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I. Service Category (A) Productivity Apps

Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
A00001	Google Apps for Business Included Features: <ul style="list-style-type: none"> ➤ Gmail ➤ Google Calendar ➤ Google Groups for Business ➤ Google Docs ➤ Google Sites ➤ Google Video for Business ➤ Google+ Hangout 	Google
A00002	Google Apps for Business Included Features: <ul style="list-style-type: none"> ➤ Gmail ➤ Google Calendar ➤ Google Groups for Business ➤ Google Docs ➤ Google Sites ➤ Google Video for Business ➤ Google+ Hangout 	Google
A00003	Electronic Document Management System (eDMS)	PCCW
A00004	PCCW Collaboration, meetings, conferencing	PCCW
A00006	Office 365-E1 Includes features of <ul style="list-style-type: none"> ➤ SharePoint Online Plan 1 ➤ Exchange Online Plan 1 ➤ Lync Online Plan 2 ➤ Office Web Apps view mode 	Microsoft
A00007	Office 365-E2 Includes features of <ul style="list-style-type: none"> ➤ SharePoint Online Plan 1 ➤ Exchange Online Plan 1 ➤ Lync Online Plan 2 ➤ Office Web Apps edit mode 	Microsoft
A00008	Office 365-E3 Includes features of <ul style="list-style-type: none"> ➤ SharePoint Online Plan 2 ➤ Exchange Online Plan 2 ➤ Lync Online Plan 2 ➤ Office Web Apps edit mode ➤ Office Professional Plus 	Microsoft
A00009	Office 365-E4 Includes features of <ul style="list-style-type: none"> ➤ SharePoint Online Plan 2 ➤ Exchange Online Plan 2 	Microsoft

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Item Number	Item Description	Manufacturer
	<ul style="list-style-type: none"> ➤ Lync Online Plan 2 ➤ Office Web Apps edit mode ➤ Office Professional Plus ➤ Lync Voice & PBX 	
A000012	SharePoint Online Plan 1 <ul style="list-style-type: none"> ➤ Knowledge Management ➤ Document and Content Management ➤ Collaborative Workspace ➤ Workflow Services ➤ Photo hosting & sharing ➤ Blog, web album, video/audio sharing web site ➤ Online community portal ➤ Video streaming ➤ Web feed management service ➤ Online media such as discussion forum, wiki, etc ➤ Office Web Apps view mode 1GB storage per user, plus 10GB storage per organization	Microsoft
A00013	SharePoint Online Plan 2 <ul style="list-style-type: none"> ➤ Include features of SharePoint Online Plan 1 ➤ Office Web Apps edit mode 	Microsoft
A00017	Lync Online Plan 2 <ul style="list-style-type: none"> ➤ Include features of Lync Online Plan 1 ➤ Online meeting ➤ Multi-party audio/video conferencing ➤ Data sharing (screen /apps /whiteboard) ➤ Audio conferencing 	Microsoft

Table 1b: Productivity Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
A00005	PCCW Collaboration, meetings, conferencing	PCCW
A000010	Office 365-K1 <ul style="list-style-type: none"> ➤ For kiosk workers are designed for employees such as 'deskless' workers, shift workers who use shared PCs. ➤ Include basic features of Exchange Online, SharePoint Online and Office Web Apps view mode 	Microsoft
A000011	Office 365-K2 <ul style="list-style-type: none"> ➤ Include features of Office 365-K1 ➤ Office Web Apps edit mode 	Microsoft
A000014	SharePoint Online Partner Access Plan SharePoint Online plan for external partner access	Microsoft
A00015	SharePoint Online Additional Storage	Microsoft

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Item Number	Item Description	Manufacturer
A00016	Lync Online Plan 1 Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc	Microsoft
A00019	vzRoom Service Plan A (2-9 users)	Manipeer Ltd.
A00020	vzRoom Service Plan B (10-49 users)	Manipeer Ltd.
A00021	vzRoom Service Plan C (50-99 users)	Manipeer Ltd.
A00022	vzRoom Service Plan D (100+ users)	Manipeer Ltd.
A00023	vzRoom Online Storage	Manipeer Ltd.

II. Service Category (B) Business Apps

Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
B00001	Google Apps for Business Included Features: <ul style="list-style-type: none"> ➤ Gmail ➤ Google Calendar ➤ Google Groups for Business ➤ Google Docs ➤ Google Sites ➤ Google Video for Business ➤ Google+ Hangout 	Google
B00002	Google Apps for Business Included Features: <ul style="list-style-type: none"> ➤ Gmail ➤ Google Calendar ➤ Google Groups for Business ➤ Google Docs ➤ Google Sites ➤ Google Video for Business ➤ Google+ Hangout 	Google
B00003	PCCW Email Service	PCCW
B00014	Exchange Online Plan 1 <ul style="list-style-type: none"> ➤ E-mail, calendar, contacts and task management with anti-virus and anti-spam Include 25GB mailbox	Microsoft
B00015	Exchange Online Plan 2 Include features of Exchange Online Plan 1 <ul style="list-style-type: none"> ➤ Voice mail Legal hold Unlimited mailbox size	Microsoft

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Table 2b: Business Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
B00004	PCCW Email Service	PCCW
B00005	Local Domain Name Application and DNS Hosting	PCCW
B00006	Local Domain Name Application and DNS Hosting	PCCW
B00007	Local Domain Name Application and DNS Hosting	PCCW
B00008	Local Domain Name Application and DNS Hosting	PCCW
B00009	Global Domain Name Application and DNS Hosting	PCCW
B00010	Global Domain Name Application and DNS Hosting	PCCW
B00011	Global Domain Name Application and DNS Hosting	PCCW
B00012	Global Domain Name Application and DNS Hosting	PCCW
B00013	Domain Name Migration	PCCW
B00016	CRM Online <ul style="list-style-type: none"> ➤ Get the same powerful CRM software delivered as a cloud service from Microsoft, enabling instant-on anywhere access worldwide Include 5GB storage per organization	Microsoft
B00017	CRM Online Additional Storage (up to 50 GB)	Microsoft

III. Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
C00001	Cloud-based Backup Service	PCCW
C00010	Cloud Backup Pro	BizCONLINE Limited
C00016	SQL Azure <ul style="list-style-type: none"> ➤ Database backup and restore ➤ Highly available and scalable cloud database service built on SQL Server technologies ➤ Business intelligence features 	Microsoft
C00017	Windows Azure Storage <ul style="list-style-type: none"> ➤ File backup and restore ➤ Provides secure, scalable and easily accessible storage services that remain highly available and durable. 	Microsoft

Table 3b: Cloud IT Services Items (Other service items proposed)

Item Number	Item Description	Manufacturer
C00002	Server Cloud Service	PCCW

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Item Number	Item Description	Manufacturer
	<ul style="list-style-type: none"> ➤ 1 x vCPU ➤ 1GB memory ➤ 20GB usable storage ➤ 10GB data traffic per month ➤ 1 dedicated Internet IP ➤ Pre-installed, open sourced based LINUX operating system ➤ Other pre-installed operating system available as chargeable optional service items 	
C00003	Additional vCPU	PCCW
C00004	Additional 20GB disk storage	PCCW
C00005	Additional 1GB memory	PCCW
C00006	Additional 1 IP address	PCCW
C00007	Additional 100GB backup	PCCW
C00008	Additional 10GB data traffic	PCCW
C00009	Cloud Backup Express	BizCONLINE Limited
C00011	Duplicate Backup Copy to Local Site	BizCONLINE Limited
C00012	Duplicate Backup Copy to another DR Site	BizCONLINE Limited
C00013	Daily AutoDrill	BizCONLINE Limited
C00014	Backup and DR Outsourcing Express	BizCONLINE Limited
C00015	Backup and DR Outsourcing PRO	BizCONLINE Limited
C00018	Windows Azure Compute Highly-available Compute capacity that enables you to run application code in the cloud and allows you to quickly scales your applications up or down to meet your customer needs.	Microsoft
C00019	Windows Azure CDN (Content Delivery Network) Moving content closer to where it is needed and used, CDN improves performance by caching content at locations closest to your customers or users to provide the best experience for your application.	Microsoft
C00020	Windows Azure Access Control Seamless, single sign-on experience across your cloud applications, while simplifying your development of cloud applications	Microsoft
C00021	Windows Azure Service Bus Provides secure messaging and relay capabilities that enable building distributed and loosely-coupled applications in the cloud, as well hybrid application across both private and public clouds.	Microsoft
C00022	Windows Azure Caching Provides a distributed, in-memory, application cache service for Windows Azure applications. Instead of	Microsoft

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Item Number	Item Description	Manufacturer
	relying on slower disk-based storage, applications gain high- speed access and scale to data that is kept in-memory.	

IV. Service Category (D) Social Media Apps

Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
D00001	Master Concept Media Library (Unlimited users)	Master Concept International Limited
D00006	PCCW Photo Hosting /Sharing	PCCW

Table 4b: Social Media Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
D00002	Master Concept Media Library (Unlimited users) with Iphone Apps	Master Concept International Limited
D00003	Master Concept Media Library Add-on - Annotation	Master Concept International Limited
D00004	Master Concept Media Library Add-on – Image Cropping and Transform	Master Concept International Limited
D00005	Master Concept Media Library Add-on – LDAP Support	Master Concept International Limited
D00007	PCCW Photo Hosting /Sharing	PCCW

V. Government Public Cloud Related Services

Table 5.1 : Staff Service

Item No.	Description of Services	Staff Category
0001	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services	End-point devices Support Technican
0002	Environment set-up, configuration, and support	System

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	of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	Engineer / Programmer
0003	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	Senior System Engineer/ Senior Programmer
0004	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	System Specialist / System Analyst
0005	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	Senior System Specialist / Senior System Analyst
0006	Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services	Project Manager

Table 5.2 : Installation and Maintenance Service

Item No.	Description of Services
0001	Setup and configuration, yearly support and maintenance for productivity apps and email services
0002	Setup and configuration, monthly support and maintenance for productivity apps and email services
0003	Setup for PCCW collaboration, meeting, conferencing
0004	Setup for PCCW Email Services
0005	Domain Name Transfer
0006	Sub-domain Name creation /modification
0007	Domain Name Server Setting Modification
0008	Reverse Lookup Entry
0009	Change of Registrar Agreement
0010	7x24 setup charge premium for PCCW Cloud services
0011	Setup charges for Cloud-based Backup Service
0012	Migration services for Server Cloud Services
0013	Setup Charges for Linux / Windows on Cloud Services
0014	Support Services for Linux / Windows on Cloud Services
0015	Setup Charges for Oracle / DB2 on Cloud Services
0016	Support Services for Oracle / DB2 on Cloud Services
0017	Setup Charges for MS SQL / MySQL on Cloud Services
0018	Support Services for MS SQL / MySQL on Cloud Services

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0019	Setup Charges for Apache / IIS / IBM HTTP / Oracle SunOne&Sun Java Systems / Tomcat / JBoss on Cloud Services
0020	Support Services for Apache / IIS / IBM HTTP / Oracle SunOne&Sun Java Systems / Tomcat / JBoss on Cloud Services
0021	Setup Charges for Oracle Application Server / Weblogic / WebSphere on Cloud Services
0022	Support Services for Oracle Application Server / Weblogic / WebSphere on Cloud Services
0023	Online Drill verification for BizCONLINE
0024	Setup and configuration for Media Library
0025	Setup charges for Photo Hosting /Sharing

Table 5.3 : Internet Connection Service

Item No.	Description of Services
1	Dynamic IP 1.5Mbps/640Kbps
2	Dynamic IP 6Mbps / 640kbps
3	Dynamic IP 2Mbps/2Mbps
4	Dynamic IP 4Mbps/4Mbps
5	Dynamic IP 6Mbps/6Mbps
6	Dynamic IP 10Mbps/10Mbps
7	Dynamic IP 15Mbps/15Mbps
8	Dynamic IP 20Mbps/20Mbps
9	Dynamic IP 25Mbps/25Mbps
10	Dynamic IP 30Mbps/30Mbps
11	Dynamic IP 50Mbps/50Mbps
12	Dynamic IP 100Mbps/100Mbps
13	Fix IP 1.5Mbps/640Kbps
14	Fix IP 6Mbps/ 640Kbps
15	Fix IP 2Mbps/2Mbps
16	Fix IP 4Mbps/4Mbps
17	Fix IP 6Mbps/6Mbps
18	Fix IP 10Mbps/10Mbps
19	Fix IP 15Mbps/15Mbps
20	Fix IP 20Mbps/20Mbps
21	Fix IP 25Mbps/25Mbps
22	Fix IP 30Mbps/30Mbps
23	Fix IP 50Mbps/50Mbps
24	Fix IP 100Mbps/100Mbps
25	Multiple IP 2Mbps/2Mbps
26	Multiple IP 4Mbps/4Mbps
27	Multiple IP 6Mbps/6Mbps
28	Multiple IP 10Mbps/10Mbps
29	Multiple IP 15Mbps/15Mbps
30	Multiple IP 20Mbps/20Mbps
31	Multiple IP 25Mbps/25Mbps
32	Multiple IP 30Mbps/30Mbps
33	Multiple IP 50Mbps/50Mbps
34	Multiple IP 100Mbps/100Mbps

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35	Setup charge for each of items 1 to 34
36	Relocation charge for each of items 1 to 34
37	Dedicated Internet Access – 10M
38	Dedicated Internet Access
39	Setup charge for item 37
40	Relocation charge for item 37
41	WiFi Service – 6Mbps/640K
42	WiFi Service – 2Mbps/2Mbps
43	WiFi Service – 4Mbps/4Mbps
44	WiFi Service – 6Mbps/6Mbps
45	WiFi Service – 10Mbps/10Mbps
46	WiFi Service – 20Mbps / 20Mbps
47	WiFi Service – 30Mbps / 30Mbps
48	WiFi Service – 50Mbps / 50Mbps
49	WiFi Service – 100Mbps/100Mbps
50	Setup charge for each of the WiFi Services stated in items 41 to 49
51	Relocation charge for each of the WiFi Services stated in items 41 to 49
52	WiFi Coverage Survey charge
53	Landing Page Customization
54	One Communication Service Boss & Secretary Voice Plan (bundled with phone set)
55	One Communication Service Executive Voice Plan (bundled with phone set)
56	One Communication Service Operator Voice Plan (bundled with phone set)
57	One Communication Service One-time Installation Service for the above Item 54 to 56 (minimum 2 users plan subscription per order)

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