

Feedback on SOA-QPS2 Review

Part (a) Categorisation of Services and Suppliers

1. We propose the new QPS3 should be HK\$1.43M as a bidding ceiling but allow 100% assignment Change Request from B/Ds, resulting limited within HK\$2.86M assignment total for Minor group.
2. We propose no need to separate technology groups to Mobile or EIM. Existing technology groups classification is sufficient.

Part (b) Participation by Suppliers

1. We propose to remain 9 contractors of new QPS3 of Cat.2 and 3 in Minor group.

Part (c) Length of Contracts

1. We propose to remain 48 months arrangement.

Part (d) Bidding Performance

1. Proposal Submission

As the QPS2 is a compulsory bidding, we propose the new QPS3 to consider contractors should obtain full mark if the participation rate reaches a certain percentage, for example, 50% or higher.

2. General Technical Sub-score

The existing QPS2 technical sub-score are ranked in 1, 2 and 3 only. We propose to make that more transparency to the contractor. For example, we recommend to use ranking of the number of contractors in their category.

Part (e) Categorisation of Human Resources

1. Staff Categorisation

We propose OGCIO to provide clear guideline to B/Ds the understanding of role and responsibility of each staff category. For example, 10 years work experience of SA cannot be classified as staff category 4..Also, B/Ds sometimes put the staff requirements in the work assignment is too specific to a special skill or work

experience that may not available in the job market.

Part (f) Sub-contracting

No comment.

Part (g) Timing for Proposal Submission

1. Submission of Proposals

Hardcopy submission of service proposals is not preferred in the new QPS3. We propose to submit service proposals in PDF format via email to B/Ds. Also, 14 days of preparing services proposals in Minor group is sufficient.

Part (h) Payment of Services

1. Regarding the project stage payment of Cat. 3 in Minor group, we propose OGCI0 to provide clear guideline to B/Ds that milestone payment should be as follows:

- 10% Completion of PID
- 30% Completion of SA&D
- 40% Completion of UAT
- 10% Production Go-live
- 10% Project Closure.

Part (i) Continuity of Project Staff

No comment.

Part (j) Project Delay

No comment.