

Consultation on the Standing Offer Agreement for Quality Professional Services

Regarding the consultation on SOA-QPS5, FinTech Specialist Group, Hong Kong Computer Society is providing the following suggestions:

- Suggested to shorten the duration of the next SOA-QPS instead of 48 months, so to adopt the rapid changes in technologies. Given that there were dramatical changes when we look back what technology we used 4 years ago, by shortening the period, it allows OGCIO to review the settings with more agility, and also allow new contractors who are the technology pioneer (for example, like AI companies or solution providers) to join the competition and bring values to government B/Ds.
- Suggested to create a new category for procuring public cloud solutions (like SaaS) and provide more guidance on how other government B/Us should procure those solutions. Given that the IT industry will be having more and more solutions running on public cloud as a SaaS model, and government B/Ds may benefit from them because they are all managed and tend to be easy-to-use, it will be great if OGCIO provide more guidance on these areas.
- Suggested to create a new category for OGCIO's managed shared services, such as Electronic Record Keeping System and the Government Cloud IaaS / DBaaS / CaaS etc. As OGCIO will be launching more and more of these common shared or private cloud solutions to B/Ds, it will be great if OGCIO has a category of contractors who are reviewed and selected to help different B/Ds to adopt these government cloud services, not only the software or license procurement, but also consultancy services to guide B/Ds to implement and train staffs.
- PIA is considered to be suitable to move to Category 4, to be grouped with Security Risk Assessment and Audit services.
- Regarding the ways to support IT-start-ups, "Smart Lab" is considered to be an effective platform helping to line up B/Ds and Suppliers especially local start-ups and SMEs, and facilitate the adoption of innovative technology

solutions for B/Ds. Suggested to promote and develop more on “Smart Lab” as a way to help local start-ups alongside SOA-QPS, which would be beneficial to both the B/Ds and the industry.