

**Table 2****Requests for information removal made by the Government to information and communications technology (ICT) companies in 2017**

		(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
<b>Department</b>	<b>Period (2017)</b>	<b>Total number of ICT companies involved</b>	<b>Names and types of ICT companies involved (Note 1)</b>	<b>Total number of requests made</b>	<b>Volume of information requested for removal</b>	<b>Types of information involved (e.g. videos, text, images) and the respective numbers of the requests concerned</b>	<b>Nature of information involved (e.g. indecent content, illegal advertisements, copyright infringement and false information) and the respective numbers of the requests concerned</b>	<b>Reasons for making the requests concerned (e.g. for investigation of complaints, law enforcement and other reasons)</b>	<b>Number of requests made under a court order</b>	<b>Number of requests acceded to</b>	<b>Reasons why some requests were not acceded to and the respective numbers of the requests concerned</b>
Customs and Excise Department	Jan-Jun	4	Internet service providers (ISP)/ Online Platform/ Web Site	47	47	User account or hyperlink	User account or hyperlink	Stoppage of Infringing Activities	0	47	N/A
	Jul-Dec	7	ISP/ Online Platform/ Web Site	84	84	User account or hyperlink	User account or hyperlink	Stoppage of Infringing Activities	0	84	N/A
Department of Health - Chinese Medicine Division	Jan-Jun	1	Internet platforms / websites	5	6 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines (5 requests)	Auction or sale of Chinese herbal medicines without trader licence (2 requests)  Auction or sale of unregistered proprietary Chinese medicines (3 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines	0	5	N/A

	Jul-Dec	1	Internet platforms / websites	6	15 hyperlinks	Hyperlinks which contain information on suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines (6 requests)	Auction or sale of Chinese herbal medicines without trader licence (4 requests)  Auction or sale of unregistered proprietary Chinese medicines (2 requests)	Suspected auction or sale of Chinese herbal medicines without trader licence / unregistered proprietary Chinese medicines	0	6	N/A
Department of Health -Drug Office	Jan-Jun	4	Internet platforms / website	54	375 webpages / hyperlinks	Webpages / hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (54 requests)	Auctions or sale information (54 requests)	Suspected auction or sale of controlled or unregistered medicines	0	54	N/A
	Jul-Dec	5	Internet platforms / website	50	806 webpages / hyperlinks	Webpages / hyperlinks which contain information on suspected auction or sale of controlled or unregistered medicines (50 requests)	Auctions or sale information (50 requests)	Suspected auction or sale of controlled or unregistered medicines	0	50	N/A
Housing Department	Jan-Jun	1	Social media	2	5 viewthreads (Note 2)	Text (2 requests)	Illegal advertisement (2 requests)	Tenancy abuse of Public Rental Housing - subletting may attract civil claim	N/A	2	N/A

	Jul-Dec	1	Social media	1	1 viewthread (Note 2)	Text (1 request)	Illegal advertisement (1 request)	Tenancy abuse of Public Rental Housing - subletting may attract civil claim	N/A	1	N/A
Hong Kong Police Force	Jan-Jun	Relevant statistics are not available	Local and foreign service providers	48 (Note 3)	48 (Note 3)	Request for removal of users' information	Mainly involving obscene articles, phishing web sites (Note 4) and accessing computer with criminal / dishonest intent	Crime prevention and detection (primarily involving technology crimes or crimes relating to the use to the Internet)	Relevant statistics are not available	Partially	The relevant content or information not in contravention with the companies' user terms or agreements
	Jul-Dec	Relevant statistics are not available	Local and foreign service providers	38 (Note 3)	38 (Note 3)	Request for removal of users' information	Mainly involving obscene articles, phishing web sites (Note 4) and accessing computer with criminal / dishonest intent	Crime prevention and detection (primarily involving technology crimes or crimes relating to the use to the Internet)	Relevant statistics are not available	Partially	The relevant content or information not in contravention with the companies' user terms or agreements
Office of the Communications Authority	Jan-Jun	1	Search engine	1	1 video	Video (1 request)	Indecent content (1 request)	According to the relevant Code of Practice, the content concerned should be removed	0	1	N/A
	Jul-Dec	-	-	-	-	-	-	-	-	-	-

Note 1: Since the question involves commercial information of a large number of service providers, the names of individual service providers cannot be made public.

Note 2: Viewthreads relating to “徵求公屋居屋暗盤”

Note 3: Each request corresponds to one item of information and one user account only.

Note 4: Phishing websites are the fake websites for stealing others' login names and passwords.