PCCW Solutions®

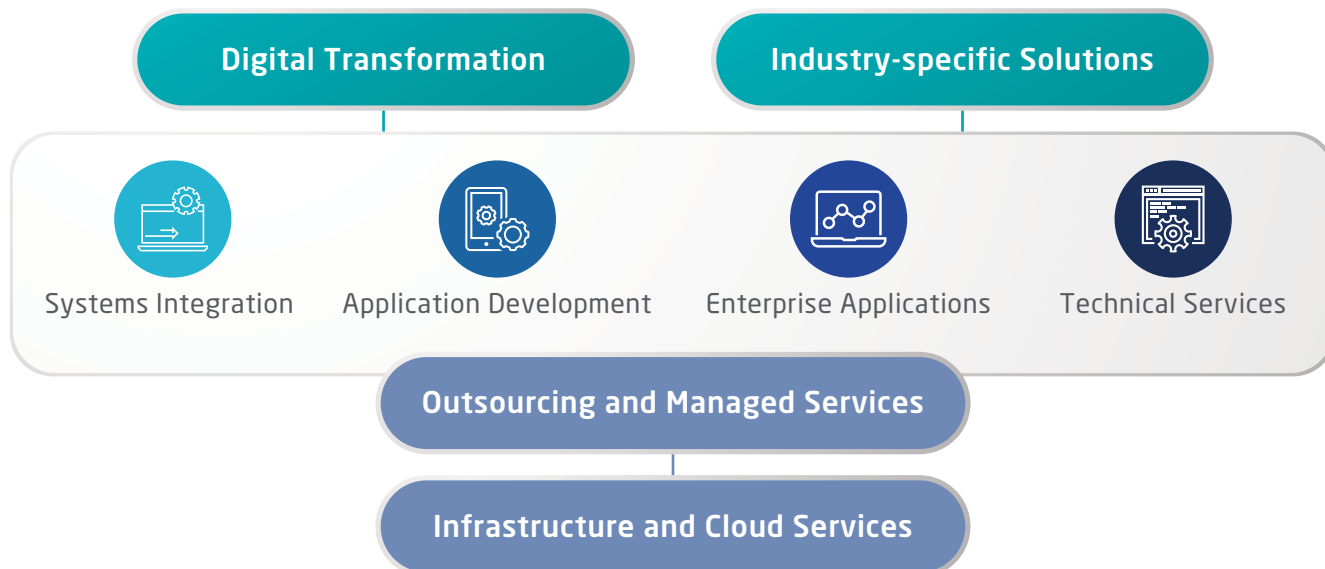## Driving Enterprise Digital Transformation

Company Overview

PCCW Solutions, the IT flagship of PCCW Group, is the leading IT services company in Hong Kong, mainland China and Southeast Asia. We adopt the latest technology to help clients create business value and success in the ever-changing economic environment. We offer a wide range of services including digital solutions, IT outsourcing, cloud computing, system development and solutions integration, managed services and IoT solutions.

PCCW Solutions is committed to meeting customer needs to help them achieve business goals and transform digitally. With a wealth of experience and expertise across different domains, combined with a strong track record in managing mission-critical projects for private and public sectors, PCCW Solutions is the trusted outsourcing and digital transformation partner of choice.

Service Portfolio

PCCW Solutions is a unique player who can integrate a full suite of software, hardware, devices, connectivity and IT services, providing end-to-end solutions embedded with innovative technologies to generate value for clients.

Digital Transformation

Industry-specific Solutions

Systems Integration

Application Development

Enterprise Applications

Technical Services

Outsourcing and Managed Services

Infrastructure and Cloud Services
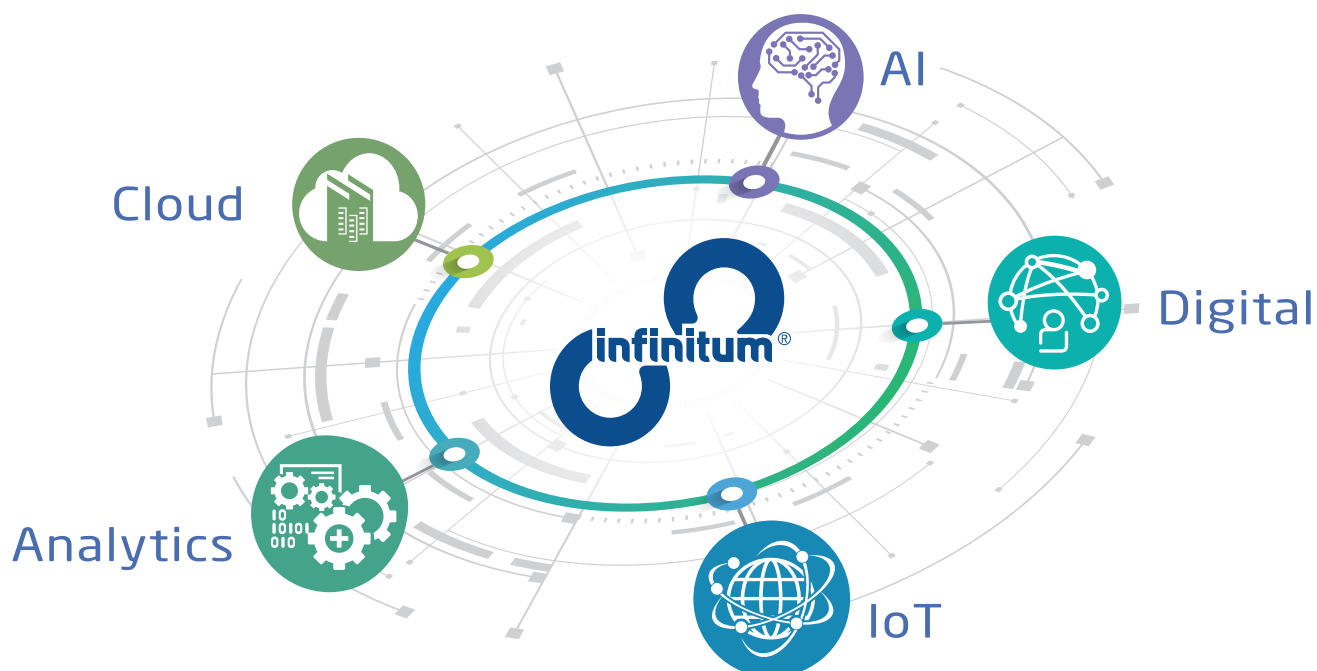
Empowering Enterprise Digital Transformation

▶ Industry Expertise

PCCW Solutions serves a diverse spectrum of industries with tailored solutions to meet the unique business needs and requirements. Our dedicated experts, with deep industry experience and domain expertise, deliver strategic consulting and optimal industry-specific solutions to bring value to your business.

Travel and Transportation
- ▶ Track Access Management System
- ▶ Smart Parking and Charging Solution

Communications, Media and High-Tech
- ▶ Infinitum Communications Suite
- ▶ Digital Business Enablement Platform

Retail, Manufacturing and Logistics
- ▶ Integrated Smart Mall Platform
- ▶ Rewards Marketplace Loyalty Platform

Driving Enterprise *DIGITAL TRANSFORMATION*

Banking, Financial Services and Insurance
- ▶ Next Generation Insurance Platform
- ▶ Smart Contract and Digital Banking

Public Sector
- ▶ Citizen Identification for Smart ID and Passport Issuance
- ▶ Smart City Solutions

Hospitality
- ▶ Digital Theater System
- ▶ Integrated ICT and IoT Solutions

▶ Driving Innovation

PCCW Solutions leads the way in driving innovation to support enterprises at every digital transformation stage with our Infinitum offerings, namely Cloud, AI, Digital, Advanced Analytics and IoT solutions. Powered by innovative technologies, Infinitum solutions suite empowers enterprises to transform their business end-to-end and drive sustainable growth.

AI

Cloud

Digital

infinitum®

Analytics

IoT

Outsourcing and Managed Services

PCCW Solutions enables clients to transform their legacy systems in the digital world, providing both the stability of running their day-to-day operations and efficiency of optimizing the business processes. Outsourcing to PCCW Solutions offloads the hassle of designing, building and running a complex IT environment – thereby enabling a much sharper focus on the core business.

PCCW Solutions' delivery network extends from Hong Kong and mainland China, to the Philippines, Malaysia and Singapore, leveraging a wider talent pool to provide scalable and cost-effective solutions for multinational clients with operations across Asia. Our world-class practices, regional footprint and customer-centric services, enable us to provide the best solution optimizing technology, people and budget.

System Integration Solutions

PCCW Solutions offers comprehensive integration solutions and robust IT services to empower your technology-driven business for competitive advantage. We accelerate your digital business through our proven expertise in scaling agile application methods, managing large-scale mission-critical projects and building integrated IT systems.

Application Development
- ▶ DevOps and middleware services
- ▶ Testing services and API management
- ▶ Custom application development

Enterprise Applications
- ▶ Oracle and SAP solutions integration services
- ▶ Application implementation, upgrade and maintenance
- ▶ Advisory services and project management

Technical Services
- ▶ ELV, Audio/Video systems and IT technologies
- ▶ Aviation, broadcast, radio and maritime systems
- ▶ Technical design and documentation

Map of Asia showing PCCW Solutions locations: Beijing, Xian, Wuhan, Shanghai, Shenzhen, Taiwan, Guangzhou, Hong Kong, Macau (China), Philippines, Malaysia, Singapore, Indonesia

Our Differentiation

▶ Regional Coverage

PCCW Solutions is a vibrant organization that is constantly growing and expanding its base, services and competencies. We have in-country technical and industry experts to support your business growth throughout the region.

▶ Strong Resources

Leveraging on synergies with the PCCW Group, PCCW Solutions offers unique value propositions to deliver digital services to enterprises and consumers in transforming their lives in the digital world.

▶ Formidable Technical Expertise

PCCW Solutions has a large pool of IT professionals in Asia with solid technical know-how and expertise in their fields, validated by industry-proven certifications. We are committed to maximizing client's investment in achieving breakthrough results.

▶ Industry Recognition

PCCW Solutions has developed a solid reputation as a trusted IT partner and has been ranked as a leading IT service provider by world-renowned research companies such as Gartner and IDC.

▶ Quality Commitment

At PCCW Solutions, we strive for quality excellence and constantly achieve industry best practices and internationally recognized qualifications.

▶ CMMI Level 5 certified in Application Development and Managed Services

▶ ISO/IEC 20000 certified in IT Service Management System (ITSM)

▶ ISO/IEC 27001 certified in Information Security Management System (ISMS)

▶ ISO 9001 certified in Quality Management System (QMS)

▶ ISO 22301 certified in Business Continuity Management System

ISO ISO 27001 ISO 9001 ISO 20000 ISO 22301

CMMIDEV/5 SM
Exp. 2023-07-29 / Appraisal #8106

CMMISVC/5 SM
Exp. 2023-09-28 / Appraisal #8784

▶ Proven Track Record

Our industry expertise and technical know-how are drawn from a solid track record in delivering successful complex IT deployments and creating value to help businesses succeed in the dynamic and competitive market.

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