ReadySpace Limited

I. Service Category (A) Productivity Apps

Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
A00001	ReadySpace Cloud Drive - 5 users - 500GB storage - Web base user interface - Desktop and mobile apps available - Enterprise grade encryption - Direct link for public access - Folder link expiry - File versioning	ReadySpace
A00002	ReadySpace 3CX Cloud Server - 4 simultaneous calls - unlimited users - 25 web meeting participants	ReadySpace
A00003	Office 365 E1	Microsoft

II. Service Category (B) Business Apps

Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
B00001	ReadySpace Office Mail Open-Xchange - 30GB per mailbox - Webmail interface - Mobile ActiveSync	ReadySpace
B00002	ReadySpace MDaemon Cloud Server - 50 users - ActiveSync - Antivirus	ReadySpace
B00003	Hosted Exchange 2013	Microsoft

Item Number	Item Description	Manufacturer
	- 25GB per mailbox - Outlook web access - MAPI/POP3/IMAP/SMTP - Direct push - Exchange ActiveSync	

III. Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
C00001	R1Soft Backup - Block-level backup supported - Disk safe replication - Disk safe verification - Data retention policies - AES-256 encryption available - 150GB backup storage	R1Soft, ReadySpace
C00002	ReadySpace Cloud Server - Full SSD drives for high performance and IOPS - Hight availability supported by software defined storage technology - Scalable resource - Various OS including Windows and Linux - Various control panel including Plesk and cPanel - 24x7 technical support	ReadySpace
C00003	DDoS Mitigation Solution - 2Tbps attack traffic capacity - Layer 3 to layer 7 attack mitigation - Global mitigation center	ReadySpace

IV. Government Public Cloud Related Services

Table 5.1 : Staff Service

Item No.	Description of Services	Staff Category
E00001	Service Manager - Lead deployment of service - Manage quality and standard of service	2
E00002	Service Specialist - Setup and configuration support of service - Provide advise to users on related service	1

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