Dear Government,

As being a "spoiled" citizen of Hong Kong, i.e I have had great experience from where the digital infrastructure has been working very well with up-to-date technology (well sort of) and high speed internet and problem free mobile connections, I have to admit that right now, by living in an "unspoiled" area - not to far from the "spoiled" area though - I am living almost without mobile connection, am having a lousy slow internet and I can't fully recognize the beautiful, technology friendly, Hong Kong that we like to talk about and what you are addressing in your documents and the website.

I have just moved a short distance from Discovery Bay on Lantau Island to Cheung Sha Upper Village on Lantau Island but the infrastructure from a technology point of view is here pre-historic, not giving Hong Kong credit at all, and makes me start to wonder why I moved at all? It's like I have moved to the other side of the Universe!

This is an expanding and developing area, lots of new buildings are under construction, the Tung Chung Road has made a tremendous change to this part of to the Island, the tourists are here in thousands every weekend and still we can't use our mobile phones and the internet is so slow so we get a "time out" every second minute. Is this something to be proud of? Is this something we want to show our visitors/tourists? Do you think they will come back to stay if they can't use their "gadgets"? Today when people around the world are more or less "living" in their mobile phones/iPads and whatever devises they use, they are used to be connected and online more or less 24/7 and they expect these gadgets to function wherever they go. If it's not working in an area like this – where they want to go for the "tourism factor" - they will start to wonder if Hong Kong is that technology friendly and up-to-date enough to be worth considering as a destination and if Hong Kong want to declare itself as being the digital city... how to defend this?

My thinking is: in some areas of Hong Kong licenses are OK to give out to increase the internet speed for instance from a fairly good 25MB to 100MB. Great for the people living in that area! :-) Other areas, like here on south Lantau, no one gives a damn if we can use internet or our mobiles at all! WHY don't you put a demand on the service providers, no one named or blamed, in order to be recognized as a digital infrastructure modern city, that they should at least make sure ALL AREAS of Hong Kong first of all are having a decent up-to-date infrastructure and fully working service BEFORE they start developing even better services for some areas only? Isn't this about giving out licenses? Put a DEMAND on the service providers before allowing more to the already privileged areas! If a new license would be connected to something like "show you have upgraded the poor areas first to a reasonable

level" it would have an impact, right? In this way I think Hong Kong will be recognized as a true "digital" world city!

This is probably not what you expected to be the feedback on your "call" for public opinion but I just took my chance to express a big problem here on South Lantau and what people living here are constantly talking about and are trying to find solutions for, without any kind of help from the internet/mobile net or whateber service provider or very poor ditto, and I apologize if causing any inconvenience for any of the parties involved.

Yours Sincerely
Ms Eva Henriksson