口的99%。

2. 這項統計調查是以屋宇單位的樣本作依據。該樣本是從全港所有供居住用途及只部分作居住用途的永久性屋宇單位和小區內的屋宇單位的紀錄中，以一個根據科學方法設計的抽樣系統選出。抽樣單位包括在已建設地區內的永久性屋宇單位及在非建設地區內的小區。

3. 主題性住戶統計調查採用政府統計處設立的屋宇單位框作為抽樣框，當中包括兩部分：(i) 屋宇單位檔案庫和 (ii) 小區檔案庫。屋宇單位檔案庫載有在已建設地區內所有永久性屋宇單位地址的電腦化紀錄，包括市區、新市鎮和其他主要發展區。每個屋宇單位均以一個獨有的地址作識別，並詳列街道名稱、大廈名稱、層數和單位號碼。

4. 小區檔案庫載有在非建設地區內的小區的紀錄，有關紀錄以相對較永久和可辨認的標記(例如小徑和河流)來劃分。每個小區約有10個屋宇單位。由於在非建設地區內的屋宇單位未必有明確的地址，以致未能個別識認，故此以小區作為在非建設地區內的抽樣單位的安排是有必要的。

統計調查問卷

5. 問卷旨在搜集有關住戶應用資訊科技的普及程度與住戶成員使用資訊科技情況的資料。

Survey coverage and sample design

1. The Thematic Household Survey (THS) covers the land-based non-institutional population of Hong Kong. The following categories of people are excluded :

- (a) hotel transients and inmates of institutions; and
- (b) persons living on board vessels.

This survey thus covers about 99% of the total population of Hong Kong.

2. The THS is based on a sample of quarters selected from records of all permanent quarters and quarters in segments which are for residential and partially residential purposes in Hong Kong in accordance with a scientifically designed sampling scheme. The sampling units are permanent quarters in built-up areas and segments in non-built-up areas.

3. The THS makes use of the frame of quarters maintained by the Census and Statistics Department as the sampling frame. The frame consists of two parts : (i) Register of Quarters (RQ) and (ii) Register of Segments (RS). The RQ contains computerized records of all addresses of permanent quarters in built-up areas, including urban areas, new towns and other major developed areas. Each unit of quarters is identified by unique address with details such as street name, building name, floor number and flat number.

4. The RS contains records of segments in non-built-up areas which are delineated by relatively permanent and identifiable landmarks such as footpath and river. There are about 10 quarters in each segment. The use of segments as the sampling unit in non-built-up areas is necessary since the quarters in these areas may not have clear addresses and cannot readily be identified individually.

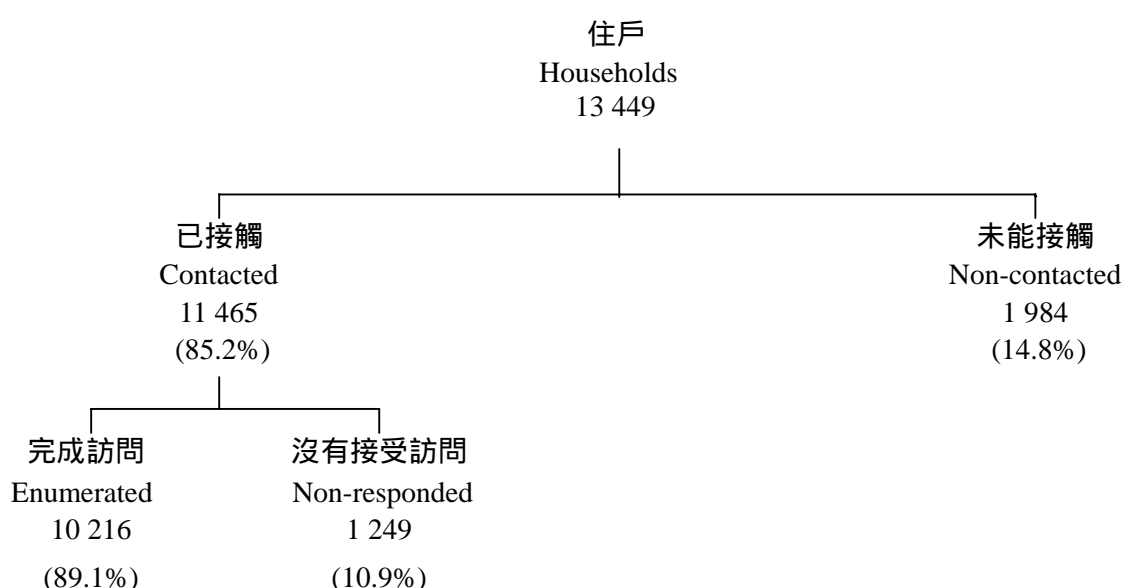
Survey questionnaire

5. The questionnaire is designed to collect information on the penetration of information technology amongst households and the usage of

information technology amongst household members.

訪問結果

6. 在有人居住的 13 055 個屋宇單位中，共有 13 449 個住戶。於該 13 449 個住戶中，成功訪問了 10 216 個住戶，回應率為 76%。統計調查的訪問結果概列如下：



估值的可靠性

7. 主題性住戶統計調查的結果受抽樣誤差和非抽樣誤差的影響。本報告所載的估價是根據一個特定樣本所得的資料編製。以同樣的抽樣方式，可抽選出許多大小相同的可能樣本，而是項統計調查的樣本為眾多樣本的其中之一。由於每次抽選的樣本都會略有不同，因此不同樣本得出的估價亦互有差異。「抽樣誤差」正是計算這些差異的統計量數，可用以量度從一個特定樣本所得的估價，在估計總體數據方面的精確程度。

Enumeration experience

6. A total of 13 449 households were found in the sample of 13 055 occupied quarters. Among these 13 449 households, 10 216 households had been successfully enumerated, constituting a response rate of 76%. The enumeration experience of the survey is summarized below :-

Reliability of the estimates

7. Results of the THS are subject to sampling error and non-sampling error. The estimates contained in this report were based on information obtained from a particular sample, which was one of a large number of possible samples that could be selected using the same sample design. By chance, estimates derived from different samples would differ from each other. The 'sampling error' is a measure of these variations and is thus a measure of the precision with which an estimate derived from a particular sample would approximate the population parameter to be measured.

8. 由於本報告所載列的估值有抽樣誤差，寫作零的數字，可能是一個小數值的數字，而並非是零。

8. It should be noted that since all estimates contained in this report are subject to sampling error, a zero figure may mean a non-zero figure of a small magnitude.

9. 本報告在比較各種變數估值的精確程度時，採用了離中系數。離中系數的計算方法，是將標準誤差除以有關估值，再以百份比表示。標準誤差是根據統計原理所訂的公式計算。一般來說，標準誤差與總體內各元素的變異、樣本規模和樣本設計相關。

9. For comparing the precision of the estimates of various variables in this report, the *coefficient of variation* (CV) is used. CV is obtained by expressing the *standard error* (SE) as a percentage of the estimate to which it refers. In turn, the SE is computed according to a formula which is established on the basis of statistical theory. Generally speaking, the SE is related to the variability of the elements in the population, the size of the sample and the sample design adopted for the survey.

10. 本報告所載列的主要變數估值的離中系數如下：

10. The CV of the estimates of the main variables in this report are given below :

變數 <u>Variable</u>	樣本估值 <u>Sample Estimate</u>	離中系數 <u>CV</u> (%)
在過去十二個月曾使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比 Percentage of persons aged 10 and over who had used personal computer in the past twelve months among all persons aged 10 and over	43.1%	0.6
在過去十二個月曾使用互聯網服務的十歲及以上人士佔所有十歲及以上人士的百分比 Percentage of persons aged 10 and over who had used Internet service in the past twelve months among all persons aged 10 and over	30.3%	0.8
在過去十二個月曾使用中文輸入法的十歲及以上人士佔所有十歲及以上人士的百分比 Percentage of persons aged 10 and over who had used Chinese input methods in the past twelve months among all persons aged 10 and over	29.8%	0.9
在過去十二個月曾使用電子商業服務的十五歲及以上人士佔所有十五歲及以上人士的百分比 Percentage of persons aged 15 and over who had used electronic business services in the past twelve months among all persons aged 15 and over	84.9%	0.2
認識「公共服務電子化計劃」的十五歲及以上人士佔所有十五歲及以上人士的百分比 Percentage of persons aged 15 and over who were aware of the Electronic Service Delivery scheme among all persons aged 15 and over	28.7	0.9