

## Summary of Survey Results

### Household Survey on Information Technology Usage and Penetration

<u>Data Item</u>	<u>2008</u>	<u>2009</u>
<b>Information technology penetration amongst households</b>		
◆ Percentage of households with personal computers (PCs) at home amongst all households in Hong Kong	<b>74.6%</b>	<b>75.8%</b>
◆ Percentage of households with PCs at home connected to Internet amongst all households with PCs at home in Hong Kong	<b>95.1%</b>	<b>96.8%</b>
◆ Percentage of households with PCs at home connected to Internet amongst all households in Hong Kong	<b>70.9%</b>	<b>73.3%</b>
<b>Information technology usage amongst household members</b>		
◆ Percentage of persons aged 10 and over who had used PCs in the twelve months before the survey amongst all persons aged 10 and over	<b>68.2%</b>	<b>70.2%</b>
◆ Percentage of persons aged 10 and over who had used Internet service in the twelve months before the survey amongst all persons aged 10 and over	<b>66.7%</b>	<b>69.4%</b>
<b>Usage of electronic business services</b>		
◆ Percentage of persons aged 15 and over who had used one or more types of electronic business services for personal matters in the twelve months before the survey amongst all persons aged 15 and over	<b>98.0%</b>	<b>98.3%</b>
<b>Usage of online purchasing services</b>		
◆ Percentage of persons aged 15 and over who had used one or more types of online purchasing services for personal matters in the twelve months before the survey amongst all persons aged 15 and over	<b>10.3%</b>	<b>15.9%</b>
<b>Usage of online Government information and services</b>		
◆ Percentage of persons aged 10 and over who had used online Government services for personal matters in the twelve months before the survey amongst all persons aged 10 and over	<b>39.1%</b>	<b>50.1%</b>
◆ Percentage of persons aged 10 and over who had browsed Government websites/searched for or downloaded Government information online via non-mobile web device in the twelve months before the survey amongst all persons aged 10 and over who had used Internet service via non-mobile web device.	<b>43.5%</b>	<b>58.0%</b>

**Summary of Survey Results**  
**Annual Survey on Information Technology**  
**Usage and Penetration in the Business Sector**

<u>Data Item</u>	<u>2008</u>	<u>2009</u>
<i>(As % of all establishments)</i>		
<b>Personal Computers (PCs) Usage</b>		
Establishments using personal computer	<b>63.1%</b>	<b>63.6%</b>
<b>Internet Usage</b>		
Establishments having Internet connection	<b>58.8%</b>	<b>60.6%</b>
<b>Website Usage</b>		
Establishments having webpages/websites	<b>19.3%</b>	<b>20.0%</b>
<b>Electronic Business</b>		
Establishments having undertaken business activities through electronic means	<b>59.5%</b>	<b>60.5%</b>
Establishments having <i>received</i> goods, services or information through electronic means	<b>58.9%</b>	<b>60.1%</b>
Establishments having <i>delivered</i> goods, services or information through electronic means	<b>19.4%</b>	<b>20.1%</b>
	<u><b>2007</b></u>	<u><b>2008</b></u>
Business receipts from selling goods, services or information through electronic means	<b>HK\$98.3 billion</b>	<b>HK\$139.6 billion</b>
Above business receipts as % of total business receipts	<b>1.16%</b>	<b>1.69%</b>