

Kenna Cheng (Solution Analyst)

IT draws people closer and makes citizens' lives simpler. My daily work is to provide solutions to customers, helping them improve their quality of life and work efficiency.

Colin Chin (Solution Analyst)

IT enables users to communicate information in different ways. For example, students may download notes from school websites; and practitioners of the financial industry may obtain the latest financial information through online platforms such as a mobile application. In fact, we are sending and receiving information all the time, and therefore I consider IT part of our lives.

Kenna Cheng (Solution Analyst)

Every industry needs IT to help with part of their work. Therefore, working in the IT industry allows me to acquire IT knowledge while gaining in-depth non-IT know-how. This enables me to learn different areas of knowledge.

IT industry is an evolving and innovative industry. The biggest challenge to me is that the knowledge I learnt from college may not be sufficient to cope with my work or has been outdated. Therefore, we have to sustain our passion for learning new things and keep abreast of the development of new technologies.

Colin Chin (Solution Analyst)

Many people think that communication skills are not required in the IT industry. However, communication skills are in fact one of the key elements for IT practitioners. Before carrying out a project, you may need to communicate with your clients to understand their user requirements. Thus, if you do not have good communication skills, you will not be able to understand their genuine needs.

Ramez Younan (Managing Director, PCCW Solutions Limited)

Today at PCCW Solutions we have 3 200 IT and engineering talents. We have offered a perfect career path for our employees, going all the way from graduates to senior management. We have embraced the leading technologies in our business and will continue to invest in new technologies, be it augmented reality, cloud computing, artificial intelligence or Internet of things. We are waiting for you!

“IT – You Study, We Hire!”