

(p. 8/62) I agree that transportation and health care are two important sectors which could provide the whole population in HK with ICT. I have been reading regularly in the last 6 months the website of the Transport Dept. whenever I have to find out how to get to an unfamiliar destination by public transport. In addition, I got from this website the internet address of the railway, ferry services to the mainland to obtain schedules & outlets of ticketing counters. Besides, I find that the website of SWD is very useful for me to locate medical/non-medical social services for the elderly. This will be interesting to family members of the elderly, which consists of more than ten percent of the HK population. Besides, I just wonder whether we can follow the example of electronic access to HK public library card holders accounts in providing database for patients' records. That means the patients' will have easy access to their records on the computer similar to that of library card records.

(p. 11/62) two indicators of Box 2, i.e. mobile phone penetration rate; household PC penetration seems to be encouraging. Unfortunately, I just feel that many women, even having a PC at home, are not able to communicate using PC. Maybe the ownership of PC at home for some is just a status symbol, a must for kids. I guess we'd better measure "computer literacy" of all age groups in the future census. However, I have noticed in the past two and a half years that the HK Public Libraries have achieved to increase a significant number of "computer-literate" people.

(p.48/62) It's clear that taxpayers' money should be spent with accountability in the promotion of ICT to SMEs, instead of just investing in upgrading ICT on a purely technological view or just to show off to the whole world. HKTDC has been playing an important role in introducing innovative measures to SMEs for decades, so HKTDC may again help to introduce affordable ICT to SMEs.

I watched the webcast of the opening ceremony of ITU World Telecom 2006. The speech given by the Nobel Peace Prize winner 2006 has shown how ICT has been useful in relieving poverty. What about this in HK? However, it seems that many people in HK treat ICT as fashion, entertainment thing like Nintendo. It would not at all be justified to spend more taxpayers' money that way.

This consultation document appears to lack the assessment of social impact of ICT among residents in HK. For example, how ICT has helped working

men to reply phone calls away from office while having afternoon tea with family members.

I've read the new website of GovHK, which looks extremely user friendly and comprehensive. Therefore, I would suggest resources to be put into organising intensive summer workshop for school teachers, social workers, job-seekers and the elderly in order to narrow down the knowledge gap.

The most important point is how ICT can be fully utilised to cater to users' needs. ICT needs assessment studies on all age groups in HK should be conducted.

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