

OPM Systems Company Limited

I. Service Category (A) Productivity Apps

Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
A00001	Office 365-E1 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (A00007) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (A00012) ○ Office Web Apps view mode 	Microsoft
A00002	Office 365-E2 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (A00007) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (A00012) ○ Office Web Apps edit mode 	Microsoft
A00003	Office 365-E3 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (A00008) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (A00012) ○ Office Web Apps edit mode ○ Office Professional Plus 	Microsoft
A00004	Office 365-E4 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (A00008) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (A00012) ○ Office Web Apps edit mode ○ Office Professional Plus ○ Lync Voice & PBX 	Microsoft
A00005	SharePoint Online Plan 1 <ul style="list-style-type: none"> • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per organization 	Microsoft

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Item Number	Item Description	Manufacturer
A00006	SharePoint Online Plan 2 <ul style="list-style-type: none"> • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode 	Microsoft
A00007	Lync Online Plan 2 <ul style="list-style-type: none"> • Include features of Lync Online Plan 1 • Online meeting • Multi-party audio/video conferencing • Data sharing (screen/apps/whiteboard) • Audio conferencing 	Microsoft

Table 1b: Productivity Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
A10001	Office 365-K1 <ul style="list-style-type: none"> • For kiosk workers are designed for employees such as 'deskless' workers, shift workers who use shared PCs. • Include basic features of Exchange Online, SharePoint Online and Office Web Apps view mode 	Microsoft
A10002	Office 365-K2 <ul style="list-style-type: none"> • Include features of Office 365-K1 • Office Web Apps edit mode 	Microsoft
A10003	SharePoint Online Partner Access Plan <ul style="list-style-type: none"> • SharePoint Online plan for external partner access 	Microsoft
A10004	SharePoint Online Additional Storage	Microsoft
A10005	Lync Online Plan 1 <ul style="list-style-type: none"> • Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc 	Microsoft
A10006	Microsoft Professional Services Package (160 Hours): <ul style="list-style-type: none"> • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support 	Microsoft

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II. Service Category (B) Business Apps

Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
B00001	Office 365-E1 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (B00011) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps view mode 	Microsoft
B00002	Office 365-E2 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (B00011) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode 	Microsoft
B00003	Office 365-E3 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (B00012) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus 	Microsoft
B00004	Office 365-E4 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (B00012) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus ○ Lync Voice & PBX 	Microsoft
B00005	Exchange Online Plan 1 <ul style="list-style-type: none"> • E-mail, calendar, contacts and task management with anti-virus and anti-spam • Include 25GB mailbox 	Microsoft
B00006	Exchange Online Plan 2 <ul style="list-style-type: none"> • Include features of Exchange Online Plan 1 • Voice mail • Legal hold • Unlimited mailbox size 	Microsoft

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Table 2b: Business Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
B10001	Lync Online Plan 1 <ul style="list-style-type: none"> • Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc 	Microsoft
B10002	Lync Online Plan 2 <ul style="list-style-type: none"> • Include features of Lync Online Plan 1 • Online meeting • Multi-party audio/video conferencing • Data sharing (screen/apps/whiteboard) • Audio conferencing 	Microsoft
B10003	Exchange Online Kiosk <ul style="list-style-type: none"> • E-mail, calendar, contacts and task management with anti-virus and anti-spam • 1 GB mailbox • Outlook Web Access, Exchange ActiveSync access, POP access to mailbox 	Microsoft
B10004	Exchange Online Archiving <ul style="list-style-type: none"> • Legal hold • Unlimited storage of mailbox data (incl. emails, calendar, tasks) 	Microsoft
B10005	SharePoint Online Plan 1 <ul style="list-style-type: none"> • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per organization 	Microsoft
B10006	SharePoint Online Plan 2 <ul style="list-style-type: none"> • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode 	Microsoft
B10007	SharePoint Online Additional Storage	Microsoft
B10008	SQL Azure <ul style="list-style-type: none"> • Database backup and restore • Highly available and scalable cloud database service built on SQL Server technologies • Business intelligence features 	Microsoft
B10009	CRM Online <ul style="list-style-type: none"> • Get the same powerful CRM software delivered as a cloud service from Microsoft, enabling instant-on anywhere access worldwide 	Microsoft

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Item Number	Item Description	Manufacturer
	<ul style="list-style-type: none"> • Include 5GB storage per organization 	
B10010	CRM Online Additional Storage (up to 50 GB)	Microsoft
B10011	Microsoft Professional Services Package (160 Hours): <ul style="list-style-type: none"> • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support 	Microsoft

III. Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
C00001	SQL Azure <ul style="list-style-type: none"> • Database backup and restore • Highly available and scalable cloud database service built on SQL Server technologies • Business intelligence features 	Microsoft
C00002	Windows Azure Storage <ul style="list-style-type: none"> • File backup and restore • Provides secure, scalable and easily accessible storage services that remain highly available and durable. 	Microsoft

Table 3b: Cloud IT Services Items (Other service items proposed)

Item Number	Item Description	Manufacturer
C10001	Windows Azure Compute <ul style="list-style-type: none"> • Highly-available Compute capacity that enables you to run application code in the cloud and allows you to quickly scales your applications up or down to meet your customer needs. 	Microsoft
C10002	Windows Azure CDN (Content Delivery Network) <ul style="list-style-type: none"> • Moving content closer to where it is needed and used, CDN improves performance by 	Microsoft

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Item Number	Item Description	Manufacturer
	<p>caching content at locations closest to your customers or users to provide the best experience for your application.</p>	
C10003	<p>Windows Azure Access Control</p> <ul style="list-style-type: none"> • Seamless, single sign-on experience across your cloud applications, while simplifying your development of cloud applications 	Microsoft
C10004	<p>Windows Azure Service Bus</p> <ul style="list-style-type: none"> • Provides secure messaging and relay capabilities that enable building distributed and loosely-coupled applications in the cloud, as well hybrid application across both private and public clouds. 	Microsoft
C10005	<p>Windows Azure Caching</p> <ul style="list-style-type: none"> • Provides a distributed, in-memory, application cache service for Windows Azure applications. Instead of relying on slower disk-based storage, applications gain high- speed access and scale to data that is kept in-memory. 	Microsoft
C10006	<p>Windows Intune</p> <ul style="list-style-type: none"> • Manage and secure computers in your environment through a combination of Windows cloud services and upgrade licensing. Windows Intune delivers cloud-based management and security capabilities through a single web-based administrative console. With Windows Intune, you can manage computers from almost anywhere 	Microsoft
C10007	<p>Microsoft Professional Services Package (160 Hours):</p> <ul style="list-style-type: none"> • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support 	Microsoft

IV. Service Category (D) Social Media Apps

Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer

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Item Number	Item Description	Manufacturer
D00001	Office 365-E1 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (D00005) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps view mode 	Microsoft
D00002	Office 365-E2 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (D00005) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode 	Microsoft
D00003	Office 365-E3 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (D00006) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus 	Microsoft
D00004	Office 365-E4 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (D00006) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus ○ Lync Voice & PBX 	Microsoft
D00005	SharePoint Online Plan 1: <ul style="list-style-type: none"> • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per organization 	Microsoft
D00006	SharePoint Online Plan 2 <ul style="list-style-type: none"> • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode 	Microsoft
D00007	Office 365-E1 + Azure Storage. <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 + Azure storage (D00011) 	Microsoft

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Item Number	Item Description	Manufacturer
	<ul style="list-style-type: none"> ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps view mode 	
D00008	Office 365-E2 + Azure Storage. <ul style="list-style-type: none"> ● Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 + Azure storage (D00011) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode 	Microsoft
D00009	Office 365-E3 + Azure Storage. <ul style="list-style-type: none"> ● Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 + Azure storage (D00012) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus 	Microsoft
D00010	Office 365-E4 + Azure Storage. <ul style="list-style-type: none"> ● Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 + Azure storage (D00012) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus ○ Lync Voice & PBX 	Microsoft
D00011	SharePoint Online Plan 1 + Azure Storage <ul style="list-style-type: none"> ● Knowledge Management ● Document and Content Management ● Collaborative Workspace ● Workflow Services ● Photo hosting & sharing ● Blog, web album, video/audio sharing web site ● Online community portal ● Video streaming ● Web feed management service ● Online media such as discussion forum, wiki, etc ● Office Web Apps view mode ● Azure storage is to support video size at least 1GB 	Microsoft

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Item Number	Item Description	Manufacturer
D00012	SharePoint Online Plan 2 + Azure Storage <ul style="list-style-type: none"> • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode • Azure storage is to support video size at least 1GB 	Microsoft

Table 4b: Social Media Apps Items (Other service items proposed)

⁽¹⁾ Item Number	⁽²⁾ Item Description	⁽²⁾ Manufacturer
D10001	SharePoint Online Additional Storage	Microsoft
D10002	Microsoft Professional Services Package (160 Hours): <ul style="list-style-type: none"> • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support 	Microsoft

V. Government Public Cloud Related Services

Table 5.1 : Staff Service

Item No.	Description of Services	Staff Category
S0000 1	System Engineering Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
S0000 2	System Programming Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
S0000 3	Project Management Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
S0000 4	On-site engineering support service (Minimum 2 hours at every purchase. Exact number of man-hour required varies case-by-case.)	Service Specialist

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S00005	Password policy, rule setting or system logic setup/change (Exact number of man-days required varies case-by-case.)	Service Specialist
S00006	Email account mailbox data migration (Exact number of man-days required varies case-by-case.)	Service Specialist
S00007	Special log request - access, spam, AV, agent, & connection (log within 7 days only)	Service Specialist
S00008	Disc Backup for Exchange mailboxes (every 500 users or maximum 1TB storage; hardware/disc media and delivery not included.)	Service Specialist
S00009	Disc Backup for SharePoint or Dynamics CRM database (hardware/disc media and delivery not included.)	Service Specialist
S00010	Data restoration for Exchange (a whole database from disc; item S00008 must have been purchased before.)	Service Specialist
S00011	Technical Support Hotline 8 x 5	Service Specialist
S00012	Technical Support Hotline 7 x 24	Service Specialist

Table 5.2 : Installation and Maintenance Service

Item No.	Description of Services	Staff Category
S00011	PC desktop/notebook Microsoft Outlook client setup	Service Specialist
S00012	PC desktop/notebook/server Backup software program setup (Exact number of man-days required varies case-by-case.)	Service Specialist

Table 5.3 : Internet Connection Service

Item No.	Description of Services
I00001	100M Broadband Service with 1 fixed IP
I00002	100M Direct Internet Access with 8 fixed IP
I00003	Change Broadband IP address
I00004	Broadband router re-configuration by remote
I00005	Broadband router re-configuration by on-site

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