

# 主題性住戶統計調查 第三十七號報告書 Thematic Household Survey Report No. 37

資訊科技的使用情況和普及程度  
Information Technology Usage and Penetration

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**政府統計處 社會統計調查組**

地址：中國香港北角英皇道二百五十號北角城中心五樓

電話：(852) 2887 5103 圖文傳真：(852) 2508 1501

電郵：thematic@censtatd.gov.hk

Enquiries about this publication can be directed to :

**Social Surveys Section**

**Census and Statistics Department**

Address : 5/F Fortress Tower, 250 King's Road, North Point, Hong Kong, China.

Tel. : (852) 2887 5103 Fax : (852) 2508 1501

E-mail : thematic@censtatd.gov.hk

政府統計處網站 Website of the Census and Statistics Department

[www.censtatd.gov.hk](http://www.censtatd.gov.hk)

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# 1 引言 Introduction

## 背景

1.1 爲了應付政府各政策局及部門對各類社會事項的統計數據的需求，政府統計處於一九九九年開始進行一系列的主題性住戶統計調查。統計處將各政策局及部門就其所需各類社會專題的統計資料而提議進行的專題訪問結集，組成不同的主題性住戶統計調查，然後外判予私營市場調查公司進行。

1.2 每一輪的主題性住戶統計調查均是獨立及涵蓋全港的統計調查，並且委託私營市場調查公司進行。統計處在這些統計調查中擔任協調及管理的角色，並負責監察承辦商的工作，以確保承辦商所提供的服務能夠符合統計標準。

## 本報告書所包括的專題

1.3 鑑於近年資訊科技在香港急速發展，因此有需要定期搜集有關資訊科技的使用情況和普及程度的資料，以更了解資訊科技在社會上的最新發展情況。

1.4 有見及此，統計處在二零零八年七月至九月期間，進行了第九輪有關資訊科技的使用情況和普及程度的主題性住戶統計調查。該統計調查旨在搜集有關個人電腦及互聯網在住戶中的普及程度，以及住戶成員使用個人電腦、互聯網服務、電子商業服務和電子政府服務的情況及資訊科技保安的資料。類似的主題性住戶統計調查曾分別於二零零零年一月至三月、二零零一年四月至六月、二零零二年五月至七月、二零零三年五月至八月、二零零四年六月至八月、二零零五年五月至八月、二零零六年六月至八月及二零零七年七月至九月期間進行。是項專題訪問的結果在適當情況下會與先前訪問所得的結果作比較。

## Background

1.1 In order to meet the requests from Government policy bureaux and departments for statistical data on various social issues, the Census and Statistics Department (C&SD) started a series of Thematic Household Survey (THS) in 1999 such that certain enquiries for statistical information on social topics proposed by individual bureaux / departments would be packaged together to form different rounds of THS and contracted-out to private research firms.

1.2 Each round of THS is an independent, territory-wide survey commissioned to a private research firm. The C&SD plays a co-ordination and management role in the THS and is responsible for monitoring the work of the contractor to ensure that the service delivered by the contractor in connection with the THS is statistically acceptable.

## Topic included in this report

1.3 Given the rapid development of information technology (IT) in Hong Kong in recent years, it was considered necessary to collect information on IT usage and penetration regularly in order to gain better understanding of the latest development of IT in the community.

1.4 In the light of this, the ninth round of THS on IT usage and penetration was conducted during July to September 2008 to collect information on the penetration of personal computer (PC) and Internet among households, and also the utilisation of PC, Internet service, electronic business services and electronic Government services and also information on IT security among household members. Similar enquiries were conducted during January to March 2000, April to June 2001, May to July 2002, May to August 2003, June to August 2004, May to August 2005, June to August 2006 and July to September 2007 in the THS series. Comparison is made with the findings of the previous enquiries where appropriate.



## 統計調查方法簡述

1.5 在經科學方法抽選的樣本內，約 10 000 個住戶接受了訪問，回應率為 75%。統計員首先從每個接受訪問的住戶中抽選戶主或一名對本主題有認識的人士進行訪問。被選的受訪者被問及他們家中有否個人電腦；若有，家中個人電腦的數目和類型，以及該些電腦是否已接駁上互聯網。

1.6 然後，受訪住戶內所有十歲及以上的人士均被抽選作個別訪問。他們被問及其對使用個人電腦的認識，以及在統計前十二個月內使用個人電腦、互聯網服務及電子政府服務的情況。最後，亦被問及有關資訊科技保安的資料。十五歲及以上的人士再被問及其在統計前十二個月內為個人事務使用電子商業服務的情況。

1.7 根據從受訪住戶所搜集得的資料，可推論全香港住戶及人口的有關情況。有關統計調查所涵蓋的人口範圍及統計調查方法詳情，請參閱本報告書附錄一。

## 概念及定義

1.8 是項統計調查所涉及的主要名詞採用了以下的定義：

- 個人電腦包括桌面電腦、便攜式/筆記簿型/平板電腦及掌上電腦/個人數碼助理，但不包括電子日記簿及電子詞典；
- 固定上網設備包括接駁上互聯網的桌面電腦、便攜式/筆記簿型/平板電腦及電視；

## Brief description of survey method

1.5 Some 10 000 households within a scientifically selected sample were successfully enumerated, constituting a response rate of 75%. Within each enumerated household, the household head or a knowledgeable person about the subject was first selected for interview. The selected respondent was asked whether there were any PCs in the household and if so, the number and type of PCs they had, and whether the PCs were connected to Internet.

1.6 Then, all persons aged 10 and over in the enumerated households were selected for interview in respect of their knowledge of using PC as well as their usage of PC, Internet service and electronic Government services during the twelve months before enumeration. Finally, some questions about information technology security were also asked. Persons aged 15 and over were further asked about their usage of electronic business services for personal matters during the twelve months before enumeration.

1.7 Based on the information collected from the interviewed households, the situation related to all households and the entire population in Hong Kong can be inferred. Please see [Appendix 1](#) of this report for more detailed description of the survey coverage and methodology.

## Concepts and definitions

1.8 The definition of the key terms used in the survey are given as follows :-

- PC included desktop computer, laptop / notebook / tablet computer and palm top / Personal Digital Assistant (PDA), but excluded digital diary and electronic dictionary;
- Non-mobile web devices included desktop computer, laptop / notebook / tablet computer and television set that were connected to Internet;

- 流動上網設備包括可接駁上互聯網的可支援無線應用協定的流動電話與掌上電腦/個人數碼助理，以及有無線上網功能的桌面/便攜式/筆記簿型/平板電腦/便攜式電子遊戲機；
  - 電子商業服務泛指透過電子方法、方式及程序進行的各種商業活動；這些活動基本上包括網上訂購貨品及服務、自動操作的客戶諮詢熱線及處理網上繳費及交易(例如：處理銀行事務)；
  - 「香港政府一站通」指主要透過互聯網提供公共服務予市民使用(例如：市民可透過該計劃遞交報稅表)；
  - 「流動電子政府服務」指透過流動電訊網絡(例如：手提電話或個人數碼助理)提供公共服務予市民使用；及
  - 網上政府服務指透過互聯網上的「公共服務電子化計劃」的網站、「香港政府一站通」的網站及其他政府網站提供公共服務予市民使用。
- Mobile web devices included Wireless Application Protocol phone (WAP phone) and palm top / PDA that carried the function of Internet connection as well as desktop / laptop / notebook / tablet computer / portable game console with wireless Internet connection capability;
  - Electronic business services were broadly defined as the use of electronic methods, means and procedures to conduct various forms of business activity; these basically included online ordering of goods and services, automated customer account inquiries and handling of online payment and transactions (e.g. banking transactions);
  - GovHK scheme referred to the delivery of public services to the community mainly through the Internet (e.g. people may submit tax returns through the scheme);
  - Mobile E-Government Services (MEGS) referred to the delivery of public services to the community via mobile web devices (e.g. mobile phone or PDA); and
  - Online Government services referred to the delivery of public services to the community through Electronic Service Delivery (ESD) website, GovHK website and other Government websites on the Internet.

## 數字進位

1.9 由於進位關係，統計圖表內個別項目加起來可能與總數略有出入。統計圖表內有關百分比分布的數字則乃根據未經進位的實際數字計算。

## Rounding of figures

1.9 Owing to rounding, there may be a slight discrepancy between the sum of individual items and the total as shown in the charts and tables. It should also be noted that actual figures without rounding are used in compiling the percentage shares in the charts and tables.

**代號**

1.10 本報告書的統計表內的代號應用如下：

§ 由於抽樣誤差甚大，數目少於 1 000 的估計(包括數值為零的數字)或基於這些估計而編製的相關統計數字(如百分比、比率和中位數)，在本報告書的統計表內不予公布。

- 不適用。

**Symbol**

1.10 The symbols in the tables of this report are applied as follows:

§ Estimates less than 1 000 (including zero figures) and related statistics derived based on such estimates (e.g. percentages, rates and median) are not released in the tables of this report due to very large sampling errors.

- Not applicable.

## 2 統計調查結果摘要 Summary of survey findings

主要指標	Key indicators	統計調查結果* Survey findings*
<b>個人電腦在住戶中的普及程度</b>	<b>Penetration of personal computer (PC) in households</b>	
<ul style="list-style-type: none"> <li>家中有個人電腦的住戶數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of households with PC at home</li> </ul>	1 710 100 (1 671 600)
<ul style="list-style-type: none"> <li>家中有個人電腦的住戶佔所有住戶的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of households with PC at home among all households</li> </ul>	74.6% (74.2%)
<b>互聯網在住戶中的普及程度</b>	<b>Penetration of Internet in households</b>	
<ul style="list-style-type: none"> <li>家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁上互聯網的住戶數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of households with PC (excluding palm top and Personal Digital Assistant (PDA)) at home connected to Internet</li> </ul>	1 625 700 (1 580 200)
<ul style="list-style-type: none"> <li>家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁上互聯網的住戶佔所有家中有個人電腦(不包括掌上電腦及個人數碼助理)的住戶的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of households with PC (excluding palm top and PDA) at home connected to Internet among all households with PC (excluding palm top and PDA) at home</li> </ul>	95.1% (94.5%)
<ul style="list-style-type: none"> <li>家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁上互聯網的住戶佔所有住戶的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of households with PC (excluding palm top and PDA) at home connected to Internet among all households</li> </ul>	70.9% (70.1%)
<b>個人電腦的使用情況</b>	<b>Usage of personal computer</b>	
<ul style="list-style-type: none"> <li>懂得使用個人電腦的十歲及以上人士數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of persons aged 10 and over who had knowledge of using PC</li> </ul>	4 384 200 (4 240 700)
<ul style="list-style-type: none"> <li>懂得使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 10 and over who had knowledge of using PC among all persons aged 10 and over</li> </ul>	70.9% (69.3%)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

\* Figures in brackets denote the corresponding figures obtained from the previous round of the survey conducted during July to September 2007, which are presented here for comparison with the findings of the present survey where applicable.

主要指標	Key indicators	統計調查結果* Survey findings*
• 在統計前十二個月內曾使用個人電腦的十歲及以上人士數目	• Number of persons aged 10 and over who had used PC during the twelve months before enumeration	4 221 600 (4 061 500)
• 在統計前十二個月內曾使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比	• Percentage of persons aged 10 and over who had used PC during the twelve months before enumeration among all persons aged 10 and over	68.2% (66.4%)
• 按使用個人電腦的主要目的劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比	• Percentage of persons aged 10 and over who had used PC during the twelve months before enumeration by major purpose of using PC	
- 使用互聯網服務	- Using Internet service	97.6% (97.7%)
- 文書處理	- Word processing	65.1% (69.1%)
- 非網上數碼娛樂	- Offline digital entertainment	46.4% (42.2%)
• 在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比	• Percentage of persons aged 10 and over who had used PC at least once a week during the twelve months before enumeration among all persons aged 10 and over who had used PC during the twelve months before enumeration	92.2% (91.3%)
• 在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士每星期用於個人電腦的平均時間	• Average time spent in using PC per week for persons aged 10 and over who had used PC at least once a week during the twelve months before enumeration	29.7 hours (28.4 hours)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

\* Figures in brackets denote the corresponding figures obtained from the previous round of the survey conducted during July to September 2007, which are presented here for comparison with the findings of the present survey where applicable.

主要指標	Key indicators	統計調查結果* Survey findings*
<ul style="list-style-type: none"> <li>• 按使用個人電腦的地方劃分的在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>• Percentage of persons aged 10 and over who had used PC at least once a week during the twelve months before enumeration by place of using PC</li> </ul>	<ul style="list-style-type: none"> <li>- At home 94.2% (92.7%)</li> <li>- At place of work 45.9% (46.1%)</li> <li>- At place of study 20.1% (19.6%)</li> <li>- At places with public computer facilities provided by the Government 3.0% (3.0%)</li> <li>- At cyber-café 1.0% (1.0%)</li> <li>- At other places 6.2% (6.3%)</li> </ul>
<ul style="list-style-type: none"> <li>• 在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士佔所有在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>• Percentage of persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the twelve months before enumeration among all persons aged 10 and over who had used PC for offline digital entertainment during the twelve months before enumeration</li> </ul>	83.2% (86.4%)
<ul style="list-style-type: none"> <li>• 在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士每星期為非網上數碼娛樂而用於個人電腦的平均時間</li> </ul>	<ul style="list-style-type: none"> <li>• Average time spent in using PC per week for offline digital entertainment for persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the twelve months before enumeration</li> </ul>	6.5 hours (5.3 hours)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

\* Figures in brackets denote the corresponding figures obtained from the previous round of the survey conducted during July to September 2007, which are presented here for comparison with the findings of the present survey where applicable.

主要指標	Key indicators	統計調查結果* Survey findings*
<b>互聯網服務的使用情況</b>	<b>Usage of Internet service</b>	
• 在統計前十二個月內曾使用互聯網服務的十歲及以上人士數目	• Number of persons aged 10 and over who had used Internet service during the twelve months before enumeration	4 123 900 (3 961 400)
• 在統計前十二個月內曾使用互聯網服務的十歲及以上人士佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比	• Percentage of persons aged 10 and over who had used Internet service during the twelve months before enumeration among all persons aged 10 and over who had used PC during the twelve months before enumeration	97.7% (97.5%)
• 在統計前十二個月內曾使用互聯網服務的十歲及以上人士佔所有十歲及以上人士的百分比	• Percentage of persons aged 10 and over who had used Internet service during the twelve months before enumeration among all persons aged 10 and over	66.7% (64.8%)
• 按曾使用的上網設備類別劃分的在統計前十二個月內曾使用互聯網服務的十歲及以上人士的百分比	• Percentage of persons aged 10 and over who had used Internet service during the twelve months before enumeration by type of web device used for connection to Internet	
- 透過固定上網設備	- Via non-mobile web device	96.7% (99.2%)
桌面電腦	Desktop computer	92.6% (96.8%)
便攜式/筆記簿型/平板電腦	Laptop / notebook / tablet computer	13.3% (13.0%)
- 透過流動上網設備	- Via mobile web device	15.2% (13.6%)
有無線上網功能的便攜式筆記簿型/平板電腦	Laptop / notebook / tablet computer with wireless Internet connection	10.4% (8.5%)
可支援無線應用協定的流動電話	Wireless Application Protocol (WAP) phone	4.8% (4.6%)
掌上電腦/個人數碼助理	Palm top / PDA	1.6% (2.7%)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

\* Figures in brackets denote the corresponding figures obtained from the previous round of the survey conducted during July to September 2007, which are presented here for comparison with the findings of the present survey where applicable.

主要指標	Key indicators	統計調查結果* Survey findings*
<ul style="list-style-type: none"> <li>在統計前十二個月內曾使用互聯網服務最少每星期一次的十歲及以上人士佔所有在統計前十二個月內曾使用互聯網服務的十歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 10 and over who had used Internet service at least once a week during the twelve months before enumeration among all persons aged 10 and over who had used Internet service during the twelve months before enumeration</li> </ul>	92.7% (91.5%)
<ul style="list-style-type: none"> <li>在統計前十二個月內曾使用互聯網服務最少每星期一次的十歲及以上人士每星期使用互聯網服務的平均時間               <ul style="list-style-type: none"> <li>- 透過固定上網設備</li> <li>- 透過流動上網設備</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Average time spent in using Internet service per week for persons aged 10 and over who had used Internet service at least once a week during the twelve months before enumeration               <ul style="list-style-type: none"> <li>- Via non-mobile web device</li> <li>- Via mobile web device</li> </ul> </li> </ul>	24.1 hours (20.9 hours) 23.1 hours (20.3 hours) 14.5 hours (7.5 hours)
<ul style="list-style-type: none"> <li>按使用互聯網服務的地方劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比               <ul style="list-style-type: none"> <li>- 在家</li> <li>- 在工作地方</li> <li>- 在學校</li> <li>- 在有由政府提供公眾電腦設施的地方</li> <li>- 在網吧</li> <li>- 在其他地方</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 10 and over who had used Internet service via non-mobile web device at least once a week during the twelve months before enumeration by place of using Internet service               <ul style="list-style-type: none"> <li>- At home</li> <li>- At place of work</li> <li>- At place of study</li> <li>- At places with public computer facilities provided by the Government</li> <li>- At cyber-café</li> <li>- At other places</li> </ul> </li> </ul>	91.4% (91.4%) 41.6% (42.0%) 15.9% (15.6%) 2.6% (2.4%) 0.9% (0.8%) 5.3% (5.4%)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

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主要指標	Key indicators	統計調查結果* Survey findings*
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士佔所有在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week during the twelve months before enumeration among all persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration</li> </ul>	97.9% (97.3%)
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士每星期為網上數碼娛樂而透過固定上網設備使用互聯網服務的平均時間</li> </ul>	<ul style="list-style-type: none"> <li>Average time spent in using Internet service via non-mobile web device for online digital entertainment per week for persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week during the twelve months before enumeration</li> </ul>	9.4 hours (7.3 hours)

### 電子商業服務的使用情況

### Usage of electronic business services

<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而使用各項電子商業服務類別的十五歲及以上人士數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of persons aged 15 and over who had used various types of electronic business services for personal matters during the twelve months before enumeration</li> </ul>	5 673 700 (5 606 500)
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而使用各項電子商業服務類別的十五歲及以上人士佔所有十五歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 15 and over who had used various types of electronic business services for personal matters during the twelve months before enumeration among all persons aged 15 and over</li> </ul>	98.0% (98.2%)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

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主要指標	Key indicators	統計調查結果* Survey findings*
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而使用下列電子商業服務類別的十五歲及以上人士佔所有十五歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 15 and over who had used the following types of electronic business services for personal matters during the twelve months before enumeration among all persons aged 15 and over</li> </ul>	
<ul style="list-style-type: none"> <li>- 使用八達通卡支付交通費</li> </ul>	<ul style="list-style-type: none"> <li>- Using Octopus card for paying fare of transportation</li> </ul>	97.0% (97.3%)
<ul style="list-style-type: none"> <li>- 使用八達通卡購買貨物及服務</li> </ul>	<ul style="list-style-type: none"> <li>- Using Octopus card for purchasing goods and services</li> </ul>	73.2% (66.4%)
<ul style="list-style-type: none"> <li>- 透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘</li> </ul>	<ul style="list-style-type: none"> <li>- Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks</li> </ul>	71.4% (72.4%)
<ul style="list-style-type: none"> <li>- 使用易辦事服務</li> </ul>	<ul style="list-style-type: none"> <li>- Using Easy Pay System (EPS)</li> </ul>	33.6% (37.2%)
<ul style="list-style-type: none"> <li>- 上網搜尋貨物/服務資料</li> </ul>	<ul style="list-style-type: none"> <li>- Searching for information on goods / services online</li> </ul>	26.4% (28.4%)
<ul style="list-style-type: none"> <li>- 透過自動電話接聽系統購買貨物及服務</li> </ul>	<ul style="list-style-type: none"> <li>- Purchasing goods and services via Interactive Voice Response System (IVRS)</li> </ul>	23.2% (24.8%)
<ul style="list-style-type: none"> <li>- 透過自動櫃員機繳費</li> </ul>	<ul style="list-style-type: none"> <li>- Settling payment by ATM</li> </ul>	19.6% (17.5%)
<b>進行網上電子商貿交易的情況</b>	<b>Performance of electronic commerce transactions online</b>	
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而進行網上電子商貿交易的十五歲及以上人士數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the twelve months before enumeration</li> </ul>	1 358 900 (1 292 600)
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而進行網上電子商貿交易的十五歲及以上人士佔所有十五歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the twelve months before enumeration among all persons aged 15 and over</li> </ul>	23.5% (22.7%)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

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主要指標	Key indicators	統計調查結果* Survey findings*
<b>網上購物服務的使用情況</b>	<b>Usage of online purchasing services</b>	
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而使用網上購物服務的十五歲及以上人士數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of persons aged 15 and over who had used online purchasing services for personal matters during the twelve months before enumeration</li> </ul>	597 700 (576 800)
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而使用網上購物服務的十五歲及以上人士佔所有十五歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 15 and over who had used online purchasing services for personal matters during the twelve months before enumeration among all persons aged 15 and over</li> </ul>	10.1% (10.1%)
<ul style="list-style-type: none"> <li>按曾在網上購買的商品/服務類別劃分的在統計前六個月內曾為個人事務而使用網上購物服務的十五歲及以上人士的百分比               <ul style="list-style-type: none"> <li>網上訂票</li> <li>網上安排旅遊事宜</li> <li>網上購買衣服鞋襪</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 15 and over who had used online purchasing services for personal matters during the six months before enumeration by type of products / services purchased online               <ul style="list-style-type: none"> <li>Online ticket reservation</li> <li>Online travel arrangement</li> <li>Online purchasing of clothes and accessories</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>62.0% (61.2%)</li> <li>16.5% (13.4%)</li> <li>13.9% (10.9%)</li> </ul>
<ul style="list-style-type: none"> <li>在統計前六個月內曾為個人事務而使用網上購物服務的十五歲及以上人士在網上購買的商品/服務總額中位數</li> </ul>	<ul style="list-style-type: none"> <li>Median amount spent in purchasing products / services online in respect of persons aged 15 and over who had used online purchasing services for personal matters during the six months before enumeration</li> </ul>	\$500 (\$600)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

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主要指標	Key indicators	統計調查結果* Survey findings*
<b>對「香港政府一站通」的認識</b>	<b>Awareness of GovHK</b>	
<ul style="list-style-type: none"> <li>認識「香港政府一站通」的十歲及以上人士數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of persons aged 10 and over who were aware of the GovHK</li> </ul>	2 940 700 (2 191 800)
<ul style="list-style-type: none"> <li>認識「香港政府一站通」的十歲及以上人士佔所有十歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 10 and over who were aware of the GovHK among all persons aged 10 and over</li> </ul>	47.5% (35.8%)
<b>對「流動電子政府服務」的認識</b>	<b>Awareness of Mobile E-Government Services (MEGS)</b>	
<ul style="list-style-type: none"> <li>認識「流動電子政府服務」的十歲及以上人士數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of persons aged 10 and over who were aware of the MEGS</li> </ul>	362 100 (368 800)
<ul style="list-style-type: none"> <li>認識「流動電子政府服務」的十歲及以上人士佔所有十歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 10 and over who were aware of the MEGS among all persons aged 10 and over</li> </ul>	5.9% (6.0%)
<b>使用網上政府服務的情況</b>	<b>Usage of online Government services</b>	
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而透過「公共服務電子化計劃」的網站、「香港政府一站通」的網站及/或其他政府網站使用網上政府服務的十歲及以上人士數目</li> </ul>	<ul style="list-style-type: none"> <li>Number of persons aged 10 and over who had used online Government services through ESD website, GovHK website and / or other Government websites for personal matters during the twelve months before enumeration</li> </ul>	2 418 400 (2 299 500)
<ul style="list-style-type: none"> <li>在統計前十二個月內曾為個人事務而透過「公共服務電子化計劃」的網站、「香港政府一站通」的網站及/或其他政府網站使用網上政府服務的十歲及以上人士佔所有十歲及以上人士的百分比</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of persons aged 10 and over who had used online Government services through ESD website, GovHK website and / or other Government websites for personal matters during the twelve months before enumeration among all persons aged 10 and over</li> </ul>	39.1% (37.6%)

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主要指標	Key indicators	統計調查結果* Survey findings*
<b>資訊科技保安</b>	<b>Information technology security</b>	
• 家中個人電腦(不包括掌上電腦及個人數碼助理)有執行保安措施的住戶數目	• Number of households which had carried out security measures in the PC (excluding palm top and PDA) at home	1 551 400 (1 512 800)
• 家中個人電腦(不包括掌上電腦及個人數碼助理)有執行保安措施的住戶佔所有家中有個人電腦(不包括掌上電腦及個人數碼助理)的住戶的百分比	• Percentage of households which had carried out security measures in the PC (excluding palm top and PDA) at home among all households with PC (excluding palm top and PDA) at home	90.9% (90.7%)
• 在統計前十二個月內有為與個人事務有關的電腦檔案設定開啓密碼的十歲及以上人士數目	• Number of persons aged 10 and over who had set password for access to computer files related to personal matters during the twelve months before enumeration	1 039 900 (958 200)
• 在統計前十二個月內有為與個人事務有關的電腦檔案設定開啓密碼的十歲及以上人士佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比	• Percentage of persons aged 10 and over who had set password for access to computer files related to personal matters during the twelve months before enumeration among all persons aged 10 and over who had used PC during the twelve months before enumeration	24.6% (23.6%)
• 在統計前十二個月內有將與個人事務有關的電腦檔案加密的十歲及以上人士數目	• Number of persons aged 10 and over who had encrypted computer files related to personal matters during the twelve months before enumeration	305 300 (197 700)
• 在統計前十二個月內有將與個人事務有關的電腦檔案加密的十歲及以上人士佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比	• Percentage of persons aged 10 and over who had encrypted computer files related to personal matters during the twelve months before enumeration among all persons aged 10 and over who had used PC during the twelve months before enumeration	7.2% (4.9%)

\* 括號內的數字顯示在二零零七年七月至九月期間進行的上一輪統計調查所得的相應數字，該些數字在適當情況下可與今次統計調查所得的結果作比較。

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## 3 個人電腦及互聯網的普及程度 Penetration of personal computer and Internet

### 個人電腦及互聯網的普及程度

3.1 在統計時，約 1 710 100 個住戶家中有個人電腦，佔全香港所有住戶的 74.6%。當中，約有 1 625 700 個住戶(95.1%)家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁上互聯網。換言之，在全港所有住戶中，有 70.9%家中有個人電腦接駁上互聯網。(圖 3.1 和 3.2 及表 3.1、3.2 和 3.5)

3.2 家中擁有個人電腦的住戶百分比及家中有個人電腦接駁上互聯網的住戶百分比在過去數年顯著增加，而在近年則漸趨平穩。政府統計處於一九九八年一月至三月期間透過綜合住戶統計調查進行了一項有關使用互聯網服務情況的專題訪問，估計當時家中有個人電腦的住戶佔所有住戶的 34.5%，而家中有個人電腦接駁上互聯網的住戶則佔所有住戶的 11.8%。而在二零零八年的統計調查中，相應的百分比分別上升至 74.6%及 70.9%。而且，家中有個人電腦的住戶百分比及家中有個人電腦接駁上互聯網的住戶百分比之間的差距正逐步收窄；換言之，愈來愈多住戶將其家中的個人電腦接駁上互聯網。(圖 3.3 及表 3.1 和 3.5)

### 家中有個人電腦的住戶

#### 房屋類型

3.3 在該 1 710 100 個家中有個人電腦的住戶中，55.7%住在私人房屋；28.3%住在公營租住房屋；而 15.9%則住在資助出售單位。住在資助出售單位的住戶，家中有個人電腦的比率最高，達 85.5%。(表 3.3a)

### Penetration of personal computer (PC) and Internet

3.1 Some 1 710 100 households had PC at home at the time of enumeration, constituting 74.6% of all households in Hong Kong. Among them, some 1 625 700 households (95.1%) had their PC (excluding palm top and Personal Data Assistant (PDA)) at home connected to Internet. In other words, 70.9% of all households in Hong Kong had their PC at home connected to Internet. (Charts 3.1 and 3.2, and Tables 3.1, 3.2 and 3.5)

3.2 Both the percentage of households with PC at home and the percentage of households with their PC at home connected to Internet had increased significantly over the past several years, but had stabilised in recent years. In the special topic enquiry on utilisation of Internet service conducted via the General Household Survey by the Census and Statistics Department during January to March 1998, the survey results showed that 34.5% of all households had PC at home and 11.8% of all households had their PC at home connected to Internet at that time. Such percentages increased to 74.6% and 70.9% respectively in the 2008 survey. In addition, the gap between the percentage of households with PC at home and the percentage of households with their PC at home connected to Internet was becoming narrower; in other words, there were more and more households which connected their PC at home to Internet. (Chart 3.3 and Tables 3.1 and 3.5)

### Households with PC at home

#### Type of housing

3.3 Of the 1 710 100 households with PC at home, 55.7% were in private housing; 28.3%, public rental housing; and 15.9%, subsidised sale flats. Households in subsidised sale flats had the highest rate of having PC at home, at 85.5%. (Table 3.3a)

*住戶每月入息*

3.4 該 1 710 100 個家中有個人電腦的住戶的每月入息中位數為\$22,800。住戶每月入息與住戶家中有個人電腦的比率似乎有密切關係，每月入息較高的住戶一般有較高的比率。住戶家中有個人電腦的比率介乎每月入息少於\$10,000 的住戶的 37.0% 與每月入息為\$40,000 - \$49,999 的住戶的 98.4%。(表 3.3b)

*Monthly household income*

3.4 The median household income for those 1 710 100 households with PC at home was \$22,800. The monthly household income seemed to bear a close relationship with the rate of households having PC at home. Households with higher monthly household income generally had a higher rate. The rate of households having PC at home ranged from 37.0% for households with monthly household income of less than \$10,000 to 98.4% for those with monthly household income of \$40,000 - \$49,999. (Table 3.3b)

*家中個人電腦的數目*

3.5 在該 1 710 100 個家中有個人電腦的住戶中，61.6%擁有一部個人電腦；24.9%擁有兩部；13.5%擁有三部及以上。(表 3.3c)

*Number of PC at home*

3.5 Of those 1 710 100 households with PC at home, 61.6% had one PC; 24.9%, two PCs; and 13.5%, three and more PCs. (Table 3.3c)

*家中個人電腦的類別*

3.6 該些住戶中大部分(88.6%)家中擁有桌面電腦，而 34.9%擁有便攜式/筆記簿型/平板電腦及 8.5%擁有掌上電腦/個人數碼助理。(表 3.3d)

*Type of PC at home*

3.6 The majority (88.6%) of those households had desktop computer at home, while 34.9% had laptop / notebook / tablet computer and 8.5%, palm top / PDA. (Table 3.3d)

**家中沒有個人電腦的住戶****Households without PC at home***家中沒有個人電腦的原因**Reason for not having PC at home*

3.7 在統計時，約有 583 300 個住戶家中沒有個人電腦。其中 65.1%表示由於「不懂得使用電腦」而沒有安裝個人電腦，其次為「無需要使用電腦」(40.3%) 及「可以在其他地方使用電腦」(10.9%)。(表 3.4a)

3.7 Some 583 300 households did not have PC at home at the time of enumeration. Their main reason was “did not know how to use computer”, as cited by 65.1% of the households without PC at home. This was followed by “no specific application” (40.3%) and “had access to computer at other places” (10.9%). (Table 3.4a)

*在家中安裝個人電腦的意向**Intention to install PC at home*

3.8 大部分(88.3%)家中沒有個人電腦的住戶表示一定不會或多數不會於統計後十二個月內在家中安裝個人電腦。(圖 3.1 及表 3.4b)

3.8 The majority (88.3%) of those households without PC at home claimed that they would definitely not or very unlikely install PC at home during the twelve months after enumeration. (Chart 3.1 and Table 3.4b)

**家中有個人電腦接駁上互聯網的住戶**

3.9 約 1 625 700 個住戶家中的個人電腦(不包括掌上電腦及個人數碼助理)有接駁上互聯網，佔全港所有住戶的 70.9%。(表 3.5)

*房屋類型*

3.10 在該 1 625 700 個家中有個人電腦接駁上互聯網的住戶中，55.7%住在私人房屋；28.2%住在公營租住房屋；而 16.1%則住在資助出售單位。住在資助出售單位的住戶，家中有個人電腦接駁上互聯網的比率最高，達 82.4%。(表 3.6a)

*住戶每月入息*

3.11 該 1 625 700 個住戶每月入息中位數為 \$23,200。住戶每月入息與住戶家中有個人電腦接駁上互聯網的比率似乎有密切關係，每月入息較高的住戶一般有較高的比率。住戶家中有個人電腦接駁上互聯網的比率介乎每月入息少於 \$10,000 的住戶的 32.4%與每月入息為 \$40,000-\$49,999 的住戶的 97.1%。(表 3.6b)

*接駁上互聯網的方法*

3.12 在該 1 625 700 個住戶中，大部分(98.3%)是透過寬頻接駁上互聯網，3.2%透過流動電訊網絡及 0.9%透過住宅電話線。(表 3.6c)

**家中有個人電腦而沒有接駁上互聯網的住戶***家中個人電腦沒有接駁上互聯網的原因*

3.13 約 81 800 個住戶家中的個人電腦沒有接駁上互聯網，當中 42.1%認為他們沒有需要使用互聯網服務。其他較普遍提及的原因包括「可以在其他地方上網」(30.9%)及「不大懂得

**Households with PC at home connected to Internet**

3.9 Some 1 625 700 households had their PC (excluding palm top and PDA) at home connected to Internet, constituting 70.9% of all households in Hong Kong. (Table 3.5)

*Type of housing*

3.10 Of the 1 625 700 households with PC at home connected to Internet, 55.7% were in private housing; 28.2%, public rental housing; and 16.1%, subsidised sale flats. Households in subsidised sale flats had the highest rate of having PC at home connected to Internet, at 82.4%. (Table 3.6a)

*Monthly household income*

3.11 The median monthly household income for those 1 625 700 households was \$23,200. The monthly household income seemed to bear a close relationship with the rate of households having PC at home connected to Internet. Households with higher monthly household income generally had a higher rate. The rate of households having PC at home connected to Internet ranged from 32.4% for households with monthly household income of less than \$10,000 to 97.1% for those with monthly household income of \$40,000-\$49,999. (Table 3.6b)

*Mode of connection to Internet*

3.12 The majority (98.3%) of those 1 625 700 households connected their PC to Internet via broad band, 3.2% via mobile telecommunications network and 0.9% did so via household telephone line. (Table 3.6c)

**Households with PC at home not connected to Internet***Reason for not having the PC at home connected to Internet*

3.13 Of the 81 800 households with PC at home not connected to Internet, 42.1% considered that they had no need to use Internet service. Other more commonly cited reasons were “had



使用電腦」(9.3%)。(表 3.7a)

*將家中個人電腦接駁上互聯網的意向*

3.14 在該 81 800 個住戶中，約 9.9%表示一定會或多數會於統計後十二個月內將家中的個人電腦接駁上互聯網。約 38.2%表示不肯定，而 51.9%則表示一定不會或多數不會於統計後十二個月內將家中個人電腦接駁上互聯網。(圖 3.2 及表 3.7b)

**曾購買個人電腦及有關產品/服務的住戶**

*購買個人電腦及有關產品/服務的開支*

3.15 約 858 900 個住戶在統計前十二個月內曾購買個人電腦及有關產品/服務，佔全港所有住戶的 37.5%。在該 858 900 個住戶中，約 44.4%在統計前十二個月內的有關開支為 \$1,000 至少於 \$5,000；28.4%，\$5,000 及以上；及 27.2%，少於 \$1,000。該 858 900 個住戶在統計前十二個月內購買個人電腦及有關產品/服務的開支中位數為 \$2,000。當中以居於私人房屋的住戶的相關消費較高，其開支中位數為 \$2,200。(表 3.8)

*所購買的個人電腦及有關產品/服務的類別*

3.16 在該 858 900 個住戶中，大部分(76.2%)曾購買「電腦及電腦週邊設備」。約 46.7%曾購買「電腦消耗品」及 19.4%曾購買「電腦軟件」。(表 3.9)

access to Internet at other places” (30.9%) and “lack of confidence / skills in using computer” (9.3%). (Table 3.7a)

*Intention to connect the PC at home to Internet*

3.14 Some 9.9% of those 81 800 households indicated that they would definitely or very likely connect their PC at home to Internet during the twelve months after enumeration. About 38.2% were uncertain while 51.9% indicated that they would definitely not or very unlikely connect their PC at home to Internet during the twelve months after enumeration. (Chart 3.2 and Table 3.7b)

**Households which had purchased PC and related products / services**

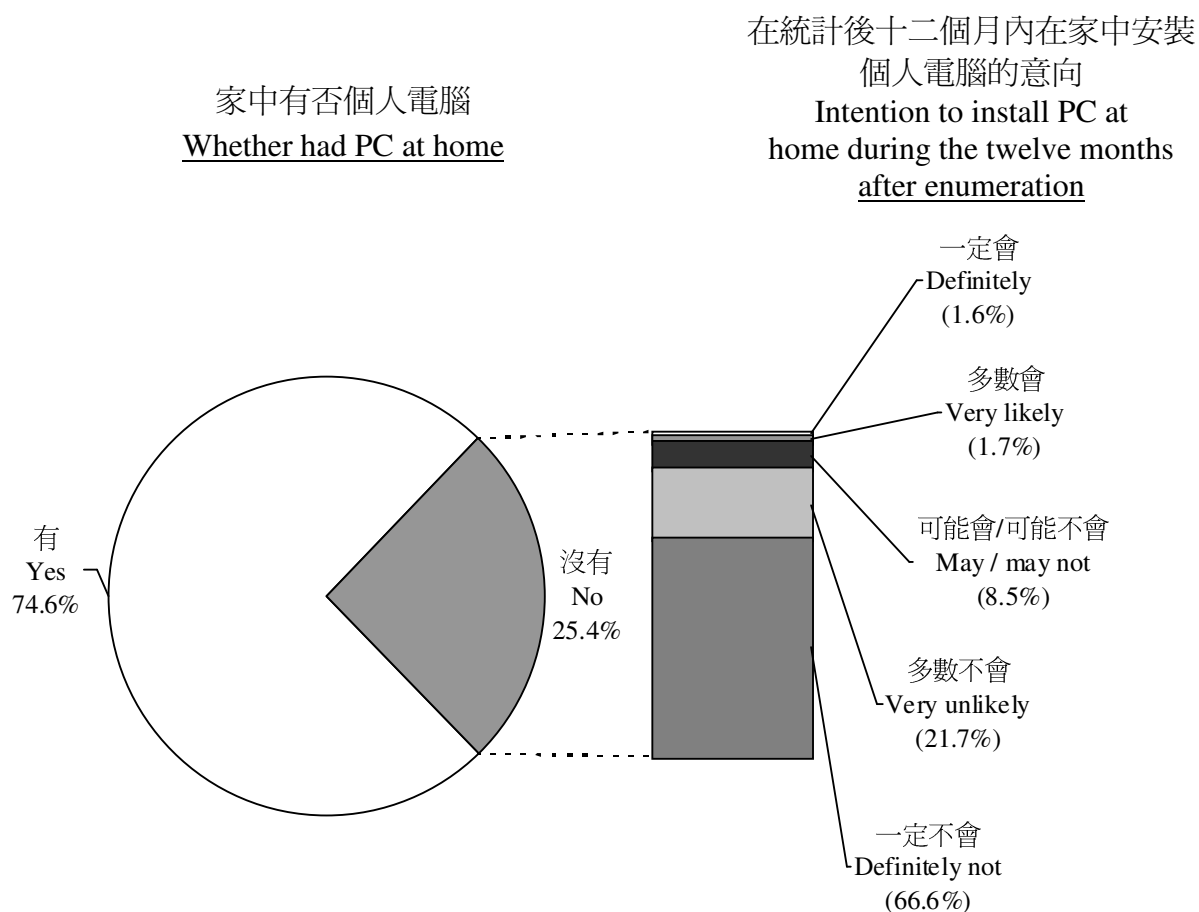
*Expenditure on purchasing PC and related products / services*

3.15 Some 858 900 households had purchased PC and related products / services during the twelve months before enumeration, constituting 37.5% of all households in Hong Kong. Among those 858 900 households, 44.4% had expenditure of \$1,000 to less than \$5,000 during the twelve months before enumeration; 28.4%, \$5,000 and more; and 27.2%, less than \$1,000. The median expenditure on purchasing PC and related products / services during the twelve months before enumeration of those 858 900 households was \$2,000. Households in private housing spent more on purchasing PC and related products / services, with the corresponding median expenditure at \$2,200. (Table 3.8)

*Type of PC and related products / services purchased*

3.16 The majority (76.2%) of those 858 900 households had purchased “computer and computer peripherals”. Some 46.7% had purchased “computer consumables” and 19.4%, “computer software”. (Table 3.9)

**圖 3.1 按家中有否個人電腦及在統計後十二個月內在家中安裝個人電腦的意向劃分的住戶的百分比分布**  
**Chart 3.1 Percentage distribution of households by whether had personal computer (PC) at home and intention to install PC at home during the twelve months after enumeration**



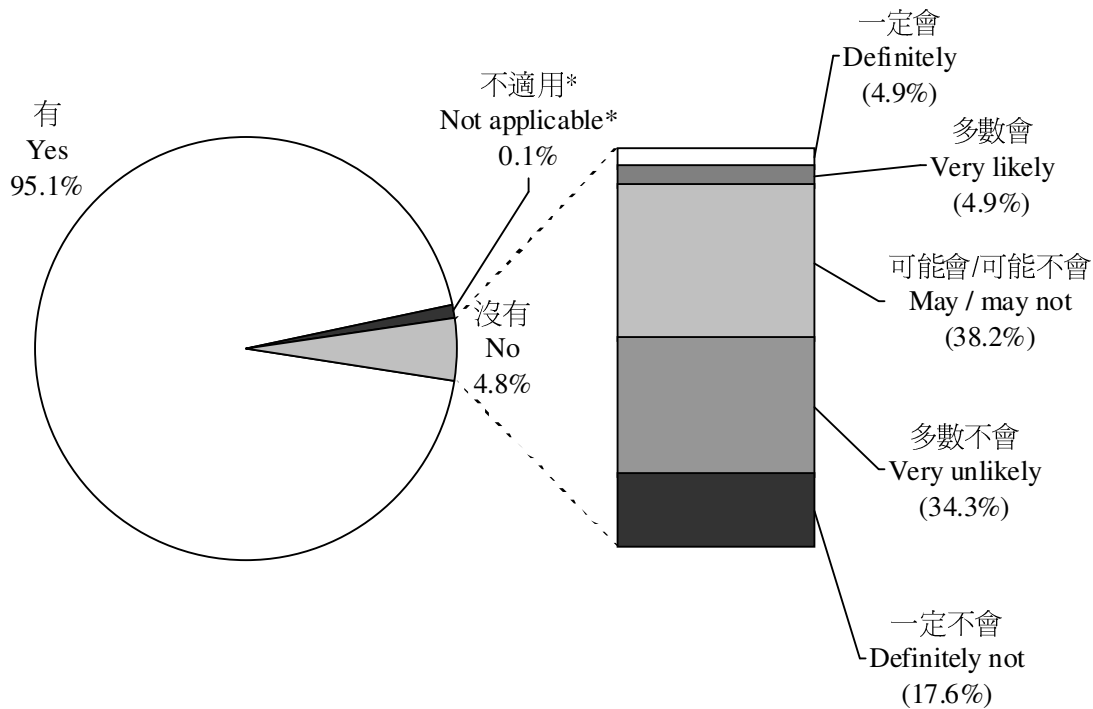
註釋：括號內的數字顯示在所有家中沒有個人電腦的住戶中所佔的百分比。

Note: Figures in brackets represent the percentages in respect of all households without PC at home.

**圖 3.2 按家中有否個人電腦<sup>+</sup>接駁上互聯網及在統計後十二個月內將家中個人電腦<sup>+</sup>接駁上互聯網的意向劃分的家中有個人電腦的住戶的百分比分布**  
**Chart 3.2 Percentage distribution of households with personal computer (PC) at home by whether had PC<sup>+</sup> at home connected to Internet and intention to connect the PC<sup>+</sup> at home to Internet during the twelve months after enumeration**

家中有否個人電腦<sup>+</sup>接駁上  
互聯網  
Whether had PC<sup>+</sup>  
at home connected to Internet

在統計後十二個月內將家中個人電腦<sup>+</sup>  
接駁上互聯網的意向  
Intention to connect the PC<sup>+</sup> at  
home to Internet during the twelve months  
after enumeration



註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes：<sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

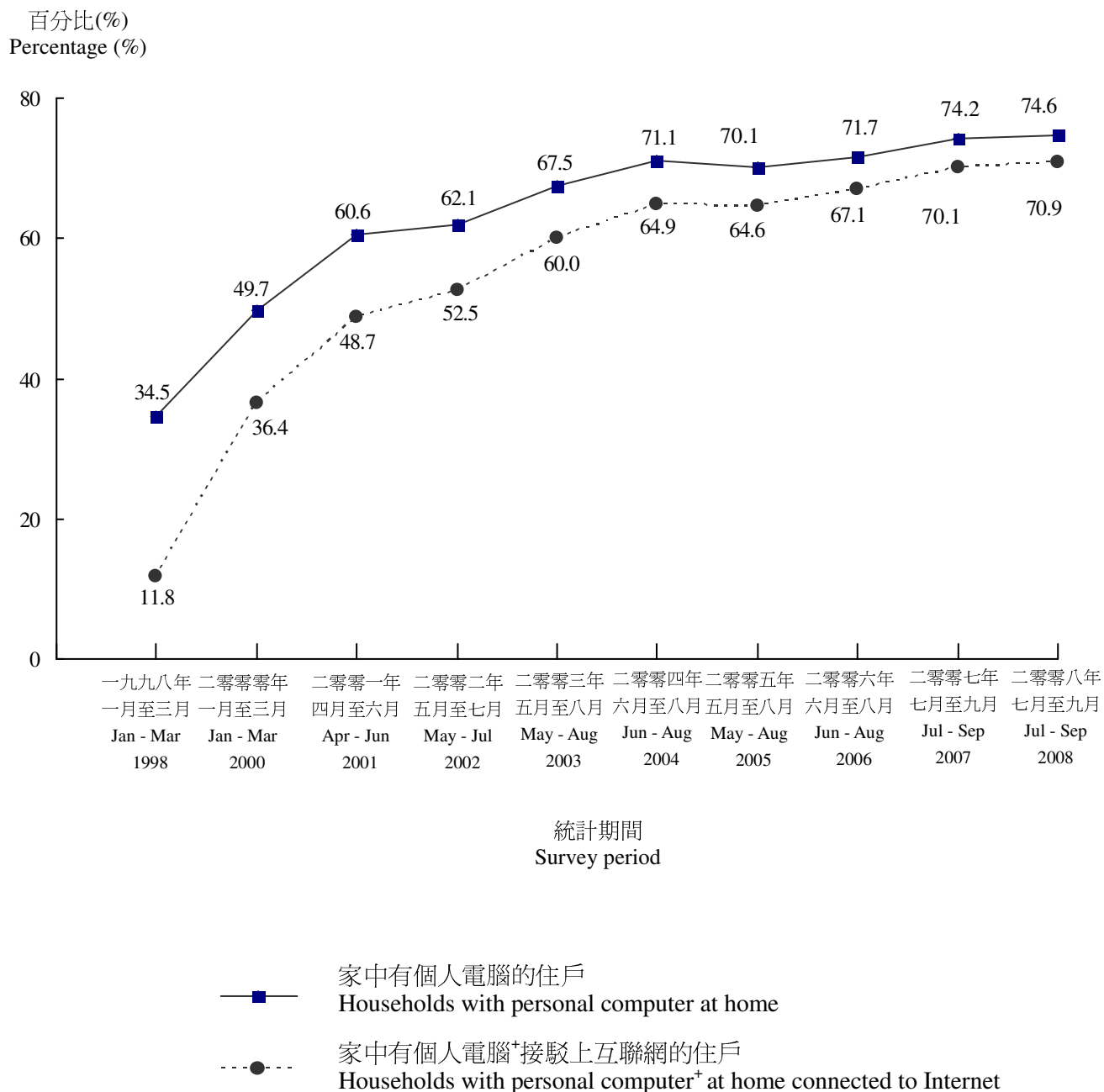
\* 指家中只有掌上電腦或個人數碼助理的住戶。

\* Referring to households with only palm top or PDA at home.

括號內的數字顯示在所有家中有個人電腦而沒有接駁上互聯網的住戶中所佔的百分比。

Figures in brackets represent the percentages in respect of all households with PC at home not connected to Internet.

**圖 3.3 家中有個人電腦的住戶及家中有個人電腦<sup>+</sup>接駁上互聯網的住戶佔所有住戶的百分比**  
**Chart 3.3 Percentage of households with personal computer<sup>+</sup> at home connected to Internet among all households**



註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Note: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

**表 3.1 家中有個人電腦的住戶數目**  
**Table 3.1 Households with personal computer at home**

統計期間 <sup>#</sup> Survey period <sup>#</sup>	住戶數目 No. of households (‘000)	比率* Rate*
一九九八年一月至三月 <sup>@</sup> January - March 1998 <sup>@</sup>	676.1	34.5
二零零零年一月至三月 January - March 2000	1 051.1	49.7
二零零一年四月至六月 April - June 2001	1 258.4	60.6
二零零二年五月至七月 <sup>##</sup> May - July 2002 <sup>##</sup>	1 322.0	62.1
二零零三年五月至八月 <sup>##</sup> May - August 2003 <sup>##</sup>	1 479.1	67.5
二零零四年六月至八月 <sup>##</sup> June - August 2004 <sup>##</sup>	1 581.9	71.1
二零零五年五月至八月 <sup>##</sup> May - August 2005 <sup>##</sup>	1 601.3	70.1
二零零六年六月至八月 <sup>##</sup> June - August 2006 <sup>##</sup>	1 662.2	71.7
二零零七年七月至九月 <sup>**</sup> July - September 2007 <sup>**</sup>	1 671.6	74.2
二零零八年七月至九月 <sup>**</sup> July - September 2008 <sup>**</sup>	1 710.1	74.6

註釋：<sup>#</sup> 人口數字已於二零零零年八月改爲以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關家中有個人電腦的住戶的統計數字亦以經修訂的居港人口估計爲基礎。

\* 在有關統計期間佔所有住戶的百分比。

<sup>@</sup> 指透過「綜合住戶統計調查」進行的一項有關使用互聯網服務情況的專題訪問。

<sup>##</sup> 有關數據乃基於以二零零一年人口普查結果爲基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>\*\*</sup> 有關數據乃基於以二零零六年中期人口統計結果爲基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes : <sup>#</sup> The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to households with personal computer at home obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

\* As a percentage of all households in the respective survey periods.

<sup>@</sup> Refers to the special topic enquiry on utilisation of Internet service conducted via the General Household Survey.

<sup>##</sup> The statistics are compiled based on the population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

<sup>\*\*</sup> The statistics are compiled based on the population estimates which used the results of the 2006 Population By-census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

**表 3.2 按家中個人電腦<sup>+</sup>有否接駁上互聯網劃分的家中有個人電腦的住戶數目**  
**Table 3.2 Households with personal computer (PC) at home by whether had PC<sup>+</sup> at home connected to Internet**

家中個人電腦有否接駁上互聯網 Whether had PC at home connected to Internet	住戶數目 No. of households ('000)	百分比 %
有 Yes	1 625.7	95.1
沒有 No	81.8	4.8
不適用* Not applicable*	2.5	0.1
總計 Total	1 710.1	100.0

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

\* 指家中只有掌上電腦或個人數碼助理的住戶。

\* Referring to households with only palm top or PDA at home.

**表 3.3a 按房屋類型劃分的家中有個人電腦的住戶數目**  
**Table 3.3a Households with personal computer (PC) at home by type of housing**

房屋類型 Type of housing	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
公營租住房屋 Public rental housing	484.8	28.3	67.4
資助出售單位# Subsidised sale flats#	272.3	15.9	85.5
私人房屋@ Private housing@	953.0	55.7	75.9
合計 Overall	1 710.1	100.0	74.6

註釋：\* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，67.4%家中有個人電腦。

Notes : \* As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 67.4% had PC at home.

# 包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的屋宇單位不包括在內。

# Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Flats that can be traded in the open market are excluded.

@ 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅/平房/新型村屋、簡單磚石蓋搭建築物、其他永久性房屋及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

@ Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures, other permanent housing and temporary housing. Subsidised sale flats that can be traded in the open market are also included.

**表 3.3b 按住戶每月入息劃分的家中有個人電腦的住戶數目**  
**Table 3.3b Households with personal computer (PC) at home by monthly household income**

住戶每月入息(港元) Monthly household income (HK\$)	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
< 10,000	242.4	14.2	37.0
10,000 - 19,999	478.7	28.0	80.1
20,000 - 29,999	413.0	24.2	91.9
30,000 - 39,999	237.4	13.9	96.0
40,000 - 49,999	127.9	7.5	98.4
≥ 50,000	210.6	12.3	98.2
合計 Overall	1 710.1	100.0	74.6
住戶每月入息中位數(港元) Median monthly household income (HK\$)		22,800	

註釋：\* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，37.0%家中有個人電腦。

Note: \* As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 37.0% had PC at home.



表 3.3c 按家中個人電腦的數目劃分的家中有個人電腦的住戶數目  
Table 3.3c Households with personal computer (PC) at home by number of PC at home

家中個人電腦的數目 Number of PC at home	住戶數目 No. of households ('000)	百分比 %
1	1 054.1	61.6
2	425.7	24.9
3	144.3	8.4
4	56.0	3.3
≥ 5	30.0	1.8
總計 Total	1 710.1	100.0

**表 3.3d 按家中個人電腦的類別劃分的家中有個人電腦的住戶數目**  
**Table 3.3d Households with personal computer (PC) at home by type of PC at home**

家中個人電腦的類別 <sup>#</sup> Type of PC at home <sup>#</sup>	住戶數目 No. of households (‘000)	百分比 %
桌面電腦 Desktop Computer	1 515.2	88.6
便攜式/筆記簿型/平板電腦 Laptop / notebook / tablet computer	596.9	34.9
掌上電腦/個人數碼助理 Palm top / Personal Digital Assistant (PDA)	145.4	8.5
合計 Overall	1 710.1	

註釋：<sup>#</sup> 可選擇多項答案。

Note: <sup>#</sup> Multiple answers were allowed.

**表 3.4a 按家中沒有個人電腦的原因劃分的家中沒有個人電腦的住戶數目**  
**Table 3.4a Households without personal computer (PC) at home by reason for not having PC at home**

家中沒有個人電腦的原因 <sup>#</sup> Reason for not having PC at home <sup>#</sup>	住戶數目 No. of households ('000)	百分比 %
不懂得使用電腦 Did not know how to use computer	379.9	65.1
無需要使用電腦 No specific application	235.2	40.3
可以在其他地方使用電腦 Had access to computer at other places	63.4	10.9
費用昂貴 Cost too high	32.7	5.6
沒有興趣使用電腦 Lack of interest in using computer	20.2	3.5
已計劃購買電腦 Already had plan to purchase computer	12.7	2.2
其他 Others	9.5	1.6
合計 Overall	583.3	

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

**表 3.4b 按在統計後十二個月內在家中安裝個人電腦的意向劃分的家中沒有個人電腦的住戶數目**  
**Table 3.4b Households without personal computer (PC) at home by intention to install PC at home during the twelve months after enumeration**

在統計後十二個月內在家中安裝個人電腦的意向 Intention to install PC at home during twelve months after enumeration	住戶數目 No. of households ('000)	百分比 %
一定會 Definitely	9.1	1.6
多數會 Very likely	9.9	1.7
可能會/可能不會 May / may not	49.5	8.5
多數不會 Very unlikely	126.5	21.7
一定不會 Definitely not	388.3	66.6
總計 Total	583.3	100.0

**表 3.5 家中有個人電腦<sup>+</sup>接駁上互聯網的住戶數目**  
**Table 3.5 Households with personal computer<sup>+</sup> at home connected to Internet**

統計期間 <sup>#</sup> Survey period <sup>#</sup>	住戶數目 No. of households ('000)	比率* Rate*
一九九八年一月至三月 <sup>@</sup> January - March 1998 <sup>@</sup>	231.1	11.8
二零零零年一月至三月 January - March 2000	770.2	36.4
二零零一年四月至六月 April - June 2001	1 009.8	48.7
二零零二年五月至七月 <sup>##</sup> May - July 2002 <sup>##</sup>	1 118.1	52.5
二零零三年五月至八月 <sup>##</sup> May - August 2003 <sup>##</sup>	1 312.8	60.0
二零零四年六月至八月 <sup>##</sup> June - August 2004 <sup>##</sup>	1 444.7	64.9
二零零五年五月至八月 <sup>##</sup> May - August 2005 <sup>##</sup>	1 476.5	64.6
二零零六年六月至八月 <sup>##</sup> June - August 2006 <sup>##</sup>	1 556.3	67.1
二零零七年七月至九月 <sup>**</sup> July - September 2007 <sup>**</sup>	1 580.2	70.1
二零零八年七月至九月 <sup>**</sup> July - September 2008 <sup>**</sup>	1 625.7	70.9

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

<sup>#</sup> 人口數字已於二零零零年八月改為以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關家中有個人電腦的住戶的統計數字亦以經修訂的居港人口估計為基礎。

<sup>#</sup> The "resident population" approach for compiling population figures has been adopted as from August 2000, statistics pertaining to households with personal computer at home obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

\* 在有關統計期間佔所有住戶的百分比。

\* As a percentage of all households in the respective survey periods.

<sup>@</sup> 指透過「綜合住戶統計調查」進行的一項有關使用互聯網服務情況的專題訪問。

<sup>@</sup> Refers to the special topic enquiry on utilisation of Internet service conducted via the General Household Survey.

<sup>##</sup> 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>##</sup> The statistics are compiled based on the population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

<sup>\*\*</sup> 有關數據乃基於以二零零六年中期人口統計結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>\*\*</sup> The statistics are compiled based on the population estimates which used the results of the 2006 Population By-census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

**表 3.6a 按房屋類型劃分的家中有個人電腦<sup>+</sup>接駁上互聯網的住戶數目**  
**Table 3.6a Households with personal computer<sup>+</sup> (PC) at home connected to Internet by type of housing**

房屋類型 Type of housing	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
公營租住房屋 Public rental housing	458.0	28.2	63.7
資助出售單位 <sup>#</sup> Subsidised sale flats <sup>#</sup>	262.5	16.1	82.4
私人房屋 <sup>@</sup> Private housing <sup>@</sup>	905.3	55.7	72.1
合計 Overall	1 625.7	100.0	70.9

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes：<sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

\* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，63.7%家中有個人電腦接駁上互聯網。

\* As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 63.7% had PC at home connected to Internet.

<sup>#</sup> 包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的屋宇單位不包括在內。

<sup>#</sup> Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Flats that can be traded in the open market are excluded.

<sup>@</sup> 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅/平房/新型村屋、簡單磚石蓋搭建築物、其他永久性房屋及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

<sup>@</sup> Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures, other permanent housing and temporary housing. Subsidised sale flats that can be traded in the open market are also included.

**表 3.6b 按住戶每月入息劃分的家中有個人電腦<sup>+</sup>接駁上互聯網的住戶數目**  
**Table 3.6b Households with personal computer<sup>+</sup> (PC) at home connected to Internet by monthly household income**

住戶每月入息(港元) Monthly household income (HK\$)	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
< 10,000	212.0	13.0	32.4
10,000 - 19,999	451.2	27.8	75.5
20,000 - 29,999	398.8	24.5	88.7
30,000 - 39,999	230.5	14.2	93.2
40,000 - 49,999	126.2	7.8	97.1
≥ 50,000	207.0	12.7	96.5
合計 Overall	1 625.7	100.0	70.9
住戶每月入息中位數(港元) Median monthly household income (HK\$)		23,200	

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

\* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，32.4%家中有個人電腦接駁上互聯網。

\* As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 32.4% had PC at home connected to Internet.

**表 3.6c 按接駁上互聯網的方法劃分的家中有個人電腦<sup>+</sup>接駁上互聯網的住戶數目**  
**Table 3.6c Households with personal computer<sup>+</sup> (PC) at home connected to Internet by mode of connection to Internet**

接駁上互聯網的方法 <sup>#</sup> Mode of connection to Internet <sup>#</sup>	住戶數目 No. of households ('000)	百分比 %
透過寬頻 Via broad band	1 598.6	98.3
流動電訊網絡(例如：流動電話) Via mobile telecommunications network (e.g. mobile phone)	51.3	3.2
透過住宅電話線 Via household telephone line	13.8	0.9
合計 Overall	1 625.7	

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes：<sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

<sup>#</sup> 可選擇多項答案。

<sup>#</sup> Multiple answers were allowed.



**表 3.7a 按家中個人電腦<sup>+</sup>沒有接駁上互聯網的原因劃分的家中有個人電腦而沒有接駁上互聯網的住戶數目**  
**Table 3.7a Households with personal computer (PC) at home not connected to Internet by reason for not having the PC<sup>+</sup> at home connected to Internet**

家中個人電腦沒有接駁上互聯網的原因 <sup>#</sup> Reason for not having the PC at home connected to Internet <sup>#</sup>	住戶數目 No. of households ('000)	百分比 %
沒有需要使用互聯網服務 No need to use Internet service	34.5	42.1
可以在其他地方上網 Had access to Internet at other places	25.3	30.9
不大懂得使用電腦 Lack of confidence / skills in using computer	7.6	9.3
上網月費貴 Monthly charge too expensive	7.5	9.2
已經有計劃將家中的個人電腦接駁上 互聯網 Already had plan to connect the PC at home to internet	5.1	6.2
無興趣上網 Lack of interest in Internet	4.0	4.8
沒有時間/太忙 No time / too busy	2.7	3.3
其他 Others	9.3	11.4
合計 Overall	81.8	

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

<sup>#</sup> 可選擇多項答案。

<sup>#</sup> Multiple answers were allowed.

**表 3.7b 按在統計後十二個月內將家中個人電腦<sup>+</sup>接駁上互聯網的意向劃分的家中有個人電腦而沒有接駁上互聯網的住戶數目**  
**Table 3.7b Households with personal computer (PC) at home not connected to Internet by intention to connect the PC<sup>+</sup> at home to Internet during the twelve months after enumeration**

在統計後十二個月內將家中個人電腦接駁上互聯網的意向 Intention to connect the PC at home to Internet during the twelve months after enumeration	住戶數目 No. of households ('000)	百分比 %
一定會 Definitely	4.0	4.9
多數會 Very likely	4.0	4.9
可能會/可能不會 May / may not	31.3	38.2
多數不會 Very unlikely	28.1	34.3
一定不會 Definitely not	14.4	17.6
總計 Total	81.8	100.0

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Note: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

**表 3.8 按在統計前十二個月內有否購買個人電腦及有關產品/服務/購買個人電腦及有關產品/服務的開支及房屋類型劃分的住戶數目**  
**Table 3.8 Households by whether had purchased PC and related products / services during the twelve months before enumeration / expenditure of purchasing PC and related products / services and type of housing**

在統計前十二個月內有否購買個人電腦及有關產品/服務/開支(港元) Whether had purchased PC and related products / services during the twelve months before enumeration / expenditure (HK\$)	房屋類型 Type of housing			
	公營租住房屋 Public rental housing	資助出售單位 <sup>#</sup> Subsidised sale flats <sup>#</sup>	私人房屋 <sup>@</sup> Private housing <sup>@</sup>	合計 Overall
	住戶數目 No. of households	住戶數目 No. of households	住戶數目 No. of households	住戶數目 No. of households
	('000)	('000)	('000)	('000)
有 Yes	226.8	149.4	482.8	858.9
	[31.5%]	[46.9%]	[38.4%]	[37.5%]
< 500	40.1 (17.7%)	21.4 (14.3%)	60.3 (12.5%)	121.8 (14.2%)
500 - 999	32.3 (14.2%)	19.8 (13.2%)	59.5 (12.3%)	111.5 (13.0%)
1,000 - 4,999	103.2 (45.5%)	68.1 (45.6%)	210.2 (43.5%)	381.6 (44.4%)
5,000 - 9,999	41.1 (18.1%)	27.6 (18.5%)	94.5 (19.6%)	163.3 (19.0%)
≥ 10,000	10.1 (4.4%)	12.5 (8.4%)	58.2 (12.1%)	80.8 (9.4%)
開支中位數(港元) Median expenditure (HK\$)	1,800	2,000	2,200	2,000
沒有 No	492.2	169.3	772.9	1 434.4
	[68.5%]	[53.1%]	[61.6%]	[62.5%]
合計 Overall	719.0	318.7	1 255.7	2 293.4

註釋：<sup>#</sup> 包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的屋宇單位不包括在內。

<sup>@</sup> 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅/平房/新型村屋、簡單磚石蓋搭建築物、其他永久性房屋及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

方括號內的數字顯示在個別房屋類型中佔所有住戶的百分比。

括號內的數字顯示在個別房屋類型中佔所有曾在統計前十二個月內有購買個人電腦及有關產品/服務的住戶的百分比。

Notes: <sup>#</sup> Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Flats that can be traded in the open market are excluded.

<sup>@</sup> Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures, other permanent housing and temporary housing. Subsidised sale flats that can be traded in the open market are also included.

Figures in square brackets represent the percentages in respect of all households in the respective types of housing.

Figures in brackets represent the percentages in respect of households which had purchased PC and related products/services during the twelve months before enumeration in the respective types of housing.

**表 3.9 按所購買的個人電腦及有關產品/服務的類別劃分的在統計前十二個月內有購買個人電腦及有關產品/服務的住戶數目**  
**Table 3.9 Households which had purchased PC and related products / services during the twelve months before enumeration by type of PC and related products / services purchased**

所購買的個人電腦及有關產品/服務的類別# Type of PC and related products / services purchased #	住戶數目 No. of households ('000)	百分比 %
電腦及電腦週邊設備 Computer and computer peripherals	654.7	76.2
電腦消耗品 Computer consumables	401.4	46.7
電腦軟件 Computer software	166.9	19.4
電腦維修服務 Computer maintenance	105.6	12.3
網上資訊 Internet content	18.6	2.2
合計 Overall	858.9	

註釋： # 可選擇多項答案。

Note : # Multiple answers were allowed.

## 4 個人電腦的使用情況 Usage of personal computer

### 懂得使用個人電腦的人士

4.1 在是項統計調查中，十歲及以上人士被問及他們是否懂得使用個人電腦。統計調查結果顯示，在統計時約有 4 384 200 名十歲及以上人士懂得使用個人電腦，佔全港所有十歲及以上人士的 70.9%。在二零零七年七月至九月期間進行的類似統計調查所得的相應數字分別為 4 240 700 人及 69.3%。（表 4.1）

#### 年齡及性別

4.2 按年齡組別分析，十至十四歲人士懂得使用個人電腦的比率最高，達 100.0%。其次是十五至二十四歲人士(99.5%)及二十五至三十四歲人士(96.4%)。年紀較長的人士的比率較低，其中五十五至六十四歲人士的比率為 37.6%，而六十五歲及以上人士的比率則為 8.8%。（圖 4.1 及表 4.2a）

4.3 男性懂得使用個人電腦的比率(73.7%)稍高於女性(68.2%)。（表 4.2a）

#### 教育程度

4.4 在該 4 384 200 名懂得使用個人電腦的十歲及以上人士中，約 62.8%具中學/預科教育程度。另外 27.4%具專上教育程度及 9.8%具小學及以下教育程度。具專上教育程度的人士懂得使用個人電腦的比率最高，達 97.6%。具中學/預科教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 81.2%及 27.4%。（表 4.2b）

### Persons who had knowledge of using personal computer (PC)

4.1 Persons aged 10 and over were asked in the survey whether they had knowledge of using PC. The survey results showed that some 4 384 200 persons aged 10 and over had knowledge of using PC at the time of enumeration, constituting 70.9% of all persons aged 10 and over in Hong Kong. The corresponding figures obtained from similar survey conducted during July to September 2007 were 4 240 700 persons and 69.3% respectively. (Table 4.1)

#### Age and sex

4.2 Analysed by age group, persons aged 10 - 14 had the highest rate of having knowledge of using PC, at 100.0%. This was followed by persons aged 15 - 24 (99.5%) and those aged 25 - 34 (96.4%). Lower rates were recorded for elder persons. In particular, the rate was 37.6% for persons aged 55 - 64 and 8.8% for those aged 65 and over. (Chart 4.1 and Table 4.2a)

4.3 The rate of having knowledge of using PC was slightly higher for males (73.7%) than their female counterpart (68.2%). (Table 4.2a)

#### Educational attainment

4.4 Of the 4 384 200 persons aged 10 and over who had knowledge of using PC, some 62.8% had attained secondary / matriculation education. Another 27.4% had attained tertiary education and 9.8% had attained primary education and lower. Persons having attained tertiary education had the highest rate of having knowledge of using PC, at 97.6%. The corresponding rates for those having attained secondary / matriculation education and primary education and lower were 81.2% and 27.4% respectively. (Table 4.2b)

*經濟活動身分*

4.5 按經濟活動身分分析，學生懂得使用個人電腦的比率最高，達 100.0%。其次為從事經濟活動人士(83.1%)。料理家務者及退休人士懂得使用個人電腦的比率較低，分別為 49.6% 及 13.6%。(表 4.2c)

**曾使用個人電腦的人士**

4.6 約 4221600 名十歲及以上的人士在統計前十二個月內曾使用個人電腦。十歲及以上人士在統計前十二個月內曾使用個人電腦的整體比率為 68.2%。在二零零七年七月至九月期間進行的類似統計調查所得的相應數字分別為 4061500 人及 66.4%。(表 4.3)

*年齡及性別*

4.7 按年齡組別分析，十至十四歲人士在統計前十二個月內曾使用個人電腦的比率最高，達 99.9%。緊隨其後的是十五至二十四歲人士(99.2%)及二十五至三十四歲人士(94.6%)。年紀較長的人士使用個人電腦的比率較低，其中五十五至六十四歲人士的比率為 33.6%，而六十五歲及以上人士的比率則為 7.8%。(圖 4.2 及表 4.4a)

4.8 男性在統計前十二個月內曾使用個人電腦的比率(71.0%)稍高於女性(65.7%)。(表 4.4a)

*Economic activity status*

4.5 Analysed by economic activity status, students had the highest rate of having knowledge of using PC, at 100.0%. This was followed by economically active persons (83.1%). Home-makers and retired persons had relatively lower rates of having knowledge of using PC, at 49.6% and 13.6% respectively. (Table 4.2c)

**Persons who had used PC**

4.6 Some 4 221 600 persons aged 10 and over had used PC during the twelve months before enumeration. The overall rate of persons having used PC during the twelve months before enumeration was 68.2% among all persons aged 10 and over. The corresponding figures from similar survey conducted during July to September 2007 were 4 061 500 persons and 66.4% respectively. (Table 4.3)

*Age and sex*

4.7 Analysed by age group, persons aged 10 - 14 had the highest rate of having used PC during the twelve months before enumeration, at 99.9%. This was closely followed by persons aged 15 - 24 (99.2%) and those aged 25 - 34 (94.6%). Lower rates were recorded for elder persons. In particular, 33.6% of persons aged 55 - 64 and 7.8% of those aged 65 and over had used PC during the twelve months before enumeration. (Chart 4.2 and Table 4.4a)

4.8 The rate of having used PC during the twelve months before enumeration was slightly higher for males (71.0%) than their female counterpart (65.7%). (Table 4.4a)

*教育程度*

4.9 在統計前十二個月內曾使用個人電腦的十歲及以上人士中，約 63.1% 具中學/預科教育程度。另外 28.3% 具專上教育程度及 8.6% 具小學及以下教育程度。具專上教育程度的人士在統計前十二個月內曾使用個人電腦的比率最高，為 97.1%。具中學/預科教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 78.5% 及 23.3%。（表 4.4b）

*經濟活動身分*

4.10 按經濟活動身分分析，學生在統計前十二個月內曾使用個人電腦的比率最高，達 99.9%。其次為從事經濟活動人士(79.9%)。料理家務者及退休人士在統計前十二個月內曾使用個人電腦的比率較低，分別為 45.8% 及 11.8%。（表 4.4c）

*使用個人電腦的主要目的*

4.11 在該 4 221 600 名在統計前十二個月內曾使用個人電腦的十歲及以上人士中，最普遍提及使用個人電腦的主要目的為「使用互聯網服務」(97.6%)。其次為「文書處理」(65.1%) 及「非網上數碼娛樂」(46.4%)。（表 4.4d）

4.12 按性別分析，男性與女性於使用個人電腦的目的的百分比分布大致相同。（表 4.4d）

*Educational attainment*

4.9 Some 63.1% of the persons aged 10 and over who had used PC during the twelve months before enumeration had attained secondary / matriculation education. Another 28.3% had attained tertiary education and 8.6% had attained primary education and lower. The rate of having used PC during the twelve months before enumeration was the highest for persons having attained tertiary education, at 97.1%. The corresponding rates for those having attained secondary / matriculation education and primary education and lower were 78.5% and 23.3% respectively. (Table 4.4b)

*Economic activity status*

4.10 Analysed by economic activity status, students had the highest rate of having used PC during the twelve months before enumeration, at 99.9%. This was followed by economically active persons (79.9%). Home-makers and retired persons had relatively lower rates of having used PC during the twelve months before enumeration, at 45.8% and 11.8% respectively. (Table 4.4c)

*Major purpose of using PC*

4.11 Of those 4 221 600 persons aged 10 and over who had used PC during the twelve months before enumeration, the most commonly cited major purpose of using PC was “using Internet service” (97.6%), followed by “word processing” (65.1%) and “offline digital entertainment” (46.4%). (Table 4.4d)

4.12 Analysed by sex, the percentage distribution in respect of the usage of PC for different purposes was broadly similar between males and females. (Table 4.4d)

4.13 按年齡組別分析，十至二十四歲人士中有較高的百分比爲了「使用互聯網服務」(99.1% - 99.5%)、「非網上數碼娛樂」(62.3% - 66.1%)、「自我進修」(7.5% - 9.9%)及「簡報製作」(25.4% - 31.7%)而使用個人電腦。另一方面，二十五至四十四歲人士中則有較高的百分比爲了「使用內聯網」(11.5% - 11.7%)及「數據處理 / 分析 / 資料庫管理」(13.2% - 14.6%)而使用個人電腦。(表 4.4e)

4.14 按教育程度分析，具專上教育程度的人士中有較大比例爲了「使用互聯網服務」(99.6%)、「文書處理」(83.7%)、「儲存及觀看數碼照片」(58.7%)、「圖形/圖像處理」(42.8%)及「簡報製作」(36.2%)而使用個人電腦。具小學及以下教育程度的人士中則有較高的百分比(33.7%)爲了「玩電腦遊戲」而使用個人電腦。(表 4.4f)

4.15 按經濟活動身分分析，從事經濟活動人士中有較高的百分比爲了「文書處理」(68.9%)及「數據處理/分析/資料庫管理」(13.5%)而使用個人電腦。而學生中則有較高的百分比爲了「使用互聯網服務」(99.3%)、「非網上數碼娛樂」(65.1%)及「簡報製作」(30.9%)而使用個人電腦。(表 4.4g)

#### 使用個人電腦的次數

4.16 約 3 893 800 名十歲及以上人士最少每星期使用一次個人電腦，佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的 92.2%。約 76.1% 甚至每日最少使用一次個人電腦。(表 4.4h)

4.17 再按經濟活動身分分析，學生使用個人電腦的次數最爲頻密。在統計前十二個月內曾使用個人電腦的十歲及以上學生中，約 99.1% 最少每星期使用一次個人電腦。從事經濟活動人士及料理家務者的相應百分比分別爲 92.9% 及 73.7%。(表 4.4h)

4.13 Analysed by age group, persons aged 10 - 24 had comparatively higher percentages using PC for the purposes of “using Internet service” (99.1% - 99.5%), “offline digital entertainment” (62.3% - 66.1%), “self-studying” (7.5% - 9.9%) and “presentation slide production” (25.4% - 31.7%). On the other hand, persons aged 25 - 44 had higher percentages using PC for the purposes of “using Intranet” (11.5% - 11.7%) and “data processing / analysis / database management” (13.2% - 14.6%). (Table 4.4e)

4.14 Analysed by educational attainment, proportionally more persons with tertiary education had used PC for the purposes of “using Internet service” (99.6%), “word processing” (83.7%), “save and watch digital photo” (58.7%), “graphics / image processing” (42.8%) and “presentation slide production” (36.2%). Persons with primary educational attainment and lower had higher percentage (33.7%) using PC for “playing PC games”. (Table 4.4f)

4.15 Analysed by economic activity status, economically active persons had comparatively higher percentages using PC for the purposes of “word processing” (68.9%) and “data processing / analysis / database management” (13.5%). For students, higher percentages of them had used PC for the purposes of “using Internet service” (99.3%), “offline digital entertainment” (65.1%) and “presentation slide production” (30.9%). (Table 4.4g)

#### Frequency of using PC

4.16 Some 3 893 800 persons aged 10 and over had used PC at least once a week, constituting 92.2% of all persons aged 10 and over who had used PC during the twelve months before enumeration. Some 76.1% had even used PC at least once a day. (Table 4.4h)

4.17 Further analysed by economic activity status, students had used PC most frequently. Of all students aged 10 and over who had used PC during the twelve months before enumeration, some 99.1% had used PC at least once a week. The corresponding percentages for economically active persons and home-makers were 92.9% and 73.7% respectively. (Table 4.4h)



**使用個人電腦最少每星期一次的人士***使用個人電腦的地方*

4.18 在該 3 893 800 名在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士中，大部分(94.2%)表示他們曾在家中使用個人電腦。約 45.9%曾在工作地方及 20.1%曾在學校使用個人電腦。(表 4.5a)

*每星期用於個人電腦的時間*

4.19 在該 3 893 800 名在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士中，約 61.3%表示每星期使用個人電腦二十小時及以上。另外 29.9%每星期使用五至少於二十小時。就該 3 893 800 人整體而言，他們每星期用於個人電腦的平均時間為 29.7 小時。(表 4.5b)

4.20 按年齡組別分析，二十五至三十四歲人士每星期使用個人電腦的平均時間最長，他們每星期用於個人電腦的平均時間為 37.8 小時。其次為三十五至四十四歲人士及十五至二十四歲人士，該兩組人士每星期用於個人電腦的平均時間分別為 31.5 小時及 29.3 小時。(表 4.5b)

4.21 按經濟活動身分分析，從事經濟活動人士每星期平均使用個人電腦 34.3 小時，較學生及料理家務者所用於個人電腦的時間顯著為長。學生及料理家務者的相應數字分別為 22.3 小時及 13.0 小時。(表 4.5c)

**Persons who had used PC at least once a week***Place of using PC*

4.18 Of those 3 893 800 persons aged 10 and over who had used PC at least once a week during the twelve months before enumeration, the majority (94.2%) reported that they had used PC at home. Some 45.9% had used PC at place of work and 20.1% at place of study. (Table 4.5a)

*Time spent in using PC per week*

4.19 Some 61.3% of those 3 893 800 persons aged 10 and over who had used PC at least once a week during the twelve months before enumeration reported that they had used PC for 20 hours and more per week. Another 29.9% had done so for 5 to less than 20 hours per week. For those 3 893 800 persons taken together, their average time spent in using PC per week was 29.7 hours. (Table 4.5b)

4.20 Analysed by age group, persons aged 25 - 34 had spent the longest time in using PC per week on average. Their average time spent in using PC was 37.8 hours per week. This was followed by persons aged 35 - 44 and those aged 15 - 24. The average time spent in using PC per week was 31.5 hours and 29.3 hours respectively for these two groups of persons. (Table 4.5b)

4.21 Analysed by economic activity status, economically active persons had used PC for an average of 34.3 hours per week, significantly longer than the time spent by students and home-makers. The corresponding figures for students and home-makers were 22.3 hours and 13.0 hours respectively. (Table 4.5c)

## 為非網上數碼娛樂而使用個人電腦的人士

4.22 約 1 958 200 名十歲及以上人士曾在統計前十二個月內為非網上數碼娛樂(包括聽歌、玩電腦遊戲及觀看光碟/鐳射數碼光碟及電視,但不包括透過互聯網享用的數碼娛樂)而使用個人電腦,佔所有曾在統計前十二個月內使用個人電腦的十歲及以上人士的 46.4%。(表 4.4d)

### 所進行非網上數碼娛樂活動的類別

4.23 在該 1 958 200 人中,約 73.3%在統計前十二個月內曾為「聽歌」而使用個人電腦。約 60.8%為「玩電腦遊戲」及 53.8%為「觀看光碟/鐳射數碼光碟及電視」。(表 4.6)

### 為非網上數碼娛樂而使用個人電腦的次數/每星期為非網上數碼娛樂而用於個人電腦的時間

4.24 在該 1 958 200 名在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士中,約 1 628 900 人(83.2%)為該目的而使用個人電腦最少每星期一次,另外 16.8%則每星期使用少於一次。(表 4.7a)

4.25 在該 1 628 900 名在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士中,約 50.9%表示每星期為該目的而使用個人電腦少於五小時。另外 42.6%每星期使用五至少於二十小時。就該 1 628 900 人整體而言,他們每星期為非網上數碼娛樂而用於個人電腦的平均時間為 6.5 小時。(表 4.7a)

## Persons who had used PC for offline digital entertainment

4.22 Some 1 958 200 persons aged 10 and over had used PC for offline digital entertainment (including listening songs, playing PC games and watching VCD / DVD and TV, but excluding such activities undertaken via the Internet) during the twelve months before enumeration, constituting 46.4% of all persons aged 10 and over who had used PC during the twelve months before enumeration. (Table 4.4d)

### Type of offline digital entertainment activities undertaken

4.23 About 73.3% of those 1 958 200 persons had used PC for “listening songs” during the twelve months before enumeration. Some 60.8% had used PC for “playing PC games” and 53.8% for “watching VCD / DVD and TV”. (Table 4.6)

### Frequency of using PC for offline digital entertainment / time spent in using PC for offline digital entertainment per week

4.24 Of those 1 958 200 persons aged 10 and over who had used PC for offline digital entertainment during the twelve months before enumeration, some 1 628 900 persons (83.2%) had used PC for such purpose at least once a week while 16.8% had done so less than once a week. (Table 4.7a)

4.25 Of those 1 628 900 persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the twelve months before enumeration, some 50.9% reported that they had used PC for such purpose for less than 5 hours per week. Another 42.6% had done so for 5 to less than 20 hours per week. For those 1 628 900 persons taken together, their average time spent in using PC for offline digital entertainment per week was 6.5 hours. (Table 4.7a)

4.26 按性別分析，在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的男性中，85.4%表示他們為該目的而使用個人電腦最少每星期一次。就該組別的男性而言，他們平均每星期為非網上數碼娛樂而使用個人電腦 6.9 小時。女性的相應數字分別為 80.8%及 6.0 小時。(表 4.7a)

4.27 按年齡組別分析，為非網上數碼娛樂而使用個人電腦最少每星期一次的百分比在十五至二十四歲人士中最高，達 89.9%。相應數字由十至十四歲人士的 88.4%遞降至五十五歲及以上人士的 73.0%。為非網上數碼娛樂而使用個人電腦最少每星期一次的人士當中，十五至二十四歲人士為該目的而用於個人電腦的時間最長，平均每星期 8.0 小時。緊隨其後的是十至十四歲人士及二十五至三十四歲人士(兩組亦是 6.4 小時)。(表 4.7b)

4.28 按教育程度分析，在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的具專上教育程度的人士中，87.8%為該目的而使用個人電腦最少每星期一次。具中學/預科教育程度的人士的相應百分比為 82.6%，而具小學及以下教育程度的人士的相應百分比則為 70.5%。為非網上數碼娛樂而使用個人電腦最少每星期一次的人士當中，具中學及預科教育程度的人士平均每星期為該目的而用於個人電腦的時間最長，達 6.7 小時。(表 4.7c)

4.29 按經濟活動身分分析，在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的學生中，89.5%為該目的而使用個人電腦最少每星期一次。他們平均每星期為非網上數碼娛樂而使用個人電腦 7.3 小時。從事經濟活動人士的相應數字分別為 83.0%及 6.1 小時；而料理家務者的相應數字則分別為 62.4%及 5.9 小時。(表 4.7d)

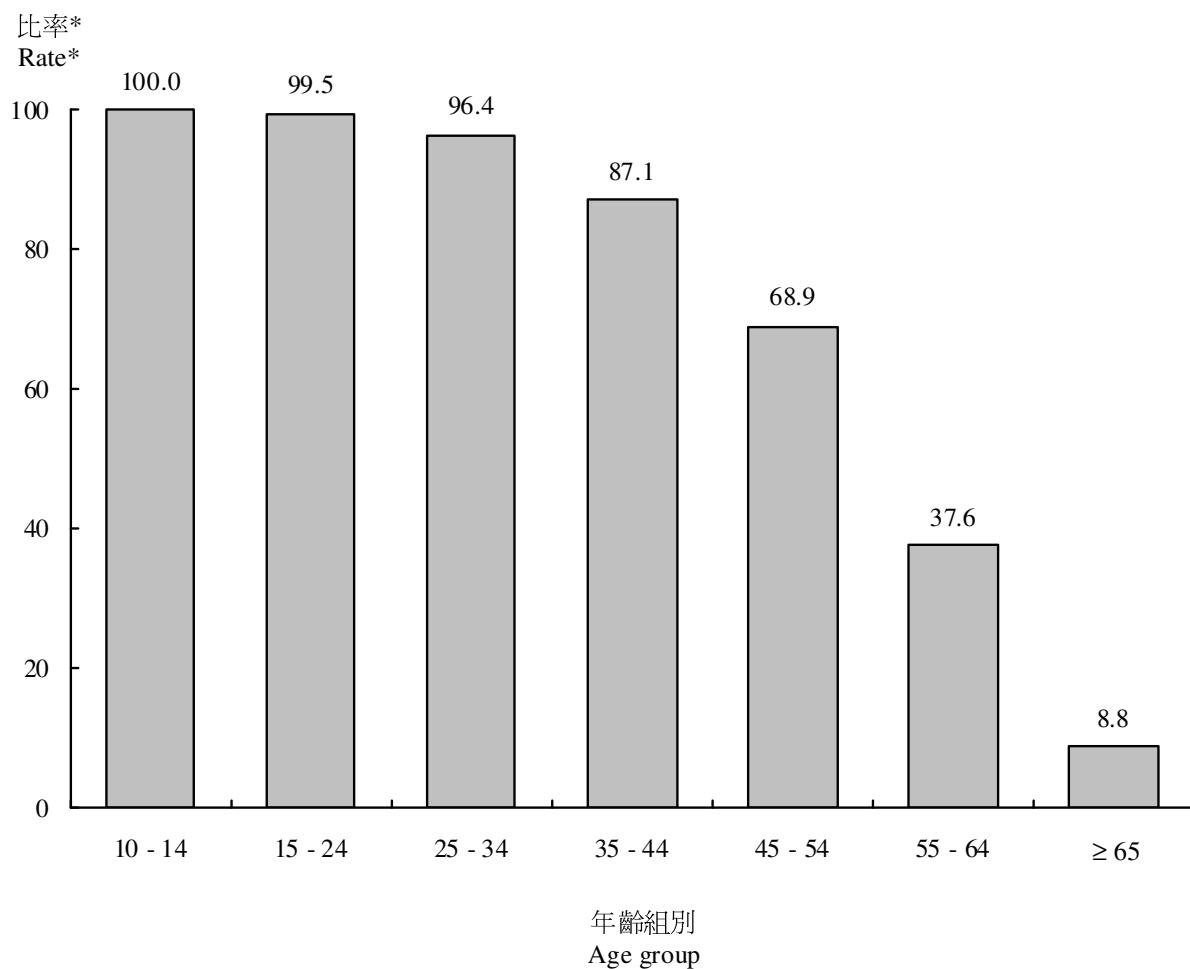
4.26 Analysed by sex, 85.4% of the males who had used PC for offline digital entertainment during the twelve months before enumeration reported that they had used PC for such purpose at least once a week. For this group of males, their average time spent in using PC for offline digital entertainment per week was 6.9 hours. The corresponding figures for females were 80.8% and 6.0 hours respectively. (Table 4.7a)

4.27 Analysed by age group, the percentage of having used PC for offline digital entertainment at least once a week was the highest among persons aged 15 - 24 at 89.9%. The corresponding percentages decreased from 88.4% for persons aged 10 - 14 to 73.0% for those aged 55 and over. Among those who had used PC for offline digital entertainment at least once a week, persons aged 15 - 24 spent the longest time in using PC for such purpose, at an average of 8.0 hours per week. This was followed by persons aged 10 - 14 and persons aged 25 - 34 (both groups at 6.4 hours). (Table 4.7b)

4.28 Analysed by educational attainment, for those persons having attained tertiary education who had used PC for offline digital entertainment during the twelve months before enumeration, 87.8% had used PC for such purpose at least once a week, as compared to 82.6% for those having attained secondary / matriculation education and 70.5% for those with primary education and lower. Among those who had used PC for offline digital entertainment at least once a week, the average time spent in using PC for such purpose per week was the longest for those having attained secondary and matriculation education, at 6.7 hours. (Table 4.7c)

4.29 Analysed by economic activity status, 89.5% of the students who had used PC for offline digital entertainment during the twelve months before enumeration reported that they had used PC for such purpose at least once a week. Among them, the average time spent in using PC for offline digital entertainment per week was 7.3 hours. The corresponding figures for economically active persons were 83.0% and 6.1 hours, while those for home-makers were 62.4% and 5.9 hours. (Table 4.7d)

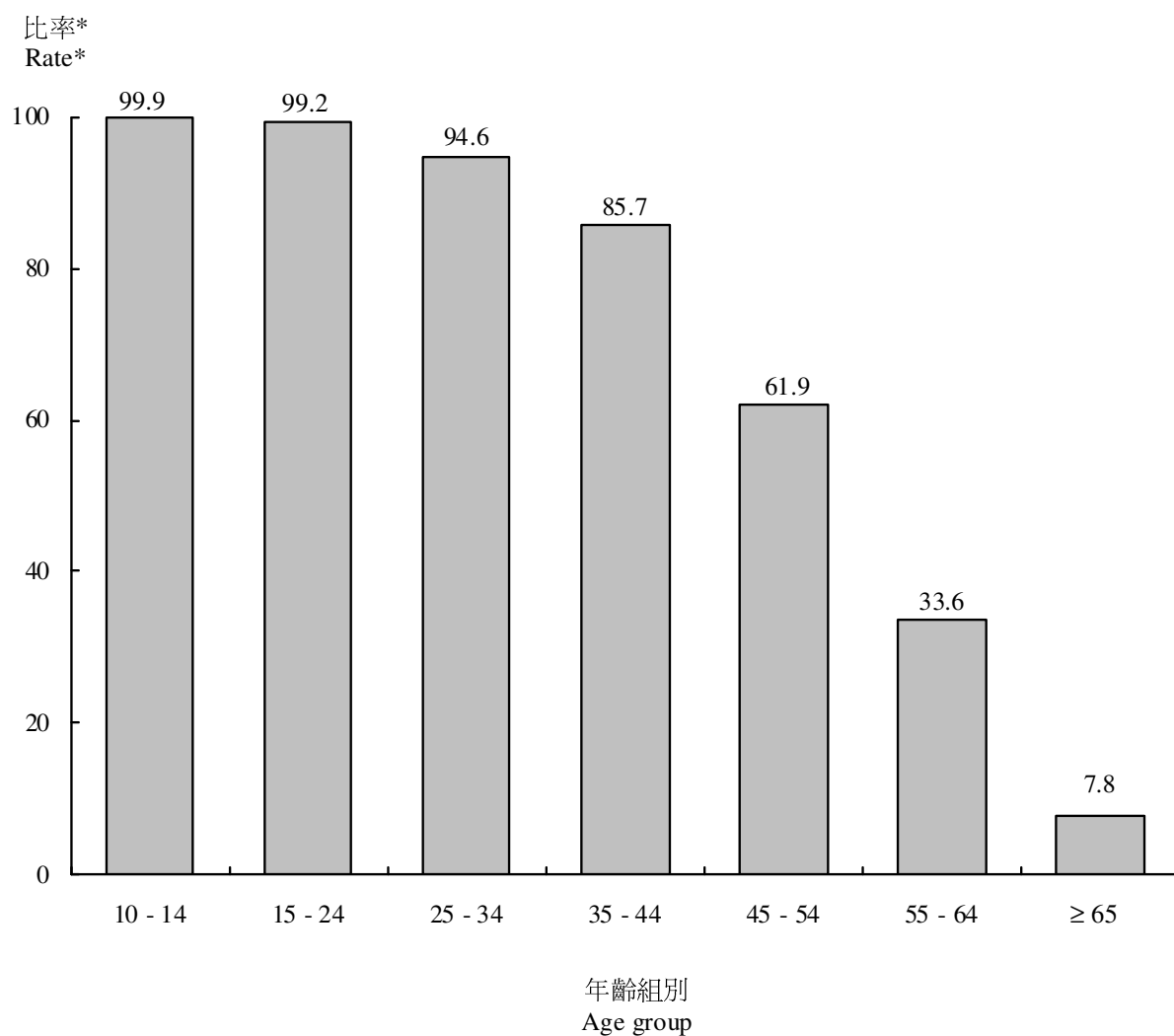
**圖4.1 按年齡劃分的懂得使用個人電腦的十歲及以上人士的比率**  
**Chart 4.1 Rate of persons aged 10 and over who had knowledge of using personal computer by age**



註釋： \* 在個別年齡組別中佔所有人士的百分比。

Note: \* As a percentage of all persons in the respective age groups.

圖4.2 按年齡劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士的比率  
Chart 4.2 Rate of persons aged 10 and over who had used personal computer during the twelve months before enumeration by age



註釋： \* 在個別年齡組別中佔所有人士的百分比。

Note: \* As a percentage of all persons in the respective age groups.

**表 4.1 懂得使用個人電腦的十歲及以上人士數目**  
**Table 4.1 Persons aged 10 and over who had knowledge of using personal computer (PC)**

統計期間 <sup>@</sup> Survey period <sup>@</sup>	人數 No. of persons (‘000)	比率* Rate*
二零零一年四月至六月 April - June 2001	3 117.1	51.9
二零零二年五月至七月 <sup>##</sup> May - July 2002 <sup>##</sup>	3 372.6	55.7
二零零三年五月至八月 <sup>##</sup> May - August 2003 <sup>##</sup>	3 555.6	57.7
二零零四年六月至八月 <sup>##</sup> June - August 2004 <sup>##</sup>	3 781.0	61.3
二零零五年五月至八月 <sup>##</sup> May - August 2005 <sup>##</sup>	3 740.3	60.3
二零零六年六月至八月 <sup>##</sup> June - August 2006 <sup>##</sup>	4 064.4	65.6
二零零七年七月至九月 <sup>**</sup> July - September 2007 <sup>**</sup>	4 240.7	69.3
二零零八年七月至九月 <sup>**</sup> July - September 2008 <sup>**</sup>	4 384.2	70.9

註釋：<sup>@</sup> 有關資料自二零零一年開始搜集。

\* 在有關統計期間佔所有十歲及以上人士的百分比。

<sup>##</sup> 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>\*\*</sup> 有關數據乃基於以二零零六年中期人口統計結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes : <sup>@</sup> The information was collected since 2001.

\* As a percentage of all persons aged 10 and over in the respective survey periods.

<sup>##</sup> The statistics are compiled based on the population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

<sup>\*\*</sup> The statistics are compiled based on the population estimates which used the results of the 2006 Population By-census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

**表 4.2a 按年齡及性別劃分的懂得使用個人電腦的十歲及以上人士數目**  
**Table 4.2a Persons aged 10 and over who had knowledge of using personal computer (PC) by age and sex**

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	203.0	9.2	100.0	193.5	8.9	100.0	396.5	9.0	100.0
15 - 24	438.1	19.8	99.5	424.9	19.6	99.6	863.0	19.7	99.5
25 - 34	444.7	20.1	97.2	479.3	22.1	95.7	924.0	21.1	96.4
35 - 44	466.3	21.1	90.6	520.7	24.0	84.3	987.0	22.5	87.1
45 - 54	445.9	20.1	72.9	409.4	18.9	65.0	855.3	19.5	68.9
55 - 64	168.6	7.6	43.8	117.2	5.4	31.2	285.8	6.5	37.6
≥ 65	47.9	2.2	12.2	24.7	1.1	5.7	72.6	1.7	8.8
合計 Overall	2 214.6	100.0	73.7	2 169.7	100.0	68.2	4 384.2	100.0	70.9

註釋：\* 在個別年齡及性別分組中佔所有人士的百分比。以所有十至十四歲的男性為例，100.0%懂得使用個人電腦。

Note: \* As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 100.0% had knowledge of using PC.

**表 4.2b 按教育程度劃分的懂得使用個人電腦的十歲及以上人士數目**  
**Table 4.2b Persons aged 10 and over who had knowledge of using personal computer (PC) by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	428.6	9.8	27.4
中學/預科 <sup>#</sup> Secondary / matriculation <sup>#</sup>	2 755.3	62.8	81.2
專上教育 Tertiary	1 200.4	27.4	97.6
合計 Overall	4 384.2	100.0	70.9

註釋： \* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，97.6%懂得使用個人電腦。

<sup>#</sup> 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 97.6% had knowledge of using PC.

<sup>#</sup> Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.



**表 4.2c 按經濟活動身分劃分的懂得使用個人電腦的十歲及以上人士數目**  
**Table 4.2c Persons aged 10 and over who had knowledge of using personal computer (PC) by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons (‘000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	2 981.8	68.0	83.1
非從事經濟活動 Economically inactive	1 402.5	32.0	54.0
學生 <i>Students</i>	903.8	20.6	100.0
料理家務者 <i>Home-makers</i>	358.2	8.2	49.6
退休人士 <i>Retired persons</i>	124.8	2.8	13.6
其他 <i>Others</i>	15.7	0.4	29.1
合計 Overall	4 384.2	100.0	70.9

註釋：\* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，83.1%懂得使用個人電腦。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes: \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 83.1% had knowledge of using PC.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 4.3 在統計前十二個月內曾使用個人電腦的十歲及以上人士數目**  
**Table 4.3 Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration**

統計期間 <sup>#</sup> Survey period <sup>#</sup>	人數 No. of persons (‘000)	比率* Rate*
二零零零年一月至三月 January - March 2000	2 639.7	43.1
二零零一年四月至六月 April - June 2001	3 020.0	50.3
二零零二年五月至七月 <sup>##</sup> May - July 2002 <sup>##</sup>	3 270.3	54.0
二零零三年五月至八月 <sup>##</sup> May - August 2003 <sup>##</sup>	3 464.4	56.2
二零零四年六月至八月 <sup>##</sup> June - August 2004 <sup>##</sup>	3 669.7	59.5
二零零五年五月至八月 <sup>##</sup> May - August 2005 <sup>##</sup>	3 645.5	58.8
二零零六年六月至八月 <sup>##</sup> June - August 2006 <sup>##</sup>	3 897.9	62.9
二零零七年七月至九月 <sup>**</sup> July - September 2007 <sup>**</sup>	4 061.5	66.4
二零零八年七月至九月 <sup>**</sup> July - September 2008 <sup>**</sup>	4 221.6	68.2

註釋：<sup>#</sup> 人口數字已於二零零零年八月改為以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關在統計前十二個月內曾使用個人電腦的十歲及以上人士的統計數字亦以經修訂的居港人口估計為基礎。

\* 在有關統計期間佔所有十歲及以上人士的百分比。

<sup>##</sup> 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>\*\*</sup> 有關數據乃基於以二零零六年中期人口統計結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes : <sup>#</sup> The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

\* As a percentage of all persons aged 10 and over in the respective survey periods.

<sup>##</sup> The statistics are compiled based on the population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

<sup>\*\*</sup> The statistics are compiled based on the population estimates which used the results of the 2006 Population By-census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

**表 4.4a 按年齡及性別劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目**  
**Table 4.4a Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by age and sex**

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	202.6	9.5	99.8	193.5	9.3	100.0	396.1	9.4	99.9
15 - 24	436.7	20.5	99.2	423.3	20.3	99.2	860.0	20.4	99.2
25 - 34	436.4	20.5	95.3	470.5	22.5	94.0	906.9	21.5	94.6
35 - 44	458.6	21.5	89.1	512.4	24.5	82.9	970.9	23.0	85.7
45 - 54	403.5	18.9	65.9	364.7	17.5	57.9	768.2	18.2	61.9
55 - 64	152.1	7.1	39.6	103.2	4.9	27.4	255.3	6.0	33.6
≥ 65	42.9	2.0	11.0	21.3	1.0	4.9	64.2	1.5	7.8
合計 Overall	2 132.7	100.0	71.0	2 088.8	100.0	65.7	4 221.6	100.0	68.2

註釋：\* 在個別年齡及性別分組中佔所有人士的百分比。以所有十至十四歲的男性為例，99.8%在統計前十二個月內曾使用個人電腦。

Note: \* As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.8% had used PC during the twelve months before enumeration.

**表 4.4b 按教育程度劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目**  
**Table 4.4b Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	364.7	8.6	23.3
中學/預科# Secondary / matriculation#	2 662.6	63.1	78.5
專上教育 Tertiary	1 194.3	28.3	97.1
合計 Overall	4 221.6	100.0	68.2

註釋：\* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，97.1%在統計前十二個月內曾使用個人電腦。

# 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 97.1% had used PC during the twelve months before enumeration.

# Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

**表 4.4c 按經濟活動身分劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目**  
**Table 4.4c Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	2 864.7	67.9	79.9
非從事經濟活動 Economically inactive	1 356.8	32.1	52.2
學生 Students	902.6	21.4	99.9
料理家務者 Home-makers	331.0	7.8	45.8
退休人士 Retired persons	108.6	2.6	11.8
其他 Others	14.6	0.3	27.0
合計 Overall	4 221.6	100.0	68.2

註釋：\* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，79.9%在統計前十二個月內曾使用個人電腦。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 79.9% had used PC during the twelve months before enumeration.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 4.4d 按使用個人電腦的主要目的及性別劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目**  
**Table 4.4d Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by major purpose of using PC and sex**

	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
使用個人電腦的主要目的 <sup>#</sup> Major purpose of using PC <sup>#</sup>						
使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment)	2 100.0	98.5	2 018.2	96.6	4 118.2	97.6
文書處理 Word processing	1 393.6	65.3	1 353.2	64.8	2 746.9	65.1
非網上數碼娛樂 Offline digital entertainment	1 011.8	47.4	946.4	45.3	1 958.2	46.4
聽歌 Listening songs	745.6	35.0	689.4	33.0	1 435.0	34.0
玩電腦遊戲 Playing PC games	655.5	30.7	534.8	25.6	1 190.3	28.2
觀看光碟/鐳射數碼光碟及電視 Watching VCD / DVD and TV	558.9	26.2	494.6	23.7	1 053.5	25.0
儲存及觀看數碼照片 Save and watch digital photo	937.3	43.9	903.7	43.3	1 841.0	43.6
圖形/圖像處理 Graphics / image processing	604.4	28.3	553.9	26.5	1 158.3	27.4
簡報製作 Presentation slide production	457.9	21.5	446.0	21.4	903.9	21.4
數據處理/分析/資料庫管理 Data processing / analysis / database management	255.1	12.0	231.1	11.1	486.2	11.5

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

(待續)  
(To be cont'd)

表 4.4d(續) 按使用個人電腦的主要目的及性別劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目

Table 4.4d Persons aged 10 and over who had used personal computer (PC) during the (Cont'd) twelve months before enumeration by major purpose of using PC and sex

	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
使用個人電腦的主要目的 <sup>#</sup> (續) Major purpose of using PC <sup>#</sup> (Cont'd)						
編輯音樂/視訊檔 Music editing / Video editing	244.0	11.4	202.0	9.7	446.0	10.6
使用內聯網(例如：搜尋內部 資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication)	206.7	9.7	189.8	9.1	396.6	9.4
自我進修 Self-studying	139.8	6.6	132.1	6.3	271.9	6.4
其他 Others	235.3	11.0	203.3	9.7	438.6	10.4
合計 Overall	2 132.7		2 088.8		4 221.6	

註釋：<sup>#</sup> 可選擇多項答案。Note：<sup>#</sup> Multiple answers were allowed.

表 4.4e 按使用個人電腦的主要目的及年齡劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目  
 Table 4.4e Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by major purpose of using PC and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用個人電腦的主要目的 <sup>#</sup> Major purpose of using PC <sup>#</sup>	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment)	392.4 (99.1%)	855.9 (99.5%)	899.5 (99.2%)	955.4 (98.4%)	728.4 (94.8%)	286.6 (89.7%)	4 118.2 (97.6%)
文書處理 Word processing	230.7 (58.2%)	615.6 (71.6%)	649.7 (71.6%)	628.6 (64.7%)	453.1 (59.0%)	169.2 (53.0%)	2 746.9 (65.1%)
非網上數碼娛樂 Offline digital entertainment	246.9 (62.3%)	568.7 (66.1%)	449.6 (49.6%)	367.4 (37.8%)	238.6 (31.1%)	87.1 (27.3%)	1 958.2 (46.4%)
聽歌 Listening songs	162.5 (41.0%)	465.4 (54.1%)	366.6 (40.4%)	264.6 (27.3%)	140.0 (18.2%)	36.0 (11.3%)	1 435.0 (34.0%)
玩電腦遊戲 Playing PC games	198.8 (50.2%)	370.1 (43.0%)	235.7 (26.0%)	189.2 (19.5%)	136.9 (17.8%)	59.6 (18.7%)	1 190.3 (28.2%)
觀看光碟鐳射數碼光碟及電視 Watching VCD / DVD and TV	119.5 (30.2%)	341.0 (39.7%)	272.6 (30.1%)	184.7 (19.0%)	104.2 (13.6%)	31.4 (9.8%)	1 053.5 (25.0%)
儲存及觀看數碼照片 Save and watch digital photo	149.8 (37.8%)	458.1 (53.3%)	461.8 (50.9%)	425.3 (43.8%)	265.3 (34.5%)	80.5 (25.2%)	1 841.0 (43.6%)
圖形/圖像處理 Graphics / image processing	106.2 (26.8%)	306.4 (35.6%)	293.5 (32.4%)	250.4 (25.8%)	160.6 (20.9%)	41.2 (12.9%)	1 158.3 (27.4%)
簡報製作 Presentation slide production	100.5 (25.4%)	272.7 (31.7%)	209.6 (23.1%)	179.5 (18.5%)	115.5 (15.0%)	26.0 (8.2%)	903.9 (21.4%)
數據處理/分析/資料庫管理 Data processing / analysis / database management	23.0 (5.8%)	106.9 (12.4%)	132.8 (14.6%)	128.5 (13.2%)	77.9 (10.1%)	17.1 (5.3%)	486.2 (11.5%)

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾使用個人電腦的人士的百分比。

Figures in brackets represent the percentages in respect of persons who had used PC during the twelve months before enumeration in the respective age groups.

(待續)  
(To be cont'd)



表 4.4e(續) 按使用個人電腦的主要目的及年齡劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目

Table 4.4e Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by major purpose of using PC and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用個人電腦的主要目的#(續) Major purpose of using PC#(Cont'd)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
編輯音樂/視訊檔 Music editing / Video editing	43.4 (11.0%)	148.3 (17.2%)	116.4 (12.8%)	80.2 (8.3%)	48.0 (6.3%)	9.7 (3.0%)	446.0 (10.6%)
使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication)	20.6 (5.2%)	72.5 (8.4%)	106.1 (11.7%)	111.2 (11.5%)	70.8 (9.2%)	15.4 (4.8%)	396.6 (9.4%)
自我進修 Self-studying	29.6 (7.5%)	85.1 (9.9%)	72.1 (8.0%)	50.2 (5.2%)	28.9 (3.8%)	6.0 (1.9%)	271.9 (6.4%)
其他 Others	64.1 (16.2%)	126.6 (14.7%)	110.4 (12.2%)	84.6 (8.7%)	43.2 (5.6%)	9.7 (3.0%)	438.6 (10.4%)
合計 Overall	396.1	860.0	906.9	970.9	768.2	319.5	4 221.6

註釋：# 可選擇多項答案。

括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾使用個人電腦的人士的百分比。

Notes：# Multiple answers were allowed.

Figures in brackets represent the percentages in respect of persons who had used PC during the twelve months before enumeration in the respective age groups.

**表 4.4f 按使用個人電腦的主要目的及教育程度劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目**  
**Table 4.4f Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by major purpose of using PC and educational attainment**

	教育程度 Educational attainment			
	未受教育/幼稚園/小學 No schooling / kindergarten / primary	中學/預科* Secondary / matriculation*	專上教育 Tertiary	合計 Overall
使用個人電腦的主要目的# Major purpose of using PC#	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment)	333.6 (91.5%)	2 595.2 (97.5%)	1 189.4 (99.6%)	4 118.2 (97.6%)
文書處理 Word processing	142.9 (39.2%)	1 604.9 (60.3%)	999.1 (83.7%)	2 746.9 (65.1%)
非網上數碼娛樂 Offline digital entertainment	160.1 (43.9%)	1 204.0 (45.2%)	594.1 (49.7%)	1 958.2 (46.4%)
聽歌 Listening songs	70.2 (19.2%)	876.8 (32.9%)	488.1 (40.9%)	1 435.0 (34.0%)
玩電腦遊戲 Playing PC games	122.8 (33.7%)	753.9 (28.3%)	313.6 (26.3%)	1 190.3 (28.2%)
觀看光碟/鐳射數碼光碟及電視 Watching VCD / DVD and TV	59.1 (16.2%)	625.3 (23.5%)	369.1 (30.9%)	1 053.5 (25.0%)
儲存及觀看數碼照片 Save and watch digital photo	72.9 (20.0%)	1 066.6 (40.1%)	701.5 (58.7%)	1 841.0 (43.6%)
圖形/圖像處理 Graphics / image processing	42.2 (11.6%)	605.5 (22.7%)	510.6 (42.8%)	1 158.3 (27.4%)
簡報製作 Presentation slide production	33.2 (9.1%)	437.9 (16.4%)	432.8 (36.2%)	903.9 (21.4%)

註釋：# 可選擇多項答案。

\* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

\* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC during the twelve months before enumeration in the respective educational attainment groups.

(待續)  
(To be cont'd)

表 4.4f(續) 按使用個人電腦的主要目的及教育程度劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目

Table 4.4f (Cont'd) Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by major purpose of using PC and educational attainment

	教育程度 Educational attainment			
	未受教育/幼稚園/小學 No schooling / kindergarten / primary	中學/預科* Secondary / matriculation*	專上教育 Tertiary	合計 Overall
使用個人電腦的主要目的#(續) Major purpose of using PC#(Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
數據處理/分析/資料庫管理 Data processing / analysis / database management	9.8 (2.7%)	233.2 (8.8%)	243.1 (20.4%)	486.2 (11.5%)
編輯音樂/視訊檔 Music editing/ Video editing	14.1 (3.9%)	244.8 (9.2%)	187.1 (15.7%)	446.0 (10.6%)
使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication)	10.2 (2.8%)	181.7 (6.8%)	204.7 (17.1%)	396.6 (9.4%)
自我進修 Self-studying	11.7 (3.2%)	119.2 (4.5%)	141.0 (11.8%)	271.9 (6.4%)
其他 Others	22.0 (6.0%)	212.5 (8.0%)	204.2 (17.1%)	438.6 (10.4%)
合計 Overall	364.7	2 662.6	1 194.3	4 221.6

註釋：# 可選擇多項答案。

\* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

\* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC during the twelve months before enumeration in the respective educational attainment groups.

**表 4.4g 按使用個人電腦的主要目的及經濟活動身分劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目**  
**Table 4.4g Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by major purpose of using PC and economic activity status**

使用個人電腦的主要目的 <sup>#</sup> Major purpose of using PC <sup>#</sup>	經濟活動身分 Economic activity status				合計 Overall
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment)	2 833.8 (98.9%)	896.4 (99.3%)	287.9 (87.0%)	100.0 (81.1%)	4 118.2 (97.6%)
文書處理 Word processing	1 973.5 (68.9%)	602.2 (66.7%)	124.9 (37.7%)	46.3 (37.6%)	2 746.9 (65.1%)
非網上數碼娛樂 Offline digital entertainment	1 195.5 (41.7%)	587.2 (65.1%)	130.8 (39.5%)	44.8 (36.3%)	1 958.2 (46.4%)
聽歌 Listening songs	917.7 (32.0%)	436.4 (48.4%)	64.0 (19.3%)	16.8 (13.7%)	1 435.0 (34.0%)
玩電腦遊戲 Playing PC games	648.6 (22.6%)	428.6 (47.5%)	82.5 (24.9%)	30.5 (24.7%)	1 190.3 (28.2%)
觀看光碟/鐳射數碼光碟及電視 Watching VCD / DVD and TV	668.8 (23.3%)	318.1 (35.2%)	51.5 (15.6%)	15.1 (12.2%)	1 053.5 (25.0%)
儲存及觀看數碼照片 Save and watch digital photo	1 294.2 (45.2%)	411.7 (45.6%)	101.7 (30.7%)	33.4 (27.1%)	1 841.0 (43.6%)
圖形/圖像處理 Graphics / image processing	809.2 (28.2%)	294.3 (32.6%)	41.9 (12.7%)	12.9 (10.5%)	1 158.3 (27.4%)
簡報製作 Presentation slide production	593.9 (20.7%)	278.6 (30.9%)	25.4 (7.7%)	6.0 (4.9%)	903.9 (21.4%)

註釋：# 可選擇多項答案。

\* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比。

Notes：# Multiple answers were allowed.

\* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC during the twelve months before enumeration in the respective economic activity status groups.

(待續)  
(To be cont'd)

表 4.4g(續) 按使用個人電腦的主要目的及經濟活動身分劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目  
 Table 4.4g Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by major purpose of using PC and economic activity status

	經濟活動身分 Economic activity status				合計 Overall
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
Major purpose of using PC <sup>#</sup> (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
數據處理/分析/資料庫管理 Data processing / analysis / database management	386.9 (13.5%)	79.2 (8.8%)	15.4 (4.7%)	4.6 (3.8%)	486.2 (11.5%)
編輯音樂/視訊檔 Music editing / Video editing	297.3 (10.4%)	129.4 (14.3%)	16.4 (4.9%)	2.9 (2.4%)	446.0 (10.6%)
使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication)	337.3 (11.8%)	54.3 (6.0%)	3.6 (1.1%)	1.4 (1.1%)	396.6 (9.4%)
自我進修 Self-studying	180.2 (6.3%)	81.2 (9.0%)	7.7 (2.3%)	2.8 (2.3%)	271.9 (6.4%)
其他 Others	284.5 (9.9%)	143.3 (15.9%)	8.2 (2.5%)	2.6 (2.1%)	438.6 (10.4%)
合計 Overall	2 864.7	902.6	331.0	123.2	4 221.6

註釋：# 可選擇多項答案。

\* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

\* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC during the twelve months before enumeration in the respective economic activity status groups.

表 4.4h 按使用個人電腦的次數及經濟活動身分劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目  
 Table 4.4h Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by frequency of using PC and economic activity status

使用個人電腦的次數 Frequency of using PC	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於一個月一次 Less than once a month	76.5 (2.7%)	3.0 (0.3%)	33.7 (10.2%)	14.3 (11.6%)	127.6 (3.0%)
少於一星期一次但最少一個月一次 Less than once a week but at least once a month	128.1 (4.5%)	4.7 (0.5%)	53.2 (16.1%)	14.2 (11.5%)	200.2 (4.7%)
最少每一星期一次 At least once a week	2 660.2 (92.9%)	894.8 (99.1%)	244.1 (73.7%)	94.7 (76.8%)	3 893.8 (92.2%)
最少每日一次 At least once a day	2 204.9 (77.0%)	780.1 (86.4%)	160.6 (48.5%)	65.1 (52.8%)	3 210.7 (76.1%)
二至四日一次 Once every 2 to 4 days	344.2 (12.0%)	89.5 (9.9%)	57.0 (17.2%)	20.3 (16.5%)	511.0 (12.1%)
五至七日一次 Once every 5 to 7 days	111.1 (3.9%)	25.2 (2.8%)	26.6 (8.0%)	9.2 (7.5%)	172.1 (4.1%)
總計 Total	2 864.7 (100.0%)	902.6 (100.0%)	331.0 (100.0%)	123.2 (100.0%)	4 221.6 (100.0%)

註釋：\* 從事經濟活動人士包括就業人士及失業人士。

Notes: \* Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC during the twelve months before enumeration in the respective economic activity status groups.

**表 4.5a 按使用個人電腦的地方劃分的在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士數目**  
**Table 4.5a Persons aged 10 and over who had used personal computer (PC) at least once a week during the twelve months before enumeration by place of using PC**

使用個人電腦的地方 <sup>#</sup> Place of using PC <sup>#</sup>	人數 No. of persons ('000)	百分比 %
在家 At home	3 667.0	94.2
在工作地方 At place of work	1 788.6	45.9
在學校 At place of study	782.6	20.1
在有由政府提供公眾電腦設施的地方 At places with public computer facilities provided by the Government	117.2	3.0
在網吧* At cyber-café*	39.1	1.0
在其他地方 At other places	242.5	6.2
合計 Overall	3 893.8	

註釋：# 可選擇多項答案。

\* 網吧泛指一些以收費形式集中提供電腦與上網設施以及網上遊戲予顧客的商店。網吧並不包括以提供飲食為主，但亦設置電腦供顧客免費使用的咖啡室及快餐店等。

Notes：# Multiple answers were allowed.

\* Cyber-café broadly refers to shops specialising in providing computer and Internet facilities as well as online games to customers at a charge. Coffee shops and fast food shops which mainly provide food and drinks together with free computer facilities are not regarded as cyber-cafés.

**表 4.5b 按每星期用於個人電腦的時間及年齡劃分的在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士數目**  
**Table 4.5b Persons aged 10 and over who had used personal computer (PC) at least once a week during the twelve months before enumeration by time spent in using PC per week and age**

每星期用於個人電腦的時間(小時) Time spent in using PC per week (hours)	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 1	2.1 (0.5%)	1.3 (0.2%)	1.7 (0.2%)	5.3 (0.6%)	4.2 (0.6%)	2.7 (1.0%)	17.3 (0.4%)
1 - < 5	44.6 (11.4%)	27.7 (3.3%)	35.5 (4.2%)	80.4 (9.4%)	92.3 (13.8%)	45.0 (16.3%)	325.6 (8.4%)
5 - < 10	74.1 (19.0%)	68.0 (8.0%)	59.4 (7.0%)	87.7 (10.2%)	100.0 (14.9%)	45.1 (16.4%)	434.4 (11.2%)
10 - < 20	127.3 (32.6%)	187.8 (22.1%)	120.7 (14.2%)	138.8 (16.2%)	104.7 (15.6%)	52.0 (18.9%)	731.3 (18.8%)
20 - < 30	75.8 (19.4%)	222.9 (26.3%)	116.6 (13.7%)	110.4 (12.9%)	75.9 (11.3%)	31.4 (11.4%)	633.1 (16.3%)
30 - < 40	37.6 (9.6%)	117.2 (13.8%)	99.1 (11.6%)	89.2 (10.4%)	61.6 (9.2%)	18.0 (6.5%)	422.7 (10.9%)
40 - < 50	17.3 (4.4%)	88.5 (10.4%)	137.0 (16.1%)	128.4 (15.0%)	91.3 (13.6%)	29.8 (10.8%)	492.4 (12.6%)
≥ 50	11.9 (3.0%)	135.1 (15.9%)	280.8 (33.0%)	218.0 (25.4%)	139.7 (20.9%)	51.7 (18.7%)	837.1 (21.5%)
總計 Total	390.7 (100.0%)	848.5 (100.0%)	850.9 (100.0%)	858.3 (100.0%)	669.7 (100.0%)	275.7 (100.0%)	3 893.8 (100.0%)
平均時間(小時) Average duration (hours)	17.8	29.3	37.8	31.5	26.9	23.6	29.7

註釋：括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC at least once a week during the twelve months before enumeration in the respective age groups.



表 4.5c 按每星期用於個人電腦的時間及經濟活動身分劃分的在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士數目

Table 4.5c Persons aged 10 and over who had used personal computer (PC) at least once a week during the twelve months before enumeration by time spent in using PC per week and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
每星期用於個人電腦 的時間(小時) Time spent in using PC per week (hours)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
< 1	9.9 (0.4%)	2.8 (0.3%)	4.1 (1.7%)	§ (§)	17.3 (0.4%)
1 - < 5	189.3 (7.1%)	59.0 (6.6%)	56.1 (23.0%)	21.1 (22.3%)	325.6 (8.4%)
5 - < 10	235.5 (8.9%)	120.4 (13.5%)	57.1 (23.4%)	21.3 (22.5%)	434.4 (11.2%)
10 - < 20	394.3 (14.8%)	251.0 (28.1%)	60.3 (24.7%)	25.6 (27.1%)	731.3 (18.8%)
20 - < 30	346.2 (13.0%)	232.5 (26.0%)	38.8 (15.9%)	15.6 (16.5%)	633.1 (16.3%)
30 - < 40	288.3 (10.8%)	114.3 (12.8%)	15.5 (6.4%)	4.6 (4.8%)	422.7 (10.9%)
40 - < 50	420.1 (15.8%)	61.7 (6.9%)	7.4 (3.0%)	3.2 (3.4%)	492.4 (12.6%)
≥ 50	776.6 (29.2%)	53.0 (5.9%)	4.7 (1.9%)	2.7 (2.9%)	837.1 (21.5%)
總計 Total	2 660.2 (100.0%)	894.8 (100.0%)	244.1 (100.0%)	94.7 (100.0%)	3 893.8 (100.0%)
平均時間(小時) Average duration (hours)	34.3	22.3	13.0	13.7	29.7

註釋：\* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes: \* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC at least once a week during the twelve months before enumeration in the respective economic activity status groups.

**表 4.6 按所進行非網上數碼娛樂活動的類別劃分的在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目**  
**Table 4.6 Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the twelve months before enumeration by type of offline digital entertainment activities undertaken**

所進行非網上數碼娛樂活動的類別 <sup>#</sup> Type of offline digital entertainment activities undertaken <sup>#</sup>	人數 No. of persons ('000)	百分比 %
聽歌 Listening songs	1 435.0	73.3
玩電腦遊戲 Playing PC games	1 190.3	60.8
觀看光碟/鐳射數碼光碟及電視 Watching VCD / DVD and TV	1 053.5	53.8
合計 Overall	1 958.2	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 4.7a 按為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及性別劃分的在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目

Table 4.7a Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the twelve months before enumeration by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and sex

	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
為非網上數碼娛樂而使用個人電腦的次數 Frequency of using PC for offline digital entertainment						
少於一星期一次 Less than once a week	147.3	14.6	182.0	19.2	329.3	16.8
最少每星期一次 At least once a week	864.5	85.4	764.4	80.8	1 628.9	83.2
每星期為該目的而用於個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours)						
< 1	51.8	(6.0)	50.8	(6.6)	102.6	(6.3)
1 - < 5	369.2	(42.7)	357.0	(46.7)	726.3	(44.6)
5 - < 10	202.0	(23.4)	185.2	(24.2)	387.1	(23.8)
10 - < 20	177.5	(20.5)	129.2	(16.9)	306.6	(18.8)
≥ 20	64.1	(7.4)	42.3	(5.5)	106.3	(6.5)
平均時間(小時)* Average duration (hours)*	6.9		6.0		6.5	
總計 Total	1 011.8	100.0	946.4	100.0	1 958.2	100.0

註釋：\* 不包括在統計前十二個月內為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

Notes : \* Excluding persons who had used PC for offline digital entertainment less than once a week during the twelve months before enumeration.

括號內的數字顯示在個別性別組別中佔所有在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the twelve months before enumeration in the respective sex groups.

表 4.7b 按為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及年齡劃分的在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目

Table 4.7b Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the twelve months before enumeration by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
為非網上數碼娛樂而使用 個人電腦的次數 Frequency of using PC for offline digital entertainment	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
少於一星期一次 Less than once a week	28.7 11.6%	57.4 10.1%	65.9 14.7%	77.2 21.0%	76.5 32.1%	23.6 27.0%	329.3 16.8%
最少每星期一次 At least once a week	218.2 88.4%	511.3 89.9%	383.6 85.3%	290.1 79.0%	162.1 67.9%	63.6 73.0%	1 628.9 83.2%
每星期為該目的而用於 個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours)							
< 1	16.6 (7.6%)	21.0 (4.1%)	19.9 (5.2%)	25.7 (8.9%)	14.5 (8.9%)	4.9 (7.7%)	102.6 (6.3%)
1 - < 5	101.3 (46.4%)	198.6 (38.8%)	169.4 (44.2%)	143.4 (49.4%)	83.5 (51.5%)	30.1 (47.3%)	726.3 (44.6%)
5 - < 10	49.1 (22.5%)	126.9 (24.8%)	104.7 (27.3%)	58.9 (20.3%)	32.6 (20.1%)	14.9 (23.4%)	387.1 (23.8%)
10 - < 20	34.3 (15.7%)	114.3 (22.4%)	65.4 (17.1%)	54.8 (18.9%)	26.8 (16.5%)	11.1 (17.5%)	306.6 (18.8%)
≥ 20	17.0 (7.8%)	50.5 (9.9%)	24.1 (6.3%)	7.4 (2.6%)	4.7 (2.9%)	2.6 (4.1%)	106.3 (6.5%)
平均時間(小時)* Average duration (hours)*	6.4	8.0	6.4	5.1	4.9	5.4	6.5
總計 Total	246.9 100.0%	568.7 100.0%	449.6 100.0%	367.4 100.0%	238.6 100.0%	87.1 100.0%	1 958.2 100.0%

註釋：\* 不包括在統計前十二個月內為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes : \* Excluding persons who had used PC for offline digital entertainment less than once a week during the twelve months before enumeration.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the twelve months before enumeration in the respective age groups.

表 4.7c 按為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及教育程度劃分的在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目

Table 4.7c Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the twelve months before enumeration by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and educational attainment

	教育程度 Educational attainment			
	未受教育/幼稚園/小學 No schooling / kindergarten / primary	中學/預科 <sup>#</sup> Secondary / matriculation <sup>#</sup>	專上教育 Tertiary	合計 Overall
為非網上數碼娛樂而使用個人電腦的次數 Frequency of using PC for offline digital entertainment	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於一星期一次 Less than once a week	47.2 29.5%	209.8 17.4%	72.3 12.2%	329.3 16.8%
最少每星期一次 At least once a week	112.9 70.5%	994.2 82.6%	521.8 87.8%	1 628.9 83.2%
每星期為該目的而用於個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours)				
< 1	10.5 (9.3%)	61.3 (6.2%)	30.9 (5.9%)	102.6 (6.3%)
1 - < 5	58.4 (51.7%)	428.9 (43.1%)	239.0 (45.8%)	726.3 (44.6%)
5 - < 10	23.2 (20.5%)	241.1 (24.3%)	122.8 (23.5%)	387.1 (23.8%)
10 - < 20	14.6 (12.9%)	189.7 (19.1%)	102.3 (19.6%)	306.6 (18.8%)
≥ 20	6.3 (5.6%)	73.2 (7.4%)	26.8 (5.1%)	106.3 (6.5%)
平均時間(小時)* Average duration (hours)*	5.4	6.7	6.3	6.5
總計 Total	160.1 100.0%	1 204.0 100.0%	594.1 100.0%	1 958.2 100.0%

註釋：\* 不包括在統計前十二個月內為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

<sup>#</sup> 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes : \* Excluding persons who had used PC for offline digital entertainment less than once a week during the twelve months before enumeration.

<sup>#</sup> Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the twelve months before enumeration in the respective educational attainment groups.

表 4.7d 按為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及經濟活動身分劃分的在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目

Table 4.7d Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the twelve months before enumeration by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and economic activity status

為非網上數碼娛樂而使用 個人電腦的次數 Frequency of using PC for offline digital entertainment	經濟活動身分 Economic activity status				
	從事經濟活動人士 <sup>#</sup> Economically active persons <sup>#</sup>	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	
少於一星期一次 Less than once a week	203.1 17.0%	61.6 10.5%	49.2 37.6%	15.5 34.5%	329.3 16.8%
最少每星期一次 At least once a week	992.4 83.0%	525.6 89.5%	81.6 62.4%	29.3 65.5%	1 628.9 83.2%
每星期為該目的而用於 個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours)					
< 1	64.3 (6.5%)	28.9 (5.5%)	7.4 (9.1%)	2.0 (6.9%)	102.6 (6.3%)
1 - < 5	450.7 (45.4%)	225.5 (42.9%)	38.1 (46.7%)	11.9 (40.7%)	726.3 (44.6%)
5 - < 10	235.5 (23.7%)	125.7 (23.9%)	18.5 (22.7%)	7.4 (25.3%)	387.1 (23.8%)
10 - < 20	190.8 (19.2%)	97.6 (18.6%)	12.3 (15.1%)	5.9 (20.1%)	306.6 (18.8%)
≥ 20	51.1 (5.1%)	47.9 (9.1%)	5.2 (6.4%)	2.1 (7.1%)	106.3 (6.5%)
平均時間(小時)* Average duration (hours)*	6.1	7.3	5.9	6.6	6.5
總計 Total	1 195.5 100.0%	587.2 100.0%	130.8 100.0%	44.8 100.0%	1 958.2 100.0%

註釋：<sup>#</sup> 從事經濟活動人士包括就業人士及失業人士。

\* 不包括在統計前十二個月內為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes: <sup>#</sup> Economically active persons comprise employed persons and unemployed persons.

\* Excluding persons who had used PC for offline digital entertainment less than once a week during the twelve months before enumeration.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the twelve months before enumeration in the respective economic activity status groups.

## 5 互聯網服務的使用情況 Usage of Internet service

### 曾使用互聯網服務的人士

5.1 約 4 123 900 名十歲及以上的人士在統計前十二個月內曾使用互聯網服務，佔所有十歲及以上人士的 66.7% (亦即佔所有在統計前十二個月內曾使用個人電腦的十歲及以上人士的 97.7%)。有關數字較在二零零七年七月至九月期間進行的類似統計調查所得的相應數字輕微上升(分別為 3 961 400 人及佔所有十歲及以上人士的 64.8%)。(表 5.1)

5.2 在該 4 123 900 名在統計前十二個月內曾使用互聯網服務的人士中，96.7%曾透過固定上網設備使用互聯網服務，而 15.2%則曾透過流動上網設備使用互聯網服務。(表 5.2)

#### 年齡及性別

5.3 按年齡組別分析，十至十四歲人士在統計前十二個月內曾使用互聯網服務的比率最高，達 99.0%。其次是十五至二十四歲人士(98.8%)及二十五至三十四歲人士(94.1%)。年紀較長的人士使用互聯網服務的比率較低，其中五十五至六十四歲人士的比率為 30.1%，而六十五歲及以上人士的比率則為 7.0%。(圖 5.1 及表 5.3a)

5.4 男性在統計前十二個月內曾使用互聯網服務的比率(70.0%)高於女性(63.5%)。(表 5.3a)

### Persons who had used Internet service

5.1 Some 4 123 900 persons aged 10 and over had used Internet service during the twelve months before enumeration, constituting 66.7% of all persons aged 10 and over (or 97.7% of all persons aged 10 and over who had used PC during the twelve months before enumeration). The corresponding figures were slightly higher than those of the similar survey conducted during July to September 2007 (at 3 961 400 persons and 64.8% of all persons aged 10 and over respectively). (Table 5.1)

5.2 Of those 4 123 900 persons who had used Internet service during the twelve months before enumeration, 96.7% had used Internet service via non-mobile web device and 15.2% via mobile web device. (Table 5.2)

#### Age and sex

5.3 Analysed by age group, persons aged 10 - 14 had the highest rate of having used Internet service during the twelve months before enumeration, at 99.0%. This was followed by persons aged 15 - 24 (98.8%) and those aged 25 - 34 (94.1%). Lower rates were recorded for elder persons. In particular, 30.1% of persons aged 55 - 64 and 7.0% of those aged 65 and over had used Internet service during the twelve months before enumeration. (Chart 5.1 and Table 5.3a)

5.4 The rate of having used Internet service during the twelve months before enumeration was higher for males (70.0%) than their female counterpart (63.5%). (Table 5.3a)

*教育程度*

5.5 在統計前十二個月內曾使用互聯網服務的十歲及以上人士中，約 63.0% 具中學/預科教育程度。另外 28.9% 具專上教育程度與 8.1% 具小學及以下教育程度。具專上教育程度的人士在統計前十二個月內曾使用互聯網服務的比率最高，為 96.8%。具中學/預科教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 76.6% 及 21.4%。（表 5.3b）

*經濟活動身分*

5.6 按經濟活動身分分析，學生在統計前十二個月內曾使用互聯網服務的比率最高，達 99.2%。其次為從事經濟活動人士(79.2%)。料理家務者及退休人士使用互聯網服務的比率較低，分別為 39.9% 及 9.6%。（表 5.3c）

*使用互聯網服務的次數*

5.7 約 3 824 000 名十歲及以上人士在統計前十二個月內使用互聯網服務最少每星期一次，佔所有在統計前十二個月內曾使用互聯網服務的十歲及以上人士的 92.7%。約 74.7% 甚至最少每日使用一次互聯網服務。（表 5.3d）

5.8 按經濟活動身分分析，學生使用互聯網服務的次數最為頻密。在統計前十二個月內曾使用互聯網服務的十歲及以上學生中，約 98.8% 最少每星期使用一次互聯網服務。從事經濟活動人士及料理家務者的相應百分比分別為 92.3% 及 80.9%。（表 5.3d）

*Educational attainment*

5.5 Of all persons aged 10 and over who had used Internet service during the twelve months before enumeration, some 63.0% had attained secondary / matriculation education. Another 28.9% had attained tertiary education and 8.1% had attained primary education and lower. The rate of having used Internet service during the twelve months before enumeration was the highest for persons having attained tertiary education, at 96.8%. The corresponding rates for those persons having attained secondary / matriculation education and primary education and lower were 76.6% and 21.4% respectively. (Table 5.3b)

*Economic activity status*

5.6 Analysed by economic activity status, students had the highest rate of having used Internet service during the twelve months before enumeration, at 99.2%. This was followed by economically active persons (79.2%). Home-makers and retired persons had relatively lower rates of having used Internet service, at 39.9% and 9.6% respectively. (Table 5.3c)

*Frequency of using Internet service*

5.7 Some 3 824 000 persons aged 10 and over had used Internet service at least once a week during the twelve months before enumeration, constituting 92.7% of all persons aged 10 and over who had used Internet service during the twelve months before enumeration. Some 74.7% had even used Internet service at least once a day. (Table 5.3d)

5.8 Analysed by economic activity status, students had used Internet service most frequently. Of all students aged 10 and over who had used Internet service during the twelve months before enumeration, some 98.8% had used Internet service at least once a week. The corresponding percentages for economically active persons and home-makers were 92.3% and 80.9% respectively. (Table 5.3d)



5.9 在統計前十二個月內曾透過流動上網設備使用互聯網服務的十歲及以上人士中，約77.0%使用互聯網服務最少每星期一次。曾透過固定上網設備使用互聯網服務的人士的相應百分比為92.5%。(表5.3e)

*透過固定上網設備使用互聯網服務的主要目的*

5.10 就該3 988 000名在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士而言，他們上網的主要目的為「資訊查詢」(該些人士中86.6%提及此目的)，當中包括「上網閱讀報章/新聞/雜誌」(66.9%)及「上網搜尋資料/下載資料(不包括政府資料)」(61.2%)。其次是「通訊/互動」(85.2%)。(表5.4a)

5.11 按性別分析，除了比例上較多男性使用互聯網服務「玩網上遊戲」及「下載檔案/軟件」外，男性與女性透過固定上網設備使用互聯網服務的目的的百分比分布大致相同。(表5.4a)

5.12 相對其他年齡組別人士，十五至三十四歲人士中有較高百分比為「通訊/互動」而透過固定上網設備使用互聯網服務。另一方面，十至二十四歲人士中則有顯著較高的百分比為「網上數碼娛樂」及「下載檔案/軟件」而使用互聯網服務。(表5.4b)

5.13 按教育程度分析，具專上教育程度的人士較普遍透過固定上網設備使用互聯網服務「通訊/互動」，而具小學及以下教育程度的人士中則有較高百分比為「玩網上遊戲」而使用互聯網服務。(表5.4c)

5.9 Of those persons aged 10 and over who had used Internet service via mobile web device during the twelve months before enumeration, some 77.0% had used Internet service at least once a week. The corresponding percentage for those persons who had used Internet service via non-mobile web device was 92.5%. (Table 5.3e)

*Major purpose of using Internet service via non-mobile web device*

5.10 For those 3 988 000 persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration, their major purposes of using Internet service were “information searching” (as cited by 86.6% of those persons), including “reading / newspapers / news / magazines online” (66.9%) and “searching for / downloading information online (excluding Government information)” (61.2%). This was followed by “communication / interaction” (85.2%). (Table 5.4a)

5.11 Analysed by sex, the percentage distribution in respect of the usage of Internet service via non-mobile web device for various purposes was broadly similar between males and females, except that proportionally more males had used Internet service for “playing online games” and “downloading files/software”. (Table 5.4a)

5.12 As compared to persons in other age groups, persons aged 15 - 34 had higher percentages using Internet service via non-mobile web device for “communication / interaction”. On the other hand, persons aged 10 - 24 had much higher percentages using Internet service for “online digital entertainment” and “downloading files / softwares”. (Table 5.4b)

5.13 Analysed by educational attainment, persons having attained tertiary education had used Internet service via non-mobile web device extensively for “communication / interaction”, while persons having attained primary education and lower had higher percentage using Internet service for “playing online games”. (Table 5.4c)

5.14 按經濟活動身分分析，從事經濟活動人士及學生中有較高百分比爲了「通訊/互動」及「上網搜尋資料/下載資料(不包括政府資料)」而透過固定上網設備使用互聯網服務。特別就學生而言，他們中有顯著較高的百分比爲了「網上數碼娛樂」及「下載檔案/軟件」而使用互聯網服務。(表 5.4d)

*透過流動上網設備使用互聯網服務的主要目的*

5.15 在該 624 800 名在統計前十二個月內曾透過流動上網設備使用互聯網服務的人士中，最普遍提及使用互聯網服務的目的爲「資訊查詢」(該些人士中 92.1%提及此目的)。其次爲「通訊/互動」(77.2%)及「網上購物/處理金融交易」(58.9%)。(表 5.5)

### 使用互聯網服務最少每星期一次的人士

*每星期使用互聯網服務的時間*

5.16 在該 3 824 000 名在統計前十二個月內曾使用互聯網服務最少每星期一次的十歲及以上人士中，約 11.6%表示每星期使用互聯網服務少於五小時。另外 37.1%每星期使用五至少於二十小時，而 51.3%每星期使用二十小時及以上。就該 3 824 000 人整體而言，他們每星期使用互聯網服務的平均時間爲 24.1 小時。(表 5.6a)

5.17 按年齡組別分析，二十五至三十四歲人士每星期使用互聯網服務的平均時間最長，他們每星期平均使用互聯網服務 30.3 小時。其次爲十五至二十四歲人士(24.5 小時)及三十五至四十四歲人士(24.3 小時)。(表 5.6a)

5.14 Analysed by economic activity status, economically active persons and students had comparatively higher percentages using Internet service via non-mobile web device for “communication / interaction” and “searching for / downloading information online (excluding Government information)”. For students in particular, a much higher percentage of them had used Internet service for “online digital entertainment” and “downloading files/software”. (Table 5.4d)

*Major purpose of using Internet service via mobile web device*

5.15 Among those 624 800 persons who had used Internet service via mobile web device during the twelve months before enumeration, the most commonly cited purpose of using Internet service was “information searching” (as cited by 92.1% of those persons), followed by “communication / interaction” (77.2%) and “online shopping / finance transaction” (58.9%). (Table 5.5)

### Persons who had used Internet service at least once a week

*Time spent in using Internet service per week*

5.16 Of the 3 824 000 persons aged 10 and over who had used Internet service at least once a week during the twelve months before enumeration, some 11.6% reported that they had used Internet service for less than 5 hours per week. Another 37.1% had done so for 5 to less than 20 hours per week, while 51.3% for 20 hours and more per week. For those 3 824 000 persons taken together, their average time spent in using Internet service per week was 24.1 hours. (Table 5.6a)

5.17 Analysed by age group, persons aged 25 - 34 spent the longest time in using Internet service per week on average. Their average time spent in using Internet service was 30.3 hours per week. This was followed by persons aged 15 - 24 (24.5 hours) and those aged 35 - 44 (24.3 hours). (Table 5.6a)

5.18 按經濟活動身分分析，從事經濟活動人士每星期平均使用互聯網服務 27.2 小時。學生及料理家務者的相應數字分別為 19.2 小時及 11.8 小時。（表 5.6b）

5.19 在 3 687 800 名在統計前十二個月內曾透過固定上網設備使用互聯網服務最少每星期一次的人士中，約 73.0% 每星期使用互聯網服務十小時及以上。曾透過流動上網設備使用互聯網服務的 480 900 名人士的相應百分比為 53.2%。該兩類人士每星期使用互聯網服務的平均時間分別為 23.1 小時及 14.5 小時。（表 5.6c）

#### 使用互聯網服務的地方

5.20 在該 3 687 800 名在統計前十二個月內曾透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士中，大部分(91.4%)表示他們曾在家中使用互聯網服務。約 41.6% 曾在工作地方使用及 15.9% 曾在學校使用互聯網服務。（表 5.7）

5.21 在該 480 900 名在統計前十二個月內曾透過流動上網設備使用互聯網服務最少每星期一次的十歲及以上人士中，大部分(80.1%)表示他們曾在家中使用互聯網服務。約 24.5% 曾在工作地方使用及 7.6% 曾在有由政府提供公眾電腦設施或無線上網設施的地方使用互聯網服務。（表 5.8）

5.18 Analysed by economic activity status, economically active persons had used Internet service for an average of 27.2 hours per week. The corresponding figures for students and home-makers were 19.2 hours and 11.8 hours respectively. (Table 5.6b)

5.19 Of those 3 687 800 persons who had used Internet service via non-mobile web device at least once a week during the twelve months before enumeration, some 73.0% had used Internet service for 10 hours and more per week. The corresponding percentage for those 480 900 persons who had used Internet service via mobile web device was 53.2%. The average time spent in using Internet service per week was 23.1 hours and 14.5 hours respectively for those two groups of persons. (Table 5.6c)

#### Place of using Internet service

5.20 Of those 3 687 800 persons aged 10 and over who had used Internet service via non-mobile web device at least once a week during the twelve months before enumeration, the majority (91.4%) reported that they had used Internet service at home. Some 41.6% had used Internet service at place of work and 15.9% at place of study. (Table 5.7)

5.21 Of those 480 900 persons aged 10 and over who had used Internet service via mobile web device at least once a week during the twelve months before enumeration, the majority (80.1%) reported that they had used Internet service at home. Some 24.5% had used Internet service at place of work and 7.6% at places with public computer facilities / mobile web device by the Government. (Table 5.8)

## 為網上數碼娛樂而透過固定上網設備使用互聯網服務的人士

5.22 約 1 479 200 名十歲及以上人士曾在統計前十二個月內為網上數碼娛樂(包括玩網上遊戲、上網聽歌/電台節目及上網觀看影視節目)而透過固定上網設備使用互聯網服務，佔所有曾在統計前十二個月內透過固定上網設備使用互聯網服務的人士的 37.1%。(表 5.4a)

### 所進行的網上數碼娛樂活動類別

5.23 在該 1 479 200 人中，67.2%在統計前十二個月內曾為「玩網上遊戲」而透過固定上網設備使用互聯網服務。約 67.7%為「上網聽歌/電台節目」及 53.0%為「上網觀看影視節目」而使用互聯網服務。(表 5.9)

### 為網上數碼娛樂而使用互聯網服務的次數/每星期為網上數碼娛樂而使用互聯網服務的時間

5.24 在該 1 479 200 名在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士中，約 1 448 500 人(97.9%)為該目的而使用互聯網服務最少每星期一次，另外 2.1%則每星期使用少於一次。(表 5.10a)

5.25 在該 1 479 200 名在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士中，約 40.9%表示每星期為該目的使用互聯網服務少於五小時。另外 46.0%每星期使用五至少於二十小時。就該 1 479 200 人整體而言，他們每星期為網上數碼娛樂而透過固定上網設備使用互聯網服務的平均時間為 9.4 小時。(表 5.10a)

## Persons who had used Internet service via non-mobile web device for online digital entertainment

5.22 Some 1 479 200 persons aged 10 and over had used Internet service via non-mobile web device for online digital entertainment (including playing online games, listening songs / radio programmes online and watching video programmes online) during the twelve months before enumeration, constituting 37.1% of all persons who had used Internet service via non-mobile web device during the twelve months before enumeration. (Table 5.4a)

### Type of online digital entertainment activities undertaken

5.23 Some 67.2% of those 1 479 200 persons had used Internet service via non-mobile web device for “playing online games” during the twelve months before enumeration. About 67.7% had used Internet service for “listening songs / radio programmes online” and 53.0% for “watching video programmes online”. (Table 5.9)

### Frequency of using Internet service for online digital entertainment / time spent in using Internet service for online digital entertainment per week

5.24 Of those 1 479 200 persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration, some 1 448 500 persons (97.9%) had used Internet service for such purpose at least once a week while 2.1% had done so less than once a week. (Table 5.10a)

5.25 Of those 1 479 200 persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week during the twelve months before enumeration, some 40.9% reported that they had used Internet service for such purpose for less than 5 hours per week. Another 46.0% had done so for 5 to less than 20 hours per week. For those 1 479 200 persons taken together, their average time spent in using Internet service via non-mobile web device for online digital entertainment per week was 9.4 hours. (Table 5.10a)

5.26 按性別分析，在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的男性中，98.3%表示他們為該目的而使用互聯網服務最少每星期一次。他們平均每星期為網上數碼娛樂而使用互聯網服務 10.4 小時。女性的相應數字分別為 97.5%及 8.2 小時。(表 5.10a)

5.27 按年齡組別分析，在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十五至二十四歲人士中，99.2%為該目的而使用互聯網服務最少每星期一次。相應數字由十至十四歲人士的 99.0%遞降至四十五至五十四歲及以上人士的 94.4%。在該些為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的人士當中，十五至二十四歲人士為該目的而使用互聯網服務的時間最長，平均每星期 11.3 小時。其次是十至十四歲人士(9.8 小時)及二十五至三十四歲人士(9.3 小時)。(表 5.10b)

5.28 按教育程度分析，在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的具專上教育程度的人士中，99.5%為該目的而使用互聯網服務最少每星期一次。具中學/預科程度人士的相應百分比為 97.7%，而具小學及以下教育程度人士的相應百分比則為 94.3%。在該些為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的人士當中，具中學/預科教育程度的人士平均每星期為該目的而使用互聯網服務的時間最長，達 9.8 小時。(表 5.10c)

5.26 Analysed by sex, 98.3% of males who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration reported that they had used Internet service for such purpose at least once a week. Among them, the average time spent in using Internet service for online digital entertainment per week was 10.4 hours. The corresponding figures for females were 97.5% and 8.2 hours respectively. (Table 5.10a)

5.27 Analysed by age group, of those persons aged 15 - 24 who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration, 99.2% had used Internet service for such purpose at least once a week. The corresponding percentages decreased from 99.0% for persons aged 10 - 14 to 94.4% for those aged 45 - 54. Among those who had used Internet service via non-mobile web device for online digital entertainment at least once a week, persons aged 15 - 24 spent the longest time in using Internet service for such purpose, at an average of 11.3 hours per week. This was followed by persons aged 10 - 14 (9.8 hours) and those aged 25 - 34 (9.3 hours). (Table 5.10b)

5.28 Analysed by educational attainment, of those persons having attained tertiary education who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration, 99.5% had used Internet service for such purpose at least once a week, as compared to 97.7% for those having attained secondary / matriculation education and 94.3% for those having attained primary education and lower. Among those persons who had used Internet service via non-mobile web device for online digital entertainment at least once a week, the average time spent in using Internet service for such purpose per week was the longest for those having attained secondary / matriculation education, at 9.8 hours. (Table 5.10c)

5.29 按經濟活動身分分析，在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的學生中，99.2%為該目的而使用互聯網服務最少每星期一次。他們平均每星期為網上數碼娛樂而透過固定上網設備使用互聯網服務 11.1 小時。從事經濟活動人士的相應數字為 97.5%及 8.4 小時；而料理家務者的相應數字則為 93.7%及 7.3 小時。（表 5.10d）

5.30 約 5 612 100 名十歲及以上人士擁有選定流動上網設備，佔所有十歲及以上人士的 90.7%。有關數字較二零零七年十二月至二零零八年三月期間進行的類似統計調查的相應數字為高(分別為 5 471 900 人及佔所有十歲及上人士的 89.1%)。（表 5.11）

5.31 在該 5 612 100 名擁有選定流動上網設備的人士中，99.2%擁有可支援無線應用協定的流動電話；12.5%有無線上網功能的便攜式/筆記簿型/平板電腦及 3.2%有掌上電腦/個人數碼助理。二零零七年十二月至二零零八年三月期間進行的類似統計調查的相應數字分別為 99.6%、8.9%及 3.0%。（表 5.11）

5.32 約 1 107 800 名十歲及以上人士擁有有 Wi-Fi 功能的流動上網設備，佔所有十歲及以上人士的 17.9%。在該 1 107 800 人中，60.1%擁有可支援無線應用協定的流動電話；34.5%有無線上網功能的便攜式/筆記簿型/平板電腦及 10.5%有掌上電腦/個人數碼助理。（表 5.12）

5.33 在該 624 800 名在統計前十二個月內曾透過流動上網設備使用互聯網服務的十歲及以上人士中，68.9%曾使用 Wi-Fi 頻道上網。他們當中，59.8%表示曾使用加密頻道上網，10.1%表示曾使用非加密頻道上網及 30.1%表示不知道是哪種 Wi-Fi 頻道。（表 5.13）

5.29 Analysed by economic activity status, 99.2% of students who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration reported that they had used Internet service for such purpose at least once a week. Among them, the average time spent in using Internet service via non-mobile web device for online digital entertainment per week was 11.1 hours. The corresponding figures for economically active persons were 97.5% and 8.4 hours, while those for home-makers were 93.7% and 7.3 hours. (Table 5.10d)

5.30 Some 5 612 100 persons aged 10 and over had selected mobile web device, constituting 90.7% of all persons aged 10 and over. The corresponding figures were higher than those of the similar survey conducted during December 2007 to March 2008 (at 5 471 900 persons and 89.1% of all persons aged 10 and over respectively). (Table 5.11)

5.31 Of those 5 612 100 persons who had selected mobile web device, 99.2% had Wireless Application Protocol (WAP) phone, 12.5% had laptop / notebook / tablet computer with wireless Internet connection and 3.2% had palm top / Personal Digital Assistant (PDA). The corresponding figures obtained from the similar survey conducted during December 2007 to March 2008 were 99.6%, 8.9% and 3.0% respectively. (Table 5.11)

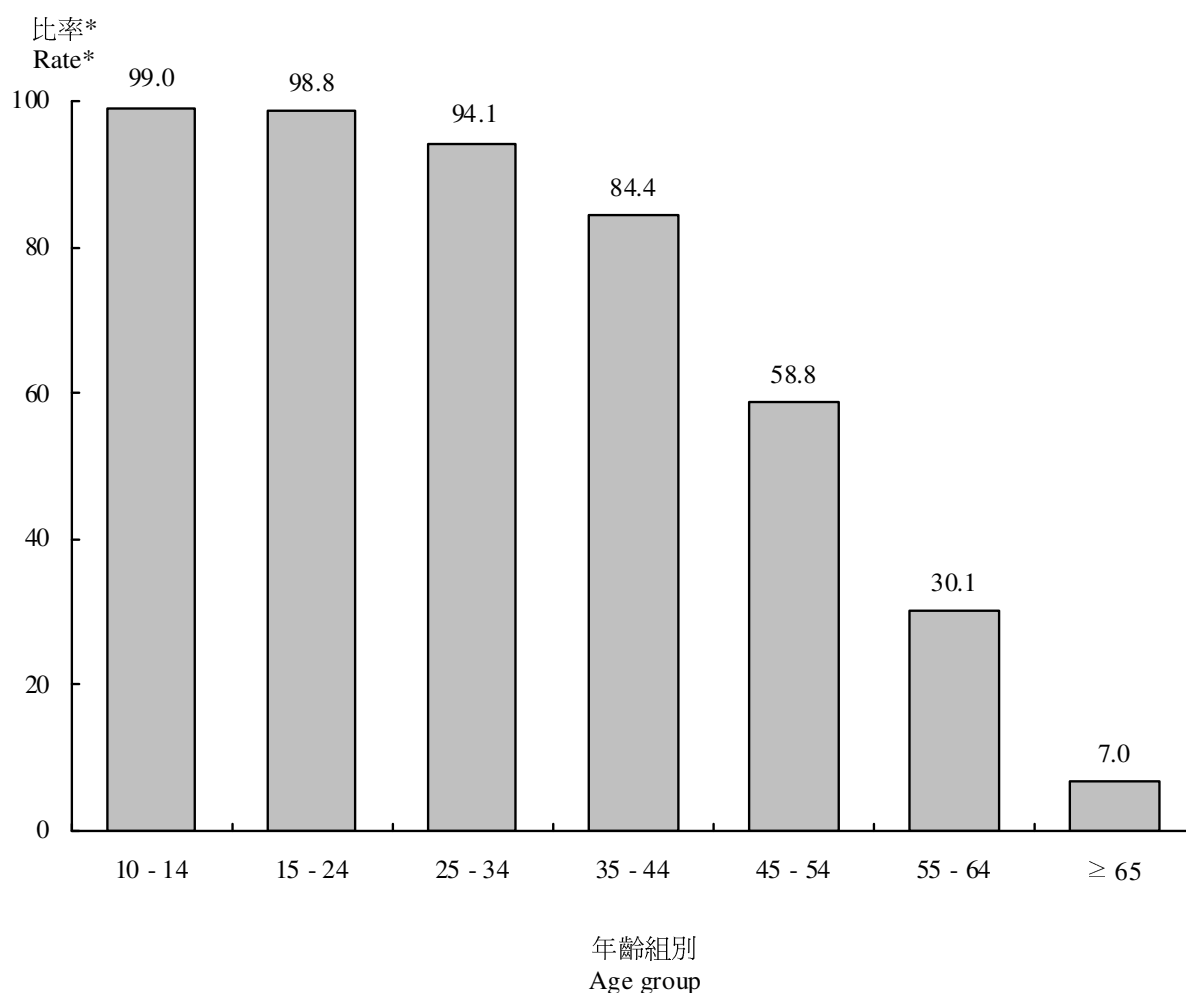
5.32 Some 1 107 800 persons aged 10 and over had mobile web device with Wi-Fi function, constituting 17.9% of all persons aged 10 and over. Of those 1 107 800 persons, 60.1% had Wireless Application Protocol (WAP) phone, 34.5% had laptop / notebook / tablet computer with wireless Internet connection and 10.5% had palm top / Personal Digital Assistant (PDA). (Table 5.12)

5.33 Of those 624 800 persons who had used internet service via mobile web device during the twelve months before enumeration, 68.9% had used Wi-Fi channel for internet connection. Among them, 59.8% claimed that they had used encrypted channel; 10.1% had used non-encrypted channel and 30.1% had used but did not know which Wi-Fi channel. (Table 5.13)

5.34 約 43 500 名人士在統計前十二個月內使用非加密的 Wi-Fi 頻道上網。當中 32.8% 表示主要因為「不懂得加密頻道」而使用非加密頻道，其次為「服務供應商沒有提供加密頻道」(27.8%) 及「缺乏有關加密設定的資訊及步驟」(22.4%)。(表 5.14)

5.34 Some 43 500 persons had used non-encrypted channel for Internet connection during the twelve months before enumeration. Their main reason for doing so was “did not know what encrypted channel was”, as cited by 32.8% of persons who had used non-encrypted channel. This was followed by “no encrypted channel provided by service provider” (27.8%) and “no information and procedure for encryption setup” (22.4%). (Table 5.14)

圖 5.1 按年齡劃分的在統計前十二個月內曾使用互聯網服務的十歲及以上人士的比率  
Chart 5.1 Rate of persons aged 10 and over who had used Internet service during the twelve months before enumeration by age



註釋： \* 在個別年齡組別中佔所有人士的百分比。

Note: \* As a percentage of all persons in the respective age groups.



**表 5.1 在統計前十二個月內曾使用互聯網服務的十歲及以上人士數目**  
**Table 5.1 Persons aged 10 and over who had used Internet service during the twelve months before enumeration**

統計期間 <sup>#</sup> Survey period <sup>#</sup>	人數 No. of persons (‘000)	比率* Rate*
二零零零年一月至三月 January - March 2000	1 855.2	30.3
二零零一年四月至六月 April - June 2001	2 601.3	43.3
二零零二年五月至七月 <sup>##</sup> May - July 2002 <sup>##</sup>	2 918.8	48.2
二零零三年五月至八月 <sup>##</sup> May - August 2003 <sup>##</sup>	3 212.8	52.2
二零零四年六月至八月 <sup>##</sup> June - August 2004 <sup>##</sup>	3 479.7	56.4
二零零五年五月至八月 <sup>##</sup> May - August 2005 <sup>##</sup>	3 526.2	56.9
二零零六年六月至八月 <sup>##</sup> June - August 2006 <sup>##</sup>	3 770.4	60.8
二零零七年七月至九月 <sup>**</sup> July - September 2007 <sup>**</sup>	3 961.4	64.8
二零零八年七月至九月 <sup>**</sup> July - September 2008 <sup>**</sup>	4 123.9	66.7

註釋：<sup>#</sup> 人口數字已於二零零零年八月改爲以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關在統計前十二個月內曾使用互聯網服務的十歲及以上人士的統計數字亦以經修訂的居港人口估計爲基礎。

\* 在有關統計期間佔所有十歲及以上人士的百分比。

<sup>##</sup> 有關數據乃基於以二零零一年人口普查結果爲基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>\*\*</sup> 有關數據乃基於以二零零六年中期人口統計結果爲基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes : <sup>#</sup> The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to persons aged 10 and over who had used Internet service during the twelve months before enumeration obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

\* As a percentage of all persons aged 10 and over in the respective survey periods.

<sup>##</sup> The statistics are compiled based on the population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

<sup>\*\*</sup> The statistics are compiled based on the population estimates which used the results of the 2006 Population By-census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

**表 5.2 按曾使用的上網設備類別劃分的在統計前十二個月內曾使用互聯網服務的十歲及以上人士數目**  
**Table 5.2 Persons aged 10 and over who had used Internet service during the twelve months before enumeration by type of web device used for connection to Internet**

曾使用的上網設備類別# Type of web device used for connection to Internet#	人數 No. of persons ('000)	百分比* %*
透過固定上網設備 Via non-mobile web device	3 988.0	96.7 (64.5)
桌面電腦 Desktop computer	3 817.6	92.6 (61.7)
便攜式筆記簿型/平板電腦 Laptop / notebook / tablet computer	546.5	13.3 (8.8)
桌面電子遊戲機 Desktop game console	28.3	0.7 (0.5)
透過流動上網設備 Via mobile web device	624.8	15.2 (10.1)
有無線上網功能的桌面/便攜式筆記簿型/平板電腦 Desktop / laptop / notebook / tablet computer with wireless Internet connection	429.0	10.4 (6.9)
可支援無線應用協定的流動電話 Wireless Application Protocol (WAP) phone	199.2	4.8 (3.2)
掌上電腦/個人數碼助理 Palm top / Personal Digital Assistant (PDA)	67.5	1.6 (1.1)
便攜式電子遊戲機 Portable game console	31.3	0.8 (0.5)
合計 Overall	4 123.9	(66.7)

註釋：# 可選擇多項答案。

\* 括號內的數字顯示在統計時所有十歲及以上人士中所佔的百分比。

Notes : # Multiple answers were allowed.

\* Figures in brackets represent the percentages in respect of all persons aged 10 and over at the time of before enumeration.

表 5.3a 按年齡及性別劃分的在統計前十二個月內曾使用互聯網服務的十歲及以上人士數目

Table 5.3a Persons aged 10 and over who had used Internet service during the twelve months before enumeration by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	201.2	9.6	99.1	191.2	9.5	98.8	392.4	9.5	99.0
15 - 24	434.2	20.6	98.6	422.0	20.9	98.9	856.3	20.8	98.8
25 - 34	435.1	20.7	95.0	467.1	23.1	93.3	902.2	21.9	94.1
35 - 44	455.3	21.6	88.4	501.4	24.8	81.1	956.7	23.2	84.4
45 - 54	394.2	18.7	64.4	335.4	16.6	53.3	729.6	17.7	58.8
55 - 64	143.7	6.8	37.4	85.0	4.2	22.6	228.7	5.5	30.1
≥ 65	39.6	1.9	10.1	18.6	0.9	4.3	58.1	1.4	7.0
合計 Overall	2 103.2	100.0	70.0	2 020.7	100.0	63.5	4 123.9	100.0	66.7

註釋：\* 在個別年齡及性別分組中佔所有人士的百分比。以所有十至十四歲的男性為例，99.1%在統計前十二個月內曾使用互聯網服務。

Note: \* As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.1% had used Internet service during the twelve months before enumeration.

**表 5.3b 按教育程度劃分的在統計前十二個月內曾使用互聯網服務的十歲及以上人士數目**  
**Table 5.3b Persons aged 10 and over who had used Internet service during the twelve months before enumeration by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	333.8	8.1	21.4
中學/預科 <sup>#</sup> Secondary / matriculation <sup>#</sup>	2 599.9	63.0	76.6
專上教育 Tertiary	1 190.2	28.9	96.8
合計 Overall	4 123.9	100.0	66.7

註釋：\* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，96.8%在統計前十二個月內曾使用互聯網服務。

<sup>#</sup> 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 96.8% had used Internet service during the twelve months before enumeration.

<sup>#</sup> Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

**表 5.3c 按經濟活動身分劃分的在統計前十二個月內曾使用互聯網服務的十歲及以上人士數目**  
**Table 5.3c Persons aged 10 and over who had used Internet service during the twelve months before enumeration by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	2 838.9	68.8	79.2
非從事經濟活動 Economically inactive	1 285.0	31.2	49.4
學生 Students	896.4	21.7	99.2
料理家務者 Home-makers	288.4	7.0	39.9
退休人士 Retired persons	88.3	2.1	9.6
其他 Others	11.9	0.3	22.0
合計 Overall	4 123.9	100.0	66.7

註釋： \* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，79.2%在統計前十二個月內曾使用互聯網服務。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 79.2% had used Internet service during the twelve months before enumeration.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 5.3d 按使用互聯網服務的次數及經濟活動身分劃分的在統計前十二個月內曾使用互聯網服務的十歲及以上人士數目**  
**Table 5.3d Persons aged 10 and over who had used Internet service during the twelve months before enumeration by frequency of using Internet service and economic activity status**

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
使用互聯網服務的次數 Frequency of using Internet service	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於一個月一次 Less than once a month	81.0 (2.9%)	3.3 (0.4%)	21.7 (7.5%)	4.3 (4.3%)	110.3 (2.7%)
少於一星期一次但 最少一個月一次 Less than once a week but at least once a month	138.8 (4.9%)	7.3 (0.8%)	33.3 (11.5%)	10.2 (10.2%)	189.6 (4.6%)
最少每星期一次 At least once a week	2 619.0 (92.3%)	885.9 (98.8%)	233.5 (80.9%)	85.6 (85.5%)	3 824.0 (92.7%)
最少每日一次 At least once a day	2 111.9 (74.4%)	755.1 (84.2%)	152.6 (52.9%)	59.3 (59.2%)	3 078.9 (74.7%)
二至四日一次 Once every 2 to 4 days	374.3 (13.2%)	103.2 (11.5%)	55.6 (19.3%)	19.5 (19.4%)	552.6 (13.4%)
五至七日一次 Once every 5 to 7 days	132.8 (4.7%)	27.6 (3.1%)	25.2 (8.8%)	6.9 (6.9%)	192.5 (4.7%)
總計 Total	2 838.9 (100.0%)	896.4 (100.0%)	288.4 (100.0%)	100.2 (100.0%)	4 123.9 (100.0%)

註釋：\* 從事經濟活動人士包括就業人士及失業人士。

Notes: \* Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service during the twelve months before enumeration in the respective economic activity status groups.

表 5.3e 按使用互聯網服務的次數及曾使用的上網設備類別劃分的在統計前十二個月內曾使用互聯網服務的十歲及以上人士數目  
 Table 5.3e Persons aged 10 and over who had used Internet service during the twelve months before enumeration by frequency of using Internet service and type of web device used for connection to Internet

使用互聯網服務的次數 Frequency of using Internet service	曾使用的上網設備類別 <sup>#</sup> Type of web device used for connection to Internet <sup>#</sup>					
	固定上網設備 Non-mobile web device		流動上網設備 Mobile web device		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
少於一個月一次 Less than once a month	110.4	2.8	72.6	11.6	110.3	2.7
少於一星期一次但 最少一個月一次 Less than once a week but at least once a month	189.8	4.8	71.3	11.4	189.6	4.6
最少每星期一次 At least once a week	3 687.8	92.5	480.9	77.0	3 824.0	92.7
最少每日一次 At least once a day	2 944.9	73.8	330.7	52.9	3 078.9	74.7
二至四日一次 Once every 2 to 4 days	548.8	13.8	109.7	17.6	552.6	13.4
五至七日一次 Once every 5 to 7 days	194.0	4.9	40.5	6.5	192.5	4.7
總計 Total	3 988.0	100.0	624.8	100.0	4 123.9	100.0

註釋：<sup>#</sup> 可選擇多項答案。

Note: <sup>#</sup> Multiple answers were allowed.

表 5.4a 按使用互聯網服務的主要目的及性別劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目  
 Table 5.4a Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and sex

使用互聯網服務的主要目的# Major purpose of using Internet service#	男 Male		女 Female		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
資訊查詢 Information searching	1 742.7	85.7	1 711.7	87.6	3 454.5	86.6
上網閱讀報章／新聞時事、 財經、娛樂、體育)／雜誌 Reading newspapers/news (current affairs, finance, entertainment, sports)/ magazines online	1 350.1	66.4	1 316.2	67.3	2 666.3	66.9
查閱娛樂、消閒指南 Searching for entertainment/ leisure guide	1 009.8	49.7	1 009.3	51.6	2 019.1	50.6
上網搜尋資料/下載資料 (不包括政府資料) Searching for / downloading information online (excluding Government information)	1 243.1	61.1	1 196.6	61.2	2 439.7	61.2
瀏覽政府網站/上網搜尋或下載 政府資料 Browsing Government websites / searching for or downloading Government information online	871.0	42.8	865.6	44.3	1 736.6	43.5
上網搵工／求職招聘 Online job search and recruitment	402.9	19.8	427.1	21.9	830.0	20.8
其他 Others	765.7	37.7	786.4	40.2	1 552.1	38.9
通訊/互動 Communication / interaction	1 741.8	85.7	1 655.8	84.7	3 397.6	85.2
收發電子郵件 Sending and receiving e-mail	1 648.1	81.0	1 579.5	80.8	3 227.6	80.9
網上即時通訊 Instant online communication	1 047.5	51.5	1 032.1	52.8	2 079.6	52.1
網上互動 Online interaction	627.4	30.9	617.9	31.6	1 245.3	31.2

註釋： # 可選擇多項答案。

Note : # Multiple answers were allowed.

(待續)

(To be cont'd)



表 5.4a(續) 按使用互聯網服務的主要目的及性別劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.4a (Cont'd) Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and sex

使用互聯網服務的主要目的 <sup>#</sup> (續) Major purpose of using Internet service <sup>#</sup> (Cont'd)	男 Male		女 Female		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
網上數碼娛樂 Online digital entertainment	794.2	39.1	685.0	35.0	1 479.2	37.1
玩網上遊戲 <i>Playing online games</i>	585.1	28.8	409.2	20.9	994.3	24.9
上網聽歌/電台節目 <i>Listening songs / radio programmes online</i>	509.8	25.1	491.7	25.2	1 001.5	25.1
上網觀看影視節目 <i>Watching video programmes online</i>	403.9	19.9	380.8	19.5	784.7	19.7
網上購物/處理金融交易 Online shopping / finance transaction	711.2	35.0	665.3	34.0	1 376.5	34.5
網上銀行服務/網上賬單繳費/ 金融交易 <i>Online banking service/ bill payment / finance transaction</i>	593.1	29.2	548.7	28.1	1 141.8	28.6
其他網上購物 <i>Other online shopping</i>	330.9	16.3	323.2	16.5	654.1	16.4
下載檔案/軟件 Downloading files/software	586.0	28.8	409.3	20.9	995.3	25.0
收費 <i>Charged</i>	107.6	5.3	68.6	3.5	176.2	4.4
免費 <i>Free</i>	565.9	27.8	393.1	20.1	958.9	24.0
辦公室/個人事務及其他 Office/personal affairs and others	318.7	15.7	290.1	14.8	608.8	15.3
合計 Overall	2 033.5		1 954.4		3 988.0	

註釋：# 可選擇多項答案。

Note : # Multiple answers were allowed.

**表 5.4b 按使用互聯網服務的主要目的及年齡劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目**  
**Table 5.4b Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and age**

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用互聯網服務的主要目的# Major purpose of using Internet service#	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
資訊查詢 Information searching	269.1 (70.6%)	725.5 (87.1%)	814.2 (92.9%)	839.2 (91.4%)	598.0 (85.0%)	208.4 (75.5%)	3 454.5 (86.6%)
上網閱讀報章／新聞(時事、財經、娛樂、體育)／雜誌 Reading newspapers/news (current affairs, finance, entertainment, sports)/ magazines online	171.4 (45.0%)	539.9 (64.8%)	647.9 (73.9%)	677.4 (73.7%)	465.4 (66.2%)	164.2 (59.5%)	2 666.3 (66.9%)
查閱娛樂、消閒指南 Searching for entertainment/ leisure guide	132.1 (34.7%)	471.1 (56.6%)	540.7 (61.7%)	485.1 (52.8%)	303.4 (43.1%)	86.8 (31.5%)	2 019.1 (50.6%)
上網搜尋資料/下載資料(不包括政府資料) Searching for / downloading information online (excluding Government information)	171.6 (45.0%)	564.3 (67.8%)	682.9 (77.9%)	563.3 (61.3%)	343.4 (48.8%)	114.1 (41.4%)	2 439.7 (61.2%)
瀏覽政府網站/上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online	126.7 (33.2%)	392.5 (47.1%)	485.6 (55.4%)	393.0 (42.8%)	266.3 (37.9%)	72.6 (26.3%)	1 736.6 (43.5%)

註釋：# 可選擇多項答案。

Notes : # Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective age groups.

(待續)  
(To be cont'd)

表 5.4b(續) 按使用互聯網服務的主要目的及年齡劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目  
 Table 5.4b Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
上網搵工/求職招聘 Online job search and recruitment	9.7 (2.5%)	237.1 (28.5%)	281.2 (32.1%)	190.2 (20.7%)	89.1 (12.7%)	22.6 (8.2%)	830.0 (20.8%)
其他 Others	122.3 (32.1%)	399.1 (47.9%)	388.5 (44.3%)	359.2 (39.1%)	221.2 (31.5%)	61.7 (22.4%)	1 552.1 (38.9%)
通訊/互動 Communication / interaction	322.0 (84.5%)	801.2 (96.2%)	800.5 (91.4%)	739.0 (80.4%)	536.8 (76.3%)	198.1 (71.8%)	3 397.6 (85.2%)
收發電子郵件 Sending and receiving e-mail	268.6 (70.5%)	738.9 (88.8%)	769.3 (87.8%)	726.6 (79.1%)	530.6 (75.4%)	193.4 (70.1%)	3 227.6 (80.9%)
網上即時通訊 Instant online communication	250.3 (65.7%)	691.8 (83.1%)	560.1 (63.9%)	308.9 (33.6%)	190.3 (27.0%)	78.3 (28.4%)	2 079.6 (52.1%)
網上互動 Online interaction	145.4 (38.1%)	464.7 (55.8%)	375.4 (42.8%)	177.3 (19.3%)	69.7 (9.9%)	12.8 (4.6%)	1 245.3 (31.2%)
網上數碼娛樂 Online digital entertainment	242.5 (63.6%)	513.7 (61.7%)	350.8 (40.0%)	216.3 (23.5%)	119.2 (17.0%)	36.6 (13.3%)	1 479.2 (37.1%)
玩網上遊戲 Playing online games	210.6 (55.3%)	362.8 (43.6%)	211.1 (24.1%)	118.4 (12.9%)	68.6 (9.8%)	22.9 (8.3%)	994.3 (24.9%)
上網聽歌/電台節目 Listening songs / radio programmes online	135.8 (35.6%)	372.7 (44.8%)	261.8 (29.9%)	141.7 (15.4%)	69.0 (9.8%)	20.4 (7.4%)	1 001.5 (25.1%)
上網觀看影視節目 Watching video programmes online	115.9 (30.4%)	297.8 (35.8%)	195.0 (22.3%)	110.4 (12.0%)	52.2 (7.4%)	13.5 (4.9%)	784.7 (19.7%)

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective age groups.

(待續)  
(To be cont'd)

表 5.4b(續) 按使用互聯網服務的主要目的及年齡劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目  
 Table 5.4b Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用互聯網服務的主要目的 <sup>#</sup> (續) Major purpose of using Internet service <sup>#</sup> (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
網上購物/處理金融交易 Online shopping / finance transaction	8.6 (2.2%)	287.5 (34.5%)	392.5 (44.8%)	371.2 (40.4%)	239.0 (34.0%)	77.7 (28.2%)	1 376.5 (34.5%)
網上銀行服務/網上賬單繳費/金融交易 Online banking service/ bill payment / finance transaction	3.8 (1.0%)	145.8 (17.5%)	359.1 (41.0%)	341.6 (37.2%)	220.0 (31.3%)	71.5 (25.9%)	1 141.8 (28.6%)
其他網上購物 Other online shopping	6.1 (1.6%)	202.1 (24.3%)	191.8 (21.9%)	151.9 (16.5%)	82.2 (11.7%)	20.0 (7.2%)	654.1 (16.4%)
下載檔案/軟件 Downloading files/software	155.5 (40.8%)	363.6 (43.7%)	252.7 (28.8%)	139.0 (15.1%)	66.3 (9.4%)	18.3 (6.6%)	995.3 (25.0%)
收費 Charged	18.1 (4.7%)	56.3 (6.8%)	52.2 (6.0%)	31.6 (3.4%)	14.6 (2.1%)	3.4 (1.2%)	176.2 (4.4%)
免費 Free	152.1 (39.9%)	351.2 (42.2%)	244.4 (27.9%)	131.6 (14.3%)	61.9 (8.8%)	17.8 (6.4%)	958.9 (24.0%)
辦公室/個人事務及其他 Office/personal affairs and others	104.7 (27.5%)	181.5 (21.8%)	130.5 (14.9%)	109.8 (12.0%)	64.4 (9.2%)	17.8 (6.5%)	608.8 (15.3%)
合計 Overall	381.1	832.6	876.3	918.7	703.4	275.9	3 988.0

註釋：<sup>#</sup> 可選擇多項答案。

括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes: <sup>#</sup> Multiple answers were allowed.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective age groups.

**表 5.4c 按使用互聯網服務的主要目的及教育程度劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目**  
**Table 5.4c Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and educational attainment**

	教育程度 Educational attainment			
	未受教育/幼稚園/小學 No schooling / kindergarten / primary	中學/預科* Secondary / matriculation*	專上教育 Tertiary	合計 Overall
使用互聯網服務的主要目的# Major purpose of using Internet service#	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
資訊查詢 Information searching	231.5 (71.1%)	2 155.0 (85.2%)	1 068.0 (94.2%)	3 454.5 (86.6%)
上網閱讀報章/新聞(時事、財經、娛樂、體育)/雜誌 Reading newspapers/news (current affairs, finance, entertainment, sports)/ magazines online	170.3 (52.3%)	1 662.6 (65.8%)	833.4 (73.5%)	2 666.3 (66.9%)
查閱娛樂、消閒指南 Searching for entertainment/ leisure guide	84.8 (26.0%)	1 253.1 (49.6%)	681.2 (60.1%)	2 019.1 (50.6%)
上網搜尋資料/下載資料(不包括政府資料) Searching for / downloading information online (excluding Government information)	105.2 (32.3%)	1 466.9 (58.0%)	867.7 (76.5%)	2 439.7 (61.2%)
瀏覽政府網站/上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online	61.8 (19.0%)	969.1 (38.3%)	705.6 (62.2%)	1 736.6 (43.5%)

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

\* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

\* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

括號內的數字顯示在個別教育程度組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective educational attainment groups.

(待續)  
(To be cont'd)

表 5.4c(續) 按使用互聯網服務的主要目的及教育程度劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.4c Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and educational attainment

	教育程度 Educational attainment			
	未受教育/幼稚園/小學 No schooling / kindergarten / primary	中學/預科* Secondary / matriculation*	專上教育 Tertiary	合計 Overall
使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
上網搵工/求職招聘 <i>Online job search and recruitment</i>	19.7 (6.0%)	435.0 (17.2%)	375.4 (33.1%)	830.0 (20.8%)
其他 <i>Others</i>	58.7 (18.0%)	864.5 (34.2%)	628.9 (55.5%)	1 552.1 (38.9%)
通訊/互動 <i>Communication / interaction</i>	194.1 (59.6%)	2 105.3 (83.3%)	1 098.2 (96.8%)	3 397.6 (85.2%)
收發電子郵件 <i>Sending and receiving e-mail</i>	170.1 (52.2%)	1 977.1 (78.2%)	1 080.4 (95.3%)	3 227.6 (80.9%)
網上即時通訊 <i>Instant online communication</i>	115.7 (35.5%)	1 275.9 (50.5%)	688.0 (60.7%)	2 079.6 (52.1%)
網上互動 <i>Online interaction</i>	40.7 (12.5%)	732.5 (29.0%)	472.1 (41.6%)	1 245.3 (31.2%)
網上數碼娛樂 <i>Online digital entertainment</i>	113.2 (34.8%)	951.1 (37.6%)	414.9 (36.6%)	1 479.2 (37.1%)
玩網上遊戲 <i>Playing online games</i>	93.8 (28.8%)	659.1 (26.1%)	241.4 (21.3%)	994.3 (24.9%)
上網聽歌/電台節目 <i>Listening songs / radio programmes online</i>	48.9 (15.0%)	636.9 (25.2%)	315.7 (27.8%)	1 001.5 (25.1%)

註釋：# 可選擇多項答案。

\* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

\* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective educational attainment groups.

(待續)  
(To be cont'd)

表 5.4c(續) 按使用互聯網服務的主要目的及教育程度劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.4c Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and educational attainment

使用互聯網服務的主要目的 <sup>#</sup> (續) Major purpose of using Internet service <sup>#</sup> (Cont'd)	教育程度 Educational attainment			合計 Overall
	未受教育/幼稚園/小學 No schooling / kindergarten / primary	中學/預科* Secondary / matriculation*	專上教育 Tertiary	
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
上網觀看影視節目 Watching video programmes online	41.7 (12.8%)	499.2 (19.7%)	243.8 (21.5%)	784.7 (19.7%)
網上購物/處理金融交易 Online shopping / finance transaction	25.4 (7.8%)	695.2 (27.5%)	656.0 (57.8%)	1 376.5 (34.5%)
網上銀行服務/網上賬單繳費/金融交易 Online banking service/ bill payment / finance transaction	21.6 (6.6%)	553.1 (21.9%)	567.1 (50.0%)	1 141.8 (28.6%)
其他網上購物 Other online shopping	6.9 (2.1%)	291.2 (11.5%)	356.0 (31.4%)	654.1 (16.4%)
下載檔案/軟件 Downloading files/software	54.9 (16.9%)	618.8 (24.5%)	321.6 (28.4%)	995.3 (25.0%)
收費 Charged	7.1 (2.2%)	90.7 (3.6%)	78.5 (6.9%)	176.2 (4.4%)
免費 Free	53.7 (16.5%)	596.7 (23.6%)	308.5 (27.2%)	958.9 (24.0%)
辦公室/個人事務及其他 Office/personal affairs and others	42.1 (12.9%)	310.0 (12.3%)	256.7 (22.6%)	608.8 (15.3%)
合計 Overall	325.7	2 528.1	1 134.1	3 988.0

註釋：# 可選擇多項答案。

\* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

\* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective educational attainment groups.

**表 5.4d 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目**  
**Table 5.4d Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and economic activity status**

使用互聯網服務的主要目的 <sup>#</sup> Major purpose of using Internet service <sup>#</sup>	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
資訊查詢 Information searching	2 429.2 (88.4%)	684.3 (78.7%)	255.5 (92.2%)	85.4 (90.2%)	3 454.5 (86.6%)
上網閱讀報章／新聞(時事、財經、娛樂、體育)／雜誌 Reading newspapers/news (current affairs, finance, entertainment, sports)/ magazines online	1 909.0 (69.5%)	476.5 (54.8%)	211.6 (76.4%)	69.1 (72.9%)	2 666.3 (66.9%)
查閱娛樂、消閒指南 Searching for entertainment/ leisure guide	1 463.7 (53.3%)	393.2 (45.2%)	128.2 (46.3%)	34.0 (35.9%)	2 019.1 (50.6%)
上網搜尋資料/下載資料(不包括政府資料) Searching for / downloading information online (excluding Government information)	1 768.6 (64.4%)	482.5 (55.5%)	143.8 (51.9%)	44.9 (47.4%)	2 439.7 (61.2%)

註釋：# 可選擇多項答案。

\* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

\* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective economic activity status groups.

(待續)  
(To be cont'd)



表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目  
 Table 5.4d Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd)	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
瀏覽政府網站/上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online	1 261.6 (45.9%)	358.7 (41.3%)	90.6 (32.7%)	25.7 (27.2%)	1 736.6 (43.5%)
上網搵工/求職招聘 Online job search and recruitment	691.7 (25.2%)	101.6 (11.7%)	31.8 (11.5%)	4.9 (5.2%)	830.0 (20.8%)
其他 Others	1 075.2 (39.1%)	369.5 (42.5%)	85.8 (31.0%)	21.7 (22.9%)	1 552.1 (38.9%)
通訊/互動 Communication / interaction	2 375.2 (86.5%)	796.1 (91.6%)	167.6 (60.5%)	58.6 (61.8%)	3 397.6 (85.2%)
收發電子郵件 Sending and receiving e-mail	2 308.2 (84.0%)	702.2 (80.8%)	160.8 (58.0%)	56.3 (59.4%)	3 227.6 (80.9%)
網上即時通訊 Instant online communication	1 334.2 (48.6%)	666.2 (76.6%)	65.3 (23.6%)	13.9 (14.6%)	2 079.6 (52.1%)
網上互動 Online interaction	787.4 (28.7%)	419.6 (48.3%)	33.3 (12.0%)	5.1 (5.4%)	1 245.3 (31.2%)

註釋：# 可選擇多項答案。

\* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

\* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective economic activity status groups.

(待續)  
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目  
 Table 5.4d Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的 <sup>#</sup> (續) Major purpose of using Internet service <sup>#</sup> (Cont'd)	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
網上數碼娛樂 Online digital entertainment	839.5 (30.6%)	554.3 (63.8%)	68.1 (24.6%)	17.3 (18.3%)	1 479.2 (37.1%)
玩網上遊戲 Playing online games	501.2 (18.2%)	438.9 (50.5%)	41.8 (15.1%)	12.5 (13.2%)	994.3 (24.9%)
上網聽歌/電台節目 Listening songs / radio programmes online	588.8 (21.4%)	364.8 (42.0%)	38.1 (13.7%)	9.9 (10.4%)	1 001.5 (25.1%)
上網觀看影視節目 Watching video programmes online	459.6 (16.7%)	294.4 (33.9%)	25.4 (9.2%)	5.2 (5.5%)	784.7 (19.7%)
網上購物/處理金融交易 Online shopping / finance transaction	1 114.3 (40.6%)	160.4 (18.5%)	75.1 (27.1%)	26.7 (28.2%)	1 376.5 (34.5%)
網上銀行服務/網上賬單繳費/ 金融交易 Online banking service/ bill payment / finance transaction	988.9 (36.0%)	61.1 (7.0%)	66.8 (24.1%)	25.0 (26.4%)	1 141.8 (28.6%)
其他網上購物 Other online shopping	497.6 (18.1%)	122.6 (14.1%)	26.4 (9.5%)	7.4 (7.9%)	654.1 (16.4%)

註釋：# 可選擇多項答案。

\* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

\* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective economic activity status groups.

(待續)  
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.4d Persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的 <sup>#</sup> (續) Major purpose of using Internet service <sup>#</sup> (Cont'd)	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
下載檔案／軟件 Downloading files/software	584.6 (21.3%)	375.4 (43.2%)	28.6 (10.3%)	6.7 (7.0%)	995.3 (25.0%)
收費 Charged	119.8 (4.4%)	51.8 (6.0%)	4.2 (1.5%)	\$ (.%)	176.2 (4.4%)
免費 Free	560.3 (20.4%)	364.9 (42.0%)	27.1 (9.8%)	6.7 (7.0%)	958.9 (24.0%)
辦公室／個人事務及其他 Office/personal affairs and others	369.4 (13.5%)	227.8 (26.2%)	9.5 (3.4%)	2.0 (2.2%)	608.8 (15.3%)
合計 Overall	2 746.7	869.4	277.1	94.8	3 988.0

註釋：# 可選擇多項答案。

\* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

\* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device during the twelve months before enumeration in the respective economic activity status groups.

**表 5.5 按使用互聯網服務的主要目的劃分的在統計前十二個月內曾透過流動上網設備使用互聯網服務的十歲及以上人士數目**  
**Table 5.5 Persons aged 10 and over who had used Internet service via mobile web device during the twelve months before enumeration by major purpose of using Internet service**

使用互聯網服務的主要目的 <sup>#</sup> Major purpose of using Internet service <sup>#</sup>	人數 No. of persons (‘000)	百分比 %
資訊查詢 Information searching	575.3	92.1
上網閱讀報章／新聞(時事、財經、娛樂、體育)／雜誌 Reading newspapers/news (current affairs, finance, entertainment, sports)/ magazines online	372.8	59.7
查閱娛樂、消閒指南 Searching for entertainment/ leisure guide	326.1	52.2
上網搜尋資料/下載資料 (不包括政府資料) Searching for / downloading information online (excluding Government information)	364.2	58.3
瀏覽政府網站/上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online	246.8	39.5
上網搵工／求職招聘 Online job search and recruitment	180.2	28.8
其他 Others	187.2	30.0
通訊/互動 Communication / interaction	482.3	77.2
收發電子郵件 Sending and receiving e-mail	457.8	73.3
網上即時通訊 Instant online communication	237.2	38.0
網上互動 Online interaction	142.6	22.8

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

(待續)  
(To be cont'd)

表 5.5(續) 按使用互聯網服務的主要目的劃分的在統計前十二個月內曾透過流動上網設備使用互聯網服務的十歲及以上人士數目  
 Table 5.5 (Cont'd) Persons aged 10 and over who had used Internet service via mobile web device during the twelve months before enumeration by major purpose of using Internet service

使用互聯網服務的主要目的 <sup>#</sup> Major purpose of using Internet service <sup>#</sup>	人數 No. of persons ('000)	百分比 %
網上購物/處理金融交易 Online shopping / finance transaction	368.0	58.9
網上銀行服務/網上賬單繳費/金融交易 Online banking service/ bill payment / finance transaction	317.3	50.8
其他網上購物 Other online shopping	206.4	33.0
網上數碼娛樂 Online digital entertainment	143.0	22.9
玩網上遊戲 Playing online games	85.0	13.6
上網聽歌/電台節目 Listening songs / radio programmes online	104.0	16.6
上網觀看影視節目 Watching video programmes online	87.7	14.0
下載檔案/軟件 Downloading files/software	111.7	17.9
收費 Charged	30.4	4.9
免費 Free	106.3	17.0
辦公室/個人事務及其他 Office/personal affairs and others	177.6	28.4
合計 Overall	624.8	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.6a 按每星期使用互聯網服務的時間及年齡劃分的在統計前十二個月內曾使用互聯網服務最少每星期一次的十歲及以上人士數目  
 Table 5.6a Persons aged 10 and over who had used Internet service at least once a week during the twelve months before enumeration by time spent in using Internet service per week and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
每星期使用互聯網 服務的時間(小時) Time spent in using Internet service per week (hours)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
< 1	4.1 (1.1%)	2.3 (0.3%)	3.3 (0.4%)	6.9 (0.8%)	8.3 (1.3%)	3.4 (1.3%)	28.3 (0.7%)
1 - < 5	57.8 (15.0%)	39.1 (4.6%)	46.8 (5.6%)	105.3 (12.5%)	116.9 (17.9%)	48.2 (18.7%)	414.0 (10.8%)
5 - < 10	79.6 (20.7%)	94.8 (11.2%)	91.1 (10.8%)	124.5 (14.8%)	116.8 (17.9%)	48.9 (18.9%)	555.6 (14.5%)
10 - < 20	127.1 (33.1%)	233.0 (27.6%)	165.6 (19.7%)	168.7 (20.0%)	120.6 (18.4%)	50.0 (19.4%)	865.0 (22.6%)
20 - < 30	69.1 (18.0%)	226.2 (26.8%)	152.4 (18.1%)	139.0 (16.5%)	76.1 (11.6%)	24.9 (9.6%)	687.7 (18.0%)
30 - < 40	28.6 (7.4%)	101.7 (12.1%)	109.5 (13.0%)	94.2 (11.2%)	66.0 (10.1%)	24.7 (9.6%)	424.6 (11.1%)
40 - < 50	11.2 (2.9%)	61.5 (7.3%)	104.9 (12.5%)	93.8 (11.1%)	92.9 (14.2%)	45.0 (17.4%)	409.3 (10.7%)
≥ 50	7.0 (1.8%)	84.6 (10.0%)	169.0 (20.1%)	109.4 (13.0%)	56.3 (8.6%)	13.1 (5.1%)	439.4 (11.5%)
總計 Total	384.5 (100.0%)	843.3 (100.0%)	842.6 (100.0%)	841.7 (100.0%)	653.8 (100.0%)	258.2 (100.0%)	3 824.0 (100.0%)
平均時間(小時) Average duration (hours)	15.3	24.5	30.3	24.3	21.6	20.9	24.1

註釋：括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service at least once a week during the twelve months before enumeration in the respective age groups.

**表 5.6b 按每星期使用互聯網服務的時間及經濟活動身分劃分的在統計前十二個月內曾使用互聯網服務最少每星期一次的十歲及以上人士數目**  
**Table 5.6b Persons aged 10 and over who had used Internet service at least once a week during the twelve months before enumeration by time spent in using Internet service per week and economic activity status**

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
每星期使用互聯網服務的時間(小時) Time spent in using Internet service per week (hours)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 1	16.9 (0.6%)	5.2 (0.6%)	5.3 (2.3%)	§ (§)	28.3 (0.7%)
1 - < 5	256.4 (9.8%)	80.0 (9.0%)	55.9 (24.0%)	21.7 (25.3%)	414.0 (10.8%)
5 - < 10	334.4 (12.8%)	140.1 (15.8%)	62.2 (26.6%)	19.0 (22.2%)	555.6 (14.5%)
10 - < 20	507.3 (19.4%)	281.7 (31.8%)	53.5 (22.9%)	22.5 (26.2%)	865.0 (22.6%)
20 - < 30	425.4 (16.2%)	211.9 (23.9%)	37.1 (15.9%)	13.3 (15.5%)	687.7 (18.0%)
30 - < 40	319.0 (12.2%)	89.1 (10.1%)	12.8 (5.5%)	3.7 (4.4%)	424.6 (11.1%)
40 - < 50	360.6 (13.8%)	42.3 (4.8%)	3.6 (1.5%)	2.8 (3.3%)	409.3 (10.7%)
≥ 50	399.0 (15.2%)	35.6 (4.0%)	3.0 (1.3%)	1.8 (2.1%)	439.4 (11.5%)
總計 Total	2 619.0 (100.0%)	885.9 (100.0%)	233.5 (100.0%)	85.6 (100.0%)	3 824.0 (100.0%)
平均時間(小時) Average duration (hours)	27.2	19.2	11.8	12.8	24.1

註釋：\* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Notes: \* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service at least once a week during the twelve months before enumeration in the respective economic activity status groups.

**表 5.6c 按每星期使用互聯網服務的時間及曾使用的上網設備類別劃分的在統計前十二個月內曾使用互聯網服務最少每星期一次的十歲及以上人士數目**  
**Table 5.6c Persons aged 10 and over who had used Internet service at least once a week during the twelve months before enumeration by time spent in using Internet service per week and type of web device used for connection to Internet**

每星期使用互聯網服務的時間(小時) Time spent in using Internet service per week (hours)	曾使用的上網設備類別 <sup>#</sup> Type of web device used for connection to Internet <sup>#</sup>					
	固定上網設備 Non-mobile web device		流動上網設備 Mobile web device		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
< 1	30.1	0.8	25.4	5.3	28.3	0.7
1 - < 5	416.6	11.3	106.8	22.2	414.0	10.8
5 - < 10	550.2	14.9	92.6	19.3	555.6	14.5
10 - < 20	853.4	23.1	121.9	25.4	865.0	22.6
≥ 20	1 837.4	49.8	134.1	27.9	1 961.1	51.3
總計 Total	3 687.8	100.0	480.9	100.0	3 824.0	100.0
平均時間(小時)* Average duration (hours)*	23.1		14.5		24.1	

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

\* 整體平均時間較透過固定上網設備及流動上網設備使用互聯網服務的時間為長，是由於一些人可能在一星期內同時透過該兩類上網設備使用互聯網服務。

\* The overall average duration was greater than both the time spent in using Internet service via non-mobile web device and that via mobile web device, as some people might use both devices for connection to Internet in a week.



**表 5.7 按使用互聯網服務的地方劃分的在統計前十二個月內曾透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士數目**  
**Table 5.7 Persons aged 10 and over who had used Internet service via non-mobile web device at least once a week during the twelve months before enumeration by place of using Internet service**

使用互聯網服務的地方 <sup>#</sup> Place of using Internet service <sup>#</sup>	人數 No. of persons ('000)	百分比 %
在家 At home	3 371.7	91.4
在工作地方 At place of work	1 534.0	41.6
在學校 At place of study	586.2	15.9
在有由政府提供公眾電腦設施的地方 At places with public computer facilities provided by the Government	94.2	2.6
在網吧* At cyber-café*	33.6	0.9
在其他地方 At other places	193.7	5.3
合計 Overall	3 687.8	

註釋：# 可選擇多項答案。

\* 網吧泛指一些以收費形式集中提供電腦與上網設施以及網上遊戲予顧客的商店。網吧並不包括以提供飲食為主，但亦設置電腦供顧客免費使用的咖啡室及快餐店等。

Notes : # Multiple answers were allowed.

\* Cyber-café broadly refers to shops specialising in providing computer and Internet facilities as well as online games to customers at a charge. Coffee shops and fast food shops which mainly provide food and drinks together with free computer facilities are not regarded as cyber-cafés.

**表 5.8 按使用互聯網服務的地方劃分的在統計前十二個月內曾透過流動上網設備使用互聯網服務最少每星期一次的十歲及以上人士數目**  
**Table 5.8 Persons aged 10 and over who had used Internet service via mobile web device at least once a week during the twelve months before enumeration by place of using Internet service**

使用互聯網服務的地方 <sup>#</sup> Place of using Internet service <sup>#</sup>	人數 No. of persons ('000)	百分比 %
在家 At home	385.0	80.1
在工作地方 At place of work	118.0	24.5
在有由政府提供公眾電腦設施或無線上網的地方 At places with public computer facilities / mobile web device provided by the Government	36.4	7.6
在學校 At place of study	22.1	4.6
在其他地方* At other places*	85.5	17.8
合計 Overall	480.9	

註釋：# 可選擇多項答案。

\* 包括網吧。網吧泛指一些以收費形式集中提供電腦與上網設施以及網上遊戲予顧客的商店。網吧並不包括以提供飲食為主，但亦設置電腦供顧客免費使用的咖啡室及快餐店等。

Notes：# Multiple answers were allowed.

\* Including Cyber-café. Cyber-café broadly refers to shops specialising in providing computer and Internet facilities as well as online games to customers at a charge. Coffee shops and fast food shops which mainly provide food and drinks together with free computer facilities are not regarded as cyber-cafés.

**表 5.9 按所進行的網上數碼娛樂活動類別劃分的在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目**  
**Table 5.9 Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration by type of online digital entertainment activities undertaken**

所進行的網上數碼娛樂活動類別# Type of online digital entertainment activities undertaken#	人數 No. of persons ('000)	百分比 %
玩網上遊戲 Playing online games	994.3	67.2
上網聽歌/電台節目 Listening songs / radio programmes online	1 001.5	67.7
上網觀看影視節目 Watching video programmes online	784.7	53.0
合計 Overall	1 479.2	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.10a 按為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及性別劃分的在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.10a Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and sex

	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment						
少於一星期一次 Less than once a week	13.4	1.7	17.3	2.5	30.7	2.1
最少每星期一次 At least once a week	780.8	98.3	667.7	97.5	1 448.5	97.9
每星期為該目的使用互聯網服務 的時間(小時) <sup>#</sup> Time spent in using Internet service for such purpose per week (hours) <sup>#</sup>						
< 1	29.5	(3.8)	30.4	(4.5)	59.9	(4.1)
1 - < 5	257.7	(33.0)	275.6	(41.3)	533.3	(36.8)
5 - < 10	198.0	(25.4)	173.2	(25.9)	371.2	(25.6)
10 - < 20	175.9	(22.5)	119.2	(17.9)	295.1	(20.4)
≥ 20	119.8	(15.3)	69.4	(10.4)	189.1	(13.1)
平均時間(小時)* Average duration (hours)*	10.4		8.2		9.4	
總計 Total	794.2	100.0	685.0	100.0	1 479.2	100.0

註釋：# 包括下載遊戲軟件。

Notes : # Including downloading games.

\* 不包括在統計前十二個月內為網上數碼娛樂而透過固定上網設備使用互聯網服務少於每星期一次的人士。

\* Excluding persons who had used Internet service via non-mobile web device for online digital entertainment less than once a week during the twelve months before enumeration.

括號內的數字顯示在個別性別組別中佔所在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week during the twelve months before enumeration in the respective sex groups.

**表 5.10b 按為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及年齡劃分的在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目**  
**Table 5.10b Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and age**

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於一星期一次 Less than once a week	2.4 1.0%	4.2 0.8%	8.2 2.3%	7.6 3.5%	6.7 5.6%	1.5 4.1%	30.7 2.1%
最少每星期一次 At least once a week	240.1 99.0%	509.4 99.2%	342.6 97.7%	208.7 96.5%	112.5 94.4%	35.1 95.9%	1 448.5 97.9%
每星期為該目的使用 互聯網服務的時間(小時) <sup>#</sup> Time spent in using Internet service for such purpose per week (hours) <sup>#</sup>							
< 1	11.0 (4.6%)	10.2 (2.0%)	9.2 (2.7%)	15.4 (7.4%)	11.9 (10.6%)	2.2 (6.4%)	59.9 (4.1%)
1 - < 5	83.4 (34.7%)	154.8 (30.4%)	125.2 (36.5%)	101.5 (48.6%)	51.6 (45.9%)	16.8 (47.7%)	533.3 (36.8%)
5 - < 10	62.4 (26.0%)	134.2 (26.3%)	92.0 (26.8%)	48.2 (23.1%)	27.6 (24.5%)	6.8 (19.2%)	371.2 (25.6%)
10 - < 20	49.4 (20.6%)	121.8 (23.9%)	72.4 (21.1%)	32.3 (15.5%)	13.1 (11.6%)	6.2 (17.6%)	295.1 (20.4%)
≥ 20	34.0 (14.1%)	88.4 (17.4%)	43.8 (12.8%)	11.4 (5.4%)	8.3 (7.4%)	3.2 (9.1%)	189.1 (13.1%)
平均時間(小時)* Average duration (hours)*	9.8	11.3	9.3	6.3	6.2	7.7	9.4
總計 Total	242.5 100.0%	513.7 100.0%	350.8 100.0%	216.3 100.0%	119.2 100.0%	36.6 100.0%	1 479.2 100.0%

註釋：<sup>#</sup> 包括下載遊戲軟件。

Notes : <sup>#</sup> Including downloading games.

\* 不包括在統計前十二個月內為網上數碼娛樂而透過固定上網設備使用互聯網服務少於每星期一次的人士。

\* Excluding persons who had used Internet service via non-mobile web device for online digital entertainment less than once a week during the twelve months before enumeration.

括號內的數字顯示在個別年齡組別中佔所有在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week during the twelve months before enumeration in the respective age groups.

表 5.10c 按為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及教育程度劃分的在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.10c Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and educational attainment

為網上數碼娛樂而使用互 聯網服務的次數 Frequency of using Internet service for online digital entertainment	教育程度 Educational attainment			
	未受教育/ 幼稚園/小學 No schooling / kindergarten / primary	中學/預科# Secondary / matriculation#	專上教育 Tertiary	合計 Overall
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
少於一星期一次 Less than once a week	6.4 5.7%	22.2 2.3%	2.1 0.5%	30.7 2.1%
最少每星期一次 At least once a week	106.8 94.3%	928.9 97.7%	412.8 99.5%	1 448.5 97.9%
每星期為該目的使用互聯網 服務的時間(小時)* Time spent in using Internet service for such purpose per week (hours)*				
< 1	7.8 (7.3%)	34.1 (3.7%)	18.0 (4.4%)	59.9 (4.1%)
1 - < 5	48.0 (44.9%)	330.4 (35.6%)	154.9 (37.5%)	533.3 (36.8%)
5 - < 10	24.1 (22.6%)	244.4 (26.3%)	102.7 (24.9%)	371.2 (25.6%)
10 - < 20	16.5 (15.4%)	187.9 (20.2%)	90.7 (22.0%)	295.1 (20.4%)
≥ 20	10.5 (9.8%)	132.0 (14.2%)	46.6 (11.3%)	189.1 (13.1%)
平均時間(小時)* Average duration (hours)*	7.9	9.8	8.9	9.4
總計 Total	113.2 100.0%	951.1 100.0%	414.9 100.0%	1 479.2 100.0%

註釋：# 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

+ 包括下載遊戲軟件。

\* 不包括在統計前十二個月內為網上數碼娛樂而透過固定上網設備使用互聯網服務少於每星期一次的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Notes: # Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

+ Including downloading games.

\* Excluding persons who had used Internet service via non-mobile web device for online digital entertainment less than once a week during the twelve months before enumeration.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week during the twelve months before enumeration in the respective educational attainment groups.

**表 5.10d** 按為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及經濟活動身分劃分的在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目

**Table 5.10d** Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment during the twelve months before enumeration by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士 <sup>#</sup> Economically active persons <sup>#</sup>	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於一星期一次 Less than once a week	21.3 2.5%	4.3 0.8%	4.3 6.3%	§ §	30.7 2.1%
最少每星期一次 At least once a week	818.3 97.5%	550.0 99.2%	63.8 93.7%	16.5 95.2%	1 448.5 97.9%
每星期為該目的使用互聯網服務的時間(小時) <sup>+</sup> Time spent in using Internet service for such purpose per week (hours) <sup>+</sup>					
< 1	38.1 (4.7%)	16.0 (2.9%)	4.6 (7.2%)	1.1 (6.8%)	59.9 (4.1%)
1 - < 5	323.9 (39.6%)	174.2 (31.7%)	29.6 (46.3%)	5.6 (33.9%)	533.3 (36.8%)
5 - < 10	213.4 (26.1%)	140.8 (25.6%)	14.0 (22.0%)	2.9 (17.7%)	371.2 (25.6%)
10 - < 20	155.7 (19.0%)	125.1 (22.7%)	10.0 (15.6%)	4.4 (26.4%)	295.1 (20.4%)
≥ 20	87.2 (10.7%)	93.8 (17.1%)	5.6 (8.8%)	2.5 (15.2%)	189.1 (13.1%)
平均時間(小時) <sup>*</sup> Average duration (hours) <sup>*</sup>	8.4	11.1	7.3	9.6	9.4
總計 Total	839.5 100.0%	554.3 100.0%	68.1 100.0%	17.3 100.0%	1 479.2 100.0%

註釋：<sup>#</sup> 從事經濟活動人士包括就業人士及失業人士。

<sup>+</sup> 包括下載遊戲軟件。

<sup>\*</sup> 不包括在統計前十二個月內為網上數碼娛樂而透過固定上網設備使用互聯網服務少於每星期一次的人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前十二個月內曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Notes: <sup>#</sup> Economically active persons comprise employed persons and unemployed persons.

<sup>+</sup> Including downloading games.

<sup>\*</sup> Excluding persons who had used Internet service via non-mobile web device for online digital entertainment less than once a week during the twelve months before enumeration.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week during the twelve months before enumeration in the respective economic activity status groups.

**表 5.11 按擁有的流動上網設備類別劃分的擁有選定流動上網設備的十歲及以上人士數目**  
**Table 5.11 Persons aged 10 and over who had selected mobile web devices by type of mobile web device**

擁有的流動上網設備類別 <sup>#</sup> Type of mobile web device <sup>#</sup>	二零零七年十二月至 二零零八年三月 Dec 2007 – Mar 2008		二零零八年七月至九月 Jul – Sep 2008	
	人數 No. of persons (‘000)	百分比* %*	人數 No. of persons (‘000)	百分比* %*
可支援無線應用協定的流動電話 Wireless Application Protocol (WAP) phone	5 451.1	99.6 (88.8)	5 565.6	99.2 (90.0)
有無線上網功能的便攜式/筆記簿型/平板電腦 Laptop / notebook / tablet computer with wireless Internet connection	489.4	8.9 (8.0)	701.6	12.5 (11.3)
掌上電腦/個人數碼助理 Palm top / Personal Digital Assistant (PDA)	166.6	3.0 (2.7)	177.3	3.2 (2.9)
合計 Overall	5 471.9	(89.1)	5 612.1	(90.7)

註釋：# 可選擇多項答案。

\* 括號內的數字顯示在所有的十歲及以上人士中所佔的百分比。

Notes：# Multiple answers were allowed.

\* Figures in brackets represent the percentages in respect of all persons aged 10 and over.



**表 5.12 按擁有有 Wi-Fi 功能的流動上網設備類別劃分的擁有有 Wi-Fi 功能的流動上網設備的十歲及以上人士數目**  
**Table 5.12 Persons aged 10 and over who had mobile web devices with Wi-Fi function by type of mobile web device with Wi-Fi function**

擁有有 Wi-Fi 功能的流動上網設備類別 <sup>#</sup> Type of mobile web device with Wi-Fi function <sup>#</sup>	人數 No. of persons ('000)	百分比* %*
可支援無線應用協定的流動電話 Wireless Application Protocol (WAP) phone	665.8	60.1 (10.8)
有無線上網功能的便攜式/筆記簿型/平板電腦 Laptop / notebook / tablet computer with wireless Internet connection	382.5	34.5 (6.2)
掌上電腦/個人數碼助理 Palm top / Personal Digital Assistant (PDA)	115.9	10.5 (1.9)
其他 Others	255.5	23.1 (4.1)
合計 Overall	1 107.8	(17.9)

註釋：<sup>#</sup> 可選擇多項答案。

\* 括號內的數字顯示在所有十歲及以上人士中所佔的百分比。

Notes: <sup>#</sup> Multiple answers were allowed.

\* Figures in brackets represent the percentages in respect of all persons aged 10 and over.

**表 5.13 按有否使用 Wi-Fi 頻道上網/使用的 Wi-Fi 頻道類別劃分的統計前十二個月內曾透過流動上網設備使用互聯網服務的十歲及以上人士數目**  
**Table 5.13 Persons aged 10 and over who had used Internet service via mobile web device during the twelve months before enumeration by whether had used Wi-Fi channel for internet connection / type of Wi-Fi channel used**

有否使用 Wi-Fi 頻道上網 Whether had used Wi-Fi channel for internet connection	人數 No. of persons ('000)	百分比* %*
有 Yes	430.3	68.9
<i>使用的 Wi-Fi 頻道類別</i> <i>Type of Wi-Fi channel used</i>		
加密頻道 <i>Encrypted channel</i>	257.2	41.2 (59.8)
非加密頻道 <i>Non-encrypted channel</i>	43.5	7.0 (10.1)
不知道是哪種 Wi-Fi 頻道 <i>Don't know which Wi-Fi channel</i>	129.6	20.7 (30.1)
沒有 No	194.5	31.1
總計 Total	624.8	100.0

註釋：\* 括號內的數字顯示在所有曾使用 Wi-Fi 頻道上網的十歲及以上人士中所佔的百分比。

Note: \* Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Wi-Fi channel for internet connection.

**表 5.14 按使用非加密 Wi-Fi 頻道上網的原因劃分的曾使用非加密 Wi-Fi 頻道上網的十歲及以上人士數目**  
**Table 5.14 Persons aged 10 and over who had used non-encrypted Wi-Fi channel for Internet connection by reason for using non-encrypted Wi-Fi channel**

使用非加密 Wi-Fi 頻道上網的原因 Reason for using non-encrypted Wi-Fi channel	人數 No. of persons ('000)	百分比 %
不懂得加密頻道 Did not know what encrypted channel was	14.2	32.8
服務供應商沒有提供加密頻道 No encrypted channel provided by service provider	12.1	27.8
缺乏有關加密設定的資訊及步驟 No information and procedure for encryption setup	9.7	22.4
沒有需要 No such need	3.4	7.8
設備未能支援加密功能 Facilities did not support encrypted function	2.4	5.5
其他 Others	1.6	3.7
總計 Total	43.5	100.0

## 6 電子商業服務的使用情況 Usage of electronic business services

6.1 在是項統計調查中，十五歲及以上人士被問及他們在統計前十二個月內有否為個人事務而使用下列各項電子商業服務：

- 透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘
- 透過自動櫃員機繳費
- 使用電話透過繳費靈服務繳費
- 使用易辦事服務
- 使用八達通卡支付交通費
- 使用八達通卡購買貨物及服務
- 透過自動電話接聽系統購買貨物及服務
- 透過流動電訊網絡以互動短訊服務方式進行交易或獲取服務(例如：銀行服務、股票報價等)
- 上網搜尋財經資料(例如：股票價格)
- 上網搜尋貨物/服務資料
- 上網搜尋職位空缺資料
- 上網買賣股票
- 上網訂座/訂票
- 上網購買/訂購貨物及服務
- 使用網上拍賣服務
- 使用網上銀行服務(例如：轉賬)
- 上網繳費
- 上網要求客戶服務(例如：安排送貨)
- 上網投注
- 網上課堂學習
- 網上捐款給慈善團體

6.1 In the survey, persons aged 15 and over were asked whether they had used the following types of electronic business services for personal matters during the twelve months before enumeration :

- Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks
- Settling payment by ATM
- Using telephone to settle payment by Payment by Phone Service (PPS)
- Using Easy Pay System (EPS)
- Using Octopus card for paying fare of transportation
- Using Octopus card for purchasing goods and services
- Purchasing goods and services via Interactive Voice Response System (IVRS)
- Making transactions or acquiring services (e.g. banking services, checking stock prices, etc.) via interactive short message services of mobile telecommunications network
- Searching for financial information online (e.g. stock prices)
- Searching for information on goods / services online
- Searching for job vacancies online
- Trading stock online
- Making reservation / booking tickets online
- Purchasing / ordering goods and services online
- Using auction service online
- Using cyber-banking services (e.g. transferring money)
- Settling payment online
- Requesting customer services online (e.g. arranging product delivery)
- Online placing bets
- Online study sessions
- Online donations

## 曾使用電子商業服務的人士

6.2 約 5 673 700 名十五歲及以上人士在統計前十二個月內曾為個人事務而使用一項或多項上述的電子商業服務，佔全香港所有十五歲及以上人士的 98.0%。在二零零七年七月至九月期間進行的類似統計調查所得的相應數字為 5 606 500 人及 98.2%。（圖 6.1 及表 6.1）

### 年齡/性別

6.3 在該 5 673 700 人中，32.0%年齡小於三十五歲，而 19.9%年齡介乎三十五至四十四歲。曾使用電子商業服務的比率在年齡小於六十五歲的人士中較高(98.5% - 99.7%)。相比之下，年齡在六十五歲及以上的人士中，有 90.1%在統計前十二個月內曾為個人事務而使用電子商業服務。（表 6.2a）

6.4 按性別分析，男性曾使用電子商業服務的比率為 98.3%，較女性的 97.7%稍高。（表 6.2a）

### 教育程度

6.5 十五歲及以上人士在統計前十二個月內曾使用電子商業服務的比率隨着教育程度的水平增加。具小學及以下教育程度人士的比率為 93.5%，具中學/預科教育程度人士的比率為 99.3%，而具專上教育程度人士的比率則為 99.8%。（表 6.2b）

### 經濟活動身分

6.6 在統計前十二個月內曾使用電子商業服務的人士中，63.0%屬於從事經濟活動人士。另外有 14.9%為退休人士；12.5%為料理家務者及 8.9%為學生。曾使用電子商業服務的比率在從事經濟活動人士(99.6%)及學生(99.4%)中較高。（表 6.2c）

## Persons who had used electronic business services

6.2 Some 5 673 700 persons aged 15 and over had used one or more types of the above-mentioned electronic business services for personal matters during the twelve months before enumeration, constituting 98.0% of all persons aged 15 and over in Hong Kong. The corresponding figures from similar survey conducted during July to September 2007 were 5 606 500 persons and 98.2%. (Chart 6.1 and Table 6.1)

### Age / sex

6.3 Of those 5 673 700 persons, 32.0% were aged below 35 and 19.9% were aged 35 - 44. The rate of having used electronic business services was relatively higher (98.5% - 99.7%) for persons aged below 65. In comparison, 90.1% of persons aged 65 and over had used electronic business services for personal matters during the twelve months before enumeration. (Table 6.2a)

6.4 Analysed by sex, the rate of having used electronic business services was slightly higher for males, at 98.3%, as against 97.7% for females. (Table 6.2a)

### Educational attainment

6.5 The rate of persons aged 15 and over having used electronic business services during the twelve months before enumeration increased with the level of educational attainment. It was 93.5% for persons having attained primary education and lower, 99.3% for those having attained secondary / matriculation education and 99.8% for those having attained tertiary education. (Table 6.2b)

### Economic activity status

6.6 Of those persons who had used electronic business services during the twelve months before enumeration, 63.0% were economically active. Another 14.9% were retired persons, 12.5% were home-makers and 8.9% were students. The rates of having used electronic business services were relatively higher for economically active persons (99.6%) and students (99.4%). (Table 6.2c)

*曾使用的電子商業服務類別*

6.7 約 5 615 000 人在統計前十二個月內曾使用八達通卡支付交通費，佔所有十五歲及以上人士的 97.0%。其他較普遍被使用的電子商業服務為「使用八達通卡購買貨物及服務」(73.2%)、「透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘」(71.4%)、「使用易辦事服務」(33.6%)及「上網搜尋貨物/服務資料」(26.4%)。(圖 6.2 及表 6.2d)

**曾使用個別電子商業服務類別的人士**

6.8 在統計前十二個月內曾為個人事務而使用個別電子商業服務類別的十五歲及以上人士，被問及他們使用該些服務的次數。

*使用個別電子商業服務類別的次數*

6.9 在統計前十二個月內曾使用八達通卡支付交通費的人士中，94.6%最少每星期使用該服務一次。其他較頻密被使用的電子商業服務包括「上網搜尋財經資料(例如：股票價格)」(84.0%曾使用該服務的人士表示最少每星期使用該服務一次)、「上網搜尋貨物/服務資料」(68.5%)及「使用八達通卡購買貨物及服務」(66.1%)。(表 6.3)

*Type of electronic business services used*

6.7 Some 5 615 000 persons had used the Octopus card for paying fare of transportation during the twelve months before enumeration, constituting 97.0% of all persons aged 15 and over. The other commonly used electronic business services were “using Octopus card for purchasing goods and services” (73.2%), “withdrawing / depositing / transferring money or checking account balance via ATM of banks” (71.4%), “using Easy Pay System (EPS)” (33.6%) and “searching for information on goods / services online” (26.4%). (Chart 6.2 and Table 6.2d)

**Persons who had used the respective types of electronic business services**

6.8 For persons aged 15 and over who had used the respective types of electronic business services for personal matters during the twelve months before enumeration, they were asked about the frequency of using such services.

*Frequency of using the respective types of electronic business services*

6.9 Among those persons who had used Octopus card for paying fare of transportation during the twelve months before enumeration, 94.6% had used the service at least once a week. The other frequently used electronic business services were “searching for financial information online (e.g. stock prices)” (84.0% of the persons who had used this service reported that they had used it at least once a week), “searching for information on goods / services online” (68.5%) and “using octopus card for purchasing goods and services” (66.1%). (Table 6.3)

## 曾進行網上電子商貿交易的人士

6.10 統計調查結果亦顯示約 1 358 900 名十五歲及以上人士(佔所有十五歲及以上人士的 23.5%)在統計前十二個月內曾為個人事務而進行一項或多項下列的網上電子商貿交易：

- 上網買賣股票
  - 上網訂座/訂票
  - 上網購買/訂購貨物及服務
  - 使用網上拍賣服務
  - 使用網上銀行服務(例如：轉賬)
  - 上網繳費
- (圖 6.1 及表 6.4)

6.11 與二零零七年七月至九月期間進行的類似統計調查的結果比較，曾為個人事務而進行網上電子商貿交易的人數及百分比皆有所上升。(表 6.4)

### 年齡/性別

6.12 在該 1 358 900 人中，50.1%年齡小於三十五歲，而 28.2%年齡介乎三十五至四十四歲。在統計前十二個月內曾進行網上電子商貿交易的比率在年齡介乎二十五至三十四歲人士中最高，為 41.8%。其次為年齡介乎三十五至四十四歲人士(33.8%)及十五至二十四歲人士(32.2%)。相比之下，年齡介乎四十五至五十四歲的人士中，只有 18.2%在統計前十二個月內曾進行網上電子商貿交易，而年齡在五十五歲及以上人士的比率則為 4.4%。(表 6.5a)

6.13 按性別分析，男性曾進行網上電子商貿交易的比率為 25.0%，較女性的比率(22.0%)為高。(表 6.5a)

## Persons who had performed electronic commerce transactions online

6.10 The survey results also showed that some 1 358 900 persons aged 15 and over (or 23.5% of all persons aged 15 and over) had performed one or more types of the following electronic commerce transactions online for personal matters during the twelve months before enumeration :

- Trading stock online
  - Making reservation / booking tickets online
  - Purchasing / ordering goods and services online
  - Using auction service online
  - Using cyber-banking services (e.g. transferring money)
  - Settling payment online
- (Chart 6.1 and Table 6.4)

6.11 Compared with the results of similar survey conducted during July to September 2007, both number and percentage of persons who had performed electronic commerce transactions online for personal matters had increased. (Table 6.4)

### Age / sex

6.12 Of those 1 358 900 persons, 50.1% were aged below 35 and 28.2% were aged 35 - 44. The rate of having performed electronic commerce transactions online during the twelve months before enumeration was the highest for persons aged 25 - 34, at 41.8%, followed by those aged 35 - 44 (33.8%) and those aged 15 - 24 (32.2%). In comparison, only 18.2% of persons aged 45 - 54 and 4.4% of those aged 55 and over had performed such type of transactions during the twelve months before enumeration. (Table 6.5a)

6.13 Analysed by sex, the rate of having performed electronic commerce transactions online was relatively higher for males, at 25.0%, as against 22.0% for females. (Table 6.5a)

*教育程度*

6.14 曾進行網上電子商貿交易的比率在具專上教育程度的人士中顯著為高，達 54.2%。具中學/預科教育程度人士的相應比率為 21.4%。(表 6.5b)

*經濟活動身分*

6.15 按經濟活動身分分析，大部分(82.1%)在統計前十二個月內曾進行網上電子商貿交易的人士均屬於從事經濟活動人士。另外 10.7%為學生及 5.3%為料理家務者。曾進行網上電子商貿交易的比率在從事經濟活動人士(31.1%)及學生(28.7%)中較高。(表 6.5c)

**沒有進行任何網上電子商貿交易的人士**

6.16 在 2 372 600 名於統計前十二個月內曾使用互聯網服務及沒有進行任何網上電子商貿交易的十五歲及以上人士中，最普遍提及沒有進行網上電子商貿交易的原因為「沒有需要」(該 2 372 600 人中約 87.8%提及此原因)。其他原因包括「擔心保安問題(例如：害怕洩漏資料或賬戶被盜用等)」(11.5%)及「不懂得使用」(5.7%)。(表 6.6)

*Educational attainment*

6.14 The rate of having performed electronic commerce transactions online was substantially higher for persons having attained tertiary education, at 54.2%, compared with 21.4% for those having attained secondary / matriculation education. (Table 6.5b)

*Economic activity status*

6.15 Analysed by economic activity status, the majority (82.1%) of the persons who had performed electronic commerce transactions online during the twelve months before enumeration were economically active. Another 10.7% were students and 5.3% were home-makers. The rates of having performed electronic commerce transactions online were relatively higher for economically active persons (31.1%) and students (28.7%). (Table 6.5c)

**Persons who had not performed any electronic commerce transactions online**

6.16 Of the 2 372 600 persons aged 15 and over who had used internet service during the twelve month before enumeration but had not performed any electronic commerce transactions online during the period, the most commonly cited reason for not performing electronic commerce transactions online was “no such need” (as cited by 87.8% of those 2 372 600 persons). Other reasons included “concern about security (e.g. fear of leakage of information, thief of account, etc.)” (11.5%) and “Did not know how to use” (5.7%). (Table 6.6)



## 曾使用網上購物服務的人士

6.17 約 597 700 名十五歲及以上人士在統計前十二個月內曾為個人事務而使用一項或多項網上購物服務(包括訂座/訂票、購買/訂購貨物及服務和使用拍賣服務)，佔全香港所有十五歲及以上人士的 10.3%。在二零零七年七月至九月期間進行的類似統計調查所得的相應數字分別為 576 800 人及 10.1%。(圖 6.1 及表 6.7)

### 年齡/性別

6.18 在該 597 700 人中，63.0%年齡小於三十五歲，而 22.8%年齡介乎三十五至四十四歲。曾使用網上購物服務的比率在年紀較輕的人士中顯著較高。年齡介乎十五至二十四歲人士的比率為 24.0%；而年齡介乎二十五至三十四歲人士的比率則為 17.6%。相比之下，年齡介乎四十五至五十四歲及五十五歲及以上的人士分別只有 5.6%及 1.0%曾使用網上購物服務。(表 6.8a)

6.19 按性別分析，男性曾使用網上購物服務的比率為 11.0%，較女性的比率(9.7%)為高。(表 6.8a)

### 教育程度

6.20 十五歲及以上人士曾使用網上購物服務的比率隨着教育程度的水平增加。具中學/預科教育程度人士的比率為 8.4%，而具專上教育程度人士的比率則為 26.8%。(表 6.8b)

### 經濟活動身分

6.21 按經濟活動身分分析，大部分(75.3%)在統計前十二個月內曾使用網上購物服務的人士都是從事經濟活動人士。另外 19.7%為學生及 3.9%為料理家務者。曾使用網上購物服務的比率在從事經濟活動人士(12.5%)及學生(23.3%)中明顯較高。(表 6.8c)

## Persons who had used online purchasing services

6.17 Some 597 700 persons aged 15 and over had used one or more types of online purchasing services (including making reservation / booking tickets, purchasing / ordering goods and services, and using auction service) for personal matters during the twelve months before enumeration, constituting 10.3% of all persons aged 15 and over in Hong Kong. The corresponding figures from similar survey conducted during July to September 2007 were 576 800 persons and 10.1%. (Chart 6.1 and Table 6.7)

### Age / sex

6.18 Of those 597 700 persons, 63.0% were aged below 35 and 22.8% were aged 35 - 44. The rate of having used online purchasing services was significantly higher for younger persons, being 24.0% for those aged 15 - 24 and 17.6% for those aged 25 - 34. In comparison, persons aged 45 - 54 and 55 and over were only 5.6% and 1.0% had used online purchasing services. (Table 6.8a)

6.19 Analysed by sex, the rate of having used online purchasing services was relatively higher for males, at 11.0%, as against 9.7% for females. (Table 6.8a)

### Educational attainment

6.20 The rate of persons aged 15 and over having used online purchasing services increased with the level of educational attainment. It was 8.4% for persons having attained secondary / matriculation education and 26.8% for those having attained tertiary education. (Table 6.8b)

### Economic activity status

6.21 Analysed by economic activity status, the majority (75.3%) of the persons who had used online purchasing services during the twelve months before enumeration were economically active. Another 19.7% were students and 3.9% were home-makers. The rates of having used online purchasing services were substantially higher for economically active persons (12.5%) and students (23.3%). (Table 6.8c)

## 在過去六個月曾使用網上購物服務的人士

6.22 在統計前十二個月內曾為個人事務而使用網上購物服務的十五歲及以上人士被問及他們在統計前六個月內有否為個人事務而在網上購買任何商品/服務；若有，他們再被問及在網上曾購買的商品/服務類別及其總額。

### 在網上曾購買的商品/服務類別

6.23 約 582 300 人在統計前六個月內曾為個人事務而在網上購買商品/服務。他們最普遍使用的網上購物服務為「網上訂票」（該些人中約 62.0%提及此服務）。其次為「網上安排旅遊事宜」（16.5%）、「網上購買衣服鞋襪」（13.9%）及「網上購買禮物」（8.4%）。（表 6.9a）

### 在網上購買商品/服務的次數

6.24 在該 582 300 名在統計前六個月內曾使用網上購物服務的人士中，約 27.4%曾在過去六個月使用該些服務一次；22.4%，兩次；20.1%，三至四次；18.0%，五至九次；和 12.1%，十次及以上。（表 6.9b）

### 在網上購買的商品/服務總額

6.25 在統計前六個月內曾使用網上購物服務的 582 300 人中，48.1%在該六個月內在網上購買商品/服務的總額少於 \$500；15.2%，\$500 - \$999；12.4%，\$1,000 - \$1,999；12.8%，\$2,000 - \$4,999；和 11.4%，\$5,000 及以上。他們在該六個月內在網上購買的商品/服務總額中位數為 \$500。（表 6.9c）

## Persons who had used online purchasing services during the six months

6.22 For persons aged 15 and over who had used online purchasing services for personal matters during the twelve months before enumeration, they were asked whether they had purchased any products / services online for personal matters during the six months before enumeration; and if so, the types of products / services purchased online and the amount spent.

### Type of products / services purchased online

6.23 Some 582 300 persons had made online purchases of products / services for personal matters during the six months before enumeration. Among them, “online ticket reservation” (as cited by 62.0% of those persons) was the online service most commonly purchased, followed by “online travel arrangement” (16.5%), “online purchasing of clothes and accessories” (13.9%) and “online purchasing of gifts” (8.4%). (Table 6.9a)

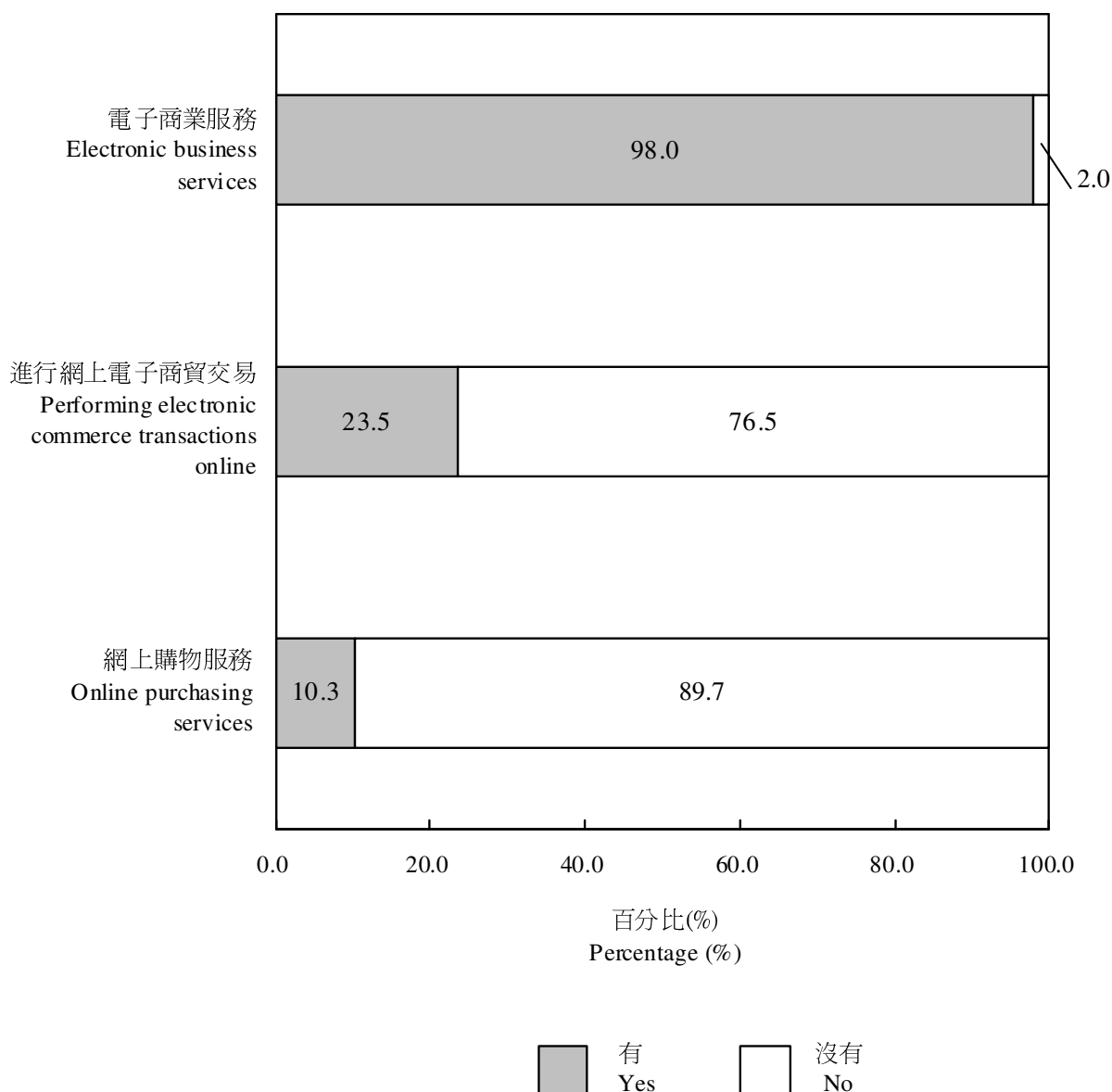
### Frequency of purchasing products / services online

6.24 Among those 582 300 persons who had used online purchasing services during the six months before enumeration, some 27.4% had used such services once during the six months; 22.4%, twice; 20.1%, three to four times; 18.0%, five to nine times; and 12.1%, ten times and more. (Table 6.9b)

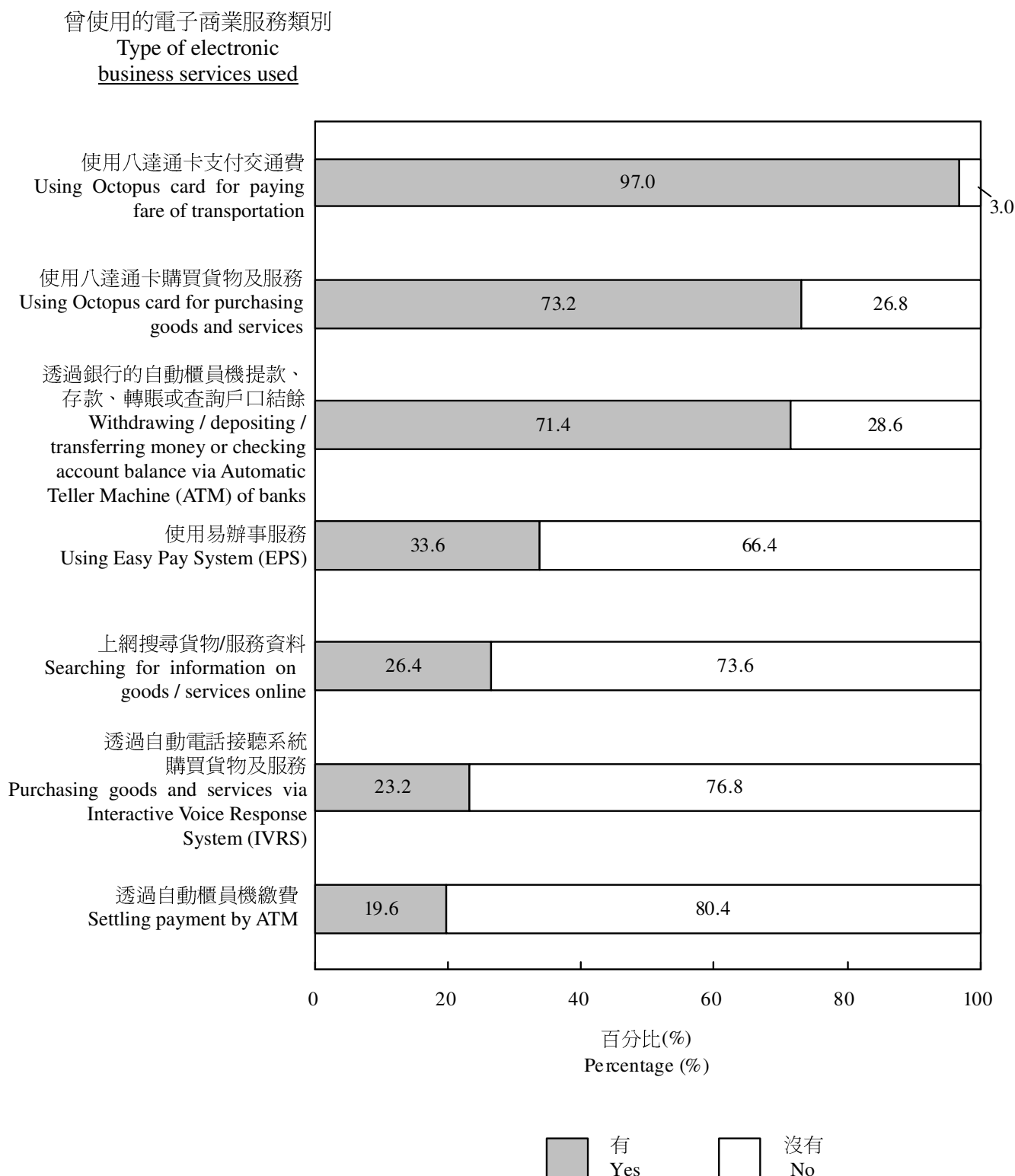
### Amount spent in purchasing goods / services online

6.25 Of those 582 300 persons who had used online purchasing services during the six months before enumeration, 48.1% spent less than \$500 in purchasing products / services online during the six months; 15.2%, \$500 - \$999; 12.4%, \$1,000 - \$1,999; 12.8%, \$2,000 - \$4,999; and 11.4%, \$5,000 and over. The median amount which they spent in purchasing products / services online during the six months was \$500. (Table 6.9c)

**圖6.1 按曾否在統計前十二個月內使用個別電子服務類別劃分的十五歲及以上人士的比率**  
**Chart 6.1 Rate of persons aged 15 and over by whether had used the respective types of electronic services during the twelve months before enumeration**



**圖6.2 按曾使用的電子商業服務類別劃分的在統計前十二個月內曾使用個別電子商業服務類別的十五歲及以上人士的比率**  
**Chart 6.2 Rate of persons aged 15 and over who had used various types of electronic business services during the twelve months before enumeration by type of electronic business services used**



**表 6.1 在統計前十二個月內曾使用電子商業服務的十五歲及以上人士數目**  
**Table 6.1 Persons aged 15 and over who had used electronic business services during the twelve months before enumeration**

統計期間 <sup>#</sup> Survey period <sup>#</sup>	人數 No. of persons (‘000)	比率* Rate*
二零零零年一月至三月 January - March 2000	4 852.1	84.9
二零零一年四月至六月 April - June 2001	4 933.6	88.5
二零零二年五月至七月 <sup>##</sup> May - July 2002 <sup>##</sup>	5 209.0	92.6
二零零三年五月至八月 <sup>##</sup> May - August 2003 <sup>##</sup>	5 357.0	93.6
二零零四年六月至八月 <sup>##</sup> June - August 2004 <sup>##</sup>	5 542.5	96.5
二零零五年五月至八月 <sup>##</sup> May - August 2005 <sup>##</sup>	5 619.0	97.3
二零零六年六月至八月 <sup>##</sup> June - August 2006 <sup>##</sup>	5 623.6	97.4
二零零七年七月至九月 <sup>**</sup> July - September 2007 <sup>**</sup>	5 606.5	98.2
二零零八年七月至九月 <sup>**</sup> July - September 2008 <sup>**</sup>	5 673.7	98.0

註釋：<sup>#</sup> 人口數字已於二零零零年八月改為以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關在統計前十二個月內曾使用電子商業服務的十五歲及以上人士的統計數字亦以經修訂的居港人口估計為基礎。

\* 在有關統計期間佔所有十五歲及以上人士的百分比。

<sup>##</sup> 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>\*\*</sup> 有關數據乃基於以二零零六年中期人口統計結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes: <sup>#</sup> The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to Persons aged 15 and over who had used electronic business services during the twelve months before enumeration obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

\* As a percentage of all persons aged 15 and over in the respective survey periods.

<sup>##</sup> The statistics are compiled based on the population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

<sup>\*\*</sup> The statistics are compiled based on the population estimates which used the results of the 2006 Population By-census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

**表 6.2a 按年齡/性別劃分的在統計前十二個月內曾使用電子商業服務的十五歲及以上人士數目**  
**Table 6.2a Persons aged 15 and over who had used electronic business services during the twelve months before enumeration by age / sex**

年齡組別/性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	863.4	15.2	99.6
25 - 34	954.7	16.8	99.6
35 - 44	1 129.7	19.9	99.7
45 - 54	1 230.7	21.7	99.1
55 - 64	749.1	13.2	98.5
≥ 65	746.1	13.1	90.1
性別 Sex			
男 Male	2 754.2	48.5	98.3
女 Female	2 919.5	51.5	97.7
合計 Overall	5 673.7	100.0	98.0

註釋：\* 在個別年齡/性別組別中佔所有人士的百分比。以所有十五至二十四歲的人士為例，99.6%在統計前十二個月內曾使用電子商業服務。

Note: \* As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 99.6% had used electronic business services during the twelve months before enumeration.

**表 6.2b 按教育程度劃分的在統計前十二個月內曾使用電子商業服務的十五歲及以上人士數目**  
**Table 6.2b Persons aged 15 and over who had used electronic business services during the twelve months before enumeration by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	1 333.4	23.5	93.5
中學/預科# Secondary / matriculation#	3 113.0	54.9	99.3
專上教育 Tertiary	1 227.4	21.6	99.8
合計 Overall	5 673.7	100.0	98.0

註釋：\* 在個別教育程度組別中佔所有十五歲及以上人士的百分比。以所有具專上教育程度的十五歲及以上人士為例，99.8%在統計前十二個月內曾使用電子商業服務。

# 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : \* As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with tertiary education, 99.8% had used electronic business services during the twelve months before enumeration.

# Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

**表 6.2c 按經濟活動身分劃分的在統計前十二個月內曾使用電子商業服務的十五歲及以上人士數目**  
**Table 6.2c Persons aged 15 and over who had used electronic business services during the twelve months before enumeration by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	3 571.7	63.0	99.6
非從事經濟活動 Economically inactive	2 102.0	37.0	95.4
學生 Students	504.4	8.9	99.4
料理家務者 Home-makers	709.8	12.5	98.2
退休人士 Retired persons	844.0	14.9	91.9
其他 Others	43.9	0.8	81.2
合計 Overall	5 673.7	100.0	98.0

註釋： \* 在個別經濟活動身分組別中佔所有十五歲及以上人士的百分比。以所有從事經濟活動人士為例，99.6%在統計前十二個月內曾使用電子商業服務。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 99.6% had used electronic business services during the twelve months before enumeration.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.



**表 6.2d 按曾使用的電子商業服務類別劃分的在統計前十二個月內曾使用電子商業服務的十五歲及以上人士數目**  
**Table 6.2d Persons aged 15 and over who had used electronic business services during the twelve months before enumeration by type of electronic business services used**

曾使用的電子商業服務類別 <sup>#</sup> Type of electronic business services used <sup>#</sup>	人數 No. of persons ('000)	百分比 %	比率* Rate*
使用八達通卡支付交通費 Using Octopus card for paying fare of transportation	5 615.0	99.0	97.0
使用八達通卡購買貨物及服務 Using Octopus card for purchasing goods and services	4 234.7	74.6	73.2
透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘 Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks	4 131.0	72.8	71.4
使用易辦事服務 Using Easy Pay System (EPS)	1 943.6	34.3	33.6
上網搜尋貨物/服務資料 Searching for information on goods / services online	1 529.9	27.0	26.4
透過自動電話接聽系統購買貨物及服務 Purchasing goods and services via Interactive Voice Response System (IVRS)	1 343.4	23.7	23.2
透過自動櫃員機繳費 Settling payment by ATM	1 132.0	20.0	19.6
使用電話透過繳費靈服務繳費 Using telephone to settle payment by Payment by Phone Service (PPS)	1 127.4	19.9	19.5
使用網上銀行服務(例如：轉賬) Using cyber-banking services (e.g. transferring money)	1 081.8	19.1	18.7

註釋：<sup>#</sup> 可選擇多項答案。

\* 佔所有十五歲及以上人士的百分比。

Notes: <sup>#</sup> Multiple answers were allowed.

\* As a percentage of all persons aged 15 and over.

(待續)  
(To be cont'd)

**表 6.2d(續) 按曾使用的電子商業服務類別劃分的在統計前十二個月內曾使用電子商業服務的十五歲及以上人士數目**  
**Table 6.2d Persons aged 15 and over who had used electronic business services during (Cont'd) the twelve months before enumeration by type of electronic business services used**

曾使用的電子商業服務類別 <sup>#</sup> (續) Type of electronic business services used <sup>#</sup> (Cont'd)	人數 No. of persons ('000)	百分比 %	比率* Rate*
上網搜尋財經資料(例如：股票價格) Searching for financial information online	1 013.0	17.9	17.5
上網搜尋職位空缺資料 Searching for job vacancies online	852.9	15.0	14.7
上網繳費 Setting payment online	699.2	12.3	12.1
上網訂座/訂票 Making reservation / booking tickets online	452.5	8.0	7.8
上網買賣股票 Trading stock online	379.8	6.7	6.6
其他 Others	553.0	9.7	9.6
合計 Overall	5 673.7		98.0

註釋：<sup>#</sup> 可選擇多項答案。

\* 佔所有十五歲及以上人士的百分比。

Notes: <sup>#</sup> Multiple answers were allowed.

\* As a percentage of all persons aged 15 and over.

**表 6.3 按曾使用的電子商業服務類別及使用電子商業服務的次數劃分的在統計前十二個月內曾使用電子商業服務的十五歲及以上人士數目**  
**Table 6.3 Persons aged 15 and over who had used electronic business services during the twelve months before enumeration by type of electronic business services used and frequency of using electronic business services**

曾使用的電子商業服務類別 <sup>#</sup> Type of electronic business services used <sup>#</sup>	使用電子商業服務的次數 Frequency of using electronic business services							
	最少每星期一次 At least once a week		少於一星期一次但最少一個月一次 Less than once a week but at least once a month		少於一個月一次 Less than once a month		總計 Total	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
使用八達通卡支付交通費 Using Octopus card for paying fare of transportation	5 312.3	94.6	214.2	3.8	88.5	1.6	5 615.0	100.0
使用八達通卡購買貨物及服務 Using Octopus card for purchasing goods and services	2 800.9	66.1	911.6	21.5	522.2	12.3	4 234.7	100.0
透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘 Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks	2 478.3	60.0	1 511.6	36.6	141.0	3.4	4 131.0	100.0
使用易辦事服務 Using Easy Pay System (EPS)	556.1	28.6	906.5	46.6	481.1	24.8	1 943.6	100.0
上網搜尋貨物/服務資料 Searching for information on goods / services online	1 047.7	68.5	392.1	25.6	90.1	5.9	1 529.9	100.0
透過自動電話接聽系統購買貨物及服務 Purchasing goods and services via Interactive Voice Response System (IVRS)	286.6	21.3	685.7	51.0	371.1	27.6	1 343.4	100.0
透過自動櫃員機繳費 Settling payment by ATM	229.7	20.3	732.6	64.7	169.8	15.0	1 132.0	100.0
使用電話透過繳費靈服務繳費 Using telephone to settle payment by Payment by Phone Service (PPS)	234.3	20.8	786.1	69.7	107.0	9.5	1 127.4	100.0

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

(待續)  
(To be cont'd)

表 6.3(續) 按曾使用的電子商業服務的類別及使用電子商業服務的次數劃分的在統計前十二個月內曾使用電子商業服務的十五歲及以上人士數目  
 Table 6.3 (Cont'd) Persons aged 15 and over who had used electronic business services during the twelve months before enumeration by type of electronic business services used and frequency of using the electronic business services

曾使用的電子商業服務類別(續) <sup>#</sup> Type of electronic business services used (Cont'd) <sup>#</sup>	使用電子商業服務的次數 Frequency of using the electronic business services							
	最少每星期一次 At least once a week		少於一星期一次但最少一個月一次 Less than once a week but at least once a month		少於一個月一次 Less than once a month		總計 Total	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
使用網上銀行服務(例如：轉賬) Using cyber-banking services (e.g. transferring money)	269.9	25.0	523.5	48.4	288.3	26.6	1 081.8	100.0
上網搜尋財經資料(例如：股票價格) Searching for financial information online (e.g. stock prices)	850.9	84.0	117.1	11.6	44.9	4.4	1 013.0	100.0
上網搜尋職位空缺資料 Searching for job vacancies online	192.4	22.6	182.2	21.4	478.3	56.1	852.9	100.0
上網繳費 Settling payment online	107.7	15.4	403.6	57.7	188.0	26.9	699.2	100.0
上網訂座/訂票 Making reservation / booking tickets online	67.0	14.8	196.4	43.4	189.1	41.8	452.5	100.0
上網買賣股票 Trading stock online	122.0	32.1	159.2	41.9	98.6	26.0	379.8	100.0

註釋：<sup>#</sup> 可選擇多項答案。

Note: <sup>#</sup> Multiple answers were allowed.

**表 6.4 在統計前十二個月內曾進行網上電子商貿交易的十五歲及以上人士數目**  
**Table 6.4 Persons aged 15 and over who had performed electronic commerce transactions online during the twelve months before enumeration**

統計期間 <sup>@</sup> Survey period <sup>@</sup>	人數 No. of persons (‘000)	比率* Rate*
二零零一年四月至六月 April - June 2001	529.5	9.5
二零零二年五月至七月 <sup>##</sup> May - July 2002 <sup>##</sup>	485.5	8.6
二零零三年五月至八月 <sup>##</sup> May - August 2003 <sup>##</sup>	746.6	13.1
二零零四年六月至八月 <sup>##</sup> June - August 2004 <sup>##</sup>	829.7	14.4
二零零五年五月至八月 <sup>##</sup> May - August 2005 <sup>##</sup>	842.9	14.6
二零零六年六月至八月 <sup>##</sup> June - August 2006 <sup>##</sup>	1 065.4	18.5
二零零七年七月至九月 <sup>**</sup> July - September 2007 <sup>**</sup>	1 292.6	22.7
二零零八年七月至九月 <sup>**</sup> July - September 2008 <sup>**</sup>	1 358.9	23.5

註釋：<sup>@</sup> 有關資料自二零零一年開始搜集。

Notes：<sup>@</sup> The information was collected since 2001.

\* 在有關統計期間佔所有十五歲及以上人士的百分比。

\* As a percentage of all persons aged 15 and over in the respective survey periods.

<sup>##</sup> 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>##</sup> The statistics are compiled based on the population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

<sup>\*\*</sup> 有關數據乃基於以二零零六年中期人口統計結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>\*\*</sup> The statistics are compiled based on the population estimates which used the results of the 2006 Population By-census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

**表 6.5a 按年齡/性別劃分的在統計前十二個月內曾進行網上電子商貿交易的十五歲及以上人士數目**  
**Table 6.5a Persons aged 15 and over who had performed electronic commerce transactions online during the twelve months before enumeration by age / sex**

年齡組別/性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	279.5	20.6	32.2
25 - 34	400.9	29.5	41.8
35 - 44	383.0	28.2	33.8
45 - 54	225.9	16.6	18.2
≥ 55	69.7	5.1	4.4
性別 Sex			
男 Male	701.6	51.6	25.0
女 Female	657.3	48.4	22.0
合計 Overall	1 358.9	100.0	23.5

註釋：\* 在個別年齡/性別組別中佔所有人士的百分比。以所有十五至二十四歲的人士為例，32.2%在統計前十二個月內曾進行網上電子商貿交易。

Note: \* As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 32.2% had performed electronic commerce transactions online during the twelve months before enumeration.

**表 6.5b 按教育程度劃分的在統計前十二個月內曾進行網上電子商貿交易的十五歲及以上人士數目**  
**Table 6.5b Persons aged 15 and over who had performed electronic commerce transactions online during the twelve months before enumeration by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	21.2	1.6	1.5
中學/預科# Secondary / matriculation#	671.2	49.4	21.4
專上教育 Tertiary	666.4	49.0	54.2
合計 Overall	1 358.9	100.0	23.5

註釋：\* 在個別教育程度組別中佔所有十五歲及以上人士的百分比。以所有具專上教育程度的十五歲及以上人士為例，54.2%在統計前十二個月內曾進行網上電子商貿交易。

# 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : \* As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with tertiary education, 54.2% had performed electronic commerce transactions online during the twelve months before enumeration.

# Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

**表 6.5c 按經濟活動身分劃分的在統計前十二個月內曾進行網上電子商貿交易的十五歲及以上人士數目**  
**Table 6.5c Persons aged 15 and over who had performed electronic commerce transactions online during the twelve months before enumeration by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	1 115.3	82.1	31.1
非從事經濟活動 Economically inactive	243.6	17.9	11.1
學生 Students	145.6	10.7	28.7
料理家務者 Home-makers	71.7	5.3	9.9
退休人士 Retired persons	24.4	1.8	2.7
其他 Others	1.8	0.1	3.4
合計 Overall	1 358.9	100.0	23.5

註釋：\* 在個別經濟活動身分組別中佔所有十五歲及以上人士的百分比。以所有從事經濟活動人士為例，31.1%在統計前十二個月內曾進行網上電子商貿交易。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 31.1% had performed electronic commerce transactions online during the twelve months before enumeration.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.



**表 6.6 按沒有進行任何網上電子商貿交易的原因劃分的在統計前十二個月內曾使用互聯網服務及沒有進行任何網上電子商貿交易的十五歲及以上人士數目**  
**Table 6.6 Persons aged 15 and over who had used Internet service during the twelve months before enumeration but had not performed any electronic commerce transactions online during the period by reason for not performing any electronic commerce transactions online**

沒有進行任何網上電子商貿交易的原因 <sup>#</sup> Reason for not performing any electronic commerce transactions online <sup>#</sup>	人數 No. of persons ('000)	百分比 %
沒有需要 No such need	2 083.1	87.8
擔心保安問題(例如：害怕洩漏資料或賬戶被盜用等) Concern about security (e.g. fear of leakage of information, thief of account, etc.)	274.0	11.5
不懂得使用 Did not know how to use	134.6	5.7
不及使用其他方式交易方便 Other alternatives are more convenient	81.0	3.4
害怕輸入錯誤資料 Fear of inputting inaccurate information	121.2	5.1
網上商業服務無法提供實質交易證明 E-business services do not provide any transaction receipt	14.3	0.6
合計 Overall	2 372.6	100.0

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

**表 6.7 在統計前十二個月內曾使用網上購物服務的十五歲及以上人士數目**  
**Table 6.7 Persons aged 15 and over who had used online purchasing services during the twelve months before enumeration**

統計期間 <sup>@</sup> Survey period <sup>@</sup>	人數 No. of persons (‘000)	比率* Rate*
二零零一年四月至六月 April - June 2001	313.3	5.6
二零零二年五月至七月 <sup>##</sup> May - July 2002 <sup>##</sup>	274.5	4.9
二零零三年五月至八月 <sup>##</sup> May - August 2003 <sup>##</sup>	401.6	7.0
二零零四年六月至八月 <sup>##</sup> June - August 2004 <sup>##</sup>	410.6	7.1
二零零五年五月至八月 <sup>##</sup> May - August 2005 <sup>##</sup>	498.2	8.6
二零零六年六月至八月 <sup>##</sup> June - August 2006 <sup>##</sup>	508.3	8.8
二零零七年七月至九月 <sup>**</sup> July - September 2007 <sup>**</sup>	576.8	10.1
二零零八年七月至九月 <sup>**</sup> July - September 2008 <sup>**</sup>	597.7	10.3

註釋：<sup>@</sup> 有關資料自二零零一年開始搜集。

Notes：<sup>@</sup> The information was collected since 2001.

\* 在有關統計期間佔所有十五歲及以上人士的百分比。

\* As a percentage of all persons aged 15 and over in the respective survey periods.

<sup>##</sup> 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>##</sup> The statistics are compiled based on the population estimates which used the results of the 2001 population census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

<sup>\*\*</sup> 有關數據乃基於以二零零六年中期人口統計結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

<sup>\*\*</sup> The statistics are compiled based on the population estimates which used the results of the 2006 Population By-census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

**表 6.8a 按年齡/性別劃分的在統計前十二個月內曾使用網上購物服務的十五歲及以上人士數目**  
**Table 6.8a Persons aged 15 and over who had used online purchasing services during the twelve months before enumeration by age / sex**

年齡組別/性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	208.1	34.8	24.0
25 - 34	168.6	28.2	17.6
35 - 44	136.2	22.8	12.0
45 - 54	68.9	11.5	5.6
≥ 55	15.9	2.7	1.0
性別 Sex			
男 Male	307.1	51.4	11.0
女 Female	290.6	48.6	9.7
合計 Overall	597.7	100.0	10.3

註釋：\* 在個別年齡/性別組別中佔所有人士的百分比。以所有十五至二十四歲的人士為例，24.0%在統計前十二個月內曾使用網上購物服務。

Note: \* As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 24.0% had used online purchasing services during the twelve months before enumeration.

**表 6.8b 按教育程度劃分的在統計前十二個月內曾使用網上購物服務的十五歲及以上人士數目**  
**Table 6.8b Persons aged 15 and over who had used online purchasing services during the twelve months before enumeration by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	4.1	0.7	0.3
中學/預科# Secondary / matriculation#	263.7	44.1	8.4
專上教育 Tertiary	329.9	55.2	26.8
合計 Overall	597.7	100.0	10.3

註釋：\* 在個別教育程度組別中佔所有十五歲及以上人士的百分比。以所有具專上教育程度的十五歲及以上人士為例，26.8%在統計前十二個月內曾使用網上購物服務。

# 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : \* As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with tertiary education, 26.8% had used online purchasing services during the twelve months before enumeration.

# Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

**表 6.8c 按經濟活動身分劃分的在統計前十二個月內曾使用網上購物服務的十五歲及以上人士數目**  
**Table 6.8c Persons aged 15 and over who had used online purchasing services during the twelve months before enumeration by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	450.0	75.3	12.5
非從事經濟活動 Economically inactive	147.6	24.7	6.7
學生 Students	118.0	19.7	23.3
料理家務者 Home-makers	23.0	3.9	3.2
退休人士 Retired persons	6.2	1.0	0.7
其他 Others	§	§	§
合計 Overall	597.7	100.0	10.3

註釋： \* 在個別經濟活動身分組別中佔所有十五歲及以上人士的百分比。以所有從事經濟活動人士為例，12.5%在統計前十二個月內曾使用網上購物服務。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 12.5% had used online purchasing services during the twelve months before enumeration.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 6.9a 按在統計前六個月內曾在網上購買的主要商品/服務類別劃分的在該期間內曾使用網上購物服務的十五歲及以上人士數目**  
**Table 6.9a Persons aged 15 and over who had used online purchasing services during the six months before enumeration by major type of products / services purchased online during the period**

在統計前六個月內曾在網上購買的主要商品/服務類別 <sup>#</sup> Major type of products / services purchased online during the six months before enumeration <sup>#</sup>	人數 No. of persons (‘000)	百分比 %
網上訂票 Online ticket reservation	361.0	62.0
網上安排旅遊事宜 Online travel arrangement	96.2	16.5
網上購買衣服鞋襪 Online purchasing of clothes and accessories	81.1	13.9
網上購買禮物 Online purchasing of gifts	48.6	8.4
網上購買電器 Online purchasing of electrical appliances	47.3	8.1
網上購買日用貨品 Online purchasing of daily commodities	46.8	8.0
網上購買書本及報刊 Online purchasing of books, newspapers and magazines	45.8	7.9
網上購買數碼媒體商品 Online purchasing of digital products	38.2	6.6
網上購買飾物 Online purchasing of accessories	21.7	3.7
網上租用體育場地 Online reservation of sport courts	19.2	3.3
合計 Overall	582.3	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

**表 6.9b 按在統計前六個月內曾在網上購買商品/服務的次數劃分的在該期間內曾使用網上購物服務的十五歲及以上人士數目**

**Table 6.9b Persons aged 15 and over who had used online purchasing services during the six months before enumeration by frequency of purchasing products / services online during the period**

在統計前六個月內曾在網上購買商品/服務的次數

Frequency of purchasing products / services online during the six months before enumeration	人數 No. of persons (‘000)	百分比 %
1	159.5	27.4
2	130.4	22.4
3 - 4	117.2	20.1
5 - 9	105.0	18.0
≥ 10	70.3	12.1
總計 Total	582.3	100.0

**表 6.9c 按在統計前六個月內在網上購買的商品/服務總額劃分的在該期間內曾使用網上購物服務的十五歲及以上人士數目**  
**Table 6.9c Persons aged 15 and over who had used online purchasing services during the six months before enumeration by amount spent in purchasing products / services online during the period**

在統計前六個月內在網上購買的商品/服務總額(港元) Amount spent in purchasing products / services online during the six months before enumeration (HK\$)	人數 No. of persons (‘000)	百分比 %
< 200	115.7	19.9
200 - 499	164.2	28.2
500 - 999	88.8	15.2
1,000 - 1,999	72.4	12.4
2,000 - 4,999	74.8	12.8
5,000 - 9,999	33.1	5.7
≥ 10,000	33.3	5.7
總計 Total	582.3	100.0
總額中位數(港元) Median amount (HK\$)		500



## 7 電子政府服務的使用情況 Usage of electronic Government services

7.1 在是項統計調查中，所有十歲及以上的人士均被問及他們是否認識「香港政府一站通」及「流動電子政府服務」。另一方面，他們亦被問及在統計前十二個月內曾否為個人事務使用網上政府服務及流動電子政府服務。若有，他們再被問及曾使用的電子政府服務類別。

### 認識「香港政府一站通」的人士

7.2 在統計時約 2 940 700 名十歲及以上人士認識「香港政府一站通」，佔全港所有十歲及以上人士的 47.5%。（表 7.1）

#### 年齡/性別

7.3 在該 2 940 700 人中，49.1%年齡小於三十五歲，而 22.7%年齡介乎三十五至四十四歲。年紀較輕的人士對「香港政府一站通」有所認識的比率較高。年齡介乎十五至二十四歲人士的比率為 68.0%；年齡介乎二十五至三十四歲人士的比率為 66.7%；而年齡介乎三十五至四十四歲人士的比率則為 58.9%。相比之下，年齡介乎五十五至六十四歲的人士中，只有 26.6%認識「香港政府一站通」；年齡在六十五歲及以上的人士中，則只有 8.8%認識該計劃。（表 7.2a）

7.4 按性別分析，認識此計劃的人士中，男性佔 50.6%，而女性則佔 49.4%。相對而言，男性認識該計劃的比率(49.5%)較女性(45.7%)為高。（表 7.2a）

#### 教育程度

7.5 在該 2 940 700 人中，8.3%具小學及以下教育程度，59.8%具中學/預科教育程度及 31.9%具專上教育程度。具專上教育程度的人士認識「香港政府一站通」的比率最高，達 76.2%。（表 7.2b）

7.1 All persons aged 10 and over in the survey were asked whether they were aware of the GovHK and Mobile E-Government Services (MEGS). On the other hand, they were also asked whether they had used online Government services and mobile e-Government services for personal matters during the twelve months before enumeration. If yes, they were further asked about the types of electronic Government services that they had used.

### Persons who were aware of the GovHK

7.2 Some 2 940 700 persons aged 10 and over were aware of the GovHK at the time of enumeration, constituting 47.5% of all persons aged 10 and over in Hong Kong. (Table 7.1)

#### Age / sex

7.3 Of those 2 940 700 persons, 49.1% were aged below 35 and 22.7% were aged 35 - 44. Younger persons had relatively higher rates of being aware of the GovHK, at 68.0% for persons aged 15 - 24, 66.7% for those aged 25 - 34 and 58.9% for those aged 35 - 44. In comparison, only 26.6% of persons aged 55 - 64 and 8.8% of those aged 65 and over were aware of the GovHK. (Table 7.2a)

7.4 Analysed by sex, 50.6% of the persons who were aware of the GovHK were males and 49.4% were females. Relatively speaking, the rate of being aware of the GovHK was higher for males (49.5%) than their female counterpart (45.7%). (Table 7.2a)

#### Educational attainment

7.5 Among those 2 940 700 persons, 8.3% had attained primary education and lower, 59.8% had attained secondary / matriculation education and 31.9% had attained tertiary education. The rate of being aware of the GovHK was the highest for persons having attained tertiary education, at 76.2%. (Table 7.2b)

*經濟活動身分*

7.6 按經濟活動身分分析，認識「香港政府一站通」的人士中，69.4%為從事經濟活動人士。另外 19.1%為學生及 7.4%為料理家務者。認識該計劃人士的比率在學生(62.0%)及從事經濟活動人士(56.9%)中較高。(表 7.2c)

**曾使用網上政府服務的人士**

7.7 統計調查結果顯示約 2 418 400 名十歲及以上人士在統計前十二個月內曾為個人事務而使用一項或多項的網上政府服務，佔全香港所有十歲及以上人士的 39.1%。他們當中，曾透過「公共服務電子化計劃」的網站及「香港政府一站通」的網站使用網上政府服務分別為 33.0%及 39.8%。(圖 7.1 及表 7.3)

*年齡/性別*

7.8 在該 2 418 400 人中，55.3%年齡小於三十五歲，而 23.6%年齡介乎三十五至四十四歲。年紀較輕的人士曾使用網上政府服務的比率較高。年齡介乎十五至二十四歲人士的比率為 64.5%；而年齡介乎二十五至三十四歲人士的比率則為 61.7%。相比之下，年齡介乎五十五至六十四歲的人士與六十五歲及以上人士的相應比率則低很多。(表 7.4a)

7.9 按性別分析，男性曾使用網上政府服務的比率(40.6%)稍高於女性(37.7%)。(表 7.4a)

*教育程度*

7.10 十歲及以上人士曾使用網上政府服務的比率在具專上教育程度的人士中明顯為高，達 74.8%。具中學/預科教育程度人士的比率為 41.3%，而具小學及以下教育程度人士的比率則為 6.3%。(表 7.4b)

*Economic activity status*

7.6 Analysed by economic activity status, 69.4% of the persons who were aware of the GovHK were economically active. Another 19.1% were students and 7.4% were home-makers. The rates of being aware of the GovHK were relatively higher for students (62.0%) and economically active persons (56.9%). (Table 7.2c)

**Persons who had used online Government services**

7.7 The survey results showed that some 2 418 400 persons aged 10 and over had used one or more types of online Government services for personal matters during the twelve months before enumeration, constituting 39.1% of all persons aged 10 and over in Hong Kong. Among them, 33.0% and 39.8% had used online Government services via ESD website and GovHK website respectively. (Chart 7.1 and Table 7.3)

*Age / sex*

7.8 Of those 2 418 400 persons, 55.3% were aged below 35 and 23.6% were aged 35 - 44. The rate of having used online Government services was relatively higher for younger persons, being 64.5% for those aged 15 - 24 and 61.7% for those aged 25 - 34. In comparison, the corresponding rates for persons aged 55 - 64 and 65 and over were much lower. (Table 7.4a)

7.9 Analysed by sex, the rate of having used online Government services was slightly higher for males (40.6%) than their female counterpart (37.7%). (Table 7.4a)

*Educational attainment*

7.10 The rate of persons aged 10 and over having used online Government services was substantially higher for persons having attained tertiary education, at 74.8%. It was 41.3% for persons having attained secondary / matriculation education and 6.3% for those having attained primary education and lower. (Table 7.4b)

*經濟活動身分*

7.11 按經濟活動身分分析，大部分(71.2%)在統計前十二個月內曾使用網上政府服務的人士都是從事經濟活動人士。另外 21.4%為學生及 5.6%為料理家務者。曾使用網上政府服務的比率在學生(57.4%)及從事經濟活動人士(48.0%)中顯著較高。(表 7.4c)

*Economic activity status*

7.11 Analysed by economic activity status, the majority (71.2%) of the persons who had used online Government services during the twelve months before enumeration were economically active. Another 21.4% were students and 5.6% were home-makers. The rates of having used online Government services were considerably higher for students (57.4%) and economically active persons (48.0%). (Table 7.4c)

*曾使用的網上政府服務的類別*

7.12 就該 2 418 400 名在統計前十二個月內曾使用網上政府服務的人士而言，最普遍使用的網上服務為「一般性瀏覽政府網頁」(該些人士中 56.1%曾使用這服務)。其次為「詢問服務」(52.3%)、「圖書館服務(例如：訂/續借書)」(28.6%)、「預約申請/申請牌照或證書」(23.7%)、「下載政府表格」(20.1%)及「求職及招聘」(18.5%)。(表 7.4d)

*Type of online Government services used*

7.12 For those 2 418 400 persons who had used online Government services during the twelve months before enumeration, “general browsing of Government websites” (used by 56.1% of those persons) was the most commonly used online service. This was followed by “enquiry services” (52.3%), “library services (e.g. book reservation / renewal)” (28.6%), “appointment booking / application for licences or certificates” (23.7%), “download of Government forms” (20.1%) and “job seeking and recruitment” (18.5%). (Table 7.4d)

**沒有使用網上政府服務的人士**

7.13 就 3 767 100 名在統計前十二個月內沒有透過互聯網使用該些服務的人士而言，60.5%表示其主要原因為「沒有需要」及 38.6%表示「不懂得使用電腦」。其他提及沒有使用該些服務的原因為「不懂得使用互聯網服務」(13.6%)及「不懂得使用「公共服務電子化計劃」、「香港政府一站通」或其他政府網站」(6.3%)。(表 7.5)

**Persons who had not used online Government services**

7.13 For some 3 767 100 persons who had not used such services online during the twelve months before enumeration, there was 60.5% of them mentioned “no need” and 38.6% mentioned “did not know how to use computer” respectively as the major reason. The other cited reasons for not using the services were “did not know how to use Internet service” (13.6%) and “did not know how to access ESD website, GovHK website or other Government websites” (6.3%). (Table 7.5)

## 在統計後十二個月內會否使用網上政府服務

7.14 在統計時全香港的 6 185 500 名十歲及以上人士中，約 2 038 000 人(32.9%)表示一定會/多數會在統計後十二個月內為個人事務使用網上政府服務。此外，10.0%表示不肯定會否使用該些服務，29.9%表示多數不會使用該些服務及 27.2%表示一定不會使用該些服務。(表 7.6a)

### 年齡/性別

7.15 按年齡組別分析，年紀較輕的人士有較大傾向使用網上政府服務。十五至二十四歲的人士中約 52.9%表示一定會/多數會在統計後十二個月內為個人事務使用網上政府服務，而二十五至三十四歲的人士的相應百分比為 51.8%。相比之下，年紀較長人士的相應百分比低很多。(表 7.6a)

7.16 相對而言，在該 6 185 500 人中，男性有稍大傾向使用網上政府服務。約 34.1%的男性表示一定會/多數會在統計後十二個月內使用該些服務，而女性的相應百分比則為 31.9%。(表 7.6a)

### 有否在統計前十二個月內使用網上政府服務

7.17 在統計前十二個月內曾為個人事務使用網上政府服務的人士中，表示一定會/多數會在統計後十二個月內使用該些服務的百分比(81.0%)，顯著高於該些在統計前十二個月內沒有使用網上政府服務的人士中的相應百分比(2.1%)。(表 7.6b)

## Likelihood of using online Government services during the twelve months after enumeration

7.14 Of the 6 185 500 persons aged 10 and over in Hong Kong at the time of enumeration, some 2 038 000 (32.9%) indicated that they would definitely / very likely use online Government services for personal matters during the twelve months after enumeration. Another 10.0% said that they were uncertain, 29.9% indicated that they would very unlikely use such services and 27.2% expressed that they would definitely not use such services. (Table 7.6a)

### Age / sex

7.15 Analysed by age group, younger persons had greater likelihood of using online Government services. The percentages of persons who indicated that they would definitely / very likely use online Government services for personal matters during the twelve months after enumeration were 52.9% for those aged 15 - 24 and 51.8% for those aged 25 - 34. In comparison, the corresponding percentages for elder persons were much smaller. (Table 7.6a)

7.16 Relatively speaking, among those 6 185 500 persons, males had slightly greater likelihood of using online Government services. Some 34.1% of males indicated that they would definitely / very likely use such services during the twelve months after enumeration, as against 31.9% for females. (Table 7.6a)

### Whether had used online Government services during the twelve months before enumeration

7.17 Among those persons who had used online Government services for personal matters during the twelve months before enumeration, a significantly higher percentage indicated that they would definitely / very likely use such services during the twelve months after enumeration (81.0%) when compared with the corresponding percentage (2.1%) in respect of those who had not used online Government services during the twelve months before enumeration. (Table 7.6b)

**將會/可能會使用網上政府服務的人士**

7.18 表示在統計後十二個月內一定會/多數會/可能會使用網上政府服務的人士均被問及他們將會/可能會使用哪些類別的服務。

7.19 在該 2 655 700 名表示將會/可能會在統計後十二個月內使用網上政府服務的人士中，大部分(56.6%)表示將會/可能會使用該服務作「一般性瀏覽政府網頁」。其他較多人提及的服務包括「詢問服務」(56.1%)、「圖書館服務(例如：訂/續借書)」(25.0%)、「預約申請/申請牌照或證書」(24.6%)、「租用政府場地」(19.6%)、「下載政府表格」(17.2%)及「求職及招聘」(15.4%)。(表 7.7)

**認識「流動電子政府服務」的人士**

7.20 在統計時約 362 100 名十歲及以上人士認識「流動電子政府服務」，佔全港所有十歲及以上人士的 5.9%。(表 7.8a)

*年齡/性別*

7.21 在該 362 100 人中，48.1%年齡小於三十五歲，而 22.3%年齡介乎三十五至四十四歲。年紀較輕的人士對「流動電子政府服務」有所認識的比率較高。年齡介乎十五至二十四歲人士的比率為 8.5%；年齡介乎二十五至三十四歲人士的比率為 8.2%；而年齡介乎三十五至四十四歲人士的比率則為 7.1%。相比之下，年齡介乎五十五至六十四歲的人士中，只有 3.6%認識「流動電子政府服務」；年齡在六十五歲及以上的人士中，則只有 1.0%認識此類服務。(表 7.8a)

**Persons who would / probably would use online Government services**

7.18 Persons who indicated that they would definitely / very likely / probably use online Government services during the twelve months after enumeration were asked about the types of services which they would / probably would use.

7.19 Of the 2 655 700 persons who would / probably would use online Government services during the twelve months after enumeration, the majority (56.6%) indicated that they would / probably would use the services for “general browsing of Government websites”. The other commonly mentioned services included “enquiry services” (56.1%), “library services (e.g. book reservation / renewal)” (25.0%), “appointment booking / application for licences or certificates” (24.6%), “booking of Government venues” (19.6%), “download of Government forms” (17.2%) and “job seeking and recruitment” (15.4%). (Table 7.7)

**Persons who were aware of the MEGS**

7.20 Some 362 100 persons aged 10 and over were aware of the MEGS at the time of enumeration, constituting 5.9% of all persons aged 10 and over in Hong Kong. (Table 7.8a)

*Age / sex*

7.21 Of those 362 100 persons, 48.1% were aged below 35 and 22.3% were aged 35 - 44. Younger persons had relatively higher rates of being aware of the MEGS, at 8.5% for those aged 15 - 24, 8.2% for persons aged 25 - 34 and 7.1% for those aged 35 - 44. In comparison, only 3.6% of persons aged 55 - 64 and 1.0% of those aged 65 and over were aware of the MEGS. (Table 7.8a)

7.22 按性別分析，認識此計劃的人士中，男性佔 53.4%，而女性則佔 46.6%。相對而言，男性認識此類服務的比率(6.4%)較女性(5.3%)略高。(表 7.8a)

#### 教育程度

7.23 在該 362 100 人中，8.4%具小學及以下教育程度，59.1%具中學/預科教育程度及 32.5%具專上教育程度。具專上教育程度的人士認識「流動電子政府服務」的比率最高，達 9.6%。(表 7.8b)

#### 經濟活動身分

7.24 按經濟活動身分分析，認識「流動電子政府服務」的人士中，71.1%為從事經濟活動人士。另外 16.9%為學生及 7.2%為料理家務者。認識該計劃的比率在從事經濟活動人士(7.2%)及學生(6.8%)中較高。(表 7.8c)

### 沒有使用「流動電子政府服務」的人士

7.25 統計調查結果顯示約 306 300 名認識「流動電子政府服務」的十歲及以上人士，在統計前十二個月內沒有為個人事務而使用「流動電子政府服務」，佔全港所有十歲及以上人士的 5.0%或佔所有認識此類服務的人士的 84.6%。(表 7.9)

7.26 就 306 300 名認識「流動電子政府服務」但在統計前十二個月內沒有使用該服務的人士而言，大部分(77.9%)表示沒有使用該服務的主要原因為「沒有需要」。其他較普遍提及的原因為「缺乏相關認識」(12.4%)及「使用不方便」(8.3%)。(表 7.9)

7.22 Analysed by sex, 53.4% of the persons who were aware of the MEGS were males and 46.6% were females. Relatively speaking, the rate of being aware of the MEGS was slightly higher for males (6.4%) than their female counterpart (5.3%). (Table 7.8a)

#### Educational attainment

7.23 Among those 362 100 persons, 8.4% had attained primary education and lower, 59.1% had attained secondary / matriculation education and 32.5% had attained tertiary education. The rate of being aware of the MEGS was the highest for persons having attained tertiary education, at 9.6%. (Table 7.8b)

#### Economic activity status

7.24 Analysed by economic activity status, 71.1% of the persons who were aware of the MEGS were economically active. Another 16.9% were students and 7.2% were home-makers. The rates of being aware of the MEGS were relatively higher for economically active persons (7.2%) and students (6.8%). (Table 7.8c)

### Persons who had not used the MEGS

7.25 The survey results showed that some 306 300 persons aged 10 and over who was aware of the MEGS but had not used the MEGS for personal matters during the twelve months before enumeration, constituting 5.0% of all persons aged 10 and over in Hong Kong or 84.6% of those persons who were aware of the MEGS. (Table 7.9)

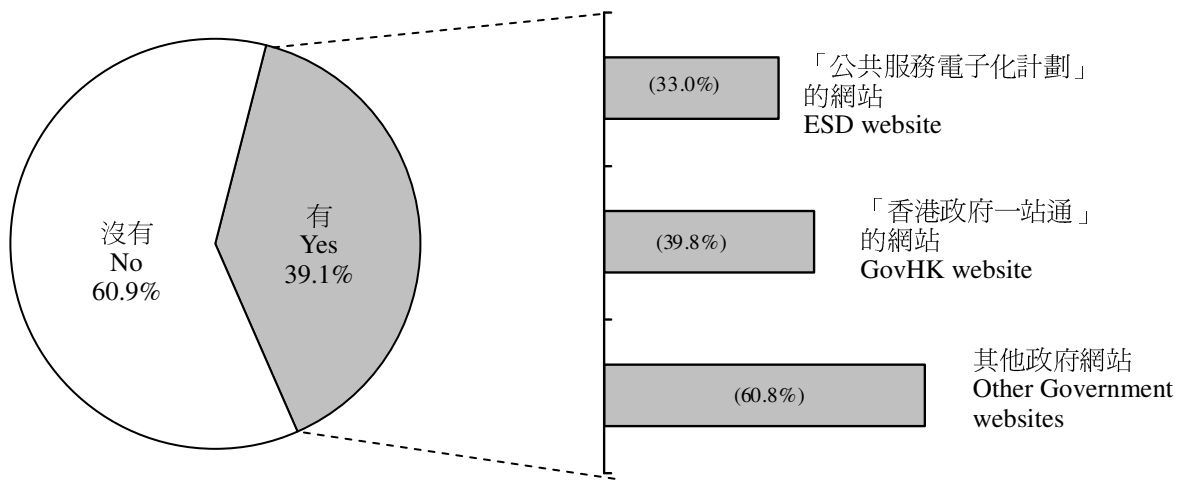
7.26 For some 306 300 persons who were aware of the MEGS but had not used the services during the twelve months before enumeration, the majority (77.9%) of them mentioned “no need” as the major reason for not using the services. The other commonly cited reasons were “lack of the relevant knowledge” (12.4%) and “inconvenient to use” (8.3%). (Table 7.9)

圖 7.1 按有否在統計前十二個月內使用網上政府服務/使用網上政府服務的途徑劃分的十歲及以上人士的百分比分布

Chart 7.1 Percentage distribution of persons aged 10 and over by whether had used online Government services during the twelve months before enumeration / channel of using online Government services

有否在統計前十二個月內使用網上政府服務  
Whether had used online Government services during the twelve months before enumeration

使用網上政府服務的途徑#  
Channel of using online Government services#



註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字顯示在所有於統計前十二個月內曾使用網上政府服務的十歲及以上人士中所佔的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used online Government services during the twelve months before enumeration.

**表 7.1 按曾否認識「香港政府一站通」劃分的十歲及以上人士數目**  
**Table 7.1 Persons aged 10 and over by whether aware of the GovHK**

曾否認識「香港政府一站通」 Whether aware of the GovHK	人數 No. of persons ('000)	百分比 %
認識 Aware	2 940.7	47.5
不認識 Not aware	3 244.8	52.5
總計 Total	6 185.5	100.0



**表 7.2a 按年齡/性別劃分的認識「香港政府一站通」的十歲及以上人士數目**  
**Table 7.2a Persons aged 10 and over who were aware of the GovHK by age / sex**

年齡組別/性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	214.9	7.3	54.2
15 - 24	589.3	20.0	68.0
25 - 34	639.3	21.7	66.7
35 - 44	667.0	22.7	58.9
45 - 54	555.4	18.9	44.7
55 - 64	202.2	6.9	26.6
≥ 65	72.7	2.5	8.8
性別 Sex			
男 Male	1 488.1	50.6	49.5
女 Female	1 452.6	49.4	45.7
合計 Overall	2 940.7	100.0	47.5

註釋：\* 在個別年齡/性別組別中佔所有人士的百分比。以所有十至十四歲的人士為例，54.2%認識「香港政府一站通」。

Note: \* As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 54.2% were aware of the GovHK.

**表 7.2b 按教育程度劃分的認識「香港政府一站通」的十歲及以上人士數目**  
**Table 7.2b Persons aged 10 and over who were aware of the GovHK by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	244.4	8.3	15.6
中學/預科# Secondary / matriculation#	1 759.3	59.8	51.9
專上教育 Tertiary	937.1	31.9	76.2
合計 Overall	2 940.7	100.0	47.5

註釋：\* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，76.2%認識「香港政府一站通」。

# 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 76.2% were aware of the GovHK.

# Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

**表 7.2c 按經濟活動身分劃分的認識「香港政府一站通」的十歲及以上人士數目**  
**Table 7.2c Persons aged 10 and over who were aware of the GovHK by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	2 039.5	69.4	56.9
非從事經濟活動 Economically inactive	901.3	30.6	34.7
學生 <i>Students</i>	560.5	19.1	62.0
料理家務者 <i>Home-makers</i>	216.8	7.4	30.0
退休人士 <i>Retired persons</i>	115.3	3.9	12.6
其他 <i>Others</i>	8.6	0.3	15.9
合計 Overall	2 940.7	100.0	47.5

註釋：\* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，56.9%認識「香港政府一站通」。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 56.9% were aware of the GovHK.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 7.3 按有否在統計前十二個月內使用網上政府服務/使用網上政府服務的途徑劃分的十歲及以上人士數目**  
**Table 7.3 Persons aged 10 and over by whether had used online Government services during the twelve months before enumeration / channel of using online Government services**

有否在統計前十二個月內使用網上政府服務 Whether had used online Government services during the twelve months before enumeration	人數 No. of persons ('000)	百分比 %
有 Yes	2 418.4	39.1
<i>使用網上政府服務的途徑#</i> <i>Channel of using online Government services#</i>		
「公共服務電子化計劃」的網站 <i>ESD website</i>	797.8	(33.0)
「香港政府一站通」的網站 <i>GovHK website</i>	961.3	(39.8)
其他政府網站 <i>Other Government websites</i>	1 470.9	(60.8)
沒有 No	3 767.1	60.9
總計 Total	6 185.5	100.0

註釋：# 可選擇多項答案。

括號內的數字顯示在所有於統計前十二個月內曾使用網上政府服務的十歲及以上人士中所佔的百分比。

Notes : # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used online Government services during the twelve months before enumeration.

**表 7.4a 按年齡/性別劃分的在統計前十二個月內曾使用網上政府服務的十歲及以上人士數目**  
**Table 7.4a Persons aged 10 and over who had used online Government services during the twelve months before enumeration by age / sex**

年齡組別/性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	187.5	7.8	47.3
15 - 24	559.6	23.1	64.5
25 - 34	591.4	24.5	61.7
35 - 44	570.0	23.6	50.3
45 - 54	395.3	16.3	31.8
55 - 64	98.2	4.1	12.9
≥ 65	16.5	0.7	2.0
性別 Sex			
男 Male	1 219.7	50.4	40.6
女 Female	1 198.8	49.6	37.7
合計 Overall	2 418.4	100.0	39.1

註釋：\* 在個別年齡/性別組別中佔所有人士的百分比。以所有十至十四歲的人士為例，47.3%在統計前十二個月內曾使用網上政府服務。

Note: \* As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 47.3% had used online Government services during the twelve months before enumeration.

**表 7.4b 按教育程度劃分的在統計前十二個月內曾使用網上政府服務的十歲及以上人士數目**  
**Table 7.4b Persons aged 10 and over who had used online Government services during the twelve months before enumeration by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	98.4	4.1	6.3
中學/預科# Secondary / matriculation#	1 400.7	57.9	41.3
專上教育 Tertiary	919.3	38.0	74.8
合計 Overall	2 418.4	100.0	39.1

註釋：\* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，74.8%在統計前十二個月內曾使用網上政府服務。

Notes : \* As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 74.8% had used online Government services during the twelve months before enumeration.

# 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

# Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

**表 7.4c 按經濟活動身分劃分的在統計前十二個月內曾使用網上政府服務的十歲及以上人士數目**  
**Table 7.4c Persons aged 10 and over who had used online Government services during the twelve months before enumeration by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	1722.3	71.2	48.0
非從事經濟活動 Economically inactive	696.1	28.8	26.8
學生 Students	518.7	21.4	57.4
料理家務者 Home-makers	136.5	5.6	18.9
退休人士 Retired persons	38.1	1.6	4.1
其他 Others	2.8	0.1	5.2
合計 Overall	2 418.4	100.0	39.1

註釋：\* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，48.0%在統計前十二個月內曾使用網上政府服務。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 48.0% had used online Government services during the twelve months before enumeration

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 7.4d 按曾使用的網上政府服務的類別劃分的在統計前十二個月內曾使用網上政府服務的十歲及以上人士數目**  
**Table 7.4d Persons aged 10 and over who had used online Government services during the twelve months before enumeration by type of online Government services used**

曾使用的網上政府服務的類別 <sup>#</sup> Type of online Government services used <sup>#</sup>	人數 No. of persons (‘000)	百分比 %
一般性瀏覽政府網頁 General browsing of Government websites	1 356.8	56.1
詢問服務 Enquiry services	1 265.7	52.3
圖書館服務(例如：訂/續借書) Library services (e.g. book reservation / renewal)	690.9	28.6
預約申請/申請牌照或證書 Appointment booking / application for licences or certificates	573.6	23.7
下載政府表格 Download of Government forms	486.4	20.1
求職及招聘 Job seeking and recruitment	447.2	18.5
電子理財 Financial management	363.5	15.0
租用政府場地 Booking of Government venues	199.7	8.3
向政府申報資料(例如：報稅) Submission of information to Government (e.g. filing of tax return)	182.3	7.5
登記服務 Registration services	73.0	3.0
更改個人資料 Change of personal particulars	59.3	2.5
購買政府刊物 Purchase of Government publications	5.1	0.2
其他 Others	16.0	0.7
合計 Overall	2 418.4	

註釋：<sup>#</sup> 可選擇多項答案。

Note : <sup>#</sup> Multiple answers were allowed.



**表 7.5 按沒有使用網上政府服務的原因劃分的在統計前十二個月內沒有使用網上政府服務的十歲及以上人士數目**  
**Table 7.5 Persons aged 10 and over who had not used online Government services during the twelve months before enumeration by reason for not using online Government services**

沒有使用網上政府服務的原因 <sup>#</sup> Reason for not using online Government services <sup>#</sup>	人數 No. of persons ('000)	百分比 %
沒有需要 No need	2 279.8	60.5
不懂得使用電腦 Did not know how to use computer	1 454.0	38.6
不懂得使用互聯網服務 Did not know how to use Internet service	513.7	13.6
不懂得使用「公共服務電子化計劃」、「香港政府一站通」或其他政府網站 Did not know how to access ESD website, GovHK website or other Government websites	235.8	6.3
不懂得使用網上政府服務 Did not know how to use online Government services	91.0	2.4
有其他途徑可供選擇 Other choices available	89.7	2.4
不清楚網上政府服務的範圍 No knowledge of the coverage of online Government services	66.4	1.8
使用不方便 Inconvenient to use	42.5	1.1
害怕輸入錯誤資料 Fear of inputting inaccurate information	32.9	0.9
害怕洩漏資料 Fear of leakage of information	28.6	0.8
其他 Others	56.7	1.5
合計 Overall	3 767.1	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 7.6a 按年齡/性別及在統計後十二個月內會否使用網上政府服務劃分的十歲及以上人士數目  
 Table 7.6a Persons aged 10 and over by age / sex and likelihood of using online Government services during the twelve months after enumeration

年齡組別/性別 Age group / Sex	在統計後十二個月內會否使用網上政府服務 Likelihood of using online Government services during the twelve months after enumeration					總計 Total
	一定會 Definitely	多數會 Very likely	可能會/ 可能不會 May / may not	多數不會 Very unlikely	一定不會 Definitely not	
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	
年齡組別 Age group						
10 – 14	48.0 (12.1%)	102.6 (25.9%)	67.2 (17.0%)	140.7 (35.5%)	38.0 (9.6%)	396.5 (100.0%)
15 – 24	153.3 (17.7%)	305.8 (35.3%)	139.1 (16.0%)	214.0 (24.7%)	54.9 (6.3%)	867.0 (100.0%)
25 – 34	182.1 (19.0%)	314.5 (32.8%)	134.3 (14.0%)	245.6 (25.6%)	82.0 (8.6%)	958.5 (100.0%)
35 – 44	185.3 (16.4%)	301.6 (26.6%)	130.2 (11.5%)	339.2 (29.9%)	176.6 (15.6%)	1 132.8 (100.0%)
45 – 54	114.7 (9.2%)	228.9 (18.4%)	104.1 (8.4%)	424.0 (34.1%)	370.0 (29.8%)	1 241.8 (100.0%)
55 – 64	27.5 (3.6%)	57.8 (7.6%)	34.0 (4.5%)	276.2 (36.3%)	365.0 (48.0%)	760.4 (100.0%)
≥ 65	3.6 (0.4%)	12.3 (1.5%)	8.8 (1.1%)	206.8 (25.0%)	596.8 (72.1%)	828.3 (100.0%)
性別 Sex						
男 Male	350.6 (11.7%)	673.0 (22.4%)	315.3 (10.5%)	897.3 (29.9%)	768.1 (25.6%)	3 004.2 (100.0%)
女 Female	364.0 (11.4%)	650.5 (20.4%)	302.4 (9.5%)	949.2 (29.8%)	915.1 (28.8%)	3 181.3 (100.0%)
合計 Overall	714.6 (11.6%)	1 323.4 (21.4%)	617.7 (10.0%)	1 846.5 (29.9%)	1 683.2 (27.2%)	6 185.5 (100.0%)

**表 7.6b 按在統計後十二個月內會否使用網上政府服務及有否在統計前十二個月內使用網上政府服務劃分的十歲及以上人士數目**  
**Table 7.6b Persons aged 10 and over by likelihood of using online Government services during the twelve months after enumeration and whether had used online Government services during the twelve months before enumeration**

在統計後十二個月內會否使用 網上政府服務 Likelihood of using online Government services during the twelve months after enumeration	有否在統計前十二個月內使用網上政府服務 Whether had used online Government services during the twelve months before enumeration					
	有 Yes		沒有 No		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
一定會 Definitely	706.3	29.2	8.3	0.2	714.6	11.6
多數會 Very likely	1 252.8	51.8	70.6	1.9	1 323.4	21.4
可能會/可能不會 May / may not	362.4	15.0	255.4	6.8	617.7	10.0
多數不會 Very unlikely	80.1	3.3	1 766.4	46.9	1 846.5	29.9
一定不會 Definitely not	16.9	0.7	1 666.3	44.2	1 683.2	27.2
總計 Total	2 418.4	100.0	3 767.1	100.0	6 185.5	100.0

**表 7.7 按將會/可能會使用的網上政府服務的類別劃分的在統計後十二個月內將會/可能會使用網上政府服務的十歲及以上人士數目**  
**Table 7.7 Persons aged 10 and over who would / probably would use online Government services during the twelve months after enumeration by type of online Government services that would / probably would be used**

將會/可能會使用的網上政府服務的類別# Type of online Government services that would / probably would be used#	人數 No. of persons ('000)	百分比 %
一般性瀏覽政府網頁 General browsing of Government websites	1 502.2	56.6
詢問服務 Enquiry services	1 490.0	56.1
圖書館服務(例如：訂/續借書) Library services (e.g. book reservation / renewal)	662.8	25.0
預約申請/申請牌照或證書 Appointment booking / application for licences or certificates	653.6	24.6
租用政府場地 Booking of Government venues	519.2	19.6
下載政府表格 Download of Government forms	455.8	17.2
求職及招聘 Job seeking and recruitment	409.4	15.4
電子理財 Financial management	392.1	14.8
向政府申報資料(例如：報稅) Submission of information to Government (e.g. filing of tax return)	182.5	6.9
登記服務 Registration services	173.8	6.5
更改個人資料 Change of personal particulars	161.3	6.1
購買政府刊物 Purchase of Government publications	79.4	3.0
合計 Overall	2 655.7	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

**表 7.8a 按年齡/性別劃分的認識「流動電子政府服務」的十歲及以上人士數目**  
**Table 7.8a Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by age / sex**

年齡組別/性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	21.0	5.8	5.3
15 - 24	74.1	20.5	8.5
25 - 34	79.0	21.8	8.2
35 - 44	80.8	22.3	7.1
45 - 54	71.3	19.7	5.7
55 - 64	27.6	7.6	3.6
≥ 65	8.3	2.3	1.0
性別 Sex			
男 Male	193.4	53.4	6.4
女 Female	168.7	46.6	5.3
合計 Overall	362.1	100.0	5.9

註釋：\* 在個別年齡/性別組別中佔所有人士的百分比。以所有十至十四歲的人士為例，5.3%認識「流動電子政府服務」。

Note: \* As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 5.3% were aware of the MEGS.

**表 7.8b 按教育程度劃分的認識「流動電子政府服務」的十歲及以上人士數目**  
**Table 7.8b Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by educational attainment**

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
未受教育/幼稚園/小學 No schooling / kindergarten / primary	30.4	8.4	1.9
中學/預科 <sup>#</sup> Secondary / matriculation <sup>#</sup>	214.0	59.1	6.3
專上教育 Tertiary	117.7	32.5	9.6
合計 Overall	362.1	100.0	5.9

註釋： \* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，9.6%認識「流動電子政府服務」。

<sup>#</sup> 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 9.6% were aware of the MEGS.

<sup>#</sup> Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

**表 7.8c 按經濟活動身分劃分的認識「流動電子政府服務」的十歲及以上人士數目**  
**Table 7.8c Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	257.6	71.1	7.2
非從事經濟活動 Economically inactive	104.5	28.9	4.0
學生 <i>Students</i>	61.3	16.9	6.8
料理家務者 <i>Home-makers</i>	26.2	7.2	3.6
退休人士 <i>Retired persons</i>	14.9	4.1	1.6
其他 <i>Others</i>	2.1	0.6	3.9
合計 Overall	362.1	100.0	5.9

註釋：\* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，7.2%認識「流動電子政府服務」。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes: \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 7.2% were aware of the MEGS.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 7.9 按沒有使用「流動電子政府服務」的原因劃分的認識「流動電子政府服務」但在統計前十二個月內沒有使用「流動電子政府服務」的十歲及以上人士數目**

**Table 7.9 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) but had not used the MEGS during the twelve months before enumeration by reason for not using MEGS**

沒有使用「流動電子政府服務」的原因 <sup>#</sup> Reason for not using MEGS <sup>#</sup>	人數 No. of persons ('000)	百分比 %	比率* Rate*
沒有需要 No need	238.6	77.9	3.9
缺乏相關認識 Lack of the relevant knowledge	38.1	12.4	0.6
使用不方便 Inconvenient to use	25.5	8.3	0.4
擔心流動電子政府服務的保安措施 Concerned about security of the Mobile E-Government Services	10.6	3.4	0.2
太貴 Too expensive	9.5	3.1	0.2
所提供的服務範圍不夠廣泛 Service coverage was not enough	5.1	1.7	0.1
不想付款申請 Did not want to pay	4.7	1.5	0.1
無線電話/個人數碼助理不能夠支援流動電子 政府服務 Mobile phone / PDA did not support Mobile E-Government Services	3.5	1.2	0.1
其他 Others	1.1	0.4	0.0
合計 Overall	306.3	100.0 (84.6)	5.0

註釋：\* 佔所有十歲及以上人士的百分比。

Notes : \* As a percentage of all persons aged 10 and over.

<sup>#</sup> 可選擇多項答案。

<sup>#</sup> Multiple answers were allowed.

括號內的數字顯示在所有於統計前十二個月內認識「流動電子政府服務」的十歲及以上人士中所佔的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) during the twelve months before enumeration.



## 8 資訊科技保安 Information technology security

### 家中有個人電腦的住戶的資訊保安情況

#### 家中個人電腦有否執行保安措施

8.1 根據是項統計調查的結果，在 1 707 600 個家中有個人電腦(不包括掌上電腦及個人數碼助理)的住戶中，大部分(90.9%)有為其家中的個人電腦執行保安措施。當中約 91.0% 有安裝個人防火牆。其他較普遍被提及的保安措施包括「安裝防毒軟件並定期更新」(88.7%)及「以防毒軟件定期掃描電腦」(78.6%)。(圖 8.1 及表 8.1)

8.2 按住戶每月入息分析，每月入息愈高的住戶，家中個人電腦有執行保安措施的比率愈高，有關比率介乎每月入息少於\$10,000 的住戶的 79.0%與每月入息為\$50,000 及以上的住戶的 96.4%。(表 8.2)

#### 在統計前十二個月內家中個人電腦曾否感染電腦病毒

8.3 在該 1 707 600 個家中有個人電腦的住戶中，約 564 000 個住戶(33.0%)表示在統計前十二個月內他們家中的個人電腦曾感染電腦病毒。家中的個人電腦曾感染電腦病毒的住戶當中，約有 39.8%表示他們家中的個人電腦在統計前十二個月內曾感染電腦病毒一次；31.8%，兩次；和 28.4%，三次及以上。(表 8.3)

### 十歲及以上人士對資訊保安的認識

8.4 在是項統計調查中，所有十歲及以上人士被問及他們曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」；若有，則被問及他們是否知道該些名詞的意思。

### Issues relating to information security in respect of households with PC at home

#### Whether had carried out security measures in the PC at home

8.1 It was estimated from the survey results that of the 1 707 600 households with PC (excluding palm top and Personal Digital Assistant) at home, the majority (90.9%) had carried out security measures in the PC at home. Among them, some 91.0% had installed personally firewall. Other commonly cited security measures included “installed antivirus software and renew regularly” (88.7%) and “regularly scanned computer with antivirus software” (78.6%). (Chart 8.1 and Table 8.1)

8.2 Analysed by monthly household income, the rate of households which had carried out security measures in the PC at home increased with their monthly household income, ranging from 79.0% for households with monthly income less than \$10,000 to 96.4% for those with monthly income of \$50,000 and over. (Table 8.2)

#### Whether their PC at home had been infected by computer virus during the twelve months before enumeration

8.3 Of those 1 707 600 households with PC at home, some 564 000 households (33.0%) reported that their PC at home had been infected by computer virus during the twelve months before enumeration. Among those households with their PC at home having been infected by computer virus, some 39.8% indicated that their PC at home had been infected by computer virus once during the twelve months before enumeration; 31.8%, twice; and 28.4%, three times and more. (Table 8.3)

### Awareness of information security among persons aged 10 and over

8.4 All persons aged 10 and over were asked in the survey whether they had heard of “computer virus”, “hacking” and “denial of service”; and if so, whether they knew the meaning of those terms.

8.5 在統計時的 6 185 500 名十歲及以上人士中，大部分(87.0%)曾聽過「電腦病毒」(包括 66.0%知道其意思)，而 78.2%則曾聽過「黑客入侵」(包括 55.5%知道其意思)。相對較少部分(34.8%)曾聽過「阻斷服務」(包括 18.8%知道其意思)。相比二零零七年七月至九月期間進行的類似統計調查的結果，較高百分比的十歲及以上人士曾聽過「電腦病毒」、「黑客入侵」及「阻斷服務」，但知道其意思的百分比則較低。(表 8.4)

8.6 按經濟活動身分分析，學生曾聽過「電腦病毒」、「黑客入侵」及「阻斷服務」的比率最高，分別有 99.7%、96.6%及 49.3%的學生曾聽過該些名詞。從事經濟活動人士的相應比率分別為 94.7%、87.6%及 41.6%。(表 8.5、8.6 及 8.7)

### 曾使用個人電腦的人士的資訊保安情況

8.7 在 4 221 600 名在統計前十二個月內曾使用個人電腦的十歲及以上人士中，約 24.6%表示在統計前十二個月內他們有為與個人事務有關的電腦檔案設定開啓密碼。約 7.2%表示在統計前十二個月內有將與個人事務有關的電腦檔案加密。二零零七年七月至九月的統計調查所得的相應百分比分別為 23.6%及 4.9%。(圖 8.2 及表 8.8)

8.8 按經濟活動身分分析，從事經濟活動人士在統計前十二個月內有為與個人事務有關的電腦檔案設定開啓密碼及有將與個人事務有關的電腦檔案加密的比率最高，分別為 27.1%及 8.2%。(表 8.9 及 8.10)

8.5 Of the 6 185 500 persons aged 10 and over at the time of enumeration, the majority (87.0%) had heard of “computer virus” and 66.0% knew its meaning. Some 78.2% had heard of “hacking”, with 55.5% knowing its meaning. A comparatively smaller proportion (34.8%) had heard of “denial of service”, with 18.8% knowing its meaning. As compared to the results of a similar survey conducted in July - September 2007, higher percentages of persons aged 10 and over had heard of “computer virus”, “hacking” and “denial of service” but relatively lower percentages of them knew the meaning. (Table 8.4)

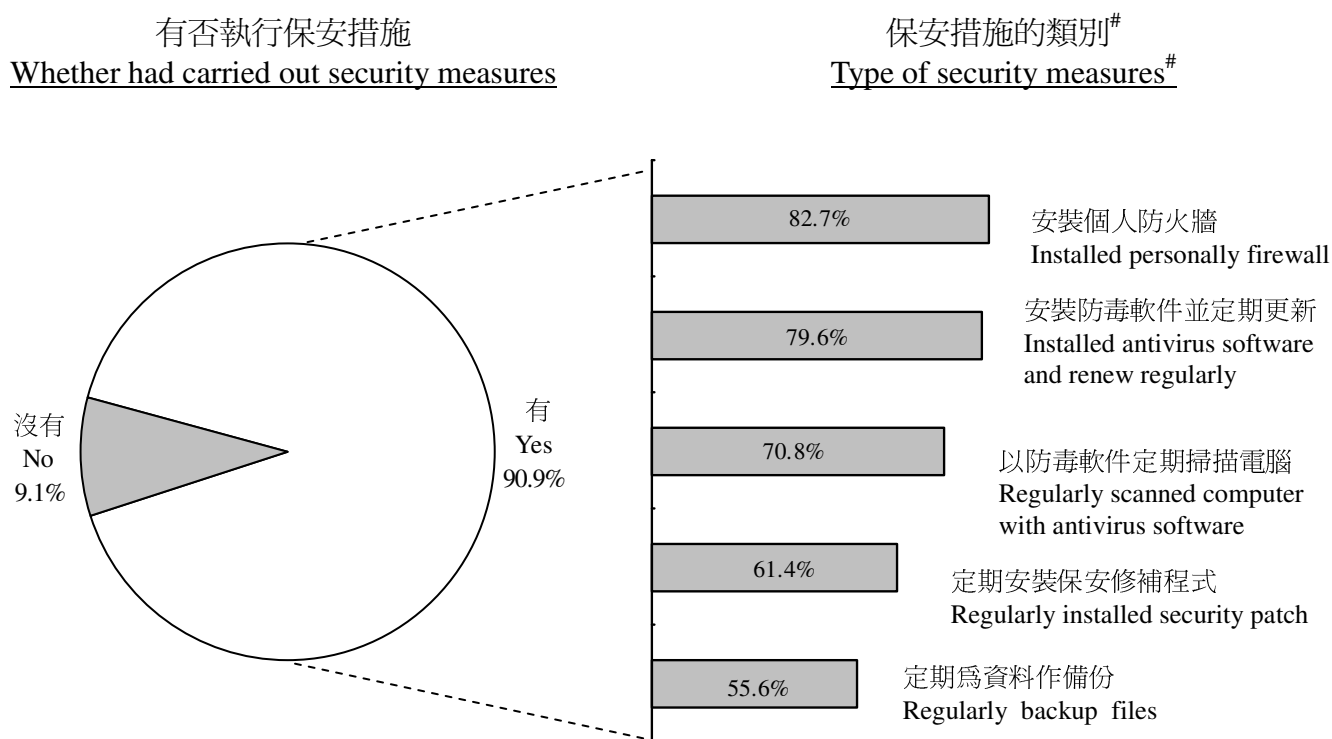
8.6 Analysed by economic activity status, students had the highest rate of having heard of “computer virus”, “hacking” and “denial of service”. Some 99.7%, 96.6% and 49.3% of the students had heard of such terms respectively. The corresponding rates for economically active persons were 94.7%, 87.6% and 41.6% respectively. (Tables 8.5, 8.6 and 8.7)

### Issues relating to information security in respect of persons who had used PC

8.7 Among the 4 221 600 persons aged 10 and over who had used PC during the twelve months before enumeration, some 24.6% indicated that they had set password for access to their computer files related to personal matters during the twelve months before enumeration. Also, 7.2% indicated that they had encrypted their computer files related to personal matters during the twelve months before enumeration. The corresponding figures for the July - September 2007 survey were 23.6% and 4.9% respectively. (Chart 8.2 and Table 8.8)

8.8 Analysed by economic activity status, economically active persons had the highest rate of having set password for access to their computer files related to personal matters and having encrypted their computer files related to personal matters during the twelve months before enumeration, at 27.1% and 8.2% respectively. (Tables 8.9 and 8.10)

**圖8.1 按家中個人電腦有否執行保安措施/保安措施的類別劃分的家中有個人電腦<sup>+</sup>的住戶的百分比分布**  
**Chart 8.1 Percentage distribution of households with personal computer<sup>+</sup> (PC) at home by whether had carried out security measures / type of security measures in the PC at home**



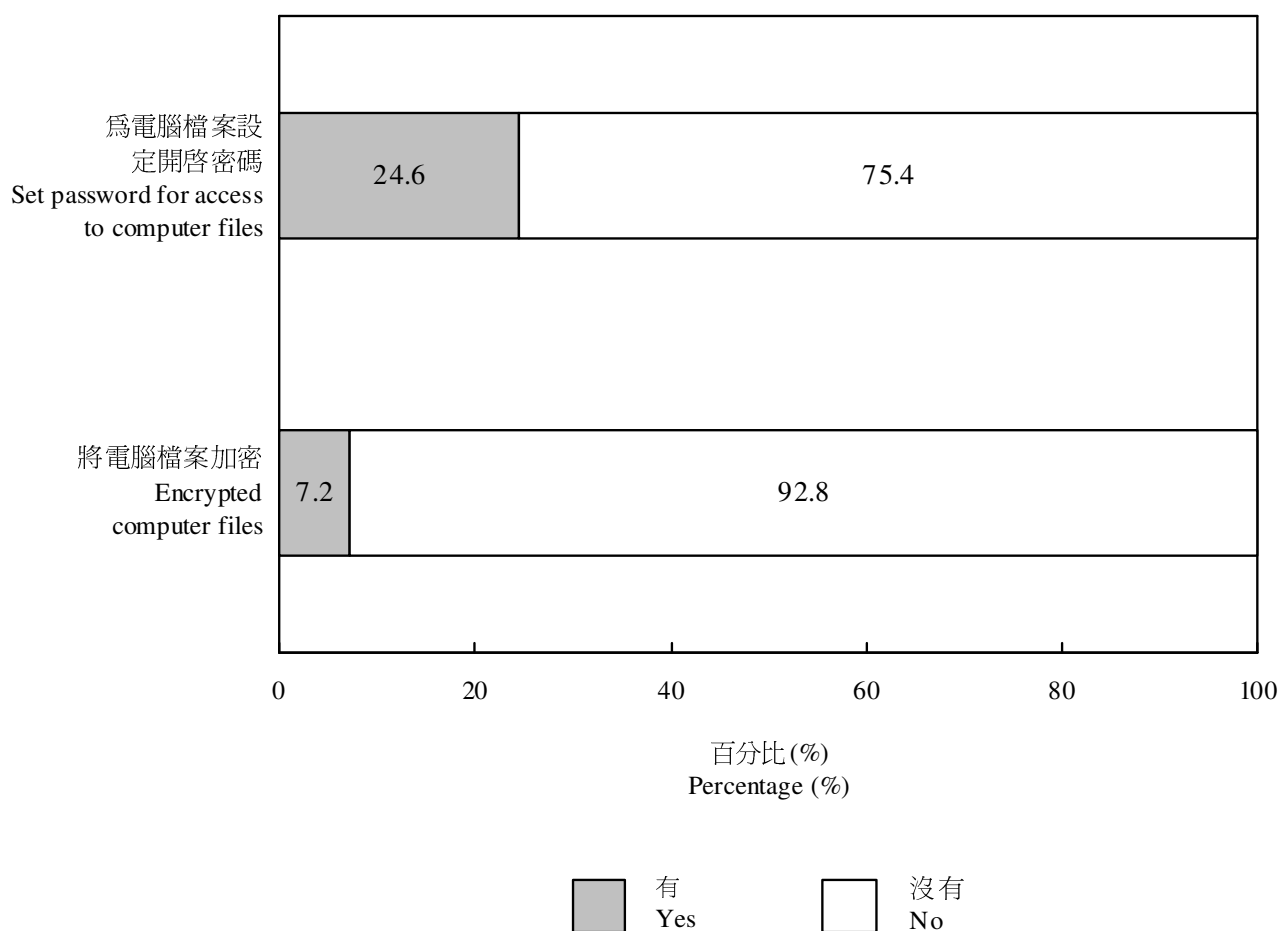
註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

<sup>#</sup> 可選擇多項答案。

<sup>#</sup> Multiple answers were allowed.

**圖8.2** 按有否為與個人事務有關的電腦檔案設定開啓密碼/有否將與個人事務有關的電腦檔案加密劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士的百分比分布  
**Chart 8.2** Percentage distribution of persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters



**表 8.1 按家中個人電腦有否執行保安措施/保安措施的類別劃分的家中有個人電腦<sup>+</sup>的住戶數目**  
**Table 8.1 Households with personal computer<sup>+</sup> (PC) at home by whether had carried out security measures / type of security measures in the PC at home**

家中個人電腦有否執行保安措施 Whether had carried out security measures in the PC at home	住戶數目 No. of households (‘000)	百分比 %
有 Yes	1 551.4	90.9
<i>保安措施的類別<sup>#</sup></i> <i>Type of security measures<sup>#</sup></i>		
安裝個人防火牆 <i>Installed personally firewall</i>	1 411.7	91.0
安裝防毒軟件並定期更新 <i>Installed antivirus software and renew regularly</i>	1 375.7	88.7
以防毒軟件定期掃描電腦 <i>Regularly scanned computer with antivirus software</i>	1 219.1	78.6
定期安裝保安修補程式 <i>Regularly installed security patch</i>	1 024.9	66.1
定期為資料作備份 <i>Regularly backup files</i>	862.1	55.6
沒有 No	156.2	9.1
總計 Total	1 707.6	100.0

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

<sup>#</sup> 可選擇多項答案。

<sup>#</sup> Multiple answers were allowed.

**表 8.2 按住戶每月入息劃分的家中個人電腦<sup>+</sup>有執行保安措施的住戶數目**  
**Table 8.2 Households which had carried out security measures in the personal computer<sup>+</sup> (PC) at home by monthly household income**

住戶每月入息(港元) Monthly household income (HK\$)	住戶數目 No. of households (‘000)	百分比 %	比率* Rate*
<10,000	190.6	12.3	79.0
10,000 - 19,999	424.0	27.3	88.7
20,000 - 29,999	387.6	25.0	93.9
30,000 - 39,999	223.3	14.4	94.2
40,000 - 49,999	122.7	7.9	96.2
≥ 50,000	203.0	13.1	96.4
合計 Overall	1 551.4	100.0	90.9
住戶每月入息中位數(港元) Median monthly household income (HK\$)		23,600	

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

\* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，79.0%家中個人電腦有執行保安措施。

\* As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income less than \$10,000, 79.0% had carried out security measures in the PC at home.

**表 8.3 按在統計前十二個月內家中個人電腦曾否感染電腦病毒/在統計前十二個月內家中個人電腦曾感染電腦病毒的次數劃分的家中有個人電腦<sup>+</sup>的住戶數目**  
**Table 8.3 Households with personal computer<sup>+</sup> (PC) at home by whether their PC at home had been infected by computer virus during the twelve months before enumeration / frequency of their PC at home having been infected by computer virus during the twelve months before enumeration**

在統計前十二個月內家中個人電腦曾否感染電腦病毒

Whether PC at home had been infected by computer virus during the twelve months before enumeration	住戶數目 No. of households ('000)	百分比* %*
有 Yes	564.0	33.0
在統計前十二個月內家中個人電腦曾感染電腦病毒的次數 <i>Frequency of PC at home having been infected by computer virus during the twelve months before enumeration</i>		
一次 <i>Once</i>	224.5	(39.8)
兩次 <i>Twice</i>	179.1	(31.8)
三次及以上 <i>Three times and more</i>	160.5	(28.4)
沒有 No	1 143.5	67.0
總計 Total	1 707.6	100.0

註釋：<sup>+</sup> 不包括掌上電腦及個人數碼助理。

Notes: <sup>+</sup> Excluding palm top and Personal Digital Assistant (PDA).

\* 括號內的數字顯示在統計前十二個月內家中個人電腦曾感染電腦病毒的住戶中所佔的百分比。

\* Figures in brackets represent the percentages in respect of all households which had PC at home ever been infected by computer virus during the twelve months before enumeration.

**表 8.4 按曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思劃分的十歲及以上人士數目**  
**Table 8.4 Persons aged 10 and over by whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service”**

曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思 Whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service”	二零零七年七月至九月 July - September 2007		二零零八年七月至九月 July - September 2008	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
曾否聽過「電腦病毒」 Whether had heard of “computer virus”				
有 Yes	5 291.3	86.5	5 379.5	87.0
知道其意思 Knew the meaning	4 368.9	71.4	4 083.2	66.0
不知道其意思 Did not know the meaning	922.4	15.1	1 296.3	21.0
沒有 No	825.5	13.5	806.0	13.0
曾否聽過「黑客入侵」 Whether had heard of “hacking”				
有 Yes	4 669.2	76.3	4 834.1	78.2
知道其意思 Knew the meaning	3 717.1	60.8	3 432.5	55.5
不知道其意思 Did not know the meaning	952.1	15.6	1 401.6	22.7
沒有 No	1 447.6	23.7	1 351.4	21.8

(待續)  
(To be cont'd)



表 8.4(續) 按曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思劃分的十歲及以上人士數目  
 Table 8.4 (Cont'd) Persons aged 10 and over by whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service”

曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思(續) Whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service”(Cont'd)	二零零七年七月至九月 July - September 2007		二零零八年七月至九月 July - September 2008	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
曾否聽過「阻斷服務」 Whether had heard of “denial of service”				
有 Yes	1 817.9	29.7	2 154.1	34.8
知道其意思 Knew the meaning	1 154.6	18.9	1 162.7	18.8
不知道其意思 Did not know the meaning	663.3	10.8	991.4	16.0
沒有 No	4 298.8	70.3	4 031.4	65.2
總計 Total	6 116.8	100.0	6 185.5	100.0

**表 8.5 按經濟活動身分劃分的曾聽過「電腦病毒」的十歲及以上人士數目**  
**Table 8.5 Persons aged 10 and over who had heard of “computer virus” by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons (‘000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	3 397.2	63.1	94.7
非從事經濟活動 Economically inactive	1 982.4	36.9	76.3
學生 <i>Students</i>	900.7	16.7	99.7
料理家務者 <i>Home-makers</i>	579.4	10.8	80.2
退休人士 <i>Retired persons</i>	466.5	8.7	50.8
其他 <i>Others</i>	35.9	0.7	66.4
合計 Overall	5 379.5	100.0	87.0

註釋： \* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，94.7%曾聽過「電腦病毒」。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 94.7% had heard of “computer virus”.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 8.6 按經濟活動身分劃分的曾聽過「黑客入侵」的十歲及以上人士數目**  
**Table 8.6 Persons aged 10 and over who had heard of “hacking” by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons (‘000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	3 142.1	65.0	87.6
非從事經濟活動 Economically inactive	1 691.9	35.0	65.1
學生 <i>Students</i>	873.1	18.1	96.6
料理家務者 <i>Home-makers</i>	461.2	9.5	63.8
退休人士 <i>Retired persons</i>	332.5	6.9	36.2
其他 <i>Others</i>	25.1	0.5	46.5
合計 Overall	4 834.1	100.0	78.2

註釋： \* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，87.6%曾聽過「黑客入侵」。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 87.6% had heard of “hacking”.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 8.7 按經濟活動身分劃分的曾聽過「阻斷服務」的十歲及以上人士數目**  
**Table 8.7 Persons aged 10 and over who had heard of “denial of service” by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons (‘000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	1 493.8	69.3	41.6
非從事經濟活動 Economically inactive	660.3	30.7	25.4
學生 <i>Students</i>	445.6	20.7	49.3
料理家務者 <i>Home-makers</i>	140.9	6.5	19.5
退休人士 <i>Retired persons</i>	66.4	3.1	7.2
其他 <i>Others</i>	7.4	0.3	13.8
合計 Overall	2 154.1	100.0	34.8

註釋： \* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，41.6%曾聽過「阻斷服務」。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 41.6% had heard of “denial of service”.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 8.8 按在統計前十二個月內有否為與個人事務有關的電腦檔案設定開啓密碼/有否將與個人事務有關的電腦檔案加密劃分的在統計前十二個月內曾使用個人電腦的十歲及以上人士數目**

**Table 8.8 Persons aged 10 and over who had used personal computer (PC) during the twelve months before enumeration by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters during the twelve months before enumeration**

有否為與個人事務有關的電腦檔案設定開啓密碼/有否將與個人事務有關的電腦檔案加密 Whether had set password for access to computer files related to personal matters / Whether had encrypted computer files related to personal matters	二零零七年七月至九月 July - September 2007		二零零八年七月至九月 June - September 2008	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
有否為電腦檔案設定開啓密碼 Whether had set password for access to computer files				
有 Yes	958.2	23.6	1 039.9	24.6
沒有 No	3 103.3	76.4	3 181.6	75.4
有否將電腦檔案加密 Whether had encrypted computer files				
有 Yes	197.7	4.9	305.3	7.2
沒有 No	3 863.7	95.1	3 916.3	92.8
總計 Total	4 061.5	100.0	4 221.6	100.0

**表 8.9 按經濟活動身分劃分的在統計前十二個月內有為與個人事務有關的電腦檔案設定開啓密碼的十歲及以上人士數目**  
**Table 8.9 Persons aged 10 and over who had set password for access to computer files related to personal matters during the twelve months before enumeration by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	777.2	74.7	27.1
非從事經濟活動 Economically inactive	262.7	25.3	19.4
學生 Students	191.5	18.4	21.2
料理家務者 Home-makers	52.2	5.0	15.8
退休人士 Retired persons	17.6	1.7	16.2
其他 Others	1.4	0.1	9.7
合計 Overall	1 039.9	100.0	24.6

註釋： \* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，27.1%在統計前十二個月內有為與個人事務有關的電腦檔案設定開啓密碼。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 27.1% had set password for access to computer files related to personal matters during the twelve months before enumeration.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

**表 8.10 按經濟活動身分劃分的在統計前十二個月內有將與個人事務有關的電腦檔案加密的十歲及以上人士數目**

**Table 8.10 Persons aged 10 and over who had encrypted computer files related to personal matters during the twelve months before enumeration by economic activity status**

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 <sup>+</sup> Economically active <sup>+</sup>	234.9	76.9	8.2
非從事經濟活動 Economically inactive	70.4	23.1	5.2
學生 Students	53.7	17.6	5.9
料理家務者 Home-makers	13.2	4.3	4.0
退休人士 Retired persons	3.3	1.1	3.1
其他 Others	§	§	§
合計 Overall	305.3	100.0	7.2

註釋： \* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，8.2%在統計前十二個月內有將與個人事務有關的電腦檔案加密。

<sup>+</sup> 從事經濟活動人士包括就業人士及失業人士。

Notes : \* As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 8.2% had encrypted computer files related to personal matters during the twelve months before enumeration.

<sup>+</sup> Economically active persons comprise employed persons and unemployed persons.

# 附錄一：統計調查方法

## Appendix 1 : Survey methodology

### 統計調查的涵蓋範圍及樣本設計

1. 主題性住戶統計調查涵蓋全港陸上非住院人口。以下類別人士並不包括在內：

- (a) 公共機構/社團院舍的住院人士；及
- (b) 水上居民。

這項統計調查的涵蓋範圍約佔居港人口(包括常住居民<sup>1</sup>及流動居民<sup>2</sup>)的99%。

2. 這項統計調查是以屋宇單位的樣本作依據。該樣本是從全港所有供居住用途及只部分作居住用途的永久性屋宇單位和小區內的屋宇單位中，以一個根據科學方法設計的抽樣系統選出。抽樣單位包括在已建設地區內的永久性屋宇單位及在非建設地區內的小區。

3. 主題性住戶統計調查採用政府統計處設立的屋宇單位框作為抽樣框，當中包括兩部分：(i) 屋宇單位檔案庫和(ii) 小區檔案庫。屋宇單位檔案庫載有在已建設地區內所有永久性屋宇單位地址的電腦化紀錄，包括市區、新市鎮和其他主要發展區。每個屋宇單位均以一個獨有的地址作識別，並詳列街道名稱、大廈名稱、層數和單位號碼。

<sup>1</sup> 「常住居民」包括兩類人士：(一)在統計時點之前的六個月內，在港逗留最少三個月，又或在統計時點之後的六個月內，在港逗留最少三個月的香港永久性居民，不論在統計時點他們是否身在香港；及(二)在統計時點身在香港的香港非永久性居民。

<sup>2</sup> 至於「流動居民」，是指在統計時點之前的六個月內，在港逗留最少一個月但少於三個月，又或在統計時點之後的六個月內，在港逗留最少一個月但少於三個月的香港永久性居民，不論在統計時點他們是否身在香港。

### Survey coverage and sample design

1. The Thematic Household Survey (THS) covers the land-based non-institutional population of Hong Kong. The following categories of people are excluded :

- (a) inmates of institutions; and
- (b) persons living on board vessels.

This survey thus covers about 99% of the Hong Kong Resident Population (i.e. including both Usual Residents<sup>1</sup> and Mobile Residents<sup>2</sup>).

2. The THS is based on a sample of quarters selected from all permanent quarters and quarters in segments which are for residential and partially residential purposes in Hong Kong in accordance with a scientifically designed sampling scheme. The sampling units are permanent quarters in built-up areas and segments in non-built-up areas.

3. The THS makes use of the frame of quarters maintained by the Census and Statistics Department as the sampling frame. The frame consists of two parts : (i) Register of Quarters (RQ) and (ii) Register of Segments (RS). The RQ contains computerized records of all addresses of permanent quarters in built-up areas, including urban areas, new towns and other major developed areas. Each unit of quarters is identified by unique address with details such as street name, building name, floor number and flat number.

<sup>1</sup> “Usual Residents” include two categories of people: (1) Hong Kong Permanent Residents who have stayed in Hong Kong for at least three months during the six months before or for at least three months during the six months after the reference time-point, regardless of whether they are in Hong Kong or not at the reference time-point; and (2) Hong Kong Non-permanent Residents who are in Hong Kong at the reference time-point.

<sup>2</sup> As for “Mobile Residents”, they are Hong Kong Permanent Residents who have stayed in Hong Kong for at least one month but less than three months during the six months before or for at least one month but less than three months during the six months after the reference time-point, regardless of whether they are in Hong Kong or not at the reference time-point.



4. 小區檔案庫載有在非建設地區內的小區的紀錄，有關紀錄以相對較永久和可辨認的標記(例如小徑和河流)來劃分。每個小區約有 10 個屋宇單位。由於在非建設地區內的屋宇單位未必有明確的地址，以致未能個別識認，故此以小區作為在非建設地區內的抽樣單位的安排是有必要的。

4. The RS contains records of segments in non-built-up areas which are delineated by relatively permanent and identifiable landmarks such as footpath and river. There are about 10 quarters in each segment. The use of segments as the sampling unit in non-built-up areas is necessary since the quarters in these areas may not have clear addresses and cannot readily be identified individually.

統計調查問卷

Survey questionnaire

5. 問卷旨在搜集有關住戶應用資訊科技的普及程度與住戶成員使用資訊科技情況的資料。

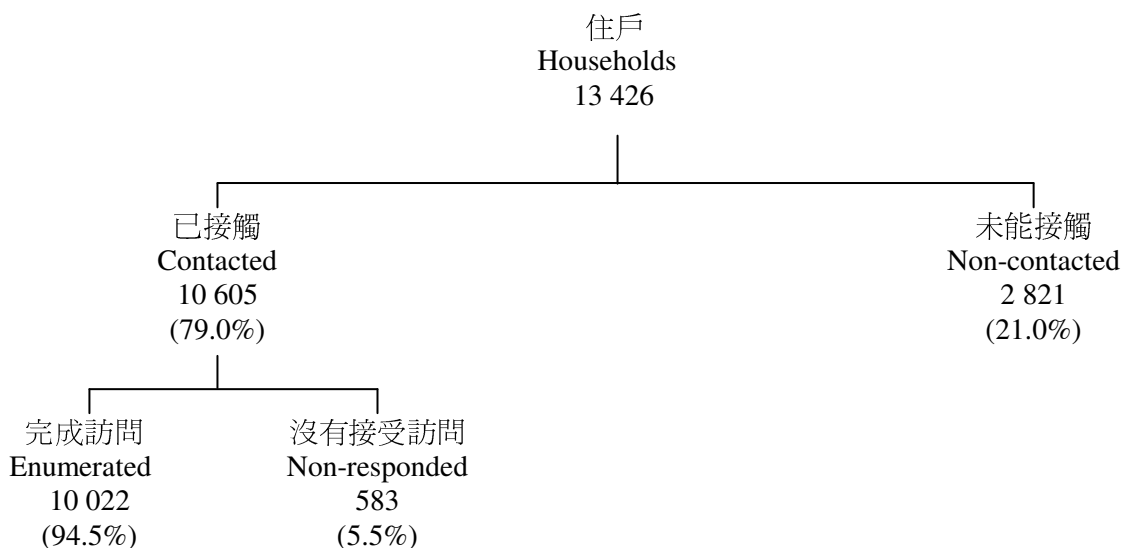
5. The questionnaire is designed to collect information on the penetration of information technology among households and the usage of information technology among household members.

訪問結果

Enumeration experience

6. 在有人居住的 13 253 個屋宇單位中，共有 13 426 個住戶。於該 13 426 個住戶中，成功訪問了 10 022 個住戶，回應率為 75%。統計調查的訪問結果概列如下：

6. A total of 13 426 households were found in the sample of 13 253 occupied quarters. Among those 13 426 households, 10 022 households had been successfully enumerated, constituting an overall response rate of 75%. The enumeration experience of the survey is summarized below :-



### 估計的可靠性

7. 主題性住戶統計調查的結果受抽樣誤差和非抽樣誤差的影響。本報告書所載的估計是根據一個特定樣本所得的資料編製。以同樣的抽樣方式，可抽選出許多大小相同的可能樣本，而是項統計調查的樣本為眾多樣本的其中之一。由於每次抽選的樣本都會略有不同，因此不同樣本得出的估計亦互有差異。「抽樣誤差」正是計算這些差異的統計量數，可用以量度從一個特定樣本所得的估計，在估算總體數據方面的精確程度。

8. 由於本報告書所載列的估計有抽樣誤差，寫作零的數字，可能是一個小數值的數字，而並非是零。這些估計須謹慎闡釋。

9. 在比較本報告書所載列各種變數的估計的精確程度時，可採用離中系數。離中系數的計算方法，是將標準誤差除以有關估計，再以百分比表示。標準誤差是根據統計原理所訂的公式計算。一般來說，標準誤差與總體內各元素的變異、樣本規模和樣本設計相關。

10. 本報告書所載列的選定變數的估計的離中系數如下：

<u>變數</u> <u>Variable</u>	<u>估計</u> <u>Estimate</u>	<u>離中系數</u> <u>CV</u> <u>(%)</u>
在統計前十二個月內曾使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比 Percentage of persons aged 10 and over who had used personal computer during the twelve months before enumeration among all persons aged 10 and over	68.2	0.3
在統計前十二個月內曾使用互聯網服務的十歲及以上人士佔所有十歲及以上人士的百分比 Percentage of persons aged 10 and over who had used Internet service during the twelve months before enumeration among all persons aged 10 and over	66.7	0.4

### Reliability of the estimates

7. Results of the THS are subject to sampling error and non-sampling error. The estimates contained in this report were based on information obtained from a particular sample, which was one of a large number of possible samples that could be selected using the same sample design. By chance, estimates derived from different samples would differ from each other. The 'sampling error' is a measure of these variations and is thus a measure of the precision with which an estimate derived from a particular sample would approximate the population parameter to be measured.

8. It should be noted that since all estimates contained in this report are subject to sampling error, a zero figure may mean a non-zero figure of a small magnitude. These estimates should be interpreted with caution.

9. For comparing the precision of the estimates of various variables in this report, the *coefficient of variation* (CV) can be used. CV is obtained by expressing the *standard error* (SE) as a percentage of the estimate to which it refers. In turn, the SE is computed according to a formula which is established on the basis of statistical theory. Generally speaking, the SE is related to the variability of the elements in the population, the size of the sample and the sample design adopted for the survey.

10. The CV of the estimates of the selected variables presented in this report are given below :

變數 <u>Variable</u>	估計 <u>Estimate</u>	離中系數 <u>CV</u> (%)
<p>在統計前十二個月內曾為個人事務而使用電子商業服務的十五歲及以上人士佔所有十五歲及以上人士的百分比</p> <p>Percentage of persons aged 15 and over who had used electronic business services for personal matters during the twelve months before enumeration among all persons aged 15 and over</p>	98.0	0.1
<p>在統計前十二個月內曾為個人事務而使用網上政府服務的十歲及以上人士佔所有十歲及以上人士的百分比</p> <p>Percentage of persons aged 10 and over who had used online Government services for personal matters during the twelve months before enumeration among all persons aged 10 and over</p>	39.1	0.8

## 附錄二：曾出版的主題性住戶統計調查報告書

### Appendix 2 : Previously released Thematic Household Survey Reports

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#### 主題性住戶統計調查第一號報告書

中英文對照版

印刷版：港幣六十元，下載版：免費

(統計期間：4/2000-6/2000)

- 有關就業機會的關注事項
  - 現職情況
- 有關就業機會的關注事項
  - 對事業的冀望
- 對自己創業的冀望
- 曾參加的培訓/再培訓課程
- 計劃參加的培訓/再培訓課程
- 對政府在經濟轉型時期所擔當角色的期望

#### Thematic Household Survey Report No. 1

Bilingual version

Print version: HK\$60, Download version: Free

(Survey period: 4/2000-6/2000)

- Concerns on employment opportunities
  - current situation
- Concerns on employment opportunities
  - career aspirations
- Aspirations for setting up own business
- Training / retraining courses attended
- Plan for attending training / retraining courses
- Expectations for the role of the Government under the economic transformation

#### 主題性住戶統計調查第二號報告書

中英文對照版

印刷版：港幣六十六元，下載版：免費

(統計期間：1/2000-3/2000)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 對中文輸入法的認識及使用情況
- 電子商業服務的使用情況
- 對「公共服務電子化計劃」的認識
- 對資訊科技發展的意見

#### Thematic Household Survey Report No. 2

Bilingual version

Print version: HK\$66, Download version: Free

(Survey period: 1/2000-3/2000)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Knowledge and usage of Chinese input methods
- Usage of electronic business services
- Awareness of Electronic Service Delivery scheme
- Views on the development of information technology

#### 主題性住戶統計調查第三號報告書

中英文對照版

印刷版：港幣四十四元，下載版：免費

(統計期間：9/1999-11/1999)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 牙醫診治情況
- 使用中藥產品和食品情況

#### Thematic Household Survey Report No. 3

Bilingual version

Print version: HK\$44, Download version: Free

(Survey period: 9/1999-11/1999)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- The usage of Chinese medical products and food

**主題性住戶統計調查第四號報告書**

中英文對照版

印刷版：港幣六十六元，下載版：免費  
(統計期間：10/1999-1/2000)

- 公眾對樓宇安全檢驗計劃的認識
- 公眾對緊急事故及天災的應變情況
- 公眾對申訴專員公署的認識
- 香港的少數族裔人士的特徵

**Thematic Household Survey Report No. 4**

Bilingual version

Print version: HK\$66, Download version: Free  
(Survey period: 10/1999-1/2000)

- Public awareness of the Building Safety Inspection Scheme
- The public's responses to emergency incidents and natural disasters
- Public awareness of the Office of The Ombudsman
- The characteristics of the ethnic minorities in Hong Kong

**主題性住戶統計調查第五號報告書**

中英文對照版

印刷版：港幣五十二元，下載版：免費  
(統計期間：10/2000-11/2000)

- 吸煙情況
- 對《基本法》的認識
- 對聘請家庭傭工的意見
- 購買新鮮食品的情況

**Thematic Household Survey Report No. 5**

Bilingual version

Print version: HK\$52, Download version: Free  
(Survey period: 10/2000-11/2000)

- Pattern of cigarette smoking
- Understanding of the Basic Law
- Views on employment of domestic helpers
- Pattern of purchasing fresh food produce

**主題性住戶統計調查第六號報告書**

中英文對照版

印刷版：港幣五十四元，下載版：免費  
(統計期間：4/2001-6/2001)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 對「公共服務電子化計劃」的認識

**Thematic Household Survey Report No. 6**

Bilingual version

Print version: HK\$54, Download version: Free  
(Survey period: 4/2001-6/2001)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Awareness of Electronic Service Delivery scheme

**主題性住戶統計調查第七號報告書**

中英文對照版

印刷版：港幣五十二元，下載版：免費  
(統計期間：4/2001-6/2001)

- 在中國內地居住的意向及情況
- 執行支付贍養費命令的情況

**Thematic Household Survey Report No. 7**

Bilingual version

Print version: HK\$52, Download version: Free  
(Survey period: 4/2001-6/2001)

- Aspiration and experience of taking up residence in the mainland of China
- Enforcement of order for payment of alimony

**主題性住戶統計調查第八號報告書**

中英文對照版

印刷版：港幣四十六元，下載版：免費

(統計期間：1/2001-5/2001)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及個人購買醫療保險的情況

**Thematic Household Survey Report No. 8**

Bilingual version

Print version: HK\$46, Download version: Free

(Survey period: 1/2001-5/2001)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and purchase of medical insurance by individuals

**主題性住戶統計調查第九號報告書**

中英文對照版

印刷版：港幣四十元，下載版：免費

(統計期間：3/2002-5/2002)

- 在香港以外地方就讀的香港學生
- 對家居廢物分類及回收的認識及參與的情況
- 長者的足部健康情況
- 對保險服務的需求及意見

**Thematic Household Survey Report No. 9**

Bilingual version

Print version: HK\$40, Download version: Free

(Survey period: 3/2002-5/2002)

- Hong Kong students studying outside Hong Kong
- Knowledge of and participation in source separation and recycling of domestic wastes
- Foot health of older persons
- Insurance needs and opinions on insurance services

**主題性住戶統計調查第十號報告書**

中英文對照版

印刷版：港幣五十四元，下載版：免費

(統計期間：5/2002-7/2002)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊保安

**Thematic Household Survey Report No. 10**

Bilingual version

Print version: HK\$54, Download version: Free

(Survey period: 5/2002-7/2002)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information security

**主題性住戶統計調查第十一號報告書**

中英文對照版

印刷版：港幣三十六元，下載版：免費

(統計期間：8/2001-10/2001)

- 受供養父母的特徵
- 對改善居所的冀望
- 居所按揭利息款項

**Thematic Household Survey Report No. 11**

Bilingual version

Print version: HK\$36, Download version: Free

(Survey period: 8/2001-10/2001)

- Characteristics of dependent parents
- Aspiration for improvement in accommodation
- Home mortgage interest payment

**主題性住戶統計調查第十二號報告書**

中英文對照版

印刷版：港幣七十五元，下載版：免費

(統計期間：5/2002-7/2002)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 居於院舍人士的健康狀況及其使用醫護服務的情況

**Thematic Household Survey Report No. 12**

Bilingual version

Print version: HK\$75, Download version: Free

(Survey period: 5/2002-7/2002)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Health status of institutional residents and their utilization of medical services

**主題性住戶統計調查第十三號報告書**

中英文對照版

印刷版：港幣五十二元，下載版：免費

(統計期間：7/2002-9/2002)

- 有關就業機會的關注事項 – 現職情況
- 有關就業機會的關注事項 – 對事業的冀望
- 對自己創業的冀望
- 在內地進行與工作有關的業務的情況
- 對在內地工作的冀望
- 曾參加的培訓/再培訓課程
- 參加培訓/再培訓課程的計劃

**Thematic Household Survey Report No. 13**

Bilingual version

Print version: HK\$52, Download version: Free

(Survey period: 7/2002-9/2002)

- Concerns on employment opportunities – current situation
- Concerns on employment opportunities – career aspiration
- Aspiration for setting up own business
- Engagement in job-related business activities in the Mainland
- Aspiration for working in the Mainland
- Training / retraining courses attended
- Plan for attending training / retraining courses

**主題性住戶統計調查第十四號報告書**

中英文對照版

印刷版：港幣六十六元，下載版：免費

(統計期間：12/2001-2/2002)

- 運用時間的模式
- 參與無酬活動的情況
- 參與社交活動的情況
- 家務分擔的情況
- 對料理家務者的意見

**Thematic Household Survey Report No. 14**

Bilingual version

Print version: HK\$66, Download version: Free

(Survey period: 12/2001-2/2002)

- Time use pattern
- Pattern of participation in unpaid activities
- Pattern of participation in social activities
- Sharing of housework
- Views on home-makers

**主題性住戶統計調查第十五號報告書**

中英文對照版

印刷版：港幣八十一元，下載版：免費

(統計期間：5/2003-8/2003)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊科技保安

**主題性住戶統計調查第十六號報告書**

中英文對照版

印刷版：港幣五十六元，下載版：免費

(統計期間：11/2002-2/2003)

- 對《基本法》的認識
- 出外旅遊的情況
- 吸煙情況

**主題性住戶統計調查第十七號報告書**

中英文對照版

印刷版：港幣五十八元，下載版：免費

(統計期間：3/2003-5/2003)

- 公眾對香港的電力供應的意見
- 公眾對申訴專員公署的工作的認識及看法
- 內地來港定居三年及以下的人士的需要

**主題性住戶統計調查第十八號報告書**

中英文對照版

印刷版：港幣五十六元，下載版：免費

(統計期間：5/2003-8/2003)

- 在內地居住的情況
- 在內地自置/租用住宅物業的情況
- 到內地居住的意向
- 在內地自置/租用住宅物業的意向

**Thematic Household Survey Report No. 15**

Bilingual version

Print version: HK\$81, Download version: Free

(Survey period: 5/2003-8/2003)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information technology security

**Thematic Household Survey Report No. 16**

Bilingual version

Print version: HK\$56, Download version: Free

(Survey period: 11/2002-2/2003)

- Understanding of the Basic Law
- Pattern of outbound travel
- Pattern of smoking

**Thematic Household Survey Report No. 17**

Bilingual version

Print version: HK\$58, Download version: Free

(Survey period: 3/2003-5/2003)

- Public opinions on electricity supply in Hong Kong
- Public awareness of and perception on the work of the Office of The Ombudsman
- Needs of persons from the Mainland having resided in Hong Kong for 3 years and less

**Thematic Household Survey Report No. 18**

Bilingual version

Print version: HK\$56, Download version: Free

(Survey period: 5/2003-8/2003)

- Experience of taking up residence in the Mainland
- Pattern of owning / renting residential properties in the Mainland
- Aspiration for taking up residence in the Mainland
- Aspiration for owning / renting residential properties in the Mainland



**主題性住戶統計調查第十九號報告書**

中英文對照版

印刷版：港幣五十元，下載版：免費  
(統計期間：9/2003-11/2003)

- 公眾對行人環境的意見
- 公眾對教育改革的意見
- 執行支付贍養費命令的情況

**Thematic Household Survey Report No. 19**

Bilingual version

Print version: HK\$50, Download version: Free  
(Survey period: 9/2003-11/2003)

- Public views on pedestrian environment
- Public views on education reform
- Enforcement of order for payment of alimony

**主題性住戶統計調查第二十號報告書**

中英文對照版

印刷版：港幣六十八元，下載版：免費  
(統計期間：6/2004-8/2004)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊科技保安

**Thematic Household Survey Report No. 20**

Bilingual version

Print version: HK\$68, Download version: Free  
(Survey period: 6/2004-8/2004)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information technology security

**主題性住戶統計調查第二十一號報告書**

中英文對照版

印刷版：港幣六十三元，下載版：免費  
(統計期間：6/2004-8/2004)

- 修讀高等教育的情況
- 居於家庭住戶的長者的社會與人口狀況、健康狀況及長期護理的需要
- 居於院舍的長者的社會與人口狀況、健康狀況及長期護理的需要

**Thematic Household Survey Report No. 21**

Bilingual version

Print version: HK\$63, Download version: Free  
(Survey period: 6/2004-8/2004)

- Pattern of study in higher education
- Socio-demographic profile, health status and long-term care needs of older persons residing in domestic households
- Socio-demographic profile, health status and long-term care needs of older persons residing in institutions

**主題性住戶統計調查第二十二號報告書**

中英文對照版

(售罄。請參考 2007 年香港統計月刊專題文章)

(統計期間：11/2004-1/2005)

- 居住或長期逗留在內地的香港居民的特徵

**Thematic Household Survey Report No. 22**

Bilingual version

(Out of stock. Please refer to the Feature Articles of Hong Kong Monthly Digest of Statistics 2007)  
(Survey period: 11/2004-1/2005)

- Characteristics of Hong Kong residents having resided / having stayed substantially in the Mainland

**主題性住戶統計調查第二十三號報告書**

中英文對照版

印刷版：港幣九十五元，下載版：免費

(統計期間：5/2005-8/2005)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安
- 玩電子遊戲的情況

**主題性住戶統計調查第二十四號報告書**

中英文對照版

印刷版：港幣四十二元，下載版：免費

(統計期間：11/2004-1/2005)

- 使用非專營巴士服務的情況
- 對《基本法》的認識

**主題性住戶統計調查第二十五號報告書**

中英文對照版

印刷版：港幣六十七元，下載版：免費

(統計期間：5/2005-7/2005)

- 在內地居住的情況
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- Pattern of using non-franchised bus services
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