

主題性住戶統計調查 第 52 號報告書

Thematic Household Survey Report No. 52

資訊科技使用情況和普及程度
Information technology usage and penetration

退休計劃及老年經濟狀況
**Retirement planning and
the financial situation in old age**



香港特別行政區 政府統計處
Census and Statistics Department
Hong Kong Special Administrative Region

主題性住戶統計調查 第 52 號報告書

Thematic Household Survey Report No. 52

資訊科技使用情況和普及程度
Information technology usage and penetration

退休計劃及老年經濟狀況
**Retirement planning and
the financial situation in old age**

有關本刊物的查詢，請聯絡：
政府統計處 社會統計調查組
地址：香港北角英皇道 250 號北角城中心 5 樓
電話：(852) 2887 5103 圖文傳真：(852) 3106 3512
電郵：thematic@censtatd.gov.hk

Enquiries about this publication can be directed to :
Social Surveys Section
Census and Statistics Department
Address : 5/F, Fortress Tower, 250 King's Road, North Point, Hong Kong.
Tel. : (852) 2887 5103 Fax : (852) 3106 3512
E-mail : thematic@censtatd.gov.hk

政府統計處網站 Website of the Census and Statistics Department
www.censtatd.gov.hk

2013 年 6 月出版
Published in June 2013

本刊物只備有下載版
This publication is available in download version only

目錄

Contents

		頁數	Page
統計圖表目錄表	List of charts and tables		ii
1. 引言	Introduction		1
2. 統計調查結果摘要	Summary of survey findings		5
3. 個人電腦及互聯網的普及程度	Personal computer and Internet penetration		18
4. 個人電腦的使用情況	Usage of personal computer		42
5. 互聯網服務的使用情況	Usage of Internet service		77
6. 電子商業服務的使用情況	Usage of electronic business services		118
7. 電子政府服務的使用情況	Usage of electronic Government services		147
8. 資訊科技保安	Information technology security		171
9. 退休計劃及老年經濟狀況	Retirement planning and the financial situation in old age		186
附錄一：統計調查方法	Appendix 1: Survey methodology		214
附錄二：曾出版的主題性住戶統計調查報告書	Appendix 2: Previously published Thematic Household Survey Reports		219
獲取政府統計處刊物的方法	Means of obtaining publications of the Census and Statistics Department		233

		<i>頁數 Page</i>	
圖 3.1	按家中有否個人電腦及在統計後 12 個月內在家中安裝個人電腦的意向劃分的住戶的百分比分布	Chart 3.1	Percentage distribution of households by whether had personal computer (PC) at home and intention to install PC at home during the 12 months after enumeration 23
圖 3.2	按家中有否個人電腦接駁互聯網及在統計後 12 個月內將家中個人電腦接駁互聯網的意向劃分的家中有個人電腦的住戶的百分比分布	Chart 3.2	Percentage distribution of households with personal computer (PC) at home by whether had PC at home connected to the Internet and intention to connect the PC at home to the Internet during the 12 months after enumeration 24
圖 3.3	家中有個人電腦的住戶及家中有個人電腦接駁互聯網的住戶佔所有住戶的百分比	Chart 3.3	Percentage of households with personal computer at home and households with personal computer at home connected to the Internet among all households 25
圖 4.1	按年齡劃分的懂得使用個人電腦的 10 歲及以上人士的比率	Chart 4.1	Rate of persons aged 10 and over who had knowledge of using personal computer by age 49
圖 4.2	按年齡劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的比率	Chart 4.2	Rate of persons aged 10 and over who had used personal computer during the 12 months before enumeration by age 50
圖 5.1	按年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的比率	Chart 5.1	Rate of persons aged 10 and over who had used Internet service during the 12 months before enumeration by age 85
圖 6.1	按曾否在統計前 12 個月內為個人事務而使用個別電子服務類別劃分的 15 歲及以上人士的比率	Chart 6.1	Rate of persons aged 15 and over by whether had used the respective types of electronic services for personal matters during the 12 months before enumeration 125
圖 6.2	按曾使用的電子商業服務類別劃分的在統計前 12 個月內曾為個人事務而使用個別電子商業服務類別的 15 歲及以上人士的比率	Chart 6.2	Rate of persons aged 15 and over who had used various types of electronic business services for personal matters during the 12 months before enumeration by type of electronic business services used 126

圖 7.1	按有否在統計前 12 個月內為個人事務使用網上政府服務 / 使用網上政府服務的途徑劃分的 10 歲及以上人士的百分比分布	Chart 7.1	Percentage distribution of persons aged 10 and over by whether had used online Government services for personal matters during the 12 months before enumeration / channel of using online Government services	153
圖 8.1	按家中個人電腦有否執行保安措施 / 保安措施的類別劃分的家中有個人電腦的住戶的百分比分布	Chart 8.1	Percentage distribution of households with personal computer (PC) at home by whether had carried out security measures / type of security measures in the PC at home	173
圖 8.2	按有否為與個人事務有關的電腦檔案設定開啟密碼 / 有否將與個人事務有關的電腦檔案加密劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比分布	Chart 8.2	Percentage distribution of persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters	174
圖 9.1	按年齡劃分的 35 歲及以上現正 / 未來退休人士的百分比分布	Chart 9.1	Percentage distribution of current / future generation of retired persons aged 35 and over by age	195
圖 9.2	按自我評估經濟穩定狀況劃分的 35 歲及以上人士的百分比分布	Chart 9.2	Percentage distribution of persons aged 35 and over by self-perceived financial stability	196
表 3.1	家中有個人電腦的住戶數目	Table 3.1	Households with personal computer at home	26
表 3.2	按家中個人電腦有否接駁互聯網劃分的家中有個人電腦的住戶數目	Table 3.2	Households with personal computer (PC) at home by whether had PC at home connected to the Internet	27
表 3.3	按下列變量 / 分類劃分的家中有個人電腦的住戶數目：	Table 3.3	Households with personal computer (PC) at home by :	
	a. 房屋類型		a. type of housing	28
	b. 住戶每月入息		b. monthly household income	29
	c. 家中個人電腦的數目		c. number of PC at home	30
	d. 家中個人電腦的類別		d. type of PC at home	31

		<i>頁數 Page</i>	
表 3.4	按下列變量 / 分類劃分的家中沒有個人電腦的住戶數目： a. 家中沒有個人電腦的原因 b. 在統計後 12 個月內在家中安裝個人電腦的意向	Table 3.4	Households without personal computer (PC) at home by : a. reason for not having PC at home 32 b. intention to install PC at home during the 12 months after enumeration 33
表 3.5	家中有個人電腦接駁互聯網的住戶數目	Table 3.5	Households with personal computer at home connected to the Internet 34
表 3.6	按下列變量 / 分類劃分的家中有個人電腦接駁互聯網的住戶數目： a. 房屋類型 b. 住戶每月入息 c. 接駁互聯網的方法	Table 3.6	Households with personal computer (PC) at home connected to the Internet by : a. type of housing 35 b. monthly household income 36 c. mode of connection to the Internet 37
表 3.7	按下列變量 / 分類劃分的家中有個人電腦而沒有接駁互聯網的住戶數目： a. 家中個人電腦沒有接駁互聯網的原因 b. 在統計後 12 個月內將家中個人電腦接駁互聯網的意向	Table 3.7	Households with personal computer (PC) at home not connected to the Internet by : a. reason for not having the PC at home connected to the Internet 38 b. intention to connect the PC at home to the Internet during the 12 months after enumeration 39
表 3.8	按在統計前 12 個月內有否購買個人電腦及有關產品 / 服務 / 購買個人電腦及有關產品 / 服務的開支及房屋類型劃分的住戶數目	Table 3.8	Households by whether had purchased personal computer (PC) and related products / services during the 12 months before enumeration / expenditure of purchasing PC and related products / services and type of housing 40
表 3.9	按所購買的個人電腦及有關產品 / 服務的類別劃分的在統計前 12 個月內有購買個人電腦及有關產品 / 服務的住戶數目	Table 3.9	Households which had purchased personal computer (PC) and related products / services during the 12 months before enumeration by type of PC and related products / services purchased 41

		<i>頁數 Page</i>	
表 4.1	懂得使用個人電腦的 10 歲及以上人士數目	Table 4.1	Persons aged 10 and over who had knowledge of using personal computer (PC) 51
表 4.2	按下列變量 / 分類劃分的懂得使用個人電腦的 10 歲及以上人士數目：	Table 4.2	Persons aged 10 and over who had knowledge of using personal computer (PC) by :
	a. 年齡及性別		a. age and sex 52
	b. 教育程度		b. educational attainment 53
	c. 經濟活動身分		c. economic activity status 54
表 4.3	在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目	Table 4.3	Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration 55
表 4.4	按下列變量 / 分類劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目：	Table 4.4	Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by :
	a. 年齡及性別		a. age and sex 56
	b. 教育程度		b. educational attainment 57
	c. 經濟活動身分		c. economic activity status 58
	d. 使用個人電腦的主要目的及性別		d. major purpose of using PC and sex 59
	e. 使用個人電腦的主要目的及年齡		e. major purpose of using PC and age 61
	f. 使用個人電腦的主要目的及教育程度		f. major purpose of using PC and educational attainment 63
	g. 使用個人電腦的主要目的及經濟活動身分		g. major purpose of using PC and economic activity status 65
	h. 使用個人電腦的次數及經濟活動身分		h. frequency of using PC and economic activity status 68
表 4.5	按下列變量 / 分類劃分的在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士數目：	Table 4.5	Persons aged 10 and over who had used personal computer (PC) at least once a week during the 12 months before enumeration by :
	a. 使用個人電腦的地方		a. place of using PC 69
	b. 每星期用於個人電腦的時間及年齡		b. time spent in using PC per week and age 70

		<i>頁數 Page</i>
	c. 每星期用於個人電腦的時間及經濟活動身分	71
表 4.6	按所進行非網上數碼娛樂活動的類別劃分的在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士數目	72
表 4.7	按下列變量 / 分類劃分的在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士數目：	
	a. 為非網上數碼娛樂而使用個人電腦的次數 / 每星期為該目的而用於個人電腦的時間及性別	73
	b. 為非網上數碼娛樂而使用個人電腦的次數 / 每星期為該目的而用於個人電腦的時間及年齡	74
	c. 為非網上數碼娛樂而使用個人電腦的次數 / 每星期為該目的而用於個人電腦的時間及教育程度	75
	d. 為非網上數碼娛樂而使用個人電腦的次數 / 每星期為該目的而用於個人電腦的時間及經濟活動身分	76
表 5.1	在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目	86
表 5.2	按曾使用的上網設備類別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目	87

		<i>頁數 Page</i>
表 5.3	按下列變量 / 分類劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目： a. 年齡及性別 b. 教育程度 c. 經濟活動身分 d. 使用互聯網服務的次數及經濟活動身分	Table 5.3 Persons aged 10 and over who had used Internet service during the 12 months before enumeration by : a. age and sex 88 b. educational attainment 89 c. economic activity status 90 d. frequency of using Internet service and economic activity status 91
表 5.4	按下列變量 / 分類劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目： a. 使用互聯網服務的主要目的及性別 b. 使用互聯網服務的主要目的及年齡 c. 使用互聯網服務的主要目的及教育程度 d. 使用互聯網服務的主要目的及經濟活動身分	Table 5.4 Persons aged 10 and over who had used Internet service during the 12 months before enumeration by : a. major purpose of using Internet service and sex 92 b. major purpose of using Internet service and age 94 c. major purpose of using Internet service and educational attainment 97 d. major purpose of using Internet service and economic activity status 100
表 5.5	按下列變量 / 分類劃分的在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士數目： a. 每星期使用互聯網服務的時間及年齡 b. 每星期使用互聯網服務的時間及經濟活動身分	Table 5.5 Persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by : a. time spent in using Internet service per week and age 104 b. time spent in using Internet service per week and economic activity status 105
表 5.6	按使用互聯網服務的地方劃分的在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士數目	Table 5.6 Persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by place of using Internet service 106

		<i>頁數 Page</i>
表 5.7	按所進行的網上數碼娛樂活動類別劃分的在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 10 歲及以上人士數目	107
Table 5.7	Persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration by type of online digital entertainment activities undertaken	107
表 5.8	按下列變量 / 分類劃分的在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 10 歲及以上人士數目：	
Table 5.8	Persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration by :	
a.	為網上數碼娛樂而使用互聯網服務的次數 / 每星期為該目的使用互聯網服務的時間及性別	108
a.	frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and sex	108
b.	為網上數碼娛樂而使用互聯網服務的次數 / 每星期為該目的使用互聯網服務的時間及年齡	109
b.	frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and age	109
c.	為網上數碼娛樂而使用互聯網服務的次數 / 每星期為該目的使用互聯網服務的時間及教育程度	110
c.	frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and educational attainment	110
d.	為網上數碼娛樂而使用互聯網服務的次數 / 每星期為該目的使用互聯網服務的時間及經濟活動身分	111
d.	frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and economic activity status	111
表 5.9	按擁有的有流動上網功能的設備類別劃分的擁有選定有流動上網功能的設備的 10 歲及以上人士數目	112
Table 5.9	Persons aged 10 and over who had selected mobile web devices by type of mobile web device	112
表 5.10	按擁有有 Wi-Fi 功能的流動上網設備類別劃分的擁有有 Wi-Fi 功能的流動上網設備的 10 歲及以上人士數目	113
Table 5.10	Persons aged 10 and over who had mobile web devices with Wi-Fi function by type of mobile web device with Wi-Fi function	113

表 5.11	按下列變量 / 分類劃分的 10 歲及以上人士數目： a. 年齡 / 性別及是否擁有智能電話 b. 教育程度及是否擁有智能電話 c. 經濟活動身分及是否擁有智能電話 d. 是否擁有智能電話 / 擁有智能電話的數目	Table 5.11	Persons aged 10 and over by : a. age / sex and whether had smartphone b. educational attainment and whether had smartphone c. economic activity status and whether had smartphone d. whether had smartphone / number of smartphone	114 115 116 117
表 6.1	在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目	Table 6.1	Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration	127
表 6.2	按下列變量 / 分類劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目： a. 年齡 / 性別 b. 教育程度 c. 經濟活動身分 d. 曾使用的電子商業服務類別	Table 6.2	Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by : a. age / sex b. educational attainment c. economic activity status d. type of electronic business services used	128 129 130 131
表 6.3	按曾使用的電子商業服務類別及使用電子商業服務的次數劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目	Table 6.3	Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by type of electronic business services used and frequency of using the electronic business services	133
表 6.4	在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的 15 歲及以上人士數目	Table 6.4	Persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the 12 months before enumeration	135

		<i>頁數 Page</i>
表 6.5	按下列變量 / 分類劃分的在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的 15 歲及以上人士數目：	
	a. 年齡 / 性別	136
	b. 教育程度	137
	c. 經濟活動身分	138
表 6.6	按沒有為個人事務而進行任何網上電子商貿交易的原因劃分的在統計前 12 個月內曾使用互聯網服務但沒有進行任何網上電子商貿交易的 15 歲及以上人士數目	139
表 6.7	在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目	140
表 6.8	按下列變量 / 分類劃分的在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目：	
	a. 年齡 / 性別	141
	b. 教育程度	142
	c. 經濟活動身分	143
表 6.9	按下列變量 / 分類劃分的在統計前 6 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目：	
	a. 在該期間內曾在網上購買的主要商品 / 服務類別	144

		<i>頁數 Page</i>
	b. 在該期間內曾在網上購買商品 / 服務的次數	145
	c. 在該期間內曾在網上購買的商品 / 服務總額	146
表 7.1	按是否認識「香港政府一站通」劃分的 10 歲及以上人士數目	154
表 7.2	按下列變量 / 分類劃分的認識「香港政府一站通」的 10 歲及以上人士數目：	
	a. 年齡 / 性別	155
	b. 教育程度	156
	c. 經濟活動身分	157
表 7.3	按有否在統計前 12 個月內為個人事務使用網上政府服務 / 使用網上政府服務的途徑劃分的 10 歲及以上人士數目	158
表 7.4	按下列變量 / 分類劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目：	
	a. 年齡 / 性別	159
	b. 教育程度	160
	c. 經濟活動身分	161
	d. 曾使用的網上政府服務的類別	162
表 7.5	按沒有使用網上政府服務的原因劃分的在統計前 12 個月內沒有為個人事務使用網上政府服務的 10 歲及以上人士數目	163

		<i>頁數 Page</i>
表 7.6	按下列變量 / 分類劃分的 10 歲及以上人士數目： a. 年齡 / 性別及在統計後 12 個月內會否為個人事務使用網上政府服務 b. 在統計後 12 個月內會否為個人事務使用網上政府服務及有否在統計前 12 個月內為個人事務使用網上政府服務	Table 7.6 Persons aged 10 and over by : a. age / sex and likelihood of using online Government services for personal matters during the 12 months after enumeration 164 b. likelihood of using online Government services for personal matters during the 12 months after enumeration and whether had used online Government services for personal matters during the 12 months before enumeration 165
表 7.7	按將會 / 可能會使用的網上政府服務的類別劃分的在統計後 12 個月內將會 / 可能會為個人事務使用網上政府服務的 10 歲及以上人士數目	Table 7.7 Persons aged 10 and over who would / probably would use online Government service for personal matters during the 12 months after enumeration by type of online Government services that would / probably would be used 166
表 7.8	按下列變量 / 分類劃分的認識「流動電子政府服務」的 10 歲及以上人士數目： a. 年齡 / 性別 b. 教育程度 c. 經濟活動身分	Table 7.8 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by : a. age / sex 167 b. educational attainment 168 c. economic activity status 169
表 7.9	按沒有使用「流動電子政府服務」的原因劃分的認識「流動電子政府服務」但在統計前 12 個月內沒有使用「流動電子政府服務」的 10 歲及以上人士數目	Table 7.9 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) but had not used the MEGS during the 12 months before enumeration by reason for not using MEGS 170
表 8.1	按家中個人電腦有否執行保安措施 / 保安措施的類別劃分的家中有個人電腦的住戶數目	Table 8.1 Households with personal computer (PC) at home by whether had carried out security measures in the PC at home / type of security measures 175

			<i>頁數 Page</i>
表 8.2	按住戶每月入息劃分的家中個人電腦有執行保安措施的住戶數目	Table 8.2	Households which had carried out security measures in the personal computer (PC) at home by monthly household income 176
表 8.3	按在統計前 12 個月內家中個人電腦曾否感染電腦病毒 / 在統計前 12 個月內家中個人電腦曾感染電腦病毒的次數劃分的家中有個人電腦的住戶數目	Table 8.3	Households with personal computer (PC) at home by whether their PC at home had been infected by computer virus during the 12 months before enumeration / frequency of their PC at home having been infected by computer virus during the 12 months before enumeration 177
表 8.4	按曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」 / 是否知道該些名詞的意思劃分的 10 歲及以上人士數目	Table 8.4	Persons aged 10 and over by whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of those terms 178
表 8.5	按經濟活動身分劃分的曾聽過「電腦病毒」的 10 歲及以上人士數目	Table 8.5	Persons aged 10 and over who had heard of “computer virus” by economic activity status 180
表 8.6	按經濟活動身分劃分的曾聽過「黑客入侵」的 10 歲及以上人士數目	Table 8.6	Persons aged 10 and over who had heard of “hacking” by economic activity status 181
表 8.7	按經濟活動身分劃分的曾聽過「阻斷服務」的 10 歲及以上人士數目	Table 8.7	Persons aged 10 and over who had heard of “denial of service” by economic activity status 182
表 8.8	按在統計前 12 個月內有否為與個人事務有關的電腦檔案設定開啟密碼 / 有否將與個人事務有關的電腦檔案加密劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目	Table 8.8	Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters during the 12 months before enumeration 183
表 8.9	按經濟活動身分劃分的在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼的 10 歲及以上人士數目	Table 8.9	Persons aged 10 and over who had set password for access to computer files related to personal matters during the 12 months before enumeration by economic activity status 184

		<i>頁數 Page</i>
表 8.10	按經濟活動身分劃分的在統計前 12 個月內有將與個人事務有關的電腦檔案加密的 10 歲及以上人士數目	Table 8.10 Persons aged 10 and over who had encrypted computer files related to personal matters during the 12 months before enumeration by economic activity status 185
表 9.1	按下列變量 / 分類劃分的 35 歲及以上現正 / 未來退休人士數目：	Table 9.1 Current / future generation of retired persons aged 35 and over by :
	a. 年齡 / 性別	a. age / sex 197
	b. 經濟活動身分及性別	b. economic activity status and sex 198
表 9.2	按選定入息來源劃分的有選定入息來源的 35 歲及以上現正 / 未來退休人士數目	Table 9.2 Current / future generation of retired persons aged 35 and over who had selected source of income by selected source of income 199
表 9.3	按下列變量 / 分類劃分的 35 歲及以上現正 / 未來退休人士數目：	Table 9.3 Current / future generation of retired persons aged 35 and over by :
	a. 每月個人入息及性別	a. monthly personal income and sex 200
	b. 自我評估經濟穩定狀況	b. self-perceived financial stability 201
表 9.4	按停止工作或退休年齡劃分的曾經有工作 / 現時有工作的 35 歲及以上現正 / 未來退休人士數目	Table 9.4 Current / future generation of retired persons aged 35 and over who had previous / current job by age stopped working or retirement age 202
表 9.5	按退休前的工作 / 現時的工作有否提供退休保障計劃及計劃類別劃分的曾經有工作 / 現時有工作的 35 歲及以上現正 / 未來退休人士數目	Table 9.5 Current / future generation of retired persons aged 35 and over who had previous / current job by whether the previous / current job provided retirement protection schemes and type of schemes 203
表 9.6	按下列變量 / 分類劃分的 35 歲及以上現正 / 未來退休人士數目：	Table 9.6 Current / future generation of retired persons aged 35 and over by :
	a. 有否為退休後 / 年老時的金錢需要作預備(不包括工作提供的退休保障)及作出的預備	a. whether had made preparations (excluding retirement protections from work) for financial needs after 204

		<i>頁數 Page</i>
	retirement / in old age and type of preparations	
b. 對子女有責任供養父母的意見	b. views on whether children should be responsible for providing financial support for parents	205
c. 被認為最應該負起退休後 / 年老時的生活保障的人士	c. person perceived as the most responsible person for providing one's financial protection after retirement / in old age	206
d. 打算退休後移居到其他國家 / 地區的意向及選取的移居目的地	d. intention of emigration after retirement / preferred destination of emigration	207
表 9.7 按原因劃分的有打算退休後移居到其他國家 / 地區的 35 歲及以上現正 / 未來退休人士數目	Table 9.7 Current / future generation of retired persons aged 35 and over who intended to migrate to other countries / regions after retirement by reasons for doing so	209
表 9.8 按現時 / 預期家人每月平均供給的生活費劃分的現有 / 預期有家人在退休後 / 年老時作經濟支援的 35 歲及以上現正 / 未來退休人士數目	Table 9.8 Current / future generation of retired persons aged 35 and over whose family members were providing / expected to provide financial support for living after retirement / in old age by average amount of monthly financial support provided / expected to be provided by family members	210
表 9.9 按有否為退休後 / 年老時生活開支作預備 / 開始預備的年齡劃分的 35 歲及以上未來退休人士數目	Table 9.9 Future generation of retired persons aged 35 and over by whether had made provisions for financial needs after retirement / in old age by age start making preparation for such needs	211
表 9.10 按預計到達退休年齡後會繼續工作或完全退休劃分的 35 歲及以上就業、失業及非從事經濟活動(退休人士除外)但有打算工作人士數目	Table 9.10 Employed, unemployed and economically inactive persons (other than retired persons) aged 35 and over who had intention to work by whether would continue working or retire completely after reaching the retirement age	212

	<i>頁數 Page</i>
表 9.11 按預計到達退休年齡後會繼續工作的最主要原因劃分的 35 歲及以上就業、失業及非從事經濟活動(退休人士除外)、並預計到達退休年齡後會繼續工作的人士數目	Table 9.11 Employed, unemployed and economically inactive persons (other than retired persons) aged 35 and over who had intention to continue working after reaching the retirement age by main reason for doing so 213

1 引言

Introduction

背景

1.1 因應各政策局與政府部門對各類社會事項的統計數據的需求增加，政府統計處於1999年開始進行一系列的主題性住戶統計調查。政府統計處將各政策局及政府部門就搜集所需社會事項的統計數據而提議進行的專題訪問結集，組成不同的主題性住戶統計調查，並外判予私營市場調查公司進行。

1.2 每一輪的主題性住戶統計調查均是獨立及涵蓋全港的統計調查，並且委托私營市場調查公司進行。政府統計處在該些統計調查中擔任協調及管理的角色，並負責監察承辦商的工作，以確保他們的服務素質能夠符合要求的標準。

本報告書所包括的專題

1.3 政府統計處在2012年2月至5月期間，進行了一項主題性住戶統計調查，當中搜集有關退休計劃及老年經濟狀況的資料。此外，本處亦在2012年6月至8月期間進行另一項主題性住戶統計調查，搜集有關個人電腦及互聯網在住戶中的普及程度，以及住戶成員使用個人電腦、互聯網服務、電子商業服務和電子政府服務的情況及資訊科技保安的資料。本報告書列載了一些有關以上統計調查的主要結果。

1.4 類似的有關個人電腦及互聯網在住戶中的普及程度的主題性住戶統計調查曾分別於2000年1月至3月、2001年4月至6月、2002年5月至7月、2003年5月至8月、2004年6月至8月、2005年5月至8月、2006年6月至8月、2007年7月至9月、2008年7月至9月、2009年6月至8月、2010年10月至12月及2012年2月至5月期間進行。在2012年有兩次經主題性住戶統計調查進行的「資訊科技的使用情況和普及程度統計調查」，當中一次在2012年6月至8月期間進行並搜集詳細資料，而另一次則在2012年2月至5月期間進行，搜集某些基本資料，當中的主要統計結果經由主題性住戶

Background

1.1 To meet the growing demand for statistical data on selected social issues by policy bureaux and government departments, the Census and Statistics Department (C&SD) has been conducting a series of Thematic Household Survey (THS) since 1999. Enquiries for collecting the required statistical data on social topics proposed by individual bureaux / departments are packaged together to form different rounds of THS and contracted out to private research firms.

1.2 Each round of THS is an independent, territory-wide survey commissioned to a private research firm. C&SD plays a co-ordination and management role in the THS and is responsible for monitoring the work of the contractor to ensure that the required standards of quality of their services are met.

Topics included in this report

1.3 A round of THS was conducted during February to May 2012 to collect, among others, information on retirement planning and the financial situation in old age. Separately, information related to the personal computer (PC) and Internet penetration among households, and also the utilisation of PC, Internet service, electronic business services and electronic Government services among household members, and information on IT security were collected via another round of THS conducted during June to August 2012. Some major findings of these surveys are set out in this report.

1.4 Similar enquiries related to the PC and Internet penetration among households were conducted during January to March 2000, April to June 2001, May to July 2002, May to August 2003, June to August 2004, May to August 2005, June to August 2006, July to September 2007, July to September 2008, June to August 2009, October to December 2010 and February to May 2012 in the THS series. Two rounds of survey on IT Usage and Penetration were conducted via THS in 2012. One collected detailed information with fieldwork period from June to August 2012 while the other one collected some basic information with fieldwork period from February to May 2012, of which the key results are

統計調查第 50 號報告書公布。而本報告書則公布 2012 年 6 月至 8 月期間進行的「資訊科技的使用情況和普及程度統計調查」的詳細資料統計調查結果。考慮到統計數據的及時性和全面性，只有 2012 年 6 月至 8 月期間所進行的統計調查結果會在適當情況下與先前統計調查訪問所得的結果作比較。

統計調查方法簡述

1.5 就 2012 年 2 月至 5 月及 2012 年 6 月至 8 月期間進行的兩輪主題性住戶統計調查而言，在經科學方法抽選的住戶樣本內，每輪成功訪問了約 10 000 個住戶，回應率均為 75%。

1.6 就 2012 年 6 月至 8 月期間進行的主題性住戶統計調查而言，統計員首先從每個接受訪問的住戶中抽選戶主或一名對本主題有認識的人士進行訪問。被選的受訪者被問及他們家中有否個人電腦；若有，家中個人電腦的數目和類型，以及該些電腦是否已接駁互聯網。然後，受訪住戶內所有 10 歲及以上的人士(外籍家庭傭工除外)均被抽選作個別訪問。他們被問及其對使用個人電腦的認識，以及在統計前 12 個月內使用個人電腦、互聯網服務及電子政府服務的情況。最後，亦被問及有關資訊科技保安的資料。15 歲及以上的人士再被問及其在統計前 12 個月內為個人事務而使用電子商業服務的情況。

1.7 2012 年 2 月至 5 月期間進行的主題性住戶統計調查，當中會向被抽選住戶內的 35 歲及以上的目標受訪者搜集有關退休計劃及老年經濟狀況等資料。

1.8 有關統計調查各專題所涵蓋的人口範圍及統計調查方法詳情，請參閱本報告書該專題的有關章節及附錄一。

presented via THS Report No. 50. This report presented the results of the survey with detailed information collected from June to August 2012. In considering the timeliness and comprehensiveness of statistics, only the findings of the survey conducted from June to August 2012 are compared with the findings of the previous enquiries where appropriate.

Brief description of survey method

1.5 Regarding both rounds of THS conducted during February to May 2012 and June to August 2012, some 10 000 households within a scientifically selected sample of households were successfully enumerated respectively, both constituting a response rate of 75%.

1.6 As regards the THS conducting during June to August 2012, the household head or a knowledgeable person about the subject was first selected for interview. The selected respondent was asked whether there were any PCs in the household and if so, the number and type of PCs they had, and whether the PCs were connected to the Internet. Then, all persons aged 10 and over (excluding foreign domestic helpers) in the enumerated households were selected for interview in respect of their knowledge of using PC as well as their usage of PC, Internet service and electronic Government services during the 12 months before enumeration. Finally, some questions about information technology security were also asked. Persons aged 15 and over were further asked about their usage of electronic business services for personal matters during the 12 months before enumeration.

1.7 For the THS conducted during February to May 2012, among others, information on retirement planning and the financial situation in old age was collected from respective target respondents aged 35 and over of the sampled households.

1.8 More detailed descriptions of the population coverage of respective topics and methodology of the survey are given in the corresponding chapters of the topics and Appendix 1.

概念及定義

1.9 是項統計調查所涉及的主要名詞採用了以下的定義：

- 個人電腦包括桌面電腦、便攜式 / 筆記簿型電腦 / 小筆電 / 平板電腦及掌上電腦 / 個人數碼助理，但不包括電子日記簿及電子詞典；
- 固定上網設備包括接駁互聯網的桌面電腦、便攜式 / 筆記簿型電腦 / 小筆電 / 平板電腦及有接駁互聯網的電視；
- 流動上網設備包括可支援無線上網功能的手提電話 / 智能電話，以及有無線上網功能的桌面 / 便攜式 / 筆記簿型電腦 / 小筆電 / 平板電腦 / 便攜式電子遊戲機；
- 智能手機比一般只能打電話，發送短信和拍照的手機更先進。智能手機的功能包括：輕觸式屏幕輸入，上網（如 Wi-Fi，3G），看短片聽音樂，拍攝短片，GPS 導航，收發電子郵件，瀏覽網頁等。智能手機也能用於下載流動應用程式（如 Whatsapp，Facebook，MSN 及 YouTube）；
- 電子商業服務泛指透過電子方法、方式及程序進行的各種商業活動；這些活動基本上包括網上訂購貨品及服務、自動操作的客戶諮詢熱線及處理網上繳費及交易(例如：處理銀行事務)；
- 「香港政府一站通」指主要透過互聯網提供公共服務予市民使用(例如：市民可透過該計劃遞交報稅表)；
- 「流動電子政府服務」指透過流動電訊網絡(例如：手提電話或個人數碼助理)提供公共服務予市民使用；及

Concepts and definitions

1.9 The definition of the key terms used in the survey are given as follows :-

- PC included desktop computer, laptop / notebook / netbook / tablet and palm top / Personal Digital Assistant (PDA), but excluded digital diary and electronic dictionary;
- Non-mobile web devices included desktop computer, laptop / notebook / netbook / tablet and television set that were connected to the Internet;
- Mobile web devices included mobile phone / smartphone that carried the function of wireless Internet connection as well as desktop computer / laptop / notebook / netbook / tablet / portable game console with wireless Internet connection capability;
- Smartphone referred to a mobile phone offering more advanced features than a general mobile phone which is mainly for making phone call, sending SMS and taking picture. Some advanced features / functions found in smartphone include touchscreen, internet access (such as Wi-Fi connection, 3G connection), video and music player, video cameras, GPS navigation, send and receive e-mail, web browsing. The smartphone can also be used to download mobile apps (such as Whatsapp, Facebook, MSN and YouTube);
- Electronic business services were broadly defined as the use of electronic methods, means and procedures to conduct various forms of business activity; these basically included online ordering of goods and services, automated customer account inquiries and handling of online payment and transactions (e.g. banking transactions);
- GovHK scheme referred to the delivery of public services to the community mainly through the Internet (e.g. people may submit tax returns through the scheme);
- Mobile E-Government Services (MEGS) referred to the delivery of public services to the community via mobile web devices (e.g. mobile phone or PDA); and

- 網上政府服務指透過互聯網上的「公共服務電子化計劃」的網站、「香港政府一站通」的網站及其他政府網站提供公共服務予市民使用。

數字進位

1.10 由於進位關係，統計圖表內個別項目加起來可能與總數略有出入。統計圖表內有關百分比分布的數字則是根據未經進位的實際數字計算。

代號

1.11 本報告書的統計表內的代號應用如下：

§ 由於抽樣誤差甚大，數目少於 1 000 的估計(包括數值為零的數字)或基於這些估計而編製的相關統計數字(如百分比和比率)，在本報告書的統計表內不予公布。

- 不適用。

N.A. 沒有數字。

- Online Government services referred to the delivery of public services to the community through Electronic Service Delivery (ESD) website, GovHK website and other Government websites on the Internet.

Rounding of figures

1.10 Owing to rounding, there may be a slight discrepancy between the sum of individual items and the total as shown in charts and tables. It should also be noted that actual figures without rounding are used in compiling the percentage shares in charts and tables.

Symbol

1.11 Symbols in the tables of this report are applied as follows:

§ Estimates less than 1 000 (including zero figures) and related statistics derived based on such estimates (e.g. percentages and rates) are not released in the tables of this report due to very large sampling errors.

- Not applicable.

N.A. Not available.

2 統計調查結果摘要 Summary of survey findings

主要指標	Key indicators	統計調查結果 Survey findings
個人電腦在住戶中的普及程度	Personal computer (PC) penetration in households	
<ul style="list-style-type: none"> 家中有個人電腦的住戶數目 	<ul style="list-style-type: none"> Number of households with PC at home 	1 921 000
<ul style="list-style-type: none"> 家中有個人電腦的住戶佔所有住戶的百分比 	<ul style="list-style-type: none"> Percentage of households with PC at home among all households 	80.0%
互聯網在住戶中的普及程度	Internet penetration in households	
<ul style="list-style-type: none"> 家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁互聯網的住戶數目 	<ul style="list-style-type: none"> Number of households with PC (excluding palm top and Personal Digital Assistant (PDA)) at home connected to the Internet 	1 871 200
<ul style="list-style-type: none"> 家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁互聯網的住戶佔所有家中有個人電腦的住戶的百分比 	<ul style="list-style-type: none"> Percentage of households with PC (excluding palm top and PDA) at home connected to the Internet among all households with PC at home 	97.4%
<ul style="list-style-type: none"> 家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁互聯網的住戶佔所有住戶的百分比 	<ul style="list-style-type: none"> Percentage of households with PC (excluding palm top and PDA) at home connected to the Internet among all households 	77.9%
個人電腦的使用情況	Usage of personal computer	
<ul style="list-style-type: none"> 懂得使用個人電腦的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had knowledge of using PC 	4 690 700
<ul style="list-style-type: none"> 懂得使用個人電腦的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had knowledge of using PC among all persons aged 10 and over 	74.6%
<ul style="list-style-type: none"> 在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used PC during the 12 months before enumeration 	4 577 800

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC during the 12 months before enumeration among all persons aged 10 and over 	72.8%
<ul style="list-style-type: none"> 按使用個人電腦的主要目的劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比 <ul style="list-style-type: none"> - 使用互聯網服務 - 文書處理 - 儲存及觀看數碼照片 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC during the 12 months before enumeration by major purpose of using PC <ul style="list-style-type: none"> - Using Internet service - Word processing - Saving and viewing digital photo 	99.1% 72.1% 61.8%
<ul style="list-style-type: none"> 在統計前 12 個月內曾使用個人電腦最少每星期 1 次的 10 歲及以上人士佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration among all persons aged 10 and over who had used PC during the 12 months before enumeration 	95.0%
<ul style="list-style-type: none"> 在統計前 12 個月內曾使用個人電腦最少每星期 1 次的 10 歲及以上人士每星期用於個人電腦的平均時間 	<ul style="list-style-type: none"> Average time spent in using PC per week for persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration 	30.0 hours
<ul style="list-style-type: none"> 按使用個人電腦的地方劃分的在統計前 12 個月內曾使用個人電腦最少每星期 1 次的 10 歲及以上人士的百分比 <ul style="list-style-type: none"> - 在家 - 在工作地方 - 在學校 - 在有由政府提供公眾電腦設施的地方 - 在網吧 - 在其他地方 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration by place of using PC <ul style="list-style-type: none"> - At home - At place of work - At place of study - At places with public computer facilities provided by the Government - At cyber-café - At other places 	96.7% 45.9% 17.1% 2.3% 0.4% 6.2%

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的 10 歲及以上人士佔所有在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the 12 months before enumeration among all persons aged 10 and over who had used PC for offline digital entertainment during the 12 months before enumeration 	90.9%
<ul style="list-style-type: none"> 在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的 10 歲及以上人士每星期為非網上數碼娛樂而用於個人電腦的平均時間 	<ul style="list-style-type: none"> Average time spent in using PC per week for offline digital entertainment for persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the 12 months before enumeration 	4.7 hours
互聯網服務的使用情況		
Usage of Internet service		
<ul style="list-style-type: none"> 在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used Internet service during the 12 months before enumeration 	4 580 100
<ul style="list-style-type: none"> 在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service during the 12 months before enumeration among all persons aged 10 and over 	72.9%
<ul style="list-style-type: none"> 按曾使用的上網設備類別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service during the 12 months before enumeration by type of web device used for connection to the Internet 	
<ul style="list-style-type: none"> 透過固定上網設備 	<ul style="list-style-type: none"> Via non-mobile web device 	90.9%
<ul style="list-style-type: none"> <ul style="list-style-type: none"> 桌面電腦 	<ul style="list-style-type: none"> <ul style="list-style-type: none"> Desktop computer 	85.9%
<ul style="list-style-type: none"> <ul style="list-style-type: none"> 便攜式 / 筆記簿型電腦 / 小筆電 	<ul style="list-style-type: none"> <ul style="list-style-type: none"> Laptop / notebook / netbook 	14.5%
<ul style="list-style-type: none"> <ul style="list-style-type: none"> 平板電腦 	<ul style="list-style-type: none"> <ul style="list-style-type: none"> Tablet 	1.5%

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> - 透過流動上網設備 手提電話 / 智能手機 有無線上網功能的桌面 / 便攜式 / 筆記簿型電腦 / 小筆電 平板電腦 	<ul style="list-style-type: none"> - Via mobile web device <i>Mobile phone / smartphone</i> <i>Desktop computer / laptop / notebook / netbook with wireless Internet connection</i> <i>Tablet</i> 	<ul style="list-style-type: none"> 77.4% 68.9% 38.5% 19.5%
<ul style="list-style-type: none"> • 在統計前 12 個月內曾使用互聯網服務最少每星期 1 次的 10 歲及以上人士佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration among all persons aged 10 and over who had used Internet service during the 12 months before enumeration 	<ul style="list-style-type: none"> 95.9%
<ul style="list-style-type: none"> • 在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士每星期使用互聯網服務的平均時間 	<ul style="list-style-type: none"> • Average time spent in using Internet service per week for persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration 	<ul style="list-style-type: none"> 28.7 hours
<ul style="list-style-type: none"> • 按使用互聯網服務的地方劃分的在統計前 12 個月內曾使用互聯網服務最少每星期 1 次的 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by place of using Internet service 	
<ul style="list-style-type: none"> - 在家 - 在工作地方 - 在學校 - 在有由政府提供公眾電腦設施的地方 - 在網吧 - 在其他地方 	<ul style="list-style-type: none"> - At home - At place of work - At place of study - At places with public computer facilities provided by the Government - At cyber-café - At other places 	<ul style="list-style-type: none"> 96.1% 44.8% 14.9% 2.7% 0.3% 66.0%
<ul style="list-style-type: none"> • 在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務最少每星期 1 次的 10 歲及以上人士佔所有在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used Internet service for online digital entertainment at least once a week during the 12 months before enumeration among all persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration 	<ul style="list-style-type: none"> 98.1%

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務最少每星期 1 次的 10 歲及以上人士每星期為了網上數碼娛樂而使用互聯網服務的平均時間 	<ul style="list-style-type: none"> Average time spent in using Internet service per week for online digital entertainment for persons aged 10 and over who had used Internet service for online digital entertainment at least once a week during the 12 months before enumeration 	9.3 hours
<ul style="list-style-type: none"> 擁有智能電話的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had smartphone 	3 395 900
<ul style="list-style-type: none"> 擁有智能電話的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had smartphone among all persons aged 10 and over 	54.0%
<h3>電子商業服務的使用情況 Usage of electronic business services</h3>		
<ul style="list-style-type: none"> 在統計前 12 個月內曾為個人事務而使用電子商業服務類別的 15 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration 	5 915 500
<ul style="list-style-type: none"> 在統計前 12 個月內曾為個人事務而使用電子商業服務類別的 15 歲及以上人士佔所有 15 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration among all persons aged 15 and over 	98.9%
<ul style="list-style-type: none"> 在統計前 12 個月內曾為個人事務而使用下列電子商業服務類別的 15 歲及以上人士佔所有 15 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 15 and over who had used the following types of electronic business services for personal matters during the 12 months before enumeration among all persons aged 15 and over 	
<ul style="list-style-type: none"> - 使用八達通卡支付交通費 	<ul style="list-style-type: none"> - Using Octopus card for paying fare of transportation 	97.9%
<ul style="list-style-type: none"> - 使用八達通卡購買貨物及服務 	<ul style="list-style-type: none"> - Using Octopus card for purchasing goods and services 	80.1%
<ul style="list-style-type: none"> - 透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘 	<ul style="list-style-type: none"> - Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks 	77.1%

主要指標	Key indicators	統計調查結果 Survey findings
- 透過自動電話接聽系統購買貨物及服務	- Purchasing goods and services via Interactive Voice Response System (IVRS)	42.8%
- 使用易辦事服務	- Using Easy Pay System (EPS)	39.3%
- 上網搜尋貨物 / 服務資料	- Searching for information on goods / services online	33.7%
- 透過自動櫃員機繳費	- Settling payment by ATM	23.7%

進行網上電子商貿交易的情況

Performance of electronic commerce transactions online

• 在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的 15 歲及以上人士數目	• Number of persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the 12 months before enumeration	2 264 200
• 在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的 15 歲及以上人士佔所有 15 歲及以上人士的百分比	• Percentage of persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the 12 months before enumeration among all persons aged 15 and over	37.9%

網上購物服務的使用情況

Usage of online purchasing services

• 在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目	• Number of persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration	1 460 100
• 在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士佔所有 15 歲及以上人士的百分比	• Percentage of persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration among all persons aged 15 and over	24.4%

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 按曾在網上購買的商品 / 服務類別劃分的在統計前 6 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 15 and over who had used online purchasing services for personal matters during the 6 months before enumeration by type of products / services purchased online 	
<ul style="list-style-type: none"> - 網上訂票 - 網上租訂公共設施 - 網上購買衣服鞋襪 	<ul style="list-style-type: none"> - Online ticket reservation - Online reservation of public facilities - Online purchase of clothes and accessories 	<ul style="list-style-type: none"> 33.5% 31.9% 29.1%
<ul style="list-style-type: none"> 在統計前 6 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士在網上購買的商品 / 服務總額中位數 	<ul style="list-style-type: none"> Median amount spent in purchasing products / services online in respect of persons aged 15 and over who had used online purchasing services for personal matters during the 6 months before enumeration 	\$500
對「香港政府一站通」的認識	Awareness of GovHK	
<ul style="list-style-type: none"> 認識「香港政府一站通」的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who were aware of the GovHK 	3 694 300
<ul style="list-style-type: none"> 認識「香港政府一站通」的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who were aware of the GovHK among all persons aged 10 and over 	58.8%
對「流動電子政府服務」的認識	Awareness of Mobile E-Government Services (MEGS)	
<ul style="list-style-type: none"> 認識「流動電子政府服務」的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who were aware of the MEGS 	2 070 000
<ul style="list-style-type: none"> 認識「流動電子政府服務」的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who were aware of the MEGS among all persons aged 10 and over 	32.9%

主要指標	Key indicators	統計調查結果 Survey findings
使用網上政府服務的情況	Usage of online Government services	
<ul style="list-style-type: none"> 在統計前 12 個月內曾為個人事務而透過「香港政府一站通」的網站及 / 或其他政府網站使用網上政府服務的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used online Government services through GovHK website and / or other Government websites for personal matters during the 12 months before enumeration 	3 821 500
<ul style="list-style-type: none"> 在統計前 12 個月內曾為個人事務而透過「香港政府一站通」的網站及 / 或其他政府網站使用網上政府服務的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used online Government services through GovHK website and / or other Government websites for personal matters during the 12 months before enumeration among all persons aged 10 and over 	60.8%
資訊科技保安	Information technology security	
<ul style="list-style-type: none"> 家中個人電腦(不包括掌上電腦及個人數碼助理)有執行保安措施的住戶數目 	<ul style="list-style-type: none"> Number of households which had carried out security measures in the PC (excluding palm top and PDA) at home 	1 808 200
<ul style="list-style-type: none"> 家中個人電腦(不包括掌上電腦及個人數碼助理)有執行保安措施的住戶佔所有家中有個人電腦(不包括掌上電腦及個人數碼助理)的住戶的百分比 	<ul style="list-style-type: none"> Percentage of households which had carried out security measures in the PC (excluding palm top and PDA) at home among all households with PC (excluding palm top and PDA) at home 	94.1%
<ul style="list-style-type: none"> 在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had set password for access to computer files related to personal matters during the 12 months before enumeration 	1 839 100
<ul style="list-style-type: none"> 在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼的 10 歲及以上人士佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had set password for access to computer files related to personal matters during the 12 months before enumeration among all persons aged 10 and over who 	40.2%

主要指標	Key indicators	統計調查結果 Survey findings
	had used PC during the 12 months before enumeration	
• 在統計前 12 個月內有將與個人事務有關的電腦檔案加密的 10 歲及以上人士數目	• Number of persons aged 10 and over who had encrypted computer files related to personal matters during the 12 months before enumeration	614 600
• 在統計前 12 個月內有將與個人事務有關的電腦檔案加密的 10 歲及以上人士佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比	• Percentage of persons aged 10 and over who had encrypted computer files related to personal matters during the 12 months before enumeration among all persons aged 10 and over who had used PC during the 12 months before enumeration	13.4%
退休計劃及老年經濟狀況	Retirement planning and the financial situation in old age	
• 35 歲及以上現正 / 未來退休* 人士數目	• Number of current / future generation* of retired persons aged 35 and over	4 153 900
• 35 歲及以上現正退休人士數目	• Number of current generation of retired persons (CR) aged 35 and over	1 153 900
• 35 歲及以上未來退休人士數目	• Number of future generation of retired persons (FR) aged 35 and over	3 000 000
• 有選定入息來源的 35 歲及以上人士佔個別退休人士組別的 35 歲及以上人士數目的百分比	• Percentage of persons aged 35 and over who had selected source of income among the respective generation groups of retired persons aged 35 and over	
- 現正退休人士	- Current generation of retired persons	
• 綜合社會保障援助 / 傷殘津貼 / 高齡津貼	• Comprehensive Social Security Assistance / Disability Allowance / Old Age Allowance	87.6%

* 請參看章節 9 的有關“概念及定義”的有關定義。

* Please refer to “Concepts and definitions” of chapter 9 for definitions concerned.

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> ▪ 退休金 / 長俸 ▪ 利息 / 股息 / 投資計劃收入 ▪ 就業收入 / 花紅 / 房屋津貼 	<ul style="list-style-type: none"> ▪ Retirement fund / pensions ▪ Interest / dividend / income from investment plan ▪ Employment earnings / bonus / housing allowance 	<ul style="list-style-type: none"> 8.4% 5.0% 4.5%
<ul style="list-style-type: none"> - 未來退休人士 <ul style="list-style-type: none"> ▪ 就業收入 / 花紅 / 房屋津貼 ▪ 利息 / 股息 / 投資計劃收入 ▪ 綜合社會保障援助 / 傷殘津貼 / 高齡津貼 ▪ 退休金 / 長俸 	<ul style="list-style-type: none"> - Future generation of retired persons <ul style="list-style-type: none"> ▪ Employment earnings / bonus / housing allowance ▪ Interest / dividend / income from investment plan ▪ Comprehensive Social Security Assistance / Disability Allowance / Old Age Allowance ▪ Retirement fund / pensions 	<ul style="list-style-type: none"> 96.6% 4.7% 3.2% 0.2%
<ul style="list-style-type: none"> • 35 歲及以上個別退休人士組別的每月個人入息中位數 <ul style="list-style-type: none"> - 現正退休人士 - 未來退休人士 	<ul style="list-style-type: none"> • Median monthly personal income of the respective generation groups of retired persons aged 35 and over <ul style="list-style-type: none"> - Current generation of retired persons - Future generation of retired persons 	<ul style="list-style-type: none"> \$2,000 \$11,100
<ul style="list-style-type: none"> • 按自我評估財政穩定狀況劃分的在個別退休人士組別的 35 歲及以上人士的百分比 <ul style="list-style-type: none"> - 現正退休人士 <ul style="list-style-type: none"> ▪ 非常 / 頗穩定 ▪ 一般 ▪ 頗 / 非常不穩定 - 未來退休人士 <ul style="list-style-type: none"> ▪ 非常 / 頗穩定 ▪ 一般 ▪ 頗 / 非常不穩定 	<ul style="list-style-type: none"> • Percentage of the respective generation groups of retired persons aged 35 and over by self-perceived financial stability <ul style="list-style-type: none"> - Current generation of retired persons <ul style="list-style-type: none"> ▪ Very / quite stable ▪ Average ▪ Quite / very unstable - Future generation of retired persons <ul style="list-style-type: none"> ▪ Very / quite stable ▪ Average ▪ Quite / very unstable 	<ul style="list-style-type: none"> 38.1% 44.1% 17.8% 49.8% 37.3% 13.0%

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> • 於 50 歲及以上停止工作或退休人士佔在退休前 / 現時有工作的 35 歲及以上個別退休人士組別的百分比 	<ul style="list-style-type: none"> • Percentage of persons who stopped working or retired at aged 50 and over among the respective generation groups of retired persons aged 35 and over who had previous / current job 	
<ul style="list-style-type: none"> - 現正退休人士 	<ul style="list-style-type: none"> - Current generation of retired persons 	87.6%
<ul style="list-style-type: none"> - 未來退休人士 	<ul style="list-style-type: none"> - Future generation of retired persons 	40.3%
<ul style="list-style-type: none"> • 會工作直到沒有工作能力的現時有工作的 35 歲及以上未來退休人士佔曾經有工作 / 現時有工作的 35 歲及以上未來退休人士的百分比 	<ul style="list-style-type: none"> • Percentage of future generation of retired persons aged 35 and over who had current job and would work until unable to work anymore among the future generation of retired persons aged 35 and over who had previous / current job 	31.2%
<ul style="list-style-type: none"> • 在退休前的工作 / 現時的工作有提供退休保障計劃的類別劃分的 35 歲及以上個別退休人士組別的人士數目 	<ul style="list-style-type: none"> • Number of persons of the respective generation groups of retired persons aged 35 and over whose previous / current job provided retirement protection schemes by type of schemes 	
<ul style="list-style-type: none"> - 現正退休人士 	<ul style="list-style-type: none"> - Current generation of retired persons 	
<ul style="list-style-type: none"> ▪ 強制性公積金計劃 	<ul style="list-style-type: none"> ▪ Mandatory Provident Fund Schemes 	204 000
<ul style="list-style-type: none"> ▪ 職業退休計劃 	<ul style="list-style-type: none"> ▪ Schemes under Occupational Retirement Schemes Ordinance 	99 000
<ul style="list-style-type: none"> ▪ 公務員退休金計劃 	<ul style="list-style-type: none"> ▪ Civil Service Pension Schemes 	53 700
<ul style="list-style-type: none"> - 未來退休人士 	<ul style="list-style-type: none"> - Future generation of retired persons 	
<ul style="list-style-type: none"> ▪ 強制性公積金計劃 	<ul style="list-style-type: none"> ▪ Mandatory Provident Fund Schemes 	1 845 800
<ul style="list-style-type: none"> ▪ 職業退休計劃 	<ul style="list-style-type: none"> ▪ Schemes under Occupational Retirement Schemes Ordinance 	190 400
<ul style="list-style-type: none"> ▪ 公務員退休金計劃 	<ul style="list-style-type: none"> ▪ Civil Service Pension Schemes 	108 200

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> • 按有否為退休後 / 年老時的金錢需要作預備(不包括工作提供的退休保障)及作出的預備劃分的 35 歲及以上人士佔個別 35 歲及以上退休人士組別的百分比 	<ul style="list-style-type: none"> • Percentage of persons aged 35 and over by whether had made preparations (excluding retirement protections from work) for financial needs after retirement / in old age and type of preparations among the respective generation groups of retired persons aged 35 and over 	
- 現正退休人士	- Current generation of retired persons	
<ul style="list-style-type: none"> • 儲蓄及投資 • 養育子女並期望在年老時子女供養作回饋 	<ul style="list-style-type: none"> • Savings and investment • Raising children and expecting, in return, financial support from children in old age 	<ul style="list-style-type: none"> 39.1% 27.1%
<ul style="list-style-type: none"> • 購買保障年老時可能出現的各種長期疾病的醫療及護理保險 	<ul style="list-style-type: none"> • Purchase of insurance to cover possible medical and health care expenses for chronic illness in old age 	5.5%
<ul style="list-style-type: none"> • 沒有作金錢需要預備 	<ul style="list-style-type: none"> • No financial preparation 	46.6%
- 未來退休人士	- Future generation of retired persons	
<ul style="list-style-type: none"> • 儲蓄及投資 • 購買保障年老時可能出現的各種長期疾病的醫療及護理保險 	<ul style="list-style-type: none"> • Savings and investment • Purchase of insurance to cover possible medical and health care expenses for chronic illness in old age 	<ul style="list-style-type: none"> 50.9% 17.1%
<ul style="list-style-type: none"> • 養育子女並期望在年老時子女供養作回饋 	<ul style="list-style-type: none"> • Raising children and expecting, in return, financial support from children in old age 	16.3%
<ul style="list-style-type: none"> • 沒有作金錢需要預備 	<ul style="list-style-type: none"> • No financial preparation 	40.8%

主要指標	Key indicators	統計調查結果 Survey findings
<ul style="list-style-type: none"> 按有否為退休後 / 年老時生活開支作預備劃分的 35 歲及以上未來退休人士的百分比 <ul style="list-style-type: none"> 已開始預備退休後 / 年老時生活開支 打算開始預備退休後 / 年老時生活開支 沒有計劃 	<ul style="list-style-type: none"> Percentage of future generation of retired persons aged 35 and over by whether had made provisions for financial needs after retirement / in old age <ul style="list-style-type: none"> Had already made provisions for such needs Would make preparation for such needs No plan 	<ul style="list-style-type: none"> 59.2% 1.7% 39.1%
<ul style="list-style-type: none"> 按預計到達退休年齡後會繼續工作或完全退休劃分的 35 歲及以上就業、失業及非從事經濟活動但有打算工作人士的百分比 <ul style="list-style-type: none"> 會繼續全職工作 會繼續兼職工作 完全退休 不知道 	<ul style="list-style-type: none"> Percentage of employed, unemployed and economically inactive persons aged 35 and over who had intention to work by whether would continue working or being retired completely after reaching the retirement age <ul style="list-style-type: none"> Would continue working full-time Would continue working part-time Would retire completely Did not know 	<ul style="list-style-type: none"> 11.6% 25.6% 38.7% 24.2%
<ul style="list-style-type: none"> 按預計到達退休年齡後會繼續工作的最主要原因劃分的 35 歲及以上就業、失業及非從事經濟活動、並預計到達退休年齡後會繼續工作的人士的百分比 <ul style="list-style-type: none"> 為生活 / 經濟問題 有助消磨時間 為興趣 工作有助身體健康 	<ul style="list-style-type: none"> Percentage of employed, unemployed and economically inactive persons aged 35 and over who had intention to continue working after reaching retirement age by main reason for doing so <ul style="list-style-type: none"> To make a living / for financial reasons To kill time For interests Working is beneficial to health 	<ul style="list-style-type: none"> 63.3% 21.1% 8.5% 5.7%

3 個人電腦及互聯網的普及程度

Personal computer and Internet penetration

個人電腦及互聯網的普及程度

3.1 在統計時，約 1 921 000 個住戶家中有個人電腦，佔全香港所有住戶的 80.0%。當中，約有 1 871 200 個住戶(97.4%)家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁互聯網。換言之，在全港所有住戶中，有 77.9%家中有個人電腦接駁互聯網。(圖 3.1 和 3.2 及表 3.1、3.2 和 3.5)

3.2 家中擁有個人電腦的住戶百分比及家中有個人電腦接駁互聯網的住戶百分比在過去 13 年間顯著增加，而在近年則漸趨平穩。與在 2000 年進行的統計調查結果比較，家中有個人電腦的住戶百分比由 49.7%上升至 2012 年的 80.0%；而家中有個人電腦接駁互聯網的住戶百分比則由 36.4%上升至 77.9%。而且，家中有個人電腦的住戶百分比及家中有個人電腦接駁互聯網的住戶百分比之間的差距正逐步收窄；換言之，愈來愈多住戶將其家中的個人電腦接駁互聯網。(圖 3.3 及表 3.1 和 3.5)

家中有個人電腦的住戶

房屋類型

3.3 在該 1 921 000 個家中有個人電腦的住戶中，56.1%住在私人房屋；27.0%住在公營租住房屋；而 16.9%則住在資助自置居所房屋。住在資助自置居所房屋的住戶，家中有個人電腦的比率最高，達 86.7%，緊隨的是住在私人房屋的住戶，達 82.7%。(表 3.3a)

Personal computer (PC) and Internet penetration

3.1 Some 1 921 000 households had PC at home at the time of enumeration, constituting 80.0% of all households in Hong Kong. Among them, some 1 871 200 households (97.4%) had their PC (excluding palm top and Personal Data Assistant (PDA)) at home connected to the Internet. In other words, 77.9% of all households in Hong Kong had their PC at home connected to the Internet. (Charts 3.1 and 3.2, and Tables 3.1, 3.2 and 3.5)

3.2 Both the percentage of households with PC at home and the percentage of households with their PC at home connected to the Internet had increased significantly over the past 13 years, but had stabilised in recent years. As compared to the results of the survey conducted in 2000, the percentages of all households had PC at home increased from 49.7% to 80.0% in 2012; the corresponding percentage of all households had their PC at home connected to the Internet increased from 36.4% to 77.9%. In addition, the gap between the percentage of households with PC at home and the percentage of households with their PC at home connected to the Internet was becoming narrower; in other words, there were more and more households connected their PC at home to the Internet. (Chart 3.3 and Tables 3.1 and 3.5)

Households with PC at home

Type of housing

3.3 Of the 1 921 000 households with PC at home, 56.1% were residing in private housing; 27.0%, public rental housing; and 16.9%, subsidised home ownership housing. Households resided in subsidised home ownership housing had the highest rate of having PC at home, at 86.7%, followed by those in private housing, at 82.7%. (Table 3.3a)

住戶每月入息

3.4 該 1 921 000 個家中有個人電腦的住戶的每月入息中位數為\$25,800。住戶每月入息與住戶家中有個人電腦的比率似乎有密切關係，每月入息較高的住戶一般有較高的比率。住戶家中有個人電腦的比率介乎 39.5% (每月入息少於\$10,000 的住戶) 至 98.6% (每月入息為\$50,000 及以上的住戶)。 (表 3.3b)

家中個人電腦的數目

3.5 在該 1 921 000 個家中有個人電腦的住戶中，39.2%擁有 1 部個人電腦；28.3%擁有 2 部；32.5%擁有 3 部及以上。 (表 3.3c)

家中個人電腦的類別

3.6 該些住戶中大部分(79.9%)家中擁有桌面電腦，而 58.4%擁有便攜式 / 筆記簿型電腦 / 小筆電，27.6%擁有平板電腦及 2.0%擁有掌上電腦 / 個人數碼助理。 (表 3.3d)

家中沒有個人電腦的住戶*家中沒有個人電腦的原因*

3.7 在統計時，約有 480 700 個住戶家中沒有個人電腦。其中 70.4%表示由於「不懂得使用電腦」而沒有安裝個人電腦，其次為「無需要使用電腦」(44.3%) 及「可以在其他地方使用電腦」(11.7%)。 (表 3.4a)

在家中安裝個人電腦的意向

3.8 大部分(87.9%)家中沒有個人電腦的住戶表示一定不會或多數不會於統計後 12 個月內在家中安裝個人電腦。 (圖 3.1 及表 3.4b)

Monthly household income

3.4 The median monthly household income for those 1 921 000 households with PC at home was \$25,800. The monthly household income seemed to bear a close relationship with the rate of households having PC at home. Households with higher monthly household income generally had a higher rate. The rate of households having PC at home ranged from 39.5% for households with monthly household income of less than \$10,000 to 98.6% for those with monthly household income of \$50,000 and over. (Table 3.3b)

Number of PC at home

3.5 Of those 1 921 000 households with PC at home, 39.2% had 1 PC; 28.3%, 2 PCs; and 32.5%, 3 and more PCs. (Table 3.3c)

Type of PC at home

3.6 The majority (79.9%) of those households had desktop computer at home, while 58.4% had laptop / notebook / netbook, 27.6%, tablet and 2.0%, palm top / PDA. (Table 3.3d)

Households without PC at home*Reason for not having PC at home*

3.7 Some 480 700 households did not have PC at home at the time of enumeration. The main reason was “did not know how to use computer”, as cited by 70.4% of the households without PC at home. This was followed by “no specific application” (44.3%) and “could access to computer at other places” (11.7%). (Table 3.4a)

Intention to install PC at home

3.8 The majority (87.9%) of those households without PC at home claimed that they would definitely not or very unlikely install PC at home during the 12 months after enumeration. (Chart 3.1 and Table 3.4b)

家中有個人電腦接駁互聯網的住戶

3.9 約 1 871 200 個住戶家中的個人電腦(不包括掌上電腦及個人數碼助理)有接駁互聯網，佔全港所有住戶的 77.9%。(表 3.5)

房屋類型

3.10 在該 1 871 200 個家中有個人電腦接駁互聯網的住戶中，56.3%住在私人房屋；26.8%住在公營租住房屋；而 16.9%則住在資助自置居所房屋。住在資助自置居所房屋的住戶，家中有個人電腦接駁互聯網的比率最高，達 84.7%，緊隨的是住在私人房屋的住戶，達 80.7%。(表 3.6a)

住戶每月入息

3.11 該 1 871 200 個住戶每月入息中位數為 \$26,300。住戶每月入息與住戶家中有個人電腦接駁互聯網的比率似乎有密切關係，每月入息較高的住戶一般有較高的比率。住戶家中有個人電腦接駁互聯網的比率介乎 35.1% (每月入息少於 \$10,000 的住戶) 至 98.3% (每月入息為 \$50,000 及以上的住戶)。(表 3.6b)

接駁互聯網的方法

3.12 在該 1 871 200 個住戶中，大部分 (98.1%)是透過寬頻接駁互聯網，63.0%透過私人無線區域網(例如：家中的無線網絡)，8.3%透過流動電訊網絡，3.5%透過 Wi-Fi 公共熱點及 0.5%透過住宅電話線。(表 3.6c)

Households with PC at home connected to the Internet

3.9 Some 1 871 200 households had their PC (excluding palm top and PDA) at home connected to the Internet, constituting 77.9% of all households in Hong Kong. (Table 3.5)

Type of housing

3.10 Of the 1 871 200 households with PC at home connected to the Internet, 56.3% were residing in private housing; 26.8%, public rental housing; and 16.9%, subsidised home ownership housing. Households in subsidised home ownership housing had the highest rate of having PC at home connected to the Internet, at 84.7%, followed by those in private housing, at 80.7%. (Table 3.6a)

Monthly household income

3.11 The median monthly household income for those 1 871 200 households was \$26,300. The monthly household income seemed to bear a close relationship with the rate of households having PC at home connected to the Internet. Households with higher monthly household income generally had a higher rate. The rate of households having PC at home connected to the Internet ranged from 35.1% for households with monthly household income of less than \$10,000 to 98.3% for those with monthly household income of \$50,000 and over. (Table 3.6b)

Mode of connection to the Internet

3.12 The majority (98.1%) of those 1 871 200 households connected their PC to the Internet via broad band, 63.0% via private wireless local area network (e.g. wireless network at home), 8.3% via mobile telecommunications network, 3.5% via Wi-Fi public hotspot and 0.5% did so via household telephone line. (Table 3.6c)

家中有個人電腦而沒有接駁互聯網的住戶**Households with PC at home not connected to the Internet***家中個人電腦沒有接駁互聯網的原因**Reason for not having the PC at home connected to the Internet*

3.13 約 49 300 個住戶家中的個人電腦沒有接駁互聯網，當中 50.8%認為他們沒有 / 很少需要使用互聯網服務。其他較普遍提及的原因包括「不太懂得使用電腦」(22.4%)及「無興趣上網」(16.0%)。(表 3.7a)

3.13 Of the some 49 300 households with PC at home not connected to the Internet, 50.8% considered that they were rarely or no need to use the Internet service. Other more commonly cited reasons were “lack of skills in using computer” (22.4%) and “lack of interest in using Internet” (16.0%). (Table 3.7a)

*將家中個人電腦接駁互聯網的意向**Intention to connect the PC at home to the Internet*

3.14 在該 49 300 個住戶中，約 10.1%表示一定會或多數會於統計後 12 個月內將家中的個人電腦接駁互聯網。約 21.9%表示不肯定，而 68.1%則表示一定不會或多數不會於統計後 12 個月內將家中個人電腦接駁互聯網。(圖 3.2 及表 3.7b)

3.14 Some 10.1% of those 49 300 households indicated that they would definitely or very likely connect their PC at home to the Internet during the 12 months after enumeration. About 21.9% were uncertain while 68.1% indicated that they would definitely not or very unlikely connect their PC at home to the Internet during the 12 months after enumeration. (Chart 3.2 and Table 3.7b)

曾購買個人電腦及有關產品 / 服務的住戶**Households which had purchased PC and related products / services***購買個人電腦及有關產品 / 服務的開支**Expenditure on purchasing PC and related products / services*

3.15 約 1 266 900 個住戶在統計前 12 個月內曾購買個人電腦及有關產品 / 服務，佔全港所有住戶的 52.8%。在該 1 266 900 個住戶中，約 30.6%在統計前 12 個月內的有關開支為 \$1,000 至少於 \$5,000；60.3%，\$5,000 及以上；及 9.1%，少於 \$1,000。該 1 266 900 個住戶在統計前 12 個月內購買個人電腦及有關產品 / 服務的開支中位數為 \$5,300。當中以居於私人房屋的住戶的相關消費較高，其開支中位數為 \$5,600。(表 3.8)

3.15 Some 1 266 900 households had purchased PC and related products / services during the 12 months before enumeration, constituting 52.8% of all households in Hong Kong. Among those 1 266 900 households, 30.6% had expenditure of \$1,000 to less than \$5,000 during the 12 months before enumeration; 60.3%, \$5,000 and more; and 9.1%, less than \$1,000. The median expenditure on purchasing PC and related products / services during the 12 months before enumeration of those 1 266 900 households was \$5,300. Households in private housing spent more on purchasing PC and related products / services, with the corresponding median expenditure at \$5,600. (Table 3.8)

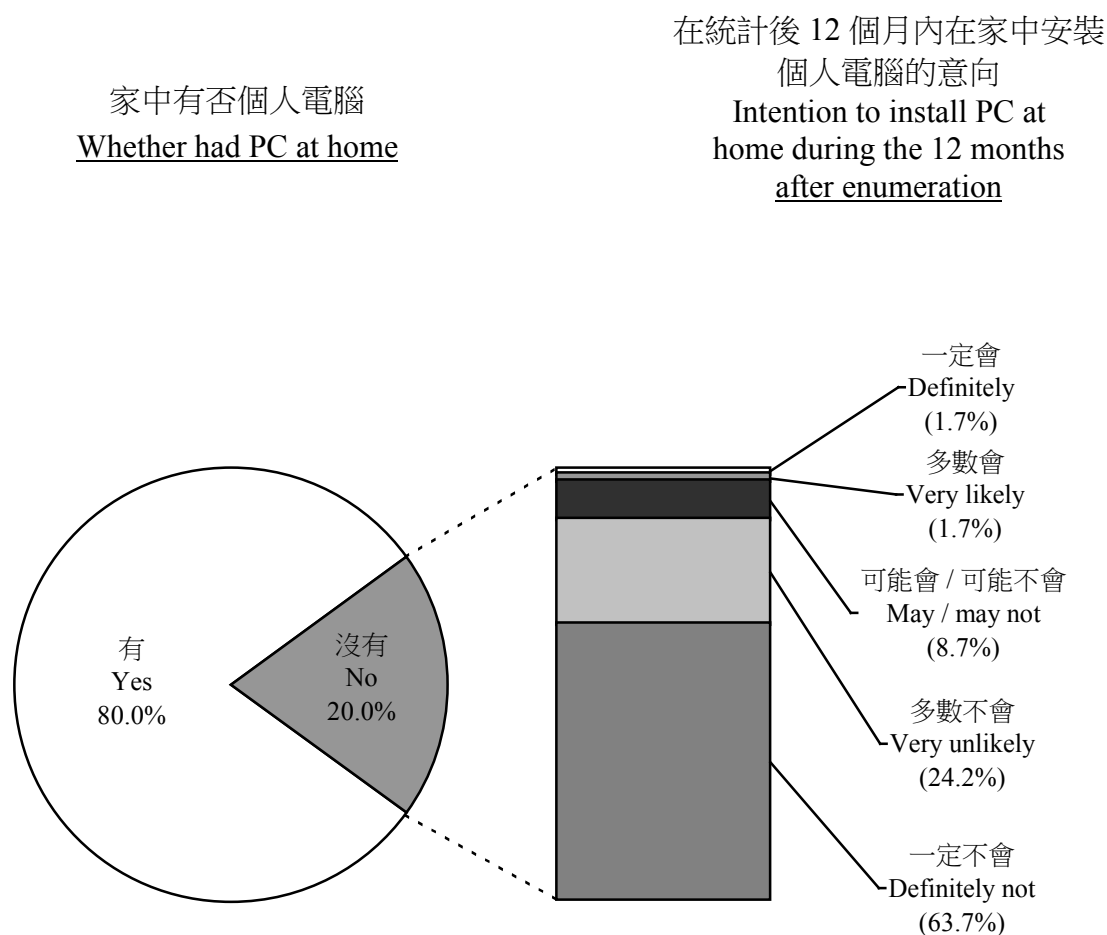
*所購買的個人電腦及有關產品 / 服務的
類別*

3.16 在該 1 266 900 個住戶中，大部分 (90.6%)在統計前 12 個月內曾購買「手提電話 / 智能手機 / 平板電腦及外置設備」。約 30.5% 曾購買「電腦及電腦週邊設備」及 17.5%曾購買「電腦消耗品」。 (表 3.9)

*Type of PC and related products / services
purchased*

3.16 The majority (90.6%) of those 1 266 900 households had purchased “mobile phone / smartphone / tablet and related peripherals” during the 12 months before enumeration. Some 30.5% had purchased “computer and computer peripherals” and 17.5%, “computer consumables”. (Table 3.9)

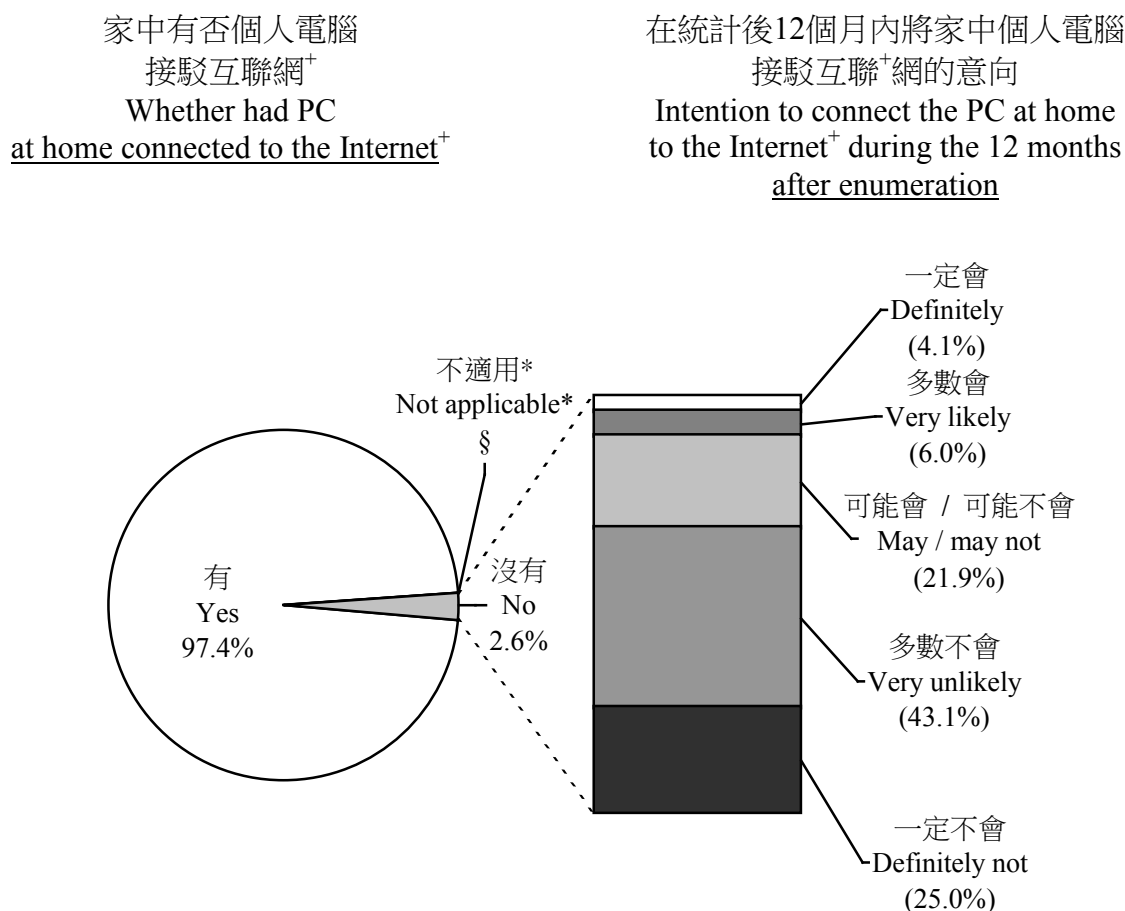
圖 3.1 按家中有否個人電腦及在統計後 12 個月內在家中安裝個人電腦的意向劃分的住戶的百分比分布
Chart 3.1 Percentage distribution of households by whether had personal computer (PC) at home and intention to install PC at home during the 12 months after enumeration



註釋：括號內的數字顯示在所有家中沒有個人電腦的住戶中所佔的百分比。

Note: Figures in brackets represent the percentages in respect of all households without PC at home.

圖 3.2 按家中有否個人電腦接駁互聯網⁺及在統計後 12 個月內將家中個人電腦接駁互聯網⁺的意向劃分的家中有個人電腦的住戶的百分比分布
Chart 3.2 Percentage distribution of households with personal computer (PC) at home by whether had PC at home connected to the Internet⁺ and intention to connect the PC at home to the Internet⁺ during the 12 months after enumeration



註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

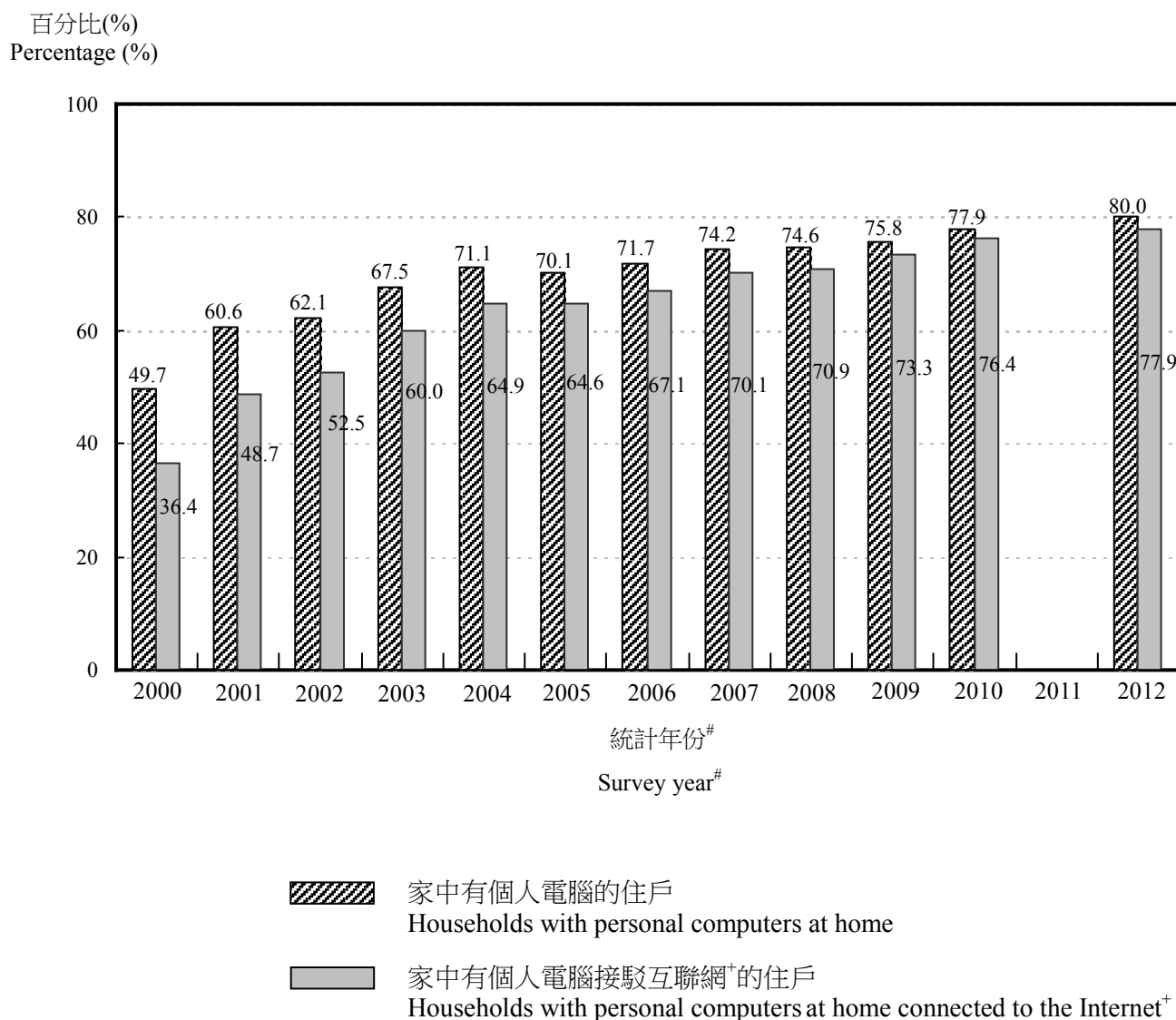
* 指家中只有掌上電腦或個人數碼助理的住戶。

* Referring to households with only palm top or PDA at home.

括號內的數字顯示在所有家中有個人電腦而沒有接駁互聯網的住戶中所佔的百分比。

Figures in brackets represent the percentages in respect of all households with PC at home not connected to the Internet.

圖 3.3 家中有個人電腦的住戶及家中有個人電腦接駁互聯網⁺的住戶佔所有住戶的百分比
Chart 3.3 Percentage of households with personal computer at home and households with personal computer at home connected to the Internet⁺ among all households



註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 沒有 2011 年的數字。

[#] Figures for 2011 are not available.

表 3.1 家中有個人電腦的住戶數目
Table 3.1 Households with personal computer at home

統計期間 [#] Survey period [#]	住戶數目 No. of households (‘000)	比率* Rate*
2000 年 1 月至 3 月 January - March 2000	1 051.1	49.7
2001 年 4 月至 6 月 April - June 2001	1 258.4	60.6
2002 年 5 月至 7 月 May - July 2002	1 322.0	62.1
2003 年 5 月至 8 月 May - August 2003	1 479.1	67.5
2004 年 6 月至 8 月 June - August 2004	1 581.9	71.1
2005 年 5 月至 8 月 May - August 2005	1 601.3	70.1
2006 年 6 月至 8 月 June - August 2006	1 662.2	71.7
2007 年 7 月至 9 月 July - September 2007	1 671.6	74.2
2008 年 7 月至 9 月 July - September 2008	1 710.1	74.6
2009 年 6 月至 8 月 June - August 2009	1 756.3	75.8
2010 年 10 月至 12 月 October - December 2010	1 832.2	77.9
2012 年 6 月至 8 月 June - August 2012	1 921.0	80.0

註釋：[#] 人口數字已於 2000 年 8 月改為以「居住人口」方法計算，自 2001 年進行的統計調查所得的有關家中有個人電腦的住戶的統計數字亦以經修訂的居港人口估計為基礎。

上表中 2002 年至 2006 年、2007 年至 2010 年及 2012 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有住戶的百分比。

Notes: [#] The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to households with personal computer at home obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

Data of 2002-2006, 2007-2010 and 2012 in the above table are compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all households in the respective survey periods.

表 3.2 按家中個人電腦有否接駁互聯網⁺劃分的家中有個人電腦的住戶數目
Table 3.2 Households with personal computer (PC) at home by whether had PC at home connected to the Internet⁺

家中個人電腦有否接駁互聯網 ⁺ Whether had PC at home connected to the Internet ⁺	住戶數目 No. of households ('000)	百分比 %
有 Yes	1 871.2	97.4
沒有 No	49.3	2.6
不適用* Not applicable*	§	§
總計 Total	1 921.0	100.0

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes : ⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 指家中只有掌上電腦或個人數碼助理的住戶。

* Referring to households with only palm top or PDA at home.

表 3.3a 按房屋類型劃分的家中有個人電腦的住戶數目
Table 3.3a Households with personal computer (PC) at home by type of housing

房屋類型 Type of housing	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
公營租住房屋 Public rental housing	517.7	27.0	71.7
資助自置居所房屋# Subsidized home ownership housing#	324.7	16.9	86.7
私人房屋@ Private housing@	1 078.7	56.1	82.7
合計 Overall	1 921.0	100.0	80.0

註釋：* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，71.7%家中有個人電腦。

Notes : * As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 71.7% had PC at home.

包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的資助出售單位則不包括在內。

Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Subsidized sale flats that can be traded in the open market are excluded.

@ 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅 / 平房 / 新型村屋、簡單磚石蓋搭建築物、非住宅樓宇內的屋宇單位及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

@ Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures, quarters in non-residential buildings and temporary housing. Subsidized sale flats that can be traded in the open market are also included.

表 3.3b 按住戶每月入息劃分的家中有個人電腦的住戶數目
Table 3.3b Households with personal computer (PC) at home by monthly household income

住戶每月入息(港元) Monthly household income (HK\$)	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
< 10,000	216.4	11.3	39.5
10,000 - 19,999	480.9	25.0	82.7
20,000 - 29,999	420.2	21.9	92.9
30,000 - 39,999	302.4	15.7	97.6
40,000 - 49,999	168.2	8.8	97.5
≥ 50,000	332.9	17.3	98.6
合計 Overall	1 921.0	100.0	80.0
住戶每月入息中位數(港元) Median monthly household income (HK\$)		25,800	

註釋：* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，39.5%家中有個人電腦。

Note: * As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 39.5% had PC at home.

表 3.3c 按家中個人電腦的數目劃分的家中有個人電腦的住戶數目
Table 3.3c Households with personal computer (PC) at home by number of PC at home

家中個人電腦的數目 Number of PC at home	住戶數目 No. of households ('000)	百分比 %
1	753.7	39.2
2	542.8	28.3
3	317.8	16.5
4	157.0	8.2
≥ 5	149.7	7.8
總計 Total	1 921.0	100.0

表 3.3d 按家中個人電腦的類別劃分的家中有個人電腦的住戶數目
Table 3.3d Households with personal computer (PC) at home by type of PC at home

家中個人電腦的類別 [#] Type of PC at home [#]	住戶數目 No. of households ('000)	百分比 %
桌面電腦 Desktop computer	1 534.9	79.9
便攜式 / 筆記簿型電腦 / 小筆電 Laptop / notebook / netbook	1 122.6	58.4
平板電腦 Tablet	530.5	27.6
掌上電腦 / 個人數碼助理 Palm top / Personal Digital Assistant (PDA)	39.3	2.0
合計 Overall	1 921.0	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 3.4a 按家中沒有個人電腦的原因劃分的家中沒有個人電腦的住戶數目
Table 3.4a Households without personal computer (PC) at home by reason for not having PC at home

家中沒有個人電腦的原因 [#] Reason for not having PC at home [#]	住戶數目 No. of households ('000)	百分比 %
不懂得使用電腦 Did not know how to use computer	338.7	70.4
無需要使用電腦 No specific application	213.2	44.3
可以在其他地方使用電腦 Could access to computer at other places	56.2	11.7
沒有興趣使用電腦 Lack of interest in using computer	30.2	6.3
費用昂貴 Cost too high	34.3	7.1
不懂得選擇電腦型號 Did not know how to select suitable computer model	19.6	4.1
已計劃購買電腦 Already had plan to purchase computer	7.2	1.5
其他 Others	6.5	1.4
合計 Overall	480.7	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 3.4b 按在統計後 12 個月內在家中安裝個人電腦的意向劃分的家中沒有個人電腦的住戶數目
Table 3.4b Households without personal computer (PC) at home by intention to install PC at home during the 12 months after enumeration

在統計後 12 個月內在家中安裝個人電腦的意向 Intention to install PC at home during 12 months after enumeration	住戶數目 No. of households ('000)	百分比 %
一定會 Definitely	8.2	1.7
多數會 Very likely	8.2	1.7
可能會 / 可能不會 May / may not	41.8	8.7
多數不會 Very unlikely	116.3	24.2
一定不會 Definitely not	306.3	63.7
總計 Total	480.7	100.0

表 3.5 家中有個人電腦接駁互聯網⁺的住戶數目
Table 3.5 Households with personal computer at home connected to the Internet⁺

統計期間 [#] Survey period [#]	住戶數目 No. of households ('000)	比率* Rate*
2000年1月至3月 January - March 2000	770.2	36.4
2001年4月至6月 April - June 2001	1 009.8	48.7
2002年5月至7月 May - July 2002	1 118.1	52.5
2003年5月至8月 May - August 2003	1 312.8	60.0
2004年6月至8月 June - August 2004	1 444.7	64.9
2005年5月至8月 May - August 2005	1 476.5	64.6
2006年6月至8月 June - August 2006	1 556.3	67.1
2007年7月至9月 July - September 2007	1 580.2	70.1
2008年7月至9月 July - September 2008	1 625.7	70.9
2009年6月至8月 June - August 2009	1 699.4	73.3
2010年10月至12月 October - December 2010	1 795.4	76.4
2012年6月至8月 June - August 2012	1 871.2	77.9

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes : ⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 人口數字已於2000年8月改為以「居住人口」方法計算，自2001年進行的統計調查所得的有關家中有個人電腦的住戶的統計數字亦以經修訂的居港人口估計為基礎。

[#] The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to households with personal computer at home obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

上表中2002年至2006年、2007年至2010年及2012年的數據乃分別基於以2001年人口普查、2006年中期人口統計及2011年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

Data of 2002-2006, 2007-2010 and 2012 in the above table are compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* 在有關統計期間佔所有住戶的百分比。

* As a percentage of all households in the respective survey periods.

表 3.6a 按房屋類型劃分的家中有個人電腦接駁互聯網⁺的住戶數目
Table 3.6a Households with personal computer (PC) at home connected to the Internet⁺ by type of housing

房屋類型 Type of housing	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
公營租住房屋 Public rental housing	501.0	26.8	69.4
資助自置居所房屋 [#] Subsidized home ownership housing [#]	317.1	16.9	84.7
私人房屋 [@] Private housing [@]	1 053.0	56.3	80.7
合計 Overall	1 871.2	100.0	77.9

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，69.4%家中有個人電腦接駁互聯網。

* As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 69.4% had PC at home connected to the Internet.

[#] 包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的資助出售單位則不包括在內。

[#] Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Subsidized sale flats that can be traded in the open market are excluded.

[@] 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅 / 平房 / 新型村屋、簡單磚石蓋搭建築物、非住宅樓宇內的屋宇單位及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

[@] Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures, quarters in non-residential buildings and temporary housing. Subsidized sale flats that can be traded in the open market are also included.

表 3.6b 按住戶每月入息劃分的家中有個人電腦接駁互聯網⁺的住戶數目
Table 3.6b Households with personal computer (PC) at home connected to the Internet⁺ by monthly household income

住戶每月入息(港元) Monthly household income (HK\$)	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
< 10,000	192.2	10.3	35.1
10,000 - 19,999	466.5	24.9	80.2
20,000 - 29,999	414.0	22.1	91.6
30,000 - 39,999	299.1	16.0	96.6
40,000 - 49,999	167.2	8.9	96.9
≥ 50,000	332.1	17.8	98.3
合計 Overall	1 871.2	100.0	77.9
住戶每月入息中位數(港元) Median monthly household income (HK\$)		26,300	

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，35.1%家中有個人電腦接駁互聯網。

* As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 35.1% had PC at home connected to the Internet.

表 3.6c 按接駁互聯網的方法劃分的家中有個人電腦接駁互聯網⁺的住戶數目
Table 3.6c Households with personal computer (PC) at home connected to the Internet⁺ by mode of connection to the Internet

接駁互聯網的方法 [#] Mode of connection to the Internet [#]	住戶數目 No. of households ('000)	百分比 %
透過寬頻 Via broad band	1 835.1	98.1
透過私人無線區域網(例如：家中的無線網絡) Via private wireless local area network (e.g. wireless network at home)	1 178.9	63.0
透過流動電訊網絡(例如：流動電話) Via mobile telecommunications network (e.g. mobile phone)	155.2	8.3
透過 Wi-Fi 公共熱點 Via Wi-Fi public hotspot	65.7	3.5
透過住宅電話線 Via household telephone line	8.5	0.5
合計 Overall	1 871.2	

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 可選擇多項答案。

[#] Multiple answers were allowed.

表 3.7a 按家中個人電腦沒有接駁互聯網⁺的原因劃分的家中有個人電腦而沒有接駁互聯網⁺的住戶數目
Table 3.7a Households with personal computer (PC) at home not connected to the Internet⁺ by reason for not having the PC at home connected to the Internet⁺

家中個人電腦沒有接駁互聯網 ⁺ 的原因 [#] Reason for not having the PC at home connected to the Internet ^{+#}	住戶數目 No. of households ('000)	百分比 %
沒有 / 很少需要使用互聯網服務 Rarely or no need to use the Internet service	25.1	50.8
不太懂得使用電腦 Lack of skills in using computer	11.1	22.4
無興趣上網 Lack of interest in using Internet	7.9	16.0
上網月費貴 Monthly charges too expensive	7.0	14.1
可以在其他地方上網 Could access to the Internet at other places	6.9	14.1
沒有時間 / 太忙 No time / too busy	3.4	6.8
已經有計劃將家中的個人電腦接駁互聯網 Already had plan to connect the PC at home to the Internet	2.9	5.9
網絡供應商未能提供理想互聯網服務 Internet service providers could not provide ideal Internet services	2.0	4.1
家中有其他設備可以上網 Had other facilities at home for connecting to the Internet	2.0	4.1
其他 Others	5.4	11.0
合計 Overall	49.3	

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 可選擇多項答案。

[#] Multiple answers were allowed.

表 3.7b 按在統計後 12 個月內將家中個人電腦接駁互聯網⁺的意向劃分的家中有個人電腦而沒有接駁互聯網⁺的住戶數目
Table 3.7b Households with personal computer (PC) at home not connected to the Internet⁺ by intention to connect the PC at home to the Internet⁺ during the 12 months after enumeration

在統計後 12 個月內將家中個人電腦接駁互聯網 ⁺ 的意向 Intention to connect the PC at home to the Internet ⁺ during the 12 months after enumeration	住戶數目 No. of households ('000)	百分比 %
一定會 Definitely	2.0	4.1
多數會 Very likely	3.0	6.0
可能會 / 可能不會 May / may not	10.8	21.9
多數不會 Very unlikely	21.2	43.1
一定不會 Definitely not	12.3	25.0
總計 Total	49.3	100.0

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Note: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

表 3.8 按在統計前 12 個月內有否購買個人電腦及有關產品 / 服務 / 購買個人電腦及有關產品 / 服務的開支及房屋類型劃分的住戶數目
Table 3.8 Households by whether had purchased personal computer (PC) and related products / services during the 12 months before enumeration / expenditure of purchasing PC and related products / services and type of housing

在統計前 12 個月內有否購買個人電腦及有關產品 / 服務 / 開支(港元) Whether had purchased PC and related products / services during the 12 months before enumeration / expenditure (HK\$)	房屋類型 Type of housing			
	公營租住房屋 Public rental housing	資助自置居所 房屋 [#] Subsidized home ownership housing [#]	私人房屋 [@] Private housing [@]	合計 Overall
	住戶數目 No. of households ('000)	住戶數目 No. of households ('000)	住戶數目 No. of households ('000)	住戶數目 No. of households ('000)
有 Yes	319.5 [44.3%]	225.7 [60.3%]	721.7 [55.3%]	1 266.9 [52.8%]
< 500	24.2 (7.6 %)	12.8 (5.7%)	32.8 (4.5%)	69.8 (5.5%)
500 - 999	16.1 (5.0%)	7.3 (3.2%)	22.5 (3.1%)	45.8 (3.6%)
1,000 - 4,999	115.5 (36.1 %)	74.2 (32.9%)	198.1 (27.5%)	387.8 (30.6%)
5,000 - 9,999	104.0 (32.5 %)	76.0 (33.7 %)	245.7 (34.0%)	425.7 (33.6%)
≥ 10,000	59.7 (18.7 %)	55.4 (24.5%)	222.7 (30.9%)	337.8 (26.7%)
開支中位數(港元) Median expenditure (HK\$)	5,000	5,100	5,600	5,300
沒有 No	402.5 [55.7%]	148.8 [39.7%]	583.1 [44.7%]	1 134.3 [47.2%]
合計 Overall	722.0	374.5	1 304.8	2 401.3

註釋：[#] 包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的資助出售單位則不包括在內。

[@] 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅 / 平房 / 新型村屋、簡單磚石蓋搭建築物、非住宅樓宇內的屋宇單位及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

方括號內的數字顯示在個別房屋類型中佔所有住戶的百分比。

括號內的數字顯示在個別房屋類型中佔所有曾在統計前 12 個月內有購買個人電腦及有關產品 / 服務的住戶的百分比。

Notes: [#] Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Subsidized sales flats that can be traded in the open market are excluded.

[@] Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures, quarters in non-residential buildings and temporary housing. Subsidized sale flats that can be traded in the open market are also included.

Figures in square brackets represent the percentages in respect of all households in the respective types of housing.

Figures in brackets represent the percentages in respect of all households which had purchased PC and related products / services during the 12 months before enumeration in the respective types of housing.

表 3.9 按所購買的個人電腦及有關產品 / 服務的類別劃分的在統計前 12 個月內有購買個人電腦及有關產品 / 服務的住戶數目
Table 3.9 Households which had purchased personal computer (PC) and related products / services during the 12 months before enumeration by type of PC and related products / services purchased

所購買的個人電腦及有關產品 / 服務的類別 [#] Type of PC and related products / services purchased [#]	住戶數目 No. of households ('000)	百分比 %
手提電話 / 智能手機 / 平板電腦及外置設備 Mobile phone / smartphone / tablet and related peripherals	1 148.0	90.6
電腦及電腦週邊設備 Computer and computer peripherals	386.4	30.5
電腦消耗品 Computer consumables	221.6	17.5
手提電話 / 智能手機 / 平板電腦的下載檔案消費，檔案包括應用程式、電子書、遊戲、音樂或影視檔案 Downloading files, including Apps, eBook, games, music or video, via mobile phone / smartphone / tablet	137.8	10.9
電腦軟件 / 應用程式 Computer software / Apps	95.2	7.5
電腦維修服務 Computer maintenance	46.1	3.6
手提電話 / 智能手機 / 平板電腦的支援 / 維修服務 Maintenance of mobile phone / smartphone / tablet	45.2	3.6
網上資訊 Internet content	12.4	1.0
合計 Overall	1 266.9	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

4 個人電腦的使用情況 Usage of personal computer

懂得使用個人電腦的人士

4.1 在是項統計調查中，10 歲及以上人士被問及他們是否懂得使用個人電腦。統計調查結果顯示，在統計時約有 4 690 700 名 10 歲及以上人士懂得使用個人電腦，佔全港所有 10 歲及以上人士的 74.6%。在 2009 年 6 月至 8 月期間進行的類似統計調查所得的相應數字分別為 4 475 200 人及 72.2%。（表 4.1）

年齡及性別

4.2 按年齡組別分析，10 - 14 歲人士懂得使用個人電腦的比率最高，達 99.9%。緊接的是 15 - 24 歲人士(99.5%)及 25 - 34 歲人士(98.6%)。年紀較長的人士的比率較低，其中 55 - 64 歲人士的比率為 52.4%，而 65 歲及以上人士的比率則為 16.2%。（圖 4.1 及表 4.2a）

4.3 再按性別分析，10 至 24 歲的男性及女性懂得使用個人電腦的比率大致相若(介乎 99.4%至 100.0%)。對於 25 歲及以上的人士而言，男性懂得使用個人電腦的比率(介乎 21.2%至 98.7%)較女性(介乎 11.7%至 98.5%)為高。（表 4.2a）

教育程度

4.4 在該 4 690 700 名懂得使用個人電腦的 10 歲及以上人士中，約 59.0%具中學教育程度。另外 32.2%具專上教育程度及 8.7%具小學及以下教育程度。具專上教育程度的人士懂得使用個人電腦的比率最高，達 98.0%。具中學教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 83.5%及 28.8%。（表 4.2b）

Persons who had knowledge of using personal computer (PC)

4.1 Persons aged 10 and over were asked in the survey whether they had knowledge of using PC. The survey results showed that some 4 690 700 persons aged 10 and over had knowledge of using PC at the time of enumeration, constituting 74.6% of all persons aged 10 and over in Hong Kong. The corresponding figures obtained from a similar survey conducted during June to August 2009 were 4 475 200 persons and 72.2% respectively. (Table 4.1)

Age and sex

4.2 Analysed by age group, persons aged 10 - 14 had the highest rate of having knowledge of using PC, at 99.9%. This was closely followed by persons aged 15 - 24 (99.5%) and those aged 25 - 34 (98.6%). Lower rates were recorded for elder persons. In particular, the rate was 52.4% for persons aged 55 - 64 and 16.2% for those aged 65 and over. (Chart 4.1 and Table 4.2a)

4.3 Further analysed by sex, males and females aged 10 to 24 had similar rates of having knowledge of using PC (ranged from 99.4% to 100.0%). For persons aged 25 and over, the rate of having knowledge of using PC was higher for males (ranged from 21.2% to 98.7%) than their female counterpart (ranged from 11.7% to 98.5%). (Table 4.2a)

Educational attainment

4.4 Of the 4 690 700 persons aged 10 and over who had knowledge of using PC, some 59.0% had attained secondary education. Another 32.2% had attained post-secondary education and 8.7% had attained primary education and below. Persons having attained post-secondary education had the highest rate of having knowledge of using PC, at 98.0%. The corresponding rates for those having attained secondary education and primary education and below were 83.5% and 28.8% respectively. (Table 4.2b)

經濟活動身分

4.5 按經濟活動身分分析，學生懂得使用個人電腦的比率最高，達 99.9%。其次為從事經濟活動人士(86.5%)。料理家務者及退休人士懂得使用個人電腦的比率較低，分別為 58.5% 及 24.0%。(表 4.2c)

曾使用個人電腦的人士

4.6 約 4 577 800 名 10 歲及以上的人士在統計前 12 個月內曾使用個人電腦。10 歲及以上人士在統計前 12 個月內曾使用個人電腦的整體比率為 72.8%。在 2009 年 6 月至 8 月期間進行的類似統計調查所得的相應數字分別為 4 349 400 人及 70.2%。(表 4.3)

年齡及性別

4.7 按年齡組別分析，10 - 14 歲人士在統計前 12 個月內曾使用個人電腦的比率最高，達 99.9%。其次是 15 - 24 歲人士(99.3%)及 25 - 34 歲人士(97.7%)。年紀較長的人士曾使用個人電腦的比率較低，其中 55 - 64 歲人士的比率為 49.1%，而 65 歲及以上人士的比率則為 13.7%。(圖 4.2 及表 4.4a)

4.8 再按性別分析，10 至 34 歲的男性及女性在統計前 12 個月內曾使用個人電腦的比率大致相若(介乎 97.7%至 100.0%)。對於 35 歲及以上的人士而言，男性在統計前 12 個月內曾使用個人電腦的比率(介乎 18.0%至 93.5%)較女性(介乎 9.7%至 89.3%)為高。(表 4.4a)

教育程度

4.9 在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士中，58.8%具中學教育程度。另外 32.8%具專上教育程度及 8.3%具小學及以下教育程度。具專上教育程度的人士在統計前

Economic activity status

4.5 Analysed by economic activity status, students had the highest rate of having knowledge of using PC, at 99.9%. This was followed by economically active persons (86.5%). Home-makers and retired persons had relatively lower rates of having knowledge of using PC, at 58.5% and 24.0% respectively. (Table 4.2c)

Persons who had used PC

4.6 Some 4 577 800 persons aged 10 and over had used PC during the 12 months before enumeration. The overall rate of persons having used PC during the 12 months before enumeration was 72.8% among all persons aged 10 and over. The corresponding figures from a similar survey conducted during June to August 2009 were 4 349 400 persons and 70.2% respectively. (Table 4.3)

Age and sex

4.7 Analysed by age group, persons aged 10 - 14 had the highest rate of having used PC during the 12 months before enumeration, at 99.9%. This was followed by persons aged 15 - 24 (99.3%) and those aged 25 - 34 (97.7%). Lower rates of having used PC were recorded for elder persons. In particular, 49.1% of persons aged 55 - 64 and 13.7% of those aged 65 and over had used PC during the 12 months before enumeration. (Chart 4.2 and Table 4.4a)

4.8 Further analysed by sex, males and females aged 10 - 34 had similar rates of having used PC during the 12 months before enumeration (ranged from 97.7% to 100.0%). For persons aged 35 and over, the rate of having used PC during the 12 months before enumeration was higher for males (ranged from 18.0% to 93.5%) than their female counterpart (ranged from 9.7% to 89.3%). (Table 4.4a)

Educational attainment

4.9 Of those persons aged 10 and over who had used PC during the 12 months before enumeration, 58.8% had attained secondary education. Another 32.8% had attained

12 個月內曾使用個人電腦的比率最高，為 97.4%。具中學教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 81.2% 及 26.8%。（表 4.4b）

post-secondary education and 8.3% had attained primary education and below. The rate of having used PC during the 12 months before enumeration was the highest for persons having attained post-secondary education, at 97.4%. The corresponding rates for those having attained secondary education and primary education and below were 81.2% and 26.8% respectively. (Table 4.4b)

經濟活動身分

Economic activity status

4.10 按經濟活動身分分析，學生在統計前 12 個月內曾使用個人電腦的比率最高，達 99.9%。其次為從事經濟活動人士(84.8%)。料理家務者及退休人士在統計前 12 個月內曾使用個人電腦的比率較低，分別為 55.8% 及 21.1%。（表 4.4c）

4.10 Analysed by economic activity status, students had the highest rate of having used PC during the 12 months before enumeration, at 99.9%. This was followed by economically active persons (84.8%). Home-makers and retired persons had relatively lower rates of having used PC during the 12 months before enumeration, at 55.8% and 21.1% respectively. (Table 4.4c)

使用個人電腦的主要目的

Major purpose of using PC

4.11 在該 4 577 800 名在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士中，最普遍提及使用個人電腦的主要目的為「使用互聯網服務(亦包括網上數碼娛樂)」(99.1%)。其次為「文書處理」(72.1%)及「儲存及觀看數碼照片」(61.8%)。（表 4.4d）

4.11 Of those 4 577 800 persons aged 10 and over who had used PC during the 12 months before enumeration, the most commonly cited major purpose of using PC was “using Internet service (also including online digital entertainment)” (99.1%), followed by “word processing” (72.1%) and “saving and viewing digital photo” (61.8%). (Table 4.4d)

4.12 按性別分析，男性與女性於使用個人電腦的目的的百分比分布大致相同。（表 4.4d）

4.12 Analysed by sex, the percentage distribution in respect of the usage of PC for different purposes was broadly the same between males and females. (Table 4.4d)

4.13 按年齡組別分析，「使用互聯網服務(亦包括網上數碼娛樂)」是在所有年齡組別中普遍提及使用個人電腦的主要目的。此外，10 至 24 歲人士中有較高的百分比為了「玩電腦遊戲」(43.0% - 50.6%)及「做學校功課(不包括網上做功課)」(46.3% - 67.4%)而使用個人電腦。另一方面，25 至 44 歲人士中則有較高的百分比為了「使用內聯網(例如：搜尋內部資料及內部聯絡)」(24.0% - 24.9%)及「數據處理 / 分析 / 資料庫管理」(18.0% - 18.9%)而使用個人電腦。（表 4.4e）

4.13 Analysed by age group, “using Internet service (also including online digital entertainment)” was the commonly cited major purpose of using PC across all age groups. Separately, persons aged 10 to 24 had comparatively higher percentages using PC for the purposes of “playing PC games” (43.0% - 50.6%) and “doing school work or exercise (excluding doing school work or exercise online)” (46.3% - 67.4%). On the other hand, persons aged 25 - 44 had higher percentages using PC for the purposes of “using Intranet (e.g. searching internal information and for internal communication)” (24.0% - 24.9%) and “data processing / analysis / database management” (18.0% - 18.9%). (Table 4.4e)

4.14 按教育程度分析，具專上教育程度的人士中有較大比例為了「文書處理」(87.4%)、「儲存及觀看數碼照片」(72.6%)、「使用內聯網(例如：搜尋內部資料及內部聯絡)」(31.1%)及「簡報製作」(32.8%)而使用個人電腦。具小學及以下教育程度的人士中則有較高的百分比(24.1%)為了「做學校功課(不包括網上做功課)」而使用個人電腦。(表 4.4f)

4.15 按經濟活動身分分析，從事經濟活動人士中有較高的百分比為了「使用內聯網」(24.7%)及「數據處理 / 分析 / 資料庫管理」(19.0%)而使用個人電腦。而學生中則有較高的百分比為了「非網上數碼娛樂」(67.3%)及「做學校功課(不包括網上做功課)」(66.0%)而使用個人電腦。(表 4.4g)

使用個人電腦的次數

4.16 約 4 347 000 名 10 歲及以上人士最少每星期使用一次個人電腦，佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的 95.0%。約 82.2%甚至每日最少使用一次個人電腦。(表 4.4h)

4.17 再按經濟活動身分分析，學生使用個人電腦的次數最為頻密。在統計前 12 個月內曾使用個人電腦的 10 歲及以上學生中，92.7%最少每日使用一次個人電腦。從事經濟活動人士及料理家務者的相應百分比分別為 83.4%及 65.2%。(表 4.4h)

使用個人電腦最少每星期一次的人士

使用個人電腦的地方

4.18 在該 4 347 000 名在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士中，大部分(96.7%)表示他們曾在家中使用

4.14 Analysed by educational attainment, proportionally more persons with post-secondary education had used PC for the purposes of “word processing” (87.4%), “saving and viewing digital photo” (72.6%), “using Intranet (e.g. searching internal information and for internal communication)” (31.1%) and “presentation slide production” (32.8%). Persons with primary educational attainment and below had higher percentage (24.1%) using PC for “doing school work or exercise (excluding doing school work or exercise online)”. (Table 4.4f)

4.15 Analysed by economic activity status, economically active persons had comparatively higher percentages using PC for the purposes of “using Intranet” (24.7%) and “data processing / analysis / database management” (19.0%). For students, higher percentages of them had used PC for the purposes of “offline digital entertainment” (67.3%) and “doing school work or exercise (excluding doing school work or exercise online)” (66.0%). (Table 4.4g)

Frequency of using PC

4.16 Some 4 347 000 persons aged 10 and over had used PC at least once a week, constituting 95.0% of all persons aged 10 and over who had used PC during the 12 months before enumeration. Some 82.2% had even used PC at least once a day. (Table 4.4h)

4.17 Further analysed by economic activity status, students had used PC most frequently. Of all students aged 10 and over who had used PC during the 12 months before enumeration, 92.7% had used PC at least once a day. The corresponding percentages for economically active persons and home-makers were 83.4% and 65.2% respectively. (Table 4.4h)

Persons who had used PC at least once a week

Place of using PC

4.18 Of those 4 347 000 persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration, the majority (96.7%) reported that they had used PC at home.

個人電腦。約 45.9% 曾在工作地方及 17.1% 曾在學校使用個人電腦。(表 4.5a)

Some 45.9% had used PC at place of work and 17.1% at place of study. (Table 4.5a)

每星期用於個人電腦的時間

Time spent in using PC per week

4.19 在該 4 347 000 名在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士中，65.1% 表示每星期使用個人電腦 20 小時及以上。另外 27.8% 每星期使用 5 至少於 20 小時。就該 4 347 000 人整體而言，他們每星期用於個人電腦的平均時間為 30.0 小時。(表 4.5b)

4.19 Of those 4 347 000 persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration, 65.1% reported that they had used PC for 20 hours and more per week. Another 27.8% had done so for 5 to less than 20 hours per week. For those 4 347 000 persons taken together, their average time spent in using PC per week was 30.0 hours. (Table 4.5b)

4.20 按年齡組別分析，25 - 34 歲人士每星期使用個人電腦的平均時間最長，他們每星期用於個人電腦的平均時間為 37.7 小時。其次為 35 - 44 歲人士及 15 - 24 歲人士，該兩組人士每星期用於個人電腦的平均時間分別為 33.1 小時及 30.1 小時。(表 4.5b)

4.20 Analysed by age group, persons aged 25 - 34 had spent the longest time in using PC per week on average. Their average time spent in using PC was 37.7 hours per week. This was followed by persons aged 35 - 44 and those aged 15 - 24. The average time spent in using PC per week was 33.1 hours and 30.1 hours respectively for these two groups of persons. (Table 4.5b)

4.21 按經濟活動身分分析，從事經濟活動人士每星期平均使用個人電腦 34.5 小時，較學生及料理家務者所用於個人電腦的時間顯著為長。學生及料理家務者的相應數字分別為 24.0 小時及 16.3 小時。(表 4.5c)

4.21 Analysed by economic activity status, economically active persons had used PC for an average of 34.5 hours per week, significantly longer than the time spent by students and home-makers. The corresponding figures for students and home-makers were 24.0 hours and 16.3 hours respectively. (Table 4.5c)

為非網上數碼娛樂而使用個人電腦的人士

Persons who had used PC for offline digital entertainment

4.22 約 2 311 700 名 10 歲及以上人士曾在統計前 12 個月內為非網上數碼娛樂(包括聽歌、玩電腦遊戲及觀看光碟 / 鐳射數碼光碟及電視，但不包括透過互聯網享用的數碼娛樂)而使用個人電腦，佔所有曾在統計前 12 個月內使用個人電腦的 10 歲及以上人士的 50.5%。(表 4.4d)

4.22 Some 2 311 700 persons aged 10 and over had used PC for offline digital entertainment (including listening songs, playing PC games and watching VCD / DVD and TV, but excluding such activities undertaken via the Internet) during the 12 months before enumeration, constituting 50.5% of all persons aged 10 and over who had used PC during the 12 months before enumeration. (Table 4.4d)

*所進行非網上數碼娛樂活動的類別**Type of offline digital entertainment activities undertaken*

4.23 在該 2 311 700 人中，66.8%在統計前 12 個月內曾為「聽歌」而使用個人電腦。約 60.3%為「玩電腦遊戲」及 43.8%為「觀看光碟 / 鐳射數碼光碟及電視」。 (表 4.6)

4.23 About 66.8% of those 2 311 700 persons had used PC for “listening songs” during the 12 months before enumeration. Some 60.3% had used PC for “playing PC games” and 43.8% for “watching VCD / DVD and TV”. (Table 4.6)

*為非網上數碼娛樂而使用個人電腦的次數 / 每星期為非網上數碼娛樂而用於個人電腦的時間**Frequency of using PC for offline digital entertainment / time spent in using PC for offline digital entertainment per week*

4.24 在該 2 311 700 名在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士中，2 101 800 人(90.9%)為該目的而使用個人電腦最少每星期一次，另外 9.1%則每星期使用少於一次。 (表 4.7a)

4.24 Of those 2 311 700 persons aged 10 and over who had used PC for offline digital entertainment during the 12 months before enumeration, 2 101 800 persons (90.9%) had used PC for such purpose at least once a week while 9.1% had done so less than once a week. (Table 4.7a)

4.25 在該 2 101 800 名在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的 10 歲及以上人士中，67.6%表示每星期為該目的而使用個人電腦少於 5 小時。另外 28.6%每星期為該目的使用個人電腦 5 至少於 20 小時。就該 2 101 800 人整體而言，他們每星期為非網上數碼娛樂而用於個人電腦的平均時間為 4.7 小時。 (表 4.7a)

4.25 Of those 2 101 800 persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the 12 months before enumeration, 67.6% reported that they had used PC for such purpose for less than 5 hours per week. Another 28.6% had done so for 5 to less than 20 hours per week. For those 2 101 800 persons taken together, their average time spent in using PC for offline digital entertainment per week was 4.7 hours. (Table 4.7a)

4.26 按性別分析，在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的男性中，91.5%表示他們為該目的而使用個人電腦最少每星期一次。就該組別的男性而言，他們平均每星期為非網上數碼娛樂而使用個人電腦 5.0 小時。女性的相應數字分別為 90.3%及 4.3 小時。(表 4.7a)

4.26 Analysed by sex, 91.5% of the males who had used PC for offline digital entertainment during the 12 months before enumeration reported that they had used PC for such purpose at least once a week. For this group of males, their average time spent in using PC for offline digital entertainment per week was 5.0 hours. The corresponding figures for females were 90.3% and 4.3 hours respectively. (Table 4.7a)

4.27 按年齡組別分析，在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的百分比在 15 - 24 歲人士中最高，達 94.9%。相應百分比由 10 - 14 歲人士的 94.8% 遞降至 55 歲及以上人士的 85.8%。為非網上數碼娛樂而使用個人電腦最少每星期一次的人士當中，15 - 24 歲人士為該目的而用於個人電腦的時間最長，平均每星期 5.7 小時。其次是 25 - 34 歲人士，(平均每星期 4.8 小時)、55 歲及

4.27 Analysed by age group, the percentage of having used PC for offline digital entertainment at least once a week during the 12 months before enumeration was the highest among persons aged 15 - 24, at 94.9%. The corresponding percentages decreased from 94.8% for persons aged 10 - 14 to 85.8% for those aged 55 and over. Among those who had used PC for offline digital entertainment at least once a week, persons aged 15 - 24 spent the longest time in using PC for such purpose, at an

以上和 10 - 14 歲人士，(平均分別為每星期 4.6 小時和 4.2 小時)。 (表 4.7b)

4.28 按教育程度分析，在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的具專上教育程度的人士中，92.3%為該目的而使用個人電腦最少每星期一次。具中學教育程度的人士的相應百分比為 90.5%，而具小學及以下教育程度的人士的相應百分比則為 87.4%。為非網上數碼娛樂而使用個人電腦最少每星期一次的人士當中，具專上教育程度的人士平均每星期為該目的而用於個人電腦的時間最長，達 5.0 小時。 (表 4.7c)

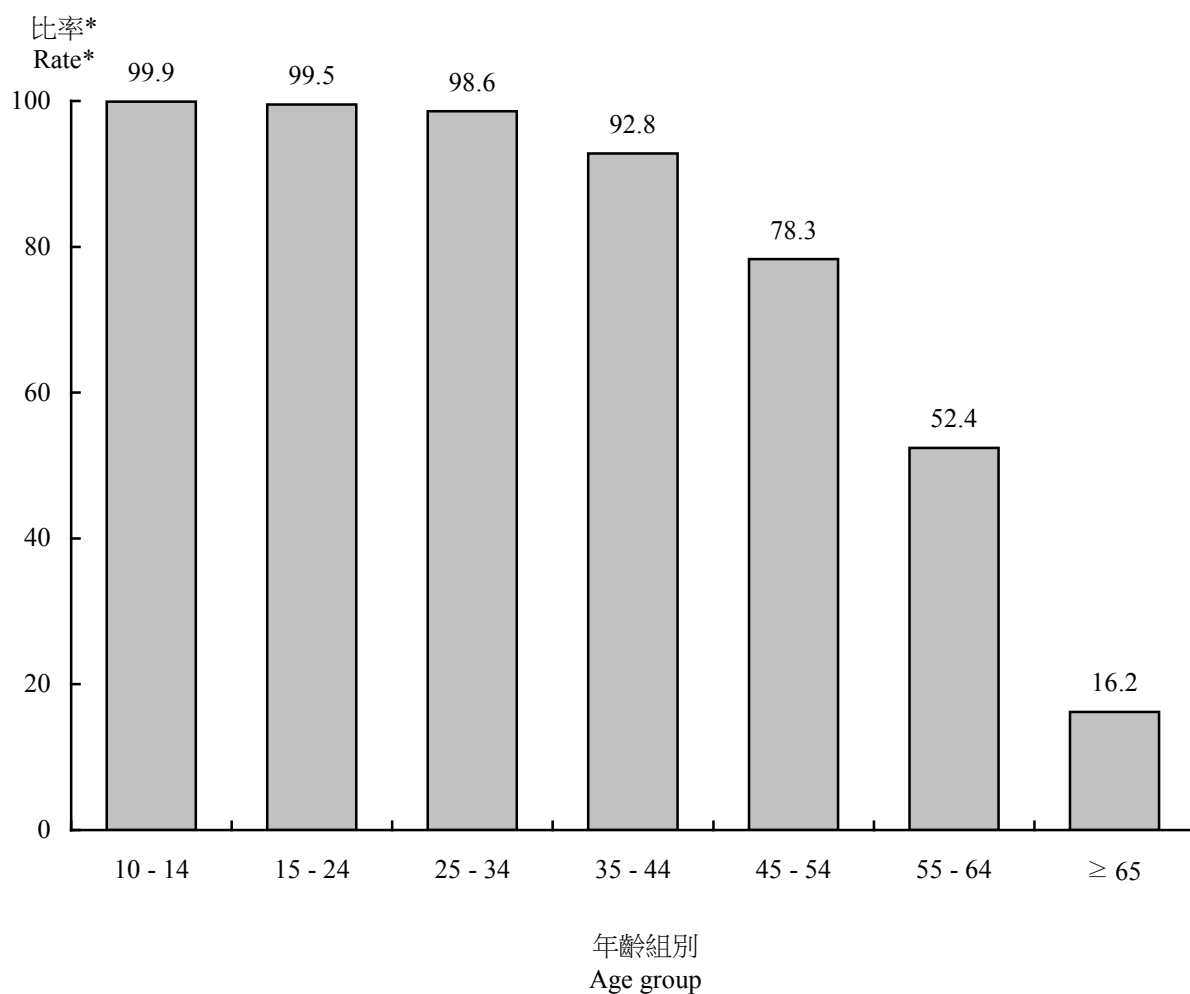
4.29 按經濟活動身分分析，在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的學生中，94.9%為該目的而使用個人電腦最少每星期一次。他們平均每星期為非網上數碼娛樂而使用個人電腦 5.2 小時。從事經濟活動人士的相應數字分別為 90.6%及 4.5 小時；而料理家務者的相應數字則分別為 85.0%及 4.6 小時。 (表 4.7d)

average of 5.7 hours per week. This was followed by persons aged 25 - 34, (at an average of 4.8 hours per week), persons aged 55 and over and persons aged 10 - 14, (at an average of 4.6 hours and 4.2 hours per week respectively). (Table 4.7b)

4.28 Analysed by educational attainment, for those persons having attained post-secondary education who had used PC for offline digital entertainment during the 12 months before enumeration, 92.3% had used PC for such purpose at least once a week, as compared to 90.5% for those having attained secondary education and 87.4% for those with primary education and below. Among those who had used PC for offline digital entertainment at least once a week, the average time spent in using PC for such purpose per week was the longest for those having attained post-secondary education, at 5.0 hours. (Table 4.7c)

4.29 Analysed by economic activity status, 94.9% of the students who had used PC for offline digital entertainment during the 12 months before enumeration reported that they had used PC for such purpose at least once a week. Among them, the average time spent in using PC for offline digital entertainment per week was 5.2 hours. The corresponding figures for economically active persons were 90.6% and 4.5 hours respectively, while those for home-makers were 85.0% and 4.6 hours respectively. (Table 4.7d)

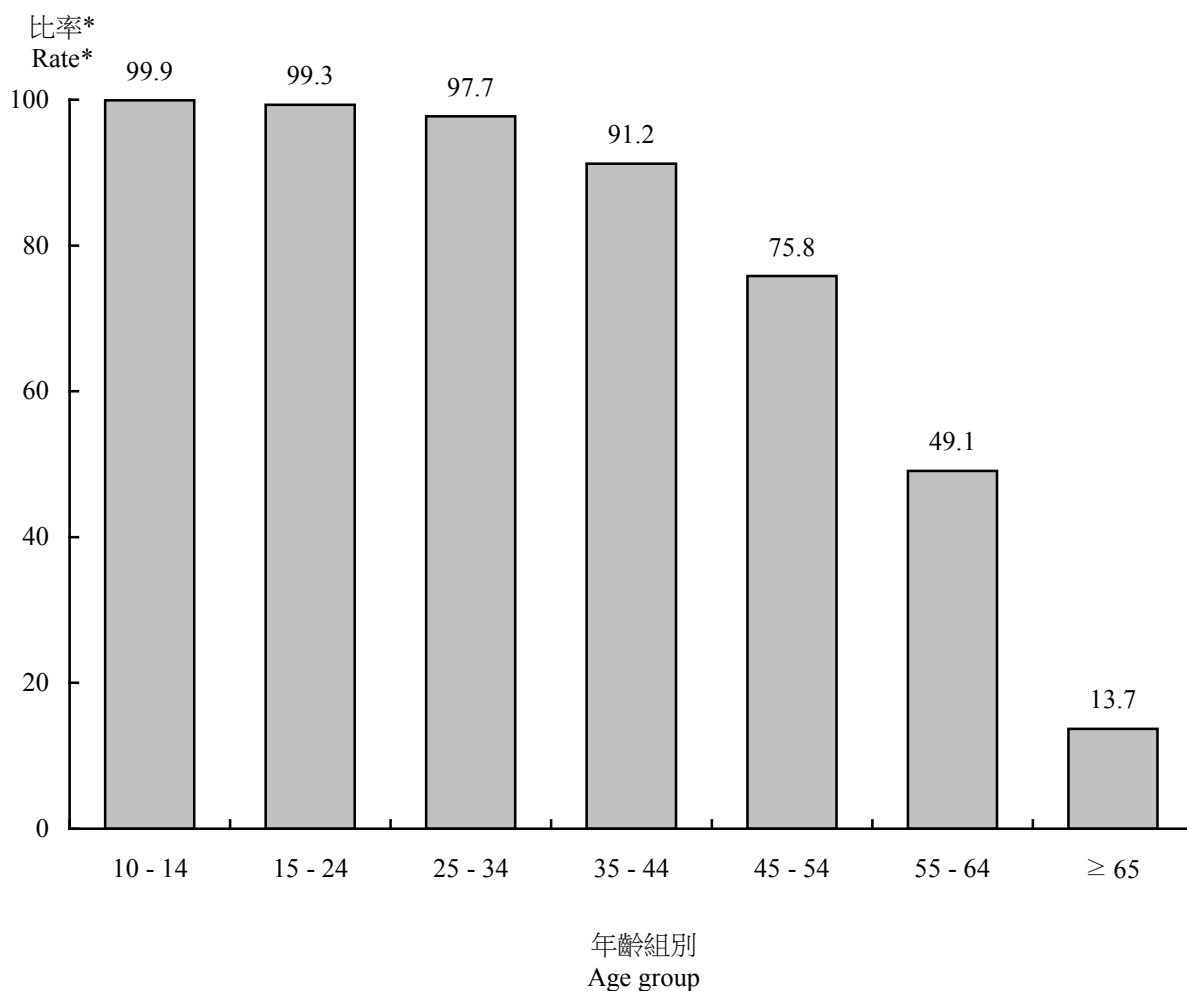
圖 4.1 按年齡劃分的懂得使用個人電腦的 10 歲及以上人士的比率
Chart 4.1 Rate of persons aged 10 and over who had knowledge of using personal computer by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note : * As a percentage of all persons in the respective age groups.

圖 4.2 按年齡劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的比率
Chart 4.2 Rate of persons aged 10 and over who had used personal computer during the 12 months before enumeration by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note: * As a percentage of all persons in the respective age groups.

表 4.1 懂得使用個人電腦的 10 歲及以上人士數目
Table 4.1 Persons aged 10 and over who had knowledge of using personal computer (PC)

統計期間 [@] Survey period [@]	人數 No. of persons (‘000)	比率* Rate*
2001 年 4 月至 6 月 April - June 2001	3 117.1	51.9
2002 年 5 月至 7 月 May - July 2002	3 372.6	55.7
2003 年 5 月至 8 月 May - August 2003	3 555.6	57.7
2004 年 6 月至 8 月 June - August 2004	3 781.0	61.3
2005 年 5 月至 8 月 May - August 2005	3 740.3	60.3
2006 年 6 月至 8 月 June - August 2006	4 064.4	65.6
2007 年 7 月至 9 月 July - September 2007	4 240.7	69.3
2008 年 7 月至 9 月 July - September 2008	4 384.2	70.9
2009 年 6 月至 8 月 June - August 2009	4 475.2	72.2
2012 年 6 月至 8 月 June - August 2012	4 690.7	74.6

註釋：[@] 有關資料自 2001 年開始搜集。

人口數字已於 2000 年 8 月改為以「居住人口」方法計算，自 2001 年進行的統計調查所得的有關懂得使用個人電腦的 10 歲及以上人士的統計數字亦以經修訂的居港人口估計為基礎。

上表中 2002 年至 2006 年、2007 年至 2009 年及 2012 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有 10 歲及以上人士的百分比。

Notes：[@] The information was collected since 2001.

The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to persons aged 10 and over who had knowledge of using personal computer (PC) obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

Data of 2002-2006, 2007-2009 and 2012 in the above table are compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all persons aged 10 and over in the respective survey periods.

表 4.2a 按年齡及性別劃分的懂得使用個人電腦的 10 歲及以上人士數目
Table 4.2a Persons aged 10 and over who had knowledge of using personal computer (PC) by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	156.9	6.7	99.7	147.2	6.3	100.0	304.1	6.5	99.9
15 - 24	427.5	18.3	99.4	413.6	17.6	99.7	841.1	17.9	99.5
25 - 34	445.7	19.0	98.7	496.0	21.1	98.5	941.6	20.1	98.6
35 - 44	449.4	19.2	95.1	524.8	22.3	90.8	974.2	20.8	92.8
45 - 54	492.5	21.0	82.7	483.7	20.6	74.2	976.2	20.8	78.3
55 - 64	275.7	11.8	57.6	228.3	9.7	47.3	504.0	10.7	52.4
≥ 65	92.8	4.0	21.2	56.7	2.4	11.7	149.5	3.2	16.2
合計# Overall#	2 340.5	100.0	77.4	2 350.2	100.0	72.0	4 690.7	100.0	74.6
		(49.9)			(50.1)			(100.0)	

註釋：* 在個別年齡及性別分組中佔所有人士的百分比。以所有 10 - 14 歲的男性為例，99.7% 懂得使用個人電腦。

括號內的數字顯示在所有懂得使用個人電腦的 10 歲及以上人士中所佔的百分比。

Notes: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.7% had knowledge of using PC.

Figures in brackets represent the percentage in respect of all persons aged 10 and over who had knowledge of using PC.

表 4.2b 按教育程度劃分的懂得使用個人電腦的 10 歲及以上人士數目
Table 4.2b Persons aged 10 and over who had knowledge of using personal computer (PC) by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	410.4	8.7	28.8
中學# Secondary#	2 768.7	59.0	83.5
專上教育 Post-secondary	1 511.7	32.2	98.0
合計 Overall	4 690.7	100.0	74.6

註釋：* 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，98.0% 懂得使用個人電腦。

指具中一至中七教育程度或同等學歷的人士。

Notes: * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 98.0% had knowledge of using PC.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 4.2c 按經濟活動身分劃分的懂得使用個人電腦的 10 歲及以上人士數目
Table 4.2c Persons aged 10 and over who had knowledge of using personal computer (PC) by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 142.2	67.0	86.5
非從事經濟活動 Economically inactive	1 548.6	33.0	58.4
學生 <i>Students</i>	809.7	17.3	99.9
料理家務者 <i>Home-makers</i>	488.1	10.4	58.5
退休人士 <i>Retired persons</i>	227.0	4.8	24.0
其他 <i>Others</i>	23.8	0.5	38.0
合計 Overall	4 690.7	100.0	74.6

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動人士為例，86.5% 懂得使用個人電腦。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 86.5% had knowledge of using PC.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 4.3 在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.3 Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration

統計期間 [#] Survey period [#]	人數 No. of persons (‘000)	比率* Rate*
2000 年 1 月至 3 月 January - March 2000	2 639.7	43.1
2001 年 4 月至 6 月 April - June 2001	3 020.0	50.3
2002 年 5 月至 7 月 May - July 2002	3 270.3	54.0
2003 年 5 月至 8 月 May - August 2003	3 464.4	56.2
2004 年 6 月至 8 月 June - August 2004	3 669.7	59.5
2005 年 5 月至 8 月 May - August 2005	3 645.5	58.8
2006 年 6 月至 8 月 June - August 2006	3 897.9	62.9
2007 年 7 月至 9 月 July - September 2007	4 061.5	66.4
2008 年 7 月至 9 月 July - September 2008	4 221.6	68.2
2009 年 6 月至 8 月 June - August 2009	4 349.4	70.2
2012 年 6 月至 8 月 June - August 2012	4 577.8	72.8

註釋：[#] 人口數字已於 2000 年 8 月改為以「居住人口」方法計算，自 2001 年進行的統計調查所得的有關在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的統計數字亦以經修訂的居港人口估計為基礎。

上表中 2002 年至 2006 年、2007 年至 2009 年及 2012 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有 10 歲及以上人士的百分比。

Notes: [#] The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to persons aged 10 and over who had used PC during the 12 months before enumeration obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

Data of 2002-2006, 2007-2009 and 2012 in the above table are compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all persons aged 10 and over in the respective survey periods.

表 4.4a 按年齡及性別劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4a Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	156.9	6.9	99.7	147.2	6.4	100.0	304.1	6.6	99.9
15 - 24	427.1	18.7	99.3	412.3	18.0	99.4	839.5	18.3	99.3
25 - 34	441.0	19.3	97.7	491.7	21.4	97.7	932.7	20.4	97.7
35 - 44	441.4	19.3	93.5	516.1	22.5	89.3	957.5	20.9	91.2
45 - 54	479.0	21.0	80.4	466.5	20.3	71.6	945.6	20.7	75.8
55 - 64	260.1	11.4	54.3	212.3	9.3	44.0	472.4	10.3	49.1
≥ 65	78.9	3.5	18.0	47.2	2.1	9.7	126.1	2.8	13.7
合計# Overall#	2 284.4 (49.9)	100.0	75.6	2 293.4 (50.1)	100.0	70.3	4 577.8 (100.0)	100.0	72.8

註釋： * 在個別年齡及性別分組中佔所有人士的百分比。以所有 10 - 14 歲的男性為例，99.7% 在統計前 12 個月內曾使用個人電腦。

Notes : * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.7% had used PC during the 12 months before enumeration.

括號內的數字顯示在所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士中所佔的百分比。

Figures in brackets represent the percentage in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration.

表 4.4b 按教育程度劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4b Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	381.3	8.3	26.8
中學# Secondary#	2 693.2	58.8	81.2
專上教育 Post-secondary	1 503.3	32.8	97.4
合計 Overall	4 577.8	100.0	72.8

註釋： * 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，97.4%在統計前 12 個月內曾使用個人電腦。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 97.4% had used PC during the 12 months before enumeration.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 4.4c 按經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4c Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 082.5	67.3	84.8
非從事經濟活動 Economically inactive	1 495.4	32.7	56.4
學生 Students	809.4	17.7	99.9
料理家務者 Home-makers	465.5	10.2	55.8
退休人士 Retired persons	199.6	4.4	21.1
其他 Others	20.8	0.5	33.2
合計 Overall	4 577.8	100.0	72.8

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動人士為例，84.8%在統計前 12 個月內曾使用個人電腦。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes: * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 84.8% had used PC during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 4.4d 按使用個人電腦的主要目的及性別劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目

Table 4.4d Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by major purpose of using PC and sex

使用個人電腦的主要目的 [#] Major purpose of using PC [#]	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment)	2 268.2	99.3	2 266.8	98.8	4 535.0	99.1
文書處理 Word processing	1 657.5	72.6	1 644.0	71.7	3 301.5	72.1
儲存及觀看數碼照片 Saving and viewing digital photo	1 407.1	61.6	1 421.6	62.0	2 828.6	61.8
非網上數碼娛樂 Offline digital entertainment	1 176.9	51.5	1 134.8	49.5	2 311.7	50.5
聽歌 <i>Listening songs</i>	773.8	33.9	771.0	33.6	1 544.9	33.7
玩電腦遊戲 <i>Playing PC games</i>	764.1	33.4	629.4	27.4	1 393.5	30.4
觀看光碟 / 鐳射數碼光碟及電視 <i>Watching VCD / DVD and TV</i>	511.0	22.4	500.6	21.8	1 011.6	22.1
圖形 / 圖像處理 Graphics / image processing	645.7	28.3	606.1	26.4	1 251.8	27.3
簡報製作 Presentation slide production	513.4	22.5	496.7	21.7	1 010.1	22.1
使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication)	454.6	19.9	425.7	18.6	880.3	19.2

註釋：[#] 可選擇多項答案。Note：[#] Multiple answers were allowed.(待續)
(To be cont'd)

表 4.4d(續) 按使用個人電腦的主要目的及性別劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目

Table 4.4d Persons aged 10 and over who had used personal computer (PC) during the (Cont'd) 12 months before enumeration by major purpose of using PC and sex

	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
使用個人電腦的主要目的 [#] (續) Major purpose of using PC [#] (Cont'd)						
做學校功課(不包括網上做功課) Doing school work or exercise (excluding doing school work or exercise online)	335.2	14.7	349.9	15.3	685.1	15.0
數據處理 / 分析 / 資料庫管理 Data processing / analysis / database management	352.1	15.4	317.9	13.9	670.0	14.6
編輯音樂 / 視訊檔 Music editing / Video editing	228.7	10.0	191.4	8.3	420.1	9.2
使用特設電腦系統(例如：會計 及人力資源管理) Using custom-made computer systems (e.g. searching account and human resources)	200.8	8.8	180.0	7.8	380.8	8.3
自我進修 Self-studying	182.0	8.0	156.2	6.8	338.2	7.4
其他 Others	177.9	7.8	112.4	4.9	290.3	6.3
合計 Overall	2 284.4		2 293.4		4 577.8	

註釋：[#] 可選擇多項答案。

Note：[#] Multiple answers were allowed.

表 4.4e 按使用個人電腦的主要目的及年齡劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4e Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by major purpose of using PC and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	
使用個人電腦的主要目的# Major purpose of using PC#							
使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment)	302.5 (99.5%)	839.3 (100.0%)	932.0 (99.9%)	952.0 (99.4%)	933.4 (98.7%)	575.9 (96.2%)	4 535.0 (99.1%)
文書處理 Word processing	206.3 (67.8%)	670.9 (79.9%)	748.4 (80.2%)	718.2 (75.0%)	647.3 (68.5%)	310.5 (51.9%)	3 301.5 (72.1%)
儲存及觀看數碼照片 Saving and viewing digital photo	144.5 (47.5%)	595.8 (71.0%)	673.3 (72.2%)	621.5 (64.9%)	531.9 (56.3%)	261.6 (43.7%)	2 828.6 (61.8%)
非網上數碼娛樂 Offline digital entertainment	197.5 (64.9%)	570.2 (67.9%)	538.5 (57.7%)	440.0 (45.9%)	363.0 (38.4%)	202.5 (33.8%)	2 311.7 (50.5%)
聽歌 Listening songs	114.3 (37.6%)	441.4 (52.6%)	407.6 (43.7%)	283.3 (29.6%)	211.1 (22.3%)	87.2 (14.6%)	1 544.9 (33.7%)
玩電腦遊戲 Playing PC games	154.0 (50.6%)	360.9 (43.0%)	294.4 (31.6%)	241.5 (25.2%)	209.6 (22.2%)	133.1 (22.2%)	1 393.5 (30.4%)
觀看光碟 / 鐳射數碼光碟及電視 Watching VCD / DVD and TV	73.2 (24.1%)	252.2 (30.0%)	244.9 (26.3%)	196.6 (20.5%)	160.0 (16.9%)	84.7 (14.2%)	1 011.6 (22.1%)
圖形 / 圖像處理 Graphics / image processing	74.4 (24.5%)	287.7 (34.3%)	311.2 (33.4%)	269.4 (28.1%)	221.1 (23.4%)	87.9 (14.7%)	1 251.8 (27.3%)
簡報製作 Presentation slide production	78.3 (25.7%)	280.7 (33.4%)	226.3 (24.3%)	202.4 (21.1%)	169.5 (17.9%)	52.9 (8.8%)	1 010.1 (22.1%)

註釋：# 可選擇多項答案。

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用個人電腦的人士的百分比。

Notes : # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons who had used PC during the 12 months before enumeration in the respective age groups.

(待續)
(To be cont'd)

表 4.4e(續) 按使用個人電腦的主要目的及年齡劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目

Table 4.4e Persons aged 10 and over who had used personal computer (PC) during the (Cont'd) 12 months before enumeration by major purpose of using PC and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用個人電腦的主要目的 [#] (續) Major purpose of using PC [#] (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication)	34.2 (11.3%)	136.6 (16.3%)	232.1 (24.9%)	230.1 (24.0%)	187.9 (19.9%)	59.4 (9.9%)	880.3 (19.2%)
做學校功課(不包括網上做功課) Doing school work or exercise (excluding doing school work or exercise online)	205.0 (67.4%)	388.7 (46.3%)	37.9 (4.1%)	32.6 (3.4%)	15.8 (1.7%)	5.0 (0.8%)	685.1 (15.0%)
數據處理 / 分析 / 資料庫管理 Data processing / analysis / database management	16.1 (5.3%)	92.9 (11.1%)	175.9 (18.9%)	171.9 (18.0%)	156.0 (16.5%)	57.3 (9.6%)	670.0 (14.6%)
編輯音樂 / 視訊檔 Music editing / Video editing	29.2 (9.6%)	111.0 (13.2%)	107.1 (11.5%)	89.8 (9.4%)	62.4 (6.6%)	20.5 (3.4%)	420.1 (9.2%)
使用特設電腦系統(例如：會計及人力資源管理) Using custom-made computer systems (e.g. searching account and human resources)	2.5 (0.8%)	33.5 (4.0%)	115.0 (12.3%)	100.4 (10.5%)	94.8 (10.0%)	34.7 (5.8%)	380.8 (8.3%)
自我進修 Self-studying	52.5 (17.3%)	138.8 (16.5%)	57.2 (6.1%)	49.6 (5.2%)	30.6 (3.2%)	9.6 (1.6%)	338.2 (7.4%)
其他 Others	22.4 (7.4%)	62.5 (7.4%)	76.3 (8.2%)	66.2 (6.9%)	47.7 (5.0%)	15.2 (2.5%)	290.3 (6.3%)
合計 Overall	304.1	839.5	932.7	957.5	945.6	598.5	4 577.8

註釋：[#] 可選擇多項答案。

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用個人電腦的人士的百分比。

Notes: [#] Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons who had used PC during the 12 months before enumeration in the respective age groups.

表 4.4f 按使用個人電腦的主要目的及教育程度劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4f Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by major purpose of using PC and educational attainment

	教育程度 Educational attainment			
	小學及以下 Primary and below	中學* Secondary*	專上教育 Post-secondary	合計 Overall
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
使用個人電腦的主要目的# Major purpose of using PC#				
使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment)	365.8 (95.9%)	2 670.0 (99.1%)	1 499.5 (99.7%)	4 535.0 (99.1%)
文書處理 Word processing	165.4 (43.4%)	1 822.1 (67.7%)	1 314.0 (87.4%)	3 301.5 (72.1%)
儲存及觀看數碼照片 Saving and viewing digital photo	133.5 (35.0%)	1 603.1 (59.5%)	1 092.0 (72.6%)	2 828.6 (61.8%)
非網上數碼娛樂 Offline digital entertainment	170.2 (44.6%)	1 368.1 (50.8%)	773.4 (51.4%)	2 311.7 (50.5%)
聽歌 Listening songs	70.6 (18.5%)	809.4 (33.1%)	583.9 (38.8%)	1 544.9 (33.7%)
玩電腦遊戲 Playing PC games	129.1 (33.9%)	869.5 (32.3%)	394.8 (26.3%)	1 393.5 (30.4%)
觀看光碟 / 鐳射數碼光碟及電視 Watching VCD / DVD and TV	58.5 (15.3%)	563.3 (20.9%)	389.8 (25.9%)	1 011.6 (22.1%)
圖形 / 圖像處理 Graphics / image processing	50.6 (13.3%)	650.2 (24.1%)	551.0 (36.7%)	1 251.8 (27.3%)
簡報製作 Presentation slide production	41.8 (11.0%)	475.1 (17.6%)	493.1 (32.8%)	1 010.1 (22.1%)

註釋：# 可選擇多項答案。

* 指具中一至中七教育程度或同等學歷的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration in the respective educational attainment groups.

(待續)
(To be cont'd)

表 4.4f(續) 按使用個人電腦的主要目的及教育程度劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4f Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by major purpose of using PC and educational attainment

	教育程度 Educational attainment			
	小學及以下 Primary and below	中學* Secondary*	專上教育 Post-secondary	合計 Overall
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
使用個人電腦的主要目的 [#] (續) Major purpose of using PC [#] (Cont’d)				
使用內聯網(例如：搜尋 內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication)	19.1 (5.0%)	394.0 (14.6%)	467.3 (31.1%)	880.3 (19.2%)
做學校功課(不包括網上做功課) Doing school work or exercise (excluding doing school work or exercise online)	92.1 (24.1%)	395.0 (14.7%)	198.0 (13.2%)	685.1 (15.0%)
數據處理 / 分析 / 資料庫管理 Data processing / analysis / database management	15.0 (3.9%)	296.8 (11.0%)	358.2 (23.8%)	670.0 (14.6%)
編輯音樂 / 視訊檔 Music editing / Video editing	16.4 (4.3%)	227.9 (8.5%)	175.8 (11.7%)	420.1 (9.2%)
使用特設電腦系統(例如：會計 及人力資源管理) Using custom-made computer systems (e.g. searching account and human resources)	4.2 (1.1%)	167.8 (6.2%)	208.8 (13.9%)	380.8 (8.3%)
自我進修 Self-studying	28.4 (7.4%)	154.8 (5.7%)	155.1 (10.3%)	338.2 (7.4%)
其他 Others	10.7 (2.8%)	122.0 (4.5%)	157.5 (10.5%)	290.3 (6.3%)
合計 Overall	381.3	2 693.2	1 503.3	4 577.8

註釋：[#] 可選擇多項答案。

* 指具中一至中七教育程度或同等學歷的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比。

Notes：[#] Multiple answers were allowed.

* Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration in the respective educational attainment groups.

表 4.4g 按使用個人電腦的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4g Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by major purpose of using PC and economic activity status

使用個人電腦的主要目的 [#] Major purpose of using PC [#]	經濟活動身分 Economic activity status				合計 Overall
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment)	3 061.3 (99.3%)	807.8 (99.8%)	458.0 (98.4%)	207.8 (94.3%)	4 535.0 (99.1%)
文書處理 Word processing	2 369.4 (76.9%)	617.6 (76.3%)	221.5 (47.6%)	93.0 (42.2%)	3 301.5 (72.1%)
儲存及觀看數碼照片 Saving and viewing digital photo	1 980.6 (64.3%)	502.7 (62.1%)	255.3 (54.8%)	90.0 (40.8%)	2 828.6 (61.8%)
非網上數碼娛樂 Offline digital entertainment	1 484.2 (48.1%)	544.6 (67.3%)	201.2 (43.2%)	81.7 (37.1%)	2 311.7 (50.5%)
聽歌 Listening songs	1 028.3 (33.4%)	372.7 (46.0%)	106.9 (23.0%)	36.8 (16.7%)	1 544.9 (33.7%)
玩電腦遊戲 Playing PC games	841.6 (27.3%)	377.6 (46.6%)	119.4 (25.6%)	54.9 (24.9%)	1 393.5 (30.4%)
觀看光碟 / 鐳射數碼光碟及電視 Watching VCD / DVD and TV	677.0 (22.0%)	225.1 (27.8%)	77.0 (16.5%)	32.6 (14.8%)	1 011.6 (22.1%)
圖形 / 圖像處理 Graphics / image processing	916.2 (29.7%)	248.2 (30.7%)	64.8 (13.9%)	22.6 (10.2%)	1 251.8 (27.3%)

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration in the respective economic activity status groups.

(待續)
(To be cont'd)

表 4.4g(續) 按使用個人電腦的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4g Persons aged 10 and over who had used personal computer (PC) during the (Cont'd) 12 months before enumeration by major purpose of using PC and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
使用個人電腦的主要目的#(續) Major purpose of using PC# (Cont'd)					
簡報製作 Presentation slide production	700.8 (22.7%)	262.7 (32.5%)	35.7 (7.7%)	10.9 (4.9%)	1 010.1 (22.1%)
使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication)	762.5 (24.7%)	107.1 (13.2%)	8.0 (1.7%)	2.8 (1.3%)	880.3 (19.2%)
做學校功課(不包括網上做功課) Doing school work or exercise (excluding doing school work or exercise online)	139.8 (4.5%)	534.5 (66.0%)	8.9 (1.9%)	1.9 (0.9%)	685.1 (15.0%)
數據處理 / 分析 / 資料庫管理 Data processing / analysis / database management	586.9 (19.0%)	59.6 (7.4%)	18.0 (3.9%)	5.5 (2.5%)	670.0 (14.6%)
編輯音樂 / 視訊檔 Music editing / Video editing	303.1 (9.8%)	93.5 (11.5%)	19.1 (4.1%)	4.5 (2.0%)	420.1 (9.2%)

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration in the respective economic activity status groups.

(待續)
(To be cont'd)

表 4.4g(續) 按使用個人電腦的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
 Table 4.4g Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by major purpose of using PC and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons	人數 No. of persons	人數 No. of persons	
('000)	('000)	('000)	('000)	('000)	
使用個人電腦的主要目的 [#] (續) Major purpose of using PC [#] (Cont'd)					
使用特設電腦系統(例如：會計及人力資源管理) Using custom-made computer systems (e.g. searching account and human resources)	366.5 (11.9%)	10.6 (1.3%)	2.8 (0.6%)	§ (§)	380.8 (8.3%)
自我進修 Self-studying	166.6 (5.4%)	158.2 (19.5%)	10.6 (2.3%)	2.8 (1.3%)	338.2 (7.4%)
其他 Others	222.5 (7.2%)	57.7 (7.1%)	6.7 (1.4%)	3.3 (1.5%)	290.3 (6.3%)
合計 Overall	3 082.5	809.4	465.5	220.4	4 577.8

註釋：[#] 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比。

Notes : [#] Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration in the respective economic activity status groups.

表 4.4h 按使用個人電腦的次數及經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4h Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by frequency of using PC and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
使用個人電腦的次數 Frequency of using PC	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於 1 個月 1 次 Less than once a month	50.8 (1.6%)	§ (§)	22.1 (4.7%)	15.1 (6.9%)	88.0 (1.9%)
少於 1 星期 1 次但最少 1 個月 1 次 Less than once a week but at least once a month	89.7 (2.9%)	4.5 (0.6%)	33.4 (7.2%)	15.4 (7.0%)	142.9 (3.1%)
最少每星期 1 次 At least once a week	2 942.0 (95.4%)	805.0 (99.4%)	410.1 (88.1%)	189.9 (86.2%)	4 347.0 (95.0%)
最少每日 1 次 At least once a day	2 570.1 (83.4%)	750.5 (92.7%)	303.7 (65.2%)	138.5 (62.8%)	3 762.8 (82.2%)
2 至 4 日 1 次 Once every 2 to 4 days	257.1 (8.3%)	42.2 (5.2%)	77.5 (16.6%)	34.5 (15.7%)	411.3 (9.0%)
5 至 7 日 1 次 Once every 5 to 7 days	114.8 (3.7%)	12.3 (1.5%)	28.9 (6.2%)	16.9 (7.7%)	172.9 (3.8%)
總計 Total	3 082.5 (100.0%)	809.4 (100.0%)	465.5 (100.0%)	220.4 (100.0%)	4 577.8 (100.0%)

註釋：* 從事經濟活動人士包括就業人士及失業人士。

Notes: * Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration in the respective economic activity status groups.

表 4.5a 按使用個人電腦的地方劃分的在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士數目

Table 4.5a Persons aged 10 and over who had used personal computer (PC) at least once a week during the 12 months before enumeration by place of using PC

使用個人電腦的地方 [#] Place of using PC [#]	人數 No. of persons ('000)	百分比 %
在家 At home	4 201.6	96.7
在工作地方 At place of work	1 995.3	45.9
在學校 At place of study	745.0	17.1
在有由政府提供公眾電腦設施的地方 At places with public computer facilities provided by the Government	100.3	2.3
在網吧* At cyber-café*	17.5	0.4
在其他地方 At other places	271.1	6.2
合計 Overall	4 347.0	

註釋：# 可選擇多項答案。

* 網吧泛指一些以收費形式集中提供電腦與上網設施以及網上遊戲予顧客的商店。網吧並不包括以提供飲食為主，但亦設置電腦供顧客免費使用的咖啡室及快餐店等。

Notes : # Multiple answers were allowed.

* Cyber-café broadly refers to shops specialising in providing computer and Internet facilities as well as online games to customers at a charge. Coffee shops and fast food shops which mainly provide food and drinks together with free computer facilities are not regarded as cyber-cafés.

表 4.5b 按每星期用於個人電腦的時間及年齡劃分的在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士數目
Table 4.5b Persons aged 10 and over who had used personal computer (PC) at least once a week during the 12 months before enumeration by time spent in using PC per week and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
每星期用於個人電腦的時間(小時) Time spent in using PC per week (hours)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 1	1.2 (0.4%)	§ (§)	1.2 (0.1%)	4.0 (0.4%)	7.9 (0.9%)	6.5 (1.2%)	21.0 (0.5%)
1 - < 5	24.4 (8.1%)	12.7 (1.5%)	30.0 (3.3%)	55.9 (6.2%)	90.0 (10.4%)	75.6 (14.6%)	288.6 (6.6%)
5 - < 10	58.8 (19.4%)	50.6 (6.1%)	46.1 (5.0%)	82.6 (9.1%)	106.2 (12.2%)	86.6 (16.7%)	430.9 (9.9%)
10 - < 20	93.7 (31.0%)	161.1 (19.3%)	120.5 (13.1%)	137.1 (15.1%)	143.5 (16.5%)	122.5 (23.6%)	778.3 (17.9%)
20 - < 30	75.0 (24.8%)	233.6 (28.1%)	149.3 (16.3%)	136.7 (15.1%)	137.5 (15.8%)	87.8 (16.9%)	819.8 (18.9%)
30 - < 40	28.9 (9.6%)	156.0 (18.7%)	125.7 (13.7%)	113.6 (12.5%)	105.9 (12.2%)	59.4 (11.4%)	589.6 (13.6%)
40 - < 50	13.5 (4.5%)	104.5 (12.5%)	157.7 (17.2%)	155.1 (17.1%)	123.3 (14.2%)	44.2 (8.5%)	598.3 (13.8%)
≥ 50	6.8 (2.2%)	113.9 (13.7%)	287.7 (31.3%)	222.1 (24.5%)	153.1 (17.7%)	36.9 (7.1%)	820.5 (18.9%)
總計 Total	302.4 (100.0%)	832.6 (100.0%)	918.1 (100.0%)	907.1 (100.0%)	867.4 (100.0%)	519.3 (100.0%)	4 347.0 (100.0%)
平均時間(小時) Average duration (hours)	18.5	30.1	37.7	33.1	28.2	20.2	30.0

註釋：括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration in the respective age groups.

表 4.5c 按每星期用於個人電腦的時間及經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士數目

Table 4.5c Persons aged 10 and over who had used personal computer (PC) at least once a week during the 12 months before enumeration by time spent in using PC per week and economic activity status

每星期用於個人電腦 的時間(小時) Time spent in using PC per week (hours)	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	
< 1	13.0 (0.4%)	1.2 (0.2%)	4.5 (1.1%)	2.3 (1.2%)	21.0 (0.5%)
1 - < 5	155.4 (5.3%)	32.4 (4.0%)	66.7 (16.3%)	34.1 (18.0%)	288.6 (6.6%)
5 - < 10	224.9 (7.6%)	93.4 (11.6%)	72.3 (17.6%)	40.2 (21.2%)	430.9 (9.9%)
10 - < 20	403.6 (13.7%)	202.0 (25.1%)	115.6 (28.2%)	57.1 (30.1%)	778.3 (17.9%)
20 - < 30	472.7 (16.1%)	231.1 (28.7%)	86.8 (21.2%)	29.1 (15.3%)	819.8 (18.9%)
30 - < 40	410.4 (13.9%)	130.9 (16.3%)	36.1 (8.8%)	12.2 (6.4%)	589.6 (13.6%)
40 - < 50	501.6 (17.0%)	67.9 (8.4%)	19.0 (4.6%)	9.8 (5.2%)	598.3 (13.8%)
≥ 50	760.4 (25.8%)	46.0 (5.7%)	9.1 (2.2%)	5.0 (2.6%)	820.5 (18.9%)
總計 Total	2 942.0 (100.0%)	805.0 (100.0%)	410.1 (100.0%)	189.9 (100.0%)	4 347.0 (100.0%)
平均時間(小時) Average duration (hours)	34.5	24.0	16.3	15.4	30.0

註釋：* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士的百分比。

Notes: * Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration in the respective economic activity status groups.

表 4.6 按所進行非網上數碼娛樂活動的類別劃分的在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士數目
Table 4.6 Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the 12 months before enumeration by type of offline digital entertainment activities undertaken

所進行非網上數碼娛樂活動的類別 [#] Type of offline digital entertainment activities undertaken [#]	人數 No. of persons ('000)	百分比 %
聽歌 Listening songs	1 544.9	66.8
玩電腦遊戲 Playing PC games	1 393.5	60.3
觀看光碟 / 鐳射數碼光碟及電視 Watching VCD / DVD and TV	1 011.6	43.8
合計 Overall	2 311.7	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 4.7a 按為非網上數碼娛樂而使用個人電腦的次數 / 每星期為該目的而用於個人電腦的時間及性別劃分的在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士數目

Table 4.7a Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the 12 months before enumeration by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and sex

	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
為非網上數碼娛樂而使用 個人電腦的次數 Frequency of using PC for offline digital entertainment						
少於 1 星期 1 次 Less than once a week	99.7	8.5	110.2	9.7	209.9	9.1
最少每星期 1 次 At least once a week	1 077.2	91.5	1 024.7	90.3	2 101.8	90.9
每星期為該目的而用於個人 電腦的時間(小時) Time spent in using PC for such purpose per week (hours)						
< 1	61.7	(5.7)	74.7	(7.3)	136.4	(6.5)
1 - < 5	647.4	(60.1)	637.5	(62.2)	1 284.9	(61.1)
5 - < 10	201.3	(18.7)	185.7	(18.1)	387.1	(18.4)
10 - < 20	115.3	(10.7)	98.8	(9.6)	214.1	(10.2)
≥ 20	51.5	(4.8)	27.9	(2.7)	79.4	(3.8)
平均時間(小時)* Average duration (hours)*	5.0		4.3		4.7	
總計 Total	1 176.9	100.0	1 134.8	100.0	2 311.7	100.0

註釋：* 不包括在統計前 12 個月內為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別性別組別中佔所有在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的 10 歲及以上人士的百分比。

Notes : * Excluding persons who had used PC for offline digital entertainment less than once a week during the 12 months before enumeration.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the 12 months before enumeration in the respective sex groups.

表 4.7b 按為非網上數碼娛樂而使用個人電腦的次數 / 每星期為該目的而用於個人電腦的時間及年齡劃分的在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士數目

Table 4.7b Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the 12 months before enumeration by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
為非網上數碼娛樂而使用 個人電腦的次數 Frequency of using PC for offline digital entertainment	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
少於 1 星期 1 次 Less than once a week	10.3 5.2%	29.4 5.1%	43.4 8.1%	48.5 11.0%	49.6 13.7%	28.7 14.2%	209.9 9.1%
最少每星期 1 次 At least once a week	187.1 94.8%	540.9 94.9%	495.1 91.9%	391.5 89.0%	313.4 86.3%	173.8 85.8%	2 101.8 90.9%
每星期為該目的而用於 個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours)							
< 1	16.7 (8.9%)	18.6 (3.4%)	22.6 (4.6%)	28.2 (7.2%)	33.3 (10.6%)	16.9 (9.7%)	136.4 (6.5%)
1 - < 5	115.8 (61.9%)	309.0 (57.1%)	311.1 (62.8%)	249.3 (63.7%)	197.3 (63.0%)	102.4 (58.9%)	1 284.9 (61.1%)
5 - < 10	35.2 (18.8%)	112.3 (20.8%)	93.3 (18.8%)	69.2 (17.7%)	46.8 (14.9%)	30.2 (17.4%)	387.1 (18.4%)
10 - < 20	13.5 (7.2%)	66.5 (12.3%)	49.1 (9.9%)	35.9 (9.2%)	30.1 (9.6%)	18.8 (10.8%)	214.1 (10.2%)
≥ 20	5.9 (3.2%)	34.3 (6.3%)	19.0 (3.8%)	8.9 (2.3%)	5.8 (1.8%)	5.5 (3.1%)	79.4 (3.8%)
平均時間(小時)* Average duration (hours)*	4.2	5.7	4.8	4.1	3.9	4.6	4.7
總計 Total	197.5 100.0%	570.2 100.0%	538.5 100.0%	440.0 100.0%	363.0 100.0%	202.5 100.0%	2 311.7 100.0%

註釋：* 不包括在統計前 12 個月內為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的 10 歲及以上人士的百分比。

Notes: * Excluding persons who had used PC for offline digital entertainment less than once a week during the 12 months before enumeration.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the 12 months before enumeration in the respective age groups.

表 4.7c 按為非網上數碼娛樂而使用個人電腦的次數 / 每星期為該目的而用於個人電腦的時間及教育程度劃分的在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士數目

Table 4.7c Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the 12 months before enumeration by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and educational attainment

	教育程度 Educational attainment			
	小學及以下 Primary and below	中學 [#] Secondary [#]	專上教育 Post-secondary	合計 Overall
為非網上數碼娛樂而使用個人電腦的次數 Frequency of using PC for offline digital entertainment	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於 1 星期 1 次 Less than once a week	21.4 12.6%	129.3 9.5%	59.2 7.7%	209.9 9.1%
最少每星期 1 次 At least once a week	148.7 87.4%	1 238.8 90.5%	714.2 92.3%	2 101.8 90.9%
每星期為該目的而用於個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours)				
< 1	14.9 (10.0%)	82.3 (6.6%)	39.1 (5.5%)	136.4 (6.5%)
1 - < 5	89.3 (60.1%)	764.6 (61.7%)	430.9 (60.3%)	1 284.9 (61.1%)
5 - < 10	24.2 (16.2%)	230.4 (18.6%)	132.5 (18.5%)	387.1 (18.4%)
10 - < 20	14.6 (9.8%)	119.3 (9.6%)	80.2 (11.2%)	214.1 (10.2%)
≥ 20	5.7 (3.8%)	42.2 (3.4%)	31.5 (4.4%)	79.4 (3.8%)
平均時間(小時)* Average duration (hours)*	4.6	4.5	5.0	4.7
總計 Total	170.2 100.0%	1 368.1 100.0%	773.4 100.0%	2 311.7 100.0%

註釋：[#] 指具中一至中七教育程度或同等學歷的人士。

* 不包括在統計前 12 個月內為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的 10 歲及以上人士的百分比。

Notes: [#] Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

* Excluding persons who had used PC for offline digital entertainment less than once a week during the 12 months before enumeration.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the 12 months before enumeration in the respective educational attainment groups.

表 4.7d 按為非網上數碼娛樂而使用個人電腦的次數 / 每星期為該目的而用於個人電腦的時間及經濟活動身分劃分的在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦的 10 歲及以上人士數目

Table 4.7d Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment during the 12 months before enumeration by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士 [#] Economically active persons [#]	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
為非網上數碼娛樂而使用 個人電腦的次數 Frequency of using PC for offline digital entertainment	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
少於 1 星期 1 次 Less than once a week	138.9 9.4%	27.6 5.1%	30.2 15.0%	13.2 16.2%	209.9 9.1%
最少每星期 1 次 At least once a week	1 345.3 90.6%	517.0 94.9%	171.0 85.0%	68.5 83.8%	2 101.8 90.9%
每星期為該目的而用於 個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours)					
< 1	87.0 (6.5%)	27.5 (5.3%)	15.0 (8.8%)	6.9 (10.1%)	136.4 (6.5%)
1 - < 5	838.3 (62.3%)	309.4 (59.9%)	101.0 (59.0%)	36.2 (52.8%)	1 284.9 (61.1%)
5 - < 10	245.8 (18.3%)	101.2 (19.6%)	29.5 (17.2%)	10.6 (15.4%)	387.1 (18.4%)
10 - < 20	134.8 (10.0%)	49.7 (9.6%)	19.5 (11.4%)	10.0 (14.7%)	214.1 (10.2%)
≥ 20	39.5 (2.9%)	29.2 (5.6%)	6.0 (3.5%)	4.8 (7.0%)	79.4 (3.8%)
平均時間(小時)* Average duration (hours)*	4.5	5.2	4.6	5.8	4.7
總計 Total	1 484.2 100.0%	544.6 100.0%	201.2 100.0%	81.7 100.0%	2 311.7 100.0%

註釋：[#] 從事經濟活動人士包括就業人士及失業人士。

* 不包括在統計前 12 個月內為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾為非網上數碼娛樂而使用個人電腦最少每星期一次的 10 歲及以上人士的百分比。

Notes: [#] Economically active persons comprise employed persons and unemployed persons.

* Excluding persons who had used PC for offline digital entertainment less than once a week during the 12 months before enumeration.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC for offline digital entertainment at least once a week during the 12 months before enumeration in the respective economic activity status groups.

5 互聯網服務的使用情況 Usage of Internet service

曾使用互聯網服務的人士

5.1 約4 580 100名10歲及以上的人士在統計前12個月內曾使用互聯網服務，佔所有10歲及以上人士的72.9%。有關數字較在2009年6月至8月期間進行的類似統計調查所得的相應數字為高(分別為4 300 000人及佔所有10歲及以上人士的69.4%)。(表5.1)

5.2 在統計前12個月內曾使用互聯網服務的4 580 100名人士中，90.9%曾透過固定上網設備使用互聯網服務，而77.4%則曾透過流動上網設備使用互聯網服務。(表5.2)

年齡及性別

5.3 按年齡組別分析，15-24歲人士在統計前12個月內曾使用互聯網服務的比率最高，達99.5%。其次是10-14歲人士(99.4%)及25-34歲人士(98.2%)。年紀較長的人士使用互聯網服務的比率較低，其中只有48.9%的55-64歲人士及13.1%的65歲及以上人士在統計前12個月內曾使用互聯網服務。(圖5.1及表5.3a)

5.4 再按性別分析，10至34歲的男性及女性在統計前12個月內曾使用互聯網服務的比率大致相若(介乎97.9%至99.7%)。對於35歲及以上的人士而言，男性在統計前12個月內曾使用互聯網服務的比率(介乎17.7%至94.0%)較女性(介乎9.0%至89.6%)為高。(表5.3a)

Persons who had used Internet service

5.1 Some 4 580 100 persons aged 10 and over had used Internet service during the 12 months before enumeration, constituting 72.9% of all persons aged 10 and over. The corresponding figures were higher than those of the similar survey conducted during June to August 2009 (at 4 300 000 persons and 69.4% of all persons aged 10 and over respectively). (Table 5.1)

5.2 Of those 4 580 100 persons who had used Internet service during the 12 months before enumeration, 90.9% had used Internet service via non-mobile web device and 77.4% via mobile web device. (Table 5.2)

Age and sex

5.3 Analysed by age group, persons aged 15-24 had the highest rate of having used Internet service during the 12 months before enumeration, at 99.5%. This was followed by persons aged 10-14 (99.4%) and those aged 25-34 (98.2%). Lower rates of having used Internet service were recorded for elder persons. In particular, only 48.9% of persons aged 55-64 and 13.1% of those aged 65 and over had used Internet service during the 12 months before enumeration. (Chart 5.1 and Table 5.3a)

5.4 Further analysed by sex, males and females aged 10 to 34 had similar rates of having used Internet service during the 12 months before enumeration (ranged from 97.9% to 99.7%). For persons aged 35 and over, the rate of having used Internet service during the 12 months before enumeration was higher for males (ranged from 17.7% to 94.0%) than their female counterpart (ranged from 9.0% to 89.6%). (Table 5.3a)

教育程度

5.5 在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士中，59.0%具中學教育程度。另外 32.8%具專上教育程度與 8.2%具小學及以下教育程度。具專上教育程度的人士在統計前 12 個月內曾使用互聯網服務的比率最高，為 97.3%。具中學教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 81.4%及 26.5%。(表 5.3b)

經濟活動身分

5.6 按經濟活動身分分析，學生在統計前 12 個月內曾使用互聯網服務的比率最高，達 99.7%。其次為從事經濟活動人士(85.1%)。料理家務者及退休人士使用互聯網服務的比率較低，分別為 55.8%及 20.4%。(表 5.3c)

使用互聯網服務的次數

5.7 約 4 391 100 名 10 歲及以上人士在統計前 12 個月內使用互聯網服務最少每星期 1 次，佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的 95.9%。約 84.6%甚至最少每日使用 1 次互聯網服務。(表 5.3d)

5.8 按經濟活動身分分析，學生使用互聯網服務的次數最為頻密。在統計前 12 個月內曾使用互聯網服務的 10 歲及以上學生中，99.5%最少每星期使用 1 次互聯網服務。從事經濟活動人士及料理家務者的相應百分比分別為 96.4%及 89.6%。(表 5.3d)

Educational attainment

5.5 Of all persons aged 10 and over who had used Internet service during the 12 months before enumeration, 59.0% had attained secondary education. Another 32.8% had attained post-secondary education and 8.2% had attained primary education and below. The rate of having used Internet service during the 12 months before enumeration was the highest for persons having attained post-secondary education, at 97.3%. The corresponding rates for those persons having attained secondary education and primary education and below were 81.4% and 26.5% respectively. (Table 5.3b)

Economic activity status

5.6 Analysed by economic activity status, students had the highest rate of having used Internet service during the 12 months before enumeration, at 99.7%. This was followed by economically active persons (85.1%). Home-makers and retired persons had relatively lower rates of having used Internet service, at 55.8% and 20.4% respectively. (Table 5.3c)

Frequency of using Internet service

5.7 Some 4 391 100 persons aged 10 and over had used Internet service at least once a week during the 12 months before enumeration, constituting 95.9% of all persons aged 10 and over who had used Internet service during the 12 months before enumeration. Some 84.6% had even used Internet service at least once a day. (Table 5.3d)

5.8 Analysed by economic activity status, students had used Internet service most frequently. Of all students aged 10 and over who had used Internet service during the 12 months before enumeration, 99.5% had used Internet service at least once a week. The corresponding percentages for economically active persons and home-makers were 96.4% and 89.6% respectively. (Table 5.3d)

使用互聯網服務的主要目的

5.9 就該 4 580 100 名在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士而言，他們上網的主要目的為「資訊查詢」(該些人士中 95.7%提及此目的)，當中包括「上網閱讀報章 / 新聞 / 雜誌」(82.9%)及「查閱娛樂、消閒指南」(67.4%)。其次是「通訊 / 互動」(90.1%)。(表 5.4a)

5.10 按性別分析，除了比例上較多男性使用互聯網服務「玩網上遊戲」、「下載檔案 / 軟件」及「上網搜尋資料 / 下載資料(不包括政府資料)」外，男性與女性使用互聯網服務的目的的百分比分布大致相同。(表 5.4a)

5.11 相對其他年齡組別人士，15 至 34 歲人士中有較高百分比為了「通訊 / 互動」及「下載檔案 / 軟件」而使用互聯網服務。另一方面，10 至 34 歲人士中則有顯著較高的百分比為了「網上數碼娛樂」而使用互聯網服務。(表 5.4b)

5.12 按教育程度分析，具中學及以上教育程度的人士較普遍為了「資訊查詢」及「通訊 / 互動」而使用互聯網服務。(表 5.4c)

5.13 按經濟活動身分分析，從事經濟活動人士及學生中有較高百分比為了「通訊 / 互動」而使用互聯網服務。特別就學生而言，他們顯著有較高的百分比為了「網上數碼娛樂」及「下載檔案 / 軟件」而使用互聯網服務。(表 5.4d)

Major purpose of using Internet service

5.9 For those 4 580 100 persons aged 10 and over who had used Internet service during the 12 months before enumeration, their major purposes of using Internet service were “information searching” (as cited by 95.7% of those persons), including “reading newspapers / news / magazines online” (82.9%) and “searching for entertainment / leisure guide” (67.4%). This was followed by “communication / interaction” (90.1%). (Table 5.4a)

5.10 Analysed by sex, the percentage distribution in respect of the usage of Internet service for various purposes was broadly the same between males and females, except that proportionally more males had used Internet service for “playing online games”, “downloading files / software” and “searching for / downloading information online (excluding Government information)”. (Table 5.4a)

5.11 As compared to persons in other age groups, persons aged 15 to 34 had higher percentages using Internet service for “communication / interaction” and “downloading files / software”. On the other hand, persons aged 10 to 34 had much higher percentages using Internet service for “online digital entertainment”. (Table 5.4b)

5.12 Analysed by educational attainment, persons having attained secondary education and above had used Internet service extensively for “information searching” and “communication / interaction”. (Table 5.4c)

5.13 Analysed by economic activity status, economically active persons and students had comparatively higher percentages using Internet service for “communication / interaction”. For students in particular, a much higher percentage of them had used Internet service for “online digital entertainment” and “downloading files / software”. (Table 5.4d)

使用互聯網服務最少每星期一次的人士

Persons who had used Internet service at least once a week

*每星期使用互聯網服務的時間**Time spent in using Internet service per week*

5.14 在該 4 391 100 名在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士中，7.5% 表示每星期使用互聯網服務少於 5 小時。另外 30.5% 每星期使用 5 至少於 20 小時，而 62.0% 每星期使用 20 小時及以上。就該 4 391 100 人整體而言，他們每星期使用互聯網服務的平均時間為 28.7 小時。（表 5.5a）

5.14 Of the 4 391 100 persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration, 7.5% reported that they had used Internet service for less than 5 hours per week. Another 30.5% had done so for 5 to less than 20 hours per week, while 62.0% for 20 hours and more per week. For those 4 391 100 persons taken together, their average time spent in using Internet service per week was 28.7 hours. (Table 5.5a)

5.15 按年齡組別分析，25 - 34 歲人士每星期使用互聯網服務的平均時間最長，他們每星期平均使用互聯網服務 37.1 小時。其次為 15 - 24 歲人士 (32.2 小時) 及 35 - 44 歲人士 (30.5 小時)。（表 5.5a）

5.15 Analysed by age group, persons aged 25 - 34 spent the longest time in using Internet service per week on average. Their average time spent in using Internet service was 37.1 hours per week. This was followed by persons aged 15 - 24 (32.2 hours) and those aged 35 - 44 (30.5 hours). (Table 5.5a)

5.16 按經濟活動身分分析，從事經濟活動人士每星期平均使用互聯網服務 31.9 小時。學生及料理家務者的相應數字分別為 25.7 小時及 17.9 小時。（表 5.5b）

5.16 Analysed by economic activity status, economically active persons had used Internet service for an average of 31.9 hours per week. The corresponding figures for students and home-makers were 25.7 hours and 17.9 hours respectively. (Table 5.5b)

*使用互聯網服務的地方**Place of using Internet service*

5.17 在該 4 391 100 名在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士中，大部分 (96.1%) 表示他們曾在家中使用互聯網服務。而 44.8% 曾在工作地方使用及 14.9% 曾在學校使用互聯網服務。（表 5.6）

5.17 Of those 4 391 100 persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration, the majority (96.1%) reported that they had used Internet service at home. Some 44.8% had used Internet service at place of work and 14.9% at place of study. (Table 5.6)

為網上數碼娛樂而使用互聯網服務的人士

5.18 約3 025 800名10歲及以上人士曾在統計前12個月內為網上數碼娛樂(包括玩網上遊戲、上網聽歌 / 電台節目、上網觀看影視節目及上網看書 / 小說 / 漫畫)而使用互聯網服務，佔所有曾在統計前12個月內使用互聯網服務的10歲及以上人士的66.1%。(表5.4a)

所進行的網上數碼娛樂活動類別

5.19 在該3 025 800人中，79.9%在統計前12個月內曾為「上網觀看影視節目」而使用互聯網服務。而61.5%為「上網聽歌 / 電台節目」，54.1%為「玩網上遊戲」及24.4%為「上網看書 / 小說 / 漫畫」而使用互聯網服務。(表5.7)

為網上數碼娛樂而使用互聯網服務的次數 / 每星期為網上數碼娛樂而使用互聯網服務的時間

5.20 在該3 025 800名在統計前12個月內曾為網上數碼娛樂而使用互聯網服務的10歲及以上人士中，2 968 200人(98.1%)為該目的而使用互聯網服務最少每星期一次，另外1.9%則每星期使用少於一次。(表5.8a)

5.21 在該3 025 800名在統計前12個月內曾為網上數碼娛樂而使用互聯網服務最少每星期一次的10歲及以上人士中，65.7%表示每星期為該目的使用互聯網服務少於10小時。另外22.5%每星期使用10至少於20小時。就該3 025 800人整體而言，他們每星期為網上數碼娛樂而使用互聯網服務的平均時間為9.3小時。(表5.8a)

Persons who had used Internet service for online digital entertainment

5.18 Some 3 025 800 persons aged 10 and over had used Internet service for online digital entertainment (including playing online games, listening songs / radio programmes online, watching video programmes online and reading online books / fiction / comic) during the 12 months before enumeration, constituting 66.1% of all persons aged 10 and over who had used Internet service during the 12 months before enumeration. (Table 5.4a)

Type of online digital entertainment activities undertaken

5.19 Some 79.9% of those 3 025 800 persons had used Internet service for “watching video programmes online” during the 12 months before enumeration. About 61.5% had used Internet service for “listening songs / radio programmes online”, 54.1% for “playing online games” and 24.4% for “reading online books / fiction / comic”. (Table 5.7)

Frequency of using Internet service for online digital entertainment / time spent in using Internet service for online digital entertainment per week

5.20 Of those 3 025 800 persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration, 2 968 200 persons (98.1%) had used Internet service for such purpose at least once a week while 1.9% had done so less than once a week. (Table 5.8a)

5.21 Of those 3 025 800 persons aged 10 and over who had used Internet service for online digital entertainment at least once a week during the 12 months before enumeration, 65.7% reported that they had used Internet service for such purpose for less than 10 hours per week. Another 22.5% had done so for 10 to less than 20 hours per week. For those 3 025 800 persons taken together, their average time spent in using Internet service for online digital entertainment per week was 9.3 hours. (Table 5.8a)

5.22 按性別分析，在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的男性中，98.5%表示他們為該目的而使用互聯網服務最少每星期一次。他們平均每星期為網上數碼娛樂而使用互聯網服務 10.0 小時。女性的相應數字分別為 97.7%及 8.7 小時。（表 5.8a）

5.23 按年齡組別分析，在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 15 - 24 歲人士中，99.8%為該目的而使用互聯網服務最少每星期一次。相應數字由 10 - 14 歲人士的 99.7%遞降至 55 歲及以上人士的 93.5%。在該些為網上數碼娛樂而使用互聯網服務最少每星期一次的人士當中，15 - 24 歲人士為該目的而使用互聯網服務的時間最長，平均每星期 12.4 小時。其次是 25 - 34 歲人士(10.3 小時)及 10 - 14 歲人士(9.3 小時)。（表 5.8b）

5.24 按教育程度分析，在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的具專上教育程度的人士中，99.7%為該目的而使用互聯網服務最少每星期一次。具中學教育程度人士的相應百分比為 97.8%，而具小學及以下教育程度人士的相應百分比則為 91.9%。在該些為網上數碼娛樂而使用互聯網服務最少每星期一次的人士當中，具專上教育程度的人士平均每星期為該目的而使用互聯網服務的時間最長，達 9.6 小時。（表 5.8c）

5.25 按經濟活動身分分析，在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的學生中，99.8%為該目的而使用互聯網服務最少每星期一次。他們平均每星期為網上數碼娛樂而使用互聯網服務 11.4 小時。從事經濟活動人士的相應數字為 98.3%及 8.9 小時；而料理家務者的相應數字則為 94.4%及 8.2 小時。（表 5.8d）

5.22 Analysed by sex, 98.5% of males who had used Internet service for online digital entertainment during the 12 months before enumeration reported that they had used Internet service for such purpose at least once a week. Among them, the average time spent in using Internet service for online digital entertainment per week was 10.0 hours. The corresponding figures for their female counterpart were 97.7% and 8.7 hours respectively. (Table 5.8a)

5.23 Analysed by age group, of those persons aged 15 - 24 who had used Internet service for online digital entertainment during the 12 months before enumeration, 99.8% had used Internet service for such purpose at least once a week. The corresponding percentages decreased from 99.7% for persons aged 10 - 14 to 93.5% for those aged 55 and over. Among those who had used Internet service for online digital entertainment at least once a week, persons aged 15 - 24 spent the longest time in using Internet service for such purpose, at an average of 12.4 hours per week. This was followed by persons aged 25 - 34 (10.3 hours) and those aged 10 - 14 (9.3 hours). (Table 5.8b)

5.24 Analysed by educational attainment, of those persons having attained post-secondary education who had used Internet service for online digital entertainment during the 12 months before enumeration, 99.7% had used Internet service for such purpose at least once a week, as compared to 97.8% for those having attained secondary education and 91.9% for those having attained primary education and below. Among those persons who had used Internet service for online digital entertainment at least once a week, the average time spent in using Internet service for such purpose per week was the longest for those having attained post-secondary education, at 9.6 hours. (Table 5.8c)

5.25 Analysed by economic activity status, 99.8% of students who had used Internet service for online digital entertainment during the 12 months before enumeration reported that they had used Internet service for such purpose at least once a week. Among them, the average time spent in using Internet service for online digital entertainment per week was 11.4 hours. The corresponding figures for economically active persons were 98.3% and 8.9 hours, while those for

5.26 有 5 940 400 名 10 歲及以上人士擁有選定有流動上網功能的設備，佔所有 10 歲及以上人士的 94.5%。有關數字較 2009 年 6 月至 8 月期間進行的類似統計調查的相應數字為高(分別為 5 717 700 人及佔所有 10 歲及以上人士的 92.3%)。(表 5.9)

5.27 在該 5 940 400 名擁有選定流動上網設備的人士中，99.8% 擁有手提電話 / 智能手機；29.7% 有便攜式 / 筆記簿型電腦 / 小筆電 / 平板電腦及 2.0% 有便攜式電子遊戲機 / 電子書閱讀器及其他設備。2009 年 6 月至 8 月期間進行的類似統計調查的相應數字分別為 98.8%、16.7% 及 3.6%。(表 5.9)

5.28 有 3 789 800 名 10 歲及以上人士擁有有 Wi-Fi 功能的流動上網設備，佔所有 10 歲及以上人士的 60.3%。在該 3 789 800 人中，93.6% 擁有手提電話 / 智能手機；38.5% 有便攜式 / 筆記簿型電腦 / 小筆電及 16.7% 有平板電腦。(表 5.10)

智能電話的普及情況

5.29 統計調查結果顯示約 3 395 900 名 10 歲及以上人士擁有智能電話，佔所有 10 歲及以上人士的 54.0%。(表 5.11a)

年齡及性別

5.30 在該 3 395 900 名擁有智能電話的人士中，15 至 44 歲的人士有較大比例擁有智能電話(介乎 74.5% - 87.0%)。男性(56.4%)擁有智能電話的比率較女性(51.8%)為高。(表 5.11a)

教育程度

5.31 按教育程度分析，具專上教育程度的人士擁有智能電話的比率最高，達 81.4%；具中學教育程度及具小學及以下教育程度的人士的相應比率分別為 58.5% 及 13.8%。(表 5.11b)

home-makers were 94.4% and 8.2 hours. (Table 5.8d)

5.26 Some 5 940 400 persons aged 10 and over had selected mobile web device, constituting 94.5% of all persons aged 10 and over. The corresponding figures were higher than those of the similar survey conducted during June to August 2009 (at 5 717 700 persons and 92.3% of all persons aged 10 and over respectively). (Table 5.9)

5.27 Of those 5 940 400 persons who had selected mobile web device, 99.8% had mobile phone / smartphone, 29.7% had laptop / notebook / netbook / tablet and 2.0% had game console, eBook reader and other devices. The corresponding figures obtained from the similar survey conducted during June to August 2009 were 98.8%, 16.7% and 3.6% respectively. (Table 5.9)

5.28 Some 3 789 800 persons aged 10 and over had mobile web device with Wi-Fi function, constituting 60.3% of all persons aged 10 and over. Of those 3 789 800 persons, 93.6% had mobile phone / smartphone, 38.5% had laptop / notebook / netbook and 16.7% had tablet. (Table 5.10)

Penetration of smartphone

5.29 The survey results showed that some 3 395 900 persons aged 10 and over had smartphone, constituting 54.0% of all persons aged 10 and over. (Table 5.11a)

Age and Sex

5.30 Of those 3 395 900 persons who had smartphone, persons aged 15 to 44 had higher rates of having smartphone (ranging from 74.5% to 87.0%). The rate of having smartphone for males (56.4%) was higher than their female counterpart (51.8%). (Table 5.11a)

Educational attainment

5.31 Analysed by educational attainment, persons having attained post-secondary education had the highest rate of having smartphone, at 81.4%. The corresponding rates of those having

attained secondary education and primary education and below were 58.5% and 13.8% respectively. (Table 5.11b)

經濟活動身分

5.32 按經濟活動身分分析，從事經濟活動人士擁有智能電話的比率最高，達 68.1%。其次為學生(64.9%)。料理家務者及退休人士擁有智能電話的比率相對較低，分別為 34.5%及 10.2%。(表 5.11c)

Economic activity status

5.32 Analysed by economic activity status, economically active persons had the highest rate of having smartphone, at 68.1%. This was followed by students (64.9%). Home-makers and retired persons had relatively lower rates of having smartphone, at 34.5% and 10.2% respectively. (Table 5.11c)

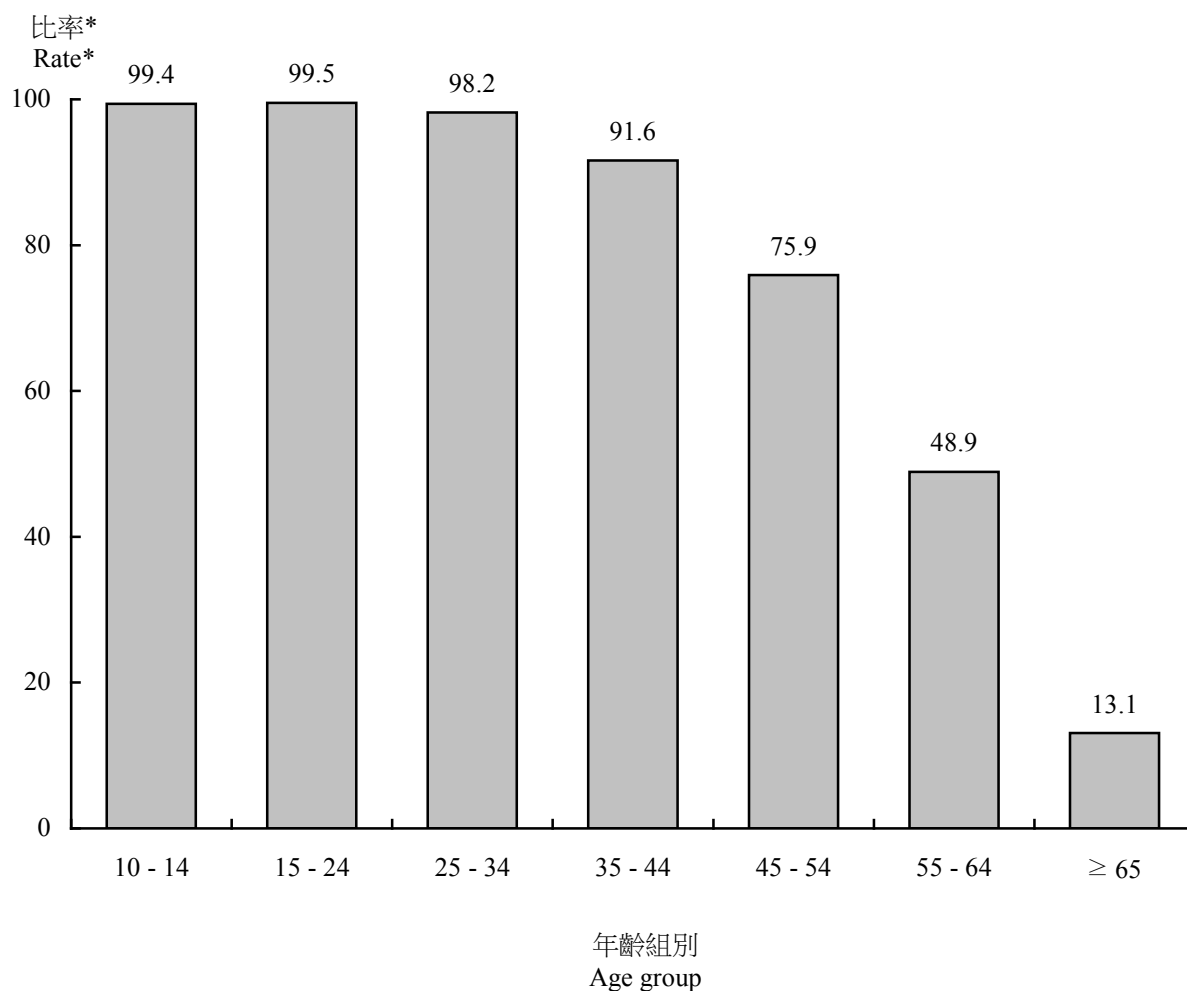
擁有智能電話的數目

5.33 在該 3 395 900 名擁有智能電話的人士中，93.8%擁有 1 部智能電話，5.6%擁有 2 部及 0.6%擁有 3 部及以上智能電話。(表 5.11d)

Number of smartphone owned

5.33 Of those 3 395 900 persons who had smartphone, 93.8% had one, 5.6% had two and 0.6% had three and more. (Table 5.11d)

圖 5.1 按年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的比率
Chart 5.1 Rate of persons aged 10 and over who had used Internet service during the 12 months before enumeration by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note: * As a percentage of all persons in the respective age groups.

表 5.1 在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.1 Persons aged 10 and over who had used Internet service during the 12 months before enumeration

統計期間 [#] Survey period [#]	人數 No. of persons ('000)	比率* Rate*
2000 年 1 月至 3 月 January - March 2000	1 855.2	30.3
2001 年 4 月至 6 月 April - June 2001	2 601.3	43.3
2002 年 5 月至 7 月 May - July 2002	2 918.8	48.2
2003 年 5 月至 8 月 May - August 2003	3 212.8	52.2
2004 年 6 月至 8 月 June - August 2004	3 479.7	56.4
2005 年 5 月至 8 月 May - August 2005	3 526.2	56.9
2006 年 6 月至 8 月 June - August 2006	3 770.4	60.8
2007 年 7 月至 9 月 July - September 2007	3 961.4	64.8
2008 年 7 月至 9 月 July - September 2008	4 123.9	66.7
2009 年 6 月至 8 月 June - August 2009	4 300.0	69.4
2012 年 6 月至 8 月 June - August 2012	4 580.1	72.9

註釋：[#] 人口數字已於 2000 年 8 月改為以「居住人口」方法計算，自 2001 年進行的統計調查所得的有關在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的統計數字亦以經修訂的居港人口估計為基礎。

上表中 2002 年至 2006 年、2007 年至 2009 年及 2012 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有 10 歲及以上人士的百分比。

Notes: [#] The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to persons aged 10 and over who had used Internet service during the 12 months before enumeration obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

Data of 2002-2006, 2007-2009 and 2012 in the above table are compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all persons aged 10 and over in the respective survey periods.

表 5.2 按曾使用的上網設備類別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.2 Persons aged 10 and over who had used Internet service during the 12 months before enumeration by type of web device used for connection to the Internet

曾使用的上網設備類別 [#] Type of web device used for connection to the Internet [#]	人數 No. of persons ('000)	百分比* %*
透過固定上網設備 Via non-mobile web device	4 161.9	90.9 (66.2)
桌面電腦 Desktop computer	3 935.7	85.9 (62.6)
便攜式 / 筆記簿型電腦 / 小筆電 Laptop / notebook / netbook	662.6	14.5 (10.5)
平板電腦 Tablet	67.5	1.5 (1.1)
桌面電子遊戲機 Desktop game console	15.9	0.3 (0.3)
其他非流動上網設備 Other non-mobile devices	\$	\$ (\$)
透過流動上網設備 Via mobile web device	3 544.5	77.4 (56.4)
手提電話 / 智能手機 Mobile phone / smartphone	3 157.9	68.9 (50.2)
有無線上網功能的桌面 / 便攜式 / 筆記簿型電腦 / 小筆電 Desktop / laptop / notebook / netbook with wireless Internet connection	1 761.1	38.5 (28.0)
平板電腦 Tablet	895.0	19.5 (14.2)
便攜式電子遊戲機 Portable game console	33.4	0.7 (0.5)
其他流動上網設備 Other mobile devices	14.1	0.3 (0.2)
合計 Overall	4 580.1	(72.9)

註釋：[#] 可選擇多項答案。

* 括號內的數字顯示在統計時所有 10 歲及以上人士中所佔的百分比。

Notes: [#] Multiple answers were allowed.

* Figures in brackets represent the percentages in respect of all persons aged 10 and over at the time of enumeration.

表 5.3a 按年齡及性別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
 Table 5.3a Persons aged 10 and over who had used Internet service during the 12 months before enumeration by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	156.0	6.8	99.2	146.7	6.4	99.7	302.7	6.6	99.4
15 - 24	427.3	18.6	99.4	413.3	18.1	99.6	840.7	18.4	99.5
25 - 34	444.2	19.4	98.4	493.1	21.5	97.9	937.2	20.5	98.2
35 - 44	444.0	19.4	94.0	517.7	22.6	89.6	961.6	21.0	91.6
45 - 54	480.8	21.0	80.7	466.0	20.4	71.5	946.8	20.7	75.9
55 - 64	261.7	11.4	54.6	208.5	9.1	43.2	470.2	10.3	48.9
≥ 65	77.4	3.4	17.7	43.5	1.9	9.0	120.9	2.6	13.1
合計# Overall#	2 291.3	100.0 (50.0)	75.8	2 288.8	100.0 (50.0)	70.2	4 580.1	100.0 (100.0)	72.9

註釋： * 在個別年齡及性別分組中佔所有人士的百分比。以所有 10 - 14 歲的男性為例，99.2% 在統計前 12 個月內曾使用互聯網服務。

括號內的數字顯示在所有曾使用互聯網服務的 10 歲及以上人士中所佔的百分比。

Notes: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.2% had used Internet service during the 12 months before enumeration.

Figures in brackets represent the percentage in respect of all persons aged 10 and over who had used Internet service.

表 5.3b 按教育程度劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.3b Persons aged 10 and over who had used Internet service during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	376.9	8.2	26.5
中學# Secondary#	2 701.9	59.0	81.4
專上教育 Post-secondary	1 501.3	32.8	97.3
合計 Overall	4 580.1	100.0	72.9

註釋：* 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，97.3%在統計前 12 個月內曾使用互聯網服務。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 97.3% had used Internet service during the 12 months before enumeration.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 5.3c 按經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.3c Persons aged 10 and over who had used Internet service during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 092.4	67.5	85.1
非從事經濟活動 Economically inactive	1 487.7	32.5	56.1
學生 <i>Students</i>	808.3	17.6	99.7
料理家務者 <i>Home-makers</i>	465.7	10.2	55.8
退休人士 <i>Retired persons</i>	193.3	4.2	20.4
其他 <i>Others</i>	20.4	0.4	32.5
合計 Overall	4 580.1	100.0	72.9

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動人士為例，85.1%在統計前 12 個月內曾使用互聯網服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 85.1% had used Internet service during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 5.3d 按使用互聯網服務的次數及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.3d Persons aged 10 and over who had used Internet service during the 12 months before enumeration by frequency of using Internet service and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
使用互聯網服務的次數 Frequency of using Internet service	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於 1 個月 1 次 Less than once a month	39.1 (1.3%)	§ (§)	17.3 (3.7%)	12.2 (5.7%)	68.8 (1.5%)
少於 1 星期 1 次但 最少 1 個月 1 次 Less than once a week but at least once a month	71.2 (2.3%)	3.6 (0.4%)	31.2 (6.7%)	14.2 (6.7%)	120.2 (2.6%)
最少每星期 1 次 At least once a week	2 982.1 (96.4%)	804.5 (99.5%)	417.3 (89.6%)	187.3 (87.6%)	4 391.1 (95.9%)
最少每日 1 次 At least once a day	2 659.4 (86.0%)	754.7 (93.4%)	320.5 (68.8%)	139.0 (65.0%)	3 873.6 (84.6%)
2 至 4 日 1 次 Once every 2 to 4 days	226.0 (7.3%)	38.5 (4.8%)	70.2 (15.1%)	34.0 (15.9%)	368.7 (8.1%)
5 至 7 日 1 次 Once every 5 to 7 days	96.7 (3.1%)	11.2 (1.4%)	26.6 (5.7%)	14.3 (6.7%)	148.8 (3.2%)
總計 Total	3 092.4 (100.0%)	808.3 (100.0%)	465.7 (100.0%)	213.7 (100.0%)	4 580.1 (100.0%)

註釋：* 從事經濟活動人士包括就業人士及失業人士。

Notes: * Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective economic activity status groups.

表 5.4a 按使用互聯網服務的主要目的及性別劃分的在統計前 12 個月內曾使用互聯網服務的十歲及以上人士數目
Table 5.4a Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and sex

使用互聯網服務的主要目的# Major purpose of using Internet service#	男 Male		女 Female		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
資訊查詢 Information searching	2 197.1	95.9	2 184.1	95.4	4 381.2	95.7
上網閱讀報章 / 新聞(時事、 財經、娛樂、體育) / 雜誌 Reading newspapers / news (current affairs, finance, entertainment, sports) / magazines online	1 917.2	83.7	1 880.1	82.1	3 797.4	82.9
查閱娛樂、消閒指南 Searching for entertainment / leisure guide	1 534.2	67.0	1 552.8	67.8	3 086.9	67.4
瀏覽政府網站 / 上網搜尋或下 載政府資料 Browsing Government websites / searching for or downloading Government information online	1 215.2	53.0	1 197.5	52.3	2 412.7	52.7
上網搜尋資料 / 下載資料 (不包括政府資料) Searching for / downloading information online (excluding Government information)	1 256.0	54.8	1 126.3	49.2	2 382.3	52.0
上網找工作 / 求職招聘 Online job search and recruitment	431.8	18.8	460.1	20.1	891.8	19.5
其他 Others	1 065.9	46.5	1 191.8	52.1	2 257.6	49.3
通訊 / 互動 Communication / interaction	2 070.7	90.4	2 057.4	89.9	4 128.1	90.1
收發電子郵件 Sending and receiving e-mail	1 890.3	82.5	1 876.7	82.0	3 766.9	82.2
網上即時通訊 Instant online communication	1 604.6	70.0	1 610.1	70.3	3 214.8	70.2
網上互動 Online interaction	1 513.3	66.0	1 545.1	67.5	3 058.3	66.8

註釋： # 可選擇多項答案。

Note : # Multiple answers were allowed.

(待續)
(To be cont'd)

表 5.4a(續) 按使用互聯網服務的主要目的及性別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目

Table 5.4a Persons aged 10 and over who had used Internet service during the (Cont'd) 12 months before enumeration by major purpose of using Internet service and sex

使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	男 Male		女 Female		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
網上數碼娛樂 Online digital entertainment	1 500.3	65.5	1 525.6	66.7	3 025.8	66.1
上網觀看影視節目 <i>Watching video programmes online</i>	1 165.0	50.8	1 253.2	54.8	2 418.2	52.8
上網聽歌 / 電台節目 <i>Listening songs / radio programmes online</i>	912.0	39.8	947.7	41.4	1 859.7	40.6
玩網上遊戲 <i>Playing online games</i>	905.5	39.5	732.4	32.0	1 638.0	35.8
上網看書 / 小說 / 漫畫 <i>Reading online books / fiction / comic</i>	398.2	17.4	341.1	14.9	739.4	16.1
網上購物 / 處理金融交易 Online shopping / finance transaction	1 019.2	44.5	1 021.2	44.6	2 040.4	44.5
網上銀行服務 / 網上賬單繳費 / 金融交易 <i>Online banking service / bill payment / finance transaction</i>	873.7	38.1	806.3	35.2	1 680.0	36.7
其他網上購物 <i>Other online shopping</i>	589.8	25.7	643.3	28.1	1 233.0	26.9
下載檔案 / 軟件 Downloading files / software	864.0	37.7	693.4	30.3	1 557.4	34.0
免費 <i>Free</i>	850.3	37.1	682.0	29.8	1 532.2	33.5
收費 <i>Charged</i>	127.8	5.6	76.1	3.3	203.9	4.5
學校 / 辦公室 / 個人事務及其他 School / office / personal affairs and others	764.3	33.4	748.8	32.7	1 513.2	33.0
合計 Overall	2 291.3		2 288.8		4 580.1	

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

表 5.4b 按使用互聯網服務的主要目的及年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.4b Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用互聯網服務的主要目的 [#] Major purpose of using Internet service [#]	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
資訊查詢 Information searching	237.1 (78.3%)	808.7 (96.2%)	920.9 (98.3%)	936.6 (97.4%)	916.3 (96.8%)	561.5 (95.0%)	4 381.2 (95.7%)
上網閱讀報章 / 新聞(時事、財經、娛樂、體育) / 雜誌 Reading newspapers / news (current affairs, finance, entertainment, sports) / magazines online	174.6 (57.7%)	671.0 (79.8%)	814.7 (86.9%)	826.3 (85.9%)	811.3 (85.7%)	499.4 (84.5%)	3 797.4 (82.9%)
查閱娛樂、消閒指南 Searching for entertainment / leisure guide	130.7 (43.2%)	601.2 (71.5%)	712.0 (76.0%)	676.8 (70.4%)	620.8 (65.6%)	345.5 (58.4%)	3 086.9 (67.4%)
瀏覽政府網站 / 上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online	117.6 (38.8%)	472.1 (56.2%)	567.7 (60.6%)	554.3 (57.6%)	478.1 (50.5%)	223.0 (37.7%)	2 412.7 (52.7%)
上網搜尋資料 / 下載資料 (不包括政府資料) Searching for / downloading information online (excluding Government information)	72.0 (23.8%)	390.4 (46.4%)	540.3 (57.6%)	561.4 (58.4%)	523.3 (55.3%)	295.0 (49.9%)	2 382.3 (52.0%)
上網找工作 / 求職招聘 Online job search and recruitment	19.7 (6.5%)	223.7 (26.6%)	268.5 (28.6%)	191.3 (19.9%)	143.4 (15.1%)	45.3 (7.7%)	891.8 (19.5%)
其他 Others	127.4 (42.1%)	468.3 (55.7%)	502.5 (53.6%)	505.7 (52.6%)	438.9 (46.4%)	214.9 (36.3%)	2 257.6 (49.3%)

註釋：[#] 可選擇多項答案。

Notes: [#] Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective age groups.

(待續)
(To be cont'd)

表 5.4b(續) 按使用互聯網服務的主要目的及年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
 Table 5.4b Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
通訊 / 互動 Communication / interaction	277.7 (91.7%)	832.4 (99.0%)	917.6 (97.9%)	885.6 (92.1%)	793.8 (83.8%)	421.0 (71.2%)	4 128.1 (90.1%)
收發電子郵件 Sending and receiving e-mail	222.0 (73.3%)	765.2 (91.0%)	854.8 (91.2%)	815.0 (84.8%)	733.7 (77.5%)	376.3 (63.7%)	3 766.9 (82.2%)
網上即時通訊 Instant online communication	221.7 (73.2%)	770.9 (91.7%)	833.0 (88.9%)	700.9 (72.9%)	489.9 (51.7%)	198.4 (33.6%)	3 214.8 (70.2%)
網上互動 Online interaction	227.1 (75.0%)	755.0 (89.8%)	813.3 (86.8%)	663.4 (69.0%)	430.9 (45.5%)	168.6 (28.5%)	3 058.3 (66.8%)
網上數碼娛樂 Online digital entertainment	225.5 (74.5%)	688.1 (81.9%)	711.0 (75.9%)	629.8 (65.5%)	508.7 (53.7%)	262.7 (44.4%)	3 025.8 (66.1%)
上網觀看影視節目 Watching video programmes online	147.6 (48.8%)	572.5 (68.1%)	604.0 (64.4%)	511.7 (53.2%)	391.1 (41.3%)	191.3 (32.4%)	2 418.2 (52.8%)
上網聽歌 / 電台節目 Listening songs / radio programmes online	124.7 (41.2%)	501.8 (59.7%)	480.1 (51.2%)	376.5 (39.2%)	266.8 (28.2%)	109.8 (18.6%)	1 859.7 (40.6%)
玩網上遊戲 Playing online games	182.9 (60.4%)	459.0 (54.6%)	402.7 (43.0%)	285.8 (29.7%)	205.2 (21.7%)	102.4 (17.3%)	1 638.0 (35.8%)
上網看書 / 小說 / 漫畫 Reading online books / fiction / comic	62.4 (20.6%)	234.0 (27.8%)	198.8 (21.2%)	149.9 (15.6%)	69.2 (7.3%)	24.9 (4.2%)	739.4 (16.1%)

註釋：# 可選擇多項答案。

Notes : # Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective age groups.

(待續)
(To be cont'd)

表 5.4b(續) 按使用互聯網服務的主要目的及年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目

Table 5.4b Persons aged 10 and over who had used Internet service during the (Cont'd) 12 months before enumeration by major purpose of using Internet service and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
網上購物 / 處理金融交易 Online shopping / finance transaction	9.0 (3.0%)	327.4 (38.9%)	567.9 (60.6%)	534.1 (55.5%)	424.4 (44.8%)	177.6 (30.1%)	2 040.4 (44.5%)
網上銀行服務 / 網上賬單繳費 / 金融交易 Online banking service / bill payment / finance transaction	4.8 (1.6%)	172.1 (20.5%)	478.2 (51.0%)	478.6 (49.8%)	386.3 (40.8%)	160.0 (27.1%)	1 680.0 (36.7%)
其他網上購物 Other online shopping	5.5 (1.8%)	259.3 (30.8%)	380.1 (40.6%)	313.6 (32.6%)	204.7 (21.6%)	69.9 (11.8%)	1 233.0 (26.9%)
下載檔案 / 軟件 Downloading files / software	110.6 (36.5%)	426.8 (50.8%)	401.7 (42.9%)	324.2 (33.7%)	209.1 (22.1%)	85.0 (14.4%)	1 557.4 (34.0%)
免費 Free	105.1 (34.7%)	422.1 (50.2%)	397.1 (42.4%)	318.4 (33.1%)	206.0 (21.8%)	83.5 (14.1%)	1 532.2 (33.5%)
收費 Charged	13.0 (4.3%)	51.9 (6.2%)	50.1 (5.3%)	54.5 (5.7%)	25.3 (2.7%)	9.1 (1.5%)	203.9 (4.5%)
學校 / 辦公室 / 個人事務及其他 School / office / personal affairs and others	252.2 (83.3%)	496.1 (59.0%)	256.9 (27.4%)	254.1 (26.4%)	191.0 (20.2%)	62.8 (10.6%)	1 513.2 (33.0%)
合計 Overall	302.7	840.7	937.2	961.6	946.8	591.1	4 580.1

註釋：# 可選擇多項答案。

Notes: # Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective age groups.

表 5.4c 按使用互聯網服務的主要目的及教育程度劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
 Table 5.4c Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and educational attainment

	教育程度 Educational attainment			
	小學及以下 Primary and below	中學* Secondary*	專上教育 Post-secondary	合計 Overall
使用互聯網服務的主要目的# Major purpose of using Internet service#	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
資訊查詢 Information searching	319.8 (84.8%)	2 585.9 (95.7%)	1 475.5 (98.3%)	4 381.2 (95.7%)
上網閱讀報章 / 新聞(時事、財經、娛樂、體育) / 雜誌 Reading newspapers / news (current affairs, finance, entertainment, sports) / magazines online	269.1 (71.4%)	2 232.2 (82.6%)	1 296.0 (86.3%)	3 797.4 (82.9%)
查閱娛樂、消閒指南 Searching for entertainment / leisure guide	194.5 (51.6%)	1 820.7 (67.4%)	1 071.8 (71.4%)	3 086.9 (67.4%)
瀏覽政府網站 / 上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online	101.1 (26.8%)	1 300.9 (48.1%)	1 010.7 (67.3%)	2 412.7 (52.7%)
上網搜尋資料 / 下載資料 (不包括政府資料) Searching for / downloading information online (excluding Government information)	125.1 (33.2%)	1 312.6 (48.6%)	944.6 (62.9%)	2 382.3 (52.0%)

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 指具中一至中七教育程度或同等學歷的人士。

* Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective educational attainment groups.

(待續)
(To be cont'd)

表 5.4c(續) 按使用互聯網服務的主要目的及教育程度劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目

Table 5.4c Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and educational attainment

	教育程度 Educational attainment			
	小學及以下 Primary and below	中學* Secondary*	專上教育 Post-secondary	合計 Overall
使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
上網找工作 / 求職招聘 <i>Online job search and recruitment</i>	34.4 (9.1%)	500.2 (18.5%)	357.3 (23.8%)	891.8 (19.5%)
其他 <i>Others</i>	108.9 (28.9%)	1 258.5 (46.6%)	890.2 (59.3%)	2 257.6 (49.3%)
通訊 / 互動 <i>Communication / interaction</i>	244.2 (64.8%)	2 411.0 (89.2%)	1 472.9 (98.1%)	4 128.1 (90.1%)
收發電子郵件 <i>Sending and receiving e-mail</i>	188.8 (50.1%)	2 153.8 (79.7%)	1 424.3 (94.9%)	3 766.9 (82.2%)
網上即時通訊 <i>Instant online communication</i>	145.6 (38.6%)	1 837.9 (68.0%)	1 231.3 (82.0%)	3 214.8 (70.2%)
網上互動 <i>Online interaction</i>	136.6 (36.2%)	1 720.8 (63.7%)	1 201.0 (80.0%)	3 058.3 (66.8%)
網上數碼娛樂 <i>Online digital entertainment</i>	213.4 (56.6%)	1 742.6 (64.5%)	1 069.9 (71.3%)	3 025.8 (66.1%)
上網觀看影視節目 <i>Watching video programmes online</i>	142.0 (37.7%)	1 395.5 (51.6%)	880.7 (58.7%)	2 418.2 (52.8%)
上網聽歌 / 電台節目 <i>Listening songs / radio programmes online</i>	87.2 (23.1%)	1 061.1 (39.3%)	711.4 (47.4%)	1 859.7 (40.6%)

註釋：# 可選擇多項答案。

* 指具中一至中七教育程度或同等學歷的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

* Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective educational attainment groups.

(待續)
(To be cont'd)

表 5.4c(續) 按使用互聯網服務的主要目的及教育程度劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
 Table 5.4c Persons aged 10 and over who had used Internet service during the (Cont'd) 12 months before enumeration by major purpose of using Internet service and educational attainment

使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	教育程度 Educational attainment			
	小學及以下 Primary and below	中學* Secondary*	專上教育 Post-secondary	合計 Overall
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
玩網上遊戲 Playing online games	128.6 (34.1%)	989.2 (36.6%)	520.2 (34.6%)	1 638.0 (35.8%)
上網看書 / 小說 / 漫畫 Reading online books / fiction / comic	28.9 (7.7%)	390.3 (14.4%)	320.2 (21.3%)	739.4 (16.1%)
網上購物 / 處理金融交易 Online shopping / finance transaction	34.0 (9.0%)	950.8 (35.2%)	1 055.6 (70.3%)	2 040.4 (44.5%)
網上銀行服務 / 網上賬單繳費 / 金融交易 Online banking service / bill payment / finance transaction	30.5 (8.1%)	741.5 (27.4%)	907.9 (60.5%)	1 680.0 (36.7%)
其他網上購物 Other online shopping	7.7 (2.0%)	514.3 (19.0%)	711.1 (47.4%)	1 233.0 (26.9%)
下載檔案 / 軟件 Downloading files / software	62.8 (16.7%)	868.7 (32.2%)	625.9 (41.7%)	1 557.4 (34.0%)
免費 Free	59.0 (15.7%)	855.8 (31.7%)	617.4 (41.1%)	1 532.2 (33.5%)
收費 Charged	6.2 (1.6%)	91.2 (3.4%)	106.5 (7.1%)	203.9 (4.5%)
學校 / 辦公室 / 個人事務及其他 School / office / personal affairs and others	119.7 (31.8%)	771.7 (28.6%)	621.7 (41.4%)	1 513.2 (33.0%)
合計 Overall	376.9	2 701.9	1 501.3	4 580.1

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 指具中一至中七教育程度或同等學歷的人士。

* Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective educational attainment groups.

表 5.4d 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.4d Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的 [#] Major purpose of using Internet service [#]	經濟活動身分 Economic activity status				合計 Overall
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
資訊查詢 Information searching	3 015.7 (97.5%)	718.9 (88.9%)	446.5 (95.9%)	200.2 (93.7%)	4 381.2 (95.7%)
上網閱讀報章 / 新聞(時事、財經、娛樂、體育) / 雜誌 Reading newspapers / news (current affairs, finance, entertainment, sports) / magazines online	2 660.2 (86.0%)	568.7 (70.4%)	392.1 (84.2%)	176.4 (82.5%)	3 797.4 (82.9%)
查閱娛樂、消閒指南 Searching for entertainment / leisure guide	2 181.4 (70.5%)	486.4 (60.2%)	305.9 (65.7%)	113.3 (53.0%)	3 086.9 (67.4%)
瀏覽政府網站 / 上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online	1 756.3 (56.8%)	397.8 (49.2%)	183.7 (39.4%)	74.9 (35.0%)	2 412.7 (52.7%)

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective economic activity status groups.

(待續)
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
 Table 5.4d Persons aged 10 and over who had used Internet service during the (Cont'd) 12 months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
上網搜尋資料 / 下載資料 (不包括政府資料) <i>Searching for / downloading information online (excluding Government information)</i>	1 778.7 (57.5%)	289.9 (35.9%)	213.8 (45.9%)	100.0 (46.8%)	2 382.3 (52.0%)
上網找工作 / 求職招聘 <i>Online job search and recruitment</i>	706.8 (22.9%)	113.6 (14.0%)	60.7 (13.0%)	10.8 (5.1%)	891.8 (19.5%)
其他 <i>Others</i>	1 556.7 (50.3%)	419.6 (51.9%)	210.6 (45.2%)	70.8 (33.1%)	2 257.6 (49.3%)
通訊 / 互動 Communication / interaction	2 843.9 (92.0%)	777.9 (96.2%)	362.3 (77.8%)	144.0 (67.4%)	4 128.1 (90.1%)
收發電子郵件 <i>Sending and receiving e-mail</i>	2 656.1 (85.9%)	680.6 (84.2%)	306.8 (65.9%)	123.4 (57.8%)	3 766.9 (82.2%)
網上即時通訊 <i>Instant online communication</i>	2 231.8 (72.2%)	681.1 (84.3%)	236.5 (50.8%)	65.4 (30.6%)	3 214.8 (70.2%)
網上互動 <i>Online interaction</i>	2 100.8 (67.9%)	678.4 (83.9%)	220.1 (47.3%)	59.1 (27.6%)	3 058.3 (66.8%)

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective economic activity status groups.

(待續)
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目

Table 5.4d Persons aged 10 and over who had used Internet service during the (Cont'd) 12 months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
網上數碼娛樂 Online digital entertainment	2 010.3 (65.0%)	635.4 (78.6%)	279.8 (60.1%)	100.4 (47.0%)	3 025.8 (66.1%)
上網觀看影視節目 Watching video programmes online	1 628.9 (52.7%)	487.7 (60.3%)	229.1 (49.2%)	72.6 (34.0%)	2 418.2 (52.8%)
上網聽歌 / 電台節目 Listening songs / radio programmes online	1 243.8 (40.2%)	428.6 (53.0%)	145.9 (31.3%)	41.4 (19.4%)	1 859.7 (40.6%)
玩網上遊戲 Playing online games	1 016.1 (32.9%)	464.2 (57.4%)	114.9 (24.7%)	42.9 (20.1%)	1 638.0 (35.8%)
上網看書 / 小說 / 漫畫 Reading online books / fiction / comic	490.1 (15.8%)	202.1 (25.0%)	38.1 (8.2%)	9.2 (4.3%)	739.4 (16.1%)
網上購物 / 處理金融交易 Online shopping / finance transaction	1 651.5 (53.4%)	170.2 (21.1%)	153.1 (32.9%)	65.6 (30.7%)	2 040.4 (44.5%)
網上銀行服務 / 網上賬單繳費 / 金融交易 Online banking service / bill payment / finance transaction	1 420.3 (45.9%)	73.4 (9.1%)	127.8 (27.4%)	58.6 (27.4%)	1 680.0 (36.7%)
其他網上購物 Other online shopping	992.7 (32.1%)	136.9 (16.9%)	78.5 (16.9%)	24.9 (11.7%)	1 233.0 (26.9%)

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective economic activity status groups.

(待續)
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目

Table 5.4d Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
下載檔案 / 軟件 Downloading files / software	1 080.8 (35.0%)	362.8 (44.9%)	81.9 (17.6%)	31.8 (14.9%)	1 557.4 (34.0%)
免費 Free	1 067.7 (34.5%)	354.7 (43.9%)	78.9 (16.9%)	30.9 (14.4%)	1 532.2 (33.5%)
收費 Charged	147.7 (4.8%)	41.5 (5.1%)	10.1 (2.2%)	4.7 (2.2%)	203.9 (4.5%)
學校 / 辦公室 / 個人事務及其他 School / office / personal affairs and others	812.1 (26.3%)	641.2 (79.3%)	49.6 (10.7%)	10.2 (4.8%)	1 513.2 (33.0%)
合計 Overall	3 092.4	808.3	465.7	213.7	4 580.1

註釋：[#] 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes: [#] Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective economic activity status groups.

表 5.5a 按每星期使用互聯網服務的時間及年齡劃分的在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士數目
Table 5.5a Persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by time spent in using Internet service per week and age

每星期使用互聯網 服務的時間(小時) Time spent in using Internet service per week (hours)	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
< 1	1.2 (0.4%)	§ (§)	1.0 (0.1%)	5.0 (0.5%)	8.6 (1.0%)	9.0 (1.7%)	25.2 (0.6%)
1 - < 5	29.6 (9.8%)	10.4 (1.2%)	20.9 (2.3%)	50.3 (5.4%)	105.1 (11.9%)	87.5 (16.9%)	303.8 (6.9%)
5 - < 10	57.6 (19.2%)	40.2 (4.8%)	34.7 (3.7%)	81.7 (8.8%)	124.8 (14.2%)	98.1 (18.9%)	437.2 (10.0%)
10 - < 20	90.9 (30.2%)	151.5 (18.1%)	141.2 (15.2%)	190.6 (20.6%)	198.5 (22.5%)	131.1 (25.3%)	903.9 (20.6%)
20 - < 30	63.5 (21.1%)	205.7 (24.6%)	185.2 (20.0%)	178.0 (19.2%)	149.6 (17.0%)	91.8 (17.7%)	873.8 (19.9%)
30 - < 40	33.6 (11.2%)	191.4 (22.9%)	158.6 (17.1%)	138.9 (15.0%)	98.6 (11.2%)	44.8 (8.6%)	665.8 (15.2%)
40 - < 50	14.7 (4.9%)	113.8 (13.6%)	136.8 (14.7%)	107.0 (11.6%)	82.1 (9.3%)	30.9 (6.0%)	485.3 (11.1%)
≥ 50	9.7 (3.2%)	123.8 (14.8%)	249.5 (26.9%)	174.0 (18.8%)	113.9 (12.9%)	25.4 (4.9%)	696.2 (15.9%)
總計 Total	300.7 (100.0%)	837.3 (100.0%)	928.0 (100.0%)	925.4 (100.0%)	880.9 (100.0%)	518.7 (100.0%)	4 391.1 (100.0%)
平均時間(小時) Average duration (hours)	18.8	32.2	37.1	30.5	24.4	17.8	28.7

註釋：括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration in the respective age groups.

表 5.5b 按每星期使用互聯網服務的時間及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士數目
Table 5.5b Persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by time spent in using Internet service per week and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
每星期使用互聯網服務的時間(小時) Time spent in using Internet service per week (hours)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 1	16.3 (0.5%)	1.4 (0.2%)	4.3 (1.0%)	3.1 (1.7%)	25.2 (0.6%)
1 - < 5	175.0 (5.9%)	36.6 (4.6%)	57.2 (13.7%)	34.9 (18.6%)	303.8 (6.9%)
5 - < 10	240.2 (8.1%)	86.5 (10.7%)	68.2 (16.3%)	42.3 (22.6%)	437.2 (10.0%)
10 - < 20	533.5 (17.9%)	189.5 (23.6%)	126.0 (30.2%)	54.9 (29.3%)	903.9 (20.6%)
20 - < 30	561.7 (18.8%)	200.7 (24.9%)	82.6 (19.8%)	28.8 (15.4%)	873.8 (19.9%)
30 - < 40	460.3 (15.4%)	150.7 (18.7%)	43.0 (10.3%)	11.7 (6.3%)	665.8 (15.2%)
40 - < 50	376.8 (12.6%)	76.3 (9.5%)	24.6 (5.9%)	7.5 (4.0%)	485.3 (11.1%)
≥ 50	618.2 (20.7%)	62.8 (7.8%)	11.2 (2.7%)	4.0 (2.1%)	696.2 (15.9%)
總計 Total	2 982.1 (100.0%)	804.5 (100.0%)	417.3 (100.0%)	187.3 (100.0%)	4 391.1 (100.0%)
平均時間(小時) Average duration (hours)	31.9	25.7	17.9	14.7	28.7

註釋：* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士的百分比。

Notes: * Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration in the respective economic activity status groups.

表 5.6 按使用互聯網服務的地方劃分的在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士數目
Table 5.6 Persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by place of using Internet service

使用互聯網服務的地方 [#] Place of using Internet service [#]	人數 No. of persons ('000)	百分比 %
在家 At home	4 219.6	96.1
在工作地方 At place of work	1 965.6	44.8
在學校 At place of study	653.7	14.9
在有由政府提供公眾電腦設施的地方 At places with public computer facilities provided by the Government	118.8	2.7
在網吧* At cyber-café*	13.1	0.3
在其他地方 At other places	2 896.5	66.0
合計 Overall	4 391.1	

註釋：# 可選擇多項答案。

* 網吧泛指一些以收費形式集中提供電腦與上網設施以及網上遊戲予顧客的商店。網吧並不包括以提供飲食為主，但亦設置電腦供顧客免費使用的咖啡室及快餐店等。

Notes : # Multiple answers were allowed.

* Cyber-café broadly refers to shops specialising in providing computer and Internet facilities as well as online games to customers at a charge. Coffee shops and fast food shops which mainly provide food and drinks together with free computer facilities are not regarded as cyber-cafés.

表 5.7 按所進行的網上數碼娛樂活動類別劃分的在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 10 歲及以上人士數目
Table 5.7 Persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration by type of online digital entertainment activities undertaken

所進行的網上數碼娛樂活動類別 [#] Type of online digital entertainment activities undertaken [#]	人數 No. of persons ('000)	百分比 %
上網觀看影視節目 Watching video programmes online	2 418.2	79.9
上網聽歌 / 電台節目 Listening songs / radio programmes online	1 859.7	61.5
玩網上遊戲 Playing online games	1 638.0	54.1
上網看書 / 小說 / 漫畫 Reading online books / fiction / comic	739.4	24.4
合計 Overall	3 025.8	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.8a 按為網上數碼娛樂而使用互聯網服務的次數 / 每星期為該目的使用互聯網服務的時間及性別劃分的在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 10 歲及以上人士數目

Table 5.8a Persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and sex

	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment						
少於 1 星期 1 次 Less than once a week	21.9	1.5	35.7	2.3	57.6	1.9
最少每星期 1 次 At least once a week	1 478.3	98.5	1 489.9	97.7	2 968.2	98.1
每星期為該目的使用互聯網服務 的時間(小時) [#] Time spent in using Internet service for such purpose per week (hours) [#]						
< 1	38.1	(2.6)	42.9	(2.9)	81.0	(2.7)
1 - < 5	507.0	(34.3)	564.8	(37.9)	1 071.7	(36.1)
5 - < 10	384.3	(26.0)	413.3	(27.7)	797.6	(26.9)
10 - < 20	348.2	(23.6)	319.1	(21.4)	667.3	(22.5)
≥ 20	200.8	(13.6)	149.8	(10.1)	350.6	(11.8)
平均時間(小時)* Average duration (hours)*	10.0		8.7		9.3	
總計 Total	1 500.3	100.0	1 525.6	100.0	3 025.8	100.0

註釋：[#] 包括下載遊戲軟件。

* 不包括在統計前 12 個月內為網上數碼娛樂而使用互聯網服務少於每星期一次的人士。

括號內的數字顯示在個別性別組別中佔所在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務最少每星期一次的 10 歲及以上人士的百分比。

Notes: [#] Including downloading games.

* Excluding persons who had used Internet service for online digital entertainment less than once a week during the 12 months before enumeration.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service for online digital entertainment at least once a week during the 12 months before enumeration in the respective sex groups.

表 5.8b 按為網上數碼娛樂而使用互聯網服務的次數 / 每星期為該目的使用互聯網服務的時間及年齡劃分的在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 10 歲及以上人士數目

Table 5.8b Persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
為網上數碼娛樂而使用互 聯網服務的次數 Frequency of using Internet service for online digital entertainment	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
少於 1 星期 1 次 Less than once a week	§	1.5	4.3	13.7	20.3	17.1	57.6
	§	0.2%	0.6%	2.2%	4.0%	6.5%	1.9%
最少每星期 1 次 At least once a week	224.7	686.6	706.7	616.1	488.5	245.7	2 968.2
	99.7%	99.8%	99.4%	97.8%	96.0%	93.5%	98.1%
每星期為該目的使用 互聯網服務的時間(小時) [#] Time spent in using Internet service for such purpose per week (hours) [#]							
< 1	6.7 (3.0%)	9.3 (1.3%)	10.8 (1.5%)	20.6 (3.3%)	22.8 (4.7%)	10.9 (4.4%)	81.0 (2.7%)
1 - < 5	87.5 (39.0%)	163.8 (23.9%)	207.3 (29.3%)	249.6 (40.5%)	241.2 (49.4%)	122.4 (49.8%)	1 071.7 (36.1%)
5 - < 10	57.2 (25.5%)	181.8 (26.5%)	210.2 (29.7%)	172.5 (28.0%)	116.4 (23.8%)	59.6 (24.2%)	797.6 (26.9%)
10 - < 20	46.6 (20.7%)	202.1 (29.4%)	185.6 (26.3%)	123.6 (20.1%)	70.6 (14.5%)	38.8 (15.8%)	667.3 (22.5%)
≥ 20	26.7 (11.9%)	129.7 (18.9%)	92.8 (13.1%)	49.8 (8.1%)	37.6 (7.7%)	14.0 (5.7%)	350.6 (11.8%)
平均時間(小時) [*] Average duration (hours) [*]	9.3	12.4	10.3	7.9	6.8	6.4	9.3
總計 Total	225.5 100.0%	688.1 100.0%	711.0 100.0%	629.8 100.0%	508.7 100.0%	262.7 100.0%	3 025.8 100.0%

註釋：[#] 包括下載遊戲軟件。

^{*} 不包括在統計前 12 個月內為網上數碼娛樂而使用互聯網服務少於每星期一次的人士。

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務最少每星期一次的 10 歲及以上人士的百分比。

Notes : [#] Including downloading games.

^{*} Excluding persons who had used Internet service for online digital entertainment less than once a week during the 12 months before enumeration.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service for online digital entertainment at least once a week during the 12 months before enumeration in the respective age groups.

表 5.8c 按為網上數碼娛樂而使用互聯網服務的次數 / 每星期為該目的使用互聯網服務的時間及教育程度劃分的在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 10 歲及以上人士數目

Table 5.8c Persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and educational attainment

	教育程度 Educational attainment			
	小學及以下 Primary and below	中學 [#] Secondary [#]	專上教育 Post-secondary	合計 Overall
為網上數碼娛樂而使用互 聯網服務的次數 Frequency of using Internet service for online digital entertainment	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
少於 1 星期 1 次 Less than once a week	17.4 8.1%	37.5 2.2%	2.8 0.3%	57.6 1.9%
最少每星期 1 次 At least once a week	196.0 91.9%	1 705.1 97.8%	1 067.1 99.7%	2 968.2 98.1%
每星期為該目的使用互聯網 服務的時間(小時) ⁺ Time spent in using Internet service for such purpose per week (hours) ⁺				
< 1	11.2 (5.7%)	46.1 (2.7%)	23.6 (2.2%)	81.0 (2.7%)
1 - < 5	92.1 (47.0%)	603.8 (35.4%)	375.9 (35.2%)	1 071.7 (36.1%)
5 - < 10	42.5 (21.7%)	458.0 (26.9%)	297.1 (27.8%)	797.6 (26.9%)
10 - < 20	35.1 (17.9%)	392.2 (23.0%)	240.1 (22.5%)	667.3 (22.5%)
≥ 20	15.1 (7.7%)	205.1 (12.0%)	130.3 (12.2%)	350.6 (11.8%)
平均時間(小時)* Average duration (hours)*	7.2	9.4	9.6	9.3
總計 Total	213.4 100.0%	1 742.6 100.0%	1 069.9 100.0%	3 025.8 100.0%

註釋：[#] 指具中一至中七教育程度或同等學歷的人士。

⁺ 包括下載遊戲軟件。

^{*} 不包括在統計前 12 個月內為網上數碼娛樂而使用互聯網服務少於每星期一次的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務最少每星期一次的 10 歲及以上人士的百分比。

Notes: [#] Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

⁺ Including downloading games.

^{*} Excluding persons who had used Internet service for online digital entertainment less than once a week during the 12 months before enumeration.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service for online digital entertainment at least once a week during the 12 months before enumeration in the respective educational attainment groups.

表 5.8d 按為網上數碼娛樂而使用互聯網服務的次數 / 每星期為該目的使用互聯網服務的時間及經濟活動身分劃分的在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務的 10 歲及以上人士數目

Table 5.8d Persons aged 10 and over who had used Internet service for online digital entertainment during the 12 months before enumeration by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士 [#] Economically active persons [#]	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於 1 星期 1 次 Less than once a week	34.2 1.7%	1.5 0.2%	15.6 5.6%	6.3 6.3%	57.6 1.9%
最少每星期 1 次 At least once a week	1 976.1 98.3%	633.8 99.8%	264.2 94.4%	94.1 93.7%	2 968.2 98.1%
每星期為該目的使用互聯網服務的時間(小時) ⁺ Time spent in using Internet service for such purpose per week (hours) ⁺					
< 1	59.3 (3.0%)	10.4 (1.6%)	7.3 (2.8%)	3.9 (4.2%)	81.0 (2.7%)
1 - < 5	732.2 (37.1%)	186.7 (29.5%)	111.9 (42.3%)	40.9 (43.5%)	1 071.7 (36.1%)
5 - < 10	538.6 (27.3%)	165.8 (26.2%)	67.5 (25.5%)	25.7 (27.4%)	797.6 (26.9%)
10 - < 20	435.6 (22.0%)	161.9 (25.5%)	53.0 (20.1%)	16.7 (17.8%)	667.3 (22.5%)
≥ 20	210.4 (10.6%)	108.9 (17.2%)	24.5 (9.3%)	6.7 (7.2%)	350.6 (11.8%)
平均時間(小時) [*] Average duration (hours) [*]	8.9	11.4	8.2	7.1	9.3
總計 Total	2 010.3 100.0%	635.4 100.0%	279.8 100.0%	100.4 100.0%	3 025.8 100.0%

註釋：[#] 從事經濟活動人士包括就業人士及失業人士。

⁺ 包括下載遊戲軟件。

^{*} 不包括在統計前 12 個月內為網上數碼娛樂而使用互聯網服務少於每星期一次的人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾為網上數碼娛樂而使用互聯網服務最少每星期一次的 10 歲及以上人士的百分比。

Notes: [#] Economically active persons comprise employed persons and unemployed persons.

⁺ Including downloading games.

^{*} Excluding persons who had used Internet service for online digital entertainment less than once a week during the 12 months before enumeration.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service for online digital entertainment at least once a week during the 12 months before enumeration in the respective economic activity status groups.

表 5.9 按擁有的有流動上網功能的設備類別劃分的擁有選定有流動上網功能的設備的 10 歲及以上人士數目
Table 5.9 Persons aged 10 and over who had selected mobile web devices by type of mobile web device

擁有的有流動上網功能的設備類別# Type of mobile web device#	2009 年 6 至 8 月 June – August 2009		2012 年 6 至 8 月 June – August 2012	
	人數 No. of persons (‘000)	百分比* %*	人數 No. of persons (‘000)	百分比* %*
手提電話 / 智能手機 Mobile phone / smartphone	5 648.7	98.8 (91.2)	5 928.2	99.8 (94.3)
智能手機 Smartphone	N.A.	N.A.	3 395.9	57.2 (54.0)
手提電話 Mobile phone	N.A.	N.A.	2 704.5	45.5 (43.0)
便攜式 / 筆記簿型電腦 / 小筆電@ Laptop / notebook / netbook@	955.0	16.7 (15.4)	1 487.6	25.0 (23.7)
平板電腦 Tablet	N.A.	N.A.	635.3	10.7 (10.1)
便攜式電子遊戲機 / 電子書閱讀器或其他設備 Game console, eBook reader or other devices	204.9	3.6 (3.3)	120.2	2.0 (1.9)
合計 Overall	5 717.7	(92.3)	5 940.4	(94.5)

註釋：# 可選擇多項答案。

* 括號內的數字顯示在所有 10 歲及以上人士中所佔的百分比。

@ 2009 年 6 至 8 月的數字包括平板電腦。

Notes : # Multiple answers were allowed.

* Figures in brackets represent the percentages in respect of all persons aged 10 and over.

@ The statistics for June – August 2009 including tablet.

表 5.10 按擁有有 Wi-Fi 功能的流動上網設備類別劃分的擁有有 Wi-Fi 功能的流動上網設備的 10 歲及以上人士數目
Table 5.10 Persons aged 10 and over who had mobile web devices with Wi-Fi function by type of mobile web device with Wi-Fi function

擁有有 Wi-Fi 功能的流動上網設備類別 [#] Type of mobile web device with Wi-Fi function [#]	人數 No. of persons ('000)	百分比* %*
手提電話 / 智能手機 Mobile phone / smartphone	3 547.9	93.6 (56.4)
便攜式 / 筆記簿型電腦 / 小筆電 Laptop / notebook / netbook	1 459.3	38.5 (23.2)
平板電腦 Tablet	633.0	16.7 (10.1)
便攜式電子遊戲機 / 電子書閱讀器或其他設備 Game console, eBook reader or other devices	120.2	3.2 (1.9)
合計 Overall	3 789.8	(60.3)

註釋：# 可選擇多項答案。

* 括號內的數字顯示在所有 10 歲及以上人士中所佔的百分比。

Notes : # Multiple answers were allowed.

* Figures in brackets represent the percentages in respect of all persons aged 10 and over.

表 5.11a 按年齡 / 性別及是否擁有智能電話劃分的 10 歲及以上人士數目
Table 5.11a Persons aged 10 and over by age / sex and whether had smartphone

年齡組別 / 性別 Age group / Sex	是否擁有智能電話 Whether had smartphone						合計 Overall	
	有 Yes			沒有 No				
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group								
10 - 14	140.3	4.1	46.1	164.2	5.7	53.9	304.5	4.8
15 - 24	678.6	20.0	80.3	166.4	5.8	19.7	845.1	13.4
25 - 34	830.9	24.5	87.0	123.9	4.3	13.0	954.8	15.2
35 - 44	782.2	23.0	74.5	268.0	9.3	25.5	1 050.2	16.7
45 - 54	637.6	18.8	51.1	609.6	21.1	48.9	1 247.2	19.8
55 - 64	262.9	7.7	27.4	698.3	24.2	72.6	961.3	15.3
≥ 65	63.3	1.9	6.9	859.0	29.7	93.1	922.3	14.7
性別 Sex								
男 Male	1 705.4	50.2	56.4	1 317.8	45.6	43.6	3 023.2	48.1
女 Female	1 690.5	49.8	51.8	1 571.8	54.4	48.2	3 262.3	51.9
合計 Overall	3 395.9	100.0	54.0	2 889.6	100.0	46.0	6 285.4	100.0

註釋： * 在個別年齡 / 性別分組中佔所有人士的百分比。以所有男性為例，56.4%擁有智能電話。

Note: * As a percentage of all persons in the respective age / sex sub-groups. For example, among all males, 56.4% had smartphone.

表 5.11b 按教育程度及是否擁有智能電話劃分的 10 歲及以上人士數目
Table 5.11b Persons aged 10 and over by educational attainment and whether had smartphone

教育程度 Educational attainment	是否擁有智能電話 Whether had smartphone						合計 Overall	
	有 Yes			沒有 No				
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %
小學及以下 Primary and below	196.9	5.8	13.8	1 228.1	42.5	86.2	1 425.0	22.7
中學# Secondary#	1 942.4	57.2	58.5	1 375.1	47.6	41.5	3 317.5	52.8
專上教育 Post-secondary	1 256.6	37.0	81.4	286.4	9.9	18.6	1 542.9	24.5
合計 Overall	3 395.9	100.0	54.0	2 889.6	100.0	46.0	6 285.4	100.0

註釋： * 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，81.4% 擁有智能電話。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 81.4% had smartphone.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 5.11c 按經濟活動身分及是否擁有智能電話劃分的 10 歲及以上人士數目
Table 5.11c Persons aged 10 and over by economic activity status and whether had smartphone

經濟活動身分 Economic activity status	是否擁有智能電話 Whether had smartphone							
	有 Yes			沒有 No			合計 Overall	
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %
從事經濟活動 ⁺ Economically active ⁺	2 473.1	72.8	68.1	1 159.8	40.1	31.9	3 632.9	57.8
非從事經濟活動 Economically inactive	922.8	27.2	34.8	1 729.8	59.9	65.2	2 652.5	42.2
學生 Students	526.2	15.5	64.9	284.4	9.8	35.1	810.6	12.9
料理家務者 Home-makers	287.6	8.5	34.5	546.3	18.9	65.5	833.9	13.3
退休人士 Retired persons	96.0	2.8	10.2	849.3	29.4	89.8	945.3	15.0
其他 Others	12.9	0.4	20.6	49.7	1.7	79.4	62.7	1.0
合計 Overall	3 395.9	100.0	54.0	2 889.6	100.0	46.0	6 285.4	100.0

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動人士為例，68.1% 擁有智能電話。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes: * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 68.1% had smartphone.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 5.11d 按是否擁有智能電話 / 擁有智能電話的數目劃分的 10 歲及以上人士數目
Table 5.11d Persons aged 10 and over by whether had smartphone / number of smartphone

是否擁有智能電話 / 擁有智能電話的數目 Whether had smartphone / number of smartphone	人數 No. of persons (‘000)	百分比 %
有 Yes	3 395.9	54.0
<i>擁有智能電話的數目</i> <i>Number of smartphone</i>		
1	3 186.1	(93.8)
2	188.5	(5.6)
≥ 3	21.3	(0.6)
沒有 No	2 889.6	46.0
總計 Total	6 285.4	100.0

註釋：括號內的數字顯示擁有智能手機的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of all persons aged 10 and over who had smartphone.

6 電子商業服務的使用情況 Usage of electronic business services

6.1 在是項統計調查中，15 歲及以上人士會被問及他們在統計前 12 個月內有否為個人事務而使用下列各項電子商業服務：

- 透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘
- 透過自動櫃員機繳費
- 使用電話或互聯網透過繳費靈服務繳費
- 使用易辦事服務
- 使用八達通卡支付交通費
- 使用八達通卡購買貨物及服務(乘搭交通工具除外)
- 透過自動電話接聽系統購買貨物及服務
- 透過流動電訊網絡以互動短訊服務方式進行交易或獲取服務(例如：銀行服務、股票報價等)
- 上網搜尋財經資料(例如：股票價格)
- 上網搜尋貨物 / 服務資料
- 上網搜尋職位空缺資料
- 上網買賣股票
- 上網訂座 / 訂票
- 上網購買 / 訂購貨物及服務
- 使用網上拍賣服務
- 使用網上銀行服務(例如：轉賬)
- 上網繳費
- 上網要求客戶服務(例如：安排送貨)
- 上網投注
- 網上課堂學習
- 網上捐款給慈善團體

6.1 In the survey, persons aged 15 and over were asked whether they had used the following types of electronic business services for personal matters during the 12 months before enumeration :

- Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks
- Settling payment by ATM
- Using telephone or Internet to settle payment via Payment by Phone Service (PPS)
- Using Easy Pay System (EPS)
- Using Octopus card for paying fare of transportation
- Using Octopus card for purchasing goods and services (except fare payment)
- Purchasing goods and services via Interactive Voice Response System (IVRS)
- Making transactions or acquiring services (e.g. banking services and checking stock prices) via interactive short message services of mobile telecommunications network
- Searching for financial information online (e.g. stock prices)
- Searching for information on goods / services online
- Searching for job vacancies online
- Trading stock online
- Making reservation / booking tickets online
- Purchasing / ordering goods and services online
- Using auction service online
- Using online-banking services (e.g. transferring money)
- Settling payment online
- Requesting customer services online (e.g. arranging product delivery)
- Online placing bets
- Online study sessions
- Online donations

曾為個人事務而使用電子商業服務的人士

6.2 約 5 915 500 名 15 歲及以上人士在統計前 12 個月內曾為個人事務而使用一項或多項上述的電子商業服務，佔全港所有 15 歲及以上人士的 98.9%。在 2009 年 6 月至 8 月期間進行的類似統計調查所得的相應數字為 5 722 900 人及 98.3%。（圖 6.1 及表 6.1）

年齡及性別

6.3 在該 5 915 500 人中，30.4%年齡介乎 15 至 34 歲，而 17.7%年齡介乎 35 - 44 歲。在統計前 12 個月內曾為個人事務而使用電子商業服務的比率在年齡介乎 15 至 64 歲的人士中 (99.1% - 99.9%) 相對於年齡在 65 歲及以上的人士 (94.7%) 為高。（表 6.2a）

6.4 按性別分析，男性曾為個人事務而使用電子商業服務的比率為 99.2%，稍高於女性的 98.7%。（表 6.2a）

教育程度

6.5 15 歲及以上人士在統計前 12 個月內曾為個人事務而使用電子商業服務的比率隨着教育程度的水平增加。具小學及以下教育程度人士的比率為 95.9%，具中學教育程度人士的比率為 99.6%，而具專上教育程度人士的比率則為 99.9%。（表 6.2b）

經濟活動身分

6.6 在統計前 12 個月內曾為個人事務而使用電子商業服務的人士中，61.3%屬於從事經濟活動人士。另外有 15.3%為退休人士；13.9%為料理家務者及 8.5%為學生。曾使用電子商業服務的比率在從事經濟活動人士及學生中最高，均達 99.8%。（表 6.2c）

Persons who had used electronic business services for personal matters

6.2 Some 5 915 500 persons aged 15 and over had used one or more types of the above-mentioned electronic business services for personal matters during the 12 months before enumeration, constituting 98.9% of all persons aged 15 and over in Hong Kong. The corresponding figures from similar survey conducted during June to August 2009 were 5 722 900 persons and 98.3%. (Chart 6.1 and Table 6.1)

Age and sex

6.3 Of those 5 915 500 persons, 30.4% were aged 15 to 34 and 17.7% were aged 35 - 44. The rates of having used electronic business services for personal matters were relatively higher (99.1% - 99.9%) for persons aged 15 to 64 than that of persons aged 65 and over (94.7%) during the 12 months before enumeration. (Table 6.2a)

6.4 Analysed by sex, the rate of having used electronic business services for personal matters was slightly higher for males, at 99.2%, as against 98.7% for females. (Table 6.2a)

Educational attainment

6.5 The rate of persons aged 15 and over having used electronic business services for personal matters during the 12 months before enumeration increased with the level of educational attainment. It was 95.9% for persons having attained primary education and below, 99.6% for those having attained secondary education and 99.9% for those having attained post-secondary education. (Table 6.2b)

Economic activity status

6.6 Of those persons who had used electronic business services for personal matters during the 12 months before enumeration, 61.3% were economically active persons. Another 15.3% were retired persons, 13.9% were home-makers and 8.5% were students. The rates of having used electronic business services were the highest for economically active persons and students, both at 99.8%. (Table 6.2c)

*曾使用的電子商業服務類別**Type of electronic business services used*

6.7 約 5 856 900 人在統計前 12 個月內曾為個人事務而使用八達通卡支付交通費，佔所有 15 歲及以上人士的 97.9%。其他較普遍為個人事務而被使用的電子商業服務為「使用八達通卡購買貨物及服務」(80.1%)及「透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘」(77.1%)。(圖 6.2 及表 6.2d)

6.7 Some 5 856 900 persons had used the Octopus card for paying fare of transportation for personal matters during the 12 months before enumeration, constituting 97.9% of all persons aged 15 and over. Other commonly used electronic business services for personal matters were “using Octopus card for purchasing goods and services” (80.1%) and “withdrawing / depositing / transferring money or checking account balance via ATM of banks” (77.1%). (Chart 6.2 and Table 6.2d)

曾為個人事務而使用個別電子商業服務類別的人士**Persons who had used the respective types of electronic business services for personal matters**

6.8 在統計前 12 個月內曾為個人事務而使用個別電子商業服務類別的 15 歲及以上人士，會被問及他們使用該些服務的次數。

6.8 For persons aged 15 and over who had used the respective types of electronic business services for personal matters during the 12 months before enumeration, they were asked about the frequency of using such services.

*使用個別電子商業服務類別的次數**Frequency of using the respective types of electronic business services*

6.9 在統計前 12 個月內曾為個人事務而使用八達通卡支付交通費的人士中，94.3%最少每星期使用該服務 1 次。其他較頻密為個人事務而被使用的電子商業服務包括「上網搜尋財經資料(例如：股票價格)」(82.0%曾使用該服務的人士表示最少每星期使用該服務 1 次)、「使用八達通卡購買貨物及服務」(73.6%)、「上網搜尋貨物 / 服務資料」(58.2%)及「透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘」(54.3%)。(表 6.3)

6.9 Among those persons who had used Octopus card for paying fare of transportation for personal matters during the 12 months before enumeration, 94.3% had used the service at least once a week. Other frequently used electronic business services for personal matters were “searching for financial information online (e.g. stock prices)” (82.0% of the persons who had used this service reported that they had used it at least once a week), “using octopus card for purchasing goods and services” (73.6%), “searching for information on goods / services online” (58.2%) and “withdrawing / depositing / transferring money or checking account balance via ATM of banks” (54.3%). (Table 6.3)

曾為個人事務而進行網上電子商貿交易的人士

6.10 統計調查結果亦顯示約 2 264 200 名 15 歲及以上人士(佔全港所有 15 歲及以上人士的 37.9%)在統計前 12 個月內曾為個人事務而進行一項或多項下列的網上電子商貿交易：

- 上網買賣股票
 - 上網訂座 / 訂票
 - 上網購買 / 訂購貨物及服務
 - 使用網上拍賣服務
 - 使用網上銀行服務(例如：轉賬)
 - 上網繳費
- (圖 6.1 及表 6.4)

6.11 與 2009 年 6 月至 8 月期間進行的類似統計調查的結果比較，曾為個人事務而進行網上電子商貿交易的人數及百分比皆有所上升。(表 6.4)

年齡 / 性別

6.12 在該 2 264 200 人中，43.9%年齡介乎 15 至 34 歲，而 25.6%年齡介乎 35 - 44 歲。在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的比率在年齡介乎 25 - 34 歲人士中最高，為 62.7%。其次為年齡介乎 35 - 44 歲人士(55.1%)及 15 - 24 歲人士(46.7%)。相比之下，年齡介乎 45 - 54 歲的人士中，只有 37.7%在統計前 12 個月內曾為個人事務而進行網上電子商貿交易，而年齡在 55 歲及以上人士的比率則為 11.8%。(表 6.5a)

6.13 按性別分析，男性曾為個人事務而進行網上電子商貿交易的比率為 39.5%，較女性的比率(36.4%)為高。(表 6.5a)

Persons who had performed electronic commerce transactions online for personal matters

6.10 The survey results also showed that some 2 264 200 persons aged 15 and over (or 37.9% of all persons aged 15 and over in Hong Kong) had performed one or more types of the following electronic commerce transactions online for personal matters during the 12 months before enumeration :

- Trading stock online
 - Making reservation / booking tickets online
 - Purchasing / ordering goods and services online
 - Using auction service online
 - Using online-banking services (e.g. transferring money)
 - Settling payment online
- (Chart 6.1 and Table 6.4)

6.11 Compared with the results of similar survey conducted during June to August 2009, both the number and percentage of persons who had performed electronic commerce transactions online for personal matters had increased. (Table 6.4)

Age / sex

6.12 Of those 2 264 200 persons, 43.9% were aged 15 to 34 and 25.6% were aged 35 - 44. The rate of having performed electronic commerce transactions online for personal matters during the 12 months before enumeration was the highest for persons aged 25 - 34, at 62.7%. This was followed by those aged 35 - 44 (55.1%) and those aged 15 - 24 (46.7%). In comparison, only 37.7% of persons aged 45 - 54 and 11.8% of those aged 55 and over had performed such type of transactions during the 12 months before enumeration. (Table 6.5a)

6.13 Analysed by sex, the rate of having performed electronic commerce transactions online for personal matters was higher for males, at 39.5%, than their female counterpart (36.4%). (Table 6.5a)

教育程度

6.14 曾為個人事務而進行網上電子商貿交易的比率在具專上教育程度的人士中顯著為高，達 70.8%。具中學教育程度人士的相應比率則為 35.7%。（表 6.5b）

Educational attainment

6.14 The rate of having performed electronic commerce transactions online for personal matters was substantially higher for persons having attained post-secondary education, at 70.8%, compared with 35.7% for those having attained secondary education. (Table 6.5b)

經濟活動身分

6.15 按經濟活動身分分析，大部分(79.1%)在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的人士均為從事經濟活動人士。另外 9.3%為學生及 8.2%為料理家務者。曾為個人事務而進行網上電子商貿交易的比率在從事經濟活動人士(49.3%)及學生(41.7%)中較高。（表 6.5c）

Economic activity status

6.15 Analysed by economic activity status, the majority (79.1%) of the persons who had performed electronic commerce transactions online for personal matters during the 12 months before enumeration were economically active. Another 9.3% were students and 8.2% were home-makers. The rates of having performed electronic commerce transactions online for personal matters were relatively higher for economically active persons (49.3%) and students (41.7%). (Table 6.5c)

沒有進行任何網上電子商貿交易的人士

6.16 在 2 013 100 名於統計前 12 個月內曾使用互聯網服務但沒有為個人事務而進行任何網上電子商貿交易的 15 歲及以上人士中，最普遍提及沒有進行網上電子商貿交易的原因為「沒有需要」(該 2 013 100 人中約 72.1%提及此原因)。其他原因包括「擔心保安問題(例如：害怕洩漏資料或賬戶被盜用等)」(21.0%)及「不懂得使用」(20.1%)。（表 6.6）

Persons who had not performed any electronic commerce transactions online

6.16 Of the 2 013 100 persons aged 15 and over who had used Internet service during the 12 month before enumeration but had not performed any electronic commerce transactions online for personal matters during the period, the most commonly cited reason for not performing electronic commerce transactions online was “no such need” (as cited by 72.1% of those 2 013 100 persons). Other reasons included “concerned about security (e.g. fear of leakage of information and thief of account.)” (21.0%) and “did not know how to use” (20.1%). (Table 6.6)

曾為個人事務而使用網上購物服務的人士

6.17 約 1 460 100 名 15 歲及以上人士在統計前 12 個月內曾為個人事務而使用 1 項或多項網上購物服務(包括訂座、買票 / 訂票、購買 / 訂購貨物及服務和使用拍賣服務)，佔全港所有 15 歲及以上人士的 24.4%。在 2009 年 6 月至 8 月期間進行的類似統計調查所得的相應數字分別為 923 900 人及 15.9%。（圖 6.1 及表 6.7）

Persons who had used online purchasing services for personal matters

6.17 Some 1 460 100 persons aged 15 and over had used one or more types of online purchasing services (including making reservation, buying / booking tickets, purchasing / ordering goods and services, and using auction service) for personal matters during the 12 months before enumeration, constituting 24.4% of all persons aged 15 and over in Hong Kong. The corresponding figures from similar survey conducted during June to August 2009 were 923 900 persons and 15.9%. (Chart 6.1 and Table 6.7)

年齡 / 性別

6.18 在該 1 460 100 人中，50.6%年齡介乎 15 至 34 歲，而 24.8%年齡介乎 35 - 44 歲。曾為個人事務而使用網上購物服務的比率在年紀較輕的人士中顯著較高。年齡介乎 15 - 24 歲人士的比率為 38.0%，而年齡介乎 25 - 34 歲人士的比率則為 43.7%。年齡介乎 35 - 44 歲人士的比率為 34.5%。相比之下，年齡為 55 歲及以上的人士只有 5.7%曾為個人事務而使用網上購物服務。(表 6.8a)

6.19 按性別分析，男性和女性曾為個人事務而使用網上購物服務有著相同的比率，兩者均為 24.4%。(表 6.8a)

教育程度

6.20 15 歲及以上人士曾為個人事務而使用網上購物服務的比率隨着教育程度的水平而增加。具中學教育程度人士的比率為 21.3%，而具專上教育程度人士的比率則為 49.6%。(表 6.8b)

經濟活動身分

6.21 按經濟活動身分分析，大部分(77.7%)在統計前 12 個月內曾為個人事務而使用網上購物服務的人士都是從事經濟活動人士。另外 12.1%為學生及 7.8%為料理家務者。曾為個人事務而使用網上購物服務的比率在學生(35.0%)及從事經濟活動人士(31.2%)中明顯較高。(表 6.8c)

Age / sex

6.18 Of those 1 460 100 persons, 50.6% were aged 15 to 34 and 24.8% were aged 35 - 44. The rate of having used online purchasing services for personal matters was significantly higher for younger persons, being 38.0% for those aged 15 - 24 and 43.7% for those aged 25 - 34. The rate for those aged 35 - 44 was 34.5%. In comparison, for persons aged 55 and over, only 5.7% had used online purchasing services for personal matters. (Table 6.8a)

6.19 Analysed by sex, the rate of having used online purchasing services for personal matters was the same for male and female, both at 24.4% (Table 6.8a)

Educational attainment

6.20 The rate of persons aged 15 and over having used online purchasing services for personal matters increased with the level of educational attainment. It was 21.3% for persons having attained secondary education and 49.6% for those having attained post-secondary education. (Table 6.8b)

Economic activity status

6.21 Analysed by economic activity status, the majority (77.7%) of the persons who had used online purchasing services for personal matters during the 12 months before enumeration were economically active. Another 12.1% were students and 7.8% were home-makers. The rates of having used online purchasing services for personal matters were substantially higher for students (35.0%) and economically active persons (31.2%). (Table 6.8c)

在統計前 6 個月內曾為個人事務而使用網上購物服務的人士

6.22 在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士會被問及他們在統計前 6 個月內有否為個人事務而在網上購買任何商品 / 服務；若有，他們再被問及在網上曾購買的商品 / 服務類別及其總額。

在網上曾購買的商品 / 服務類別

6.23 約 1 382 900 人在統計前 6 個月內曾為個人事務而在網上購買商品 / 服務。他們最普遍使用的網上購物服務為「網上訂票」(該些人中有 33.5%提及此服務)。其次為「網上租訂公共設施」(31.9%)及「網上購買衣服鞋襪」(29.1%)。(表 6.9a)

在網上購買商品 / 服務的次數

6.24 在該 1 382 900 名在統計前 6 個月內曾為個人事務而使用網上購物服務的人士中，約 38.8%曾在統計前 6 個月內使用該些服務 1 次；15.9%，兩次；17.4%，3 - 4 次；17.6%，5 - 9 次；和 10.3%，10 次及以上。(表 6.9b)

在網上購買的商品 / 服務總額

6.25 在統計前 6 個月內曾為個人事務而使用網上購物服務的 1 382 900 人中，47.0%在該期間在網上購買商品 / 服務的總額少於 \$500；14.7%，\$500 - \$999；13.8%，\$1,000 - \$1,999；11.8%，\$2,000 - \$4,999；和 12.7%，\$5,000 及以上。他們在該 6 個月期間在網上購買的商品 / 服務總額中位數為 \$500。(表 6.9c)

Persons who had used online purchasing services for personal matters during the 6 months before enumeration

6.22 For persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration, they were asked whether they had purchased any products / services online for personal matters during the 6 months before enumeration; and if so, the types of products / services purchased online and the amount spent.

Type of products / services purchased online

6.23 Some 1 382 900 persons had made online purchases of products / services for personal matters during the 6 months before enumeration. Among them, “online ticket reservation” (as cited by 33.5% of those persons) was the most commonly online service purchased, followed by “online reservation of public facilities” (31.9%) and “online purchase of clothes and accessories” (29.1%). (Table 6.9a)

Frequency of purchasing products / services online

6.24 Among those 1 382 900 persons who had used online purchasing services for personal matters during the 6 months before enumeration, 38.8% had used such services once during the 6 months; 15.9%, twice; 17.4%, 3 - 4 times; 17.6%, 5 - 9 times; and 10.3%, 10 times and more. (Table 6.9b)

Amount spent in purchasing goods / services online

6.25 Of those 1 382 900 persons who had used online purchasing services for personal matters during the 6 months before enumeration, 47.0% spent less than \$500 in purchasing products / services online during the period; 14.7%, \$500 - \$999; 13.8%, \$1,000 - \$1,999; 11.8%, \$2,000 - \$4,999; and 12.7%, \$5,000 and over. The median amount which they spent in purchasing products / services online during the 6-month period was \$500. (Table 6.9c)

圖6.1 按曾否在統計前12個月內為個人事務而使用個別電子服務類別劃分的15歲及以上人士的比率
Chart 6.1 Rate of persons aged 15 and over by whether had used the respective types of electronic services for personal matters during the 12 months before enumeration

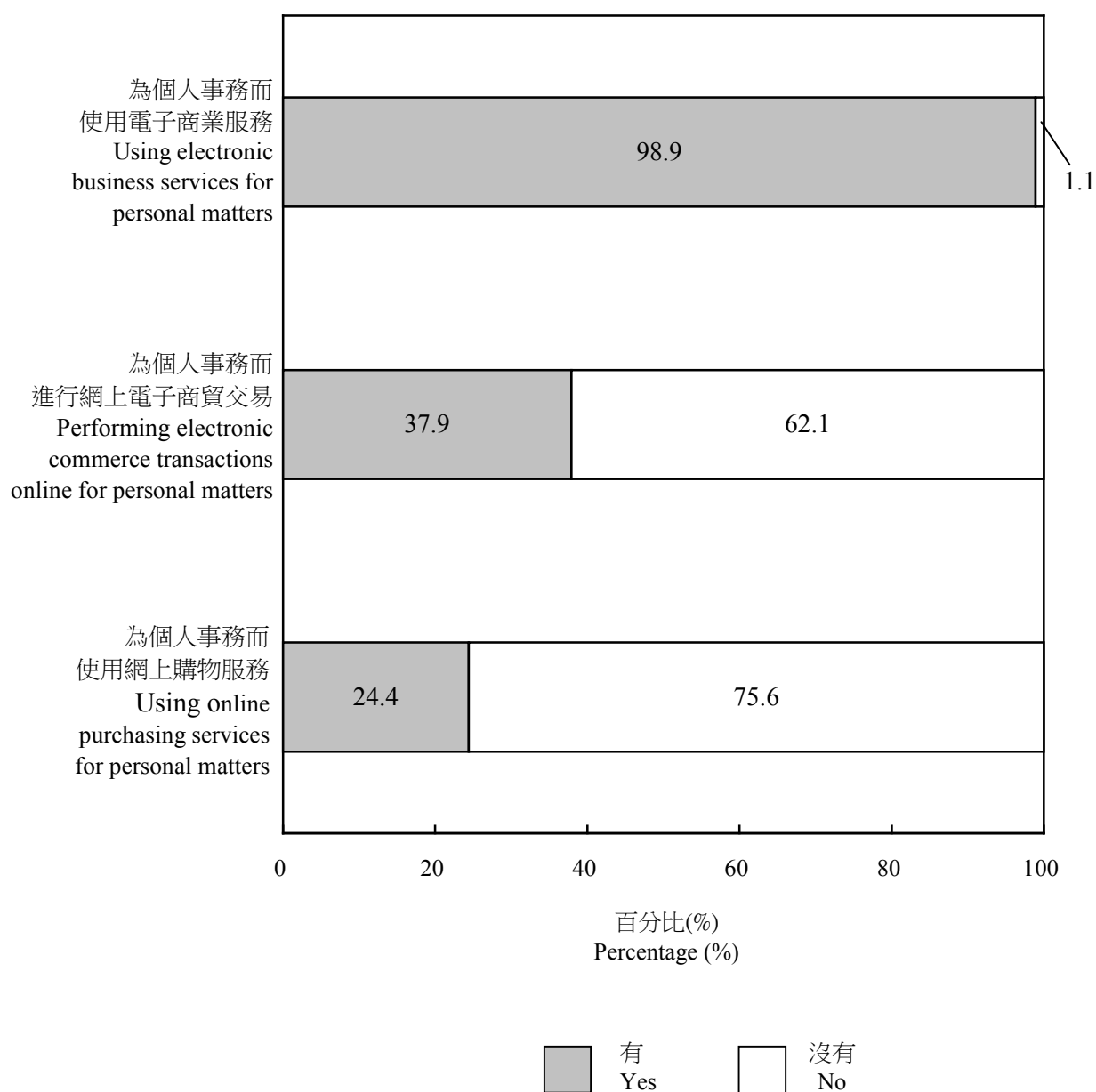


圖6.2 按曾使用的電子商業服務類別劃分的在統計前12個月內曾為個人事務而使用個別電子商業服務類別的15歲及以上人士的比率
Chart 6.2 Rate of persons aged 15 and over who had used various types of electronic business services for personal matters during the 12 months before enumeration by type of electronic business services used

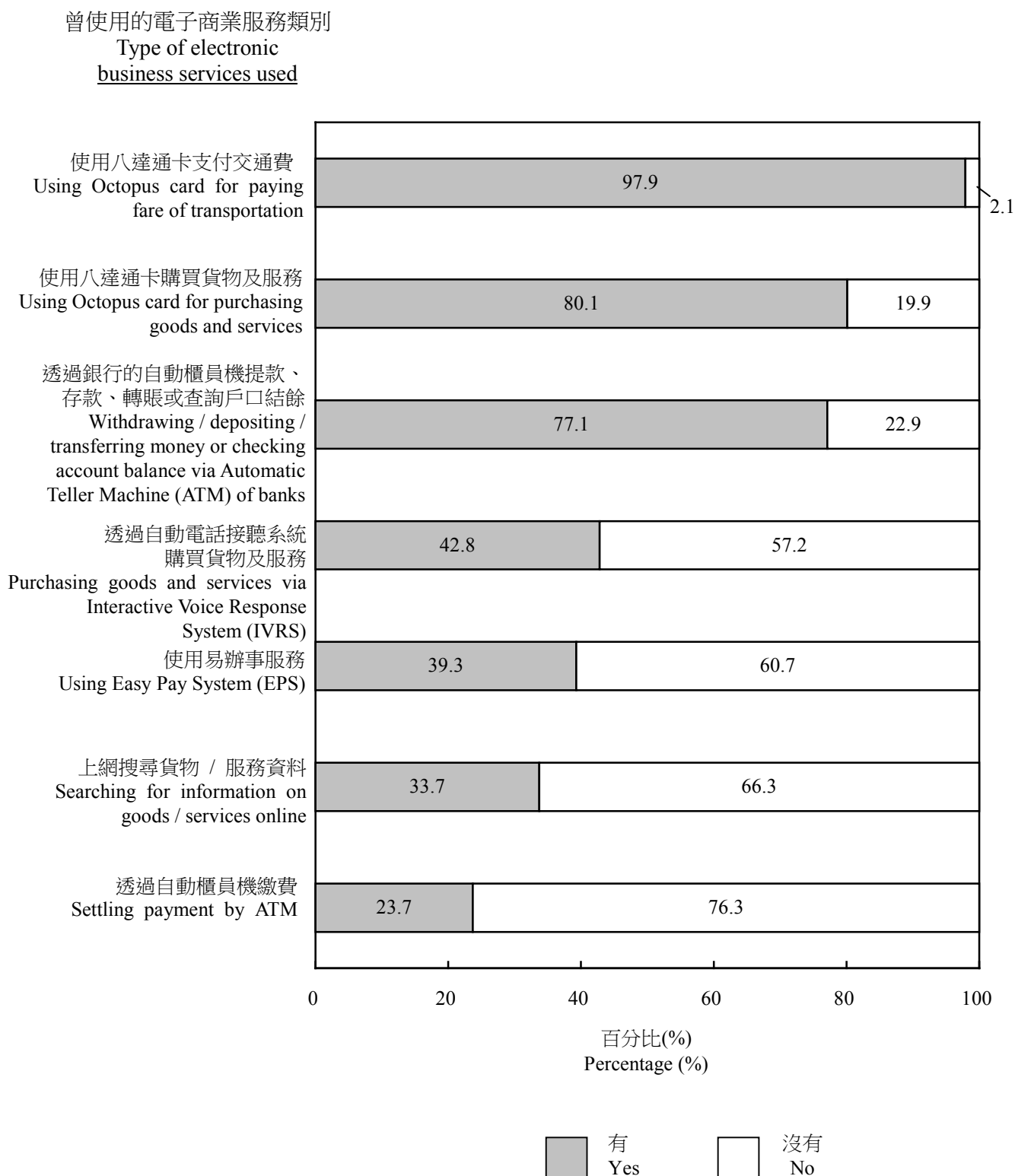


表 6.1 在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目
Table 6.1 Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration

統計期間 [#] Survey period [#]	人數 No. of persons ('000)	比率* Rate*
2000 年 1 月至 3 月 January - March 2000	4 852.1	84.9
2001 年 4 月至 6 月 April - June 2001	4 933.6	88.5
2002 年 5 月至 7 月 May - July 2002	5 209.0	92.6
2003 年 5 月至 8 月 May - August 2003	5 357.0	93.6
2004 年 6 月至 8 月 June - August 2004	5 542.5	96.5
2005 年 5 月至 8 月 May - August 2005	5 619.0	97.3
2006 年 6 月至 8 月 June - August 2006	5 623.6	97.4
2007 年 7 月至 9 月 July - September 2007	5 606.5	98.2
2008 年 7 月至 9 月 July - September 2008	5 673.7	98.0
2009 年 6 月至 8 月 June - August 2009	5 722.9	98.3
2012 年 6 月至 8 月 June - August 2012	5 915.5	98.9

註釋：[#] 人口數字已於 2000 年 8 月改為以「居住人口」方法計算，自 2001 年進行的統計調查所得的有關在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士的統計數字亦以經修訂的居港人口估計為基礎。

上表中 2002 年至 2006 年、2007 年至 2009 年及 2012 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有 15 歲及以上人士的百分比。

Notes: [#] The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

Data of 2002-2006, 2007-2009 and 2012 in the above table are compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all persons aged 15 and over in the respective survey periods.

表 6.2a 按年齡 / 性別劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目
Table 6.2a Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by age / sex

年齡組別 / 性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	843.6	14.3	99.8
25 - 34	953.7	16.1	99.9
35 - 44	1 049.2	17.7	99.9
45 - 54	1 243.0	21.0	99.7
55 - 64	952.3	16.1	99.1
≥ 65	873.7	14.8	94.7
性別 Sex			
男 Male	2 841.8	48.0	99.2
女 Female	3 073.6	52.0	98.7
合計 Overall	5 915.5	100.0	98.9

註釋：* 在個別年齡 / 性別組別中佔所有人士的百分比。以所有 15 - 24 歲的人士為例，99.8%在統計前 12 個月內曾為個人事務而使用電子商業服務。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 99.8% had used electronic business services for personal matters during the 12 months before enumeration.

表 6.2b 按教育程度劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目
Table 6.2b Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	1 240.6	21.0	95.9
中學# Secondary#	3 133.4	53.0	99.6
專上教育 Post-secondary	1 541.4	26.1	99.9
合計 Overall	5 915.5	100.0	98.9

註釋：* 在個別教育程度組別中佔所有 15 歲及以上人士的百分比。以所有具專上教育程度的 15 歲及以上人士為例，99.9%在統計前 12 個月內曾為個人事務而使用電子商業服務。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with post-secondary education, 99.9% had used electronic business services for personal matters during the 12 months before enumeration.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 6.2c 按經濟活動身分劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目
Table 6.2c Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 626.5	61.3	99.8
非從事經濟活動 Economically inactive	2 289.0	38.7	97.5
學生 <i>Students</i>	505.1	8.5	99.8
料理家務者 <i>Home-makers</i>	823.4	13.9	98.7
退休人士 <i>Retired persons</i>	903.6	15.3	95.6
其他 <i>Others</i>	56.9	1.0	90.8
合計 Overall	5 915.5	100.0	98.9

註釋： * 在個別經濟活動身分組別中佔所有 15 歲及以上人士的百分比。以所有從事經濟活動人士為例，99.8%在統計前 12 個月內曾為個人事務而使用電子商業服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 99.8% had used electronic business services for personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 6.2d 按曾使用的電子商業服務類別劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目
Table 6.2d Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by type of electronic business services used

曾使用的電子商業服務類別 [#] Type of electronic business services used [#]	人數 No. of persons ('000)	百分比 %	比率* Rate*
使用八達通卡支付交通費 Using Octopus card for paying fare of transportation	5 856.9	99.0	97.9
使用八達通卡購買貨物及服務 Using Octopus card for purchasing goods and services	4 788.1	80.9	80.1
透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘 Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks	4 608.9	77.9	77.1
透過自動電話接聽系統購買貨物及服務 Purchasing goods and services via Interactive Voice Response System (IVRS)	2 562.6	43.3	42.8
使用易辦事服務 Using Easy Pay System (EPS)	2 350.1	39.7	39.3
上網搜尋貨物 / 服務資料 Searching for information on goods / services online	2 016.3	34.1	33.7
透過自動櫃員機繳費 Settling payment by ATM	1 415.5	23.9	23.7
使用網上銀行服務(例如：轉賬) Using online-banking services (e.g. transferring money)	1 278.1	21.6	21.4
使用電話或互聯網透過繳費靈服務繳費 Using telephone or Internet to settle payment by Payment by Phone Service (PPS)	1 228.6	20.8	20.5

註釋：[#] 可選擇多項答案。

* 佔所有 15 歲及以上人士的百分比。

Notes : [#] Multiple answers were allowed.

* As a percentage of all persons aged 15 and over.

(待續)
(To be cont'd)

表 6.2d(續) 按曾使用的電子商業服務類別劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目
Table 6.2d Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by type of electronic business services used

曾使用的電子商業服務類別 [#] (續) Type of electronic business services used [#] (Cont'd)	人數 No. of persons ('000)	百分比 %	比率* Rate*
上網繳費 Setting payment online	1 177.9	19.9	19.7
上網訂座 / 訂票 Making reservation / booking tickets online	1 059.2	17.9	17.7
上網搜尋財經資料(例如：股票價格) Searching for financial information online (e.g stock prices)	909.8	15.4	15.2
網上購物 / 訂購服務 Online purchasing goods / ordering services	866.2	14.6	14.5
透過流動電訊網絡以互動的短訊服務方式進行交易或獲取服務 Making transaction or acquiring services via interactive short message services	698.7	11.8	11.7
上網買賣股票 Trading stock online	572.8	9.7	9.6
上網搜尋職位空缺資料 Searching for job vacancies online	567.9	9.6	9.5
其他 Others	411.2	7.0	6.9
合計 Overall	5 915.5		

註釋：# 可選擇多項答案。

* 佔所有 15 歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* As a percentage of all persons aged 15 and over.

表 6.3 按曾使用的電子商業服務類別及使用電子商業服務的次數劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目
Table 6.3 Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by type of electronic business services used and frequency of using electronic business services

曾使用的電子商業服務類別 [#] Type of electronic business services used [#]	使用電子商業服務的次數 Frequency of using electronic business services							
	最少每星期 1 次 At least once a week		少於 1 星期 1 次但最少 1 個月 1 次 Less than once a week but at least once a month		少於 1 個月 1 次 Less than once a month		總計 Total	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
使用八達通卡支付交通費 Using Octopus card for paying fare of transportation	5 522.6	94.3	249.7	4.3	84.7	1.4	5 856.9	100.0
使用八達通卡購買貨物及服務 Using Octopus card for purchasing goods and services	3 523.8	73.6	925.7	19.3	338.6	7.1	4 788.1	100.0
透過銀行的自動櫃員機提款、 存款、轉賬或查詢戶口結餘 Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks	2 501.7	54.3	1 922.7	41.7	184.6	4.0	4 608.9	100.0
透過自動電話接聽系統購買貨物 及服務 Purchasing goods and services via Interactive Voice Response System (IVRS)	295.9	11.5	1 038.5	40.5	1 228.2	47.9	2 562.6	100.0
使用易辦事服務 Using Easy Pay System (EPS)	435.6	18.5	1 307.3	55.6	607.2	25.8	2 350.1	100.0
上網搜尋貨物 / 服務資料 Searching for information on goods / services online	1 173.0	58.2	634.3	31.5	209.0	10.4	2 016.3	100.0
透過自動櫃員機繳費 Settling payment by ATM	112.0	7.9	1 007.7	71.2	295.8	20.9	1 415.5	100.0

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

(待續)
(To be cont'd)

表 6.3(續) 按曾使用電子商業服務類別及使用電子商業服務的次數劃分的在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士數目
Table 6.3 (Cont'd) Persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration by type of electronic business services used and frequency of using the electronic business services

	使用電子商業服務的次數 Frequency of using the electronic business services							
	最少每星期 1 次 At least once a week		少於 1 星期 1 次但最少 1 個月 1 次 Less than once a week but at least once a month		少於 1 個月 1 次 Less than once a month		總計 Total	
曾使用的電子商業服務類別(續) [#] Type of electronic business services used (Cont'd) [#]	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
使用網上銀行服務(例如：轉賬) Using online banking services (e.g. transferring money)	248.4	19.4	877.2	68.6	152.4	11.9	1 278.1	100.0
使用電話或互聯網透過繳費靈服務 繳費 Using telephone or Internet to settle payment by Payment by Phone Service (PPS)	150.5	12.2	887.0	72.2	191.1	15.6	1 228.6	100.0
上網繳費 Settling payment online	98.7	8.4	653.0	55.4	426.2	36.2	1 177.9	100.0
上網訂座 / 訂票 Making reservation / booking tickets online	17.7	1.7	142.8	13.5	898.7	84.8	1 059.2	100.0
上網搜尋財經資料 (例如：股票價格) Searching for financial information online (e.g. stock prices)	745.8	82.0	115.9	12.7	48.1	5.3	909.8	100.0
網上購物 / 訂購服務 Online purchasing goods / ordering services	34.8	4.0	201.5	23.3	629.9	72.7	866.2	100.0
透過流動電訊網絡以互動的短訊服 務方式進行交易或獲取服務 Making transaction or acquiring services via interactive short message services	136.6	19.5	352.1	50.4	210.1	30.1	698.7	100.0
上網買賣股票 Trading stock online	166.9	29.1	203.1	35.5	202.9	35.4	572.8	100.0
上網搜尋職位空缺資料 Searching for job vacancies online	261.8	46.1	129.6	22.8	176.6	31.1	567.9	100.0

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 6.4 在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的 15 歲及以上人士數目
Table 6.4 Persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the 12 months before enumeration

統計期間# Survey period#	人數 No. of persons ('000)	比率* Rate*
2001 年 4 月至 6 月 April - June 2001	529.5	9.5
2002 年 5 月至 7 月 May - July 2002	485.5	8.6
2003 年 5 月至 8 月 May - August 2003	746.6	13.1
2004 年 6 月至 8 月 June - August 2004	829.7	14.4
2005 年 5 月至 8 月 May - August 2005	842.9	14.6
2006 年 6 月至 8 月 June - August 2006	1 065.4	18.5
2007 年 7 月至 9 月 July - September 2007	1 292.6	22.7
2008 年 7 月至 9 月 July - September 2008	1 358.9	23.5
2009 年 6 月至 8 月 June - August 2009	1 653.5	28.4
2012 年 6 月至 8 月 June - August 2012	2 264.2	37.9

註釋：# 有關資料自 2001 年開始搜集。

Notes：# The information was collected since 2001.

上表中 2002 年至 2006 年、2007 年至 2009 年及 2012 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

Data of 2002-2006, 2007-2009 and 2012 in the above table are compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* 在有關統計期間佔所有 15 歲及以上人士的百分比。

* As a percentage of all persons aged 15 and over in the respective survey periods.

表 6.5a 按年齡 / 性別劃分的在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的 15 歲及以上人士數目

Table 6.5a Persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the 12 months before enumeration by age / sex

年齡組別 / 性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	394.9	17.4	46.7
25 - 34	598.6	26.4	62.7
35 - 44	578.7	25.6	55.1
45 - 54	470.6	20.8	37.7
≥ 55	221.5	9.8	11.8
性別 Sex			
男 Male	1 131.4	50.0	39.5
女 Female	1 132.9	50.0	36.4
合計 Overall	2 264.2	100.0	37.9

註釋：* 在個別年齡 / 性別組別中佔所有人士的百分比。以所有 15 - 24 歲的人士為例，46.7%在統計前 12 個月內曾為個人事務而進行網上電子商貿交易。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 46.7% had performed electronic commerce transactions online for personal matters during the 12 months before enumeration.

表 6.5b 按教育程度劃分的在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的 15 歲及以上人士數目

Table 6.5b Persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	50.1	2.2	3.9
中學 [#] Secondary [#]	1 121.9	49.5	35.7
專上教育 Post-secondary	1 092.3	48.2	70.8
合計 Overall	2 264.2	100.0	37.9

註釋：* 在個別教育程度組別中佔所有 15 歲及以上人士的百分比。以所有具專上教育程度的 15 歲及以上人士為例，70.8%在統計前 12 個月內曾為個人事務而進行網上電子商貿交易。

[#] 指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with post-secondary education, 70.8% had performed electronic commerce transactions online for personal matters during the 12 months before enumeration.

[#] Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 6.5c 按經濟活動身分劃分的在統計前 12 個月內曾為個人事務而進行網上電子商貿交易的 15 歲及以上人士數目
Table 6.5c Persons aged 15 and over who had performed electronic commerce transactions online for personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	1 790.8	79.1	49.3
非從事經濟活動 Economically inactive	473.4	20.9	20.2
學生 Students	210.8	9.3	41.7
料理家務者 Home-makers	185.9	8.2	22.3
退休人士 Retired persons	66.9	3.0	7.1
其他 Others	9.8	0.4	15.6
合計 Overall	2 264.2	100.0	37.9

註釋： * 在個別經濟活動身分組別中佔所有 15 歲及以上人士的百分比。以所有從事經濟活動人士為例，49.3%在統計前 12 個月內曾為個人事務而進行網上電子商貿交易。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 49.3% had performed electronic commerce transactions online for personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 6.6 按沒有為個人事務進行任何網上電子商貿交易的原因劃分的在統計前 12 個月內曾使用互聯網服務但沒有進行任何網上電子商貿交易的 15 歲及以上人士數目

Table 6.6 Persons aged 15 and over who had used Internet service during the 12 months before enumeration but had not performed any electronic commerce transactions online during the period by reason for not performing any electronic commerce transactions online for personal matters

沒有進行任何網上電子商貿交易的原因 [#] Reason for not performing any electronic commerce transactions online [#]	人數 No. of persons ('000)	百分比 %
沒有需要 No such need	1 451.9	72.1
擔心保安問題(例如：害怕洩漏資料或賬戶被盜用等) Concerned about security (e.g. fear of leakage of information and thief of account.)	423.1	21.0
不懂得使用 Did not know how to use	404.0	20.1
害怕輸入錯誤資料 Fear of inputting inaccurate information	286.2	14.2
不及使用其他方式交易方便 Other alternatives were more convenient	254.6	12.6
網上商業服務無法提供實質交易證明 E-business services did not provide any transaction receipt	63.5	3.2
合計 Overall	2 013.1	

註釋：[#] 可選擇多項答案。

Note：[#] Multiple answers were allowed.

表 6.7 在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.7 Persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration

統計期間# Survey period#	人數 No. of persons ('000)	比率* Rate*
2001 年 4 月至 6 月 April - June 2001	313.3	5.6
2002 年 5 月至 7 月 May - July 2002	274.5	4.9
2003 年 5 月至 8 月 May - August 2003	401.6	7.0
2004 年 6 月至 8 月 June - August 2004	410.6	7.1
2005 年 5 月至 8 月 May - August 2005	498.2	8.6
2006 年 6 月至 8 月 June - August 2006	508.3	8.8
2007 年 7 月至 9 月 July - September 2007	576.8	10.1
2008 年 7 月至 9 月 July - September 2008	597.7	10.3
2009 年 6 月至 8 月 June - August 2009	923.9	15.9
2012 年 6 月至 8 月 June - August 2012	1 460.1	24.4

註釋：# 有關資料自 2001 年開始搜集。

Notes：# The information was collected since 2001.

上表中 2002 年至 2006 年、2007 年至 2009 年及 2012 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

Data of 2002-2006, 2007-2009 and 2012 in the above table are compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* 在有關統計期間佔所有 15 歲及以上人士的百分比。

* As a percentage of all persons aged 15 and over in the respective survey periods.

表 6.8a 按年齡 / 性別劃分的在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.8a Persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration by age / sex

年齡組別 / 性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	321.1	22.0	38.0
25 - 34	417.6	28.6	43.7
35 - 44	362.8	24.8	34.5
45 - 54	251.2	17.2	20.1
≥ 55	107.3	7.3	5.7
性別 Sex			
男 Male	699.7	47.9	24.4
女 Female	760.4	52.1	24.4
合計 Overall	1 460.1	100.0	24.4

註釋：* 在個別年齡 / 性別組別中佔所有人士的百分比。以所有 15 - 24 歲的人士為例，38.0%在統計前 12 個月內曾為個人事務而使用網上購物服務。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 38.0% had used online purchasing services for personal matters during the 12 months before enumeration.

表 6.8b 按教育程度劃分的在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.8b Persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	23.7	1.6	1.8
中學 [#] Secondary [#]	670.5	45.9	21.3
專上教育 Post-secondary	765.8	52.5	49.6
合計 Overall	1 460.1	100.0	24.4

註釋：* 在個別教育程度組別中佔所有 15 歲及以上人士的百分比。以所有具專上教育程度的 15 歲及以上人士為例，49.6%在統計前 12 個月內曾為個人事務而使用網上購物服務。

[#] 指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with post-secondary education, 49.6% had used online purchasing services for personal matters during the 12 months before enumeration.

[#] Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 6.8c 按經濟活動身分劃分的在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.8c Persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	1 134.1	77.7	31.2
非從事經濟活動 Economically inactive	326.0	22.3	13.9
學生 <i>Students</i>	177.0	12.1	35.0
料理家務者 <i>Home-makers</i>	113.4	7.8	13.6
退休人士 <i>Retired persons</i>	30.1	2.1	3.2
其他 <i>Others</i>	5.5	0.4	8.7
合計 Overall	1 460.1	100.0	24.4

註釋：* 在個別經濟活動身分組別中佔所有 15 歲及以上人士的百分比。以所有從事經濟活動人士為例，31.2%在統計前 12 個月內曾為個人事務而使用網上購物服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 31.2% had used online purchasing services for personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 6.9a 按在統計前 6 個月內曾在網上購買的主要商品 / 服務類別劃分的在該期間內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.9a Persons aged 15 and over who had used online purchasing services for personal matters during the 6 months before enumeration by major type of products / services purchased online during the period

在統計前 6 個月內曾在網上購買的主要商品 / 服務類別 [#] Major type of products / services purchased online during the 6 months before enumeration [#]	人數 No. of persons (‘000)	百分比 %
網上訂票 Online ticket reservation	462.6	33.5
網上租訂公共設施 Online reservation of public facilities	441.7	31.9
網上購買衣服鞋襪 Online purchase of clothes and accessories	403.0	29.1
網上安排旅遊事宜 Online travel arrangement	214.0	15.5
網上購買日用貨品 Online purchase of daily commodities	142.9	10.3
網上購買餐廳優惠券 Online purchase of restaurant coupons	134.7	9.7
網上購買書本及報刊 Online purchase of books, newspapers and magazines	133.1	9.6
網上購買電器 Online purchase of electrical appliances	130.3	9.4
網上購買數碼媒體商品 Online purchase of digital products	96.2	7.0
網上購買飾物 Online purchase of accessories	79.8	5.8
網上購買禮物 Online purchase of gifts	75.6	5.5
網上購買美容 / 纖體 / 健身服務 Online purchase of beauty / slimming / fitness service	19.7	1.4
網上租用非政府的體育場地 Online reservation of non-government sport facilities	17.7	1.3
合計 Overall	1 382.9	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 6.9b 按在統計前 6 個月內曾在網上購買商品 / 服務的次數劃分的在該期間內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.9b Persons aged 15 and over who had used online purchasing services for personal matters during the 6 months before enumeration by frequency of purchasing products / services online during the period

在統計前 6 個月內曾在網上購買商品 / 服務的 次數 Frequency of purchasing products / services online during the 6 months before enumeration	人數 No. of persons ('000)	百分比 %
1	537.1	38.8
2	219.3	15.9
3 - 4	240.6	17.4
5 - 9	242.7	17.6
≥ 10	143.1	10.3
總計 Total	1 382.9	100.0

表 6.9c 按在統計前 6 個月內在網上購買的商品 / 服務總額劃分的在該期間內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目

Table 6.9c Persons aged 15 and over who had used online purchasing services for personal matters during the 6 months before enumeration by amount spent in purchasing products / services online during the period

在統計前 6 個月內在網上購買的商品 / 服務總額(港元) Amount spent in purchasing products / services online during the 6 months before enumeration (HK\$)	人數 No. of persons ('000)	百分比 %
< 200	429.1	31.0
200 - 499	221.1	16.0
500 - 999	203.0	14.7
1,000 - 1,999	191.3	13.8
2,000 - 4,999	163.4	11.8
5,000 - 9,999	80.9	5.9
≥ 10,000	94.1	6.8
總計 Total	1 382.9	100.0
總額中位數(港元) Median amount (HK\$)		500

7 電子政府服務的使用情況 Usage of electronic Government services

7.1 在是項統計調查中，所有 10 歲及以上的人士均被問及他們是否認識「香港政府一站通」及「流動電子政府服務」。此外，他們亦被問及在統計前 12 個月內曾否為個人事務使用網上政府服務及流動電子政府服務。若有，他們再被問及曾使用的電子政府服務類別。

認識「香港政府一站通」的人士

7.2 在統計時約 3 694 300 名 10 歲及以上人士認識「香港政府一站通」，佔全港所有 10 歲及以上人士的 58.8%。（表 7.1）

年齡 / 性別

7.3 在該 3 694 300 人中，44.8% 年齡為 35 歲以下，而 20.9% 年齡介乎 35 - 44 歲。年紀較輕的人士對「香港政府一站通」有所認識的比率較高。年齡介乎 15 至 34 歲人士的比率約為 81%；而年齡介乎 35 - 44 歲人士的比率則為 73.6%。相比之下，年齡介乎 55 - 64 歲的人士中，只有 40.2% 認識「香港政府一站通」；年齡在 65 歲及以上的人士中，則只有 13.0% 認識該服務。（表 7.2a）

7.4 按性別分析，認識此服務的人士中，男性佔 50.1%，而女性則佔 49.9%。相對而言，男性認識該服務的比率(61.2%)較女性(56.5%)為高。（表 7.2a）

教育程度

7.5 在該 3 694 300 人中，7.8% 具小學及以下教育程度，57.0% 具中學教育程度及 35.2% 具專上教育程度。具專上教育程度的人士認識「香港政府一站通」的比率最高，達 84.3%。（表 7.2b）

7.1 All persons aged 10 and over in the survey were asked whether they were aware of the GovHK and Mobile E-Government Services (MEGS). Besides, they were asked whether they had used online Government services and MEGS for personal matters during the 12 months before enumeration. If yes, they were further asked about the types of electronic Government services that they had used.

Persons who were aware of the GovHK

7.2 Some 3 694 300 persons aged 10 and over were aware of the GovHK at the time of enumeration, constituting 58.8% of all persons aged 10 and over in Hong Kong. (Table 7.1)

Age / sex

7.3 Of those 3 694 300 persons, 44.8% were aged below 35 and 20.9% were aged 35 - 44. Younger persons had relatively higher rates of being aware of the GovHK, at around 81% for persons aged 15 to 34 and 73.6% for those aged 35 - 44. In comparison, only 40.2% of persons aged 55 - 64 and 13.0% of those aged 65 and over were aware of the GovHK. (Table 7.2a)

7.4 Analysed by sex, 50.1% of the persons who were aware of the GovHK were males and 49.9% were females. Relatively speaking, the rate of being aware of the GovHK was higher for males (61.2%) than their female counterpart (56.5%). (Table 7.2a)

Educational attainment

7.5 Among those 3 694 300 persons, 7.8% had attained primary education and below, 57.0% had attained secondary education and 35.2% had attained post-secondary education. The rate of being aware of the GovHK was the highest for persons having attained post-secondary education, at 84.3%. (Table 7.2b)

*經濟活動身分**Economic activity status*

7.6 按經濟活動身分分析，認識「香港政府一站通」的人士中，69.1%為從事經濟活動人士。另外 16.4%為學生及 9.2%為料理家務者。認識該服務人士的比率在學生(74.8%)及從事經濟活動人士(70.2%)中較高。(表 7.2c)

7.6 Analysed by economic activity status, 69.1% of the persons who were aware of the GovHK were economically active. Another 16.4% were students and 9.2% were home-makers. The rates of being aware of the GovHK were relatively higher for students (74.8%) and economically active persons (70.2%). (Table 7.2c)

曾為個人事務使用網上政府服務的人士**Persons who had used online Government services for personal matters**

7.7 統計調查結果顯示有 3 821 500 名 10 歲及以上人士在統計前 12 個月內曾為個人事務而使用 1 項或多項的網上政府服務，佔全港所有 10 歲及以上人士的 60.8%。他們當中，有 36.0%曾透過「香港政府一站通」的網站使用網上政府服務。(圖 7.1 及表 7.3)

7.7 The survey results showed that some 3 821 500 persons aged 10 and over had used one or more types of online Government services for personal matters during the 12 months before enumeration, constituting 60.8% of all persons aged 10 and over in Hong Kong. Among them, 36.0% had used online Government services via GovHK website. (Chart 7.1 and Table 7.3)

*年齡 / 性別**Age / sex*

7.8 在該 3 821 500 人中，47.2%年齡為 35 歲以下，而 21.7%年齡介乎 35 - 44 歲。年紀較輕的人士曾使用網上政府服務的比率較高。年齡介乎 15 - 24 歲人士的比率為 87.4%；而年齡介乎 25 - 34 歲人士的比率則為 87.8%。相比之下，年齡介乎 55 - 64 歲的人士與 65 歲及以上人士的相應比率則低很多。(表 7.4a)

7.8 Of those 3 821 500 persons, 47.2% were aged below 35 and 21.7% were aged 35 - 44. The rate of having used online Government services was relatively higher for younger persons, being 87.4% for those aged 15 - 24 and 87.8% for those aged 25 - 34. In comparison, the corresponding rates for persons aged 55 - 64 and aged 65 and over were much lower. (Table 7.4a)

7.9 按性別分析，男性曾為個人事務使用網上政府服務的比率(63.5%)較女性(58.3%)為高。(表 7.4a)

7.9 Analysed by sex, the rate of having used online Government services for personal matters was higher for males (63.5%) than their female counterpart (58.3%). (Table 7.4a)

*教育程度**Educational attainment*

7.10 10 歲及以上人士曾為個人事務使用網上政府服務的比率在具專上教育程度的人士中明顯為高，達 88.6%。具中學教育程度人士的比率為 66.6%，而具小學及以下教育程度人士的比率則為 17.2%。(表 7.4b)

7.10 The rate of persons aged 10 and over having used online Government services was substantially higher for persons having attained post-secondary education, at 88.6%. It was 66.6% for persons having attained secondary education and 17.2% for those having attained primary education and below. (Table 7.4b)

經濟活動身分

7.11 按經濟活動身分分析，大部分(69.7%)在統計前12個月內曾為個人事務使用網上政府服務的人士都是從事經濟活動人士。另外17.4%為學生及9.1%為料理家務者。曾為個人事務使用網上政府服務的比率在學生(82.1%)及從事經濟活動人士(73.3%)中顯著較高。(表7.4c)

Economic activity status

7.11 Analysed by economic activity status, the majority (69.7%) of the persons who had used online Government services for personal matters during the 12 months before enumeration were economically active. Another 17.4% were students and 9.1% were home-makers. The rates of having used online Government services for personal matters were considerably higher for students (82.1%) and economically active persons (73.3%). (Table 7.4c)

曾使用的網上政府服務的類別

7.12 就該3 821 500名在統計前12個月內曾為個人事務使用網上政府服務的人士而言，最普遍使用的網上服務為「一般性瀏覽政府網頁」(該些人士中83.1%曾使用這服務)。其次為「詢問服務」(69.3%)、「下載政府表格」(29.9%)、「圖書館服務(例如：預訂/續借書本)」(22.9%)、「預約申請/申請牌照或證書」(20.2%)、「租用政府場地」(14.5%)及「電子理財」(13.9%)。(表7.4d)

Type of online Government services used

7.12 For those 3 821 500 persons who had used online Government services for personal matters during the 12 months before enumeration, “general browsing of Government websites” (used by 83.1% of those persons) was the most commonly used online service. This was followed by “enquiry services” (69.3%), “downloading Government forms” (29.9%), “library services (e.g. book reservation / renewal)” (22.9%), “appointment booking / application for licences or certificates” (20.2%), “booking of Government venues” (14.5%) and “financial management” (13.9%). (Table 7.4d)

沒有為個人事務使用網上政府服務的人士

7.13 根據是項統計調查結果，估計約有2 463 900名在統計前12個月內沒有為個人事務使用網上政府服務的人士，當中41.8%表示其主要原因為「不懂得使用電腦」及37.7%表示「沒有需要」。其他較普遍提及沒有使用這些服務的原因為「不懂得使用互聯網服務」(25.8%)、「有其他途徑可供選擇」(13.1%)及「不懂得使用「香港政府一站通」或其他政府網站」(10.0%)。(表7.5)

Persons who had not used online Government services for personal matters

7.13 It was estimated that there were some 2 463 900 persons who had not used online Government services for personal matters during the 12 months before enumeration in this survey, among which, 41.8% mentioned “did not know how to use computer” and 37.7% of them mentioned “no need” as the major reasons. Other commonly cited reasons for not using the services were “did not know how to use Internet service” (25.8%), “other channels were available” (13.1%) and “did not know how to access GovHK website or other Government websites” (10.0%). (Table 7.5)

在統計後 12 個月內會否為個人事務使用網上政府服務

7.14 在統計時全港的 6 285 400 名 10 歲及以上人士中，2 658 500 人(42.3%)表示一定會 / 多數會在統計後 12 個月內為個人事務使用網上政府服務。此外，19.1%表示可能會使用該些服務，18.3%表示多數不會使用該些服務及 20.3%表示一定不會使用該些服務。(表 7.6a)

年齡 / 性別

7.15 按年齡組別分析，年紀較輕的人士有較大傾向為個人事務使用網上政府服務。15 至 34 歲的人士中約 60%表示一定會 / 多數會在統計後 12 個月內為個人事務使用網上政府服務。相比之下，年紀較長人士的相應百分比低很多。(表 7.6a)

7.16 相對而言，在該 6 285 400 人中，男性有稍大傾向為個人事務使用網上政府服務。有 44.2%的男性表示一定會 / 多數會在統計後 12 個月內使用該些服務，而女性的相應百分比則為 40.5%。(表 7.6a)

有否在統計前 12 個月內使用網上政府服務

7.17 在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士中，表示一定會 / 多數會在統計後 12 個月內使用該些服務的百分比(68.0%)，顯著高於該些在統計前 12 個月內沒有使用網上政府服務的人士中的相應百分比(2.4%)。(表 7.6b)

Likelihood of using online Government services for personal matters during the 12 months after enumeration

7.14 Of the 6 285 400 persons aged 10 and over in Hong Kong at the time of enumeration, 2 658 500 (42.3%) indicated that they would definitely / very likely use online Government services for personal matters during the 12 months after enumeration. Another 19.1% said that they probably would use such services, 18.3% indicated that they would very unlikely use such services and 20.3% expressed that they would definitely not use such services. (Table 7.6a)

Age / sex

7.15 Analysed by age group, younger persons had greater likelihood of using online Government services for personal matters. The percentages of persons who indicated that they would definitely / very likely use online Government services for personal matters during the 12 months after enumeration were around 60% for those aged 15 to 34. In comparison, the corresponding percentages for elder persons were much smaller. (Table 7.6a)

7.16 Relatively speaking, among those 6 285 400 persons, males had slightly greater likelihood of using online Government services for personal matters. Some 44.2% of males indicated that they would definitely / very likely use such services during the 12 months after enumeration, as against 40.5% for their female counterpart. (Table 7.6a)

Whether had used online Government services during the 12 months before enumeration

7.17 Among those persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration, a significantly higher percentage indicated that they would definitely / very likely use such services during the 12 months after enumeration (68.0%) when compared with the corresponding percentage (2.4%) in respect of those who had not used online Government services during the 12 months before enumeration. (Table 7.6b)

將會 / 可能會為個人事務使用網上政府服務的人士

7.18 所有表示在統計後 12 個月內一定會 / 多數會 / 可能會使用網上政府服務的人士均被問及他們將會 / 可能會使用哪些類別的服務。

7.19 在該 3 859 100 名表示將會 / 可能會在統計後 12 個月內為個人事務使用網上政府服務的人士中，大部分(84.4%)表示將會 / 可能會使用該服務作「一般性瀏覽政府網頁」。其他較普遍提及的服務包括「詢問服務」(73.0%)、「下載政府表格」(30.9%)、「圖書館服務(例如：預訂 / 續借書本)」(24.0%)、「預約申請 / 申請牌照或證書」(22.0%)、「租用政府場地」(16.6%)及「電子理財」(15.1%)。(表 7.7)

認識「流動電子政府服務」的人士

7.20 在統計時約 2 070 000 名 10 歲及以上人士認識「流動電子政府服務」，佔全港所有 10 歲及以上人士的 32.9%。(表 7.8a)

年齡 / 性別

7.21 在該 2 070 000 人中，49.6%年齡為 35 歲以下，而 21.1%年齡介乎 35 - 44 歲。年紀較輕的人士對「流動電子政府服務」有所認識的比率較高。年齡介乎 25 - 34 歲人士的比率為 53.1%；年齡介乎 15 - 24 歲人士的比率為 51.0%；而年齡介乎 35 - 44 歲人士的比率則為 41.5%。相比之下，年齡介乎 55 - 64 歲的人士中，只有 17.6%認識「流動電子政府服務」；年齡在 65 歲及以上的人士中，則只有 4.5%認識此類服務。(表 7.8a)

Persons who would / probably would use online Government services for personal matters

7.18 All persons who indicated that they would definitely / very likely / probably use online Government services during the 12 months after enumeration were asked about the types of services which they would / probably would use.

7.19 Of the 3 859 100 persons who would / probably would use online Government services for personal matters during the 12 months after enumeration, the majority (84.4%) indicated that they would / probably would use the services for “general browsing of Government websites”. Other commonly mentioned services included “enquiry services” (73.0%), “downloading Government forms” (30.9%), “library services (e.g. book reservation / renewal)” (24.0%), “appointment booking / application for licences or certificates” (22.0%), “booking of Government venues” (16.6%) and “financial management” (15.1%). (Table 7.7)

Persons who were aware of the MEGS

7.20 Some 2 070 000 persons aged 10 and over were aware of the MEGS at the time of enumeration, constituting 32.9% of all persons aged 10 and over in Hong Kong. (Table 7.8a)

Age / sex

7.21 Of those 2 070 000 persons, 49.6% were aged below 35 and 21.1% were aged 35 - 44. Younger persons had relatively higher rates of being aware of the MEGS, at 53.1% for those aged 25 - 34, 51.0% for persons aged 15 - 24 and 41.5% for those aged 35 - 44. In comparison, only 17.6% of persons aged 55 - 64 and 4.5% of those aged 65 and over were aware of the MEGS. (Table 7.8a)

7.22 按性別分析，認識此服務的人士中，男性佔 50.4%，而女性則佔 49.6%。相對而言，男性認識此類服務的比率 (34.5%) 較女性 (31.5%) 略高。(表 7.8a)

教育程度

7.23 在該 2 070 000 人中，5.7% 具小學及以下教育程度，55.8% 具中學教育程度及 38.5% 具專上教育程度。具專上教育程度的人士認識「流動電子政府服務」的比率最高，達 51.6%。(表 7.8b)

經濟活動身分

7.24 按經濟活動身分分析，認識「流動電子政府服務」的人士中，72.1% 為從事經濟活動人士。另外 16.5% 為學生及 7.7% 為料理家務者。認識該服務的比率在學生 (42.0%) 及從事經濟活動人士 (41.1%) 中較高。(表 7.8c)

沒有使用「流動電子政府服務」的人士

7.25 統計調查結果顯示有 724 000 名認識「流動電子政府服務」的 10 歲及以上人士，在統計前 12 個月內沒有使用「流動電子政府服務」，佔全港所有 10 歲及以上人士的 11.5% 或佔所有認識此類服務的人士的 35.0%。(表 7.9)

7.26 就該 724 000 名認識「流動電子政府服務」但在統計前 12 個月內沒有使用該服務的人士而言，大部分 (57.8%) 表示沒有使用該服務的主要因為「沒有需要」。另一些較普遍提及的原因為「無線電話 / 個人數碼助理不能夠支援流動電子政府服務」(19.8%) 及「缺乏相關認識」(15.3%)。(表 7.9)

7.22 Analysed by sex, 50.4% of the persons who were aware of the MEGS were males and 49.6% were females. Relatively speaking, the rate of being aware of the MEGS was slightly higher for males (34.5%) than their female counterpart (31.5%). (Table 7.8a)

Educational attainment

7.23 Among those 2 070 000 persons, 5.7% had attained primary education and below, 55.8% had attained secondary education and 38.5% had attained post-secondary education. The rate of being aware of the MEGS was the highest for persons having attained post-secondary education, at 51.6%. (Table 7.8b)

Economic activity status

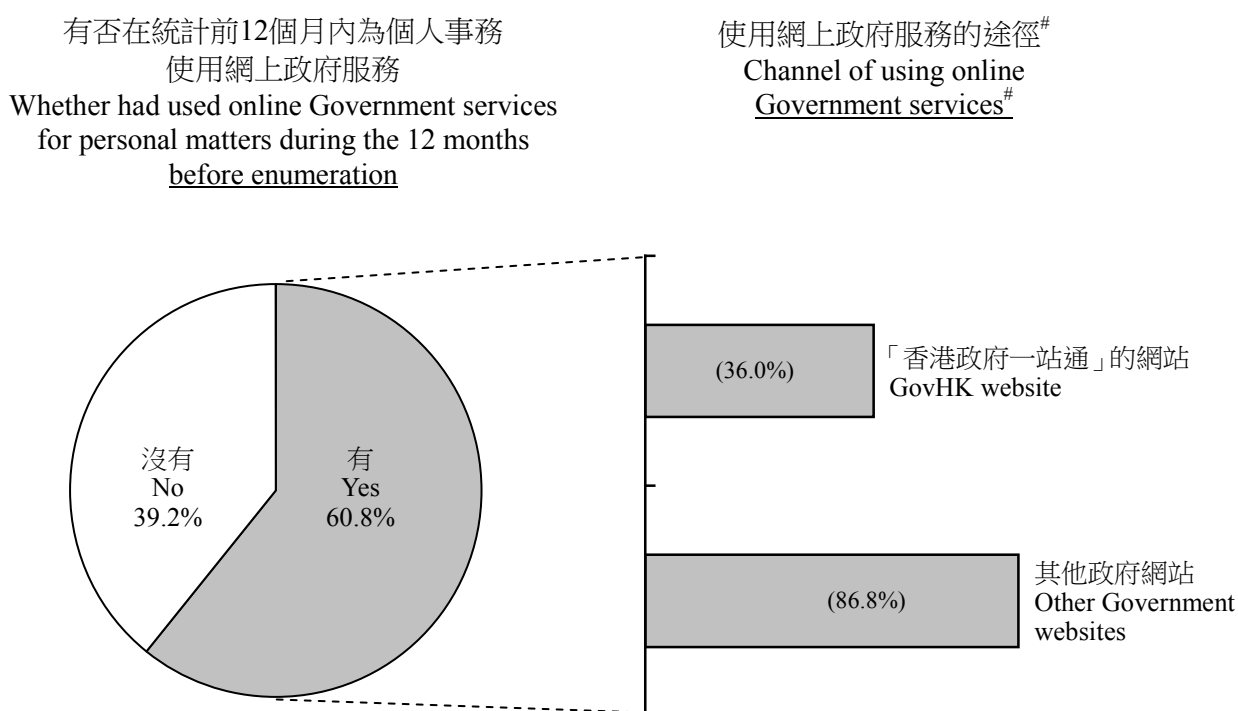
7.24 Analysed by economic activity status, 72.1% of the persons who were aware of the MEGS were economically active. Another 16.5% were students and 7.7% were home-makers. The rates of being aware of the MEGS were relatively higher for students (42.0%) and economically active persons (41.1%). (Table 7.8c)

Persons who had not used the MEGS

7.25 The survey results showed that some 724 000 persons aged 10 and over who was aware of the MEGS but had not used the MEGS during the 12 months before enumeration, constituting 11.5% of all persons aged 10 and over in Hong Kong or 35.0% of those persons who were aware of the MEGS. (Table 7.9)

7.26 For those 724 000 persons who were aware of the MEGS but had not used the services during the 12 months before enumeration, the majority (57.8%) of them mentioned “no need” as their major reason for not using the services. Other commonly cited reasons were “mobile phone / Personal Digital Assistant did not support MEGS” (19.8%) and “lack of the relevant knowledge” (15.3%). (Table 7.9)

圖 7.1 按有否在統計前12個月內為個人事務使用網上政府服務 / 使用網上政府服務的途徑劃分的10歲及以上人士的百分比分布
Chart 7.1 Percentage distribution of persons aged 10 and over by whether had used online Government services for personal matters during the 12 months before enumeration / channel of using online Government services



註釋：# 可選擇多項答案。

括號內的數字顯示在所有於統計前12個月內曾為個人事務使用網上政府服務的10歲及以上人士中所佔的百分比。

Notes : # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration.

表 7.1 按是否認識「香港政府一站通」劃分的 10 歲及以上人士數目
Table 7.1 Persons aged 10 and over by whether aware of the GovHK

是否認識「香港政府一站通」 Whether aware of the GovHK	人數 No. of persons ('000)	百分比 %
認識 Aware	3 694.3	58.8
不認識 Not aware	2 591.2	41.2
總計 Total	6 285.4	100.0

表 7.2a 按年齡 / 性別劃分的認識「香港政府一站通」的 10 歲及以上人士數目
Table 7.2a Persons aged 10 and over who were aware of the GovHK by age / sex

年齡組別 / 性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	190.3	5.2	62.5
15 - 24	685.6	18.6	81.1
25 - 34	779.0	21.1	81.6
35 - 44	772.6	20.9	73.6
45 - 54	761.2	20.6	61.0
55 - 64	386.0	10.4	40.2
≥ 65	119.6	3.2	13.0
性別 Sex			
男 Male	1 850.1	50.1	61.2
女 Female	1 844.1	49.9	56.5
合計 Overall	3 694.3	100.0	58.8

註釋： * 在個別年齡 / 性別組別中佔所有人士的百分比。以所有 10 - 14 歲的人士為例，62.5% 認識「香港政府一站通」。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 62.5% were aware of the GovHK.

表 7.2b 按教育程度劃分的認識「香港政府一站通」的 10 歲及以上人士數目
Table 7.2b Persons aged 10 and over who were aware of the GovHK by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	287.3	7.8	20.2
中學# Secondary#	2 106.1	57.0	63.5
專上教育 Post-secondary	1 300.8	35.2	84.3
合計 Overall	3 694.3	100.0	58.8

註釋： * 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，84.3% 認識「香港政府一站通」。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 84.3% were aware of the GovHK.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 7.2c 按經濟活動身分劃分的認識「香港政府一站通」的 10 歲及以上人士數目
Table 7.2c Persons aged 10 and over who were aware of the GovHK by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	2 551.5	69.1	70.2
非從事經濟活動 Economically inactive	1 142.7	30.9	43.1
學生 Students	606.2	16.4	74.8
料理家務者 Home-makers	338.6	9.2	40.6
退休人士 Retired persons	180.6	4.9	19.1
其他 Others	17.3	0.5	27.6
合計 Overall	3 694.3	100.0	58.8

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有 10 歲及以上有從事經濟活動的人士為例，70.2% 認識「香港政府一站通」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons aged 10 and over, 70.2% were aware of the GovHK.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.3 按有否在統計前 12 個月內為個人事務使用網上政府服務 / 使用網上政府服務的途徑劃分的 10 歲及以上人士數目
Table 7.3 Persons aged 10 and over by whether had used online Government services for personal matters during the 12 months before enumeration / channel of using online Government services

有否在統計前 12 個月內為個人事務使用網上政府服務 Whether had used online Government services for personal matters during the 12 months before enumeration	人數 No. of persons ('000)	百分比 %
有 Yes	3 821.5	60.8
<i>使用網上政府服務的途徑[#]</i> <i>Channel of using online Government services[#]</i>		
「香港政府一站通」的網站 GovHK website	1 374.8	(36.0)
其他政府網站 Other Government websites	3 316.5	(86.8)
沒有 No	2 463.9	39.2
總計 Total	6 285.4	100.0

註釋：[#] 可選擇多項答案。

括號內的數字顯示在所有於統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士中所佔的百分比。

Notes: [#] Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration.

表 7.4a 按年齡 / 性別劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.4a Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by age / sex

年齡組別 / 性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	228.1	6.0	74.9
15 - 24	738.4	19.3	87.4
25 - 34	838.7	21.9	87.8
35 - 44	828.5	21.7	78.9
45 - 54	767.4	20.1	61.5
55 - 64	343.7	9.0	35.8
≥ 65	76.7	2.0	8.3
性別 Sex			
男 Male	1 918.5	50.2	63.5
女 Female	1 903.0	49.8	58.3
合計 Overall	3 821.5	100.0	60.8

註釋：* 在個別年齡 / 性別組別中佔所有人士的百分比。以所有 10 - 14 歲的人士為例，74.9%在統計前 12 個月內曾為個人事務使用網上政府服務。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 74.9% had used online Government services for personal matters during the 12 months before enumeration.

表 7.4b 按教育程度劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.4b Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	244.4	6.4	17.2
中學# Secondary #	2 210.5	57.8	66.6
專上教育 Post-secondary	1 366.6	35.8	88.6
合計 Overall	3 821.5	100.0	60.8

註釋：* 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，88.6% 在統計前 12 個月內曾為個人事務使用網上政府服務。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 88.6% had used online Government services for personal matters during the 12 months before enumeration.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 7.4c 按經濟活動身分劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.4c Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	2 662.4	69.7	73.3
非從事經濟活動 Economically inactive	1 159.1	30.3	43.7
學生 <i>Students</i>	665.3	17.4	82.1
料理家務者 <i>Home-makers</i>	348.2	9.1	41.7
退休人士 <i>Retired persons</i>	130.5	3.4	13.8
其他 <i>Others</i>	15.2	0.4	24.2
合計 Overall	3 821.5	100.0	60.8

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有 10 歲及以上從事經濟活動的人士為例，73.3%在統計前 12 個月內曾為個人事務使用網上政府服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons aged 10 and over, 73.3% had used online Government services for personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.4d 按曾使用的網上政府服務的類別劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.4d Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by type of online Government services used

曾使用的網上政府服務的類別 [#] Type of online Government services used [#]	人數 No. of persons (‘000)	百分比 %
一般性瀏覽政府網頁 General browsing of Government websites	3 175.3	83.1
詢問服務 Enquiry services	2 647.8	69.3
下載政府表格 Downloading Government forms	1 140.8	29.9
圖書館服務(例如：預訂 / 續借書本) Library services (e.g. book reservation / renewal)	874.1	22.9
預約申請 / 申請牌照或證書 Appointment booking / application for licences or certificates	772.5	20.2
租用政府場地 Booking of Government venues	553.8	14.5
電子理財 Financial management	530.9	13.9
求職及招聘 Job seeking and recruitment	321.0	8.4
向政府申報資料(例如：報稅) Submission of information to Government (e.g. filing of tax return)	295.0	7.7
登記服務 Registration services	109.6	2.9
更改個人資料 Change of personal particulars	66.2	1.7
購買政府刊物 Purchase of Government publications	57.5	1.5
其他 Others	11.9	0.3
合計 Overall	3 821.5	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 7.5 按沒有使用網上政府服務的原因劃分的在統計前 12 個月內沒有為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.5 Persons aged 10 and over who had not used online Government services for personal matters during the 12 months before enumeration by reason for not using online Government services

沒有使用網上政府服務的原因 [#] Reason for not using online Government services [#]	人數 No. of persons ('000)	百分比 %
不懂得使用電腦 Did not know how to use computer	1 028.8	41.8
沒有需要 No need	927.7	37.7
不懂得使用互聯網服務 Did not know how to use Internet service	636.7	25.8
有其他途徑可供選擇 Other channels were available	321.8	13.1
不懂得使用「香港政府一站通」或其他政府網站 Did not know how to access GovHK website or other Government websites	246.6	10.0
不懂得使用網上政府服務 Did not know how to use online Government services	195.1	7.9
不清楚網上政府服務的範圍 No knowledge of the coverage of online Government services	151.3	6.1
使用不方便 Inconvenient to use	118.2	4.8
害怕洩漏資料 Fear of leakage of information	115.4	4.7
害怕輸入錯誤資料 Fear of inputting inaccurate information	69.1	2.8
其他 Others	2.3	0.1
合計 Overall	2 463.9	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 7.6a 按年齡 / 性別及在統計後 12 個月內會否為個人事務使用網上政府服務劃分的 10 歲及以上人士數目
Table 7.6a Persons aged 10 and over by age / sex and likelihood of using online Government services for personal matters during the 12 months after enumeration

年齡組別 / 性別 Age group / Sex	在統計後 12 個月內會否為個人事務使用網上政府服務 Likelihood of using online Government services for personal matters during the 12 months after enumeration					總計 Total
	一定會 Definitely	多數會 Very likely	可能會 / 可能不會 May / may not	多數不會 Very unlikely	一定不會 Definitely not	
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	
年齡組別 Age group						
10 - 14	35.4 (11.6%)	120.7 (39.6%)	79.1 (26.0%)	49.7 (16.3%)	19.5 (6.4%)	304.5 (100.0%)
15 - 24	109.4 (13.0%)	404.7 (47.9%)	217.2 (25.7%)	90.6 (10.7%)	23.1 (2.7%)	845.1 (100.0%)
25 - 34	115.8 (12.1%)	476.8 (49.9%)	246.7 (25.8%)	88.4 (9.3%)	27.1 (2.8%)	954.8 (100.0%)
35 - 44	137.8 (13.1%)	447.8 (42.6%)	248.9 (23.7%)	140.0 (13.3%)	75.7 (7.2%)	1 050.2 (100.0%)
45 - 54	119.1 (9.5%)	411.3 (33.0%)	241.9 (19.4%)	267.2 (21.4%)	207.8 (16.7%)	1 247.2 (100.0%)
55 - 64	57.4 (6.0%)	169.9 (17.7%)	129.2 (13.4%)	264.4 (27.5%)	340.4 (35.4%)	961.3 (100.0%)
≥ 65	17.6 (1.9%)	34.7 (3.8%)	37.7 (4.1%)	248.5 (26.9%)	583.8 (63.3%)	922.3 (100.0%)
性別 Sex						
男 Male	295.5 (9.8%)	1 041.6 (34.5%)	602.1 (19.9%)	538.1 (17.8%)	545.9 (18.1%)	3 023.2 (100.0%)
女 Female	297.1 (9.1%)	1 024.4 (31.4%)	598.5 (18.3%)	610.7 (18.7%)	731.6 (22.4%)	3 262.3 (100.0%)
合計 Overall	592.5 (9.4%)	2 066.0 (32.9%)	1 200.6 (19.1%)	1 148.8 (18.3%)	1 277.5 (20.3%)	6 285.4 (100.0%)

註釋：括號內的數字顯示在個別年齡 / 性別組別中佔所有人士的百分比。

Note: Figures in brackets represent the percentages in respect of all persons in the respective age / sex groups.

表 7.6b 按在統計後 12 個月內會否為個人事務使用網上政府服務及有否在統計前 12 個月內為個人事務使用網上政府服務劃分的 10 歲及以上人士數目
Table 7.6b Persons aged 10 and over by likelihood of using online Government services for personal matters during the 12 months after enumeration and whether had used online Government services for personal matters during the 12 months before enumeration

在統計後 12 個月內會否 使用網上政府服務 Likelihood of using online Government services during the 12 months after enumeration	有否在統計前 12 個月內使用網上政府服務 Whether had used online Government services during the 12 months before enumeration					
	有 Yes		沒有 No		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
一定會 Definitely	574.5	15.0	18.0	0.7	592.5	9.4
多數會 Very likely	2 024.3	53.0	41.7	1.7	2 066.0	32.9
可能會 / 可能不會 May / may not	1 058.2	27.7	142.4	5.8	1 200.6	19.1
多數不會 Very unlikely	131.7	3.4	1 017.2	41.3	1 148.8	18.3
一定不會 Definitely not	32.8	0.9	1 244.7	50.5	1 277.5	20.3
總計 Total	3 821.5	100.0	2 463.9	100.0	6 285.4	100.0

表 7.7 按將會 / 可能會使用的網上政府服務的類別劃分的在統計後 12 個月內將會 / 可能會為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.7 Persons aged 10 and over who would / probably would use online Government service for personal matters during the 12 months after enumeration by type of online Government services that would / probably would be used

將會 / 可能會使用的網上政府服務的類別 [#] Type of online Government services that would / probably would be used [#]	人數 No. of persons ('000)	百分比 %
一般性瀏覽政府網頁 General browsing of Government websites	3 257.9	84.4
詢問服務 Enquiry services	2 816.6	73.0
下載政府表格 Downloading Government forms	1 191.4	30.9
圖書館服務(例如：預訂 / 續借書本) Library services (e.g. book reservation / renewal)	926.4	24.0
預約申請 / 申請牌照或證書 Appointment booking / application for licences or certificates	849.9	22.0
租用政府場地 Booking of Government venues	642.4	16.6
電子理財 Financial management	582.4	15.1
向政府申報資料(例如：報稅) Submission of information to Government (e.g. filing of tax return)	383.0	9.9
求職及招聘 Job seeking and recruitment	349.6	9.1
登記服務 Registration services	130.4	3.4
更改個人資料 Change of personal particulars	91.7	2.4
購買政府刊物 Purchase of Government publications	77.9	2.0
合計 Overall	3 859.1	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 7.8a 按年齡 / 性別劃分的認識「流動電子政府服務」的 10 歲及以上人士數目
Table 7.8a Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by age / sex

年齡組別 / 性別 Age group / Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	89.4	4.3	29.4
15 - 24	430.6	20.8	51.0
25 - 34	506.6	24.5	53.1
35 - 44	435.8	21.1	41.5
45 - 54	396.9	19.2	31.8
55 - 64	169.5	8.2	17.6
≥ 65	41.3	2.0	4.5
性別 Sex			
男 Male	1 042.7	50.4	34.5
女 Female	1 027.3	49.6	31.5
合計 Overall	2 070.0	100.0	32.9

註釋： * 在個別年齡 / 性別組別中佔所有人士的百分比。以所有 10 - 14 歲的人士為例，29.4% 認識「流動電子政府服務」。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 29.4% were aware of the MEGS.

表 7.8b 按教育程度劃分的認識「流動電子政府服務」的 10 歲及以上人士數目
Table 7.8b Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	117.3	5.7	8.2
中學# Secondary #	1 156.0	55.8	34.8
專上教育 Post-secondary	796.6	38.5	51.6
合計 Overall	2 070.0	100.0	32.9

註釋： * 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，51.6% 認識「流動電子政府服務」。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 51.6% were aware of the MEGS.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 7.8c 按經濟活動身分劃分的認識「流動電子政府服務」的 10 歲及以上人士數目
Table 7.8c Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	1 493.4	72.1	41.1
非從事經濟活動 Economically inactive	576.6	27.9	21.7
學生 Students	340.6	16.5	42.0
料理家務者 Home-makers	159.3	7.7	19.1
退休人士 Retired persons	71.1	3.4	7.5
其他 Others	5.6	0.3	8.9
合計 Overall	2 070.0	100.0	32.9

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有 10 歲及以上從事經濟活動的人士為例，41.1% 認識「流動電子政府服務」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons aged 10 and over, 41.1% were aware of the MEGS.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.9 按沒有使用「流動電子政府服務」的原因劃分的認識「流動電子政府服務」但在統計前 12 個月內沒有使用「流動電子政府服務」的 10 歲及以上人士數目

Table 7.9 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) but had not used the MEGS during the 12 months before enumeration by reason for not using MEGS

沒有使用「流動電子政府服務」的原因 [#] Reason for not using MEGS [#]	人數 No. of persons ('000)	百分比 %	比率* Rate*
沒有需要 No need	418.5	57.8	6.7
無線電話 / 個人數碼助理不能夠支援流動電子政府服務 Mobile phone / Personal Digital Assistant did not support MEGS	143.2	19.8	2.3
缺乏相關認識 Lack of the relevant knowledge	110.8	15.3	1.8
使用不方便 Inconvenient to use	63.1	8.7	1.0
所提供的服務範圍不夠廣泛 Service coverage is not enough	37.5	5.2	0.6
不想付款申請 Did not want to pay for application	27.9	3.9	0.4
擔心流動電子政府服務的保安措施 Security concern about Mobile E-Government	26.5	3.7	0.4
太貴 Too expensive	14.6	2.0	0.2
有其他渠道提供同樣服務 Service could be provided by other channels	14.2	2.0	0.2
網絡覆蓋範圍不夠廣泛 Network coverage is not enough	10.7	1.5	0.2
其他 Others	2.8	0.4	0.0
合計 Overall	724.0	100.0 (35.0)	11.5

註釋：* 佔所有 10 歲及以上人士的百分比。

[#] 可選擇多項答案。

括號內的數字顯示在所有於統計前 12 個月內認識「流動電子政府服務」的 10 歲及以上人士中所佔的百分比。

Notes: * As a percentage of all persons aged 10 and over.

[#] Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) during the 12 months before enumeration.

家中有個人電腦的住戶的資訊保安情況

家中個人電腦有否執行保安措施

8.1 根據是項統計調查的結果，在 1 920 500 個家中有個人電腦(不包括掌上電腦及個人數碼助理)的住戶中，大部分(94.1%)有為其家中的個人電腦執行保安措施。當中約 93.7% 有安裝防毒軟件並定期更新。其他較普遍被提及的保安措施包括「安裝個人防火牆」(92.5%) 及「以防毒軟件定期掃描電腦」(75.3%)。(圖 8.1 及表 8.1)

8.2 按住戶每月入息分析，每月入息愈高的住戶，家中個人電腦有執行保安措施的比率愈高。有關比率介乎每月入息少於\$10,000 的住戶的 84.8%與每月入息為\$50,000 及以上的住戶的 97.3%。(表 8.2)

在統計前 12 個月內家中個人電腦曾否感染電腦病毒

8.3 在該 1 920 500 個家中有個人電腦的住戶中，429 200 個住戶(22.3%)表示在統計前 12 個月內他們家中的個人電腦曾感染電腦病毒。家中的個人電腦曾感染電腦病毒的住戶當中，41.0%表示他們家中的個人電腦在統計前 12 個月內曾感染電腦病毒 1 次；35.9%，2 次；和 23.1%，3 次及以上。(表 8.3)

10 歲及以上人士對資訊保安的認識

8.4 在是項統計調查中，所有 10 歲及以上人士被問及他們曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」；若有，則被問及他們是否知道該些名詞的意思。

Issues relating to information security in respect of households with PC at home

Whether had carried out security measures in the PC at home

8.1 It was estimated from the survey results that of the 1 920 500 households with PC (excluding palm top and Personal Digital Assistant) at home, the majority (94.1%) had carried out security measures in the PC at home. Among them, some 93.7% had installed antivirus software and renew regularly. Other commonly cited security measures included “installed personally firewall” (92.5%) and “regularly scanned computer with antivirus software” (75.3%). (Chart 8.1 and Table 8.1)

8.2 Analysed by monthly household income, the rate of households which had carried out security measures in the PC at home increased with their monthly household income, ranging from 84.8% for households with monthly income of less than \$10,000 to 97.3% for those with monthly income of \$50,000 and over. (Table 8.2)

Whether the PC at home had been infected by computer virus during the 12 months before enumeration

8.3 Of those 1 920 500 households with PC at home, 429 200 households (22.3%) reported that their PC at home had been infected by computer virus during the 12 months before enumeration. Among those households with their PC at home having been infected by computer virus, 41.0% cited that their PC at home had been infected by computer virus once during the 12 months before enumeration; 35.9%, twice; and 23.1%, 3 times and more. (Table 8.3)

Awareness of information security among persons aged 10 and over

8.4 All persons aged 10 and over were asked in the survey whether they had heard of “computer virus”, “hacking” and “denial of service”; and if so, whether they knew the meaning of those terms.

8.5 在統計時的 6 285 400 名 10 歲及以上人士中，大部分(89.7%)曾聽過「電腦病毒」(包括 73.2%知道其意思)，而 85.0%則曾聽過「黑客入侵」(包括 66.4%知道其意思)。相對較少部分人士(17.8%)曾聽過「阻斷服務」(包括 9.2%知道其意思)。與 2009 年 6 月至 8 月期間進行的類似統計調查的結果相比，在是次統計調查中曾聽過「電腦病毒」和「黑客入侵」及知道其意思的十歲及以上人士的百分比一般稍高。(表 8.4)

8.6 按經濟活動身分分析，學生曾聽過「電腦病毒」、「黑客入侵」及「阻斷服務」的比率最高，分別有 98.7%、96.7%及 23.3%的學生曾聽過該些名詞。從事經濟活動人士的相應比率分別為 96.4%、93.4%及 21.6%。(表 8.5、8.6 及 8.7)

曾使用個人電腦的人士的資訊保安情況

8.7 在統計前 12 個月內曾使用個人電腦的 4 577 800 名 10 歲及以上人士中，40.2%表示在統計前 12 個月內他們有為與個人事務有關的電腦檔案設定開啟密碼。此外，13.4%表示在統計前 12 個月內有將與個人事務有關的電腦檔案加密。2009 年 6 月至 8 月的統計調查所得的相應百分比分別為 27.3%及 7.0%。(圖 8.2 及表 8.8)

8.8 按經濟活動身分分析，從事經濟活動人士在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼及有將與個人事務有關的電腦檔案加密的比率最高，分別為 45.0%及 15.7%。(表 8.9 及 8.10)

8.5 Of the 6 285 400 persons aged 10 and over at the time of enumeration, the majority (89.7%) had heard of “computer virus” and 73.2% knew its meaning. Some 85.0% had heard of “hacking”, with 66.4% knowing its meaning. A comparatively smaller proportion (17.8%) of them had heard of “denial of service”, with 9.2% knowing its meaning. As compared to the results of a similar survey conducted in June - August 2009, the percentages of persons aged 10 and over who had heard and knew the meaning of “computer virus” and “hacking” were generally a bit higher in the present survey. (Table 8.4)

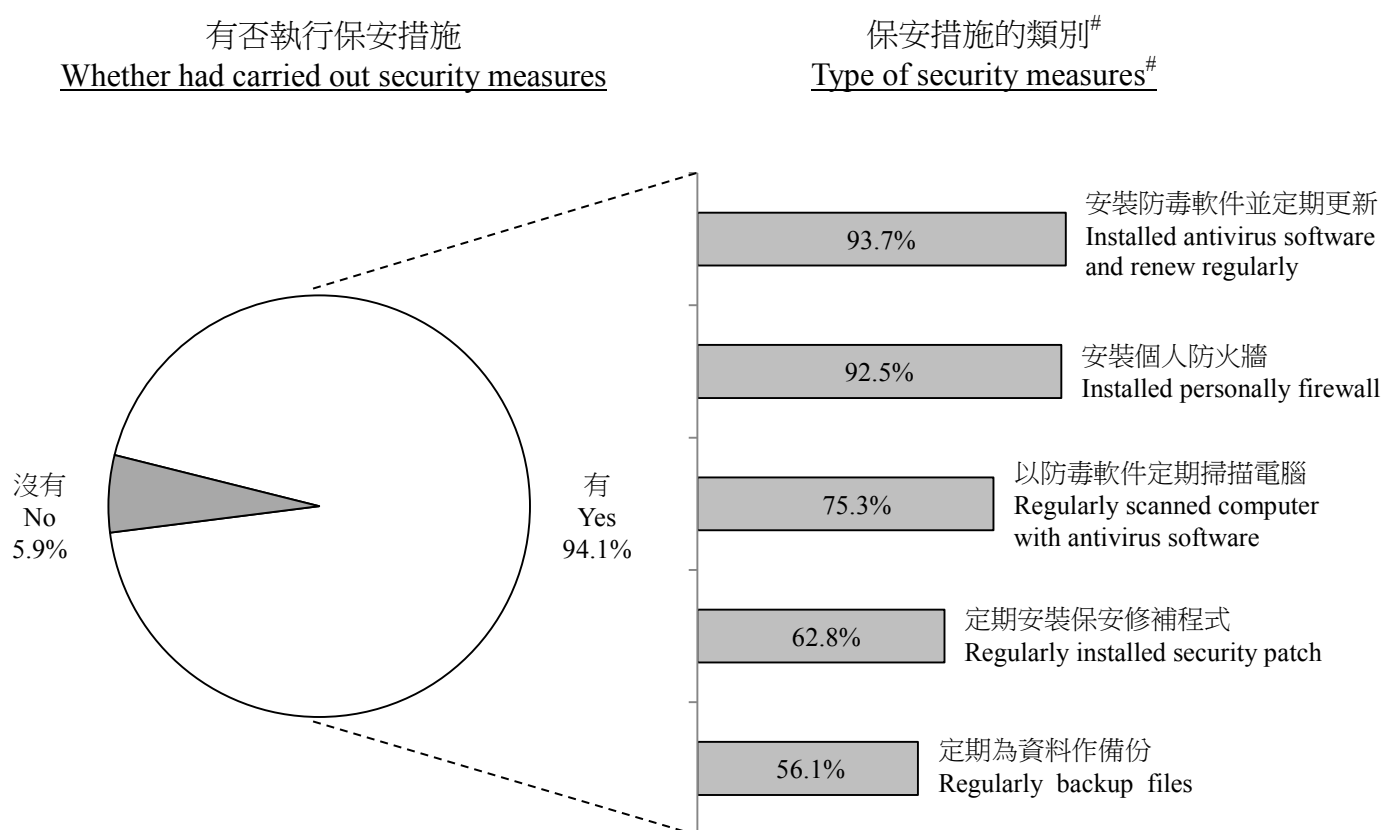
8.6 Analysed by economic activity status, students had the highest rate of having heard of “computer virus”, “hacking” and “denial of service”. Some 98.7%, 96.7% and 23.3% of the students had heard of such terms respectively. The corresponding rates for economically active persons were 96.4%, 93.4% and 21.6% respectively. (Tables 8.5, 8.6 and 8.7)

Issues relating to information security in respect of persons who had used PC

8.7 Among the 4 577 800 persons aged 10 and over who had used PC during the 12 months before enumeration, 40.2% cited that they had set password for access to their computer files related to personal matters during the 12 months before enumeration. Also, 13.4% cited that they had encrypted their computer files related to personal matters during the 12 months before enumeration. The corresponding figures for the June - August 2009 survey were 27.3% and 7.0% respectively. (Chart 8.2 and Table 8.8)

8.8 Analysed by economic activity status, economically active persons had the highest rate of having set password for access to their computer files related to personal matters and having encrypted their computer files related to personal matters during the 12 months before enumeration, at 45.0% and 15.7% respectively. (Tables 8.9 and 8.10)

圖8.1 按家中個人電腦有否執行保安措施 / 保安措施的類別劃分的家中有個人電腦⁺的住戶的百分比分布
Chart 8.1 Percentage distribution of households with personal computer⁺ (PC) at home by whether had carried out security measures / type of security measures in the PC at home



註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 可選擇多項答案。

[#] Multiple answers were allowed.

圖8.2 按有否為與個人事務有關的電腦檔案設定開啟密碼 / 有否將與個人事務有關的電腦檔案加密劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比分布

Chart 8.2 Percentage distribution of persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters

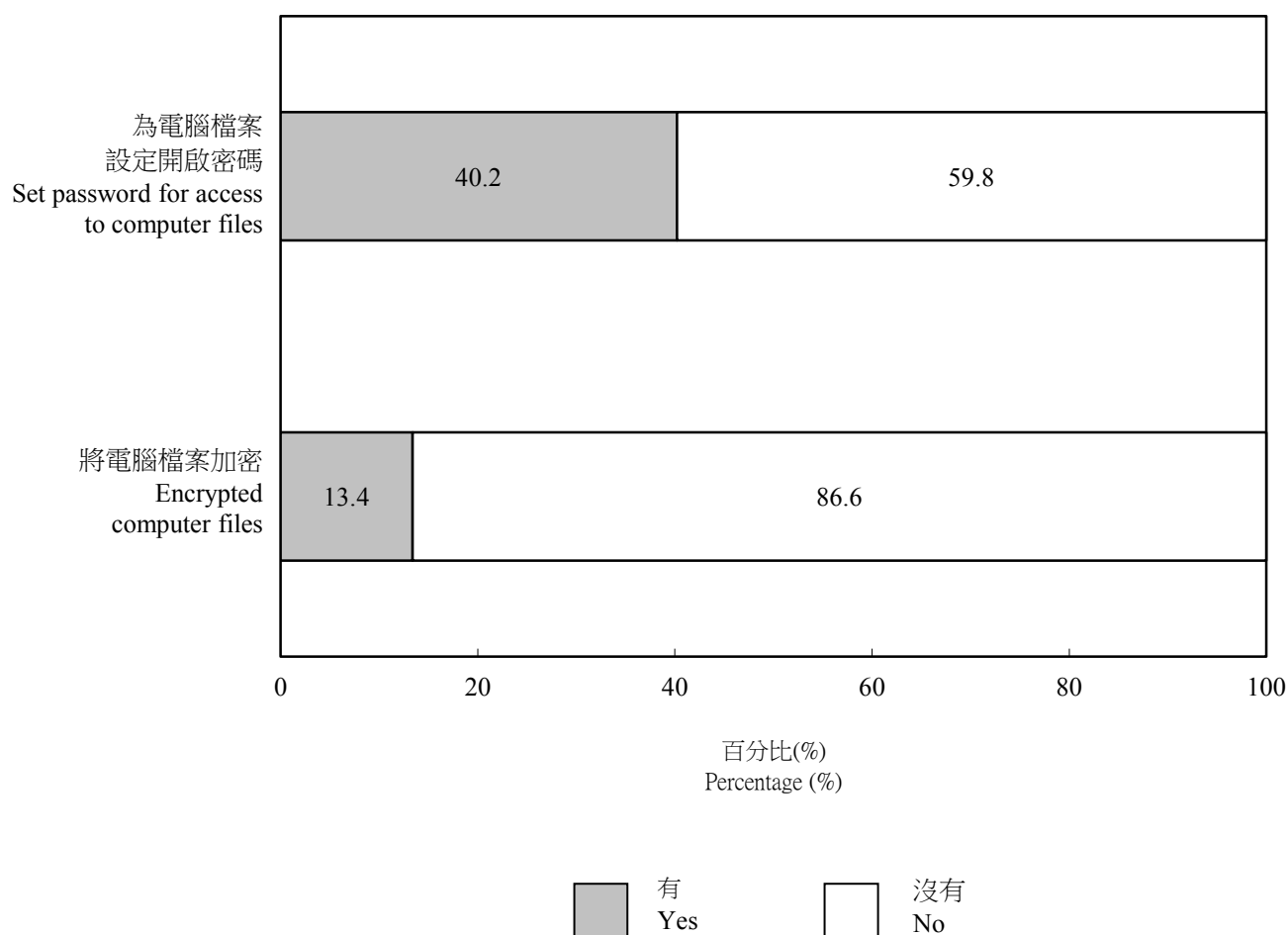


表 8.1 按家中個人電腦有否執行保安措施 / 保安措施的類別劃分的家中有個人電腦⁺的住戶數目
Table 8.1 Households with personal computer⁺ (PC) at home by whether had carried out security measures in the PC at home / type of security measures

家中個人電腦有否執行保安措施 Whether had carried out security measures in the PC at home	住戶數目 No. of households (‘000)	百分比 %
有 Yes	1 808.2	94.1
<i>保安措施的類別[#]</i> <i>Type of security measures[#]</i>		
安裝防毒軟件並定期更新 <i>Installed antivirus software and renew regularly</i>	1 693.5	93.7
安裝個人防火牆 <i>Installed personally firewall</i>	1 672.8	92.5
以防毒軟件定期掃描電腦 <i>Regularly scanned computer with antivirus software</i>	1 360.8	75.3
定期安裝保安修補程式 <i>Regularly installed security patch</i>	1 135.8	62.8
定期為資料作備份 <i>Regularly backup files</i>	1 015.3	56.1
沒有 No	112.4	5.9
合計 Overall	1 920.5	100.0

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 可選擇多項答案。

[#] Multiple answers were allowed.

表 8.2 按住戶每月入息劃分的家中個人電腦⁺有執行保安措施的住戶數目
Table 8.2 Households which had carried out security measures in the personal computer⁺ (PC) at home by monthly household income

住戶每月入息(港元) Monthly household income (HK\$)	住戶數目 No. of households (‘000)	百分比 %	比率* Rate*
<10,000	183.3	10.1	84.8
10,000 - 19,999	446.1	24.7	92.8
20,000 - 29,999	399.5	22.1	95.1
30,000 - 39,999	292.0	16.1	96.5
40,000 - 49,999	163.4	9.0	97.2
≥ 50,000	323.9	17.9	97.3
合計 Overall	1 808.2	100.0	94.1
住戶每月入息中位數(港元) Median monthly household income (HK\$)		26,500	

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，84.8%家中個人電腦有執行保安措施。

* As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 84.8% had carried out security measures in the PC at home.

表 8.3 按在統計前 12 個月內家中個人電腦曾否感染電腦病毒 / 在統計前 12 個月內家中個人電腦曾感染電腦病毒的次數劃分的家中有個人電腦⁺的住戶數目
Table 8.3 Households with personal computer⁺ (PC) at home by whether their PC at home had been infected by computer virus during the 12 months before enumeration / frequency of their PC at home having been infected by computer virus during the 12 months before enumeration

在統計前 12 個月內家中個人電腦曾否感染電腦病毒 Whether the PC at home had been infected by computer virus during the 12 months before enumeration	住戶數目 No. of households ('000)	百分比* %*
有 Yes	429.2	22.3
<i>在統計前 12 個月內家中個人電腦曾感染電腦病毒的次數</i> <i>Frequency of the PC at home having been infected by computer virus during the 12 months before enumeration</i>		
1 次 Once	175.9	(41.0)
2 次 Twice	154.0	(35.9)
3 次及以上 3 times and more	99.3	(23.1)
沒有 No	1 491.3	77.7
總計 Total	1 920.5	100.0

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 括號內的數字顯示在統計前 12 個月內家中個人電腦曾感染電腦病毒的所有住戶中所佔的百分比。

* Figures in brackets represent the percentages in respect of all households which had PC at home ever been infected by computer virus during the 12 months before enumeration.

表 8.4 按曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」 / 是否知道該些名詞的意思劃分的 10 歲及以上人士數目
Table 8.4 Persons aged 10 and over by whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of those terms

曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」 / 是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思 Whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of those terms	2009 年 6 月至 8 月 June – August 2009		2012 年 6 月至 8 月 June – August 2012	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
曾否聽過「電腦病毒」 Whether had heard of “computer virus”				
有 Yes	5 493.6	88.7	5 640.2	89.7
知道其意思 Knew the meaning	4 127.9	66.6	4 601.9	73.2
不知道其意思 Did not know the meaning	1 365.7	22.0	1 038.3	16.5
沒有 No	702.7	11.3	645.2	10.3
曾否聽過「黑客入侵」 Whether had heard of “hacking”				
有 Yes	5 220.1	84.2	5 340.7	85.0
知道其意思 Knew the meaning	3 804.0	61.4	4 171.9	66.4
不知道其意思 Did not know the meaning	1 416.1	22.9	1 168.8	18.6
沒有 No	976.3	15.8	944.7	15.0

(待續)
(To be cont'd)

表 8.4(續) 按曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」 / 是否知道該些名詞的意思劃分的 10 歲及以上人士數目
Table 8.4 (Cont'd) Persons aged 10 and over by whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of those terms

曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」 / 是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思(續) Whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of those terms (Cont'd)	2009 年 6 月至 8 月 June – August 2009		2012 年 6 月至 8 月 June – August 2012	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
曾否聽過「阻斷服務」 Whether had heard of “denial of service”				
有 Yes	2 189.3	35.3	1 118.0	17.8
知道其意思 Knew the meaning	1 157.9	18.7	581.2	9.2
不知道其意思 Did not know the meaning	1 031.4	16.6	536.8	8.5
沒有 No	4 007.0	64.7	5 167.5	82.2
總計 Total	6 196.3	100.0	6 285.4	100.0

表 8.5 按經濟活動身分劃分的曾聽過「電腦病毒」的 10 歲及以上人士數目
Table 8.5 Persons aged 10 and over who had heard of “computer virus” by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons (‘000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 501.4	62.1	96.4
非從事經濟活動 Economically inactive	2 138.8	37.9	80.6
學生 <i>Students</i>	800.4	14.2	98.7
料理家務者 <i>Home-makers</i>	719.6	12.8	86.3
退休人士 <i>Retired persons</i>	577.2	10.2	61.1
其他 <i>Others</i>	41.6	0.7	66.4
合計 Overall	5 640.2	100.0	89.7

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動的人士為例，96.4% 曾聽過「電腦病毒」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 96.4% had heard of “computer virus”.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.6 按經濟活動身分劃分的曾聽過「黑客入侵」的 10 歲及以上人士數目
Table 8.6 Persons aged 10 and over who had heard of “hacking” by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons (‘000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 393.3	63.5	93.4
非從事經濟活動 Economically inactive	1 947.4	36.5	73.4
學生 <i>Students</i>	783.8	14.7	96.7
料理家務者 <i>Home-makers</i>	655.0	12.3	78.5
退休人士 <i>Retired persons</i>	473.3	8.9	50.1
其他 <i>Others</i>	35.2	0.7	56.2
合計 Overall	5 340.7	100.0	85.0

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動的人士為例，93.4%曾聽過「黑客入侵」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 93.4% had heard of “hacking”.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.7 按經濟活動身分劃分的曾聽過「阻斷服務」的 10 歲及以上人士數目
Table 8.7 Persons aged 10 and over who had heard of “denial of service” by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons (‘000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	784.3	70.2	21.6
非從事經濟活動 Economically inactive	333.6	29.8	12.6
學生 <i>Students</i>	188.5	16.9	23.3
料理家務者 <i>Home-makers</i>	90.2	8.1	10.8
退休人士 <i>Retired persons</i>	49.1	4.4	5.2
其他 <i>Others</i>	5.8	0.5	9.2
合計 Overall	1 118.0	100.0	17.8

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動的人士為例，21.6%曾聽過「阻斷服務」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 21.6% had heard of “denial of service”.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.8 按在統計前 12 個月內有否為與個人事務有關的電腦檔案設定開啟密碼 / 有否將與個人事務有關的電腦檔案加密劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目

Table 8.8 Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters during the 12 months before enumeration

有否為與個人事務有關的電腦檔案設定 開啟密碼 / 有否將與個人事務有關的 電腦檔案加密	2009 年 6 月至 8 月 June – August 2009		2012 年 6 月至 8 月 June – August 2012	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
Whether had set password for access to computer files related to personal matters / Whether had encrypted computer files related to personal matters				
有 Yes	1 188.9	27.3	1 839.1	40.2
沒有 No	3 160.5	72.7	2 738.7	59.8
Whether had set password for access to computer files related to personal matters				
有 Yes	303.0	7.0	614.6	13.4
沒有 No	4 046.4	93.0	3 963.3	86.6
Whether had encrypted computer files related to personal matters				
有 Yes	303.0	7.0	614.6	13.4
沒有 No	4 046.4	93.0	3 963.3	86.6
總計 Total	4 349.4	100.0	4 577.8	100.0

表 8.9 按經濟活動身分劃分的在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼的 10 歲及以上人士數目
Table 8.9 Persons aged 10 and over who had set password for access to computer files related to personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	1 386.1	75.4	45.0
非從事經濟活動 Economically inactive	453.1	24.6	30.3
學生 Students	271.2	14.7	33.5
料理家務者 Home-makers	132.3	7.2	28.4
退休人士 Retired persons	42.9	2.3	21.5
其他 Others	6.7	0.4	32.3
合計 Overall	1 839.1	100.0	40.2

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動的人士為例，45.0%在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 45.0% had set password for access to computer files related to personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.10 按經濟活動身分劃分的在統計前 12 個月內有將與個人事務有關的電腦檔案加密的 10 歲及以上人士數目

Table 8.10 Persons aged 10 and over who had encrypted computer files related to personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	484.1	78.8	15.7
非從事經濟活動 Economically inactive	130.5	21.2	8.7
學生 Students	80.5	13.1	9.9
料理家務者 Home-makers	40.2	6.5	8.6
退休人士 Retired persons	9.3	1.5	4.7
其他 Others	§	§	§
合計 Overall	614.6	100.0	13.4

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動的人士為例，15.7%在統計前 12 個月內有將與個人事務有關的電腦檔案加密。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 15.7% had encrypted computer files related to personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

9 退休計劃及老年經濟狀況

Retirement planning and the financial situation in old age

9.1 在約 10 000 個經科學方法抽選的住戶中，所有在統計期間有 35 歲及以上成員（外籍家庭傭工除外）的住戶均為「退休計劃及老年經濟狀況」專題的目標訪問住戶。

9.2 在每個目標訪問住戶中，一名 35 歲及以上的住戶成員（外籍家庭傭工除外）會被隨機抽選，以進行訪問。根據目標受訪者的年齡、經濟活動身分及工作意向，會被分類為兩個組別：現正退休人士及未來退休人士（請參閱第 9.5 段的有關定義）。他們會被訪問及收集對下列各方面的意見及資料：

- (a) 一般經濟狀況（例如：擁有的資產類型和收入）；
- (b) 工作提供的退休保障；
- (c) 為退休後 / 年老時的金錢需要作出的預備；
- (d) 在退休後 / 年老時預期 / 現正由家人（包括不在香港居住的家人）提供的經濟支援；以及
- (e) 退休後移居到其他國家 / 地區的意向及其決定因素。

9.3 是項統計調查的數據搜集過程中，發現部分受訪者不願意透露部分有關他們經濟狀況的資料，特別是有關開支、負債及淨資產的資料。其後亦發現有關項目的數據有不規則的現象。為避免誤導數據使用者，並不適宜發布有關數據項目的統計數字。

9.4 是項專題是首次納入主題性住戶統計調查系列進行。

9.1 Within a scientific sample of some 10 000 households, all households with members aged 35 and over (excluding foreign domestic helpers) at the time of enumeration were target households for the topic on “retirement planning and the financial situation in old age”.

9.2 In each target household, a household member aged 35 and over (excluding foreign domestic helpers) was randomly selected for interview. The target respondents were first classified into two groups, namely, current generation of retired persons and future generation of retired persons (please see paragraph 9.5 for definitions) according to their age, economic activity status and intention to work. Their information and views on the following aspects were then collected:

- (a) General financial situation (e.g. type of assets owned and income);
- (b) Retirement protection from work;
- (c) Preparation or provisions made for meeting financial needs after retirement / in old age;
- (d) Expectation for / actual financial support from family members (including those members who are living outside Hong Kong) after retirement / in old age; and
- (e) Inclination towards emigration after retirement and factors affecting such decision.

9.3 In the course of data collection in the Survey, it was observed that some respondents showed reluctance in disclosing some information on their financial situation, particularly on expenditure, liability and net assets. Some irregularities in these data items were found subsequently. To avoid misleading data users, it is considered not appropriate to release statistics related to these data items.

9.4 This is the first time for inclusion of the topic in the Thematic Household Survey series.

概念及定義

9.5 本章中所涉及的主要名詞採用了以下的定義：

- 「現正退休人士」包括下列的 35 歲及以上人士：
 - 在統計時已經退休人士及曾經退休但在統計時有繼續工作的人士；及
 - 在統計時沒有打算工作的 65 歲及以上非從事經濟活動人士（退休人士除外）。
- 「未來退休人士」包括下列的 35 歲及以上人士：
 - 在統計時沒有打算工作的 35 至 64 歲非從事經濟活動人士（退休人士除外）；及
 - 就業人士（曾經退休但在統計時有繼續工作的人士除外）、失業人士和在統計時有打算工作的非從事經濟活動人士（退休人士除外）。
- 「強制性公積金（強積金）制度」是以僱傭為基礎的退休保障制度。除獲豁免人士外，凡年滿 18 歲至未滿 65 歲的一般僱員、臨時僱員以及自僱人士，均須參加強積金計劃。強積金制度旨在協助就業人士累積退休儲蓄。除獲得豁免，僱員及其僱主須因應最低及最高有關入息水平供款，各自作出相等於僱員收入 5% 的強制性供款。而自僱人士則須作出相等於其收入 5% 的強制性供款。然而，若僱員或自僱人士的收入少於最低有關入息水平（現時為 \$6,500），其本人則毋須作出強制性供款。但就僱員而言，其僱主仍需為該僱員作出強積金供款。若僱員或自僱人士的收入高於最高有關入息水平（現時為 \$25,000），其本人及其僱主（就僱員而言）不需為額外的收入作出強制性供款。〔注意：在統計調查期間，最高有關入息水平為 \$20,000〕。除若干特別情況外，計劃成員必須根據《強制性公積金計劃條例》的規定，到 65 歲才可以提取累算權益。

Concepts and definitions

9.5 The definitions of key terms used in this chapter are given as follows :-

- “Current generation of retired persons” (CR) include persons aged 35 and over who were:
 - retired persons and persons who were still working after retirement at the time of enumeration; and
 - economically inactive persons (other than retired persons) aged 65 and over who had no intention to work at the time of enumeration.
- “Future generation of retired persons” (FR) include persons aged 35 and over who were:
 - economically inactive persons (other than retired persons) aged 35 to 64 who had no intention to work at the time of enumeration; and
 - employed persons (excluding persons who were still working after retirement at the time of enumeration), unemployed persons and economically inactive persons (other than retired persons) who had intention to work at the time of enumeration.
- “Mandatory Provident Fund (MPF) System” is an employment-based retirement protection system. Except for exempt persons, employees (regular or casual) and self-employed persons who are at least 18 but under 65 years of age are required to join an MPF scheme. The MPF System aims at assisting the working population in accumulating retirement savings. Unless exempted, an employer and an employee must each contribute 5% of the employee's relevant income to an MPF scheme as mandatory contribution, while a self-employed person must similarly contribute 5% of his relevant income. However, if the relevant income of the employee or the self-employed person concerned is less than the minimum relevant income (currently at \$6,500), he is not required to make MPF contribution himself, although his employer (in the case of an employee) still has to make MPF contribution for him. For a relevant employee or a self-employed person whose relevant income is above the maximum relevant income (currently at \$25,000), both he and his

- 「職業退休計劃」是由僱主自願為他們在香港的僱員設立的退休保障計劃。由於該計劃是自願設立，其管限規則是由個別僱主自行釐定。
- 「公務員退休金計劃」是政府為按可享退休金條款受聘的公務員，設有的退休金計劃。一般來說，公務員會於退休時或在退休金法例規定的其他情況下獲發退休金。公務員的退休金是根據退休金法例訂定的計算方法計算，方法是按該員的薪金、服務年資、及所屬退休金計劃下的退休金計算因子，計算出該員可領取的退休金。公務員可選擇把一定比例的退休金折算為一筆過的退休酬金，餘額則按月發放給該員，直至他逝世為止。
- employer (in the case of an employee) are not required to make mandatory contribution in respect of the excess relevant income. [Note: The maximum relevant income was \$20,000 during the survey period.] Except for some special circumstances, accrued benefits can be withdrawn when scheme members reach the age of 65, as stipulated in the Mandatory Provident Fund Schemes Ordinance.
- “Schemes under the Occupational Retirement Schemes Ordinance” are retirement protection schemes set up voluntarily by employers to provide retirement benefits for their employees in Hong Kong, and as such the governing rules are drawn up by individual employers.
- “Civil Service Pension Schemes” are Government pension schemes for civil servants who are serving on pensionable terms. Pension is normally granted to an officer when he retires from the service, or in other circumstances as provided under the pensions legislation. An officer's pension is calculated on the basis of his salary, length of service and pension factor under the respective pension schemes according to the prescribed formulae in the pensions legislation. An officer may choose to commute a certain percentage of his pension into a lump sum pension gratuity. The remaining part of the pension will be payable to the officer on a monthly basis until the officer passed away.

統計調查的主要結果

現正退休人士及未來退休人士的人口、社會及經濟特徵

9.6 在統計期間，估計約有 1 153 900 名現正退休人士及 3 000 000 名未來退休人士。(表 9.1a)

Major findings of the survey

Demographic and socio-economic characteristics of current and future generations of retired persons

9.6 At the time of enumeration, it was estimated that there were 1 153 900 persons who were current generation of retired persons (CR) and 3 000 000 persons who were future generation of retired persons (FR). (Table 9.1a)

年齡 / 性別

9.7 基於上文第 9.5 段的概念及定義，約四分之三的現正退休人士年齡為 65 歲及以上，餘下的現正退休人士(25.6%)年齡則介乎 35 至 64 歲。相反，未來退休人士中大部分的年齡介乎於 35 - 54 歲(74.9%)，其次為 55 - 64 歲(23.3%)及 65 歲及以上(1.8%)。(圖 9.1 及表 9.1a)

9.8 現正退休人士和未來退休人士的性別分布大致相若，約 52% 為女性及約 48% 為男性。(表 9.1a)

經濟活動身分

9.9 按經濟活動身分分析，大部分(81.3%)在現正退休人士組別內的是退休人士，只有 3.0% 有從事經濟活動(例如：到達退休年齡後繼續工作)。相反，約五分之四(79.8%)的未來退休人士有從事經濟活動(包括就業及失業人士)。(表 9.1b)

選定入息來源

9.10 關於統計時的個人入息來源，大部分(87.6%)有入息的現正退休人士稱有「綜合社會保障援助 / 傷殘津貼 / 高齡津貼」收入，8.4% 有「退休金 / 長俸」收入。基於上文第 9.5 段的概念及定義，絕大部分有入息的未來退休人士(96.6%)稱有「就業收入 / 花紅 / 房屋津貼」，而 4.7% 有「利息 / 股息 / 投資計劃收入」。(表 9.2)

每月個人入息

9.11 現正退休人士及未來退休人士兩個組別因為有著不同的組合成分(現正退休人士主要為老年人或退休人士，而未來退休人士則主要為在職人士)，兩者的每月個人入息亦有著不同分布。逾半數(55.9%)的未來退休人士每月個人入息為 \$10,000 及以上，而大部分(87.0%)的現正退休人士的每月個人入息為少於 \$7,000。現正退休人士及未來退休人士的每月個人入息中位數

Age / sex

9.7 By virtue of the concepts and definitions in paragraph 9.5 above, about three-quarters of CR were persons aged 65 and over. The remaining (25.6%) were aged 35 to 64. On the contrary, the highest proportion of FR were those aged 35 - 54 (74.9%), followed by those aged 55 - 64 (23.3%) and aged 65 and over (1.8%). (Chart 9.1 and Table 9.1a)

9.8 The sex distribution among CR and FR was similar, with around 52% of females and 48% of males. (Table 9.1a)

Economic activity status

9.9 Analysed by economic activity status, the majority (81.3%) of CR were retired persons and only 3.0% were economically active (e.g. persons continued to work after reaching their retirement age). On the contrary, about four-fifths (79.8%) of FR were economically active persons (including employed and unemployed persons). (Table 9.1b)

Selected sources of income

9.10 On the sources of personal income at the time of survey, the great majority (87.6%) of CR who had income cited that they had "Comprehensive Social Security Assistance / Disability Allowance / Old Age Allowance"; and 8.4% had "retirement fund / pensions". By virtue of the concepts and definitions in paragraph 9.5 above, nearly all FR (96.6%) who had income cited that they had "employment earnings / bonus / housing allowance"; and 4.7% had "interest / dividend / income from investment plan". (Table 9.2)

Monthly personal income

9.11 The distribution of monthly personal income differs between CR and FR owing to different composition of the two groups (with CR mainly comprising older, retired persons and FR mainly comprising employed persons). Over half (55.9%) of FR had monthly personal income of \$10,000 and above, while the majority (87.0%) of CR had income of less than \$7,000 a month. The median monthly personal income for CR and

分別為\$2,000及\$11,100。在是項統計調查中，每月個人入息並不包括同住家人的經濟支援。有關家人提供的經濟支援的資料分別載於下文第9.22段及9.23段。(表9.3a)

自我評估經濟穩定狀況

9.12 與現正退休人士(38.1%)相比，未來退休人士有較高比例認為自己於統計時有穩定的個人經濟狀況(49.8%)。另一方面，在現正退休人士及未來退休人士中，兩者均有約4成認為個人經濟穩定狀況屬「一般」。(圖9.2及表9.3b)

工作提供的退休保障

退休年齡 / 預期退休年齡

9.13 在統計調查中，曾經工作的現正退休人士會被問及退休年齡或停止工作年齡。另一方面，未來退休人士會被問及他們「預期」的退休年齡或停止工作年齡。在1 064 100名於退休前有工作的現正退休人士中，大部分(87.6%)於50歲及以上時退休 / 停止工作。至於該2 699 200名曾經工作或現時有工作的未來退休人士，近3成(28.9%)是 / 打算於50 - 64歲時退休 / 停止工作，另11.4%是 / 打算於65歲及以上時退休 / 停止工作。同時，31.2%表示「會工作直到沒有工作能力」及16.2%表示「視乎情況 / 未曾想過這問題 / 不知道」。(表9.4)

退休保障計劃的類別

9.14 根據是項統計調查結果，在統計時約有3 763 400名35歲及以上曾經工作或在職人士。他們被問及退休前 / 現時的工作有否提供退休保障計劃及計劃類別(如有)。與現正退休人士相比，未來退休人士的工作有提供退休保障計劃的比例(79.2%)顯著大於現正退休人士的相應比例(33.6%)。(表9.5)

FR were \$2,000 and \$11,100 respectively. In the survey, monthly personal income does not include financial support from family member(s) living together. Information on family support from family member(s) is separately presented in paragraphs 9.22 and 9.23 below. (Table 9.3a)

Self-perceived financial stability

9.12 When compared with CR (38.1%), a relatively higher proportion of FR (49.8%) perceived that they were financially stable at the time of survey. On the other hand, about 40% of both CR and FR rated “average” in respect of their self-perceived financial stability. (Chart 9.2 and Table 9.3b)

Retirement protection from work

Age / expected age of retirement

9.13 In the survey, persons in CR who had ever worked were asked about their retirement age or the age that they stopped working. On the other hand, persons in FR were asked about their age stopped working or “expected” retirement age. For those 1 064 100 persons in CR who had ever worked, the majority of them were retired / stopped working at the age of 50 and over (87.6%). Regarding those 2 699 200 persons in FR who had ever worked or were employed at the time of enumeration, nearly 30% (28.9%) cited that they stopped working or expected to retire at the age of 50 - 64 and another 11.4% at the age of 65 and over. Meanwhile, 31.2% indicated that they “would work until unable to work anymore” and 16.2% indicated “depended on situation / never think about it before / did not know”. (Table 9.4)

Type of retirement protection schemes

9.14 It was estimated that there were a total of 3 763 400 persons aged 35 and over who had ever worked or were employed at the time of survey. Those persons were asked whether their previous / current jobs provided retirement protection scheme and the type of scheme (if any). When compared with CR (33.6%), a significantly higher proportion of FR (79.2%) cited that they had retirement protection from work. (Table 9.5)

9.15 按退休保障計劃類別分析，大部分(68.4%)的未來退休人士表示受強制性公積金計劃保障，另有 7.1%及 4.0%分別受職業退休計劃及公務員退休金計劃保障。現正退休人士的相應百分比分別為 19.2%、9.3%及 5.0%。(表 9.5)

9.15 Analysed by type of retirement protection scheme, the majority (68.4%) of FR cited that they were protected by the Mandatory Provident Fund Schemes, 7.1% by the schemes under the Occupational Retirement Schemes Ordinance and 4.0% by Civil Service Pension Schemes. The corresponding figures for CR were 19.2%, 9.3% and 5.0% respectively. (Table 9.5)

為退休後 / 年老時的金錢需要作出的預備

Preparation or provisions made for meeting financial needs after retirement / in old age

有否為退休後 / 年老時的金錢需要作出預備(不包括工作提供的退休保障)

Whether had made preparations (excluding retirement protection from work) for financial needs after retirement / in old age

9.16 除工作提供的退休保障外，2 392 400 名 35 歲及以上人士(佔所有 35 歲及以上人士的 57.6%)於統計時有為其退休後 / 年老時的金錢需要作出預備。他們最普遍提及的預備為「儲蓄及投資」(現正退休人士中有 39.1%提及，未來退休人士則有 50.9%)。至於其他的預備，較大比例(27.1%)的現正退休人士表示「養育子女並期望在年老時子女供養作回饋」，而未來退休人士則有較大比例(17.1%)表示「購買保障年老時可能出現的各種長期疾病的醫療及護理保險」。(表 9.6a)

9.16 Excluding retirement protection from work, 2 392 400 persons aged 35 and over (or 57.6% of all persons aged 35 and over) had made some preparations for their financial needs after retirement / in old age by the time of survey. "Savings and investment" was the most commonly cited way of preparation (as cited by 39.1% of CR and 50.9% of FR). For other ways of preparation, a higher proportion of CR (27.1%) indicated "raising children and expecting, in return, financial support from children in old age", whereas a higher proportion of FR (17.1%) cited "purchase of insurance to cover possible medical and health care expenses for chronic illness in old age". (Table 9.6a)

開始預備退休後 / 年老時生活開支的年齡

Age started making provisions for financial needs after retirement / in old age

9.17 所有未來退休人士均被問及開始預備退休後 / 年老時生活開支的年齡。在該 3 000 000 名未來退休人士中，約半數於 45 歲前已開始預備退休後 / 年老時的生活開支。另有 8.3%表示於 45 歲及以上時開始預備退休後 / 年老時的生活開支，而 39.1%則表示沒有計劃。(表 9.9)

9.17 All persons of FR were enquired about the age they started making / intended to make provisions for financial needs after retirement / in old age. Among those 3 000 000 persons in FR, about half of them had already made such provisions before they reached 45 years of age. While 8.3% had already made provisions at the age of 45 and above, another 39.1% cited that they had no plan to make provision yet. (Table 9.9)

預計於到達退休年齡後會繼續工作或完全退休

Whether would continue working or retire completely after reaching the retirement age

9.18 是項統計調查中，在職或有打算工作的人士會被問及會否於到達退休年齡後完全退休。在 2 453 600 名 35 歲及以上就業、失業及非從事經濟活動(退休人士除外)但有打算工作的人士中，38.7%表示於到達退休年齡後會完全退休，37.1%會繼續全職或兼職工作，而 24.2%則表示不知道。(表 9.10)

9.18 In the survey, persons who were employed or had intention to work at the time of enumeration were asked whether they would retire completely after reaching their retirement age. Among those 2 453 600 persons aged 35 and over who were employed, unemployed or economically inactive (other than retired persons) but had intention to work, 38.7% indicated that they would retire completely after reaching the retirement age. Another 37.1% indicated that they would continue working full-time or part-time; while 24.2% said they did not know yet. (Table 9.10)

預計到達退休年齡後會繼續工作的最主要原因

Main reason for continuing working after reaching the retirement age

9.19 在該 910 800 名 35 歲及以上預計於到達退休年齡後會繼續工作的人士中，最普遍提及會繼續工作的最主要原因為「為生活 / 經濟問題」(63.3%)。其次為「有助消磨時間」(21.1%)、「為興趣」(8.5%)及「工作有助身體健康」(5.7%)。(表 9.11)

9.19 Of those 910 800 persons aged 35 and over who had intention to continue working after reaching the retirement age, the most commonly cited reason was “to make a living / for financial reasons” (63.3%), followed by “to kill time” (21.1%), “for interests” (8.5%) and “working is beneficial to health” (5.7%). (Table 9.11)

預期 / 現正由家人提供的經濟支援

Expectation for / actual financial support from family members

對子女有責任供養父母的意見

Views on whether children should be responsible for providing financial support for parents

9.20 大部分(約 8 成)的現正退休人士及未來退休人士均同意「子女是有責任供養父母」。(表 9.6b)

9.20 The majority (about 80%) of both CR and FR agreed that “children should be responsible for providing financial support for parents”. (Table 9.6b)

被認為最應該負起退休後 / 年老時的生活保障的人士

Person perceived as the most responsible person for providing one's financial protection after retirement / in old age

9.21 近半數(49.9%)的 35 歲及以上人士表示「自己」為最應該負起退休後 / 年老時的生活保障的人士(現正退休人士中有 39.2%提及，而未來退休人士則有 54.0%)，其次為「兒孫(包括同住或非同住兒孫及其配偶)」(19.0%)及「配偶」

9.21 Half (49.9%) of persons aged 35 and over perceived that “oneself” was the most responsible person for providing one's financial protection after retirement / in old age (as cited by 39.2% of CR and 54.0% of FR), followed by “children / grandchildren (irrespective of living

(10.2%)。少於 1 成的 35 歲及以上人士表示「政府」為最應該負起退休後 / 年老時的生活保障。與未來退休人士(8.0%)相比，現正退休人士有較大比例(13.4%)表示「政府」為最應該負起退休後 / 年老時的生活保障。(表 9.6c)

together or not and including their spouses)” (19.0%) and “spouse” (10.2%). While less than 10% of persons aged 35 and over cited that “Government” was the most responsible party, a comparatively higher proportion of CR (13.4%) did so when compared with FR (8.0%). (Table 9.6c)

現時 / 預期家人每月平均供給的生活費

Average / expected amount of monthly financial support from family members

9.22 約 7 成的現正退休人士(或 804 500 人)表示其家人(不論同住或非同住)現時有提供經濟支援，其中 16.7%表示由家人提供的每月平均生活費為\$1 - \$1,999，30.8%為\$2,000 - \$3,999，而 48.5%則為\$4,000 及以上。該些現正退休人士現時平均每個月由家人供給的生活費中位數為\$4,000。(表 9.8)

9.22 About 70% of CR (or 804 500 persons) indicated that their family members (irrespective of living together or not) currently provided financial support to them. Among them, 16.7% cited that the average amount of monthly financial support provided by family members was \$1 - \$1,999; 30.8% cited \$2,000 - \$3,999; and 48.5% cited \$4,000 and more. The median average amount of monthly financial support provided to those CR by their family members was \$4,000. (Table 9.8)

9.23 是項統計調查中，未來退休人士會被問及預期家人在其退休後 / 年老時提供的經濟支援。約 1 576 800 名未來退休人士(或 52.6%)預期有家人在退休後 / 年老時提供經濟支援，當中 20.1%表示不知道預期提供的生活費。另 5.9%表示預期提供的每月平均生活費為\$1 - \$1,999，23.9%為\$2,000 - \$3,999 及 49.1%為\$4,000 及以上。該些未來退休人士的預期家人每月平均供給的生活費中位數為\$4,800。(表 9.8)

9.23 In the survey, FR were asked about their expectation on financial support from family members after retirement/in old age. Some 1 576 800 persons in FR (or 52.6%) expected to have such support and 20.1% could not tell the amount at the time of survey. Another 5.9% expected that the average amount of monthly financial support provided by family members was \$1 - \$1,999; 23.9% cited \$2,000 - \$3,999; and 49.1% cited \$4,000 and more. For those FR, the median average amount of monthly financial support expected to be provided by family members was \$4,800. (Table 9.8)

退休後移居到其他國家 / 地區的意向

Inclination towards emigration after retirement

打算退休後移居到其他國家 / 地區的意向

Intention of emigration after retirement

9.24 大部分的現正退休人士(88.4%)及未來退休人士(76.9%)表示「多數不會 / 一定不會」在退休後移居到其他國家 / 地區。另一方面，4.2%的現正退休人士及 8.1%的未來退休人士表示「一定會 / 多數會」在退休後移居外地。(表 9.6d)

9.24 The majority of CR (88.4%) and FR (76.9%) indicated that they would “definitely not / most unlikely” to emigrate to other countries / regions after retirement. On the other hand, 4.2% of CR and 8.1% of FR cited that they would “definitely / most likely” to emigrate after retirement. (Table 9.6d)

*打算退休後移居其他國家 / 地區的原因**Reasons for intending to migrate to other countries / regions after retirement*

9.25 約 292 900 名 35 歲及以上人士打算退休後移居到其他國家 / 地區。當中，未來退休人士最普遍提及的原因為「有更適合長者居住的環境」(佔未來退休人士的 50.3%)，其次為「生活 / 消費水平較低」(35.2%)及「有更完善的社區 / 醫療設施」(27.1%)。另一方面，現正退休人士最普遍提及的三個移居原因為「生活 / 消費水平較低」(佔現正退休人士的 34.6%)，「有更適合長者居住的環境」(33.3%)及「有親友在其他國家 / 地區居住 (不包括配偶 / 子女)」(26.1%)。 (表 9.7)

9.25 Some 292 900 persons aged 35 and over indicated that they intended to migrate after retirement. The most common reason cited by FR were “living environment more suitable for the elderly” (50.3% of FR), followed by “lower cost of living” (35.2%) and “having better and comprehensive community / medical facilities” (27.1%). On the other hand, the three most common reasons cited by CR were “lower cost of living” (34.6% of CR), “living environment more suitable for the elderly” (33.3%) and “having relatives living in other countries / regions (excluding spouse / children)” (26.1%). (Table 9.7)

圖9.1 按年齡劃分的 35 歲及以上現正 / 未來退休人士的百分比分布
Chart 9.1 Percentage distribution of current / future generation of retired persons aged 35 and over by age

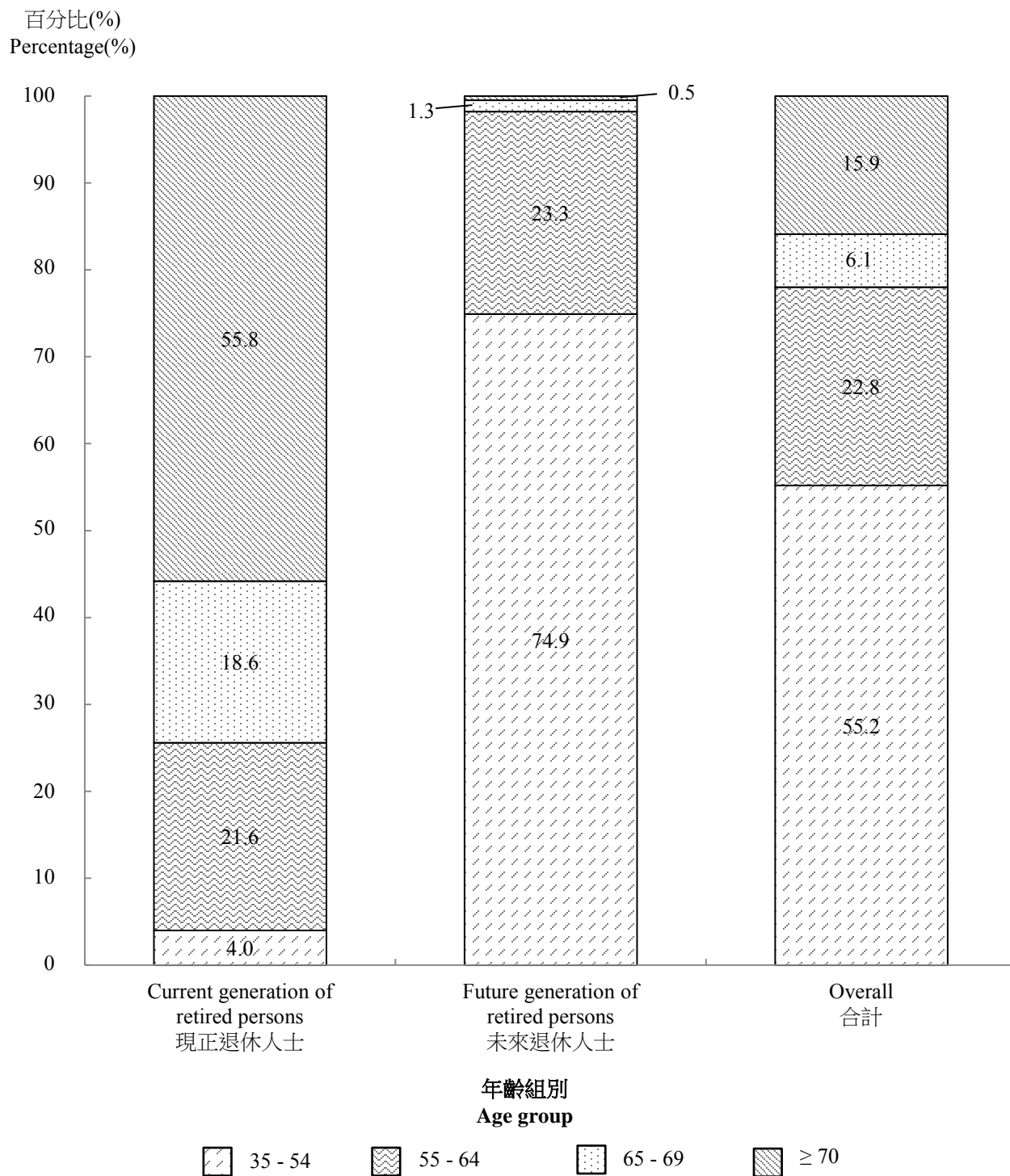


圖9.2 按自我評估經濟穩定狀況劃分的 35 歲及以上人士的百分比分布
Chart 9.2 Percentage distribution of persons aged 35 and over by self-perceived financial stability

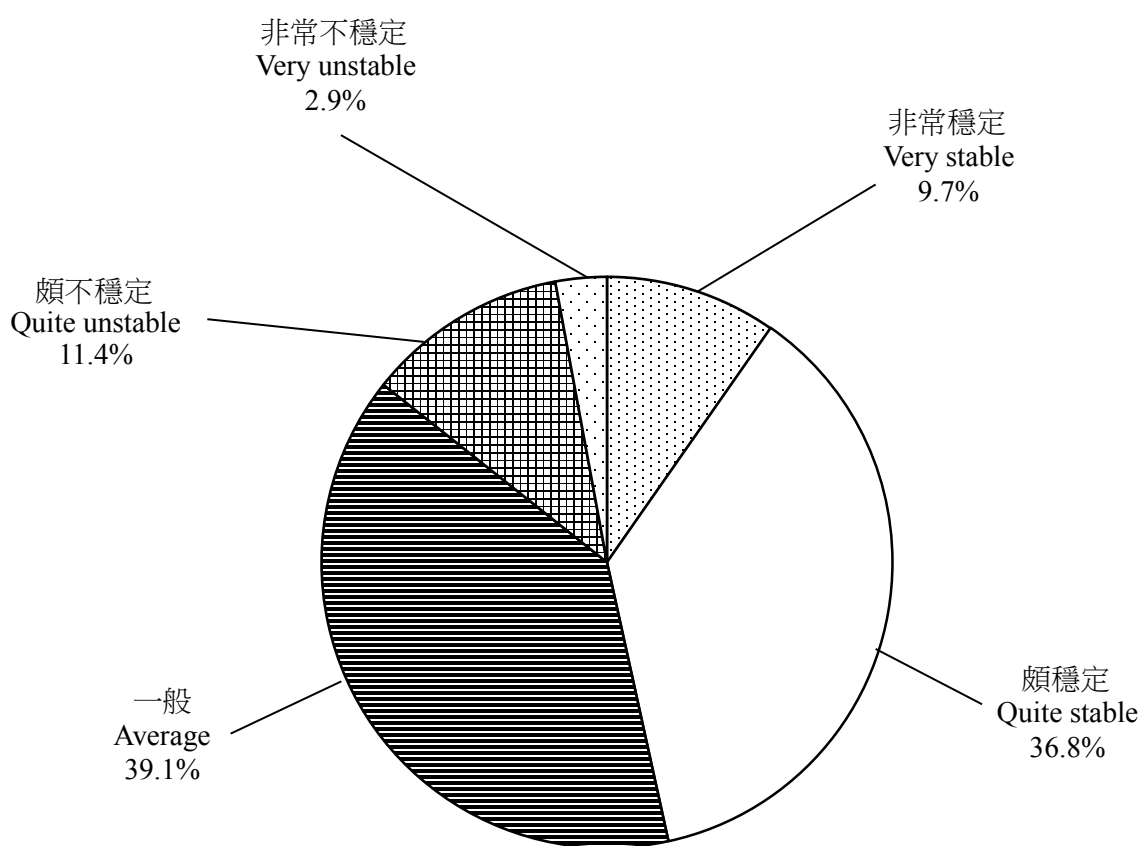


表 9.1a 按年齡 / 性別劃分的 35 歲及以上現正 / 未來退休人士數目
Table 9.1a Current / future generation of retired persons aged 35 and over by age / sex

年齡組別 / 性別 Age group / sex	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group						
35 - 54	46.4	4.0	2 246.5	74.9	2 292.8	55.2
55 - 64	248.9	21.6	699.6	23.3	948.6	22.8
65 - 69	214.6	18.6	38.2	1.3	252.8	6.1
≥ 70	644.0	55.8	15.7	0.5	659.7	15.9
年齡中位數(歲) Median age (years)		71		48		52
性別 Sex						
男 Male	550.6	47.7	1 426.1	47.5	1 976.7	47.6
女 Female	603.3	52.3	1 573.9	52.5	2 177.3	52.4
總計 Total	1 153.9	100.0	3 000.0	100.0	4 153.9	100.0

表 9.1b 按經濟活動身分及性別劃分的 35 歲及以上現正 / 未來退休人士數目
Table 9.1b Current / future generation of retired persons aged 35 and over by economic activity status and sex

	現正退休人士 Current generation of retired persons			未來退休人士 Future generation of retired persons			合計 Overall		
	男 Male	女 Female	小計 Sub-total	男 Male	女 Female	小計 Sub-total	男 Male	女 Female	總計 Total
經濟活動身分 Economic activity status	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
從事經濟活動 ⁺ Economically active ⁺	25.9 (4.7%)	8.5 (1.4%)	34.4 (3.0%)	1 385.3 (97.1%)	1 009.6 (64.1%)	2 394.9 (79.8%)	1 411.2 (71.4%)	1 018.1 (46.8%)	2 429.3 (58.5%)
非從事經濟活動 Economically inactive	524.7 (95.3%)	594.8 (98.6%)	1 119.5 (97.0%)	40.8 (2.9%)	564.3 (35.9%)	605.1 (20.2%)	565.4 (28.6%)	1 159.2 (53.2%)	1 724.6 (41.5%)
料理家務者 Home-makers	4.2 (0.8%)	156.2 (25.9%)	160.4 (13.9%)	9.7 (0.7%)	544.6 (34.6%)	554.3 (18.5%)	13.9 (0.7%)	700.8 (32.2)	714.6 (17.2%)
退休人士 Retired persons	513.5 (93.3%)	424.7 (70.4%)	938.2 (81.3%)	- (-)	- (-)	- (-)	513.5 (26.0%)	424.7 (19.5%)	938.2 (22.6%)
其他 [#] Others [#]	7.0 (1.3%)	14.0 (2.3%)	20.9 (1.8%)	31.1 (2.2%)	19.7 (1.3%)	50.8 (1.7%)	38.1 (1.9%)	33.7 (1.5%)	71.8 (1.7%)
總計 Total	550.6 (100.0%)	603.3 (100.0%)	1 153.9 (100.0%)	1 426.1 (100.0%)	1 573.9 (100.0%)	3 000.0 (100.0%)	1 976.7 (100.0%)	2 177.3 (100.0%)	4 153.9 (100.0%)

註釋：⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes：⁺ Economically active persons comprise employed persons and unemployed persons.

[#] 包括學生及其他非從事經濟活動人士。

[#] Including students and other economically inactive persons.

括號內的數字顯示在個別退休人士組別及性別分組中佔所有人士的百分比。

Figures in brackets represent the percentages in respect of all persons in the respective generation groups of retired persons and sex sub-groups.

表 9.2 按選定入息來源劃分的有選定入息來源^{#*}的 35 歲及以上現正 / 未來退休人士數目Table 9.2 Current / future generation of retired persons aged 35 and over who had selected source of income^{#*} by selected source of income

選定入息來源 ^{#*} Selected source of income ^{#*}	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
就業收入 / 花紅 / 房屋津貼 Employment earnings / bonus / housing allowance	34.4	4.5	2 303.5	96.6	2 337.9	74.2
綜合社會保障援助 / 傷殘津貼 / 高齡津貼 Comprehensive Social Security Assistance / Disability Allowance / Old Age Allowance	670.7	87.6	77.0	3.2	747.7	23.7
利息 / 股息 / 投資計劃 收入 Interest / dividend / income from investment plan	38.5	5.0	112.9	4.7	151.4	4.8
退休金 / 長俸 Retirement fund / pensions	64.3	8.4	5.3	0.2	69.6	2.2
合計 Overall	765.3		2 384.5		3 149.9	

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 不包括同住家人的經濟支援。本報告書表 9.8 有提供同住及非同住家人的經濟支援的相關資料。

* Excluding financial support from family member(s) living together. Relevant information on financial support from family member(s) living together or not is given in Table 9.8 of this report.

表 9.3a 按每月個人入息*及性別劃分的 35 歲及以上現正 / 未來退休人士數目
Table 9.3a Current / future generation of retired persons aged 35 and over by
monthly personal income* and sex

	現正退休人士 Current generation of retired persons			未來退休人士 Future generation of retired persons			合計 Overall		
	男 Male	女 Female	小計 Sub-total	男 Male	女 Female	小計 Sub-total	男 Male	女 Female	總計 Total
每月個人入息* (港元) Monthly personal income* (HK\$)	人數 No. of persons (’000)	人數 No. of persons (’000)	人數 No. of persons (’000)	人數 No. of persons (’000)	人數 No. of persons (’000)	人數 No. of persons (’000)	人數 No. of persons (’000)	人數 No. of persons (’000)	人數 No. of persons (’000)
≤ 3,999	361.6 (65.7%)	426.6 (70.7%)	788.2 (68.3%)	89.7 (6.3%)	581.7 (37.0%)	671.5 (22.4%)	451.3 (22.8%)	1 008.4 (46.3%)	1 459.7 (35.1%)
4,000 - 6,999	100.4 (18.2%)	115.0 (19.1%)	215.4 (18.7%)	55.3 (3.9%)	144.5 (9.2%)	199.9 (6.7%)	155.7 (7.9%)	259.6 (11.9%)	415.3 (10.0%)
7,000 - 9,999	39.1 (7.1%)	34.5 (5.7%)	73.5 (6.4%)	187.4 (13.1%)	264.7 (16.8%)	452.2 (15.1%)	226.5 (11.5%)	299.2 (13.7%)	525.7 (12.7%)
10,000 - 14,999	28.2 (5.1%)	21.0 (3.5%)	49.2 (4.3%)	396.8 (27.8%)	214.0 (13.6%)	610.9 (20.4%)	425.0 (21.5%)	235.1 (10.8%)	660.1 (15.9%)
15,000 - 19,999	6.3 (1.1%)	1.9 (0.3%)	8.2 (0.7%)	198.6 (13.9%)	115.3 (7.3%)	313.9 (10.5%)	204.9 (10.4%)	117.2 (5.4%)	322.1 (7.8%)
20,000 - 29,999	7.4 (1.4%)	2.5 (0.4%)	9.9 (0.9%)	219.0 (15.4%)	126.3 (8.0%)	345.4 (11.5%)	226.5 (11.5%)	128.9 (5.9%)	355.3 (8.6%)
≥ 30,000	7.6 (1.4%)	1.7 (0.3%)	9.4 (0.8%)	279.1 (19.6%)	127.3 (8.1%)	406.4 (13.5%)	286.7 (14.5%)	129.0 (5.9%)	415.7 (10.0%)
總計 Total	550.6 (100.0%)	603.3 (100.0%)	1 153.9 (100.0%)	1 426.1 (100.0%)	1 573.9 (100.0%)	3 000.0 (100.0%)	1 976.7 (100.0%)	2 177.3 (100.0%)	4 153.9 (100.0%)
每月個人入息 中位數*(港元) Median monthly personal income*(HK\$)		2,000			11,100			8,200	

註釋：* 不包括同住家人的經濟支援。本報告書表 9.8 有提供同住及非同住家人的經濟支援的相關資料。

Notes : * Excluding financial support from family member(s) living together. Relevant information on financial support from family member(s) living together or not is given in Table 9.8 of this report.

括號內的數字顯示在個別退休人士組別及性別分組中佔所有人士的百分比。

Figures in brackets represent the percentages in respect of all persons in the respective generation groups of retired persons and sex sub-groups.

表 9.3b 按自我評估經濟穩定狀況劃分的 35 歲及以上現正 / 未來退休人士數目
Table 9.3b Current / future generation of retired persons aged 35 and over by self-perceived financial stability

自我評估經濟穩定 狀況 Self-perceived financial stability	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
非常穩定 Very stable	90.9	7.9	313.8	10.5	404.7	9.7
頗穩定 Quite stable	348.5	30.2	1 178.9	39.3	1 527.4	36.8
一般 Average	508.6	44.1	1 117.6	37.3	1 626.2	39.1
頗不穩定 Quite unstable	155.0	13.4	319.8	10.7	474.7	11.4
非常不穩定 Very unstable	51.0	4.4	69.9	2.3	120.8	2.9
總計 Total	1 153.9	100.0	3 000.0	100.0	4 153.9	100.0

表 9.4 按停止工作或退休年齡[#]劃分的曾經有工作 / 現時有工作的 35 歲及以上
現正 / 未來退休人士數目
Table 9.4 Current / future generation of retired persons aged 35 and over who had
previous / current job by age stopped working or retirement age[#]

停止工作或退休年齡 [#] Age stopped working or retirement age [#]	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
≤ 34	34.3	3.2	156.3	5.8
35 - 49	98.2	9.2	174.6	6.5
50 - 59	329.8	31.0	304.7	11.3
60 - 64	351.8	33.1	476.0	17.6
≥ 65	250.1	23.5	307.7	11.4
會工作直到沒有工作 能力 Would work until unable to work anymore	-	-	843.0	31.2
視乎情況 / 未曾想過這 問題 / 不知道 Depended on situation / Never think about it before / Did not know	-	-	437.1	16.2
總計 Total	1 064.1	100.0	2 699.2	100.0
停止工作或退休年 齡中位數 [@] (歲) Median age stopped working or retirement age [@] (years)		60		60

註釋：[#] 就未來退休人士而言，指停止工作年齡或「預期」退休年齡。

Notes：[#] Refer to age stopped working or “expected” retirement age for the future generation of retired persons.

[@] 不包括那些會工作直到沒有工作能力及視乎情況 / 未曾想過這問題 / 不知道的人士。

[@] Excluding those persons who would work until unable to work anymore and depended on situation / never think about it before / did not know.

表 9.5 按退休前的工作 / 現時的工作有否提供退休保障計劃及計劃類別劃分的
曾經有工作 / 現時有工作的 35 歲及以上現正 / 未來退休人士數目
Table 9.5 Current / future generation of retired persons aged 35 and over who had
previous / current job by whether the previous / current job provided
retirement protection schemes and type of schemes

退休前的工作 / 現時 的工作有否提供退休 保障計劃 / 計劃類別 [#] Whether the previous / current job provided retirement protection schemes / type of schemes [#]	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
有 Yes	357.7	33.6	2 137.2	79.2	2 494.9	66.3
強制性公積金計劃 Mandatory Provident Fund Schemes	204.0	19.2	1 845.8	68.4	2 049.8	54.5
職業退休計劃 Schemes under Occupational Retirement Schemes Ordinance	99.0	9.3	190.4	7.1	289.4	7.7
公務員退休金計劃 Civil Service Pension Schemes	53.7	5.0	108.2	4.0	161.9	4.3
其他退休保障計劃 Other retirement protection schemes	3.3	0.3	2.3	0.1	5.6	0.1
沒有 No	706.4	66.4	562.1	20.8	1 268.5	33.7
總計 Total	1 064.1	100.0	2 699.2	100.0	3 763.4	100.0

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 9.6a 按有否為退休後 / 年老時的金錢需要作預備(不包括工作提供的退休保障)及作出的預備劃分的 35 歲及以上現正 / 未來退休人士數目
Table 9.6a **Current / future generation of retired persons aged 35 and over by whether had made preparations (excluding retirement protection from work) for financial needs after retirement / in old age and type of preparations**

有否為退休後 / 年老時的金錢需要作預備 / 作出的預備 [#] Whether had made preparations for financial needs after retirement / in old age / type of preparations [#]	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
有 Yes	616.1	53.4	1 776.3	59.2	2 392.4	57.6
儲蓄及投資 Savings and investment	451.1	39.1	1 527.8	50.9	1 978.9	47.6
養育子女並期望在年老時子女供養作回饋 Raising children and expecting, in return, financial support from children in old age	312.7	27.1	490.3	16.3	803.0	19.3
購買保障年老時可能出現的各種長期疾病的醫療及護理保險 Purchase of insurance to cover possible medical and health care expenses for chronic illness in old age	63.2	5.5	512.0	17.1	575.2	13.8
沒有 No	537.8	46.6	1 223.7	40.8	1 761.5	42.4
合計 Overall	1 153.9	100.0	3 000.0	100.0	4 153.9	100.0

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 9.6b 按對子女有責任供養父母的意見劃分的 35 歲及以上現正 / 未來退休人士數目
Table 9.6b Current / future generation of retired persons aged 35 and over by views on whether children should be responsible for providing financial support for parents

對子女有責任供養 父母的意見 Views on whether children should be responsible for providing financial support for parents	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
非常同意 Strongly agreed	400.1	34.7	864.8	28.8	1 264.9	30.5
頗同意 Somewhat agreed	527.2	45.7	1 469.1	49.0	1 996.3	48.1
一般 Average	156.8	13.6	417.9	13.9	574.7	13.8
頗不同意 Somewhat disagreed	19.6	1.7	105.5	3.5	125.1	3.0
非常不同意 Strongly disagreed	2.8	0.2	21.8	0.7	24.6	0.6
不知道 / 沒有意見 Did not know / No comments	47.4	4.1	121.0	4.0	168.4	4.1
總計 Total	1 153.9	100.0	3 000.0	100.0	4 153.9	100.0

表 9.6c 按被認為最應該負起退休後 / 年老時的生活保障的人士劃分的 35 歲及以上現正 / 未來退休人士數目
Table 9.6c Current / future generation of retired persons aged 35 and over by person perceived as the most responsible person for providing one's financial protection after retirement / in old age

被認為最應該負起退休後 / 年老時的生活保障的人士 Person perceived as the most responsible person for providing one's financial protection after retirement / in old age	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
自己 Oneself	452.5	39.2	1 621.4	54.0	2 073.9	49.9
兒孫(包括同住或非同住兒孫及其配偶) Children / grandchildren (irrespective of living together or not and including their spouses)	390.1	33.8	400.2	13.3	790.3	19.0
配偶 Spouse	56.4	4.9	367.6	12.3	424.0	10.2
政府 Government	154.5	13.4	238.6	8.0	393.1	9.5
僱主 Employer	34.5	3.0	192.3	6.4	226.8	5.5
其他親友 Other relatives / friends	27.7	2.4	65.8	2.2	93.5	2.3
慈善機構 / 善長人士 Charitable organizations / donors	4.2	0.4	34.7	1.2	39.0	0.9
不知道 / 沒有意見 Did not know / No comments	34.1	3.0	79.4	2.6	113.5	2.7
總計 Total	1 153.9	100.0	3 000.0	100.0	4 153.9	100.0

表 9.6d 按打算退休後移居到其他國家 / 地區的意向及選取的移居目的地劃分的
35 歲及以上現正 / 未來退休人士數目
Table 9.6d Current / future generation of retired persons aged 35 and over by
intention of emigration after retirement / preferred destination of
emigration

打算退休後移居到其他 國家 / 地區的意向 / 選取的移居目的地 Intention of emigration after retirement / preferred destination of emigration	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
一定會 / 多數會 Definitely / most likely	49.0	4.2	243.9	8.1	292.9	7.1
廣東省 Guangdong Province	31.3	2.7	95.7	3.2	127.0	3.1
中國內地其他省份 / 直轄市 / 澳門 / 台 灣 Mainland China other than Guangdong Province / Macao / Taiwan	4.7	0.4	24.0	0.8	28.8	0.7
海外地區 Overseas areas	10.6	0.9	95.8	3.2	106.3	2.6
美國 / 加拿大 United States / Canada	4.5	0.4	42.6	1.4	47.0	1.1
澳洲 / 新西蘭 Australia / New Zealand	2.0	0.2	24.5	0.8	26.5	0.6
東南亞 Southeast Asia	2.6	0.2	20.8	0.7	23.4	0.6
其他海外地區 Other overseas areas	1.6	0.1	7.9	0.3	9.5	0.2
未決定 Not decided yet	2.5	0.2	28.4	0.9	30.8	0.7
可能會或可能不會 May or may not	52.9	4.6	302.7	10.1	355.6	8.6

(待續)
(To be cont'd)

表 9.6d(續) 按打算退休後移居到其他國家 / 地區的意向及選取的移居目的地劃分的
35 歲及以上現正 / 未來退休人士數目
Table 9.6d Current / future generation of retired persons aged 35 and over by
(Cont'd) intention of emigration after retirement / preferred destination of
emigration

打算退休後移居到其他 國家 / 地區的意向 / 選取的移居目的地 Intention of emigration after retirement / <i>preferred destination of emigration</i>	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
多數不會 / 一定不會 Definitely not / most unlikely	1 020.2	88.4	2 308.0	76.9	3 328.2	80.1
不知道 / 沒有意見 Did not know / No comments	31.9	2.8	145.4	4.8	177.3	4.3
總計 Total	1 153.9	100.0	3 000.0	100.0	4 153.9	100.0

表 9.7 按原因劃分的有打算退休後移居到其他國家 / 地區的 35 歲及以上現正 / 未來退休人士數目
Table 9.7 Current / future generation of retired persons aged 35 and over who intended to migrate to other countries / regions after retirement by reason for doing so

打算退休後移居到其他國家 / 地區的原因 [#] Reasons for intending to migrate to other countries / regions after retirement [#]	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
有更適合長者居住的環境 Living environment more suitable for the elderly	16.3	33.3	122.6	50.3	138.9	47.4
生活 / 消費水平較低 Lower cost of living	17.0	34.6	85.8	35.2	102.7	35.1
有更完善的社區 / 醫療設施 Having better and comprehensive community / medical facilities	8.8	17.9	66.0	27.1	74.8	25.5
有親友在其他國家 / 地區居住 (不包括配偶 / 子女) Having relatives living in other countries / regions (excluding spouse / children)	12.8	26.1	59.0	24.2	71.7	24.5
曾在該國家 / 地區工作及生活 Had worked / lived in other countries / regions before	6.9	14.0	29.7	12.2	36.5	12.5
跟配偶 / 子女團聚 Reunion with spouse / children	8.7	17.7	25.2	10.3	33.9	11.6
其他國家 / 地區樓價較平 Property price is lower in other countries / regions	2.0	4.1	22.6	9.2	24.5	8.4
其他國家 / 地區有物業 Having premises in other countries / regions	1.3	2.6	17.8	7.3	19.1	6.5
其他 Others	2.4	5.0	7.7	3.1	10.1	3.5
合計 Overall	49.0		243.9		292.9	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 9.8 按現時 / 預期家人每月平均供給的生活費劃分的現有 / 預期有家人在退休後 / 年老時作經濟支援的 35 歲及以上現正 / 未來退休人士數目*
Table 9.8 Current / future generation of retired persons aged 35 and over whose family members were providing / expected to provide financial support for living after retirement / in old age by average amount of monthly financial support provided / expected to be provided by family members*

現時 / 預期家人每月平均供給的生活費* (港元) Average amount of monthly financial support provided / expected to be provided by family members* (HK\$)	現正退休人士 Current generation of retired persons		未來退休人士 Future generation of retired persons	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
1 - 1,999	134.7	16.7	92.9	5.9
2,000 - 3,999	248.0	30.8	377.4	23.9
4,000 - 5,999	190.0	23.6	396.2	25.1
6,000 - 7,999	94.3	11.7	182.7	11.6
8,000 - 9,999	44.5	5.5	102.9	6.5
10,000 - 14,999	43.9	5.5	66.4	4.2
≥ 15,000	17.1	2.1	25.8	1.6
不知道 / 忘記 Did not know / Forgot	-	-	316.5	20.1
拒絕回答 Refused	32.0	4.0	15.9	1.0
總計 Total	804.5	100.0 (69.7) [#]	1 576.8	100.0 (52.6) [#]
現時 / 預期家人每月平均供給的生活費中位數 [@] (港元) Median average amount of monthly financial support provided / expected to be provided by family members [@] (HK\$)	4,000		4,800	

註釋：* 包括同住及非同住的家人。「每月供給的生活費」指現正退休人士在統計期間的每月實收生活費，或未來退休人士預期在退休後 / 年老時所收的生活費。

Notes: * Including family members living together or not. The "amount of monthly financial support" refers to the actual amount received by the current generation of retired persons at the time of survey or the amount expected to be received by the future generation of retired persons after retirement / in old age.

[#] 指在個別退休人士組別內，所有現時 / 預期有家人在退休後 / 年老時作經濟支援的人士佔所有 35 歲及以上退休人士的百分比。

[#] As a percentage of all retired persons whose family members were providing / expected to provide financial support for living after retirement / in old age among all persons aged 35 and over in the respective generation groups of retired persons.

[@] 不包括那些不知道 / 忘記及拒絕回答的人士。

[@] Excluding those persons who did not know / forgot and refused.

表 9.9 按有否為退休後 / 年老時生活開支作預備 / 開始預備的年齡劃分的 35 歲及以上未來退休人士數目
Table 9.9 Future generation of retired persons aged 35 and over by whether had made provisions for financial needs after retirement / in old age by age started making preparation for such needs

有否為退休後 / 年老時生活開支作預備 / 開始預備退休後 / 年老時生活開支的年齡 Whether had made provisions for financial needs after retirement / in old age / age started making preparation for such needs	人數 No. of persons ('000)	百分比 %
已開始預備 Had already made provisions	1 776.3	59.2
15 - 24	170.4	5.7
25 - 34	754.1	25.1
35 - 44	602.2	20.1
45 - 54	232.6	7.8
≥ 55	17.1	0.6
開始預備的年齡中位數(歲) Median age of start making preparation (years)		33
打算開始預備 Would make preparation	51.8	1.7
35 - 44	13.3	0.4
45 - 54	21.1	0.7
≥ 55	17.4	0.6
打算開始預備的年齡中位數(歲) Median expected age of start making preparation (years)		50
沒有計劃 No plan	1 172.0	39.1
總計 Total	3 000.0	100.0

表 9.10 按預計到達退休年齡後會繼續工作或完全退休劃分的 35 歲及以上就業、失業及非從事經濟活動(退休人士除外)但有打算工作人士數目
Table 9.10 **Employed, unemployed and economically inactive persons (other than retired persons) aged 35 and over who had intention to work by whether would continue working or retire completely after reaching the retirement age**

預計到達退休年齡後會繼續工作或完全退休 Whether would continue working or retire completely after reaching the retirement age	人數 No. of persons ('000)	百分比 %
會繼續全職工作 Would continue working full-time	283.6	11.6
會繼續兼職工作 Would continue working part-time	627.2	25.6
完全退休 Would retire completely	949.8	38.7
不知道 Did not know	593.0	24.2
總計 Total	2 453.6	100.0

表 9.11 按預計到達退休年齡後會繼續工作的最主要原因劃分的 35 歲及以上就業、失業及非從事經濟活動(退休人士除外)、並預計到達退休年齡後會繼續工作的人士數目

Table 9.11 Employed, unemployed and economically inactive persons (other than retired persons) aged 35 and over who had intention to continue working after reaching the retirement age by main reason for doing so

預計到達退休年齡後會繼續工作的 最主要原因 Main reason for continuing working after reaching the retirement age	人數 No. of persons ('000)	百分比 %
為生活 / 經濟問題 To make a living / for financial reasons	576.8	63.3
有助消磨時間 To kill time	192.3	21.1
為興趣 For interests	77.4	8.5
工作有助身體健康 Working is beneficial to health	51.5	5.7
貢獻社會 To contribute to the society	8.3	0.9
其他 Others	4.4	0.5
總計 Total	910.8	100.0

統計調查的涵蓋範圍及樣本設計

1. 主題性住戶統計調查涵蓋全港陸上非住院人口。以下類別人士並不包括在內：

- (a) 公共機構 / 社團院舍的住院人士；及
- (b) 水上居民。

此外，在 2012 年 2 月至 5 月及 2012 年 6 月至 8 月期間進行的兩輪統計調查均涵蓋居港人口 (包括常住居民¹ 及流動居民²) 但並不包括外籍家庭傭工。

2. 這項統計調查是以屋宇單位的樣本作依據。該樣本是從全港所有供居住用途及只部分作居住用途的永久性屋宇單位和小區內的屋宇單位中，以一個根據科學方法設計的抽樣系統選出。抽樣單位包括在已建設地區內的永久性屋宇單位及在非建設地區內的小區。

Survey coverage and sample design

1. The Thematic Household Survey (THS) covers the land-based non-institutional population of Hong Kong. The following categories of people are excluded :

- (a) inmates of institutions; and
- (b) persons living on board vessels.

In addition, the two rounds of THS conducted during February to May 2012 and June to August 2012 both covered the Hong Kong Resident Population (i.e. including both Usual Residents¹ and Mobile Residents²), but did not include foreign domestic helpers.

2. The THS is based on a sample of quarters selected from all permanent quarters and quarters in segments which are for residential and partially residential purposes in Hong Kong in accordance with a scientifically designed sampling scheme. The sampling units are permanent quarters in built-up areas and segments in non-built-up areas.

¹ 「常住居民」包括兩類人士：(一)在統計時點之前的 6 個月內，在港逗留最少 3 個月，又或在統計時點之後的 6 個月內，在港逗留最少 3 個月的香港永久性居民，不論在統計時點他們是否身在香港；及(二)在統計時點身在香港的香港非永久性居民。

² 至於「流動居民」，是指在統計時點之前的 6 個月內，在港逗留最少 1 個月但少於 3 個月，又或在統計時點之後的 6 個月內，在港逗留最少 1 個月但少於 3 個月的香港永久性居民，不論在統計時點他們是否身在香港。

¹ “Usual Residents” include two categories of people: (1) Hong Kong Permanent Residents who have stayed in Hong Kong for at least 3 months during the 6 months before or for at least 3 months during the 6 months after the reference time-point, regardless of whether they are in Hong Kong or not at the reference time-point; and (2) Hong Kong Non-permanent Residents who are in Hong Kong at the reference time-point.

² As for “Mobile Residents”, they are Hong Kong Permanent Residents who have stayed in Hong Kong for at least 1 month but less than 3 months during the 6 months before or for at least 1 month but less than 3 months during the 6 months after the reference time-point, regardless of whether they are in Hong Kong or not at the reference time-point.

3. 主題性住戶統計調查採用政府統計處設立的屋宇單位框作為抽樣框，當中包括兩部分：(i) 屋宇單位檔案庫和 (ii) 小區檔案庫。屋宇單位檔案庫載有在已建設地區內所有永久性屋宇單位地址的紀錄，包括市區、新市鎮和其他主要發展區。每個屋宇單位均以一個獨有的地址作識別，並詳列街道名稱、大廈名稱、層數和單位號碼。

4. 小區檔案庫載有在未建設地區內的小區的紀錄，有關紀錄以一些自然或容易辨識的分界(例如小溪、行人路、小巷及溝渠)來劃分。每個小區約有 8 至 15 個屋宇單位。由於在未建設地區內的屋宇單位未必有明確的地址，以致未能個別識認，故此以小區作為在未建設地區內的抽樣單位的安排是有必要的。

統計調查問卷

5. 每一輪的主題性住戶統計調查均採用獨立的問卷。就本報告書所包括的兩個專題而言，有關的問卷分別搜集有關住戶應用資訊科技的普及程度與住戶成員使用資訊科技情況及退休計劃及老年經濟狀況等資料。

3. The survey made use of the frame of quarters maintained by the Census and Statistics Department as the sampling frame. The frame consists of two parts: (i) Register of Quarters (RQ) and (ii) Register of Segments (RS). The RQ contains records of all addresses of permanent quarters in built-up areas, including urban areas, new towns and other major developed areas. Each unit of quarters is identified by unique address with details such as street name, building name, floor number and flat number.

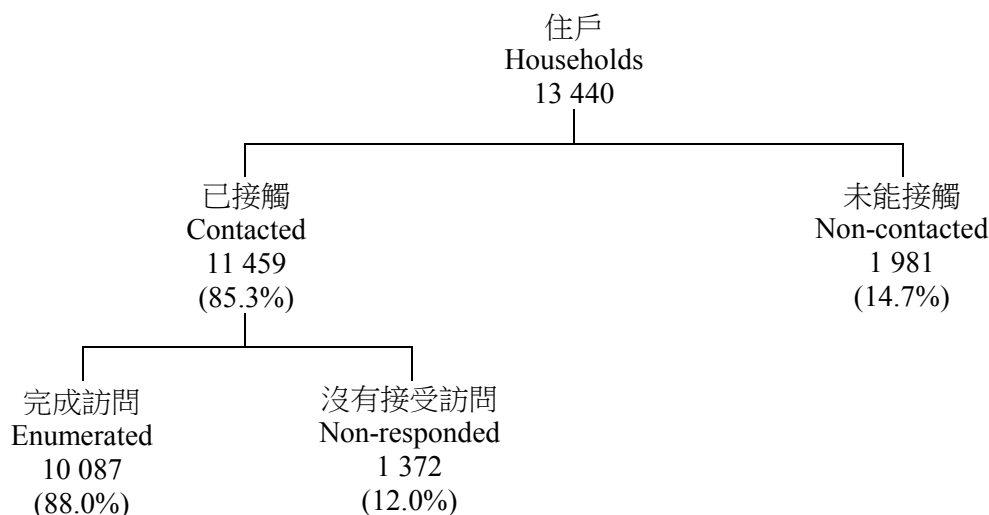
4. The RS contains records of area segments in non-built-up areas which are delineated by some physical or easily identifiable boundaries such as streams, footpaths, lanes, and ditches. Each area segment contains some 8 to 15 quarters. The use of area segments as the sampling unit in non-built-up areas is necessary since the quarters in these areas may not have clear addresses and cannot readily be identified individually.

Survey questionnaire

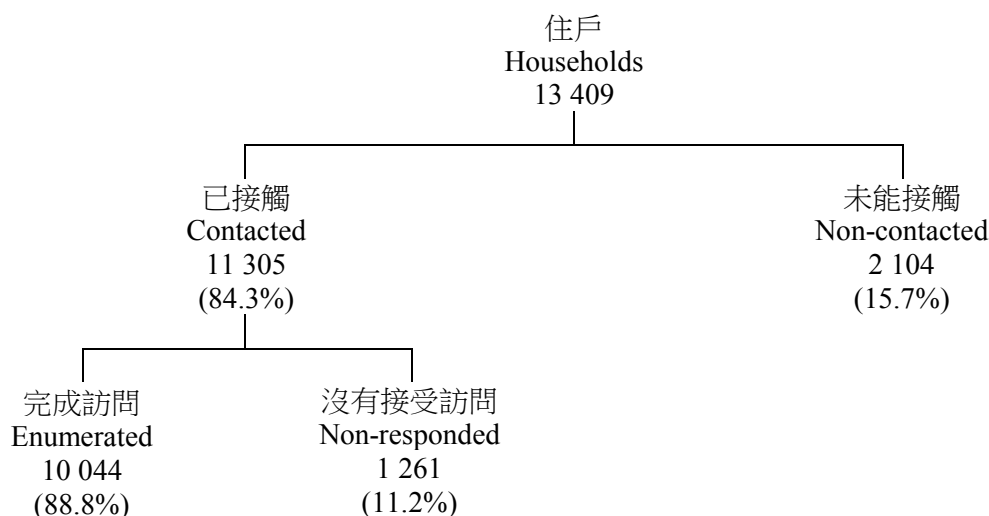
5. Independent questionnaire was adopted for each round of the Thematic Household Survey. Regarding the two topics covered in this report, the questionnaires were designed respectively to collect information on the penetration of information technology among households and the usage of information technology among household members and retirement planning and the financial situation in old age.

訪問結果

6. 就 2012 年 6 月至 8 月期間進行的主題性住戶統計調查而言，在有人居住的 13 397 個屋宇單位中，共有 13 440 個住戶。於該 13 440 個住戶中，成功訪問了 10 087 個住戶，回應率為 75%。統計調查的訪問結果概列如下：



7. 就 2012 年 2 月至 5 月期間進行的主題性住戶統計調查而言，在有人居住的 13 297 個屋宇單位中，共有 13 409 個住戶。於該 13 409 個住戶中，成功訪問了 10 044 個住戶，回應率為 75%。統計調查的訪問結果概列如下：



Enumeration experience

6. Regarding the THS conducted during June to August 2012, a total of 13 440 households were found in the sample of 13 397 occupied quarters. Among those 13 440 households, 10 087 households had been successfully enumerated, constituting an overall response rate of 75%. The enumeration experience of the survey is summarised below :

7. Regarding the THS conducted during February to May 2012, a total of 13 409 households were found in the sample of 13 297 occupied quarters. Among those 13 409 households, 10 044 households had been successfully enumerated, constituting an overall response rate of 75%. The enumeration experience of the survey is summarised below :

估計的可靠性

8. 主題性住戶統計調查的結果受抽樣誤差和非抽樣誤差的影響。本報告書所載的估計是根據一個特定樣本所得的資料編製。以同樣的抽樣方式，可抽選出許多大小相同的可能樣本，而是項統計調查的樣本為眾多樣本的其中之一。由於每次抽選的樣本都會略有不同，因此不同樣本得出的估計亦互有差異。「抽樣誤差」正是計算這些差異的統計量數，可用以量度從一個特定樣本所得的估計，在估算總體數據方面的精確程度。

9. 在比較本報告書所載列各種變數的估計的精確程度時，可採用離中系數。離中系數的計算方法，是將標準誤差除以有關估計，再以百分比表示。標準誤差是根據統計原理所訂的公式計算。一般來說，標準誤差與總體內各元素的變異、樣本規模和樣本設計相關。

Reliability of the estimates

8. Results of the THS are subject to sampling error and non-sampling error. The estimates contained in this report were based on information obtained from a particular sample, which was one of a large number of possible samples that could be selected using the same sample design. By chance, estimates derived from different samples would differ from each other. The “sampling error” is a measure of these variations and is thus a measure of the precision with which an estimate derived from a particular sample would approximate the population parameter to be measured.

9. For comparing the precision of the estimates of various variables in this report, the *coefficient of variation* (CV) can be used. CV is obtained by expressing the *standard error* (SE) as a percentage of the estimate to which it refers. In turn, the SE is computed according to a formula which is established on the basis of statistical theory. Generally speaking, the SE is related to the variability of the elements in the population, the size of the sample and the sample design adopted for the survey.

10. 本報告書所載列的選定變數的估計的離中系數如下：

10. The CV of the estimates of the selected variables presented in this report are given as follows :

變數* <u>Variable*</u>	估計 <u>Estimate</u>	離中系數 <u>CV</u> (%)
家中有個人電腦的住戶佔所有住戶的百分比 Percentage of households with personal computer at home among all households	80.0	0.3
家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁互聯網的住戶佔所有住戶的百分比 Percentage of households with personal computer (excluding palm top and personal digital assistant) at home connected to the Internet among all households	77.9	0.3
在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 Percentage of persons aged 10 and over who had used personal computer during the 12 months before enumeration among all persons aged 10 and over	72.8	0.4
在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 Percentage of persons aged 10 and over who had used the Internet service during the 12 months before enumeration among all persons aged 10 and over	72.9	0.4
在統計前 12 個月內曾為個人事務而使用電子商業服務的 15 歲及以上人士佔所有 15 歲及以上人士的百分比 Percentage of persons aged 15 and over who had used electronic business services for personal matters during the 12 months before enumeration among all persons aged 15 and over	98.9	0.1
在統計前 12 個月內曾為個人事務而使用網上政府服務的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 Percentage of persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration among all persons aged 10 and over	60.8	0.5
有為退休後 / 年老時的金錢需要作財政預備(不包括工作提供的退休保障)的 35 歲及以上人士佔所有 35 歲及以上人士的百分比 Percentage of the persons aged 35 and over who had made financial preparations (excluding retirement protections from work) for financial needs after retirement / in old age among all persons aged 35 and over	57.6	1.0

註釋：* 所有數字不包括外籍家庭傭工。

Note : * All figures exclude foreign domestic helpers.

附錄 2：曾出版的主題性住戶統計調查報告書

Appendix 2 : Previously published Thematic Household Survey Reports

主題性住戶統計調查第 1 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：4/2000-6/2000)

- 有關就業機會的關注事項
 - 現職情況
- 有關就業機會的關注事項
 - 對事業的冀望
- 對自己創業的冀望
- 曾參加的培訓/再培訓課程
- 計劃參加的培訓/再培訓課程
- 對政府在經濟轉型時期所擔當角色的期望

主題性住戶統計調查第 2 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：1/2000-3/2000)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 對中文輸入法的認識及使用情況
- 電子商業服務的使用情況
- 對「公共服務電子化計劃」的認識
- 對資訊科技發展的意見

主題性住戶統計調查第 3 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：9/1999-11/1999)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 牙醫診治情況
- 使用中藥產品和食品情況

Thematic Household Survey Report No. 1

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 4/2000-6/2000)

- Concerns on employment opportunities
 - current situation
- Concerns on employment opportunities
 - career aspirations
- Aspirations for setting up own business
- Training / retraining courses attended
- Plan for attending training / retraining courses
- Expectations for the role of the Government under the economic transformation

Thematic Household Survey Report No. 2

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 1/2000-3/2000)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Knowledge and usage of Chinese input methods
- Usage of electronic business services
- Awareness of Electronic Service Delivery scheme
- Views on the development of information technology

Thematic Household Survey Report No. 3

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 9/1999-11/1999)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- The usage of Chinese medical products and food

主題性住戶統計調查第 4 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：10/1999-1/2000)

- 公眾對樓宇安全檢驗計劃的認識
- 公眾對緊急事故及天災的應變情況
- 公眾對申訴專員公署的認識
- 香港的少數族裔人士的特徵

主題性住戶統計調查第 5 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：10/2000-11/2000)

- 吸煙情況
- 對《基本法》的認識
- 對聘請家庭傭工的意見
- 購買新鮮食品的情況

主題性住戶統計調查第 6 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：4/2001-6/2001)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 對「公共服務電子化計劃」的認識

主題性住戶統計調查第 7 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：4/2001-6/2001)

- 在中國內地居住的意向及情況
- 執行支付贍養費命令的情況

Thematic Household Survey Report No. 4

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 10/1999-1/2000)

- Public awareness of the Building Safety Inspection Scheme
- The public's responses to emergency incidents and natural disasters
- Public awareness of the Office of The Ombudsman
- The characteristics of the ethnic minorities in Hong Kong

Thematic Household Survey Report No. 5

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 10/2000-11/2000)

- Pattern of cigarette smoking
- Understanding of the Basic Law
- Views on employment of domestic helpers
- Pattern of purchasing fresh food produce

Thematic Household Survey Report No. 6

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 4/2001-6/2001)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Awareness of Electronic Service Delivery scheme

Thematic Household Survey Report No. 7

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 4/2001-6/2001)

- Aspiration and experience of taking up residence in the mainland of China
- Enforcement of order for payment of alimony

主題性住戶統計調查第 8 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：1/2001-5/2001)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及個人購買醫療保險的情況

主題性住戶統計調查第 9 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：3/2002-5/2002)

- 在香港以外地方就讀的香港學生
- 對家居廢物分類及回收的認識及參與的情況
- 長者的足部健康情況
- 對保險服務的需求及意見

主題性住戶統計調查第 10 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2002-7/2002)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊保安

Thematic Household Survey Report No. 8

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 1/2001-5/2001)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and purchase of medical insurance by individuals

Thematic Household Survey Report No. 9

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 3/2002-5/2002)

- Hong Kong students studying outside Hong Kong
- Knowledge of and participation in source separation and recycling of domestic wastes
- Foot health of older persons
- Insurance needs and opinions on insurance services

Thematic Household Survey Report No. 10

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2002-7/2002)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information security

主題性住戶統計調查第 11 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：8/2001-10/2001)

- 受供養父母的特徵
- 對改善居所的冀望
- 居所按揭利息款項

Thematic Household Survey Report No. 11

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 8/2001-10/2001)

- Characteristics of dependent parents
- Aspiration for improvement in accommodation
- Home mortgage interest payment

主題性住戶統計調查第 12 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2002-7/2002)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 居於院舍人士的健康狀況及其使用醫護服務的情況

Thematic Household Survey Report No. 12

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2002-7/2002)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Health status of institutional residents and their utilization of medical services

主題性住戶統計調查第 13 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：7/2002-9/2002)

- 有關就業機會的關注事項 – 現職情況
- 有關就業機會的關注事項 – 對事業的冀望
- 對自己創業的冀望
- 在內地進行與工作有關的業務的情況
- 對在內地工作的冀望
- 曾參加的培訓/再培訓課程
- 參加培訓/再培訓課程的計劃

Thematic Household Survey Report No. 13

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 7/2002-9/2002)

- Concerns on employment opportunities – current situation
- Concerns on employment opportunities – career aspiration
- Aspiration for setting up own business
- Engagement in job-related business activities in the Mainland
- Aspiration for working in the Mainland
- Training / retraining courses attended
- Plan for attending training / retraining courses

主題性住戶統計調查第 14 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：12/2001-2/2002)

- 運用時間的模式
- 參與無酬活動的情況
- 參與社交活動的情況
- 家務分擔的情況
- 對料理家務者的意見

Thematic Household Survey Report No. 14

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 12/2001-2/2002)

- Time use pattern
- Pattern of participation in unpaid activities
- Pattern of participation in social activities
- Sharing of housework
- Views on home-makers

主題性住戶統計調查第 15 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2003-8/2003)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 15

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2003-8/2003)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information technology security

主題性住戶統計調查第 16 號報告書

中英文對照版

印刷版：港幣五十六元，下載版：免費

(統計期間：11/2002-2/2003)

- 對《基本法》的認識
- 出外旅遊的情況
- 吸煙情況

Thematic Household Survey Report No. 16

Bilingual version

Print version: HK\$56, Download version: Free

(Survey period: 11/2002-2/2003)

- Understanding of the Basic Law
- Pattern of outbound travel
- Pattern of smoking

主題性住戶統計調查第 17 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：3/2003-5/2003)

- 公眾對香港的電力供應的意見
- 公眾對申訴專員公署的工作的認識及看法
- 內地來港定居三年及以下的人士的需要

Thematic Household Survey Report No. 17

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 3/2003-5/2003)

- Public opinions on electricity supply in Hong Kong
- Public awareness of and perception on the work of the Office of The Ombudsman
- Needs of persons from the Mainland having resided in Hong Kong for 3 years and less

主題性住戶統計調查第 18 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2003-8/2003)

- 在內地居住的情況
- 在內地自置/租用住宅物業的情況
- 到內地居住的意向
- 在內地自置/租用住宅物業的意向

主題性住戶統計調查第 19 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：9/2003-11/2003)

- 公眾對行人環境的意見
- 公眾對教育改革的意見
- 執行支付贍養費命令的情況

主題性住戶統計調查第 20 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：6/2004-8/2004)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 18

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2003-8/2003)

- Experience of taking up residence in the Mainland
- Pattern of owning / renting residential properties in the Mainland
- Aspiration for taking up residence in the Mainland
- Aspiration for owning / renting residential properties in the Mainland

Thematic Household Survey Report No. 19

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 9/2003-11/2003)

- Public views on pedestrian environment
- Public views on education reform
- Enforcement of order for payment of alimony

Thematic Household Survey Report No. 20

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 6/2004-8/2004)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information technology security

主題性住戶統計調查第 21 號報告書

中英文對照版

印刷版：港幣六十三元，下載版：免費

(統計期間：6/2004-8/2004)

- 修讀高等教育的情況
- 居於家庭住戶的長者的社會與人口狀況、健康狀況及長期護理的需要
- 居於院舍的長者的社會與人口狀況、健康狀況及長期護理的需要

主題性住戶統計調查第 22 號報告書

中英文對照版

(售罄。請參考 2007 年香港統計月刊專題文章)

(統計期間：11/2004-1/2005)

- 居住或長期逗留在內地的香港居民的特徵

主題性住戶統計調查第 23 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2005-8/2005)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安
- 玩電子遊戲的情況

主題性住戶統計調查第 24 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：11/2004-1/2005)

- 使用非專營巴士服務的情況
- 對《基本法》的認識

Thematic Household Survey Report No. 21

Bilingual version

Print version: HK\$63, Download version: Free

(Survey period: 6/2004-8/2004)

- Pattern of study in higher education
- Socio-demographic profile, health status and long-term care needs of older persons residing in domestic households
- Socio-demographic profile, health status and long-term care needs of older persons residing in institutions

Thematic Household Survey Report No. 22

Bilingual version

(Out of stock. Please refer to the Feature Articles of Hong Kong Monthly Digest of Statistics 2007)

(Survey period: 11/2004-1/2005)

- Characteristics of Hong Kong residents having resided / having stayed substantially in the Mainland

Thematic Household Survey Report No. 23

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2005-8/2005)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security
- Pattern of playing electronic games

Thematic Household Survey Report No. 24

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 11/2004-1/2005)

- Pattern of using non-franchised bus services
- Understanding of the Basic Law

主題性住戶統計調查第 25 號報告書

中英文對照版

印刷版：港幣六十七元，下載版：免費

(統計期間：5/2005-7/2005)

- 在內地居住的情況
- 在內地自置/租用住宅物業的情況
- 到內地居住的意向
- 在內地自置/租用住宅物業的意向

主題性住戶統計調查第 26 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：2/2005-5/2005)

- 服用健康產品的情況
- 住戶飼養寵物的情況
- 吸煙情況
- 接受脊醫診治的情況

主題性住戶統計調查第 27 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：6/2006-8/2006)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安
- 數碼娛樂

主題性住戶統計調查第 28 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：10/2005-12/2005)

- 使用非專營巴士服務的情況
- 內地來港定居七年以下人士的需要
- 長者的認知能力

Thematic Household Survey Report No. 25

Bilingual version

Print version: HK\$67, Download version: Free

(Survey period: 5/2005-7/2005)

- Experience of taking up residence in the Mainland
- Pattern of owning / renting residential properties in the Mainland
- Aspiration for taking up residence in the Mainland
- Aspiration for owning / renting residential properties in the Mainland

Thematic Household Survey Report No. 26

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 2/2005-5/2005)

- Pattern of using health supplements
- Keeping of pets by households
- Pattern of smoking
- Chiropractor consultation

Thematic Household Survey Report No. 27

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 6/2006-8/2006)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security
- Digital entertainment

Thematic Household Survey Report No. 28

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 10/2005-12/2005)

- Pattern of using non-franchised bus services
- Needs of persons from the Mainland having resided in Hong Kong for less than 7 years
- Cognitive function of older persons

主題性住戶統計調查第 29 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：11/2005-3/2006 及 6/2006-8/2006)

- 公眾對教育改革的意見
- 執行贍養費命令的情況

Thematic Household Survey Report No. 29

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 11/2005-3/2006 and 6/2006-8/2006)

- Public views on education reform
- Enforcement of maintenance order

主題性住戶統計調查第 30 號報告書

中英文對照版

印刷版：港幣二百零五元，下載版：免費

(統計期間：11/2005-3/2006)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 居於院舍人士的健康狀況及其使用醫護服務的情況

Thematic Household Survey Report No. 30

Bilingual version

Print version: HK\$205, Download version: Free

(Survey period: 11/2005-3/2006)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Health status of institutional residents and their utilization of medical services

主題性住戶統計調查第 31 號報告書

中英文對照版

印刷版：港幣八十二元，下載版：免費

(統計期間：1/2006-5/2006)

- 二零零五年在香港發生的罪案及罪案事主

Thematic Household Survey Report No. 31

Bilingual version

Print version: HK\$82, Download version: Free

(Survey period: 1/2006-5/2006)

- Crime and Its Victims in Hong Kong in 2005

主題性住戶統計調查第 32 號報告書

中英文對照版

印刷版：港幣一百六十元，下載版：免費

(統計期間：7/2007-9/2007)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 32

Bilingual version

Print version: HK\$160, Download version: Free

(Survey period: 7/2007-9/2007)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security

主題性住戶統計調查第 33 號報告書

中英文對照版

印刷版：港幣九十七元，下載版：免費

(統計期間： 4/2007-6/2007)

- 使用非專營巴士服務的情況
- 公眾對申訴專員公署的工作的認識及看法

Thematic Household Survey Report No. 33

Bilingual version

Print version: HK\$97, Download version: Free

(Survey period: 4/2007-6/2007)

- Pattern of using non-franchised bus services
- Public awareness of and perception on the work of the Office of The Ombudsman

主題性住戶統計調查第 34 號報告書

中英文對照版

印刷版：港幣九十八元，下載版：免費

(統計期間： 4/2007-6/2007)

- 公眾對兒童發展障礙的認識及態度

Thematic Household Survey Report No. 34

Bilingual version

Print version: HK\$98, Download version: Free

(Survey period: 4/2007-6/2007)

- Public awareness and attitudes towards developmental disabilities in children

主題性住戶統計調查第 35 號報告書

中英文對照版

印刷版：港幣一百元，下載版：免費

(統計期間： 7/2007-9/2007)

- 居住或長期逗留在中國內地的香港居民的特徵

Thematic Household Survey Report No. 35

Bilingual version

Print version: HK\$100, Download version: Free

(Survey period: 7/2007-9/2007)

- Characteristics of Hong Kong residents having resided / having stayed substantially in the mainland of China

主題性住戶統計調查第 36 號報告書

中英文對照版

印刷版：港幣七十元，下載版：免費

(統計期間： 12/2007-3/2008)

- 吸煙情況
- 應用資訊科技的情況

Thematic Household Survey Report No. 36

Bilingual version

Print version: HK\$70, Download version: Free

(Survey period: 12/2007-3/2008)

- Pattern of smoking
- Application of information technology

主題性住戶統計調查第 37 號報告書

中英文對照版

印刷版：港幣一百六十元，下載版：免費

(統計期間： 7/2008-9/2008)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 37

Bilingual version

Print version: HK\$160, Download version: Free

(Survey period: 7/2008-9/2008)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security

主題性住戶統計調查第 38 號報告書

中英文對照版

印刷版：港幣二百二十八元，下載版：免費
(統計期間： 12/2007-3/2008)

- 在中國內地居住的情況
- 在中國內地自置/租用住宅物業的情況
- 到中國內地居住的意向
- 在中國內地自置/租用住宅物業的意向

主題性住戶統計調查第 39 號報告書

中英文對照版

印刷版：港幣四十二元，下載版：免費
(統計期間： 6/2008-8/2008)

- 種族接納

主題性住戶統計調查第 40 號報告書

中英文對照版

印刷版：港幣五十元，下載版：免費
(統計期間： 6/2008-8/2008)

- 長者的社會與人口狀況、健康狀況及自我照顧能力

主題性住戶統計調查第 41 號報告書

中英文對照版

印刷版：港幣八十二元，下載版：免費
(統計期間： 2/2008-5/2008)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 對健康檢查的認識、態度及行為

主題性住戶統計調查第 42 號報告書

中英文對照版

印刷版：港幣五十四元，下載版：免費
(統計期間： 12/2008-2/2009)

- 年齡因素在就業方面的重要性

Thematic Household Survey Report No. 38

Bilingual version

Print version: HK\$228, Download version: Free
(Survey period: 12/2007-3/2008)

- Experience of taking up residence in the mainland of China
- Pattern of owning / renting residential properties in the mainland of China
- Aspiration for taking up residence in the mainland of China
- Aspiration for owning / renting residential properties in the mainland of China

Thematic Household Survey Report No. 39

Bilingual version

Print version: HK\$42, Download version: Free
(Survey period: 6/2008-8/2008)

- Racial acceptance

Thematic Household Survey Report No. 40

Bilingual version

Print version: HK\$50, Download version: Free
(Survey period: 6/2008-8/2008)

- Socio-demographic profile, health status and self-care capability of older persons

Thematic Household Survey Report No. 41

Bilingual version

Print version: HK\$82, Download version: Free
(Survey period: 2/2008-5/2008)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalisation
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Knowledge, attitude and practice of medical checkup

Thematic Household Survey Report No. 42

Bilingual version

Print version: HK\$54, Download version: Free
(Survey period: 12/2008-2/2009)

- Importance of age factor in employment

主題性住戶統計調查第 43 號報告書

中英文對照版

印刷版：港幣七十四元，下載版：免費

(統計期間：6/2009-8/2009)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 43

Bilingual version

Print version: HK\$74, Download version: Free

(Survey period: 6/2009-8/2009)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security

主題性住戶統計調查第 44 號報告書

中英文對照版

下載版：免費

(統計期間：12/2008-2/2009)

- 家人之間的關係

Thematic Household Survey Report No. 44

Bilingual version

Download version: Free

(Survey period: 12/2008-2/2009)

- Relationships among family members

主題性住戶統計調查第 45 號報告書

中英文對照版

下載版：免費

(統計期間：11/2009-2/2010)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 執行贍養費命令的情況

Thematic Household Survey Report No. 45

Bilingual version

Download version: Free

(Survey period: 11/2009-2/2010)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalisation
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Enforcement of maintenance order

主題性住戶統計調查第 46 號報告書

中英文對照版

下載版：免費

(統計期間：11/2009-2/2010 及 3/2010-4/2010)

- 在香港以外地方就讀的香港學生
- 使用醫療集團提供的門診服務的情況
- 香港居民在香港以外地方工作及曾修讀課程的情況

Thematic Household Survey Report No. 46

Bilingual version

Download version: Free

(Survey period: 11/2009-2/2010 and 3/2010-4/2010)

- Hong Kong students studying outside Hong Kong
- Utilisation of out-patient services provided by managed care organizations
- Hong Kong residents working and having studied outside Hong Kong

主題性住戶統計調查第 47 號報告書

中英文對照版

下載版：免費

(統計期間：3/2010-4/2010)

- 公眾對教育改革的意見
- 公眾對提供運動設施的意見

Thematic Household Survey Report No. 47

Bilingual version

Download version: Free

(Survey period: 3/2010-4/2010)

- Public views on education reform
- Public views on the provision of sports facilities

主題性住戶統計調查第 48 號報告書

中英文對照版

下載版：免費

(統計期間：11/2009-2/2010 及 10/2010-12/2010)

- 吸煙情況
- 飼養貓狗的情況
- 使用非專營巴士服務的情況
- 個人電腦及互聯網的普及程度
- 環境噪音事宜

Thematic Household Survey Report No. 48

Bilingual version

Download version: Free

(Survey period: 11/2009-2/2010 and
10/2010-12/2010)

- Pattern of smoking
- Keeping of dogs and cats
- Pattern of using non-franchised bus services
- Personal computer and Internet penetration
- Environmental noise issues

主題性住戶統計調查第 49 號報告書

中英文對照版

下載版：免費

(統計期間：2/2011-4/2011)

- 國際學校學額的供應
- 數碼地面電視普及情況
- 新媒體的使用情況

Thematic Household Survey Report No. 49

Bilingual version

Download version: Free

(Survey period: 2/2011-4/2011)

- Provision of international school places
- Digital terrestrial television take-up
- Use of new media

主題性住戶統計調查第 50 號報告書

中英文對照版

下載版：免費

(統計期間：10/2011-1/2012 及 2/2012-5/2012)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 個人電腦及互聯網的普及程度

Thematic Household Survey Report No. 50

Bilingual version

Download version: Free

(Survey period: 10/2011-1/2012 and
2/2012-5/2012)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalisation
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Personal computer and Internet penetration

主題性住戶統計調查第 51 號報告書

中英文對照版

下載版：免費

(統計期間：2/2012-5/2012)

- 香港的語言使用情況
- 母嬰健康院兒童健康及家庭計劃服務的使用情況

Thematic Household Survey Report No. 51

Bilingual version

Download version: Free

(Survey period: 2/2012-5/2012)

- Use of language in Hong Kong
- Utilisation of child health and family planning services provided by Maternal and Child Health Centres

獲取政府統計處刊物的方法 Means of Obtaining Publications of the Census and Statistics Department

網站

用戶可以在政府統計處網站 (www.censtatd.gov.hk/hkstat/quicklink/index_tc.jsp) 免費下載統計刊物。

政府統計處刊物出版組

政府統計處部分刊物備有印刷版，市民可親臨政府統計處刊物出版組購買刊物的印刷版，並即時提取。該組並設有閱讀區，陳列政府統計處各類刊物的最新期號，供讀者查閱。閱讀區也備有統計處編製的宣傳／教育單張和小冊子，歡迎索閱。

刊物出版組的地址是：
香港灣仔港灣道 12 號
灣仔政府大樓 19 樓
電話：(852) 2582 3025
圖文傳真：(852) 2827 1708

郵購服務

政府統計處部分刊物備有印刷版，於政府新聞處的政府書店網站 (www.bookstore.gov.hk) 有售。市民亦可在政府統計處網站 (www.censtatd.gov.hk/service_desk/list/mail/index_tc.jsp) 下載郵購表格，並將填妥的郵購表格，連同所需費用的支票或匯票寄回辦理。

Website

Users may download statistical publications free of charge from the Census and Statistics Department (C&SD) Website (www.censtatd.gov.hk/hkstat/quicklink/index.jsp).

Publications Unit of C&SD

Some publications of C&SD are available in print versions. These print versions are available for purchase and collection on the spot at the Publications Unit of C&SD. The Unit also provides a reading area where users may browse through the latest issue of various publications of the Department on display. Publicity/educational leaflets and pamphlets of the Department are also available for collection.

The address of the Publications Unit is :
19/F, Wanchai Tower,
12 Harbour Road, Wan Chai, Hong Kong.
Tel. : (852) 2582 3025
Fax : (852) 2827 1708

Mail order service

Some publications of C&SD are available in print versions and are offered for sale online at the Government Bookstore of the Information Services Department (www.bookstore.gov.hk). A mail order form for ordering print versions of publications is also available for downloading on the website of the Department (www.censtatd.gov.hk/service_desk/list/mail/index.jsp). Completed form should be sent back together with a cheque or bank draft covering all necessary cost.